



**NATIONAL CORE
INDICATORS®**
NASDDDS & HSRI

In Person Survey (IPS) State Report

2018-19

Arkansas (AR) Report

Table of Contents

What is NCI?.....	11
Where are the statistics in this report from?	11
What is the NCI In-Person Survey?	11
What is included in this report?.....	11
Presentation of Data	12
Demographics	13
Table 1. Age.....	14
Table 2. Age Group.....	14
Table 3. Gender.....	14
Table 4. Marital Status	14
Table 5. Race	14
Table 6. Residential Designation.....	15
Table 7. Type of Residence – ICFs/ID, Nursing facilities or other specialized institutional settings.....	15
Table 8. Type of Residence – Group Residential Setting	15
Table 9. Type of Residence – Other Home Settings.....	15
Table 10. Length of Time at Current Residence (If Not Homeless or in Crisis Bed Placement).....	16
Table 11. Person's Residence Owned or Controlled by Provider Agency.....	16
Table 12. Person is Named on the Lease	16
Table 13. Person Owns Home.....	16
Table 14. Has ID Diagnosis	16

Table 15. Level of ID (if the person has an ID diagnosis)	17
Table 16. Mood, Anxiety, Behavior, Psychotic, and Other Mental Illness ('Don't Know' responses are included in the denominator)	17
Table 17. Other Disabilities ('Don't Know' responses are included in the denominator)	17
Table 18. Other Disabilities (continued; 'Don't Know' responses are included in the denominator)	17
Table 19. Health Conditions ('Don't Know' responses are included in the denominator)	18
Table 20. Health Conditions (Continued)	18
Table 21. Preferred Means of Communication	18
Table 22. Primary Language	18
Table 23. Mobility	19
Table 24. Support Needed to Manage Self-Injurious Behavior	19
Table 25. Support Needed to Manage Disruptive Behavior	19
Table 26. Support Needed to Manage Destructive Behavior	19
Table 27. Level of Guardianship	19
Table 28. Guardian's Relationship to Person	20
Choice and Decision-Making	21
Table 29. Chose or had some input in choosing where they live if not living in the family home	25
Table 30. Chose or had some input in choosing their housemates if not living in the family home, or chose to live alone	25
Table 31. Chose or had some help in choosing where they work (among those determined to have a paid community job)	25
Table 32. Chose or had some input in choosing day program or workshop (among those determined to attend a day program or workshop)	25
Table 33. Chose staff or were aware they could request to change staff	26
Table 34. Chooses or has help deciding their daily schedule	26

Table 35. Has enough choice in daily schedule.....	26
Table 36. Chooses or has help deciding how to spend free time	26
Table 37. Has enough choice in how to spend free time.....	27
Table 38. Chooses or has help deciding what to buy or has set limits on what to buy with their spending money	27
Table 39. Can change their case manager/service coordinator if wants to	27
Work.....	28
Table 40. Has a paid community job; individual, group and/or in a business that primarily hires people with disabilities	33
Table 41. Type of paid community job (of those with paid community job).....	33
Table 42. Average biweekly hours by type of paid community job.....	33
Table 43. Average hourly wage at paid community job by type of community employment	34
Table 44. Average length of employment (in months) in current paid community job.....	34
Table 45. Receives paid time off (for example, paid vacation and/or sick time) at paid community job	34
Table 46. Four most common job industries (among those reported to have a job in the community)	34
Table 47. Does not have paid community job and would like a job in the community	35
Table 48. Reasons does not want a paid community job (among those who do not currently have and do not want a paid community job)	35
Table 49. Has community employment as a goal in their service plan	36
Table 50. Takes classes, training or does something to get a job or do better at current job	36
Table 51. Attends day program or sheltered workshop (a program or center where other people with disabilities spend their day)	36
Table 52. Volunteers	36
Self-Direction	37
Table 53. Using a self-directed supports option	40

Table 54. People who make decisions or have input in making decisions for how budget for services is used (among those using a self-directed supports option).....	40
Table 55. Hires or manages staff (among those using a self-directed supports option).....	40
Table 56. Can make changes to individual budget/services if needed (among those using a self-directed supports option)	40
Table 57. Has enough help deciding how to use their individual budget/services (among those using a self-directed supports option).....	41
Table 58. Gets information about how much money is left in budget/services (among those using a self-directed supports option).....	41
Table 59. Information about budget/services is easy to understand (among those using a self-directed supports option and who report they receive information about how much money is left in budget/services)	41
Table 60. Frequency with which the person gets information about budget/services (among those using a self-directed supports option)	41
Community Inclusion, Participation and Leisure	42
Table 61. Went out shopping at least once in the past month	46
Table 62. Went out on errands at least once in the past month.....	46
Table 63. Went out for entertainment at least once in the past month	46
Table 64. Went out to a restaurant or coffee shop at least once in the past month.....	46
Table 65. Went out to religious service or spiritual practice at least once in the past month.....	47
Table 66. Participates as a member in community group	47
Table 67. Went away on vacation in the past year.....	47
Table 68. Able to go out and do the things like to do in the community	47
Table 69. Gets to do things likes to do in the community as much as wants.....	47
Table 70. Has enough things likes to do when at home	48
Table 71. Gets help to learn new things	48
Relationships.....	49

Table 72. Has friends who are not staff or family members	53
Table 73. Has best friend (may be staff or family).....	53
Table 74. Wants help to meet or keep in contact with friends	53
Table 75. Has friends (may be staff or family) and can see their friends when they want	53
Table 76. Reasons cannot see friends if sometimes or often unable to.....	54
Table 77. Has other ways of talking, chatting, or communicating with friends when cannot see them	54
Table 78. Can see or communicate with their family when they want or chooses not to (among those who do not live in the family home)	54
Table 79. Often feels lonely	54
Table 80. Can go on a date or is married or living with partner	55
Satisfaction.....	56
Table 81. Likes home or where lives	60
Table 82. Reasons does not like home, continued (among those who do not like their home or where they live).....	60
Table 83. Wants to live somewhere else	60
Table 84. Likes paid community job (among those reported to have a paid community job from administrative records).....	61
Table 85. Wants to work somewhere else (among those reported to have a paid community job from administrative records).....	61
Table 86. Attends a day program or workshop and wants to go more, less, or the same amount of time.....	61
Table 87. Person wants to go out shopping more, less or the same amount as last month.....	61
Table 88. Person wants to go out for entertainment more, less or the same amount as last month	62
Table 89. Person wants to go out to a restaurant or coffee shop more, less or the same amount as last month	62
Table 90. Person wants to go out to a religious service or spiritual practice more, less or the same amount as last month	62
Table 91. Person wants to be a part of more community groups	62

Table 92. Services and Supports help person live a good life	62
Service Coordination.....	63
Table 93. Has met or spoken with case manager/service coordinator	68
Table 94. Case manager/service coordinator asks person what s/he wants	68
Table 95. Able to contact case manager/service coordinator when wants	68
Table 96. Staff come and leave when they are supposed to	68
Table 97. Took part in last service planning meeting, or had the opportunity but chose not to.....	68
Table 98. Understood what was talked about at last service planning meeting.....	68
Table 99. Last service planning meeting included people person wanted to be there.....	69
Table 100. Person was able to choose services they get as part of service plan	69
Table 101. Talked about learning new things at last service planning meeting.....	69
Table 102. Remembers what is in the service plan of those who report having or maybe having a service plan.....	69
Table 103. Service plan includes things that are important to person.....	69
Table 104. Knows who to ask if s/he wants to change something about services.....	70
Table 105. Of those who say they want to learn to perform ADLs more independently, the percentage who have a goal in the service plan to increase independence or improve function skill performance in ADLs	70
Table 106. Of those who say they want a paid job in the community (and do not currently have one), the percentage who have community employment as a goal in the service plan	70
Access.....	71
Table 107. Has a way to get places need to go.....	74
Table 108. Has a way to get places when wants to do something outside of home.....	74
Table 109. Staff have right training to meet person's needs.....	74

Table 110. Additional services needed	75
Health.....	76
Table 111. Has a primary care doctor or primary care practitioner	80
Table 112. In poor health.....	80
Table 113. Had a complete physical exam in the past year.....	80
Table 114. Had a dental exam in the past year	80
Table 115. Had an eye exam or vision screening in the past year.....	81
Table 116. Had a hearing test in the past five years.....	81
Table 117. Had a Pap test in the past three years (women 21 and older)	81
Table 118. Had a mammogram test in the past two years (among women age 40 and over)	81
Table 119. Last colorectal cancer screening (among people age 50 and over).....	82
Table 120. Had a flu vaccine in the past year	82
Medication	83
Table 121. Takes at least one medication for mood, anxiety, psychotic disorder and/or behavioral challenge.....	86
Table 122. Takes medication for mood, anxiety, and/or psychotic disorders.....	86
Table 123. Number of medications taken for at least one of the following: mood disorders, anxiety, or psychotic disorders if taking at least one medication for this purpose.....	86
Table 124. Takes medication for behavior challenges.....	86
Table 125. Number of medications taken for behavior challenges if taking at least one for this purpose	87
Table 126. Has a behavior plan.....	87
Table 127. Has a behavior plan (among those who take medication for a behavior challenge).....	87
Wellness.....	88

Table 128. Exercises or does physical activity at least once per week for 10 minutes or more at a time	90
Table 129. Exercises or does physical activity at least once per week that makes the muscles in arms, legs, back, and/or chest work hard.....	90
Table 130. Body Mass Index (BMI) category.....	90
Table 131. Uses nicotine or tobacco products.....	90
Rights and Respect.....	91
Table 132. Others (who do not live in the home) let person know before entering home	97
Table 133. Has a key to the home.....	97
Table 134. Wants a key to the home (if does not have one).....	97
Table 135. Can lock bedroom if wants.....	97
Table 136. Others let person know before coming into person’s bedroom.....	97
Table 137. Has a place to be alone in the home.....	98
Table 138. Can be alone with friends or visitors at home	98
Table 139. There are rules about having friends or visitors in the home.....	98
Table 140. Can stay at home if others in the house go somewhere (if not living alone)	98
Table 141. Others read person’s mail or email without asking	98
Table 142. Can use phone and internet when wants	99
Table 143. Has a cell phone or smartphone	99
Table 144. Wants a cell phone or smartphone (if does not have one).....	99
Table 145. Reasons does not have a cell phone or smartphone (if does not have one but wants one).....	99
Table 146. Staff treat person with respect	100
Table 147. Has attended a self-advocacy group, meeting, conference or event or had the opportunity and chose not to	100

Table 148. Has voted in local, state, or federal election, or had the opportunity and chose not to.....	100
Safety	101
Table 149. There is at least one place where the person feels afraid or scared (in home, day program, work, walking in the community, in transport, and/or other place).....	103
Table 150. Has someone to talk to if ever feels afraid or scared.....	103

What is NCI?

The National Core Indicators (NCI) program is a voluntary effort by state developmental disability agencies to track their performance using a standardized set of consumer and family/guardian surveys with nationally validated measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

In 2018-19 a total of 46 states, the District of Columbia and 22 sub-state entities participated in NCI. Not all participating states do all surveys every year.

Where are the statistics in this report from?

This report includes findings from the National Core Indicators® 2018-19 In-Person Survey (IPS). The data shown are weighted NCI averages. These data are comprised of 22,009 valid surveys collected across 37 states: AL, AR, AZ, CO, CT, DE, FL, GA, HI, IN, KS, KY, ME, MI, MN, MO, NC, NE, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WY.

What is the NCI In-Person Survey?

The NCI In-Person Survey is completed with adults with IDD age 18 and older receiving at least one paid service (in addition to case management) from the state DD service system. The survey instrument includes a “Background Information Section”, which gathers data about the consumer from agency records, and an in-person survey that is conducted face-to-face with the person receiving services. The in-person survey is composed of two sections: Section I includes subjective questions that can only be answered by the person receiving services from the state. Section II includes objective, fact-based questions that can be answered by the person or, if needed, a proxy respondent who knows the person well.

What is included in this report?

This report includes this state’s In-Person Survey data compared to the weighted NCI Average. State outcomes that are statistically significantly higher or lower than the NCI Average are indicated with an arrow:

1. Outcomes where the state is significantly above the NCI average are denoted with an up arrow ▲;
2. Outcomes where the state is significantly below the NCI average are denoted with a down arrow ▼.

Significance is taken a .01 and account for *effect size*. For more information about significance testing and effect sized, please see the Methodology section of the National report: https://www.nationalcoreindicators.org/upload/core-indicators/NCI_IPS_--Overview_508_IPS_18_19.pdf

Presentation of Data

The charts in this document, grouped by subdomain, display the state results alongside the weighted average across states (NCI average). The charts are followed by accessible tables containing the same information.

Many questions in the IPS allow respondents to answer a question with “middle” response like “maybe”, “sometimes” or “in-between”. Data in this report are “collapsed” data. That means that two or more response options are grouped together if they are considered to reflect a positive outcome. The table titles explain which options were grouped. To see the breakout of responses for each option, please see Appendix C of the National In-Person Report.

The **NCI averages are “weighted”** to reflect the states’ relative population and sample sizes. We created the weights using the state’s number of valid surveys and its total survey-eligible population. This way, a state that provides services to a larger number of people but uses a sample similar in size to other states has a greater influence on the overall NCI average (that is, its contribution is *proportional to its service population*).

To find out more about the development of In-Person Survey, data analysis and state samples, check out the National In-Person Report: <https://bit.ly/34nvqXY>.

Demographics

This section presents descriptive information of individuals surveyed.

See all states Demographic data [here](#).

Important notes on data:

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
All NCI Averages are *weighted*

Table 1. Age

State v NCI	Mean	Min	Max	Standard Deviation	Median	N
AR	41.9	19	80	15	39	509
NCI	42.7	18	107	16	40	21,804

Table 2. Age Group

State v NCI	18-22	23-34	35-54	55-74	75 and older	Unknown	N
AR	7%	31%	38%	22%	1%	0%	510
NCI	7%	31%	35%	23%	3%	1%	22,009

Table 3. Gender

State v NCI	Male	Female	Other	N
AR	54%	46%	0%	509
NCI	58%	42%	0%	21,866

Table 4. Marital Status

State v NCI	Single, Never Married	Married	Single, Married in the Past	Don't Know	N
AR	92%	4%	4%	0%	509
NCI	93%	2%	2%	3%	21,629

Table 5. Race

State v NCI	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Two or More	Don't Know	N
AR	0%	0%	23%	0%	75%	1%	0%	1%	0%	510
NCI	1%	1%	15%	0%	71%	6%	1%	2%	3%	21,850

An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
All NCI Averages are *weighted*

Table 6. Residential Designation

Information based on residential designation defined by the USDA: <https://www.ers.usda.gov/data-products/rural-urban-commuting-area-codes/>

State v NCI	Rural	Small town	Micropolitan	Metropolitan	N
AR	4%	17%	21%	58%	510
NCI	3%	7%	14%	76%	21,615

Table 7. Type of Residence – ICFs/ID, Nursing facilities or other specialized institutional settings

State v NCI	ICF/ID, 4-6 Residents With Disabilities	ICF/ID, 7-15 Residents With Disabilities	ICF/ID, 16 or More Residents With Disabilities	Nursing Facility	Other Specialized Institutional Facility	N
AR	0%	0%	0%	0%	0%	508
NCI	1%	1%	2%	0%	0%	21,807

Table 8. Type of Residence – Group Residential Setting

State v NCI	Group Living Setting, 2-3 People With Disabilities	Group Living Setting, 4-6 People With Disabilities	Group Living Setting, 7-15 People With Disabilities	N
AR	2%	4%	13%	508
NCI	10%	17%	5%	21,807

Table 9. Type of Residence – Other Home Settings

State v NCI	Own Home or Apartment	Parent or Relative's Home	Foster Care or Host Home (2 or More People With a Disability)	Foster Care, Host Home, or Shared Living (1 Person With a Disability)	Homeless or Crisis Bed Placement	Other	Don't Know	N
AR	39%	38%	2%	2%	0%	0%	0%	508
NCI	18%	38%	4%	3%	0%	1%	1%	21,807

An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
All NCI Averages are *weighted*

Table 10. Length of Time at Current Residence (If Not Homeless or in Crisis Bed Placement)

State v NCI	Less Than 1 Year	1-3 Years	3-5 Years	Over 5 Years	Don't Know	N
AR	7%	21%	9%	59%	3%	502
NCI	9%	20%	8%	58%	4%	21,375

Table 11. Person's Residence Owned or Controlled by Provider Agency

State v NCI	Yes	No	Don't Know	N
AR	23%	73%	4%	506
NCI	38%	59%	2%	21,362

Table 12. Person is Named on the Lease

State v NCI	Yes, Named On Lease or Deed	Yes, Named On Other Legally Enforceable Agreement	No	Don't Know	N
AR	33%	7%	50%	9%	506
NCI	19%	4%	67%	11%	18,449

Table 13. Person Owns Home

State v NCI	Yes	No	Don't Know	N
AR	4%	93%	2%	508
NCI	2%	96%	2%	20,534

Table 14. Has ID Diagnosis

State v NCI	Yes	No	Don't Know	N
AR	94%	5%	2%	509
NCI	89%	10%	1%	21,782

An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
All NCI Averages are *weighted*

Table 15. Level of ID (if the person has an ID diagnosis)

State v NCI	Mild	Moderate	Severe	Profound	Unspecified	Unknown	N
AR	32%	35%	11%	9%	11%	2%	485
NCI	39%	29%	12%	8%	11%	1%	19,767

Table 16. Mood, Anxiety, Behavior, Psychotic, and Other Mental Illness ('Don't Know' responses are included in the denominator)

Categories are not mutually exclusive, therefore N is not shown

State v NCI	Mood Disorder	Anxiety Disorder	Behavior Challenges	Psychotic Disorder	Other Mental Illness or Psychiatric Diagnosis
AR	36%	33%	36%	13%	12%
NCI	32%	27%	32%	11%	11%

Table 17. Other Disabilities ('Don't Know' responses are included in the denominator)

Categories are not mutually exclusive, therefore N is not shown

State v NCI	Autism Spectrum Disorder	Cerebral Palsy	Brain Injury	Seizure Disorder	Chemical Dependency
AR	17%	17%	6%	25%	1%
NCI	20%	15%	5%	29%	1%

Table 18. Other Disabilities (continued; 'Don't Know' responses are included in the denominator)

Categories are not mutually exclusive, therefore N is not shown

State v NCI	Down Syndrome	Prader-Willi	Fetal Alcohol Syndrome	Limited or No Vision	Severe or Profound Hearing Loss	Other Disabilities, Not Listed	No Other Disabilities
AR	8%	1%	2%	11%	8%	22%	8%
NCI	9%	1%	1%	9%	5%	16%	7%

An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
All NCI Averages are *weighted*

Table 19. Health Conditions ('Don't Know' responses are included in the denominator)

Categories are not mutually exclusive, therefore N is not shown

State v NCI	Cardiovascular Disease	Diabetes	Cancer	High Blood Pressure	High Cholesterol
AR	6%	12%	2%	28%	17%
NCI	7%	12%	2%	19%	17%

Table 20. Health Conditions (Continued)

Categories are not mutually exclusive, therefore N is not shown

State v NCI	Dysphagia	Pressure Ulcers	Alzheimer's	Oral Health or Dental Problems	Sleep Apnea	Other Health Conditions
AR	7%	2%	3%	7%	7%	21%
NCI	8%	1%	3%	4%	7%	31%

Table 21. Preferred Means of Communication

State v NCI	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Device	Other	Don't Know	N
AR	86%	10%	1%	0%	3%	0%	508
NCI	79%	16%	2%	1%	2%	0%	21,820

Table 22. Primary Language

State v NCI	English	Other	N
AR	100%	0%	504
NCI	97%	3%	21,643

An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
 All NCI Averages are *weighted*

Table 23. Mobility

State v NCI	Moves Self Around Environment Without Aids	Moves Self Around Environment With Aids or Uses Wheelchair Independently	Non-Ambulatory, Always Needs Assistance to Move Around Environment	Don't Know	N
AR	77%	15%	8%	1%	509
NCI	76%	14%	9%	0%	21,679

Table 24. Support Needed to Manage Self-Injurious Behavior

State v NCI	None	Some	Extensive	Don't Know	N
AR	71%	18%	8%	3%	502
NCI	71%	14%	5%	10%	21,183

Table 25. Support Needed to Manage Disruptive Behavior

State v NCI	None	Some	Extensive	Don't Know	N
AR	56%	28%	14%	2%	503
NCI	53%	24%	8%	15%	19,422

Table 26. Support Needed to Manage Destructive Behavior

State v NCI	None	Some	Extensive	Don't Know	N
AR	70%	20%	8%	2%	502
NCI	63%	17%	5%	15%	19,404

Table 27. Level of Guardianship

State v NCI	None	Limited Guardianship	Full Guardian	Has Guardian, but Unable to Distinguish Level	Don't Know	N
AR	45%	5%	46%	3%	1%	507
NCI	45%	6%	33%	15%	2%	21,779

An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
All NCI Averages are *weighted*

Table 28. Guardian's Relationship to Person

State v NCI	Family	Friend	Public Guardian or Public Administrator	Financial Institution	Non-profit Guardianship Agency	For-profit Guardianship Agency	Other	Don't Know	N
AR	83%	8%	2%	0%	0%	0%	4%	3%	271
NCI	60%	2%	9%	0%	2%	1%	2%	24%	11,529

An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
 All NCI Averages are *weighted*

Choice and Decision-Making

People make choices about their lives and are actively engaged in planning their services and supports.

See all states' *Choice and Decision-Making* outcomes [here](#).

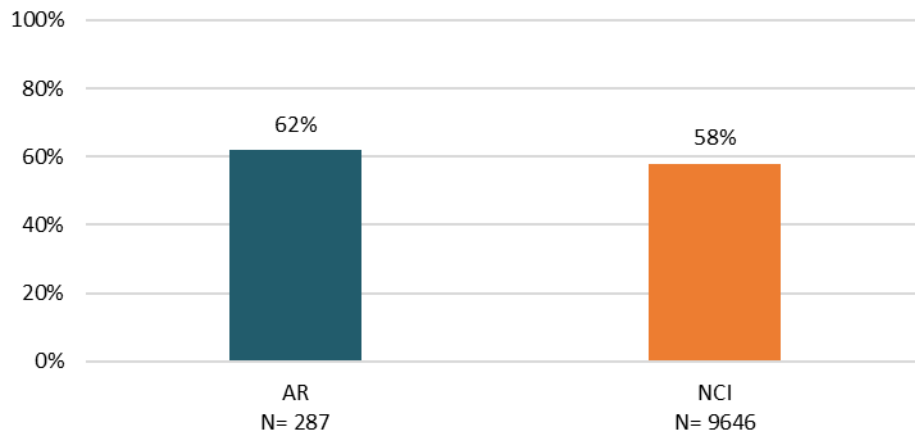
Important note on data

Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are ***risk adjusted***. Risk (or "outcome") adjustment is a statistical process that helps "level the playing field" by controlling for differences in the individual characteristics of people who completed the IPS. This analysis helps account for the fact that states have different eligibility definitions for services and may have samples with different characteristics. The indicators are risk-adjusted using the following characteristics: age, level of intellectual disability, level of mobility, and whether any behavioral supports are needed to prevent self-injury, disruptive, or destructive behavior.

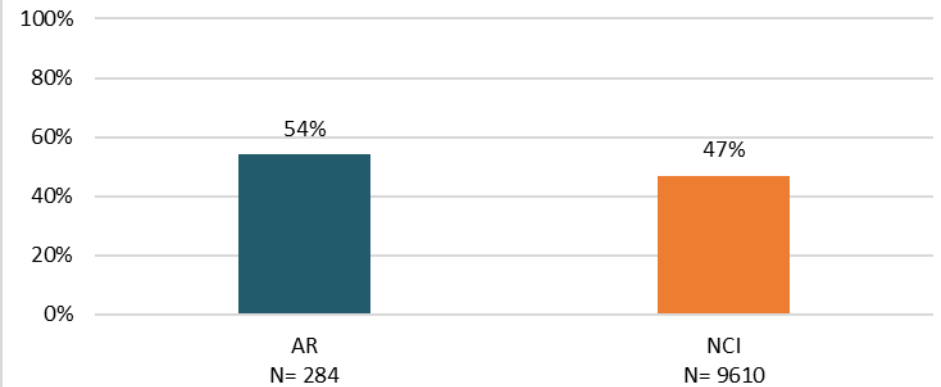
Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records.

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Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records
All NCI Averages are *weighted*

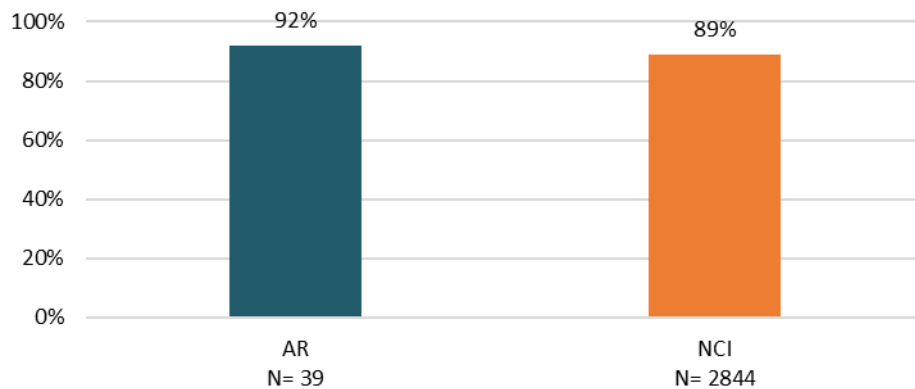
Chose or had some input in choosing where they live (if not living in the family home)



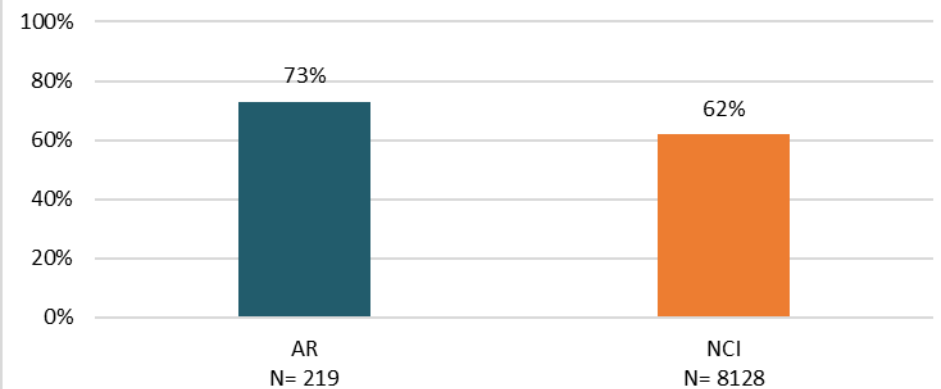
Chose or had some input in choosing their housemates or chose to live alone (if not living in the family home)



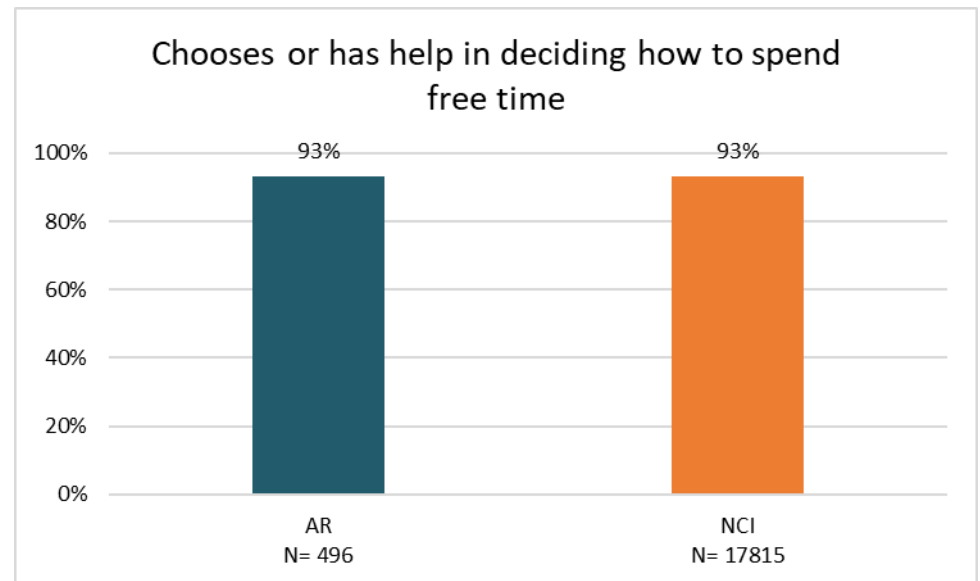
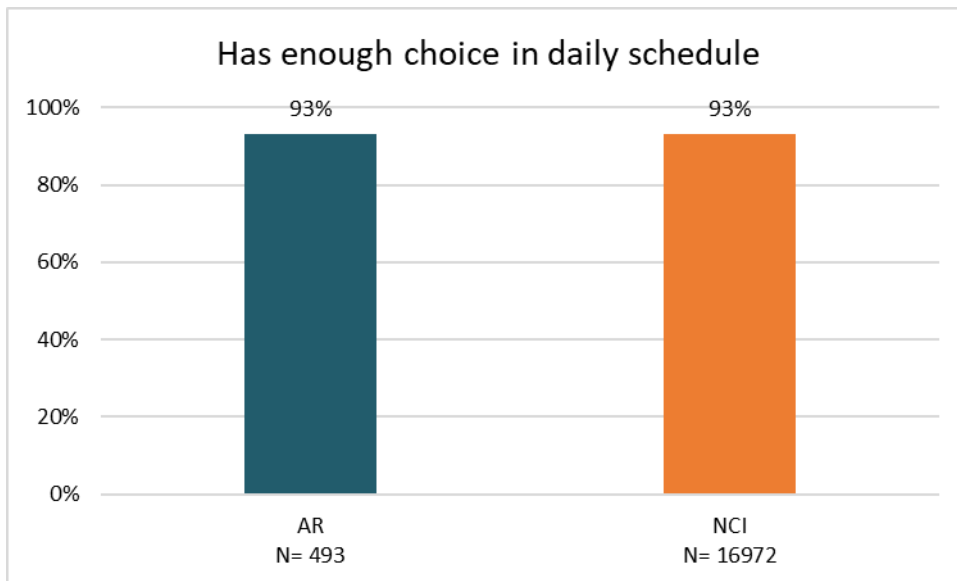
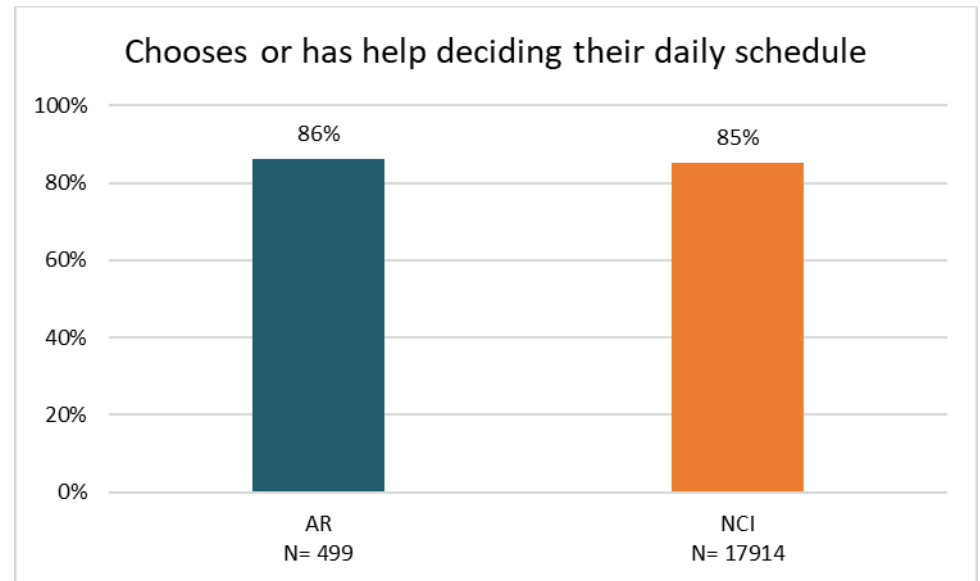
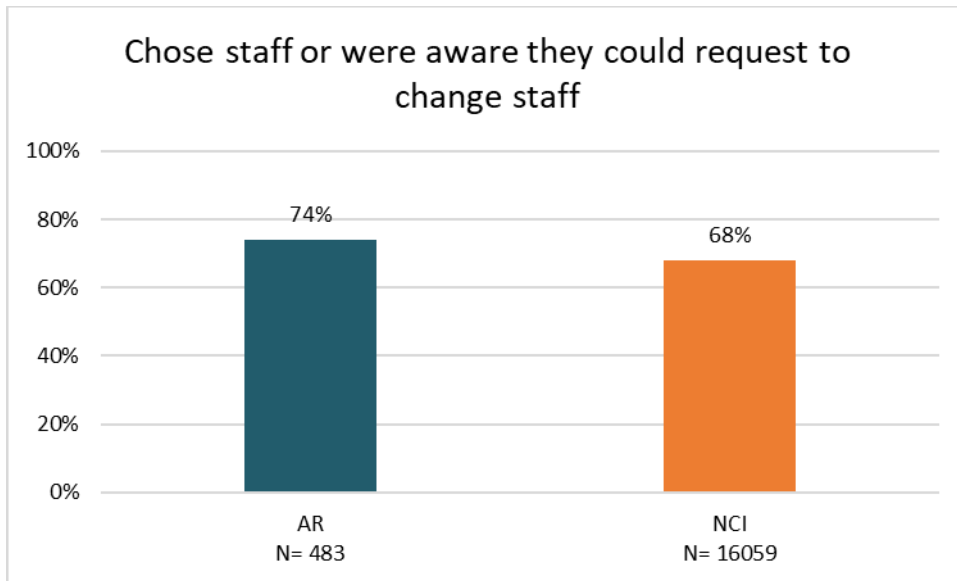
Chose or has input in choosing paid community job (among those determined to have a paid community job)



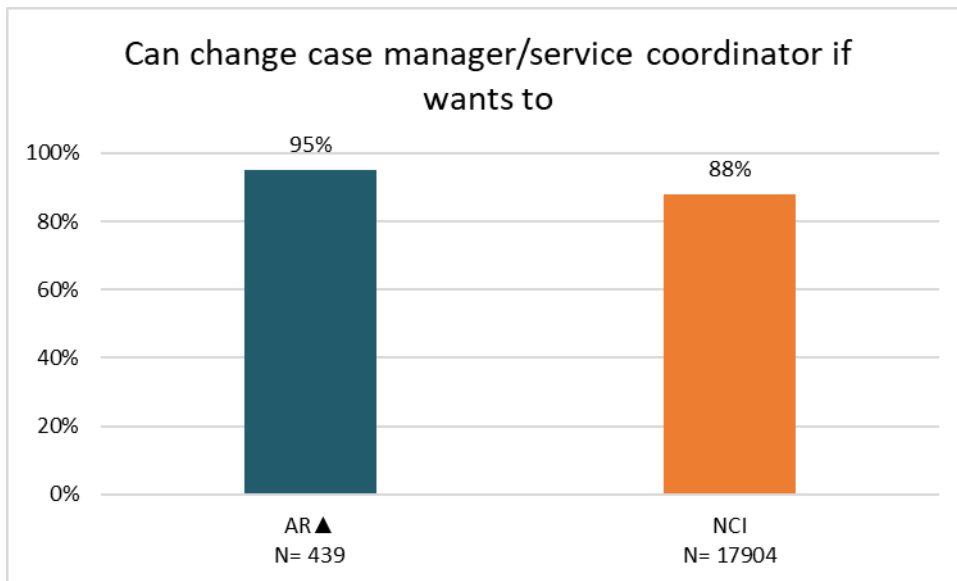
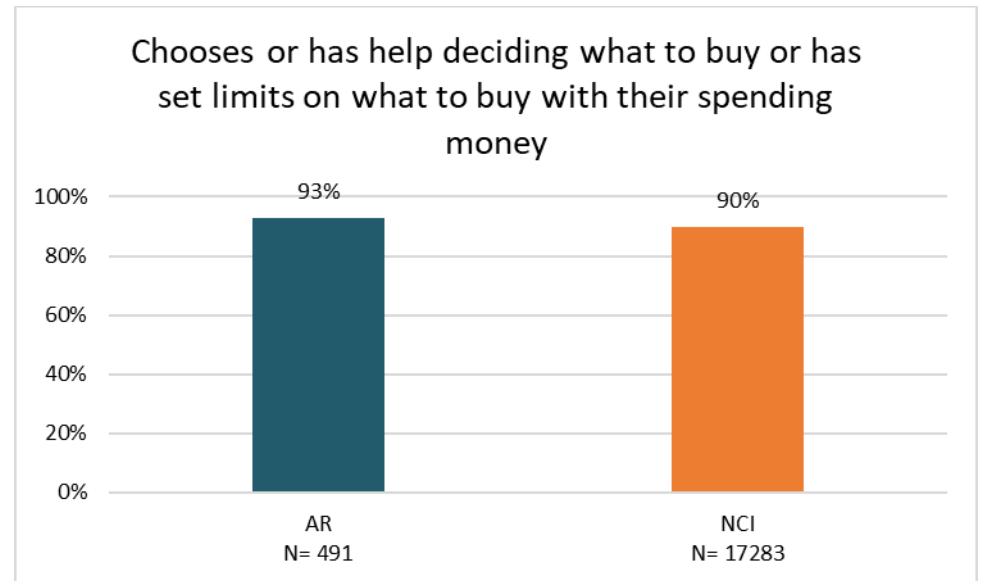
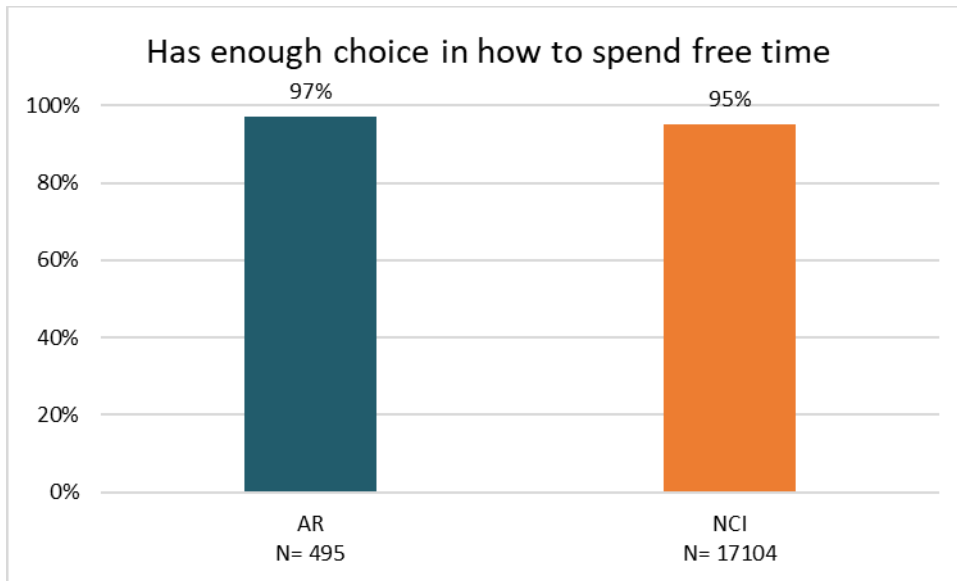
Chose or had some input in choosing day program or workshop (among those determined to attend a day program or workshop)



Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are *risk adjusted*
 Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records
 All NCI Averages are *weighted*



Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are *risk adjusted*
 Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records
 All NCI Averages are *weighted*



Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are *risk adjusted*
 Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records
 All NCI Averages are weighted

Table 29. Chose or had some input in choosing where they live if not living in the family home

Adjusted average; proxy respondents were allowed for this question

State v NCI	Adjusted Average	N
AR	62%	287
NCI	58%	9,646

Table 30. Chose or had some input in choosing their housemates if not living in the family home, or chose to live alone

Adjusted average; proxy respondents were allowed for this question

State v NCI	Adjusted Average	N
AR	54%	284
NCI	47%	9,610

Table 31. Chose or had some help in choosing where they work (among those determined to have a paid community job)

Adjusted average; proxy respondents were allowed for this question

State v NCI	Adjusted Average	N
AR	92%	39
NCI	89%	2,844

Table 32. Chose or had some input in choosing day program or workshop (among those determined to attend a day program or workshop)

Adjusted average; proxy respondents were allowed for this question

State v NCI	Adjusted Average	N
AR	73%	219
NCI	62%	8,128

Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are *risk adjusted*
 Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records
 All NCI Averages are weighted

Table 33. Chose staff or were aware they could request to change staff

Adjusted average; proxy respondents were allowed for this question

State v NCI	Adjusted Average	N
AR	74%	483
NCI	68%	16,059

Table 34. Chooses or has help deciding their daily schedule

Adjusted average; proxy respondents were allowed for this question

State v NCI	Adjusted Average	N
AR	86%	499
NCI	85%	17,914

Table 35. Has enough choice in daily schedule

Adjusted average; proxy respondents were allowed for this question

State v NCI	Adjusted Average	N
AR	93%	493
NCI	93%	16,972

Table 36. Chooses or has help deciding how to spend free time

Adjusted average; proxy respondents were allowed for this question

State v NCI	Adjusted Average	N
AR	93%	496
NCI	93%	17,815

Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are *risk adjusted*
 Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records
 All NCI Averages are *weighted*

Table 37. Has enough choice in how to spend free time

Adjusted average; proxy respondents were allowed for this question

State v NCI	Adjusted Average	N
AR	97%	495
NCI	95%	17,104

Table 38. Chooses or has help deciding what to buy or has set limits on what to buy with their spending money

Adjusted average; proxy respondents were allowed for this question

State v NCI	Adjusted Average	N
AR	93%	491
NCI	90%	17,283

Table 39. Can change their case manager/service coordinator if wants to

Adjusted average; proxy respondents were allowed for this question

State v NCI	Adjusted Average	N
AR▲	95%	439
NCI	88%	17,904

Data for all but one item ('Chose Case Manager/Service Coordinator') in this section are *risk adjusted*
 Data for NY, MN and WI are not included because items needed for risk adjustment were not available in records
 All NCI Averages are weighted

Work

People have support to find and maintain community integrated employment.

See all states' Work outcomes [here](#).

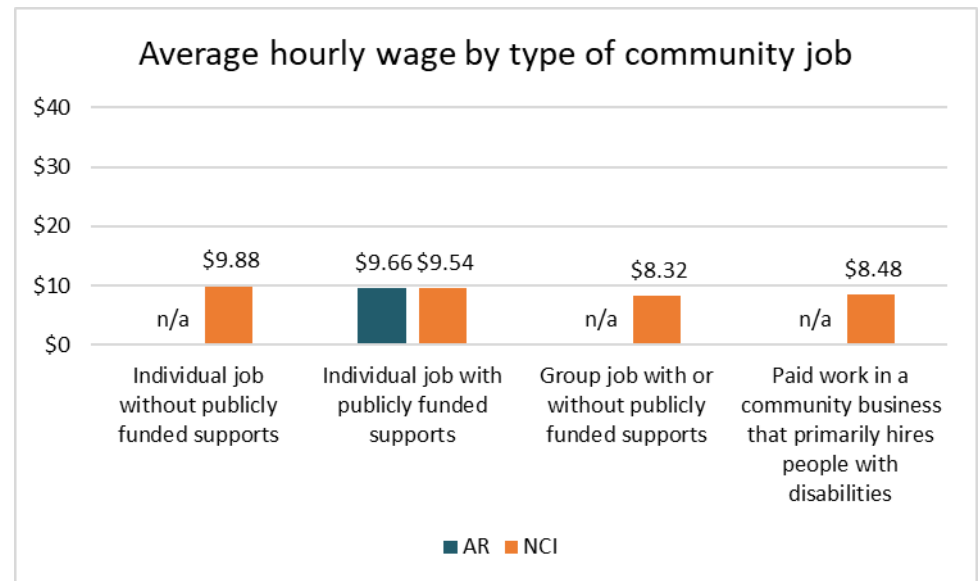
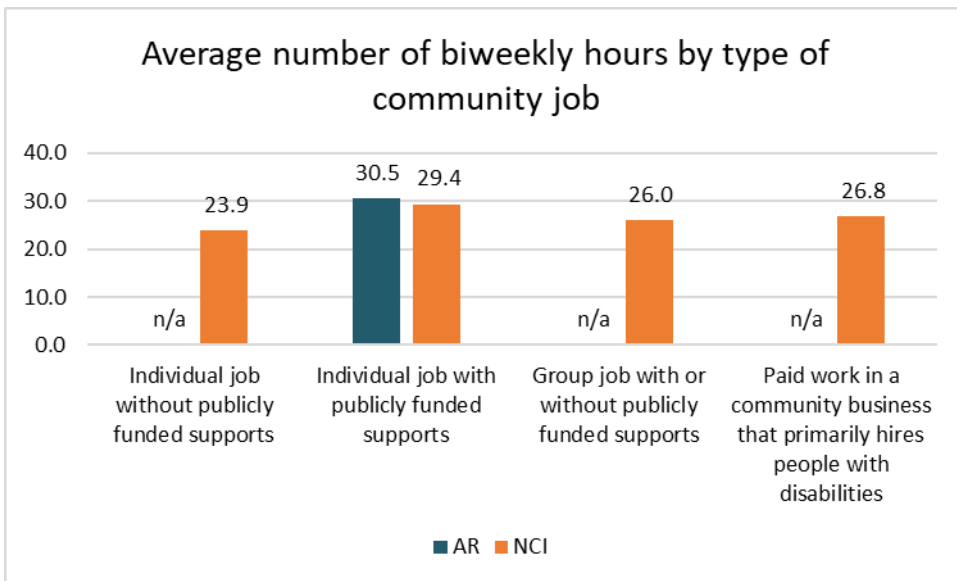
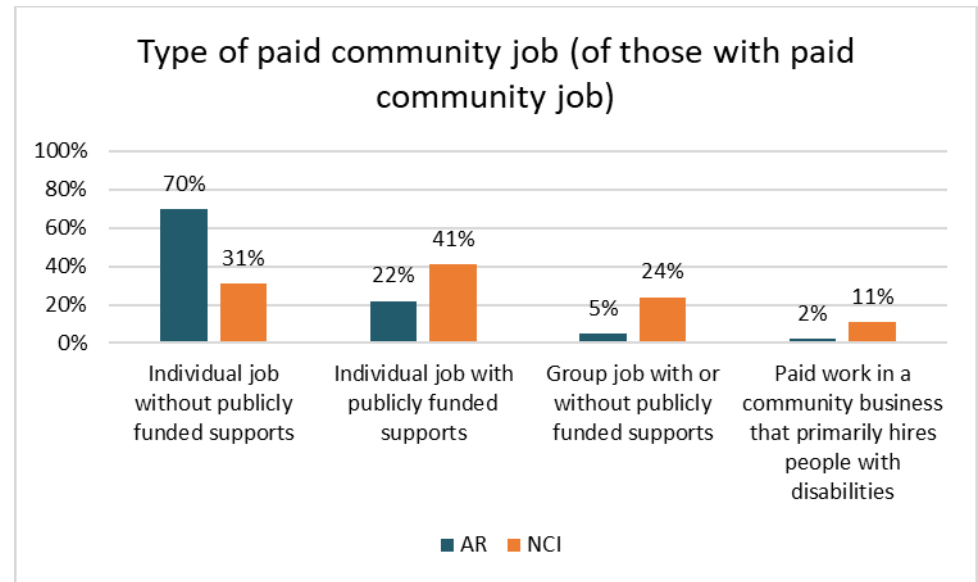
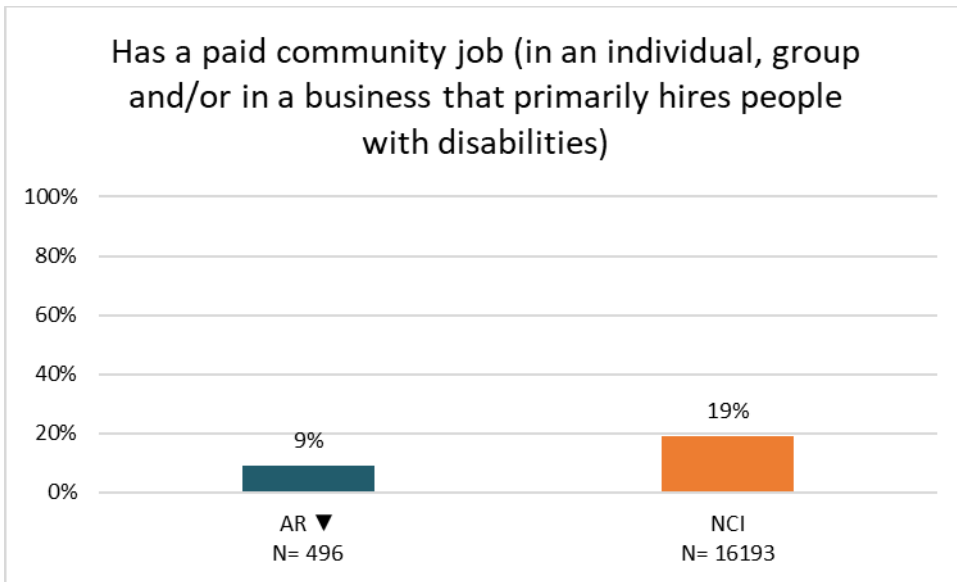
NCI reports on four types of paid community jobs:

1. Individual job without publicly funded supports—an individual job in which the person does not receive state or other funded supports;
2. Individual job with publicly funded supports— an individual job in which the person receives state or other funded supports;
3. Group-supported—a job that takes part in a community setting but is done with a group of individuals with disabilities (e.g., work crew). Group-supported jobs may or may not receive publicly funded supports; and
4. Community job in a business that primarily hires people with disabilities—a job where the employees with disabilities interact with the non-disabled population; this job is not in a traditional sheltered workshop and is NOT an enclave. This type was added to our definition of 'paid community job' in 2017-18.

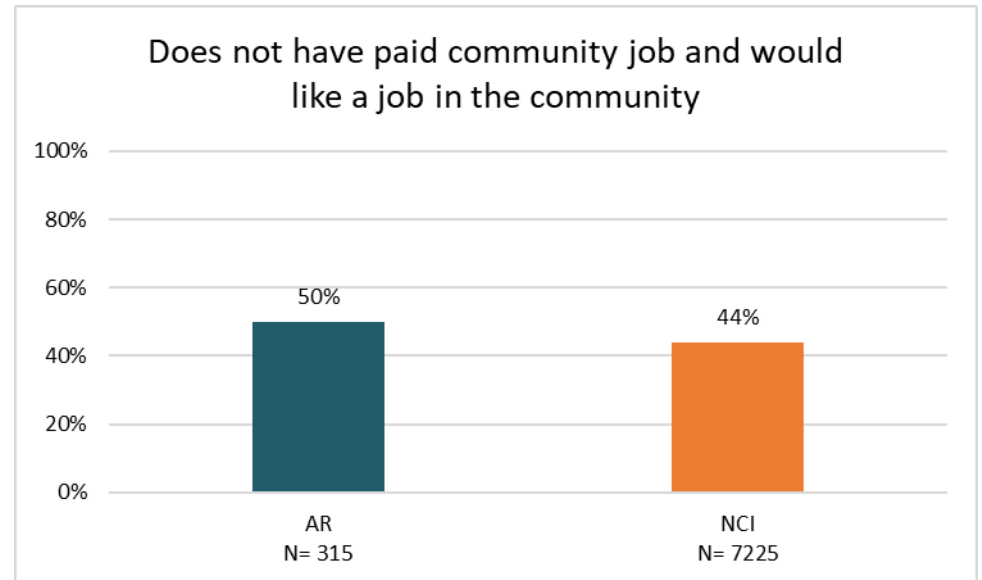
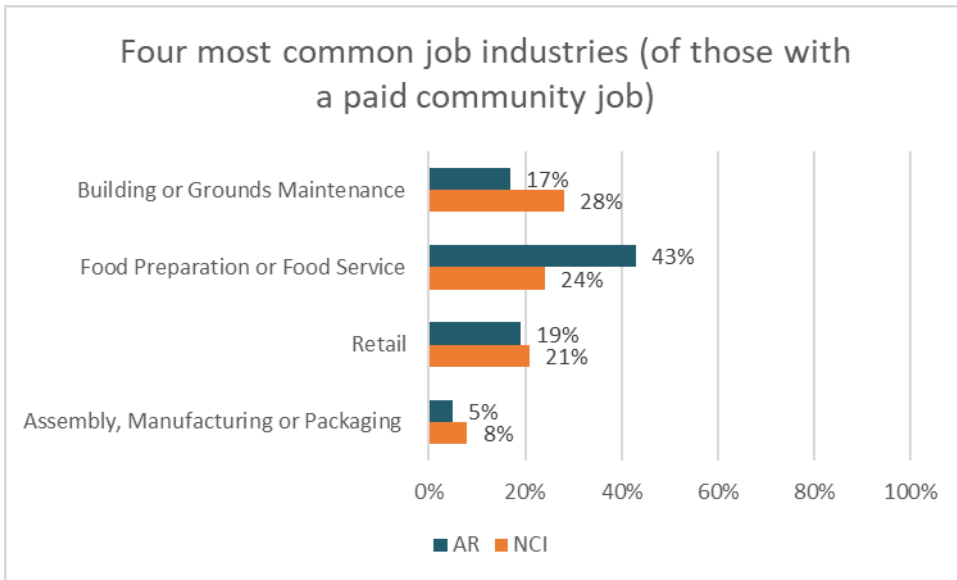
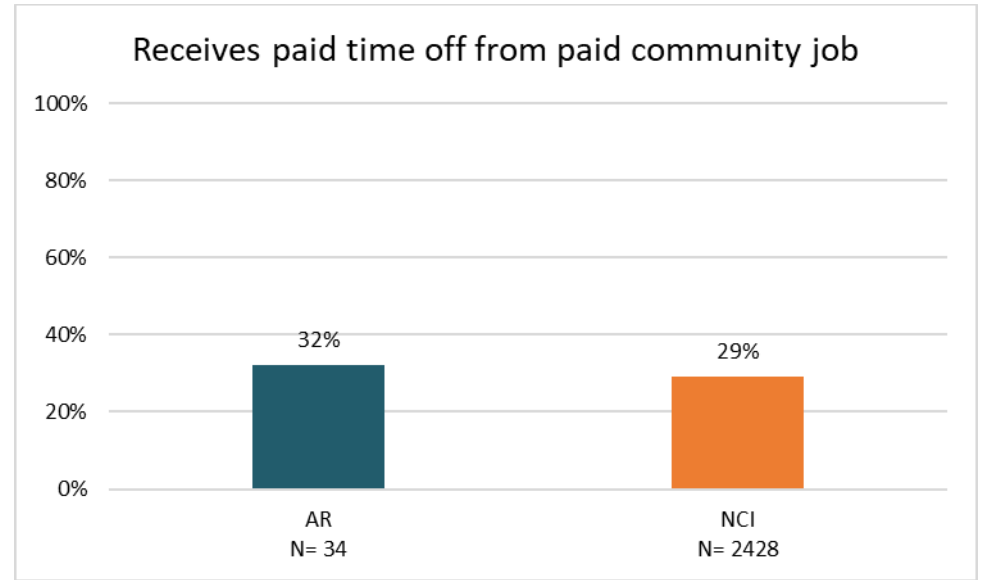
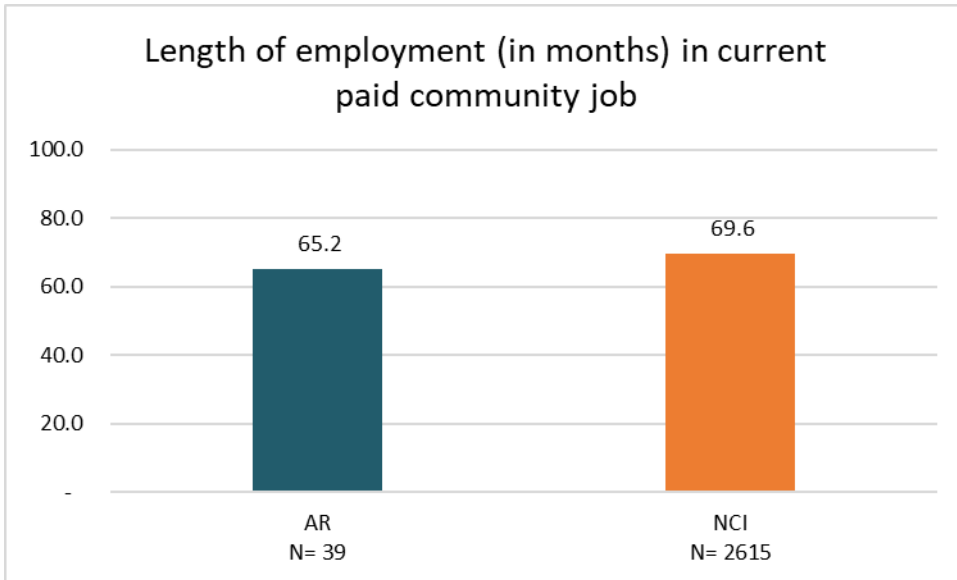
Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
All NCI Averages are *weighted*

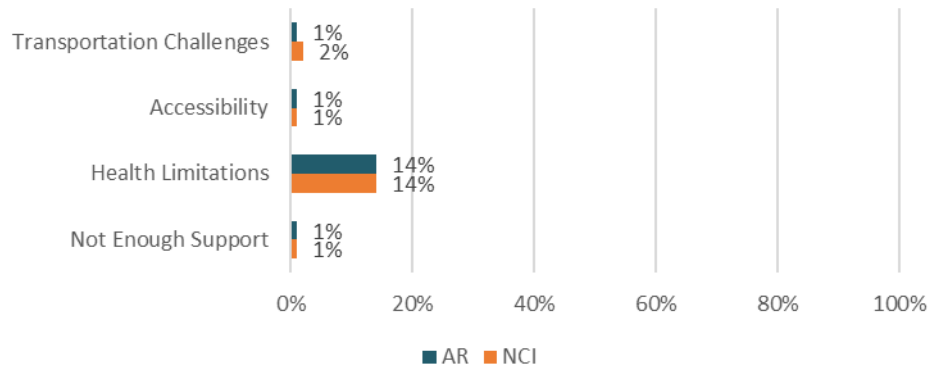


An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
 All NCI Averages are weighted

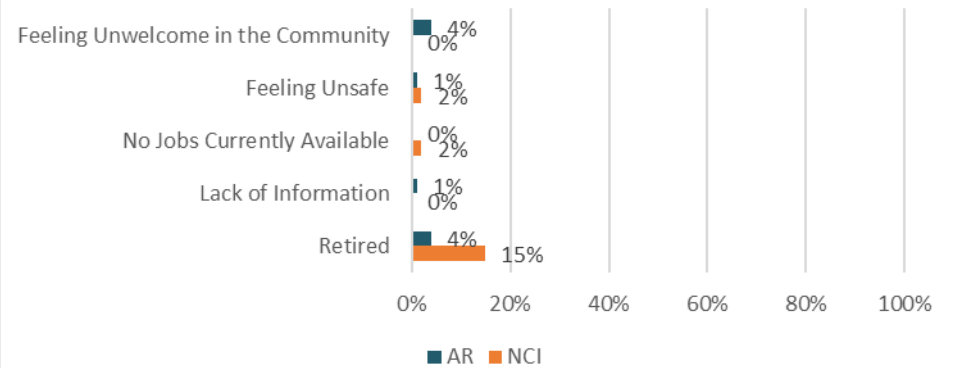


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 All NCI Averages are weighted

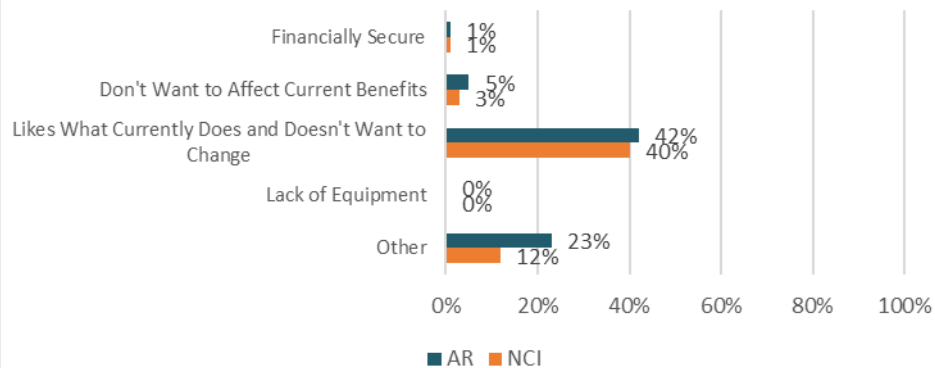
Reasons Does Not Want a Job (Of Those Who Do Not Have And Do Not Want A Paid Community Job)



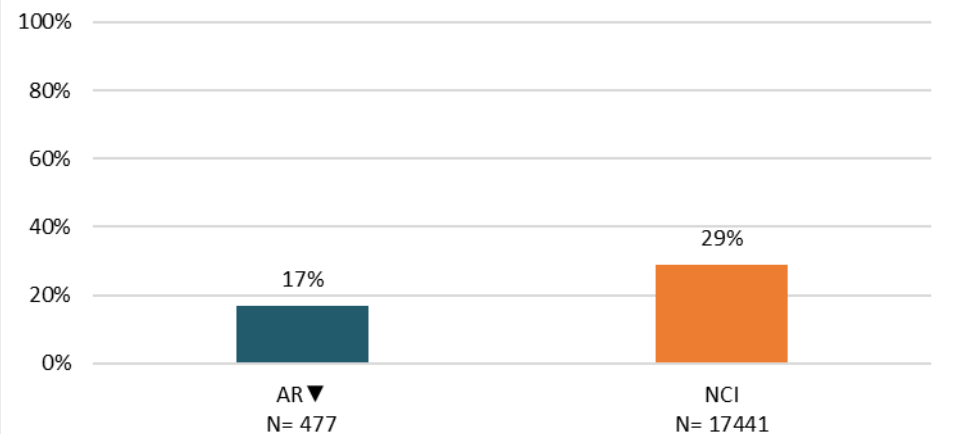
Reasons Does Not Want a Job (Of Those Who Do Not Have And Do Not Want A Paid Community Job, Continued)



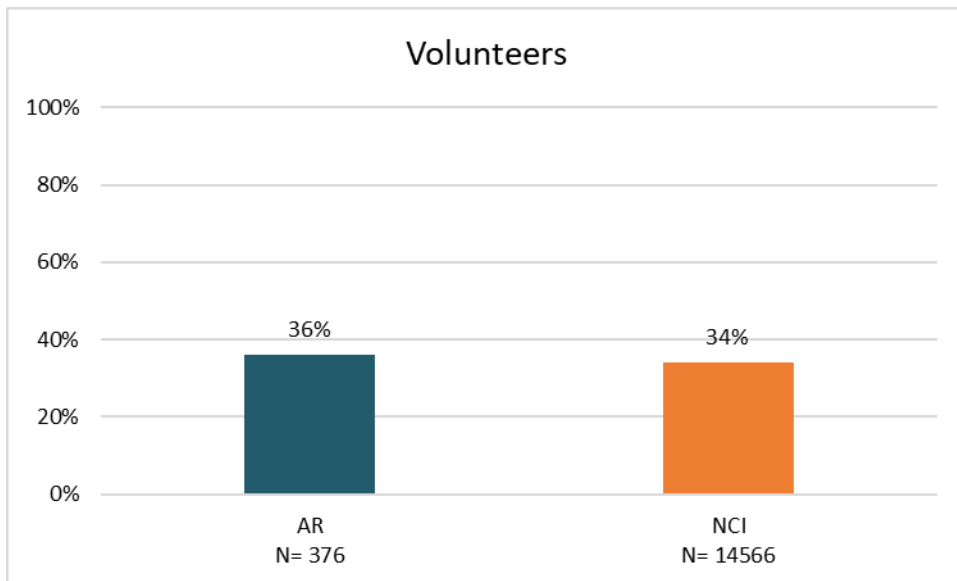
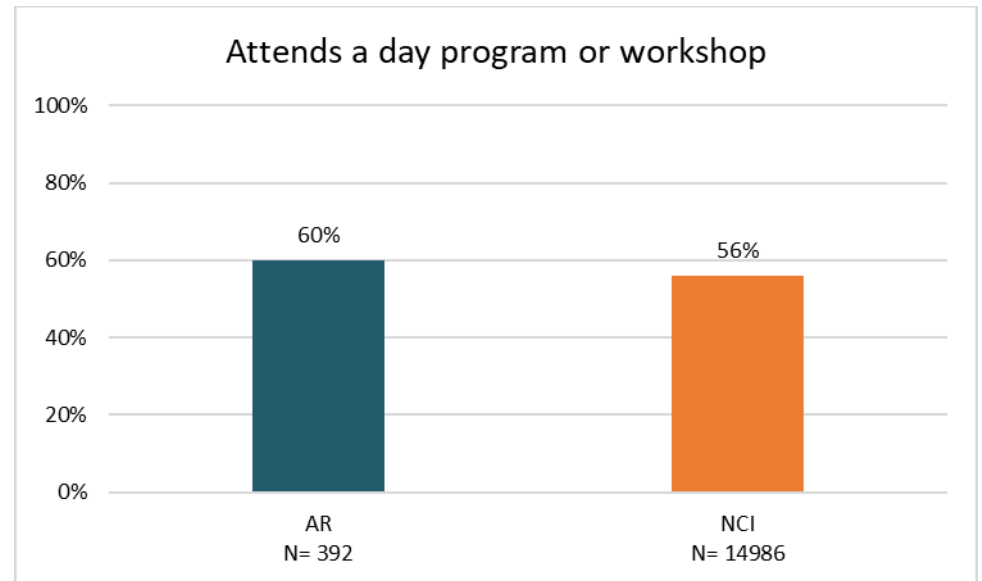
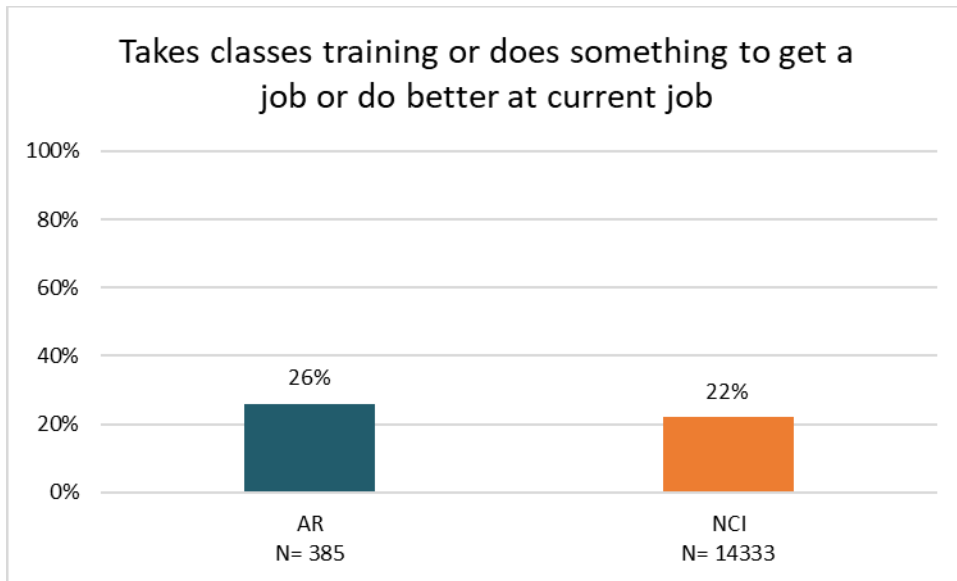
Reasons Does Not Want a Job (Of Those Who Do Not Have And Do Not Want A Paid Community Job, Continued)



Has community employment as a goal in service plan



An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
All NCI Averages are *weighted*



An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
 All NCI Averages are *weighted*

Table 40. Has a paid community job; individual, group and/or in a business that primarily hires people with disabilities

Information may have been obtained through state records

State v NCI	Average	N
AR ▼	9%	496
NCI	19%	16,193

Table 41. Type of paid community job (of those with paid community job)

Information may have been obtained through state records

State v NCI	Individual job without publicly funded supports	Individual job with publicly funded supports	Individual job N	Group job with or without publicly funded supports	Group job N	Paid work in a community business that primarily hires people with disabilities	Paid work in a community business that primarily hires people with disabilities N
AR	70%	22%	37	5%	41	2%	42
NCI	31%	41%	2,857	24%	3,099	11%	3,051

Table 42. Average biweekly hours by type of paid community job

Information may have been obtained through state records

State v NCI	Individual without publicly funded supports	N	Individual with publicly funded supports	N	Group with or without publicly funded supports	N	Paid work in a community business that primarily hires people with disabilities	N
AR	n/a	n/a	30.5	25	n/a	n/a	n/a	n/a
NCI	23.9	1,066	29.4	797	26.0	632	26.8	353

An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
 All NCI Averages are *weighted*

Table 43. Average hourly wage at paid community job by type of community employment

Information may have been obtained through state records

State v NCI	Individual without publicly funded supports	N	Individual with publicly funded supports	N	Group with or without publicly funded supports	N	Paid work in a community business that primarily hires people with disabilities	N
AR	n/a	n/a	\$9.66	25	n/a	n/a	n/a	n/a
NCI	\$9.88	919	\$9.54	700	\$8.32	542	\$8.48	282

Table 44. Average length of employment (in months) in current paid community job

Information may have been obtained through state records

State v NCI	Average months	N
AR	65.2	39
NCI	69.6	2,615

Table 45. Receives paid time off (for example, paid vacation and/or sick time) at paid community job

Information may have been obtained through state records

State v NCI	Average	N
AR	32%	34
NCI	29%	2,428

Table 46. Four most common job industries (among those reported to have a job in the community)

Categories are not mutually exclusive; therefore, N is not shown; information may have been obtained through state records

State v NCI	Building or grounds maintenance	Food preparation or food service	Retail	Assembly, manufacturing or packaging
AR	17%	43%	19%	5%
NCI	28%	24%	21%	8%

An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
 All NCI Averages are *weighted*

Table 47. Does not have paid community job and would like a job in the community

State v NCI	Average	N
AR	50%	315
NCI	44%	7,225

Table 48. Reasons does not want a paid community job (among those who do not currently have and do not want a paid community job)

Categories are not mutually exclusive; therefore, N is not shown

Reasons Does Not Want a Job...	AR	NCI
Transportation Challenges	1%	2%
Accessibility	1%	1%
Health Limitations	14%	14%
Not Enough Support	1%	1%
Feeling Unwelcome in the Community	4%	0%
Feeling Unsafe	1%	2%
No Jobs Currently Available	0%	2%
Lack of Information	1%	0%
Retired	4%	15%
Financially Secure	1%	1%
Don't Want to Affect Current Benefits	5%	3%
Likes What Currently Does and Doesn't Want to Change	42%	40%
Lack of Equipment	0%	0%
Other	23%	12%

An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
All NCI Averages are *weighted*

Table 49. Has community employment as a goal in their service plan

Information may have been obtained through state records

State v NCI	Average	N
AR▼	17%	477
NCI	29%	17,441

Table 50. Takes classes, training or does something to get a job or do better at current job

State v NCI	Average	N
AR	26%	385
NCI	22%	14,333

Table 51. Attends day program or sheltered workshop (a program or center where other people with disabilities spend their day)

State v NCI	Average	N
AR	60%	392
NCI	56%	14,986

Table 52. Volunteers

State v NCI	Average	N
AR	36%	376
NCI	34%	14,566

An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
 All NCI Averages are *weighted*

Self-Direction

People participate in directing their own supports and services.

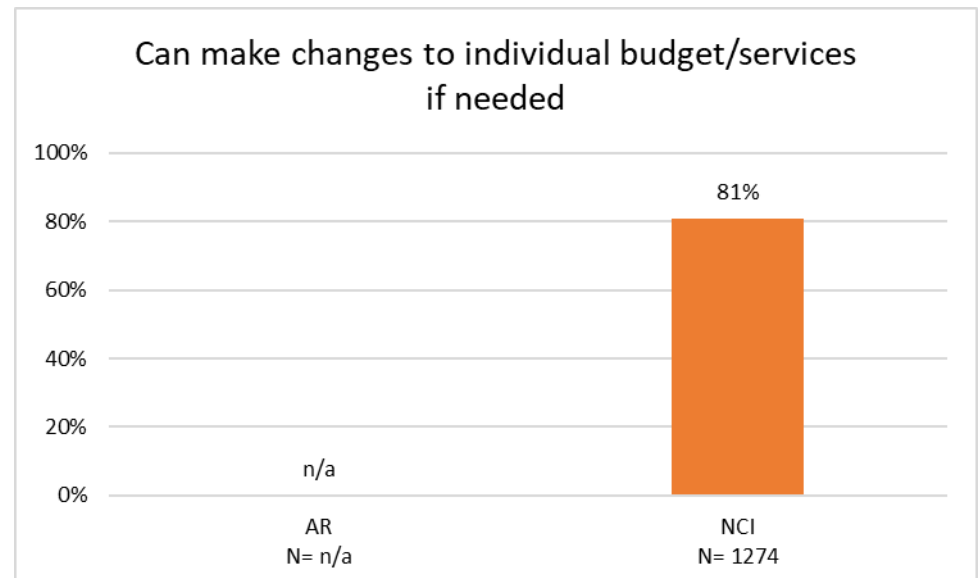
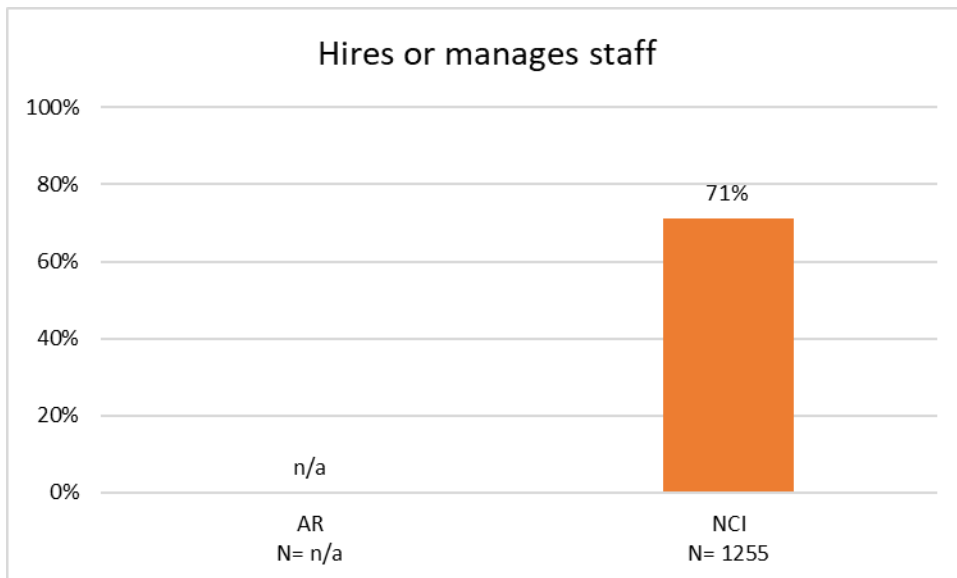
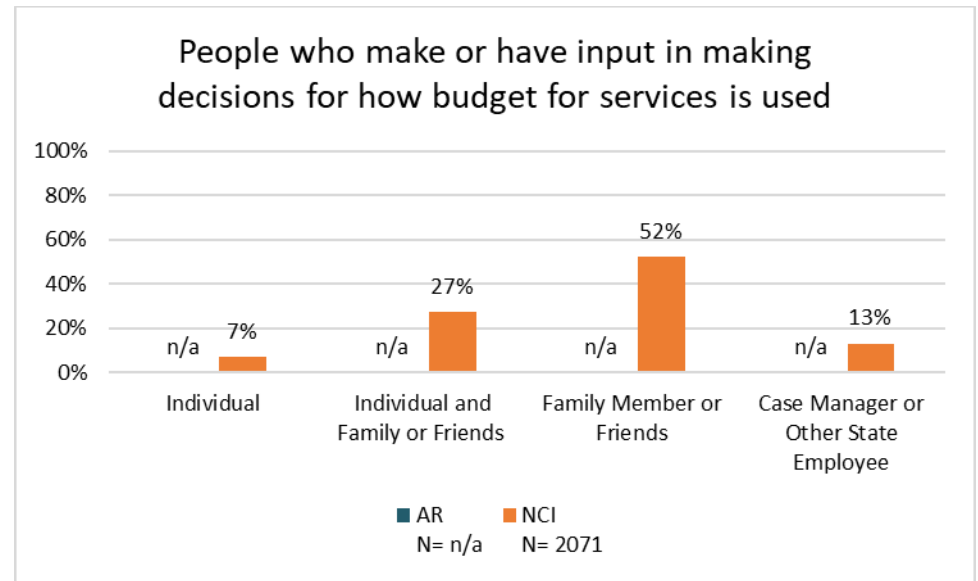
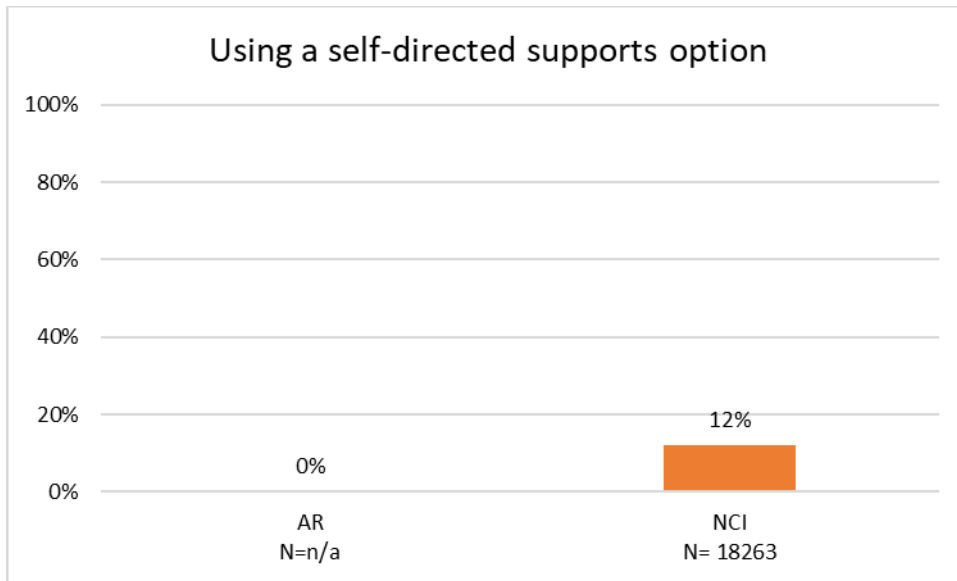
See all states' Self-Direction outcomes [here](#).

Important note on data

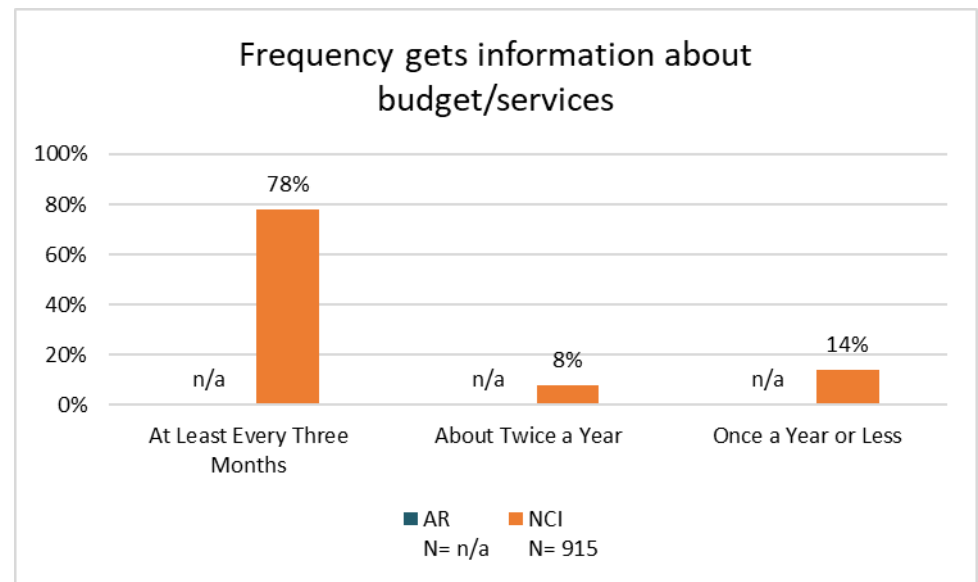
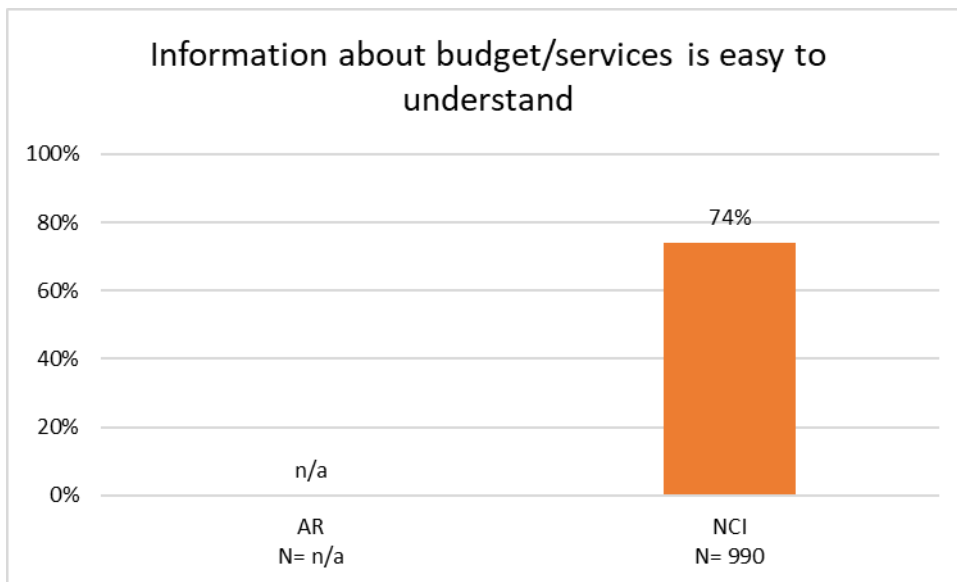
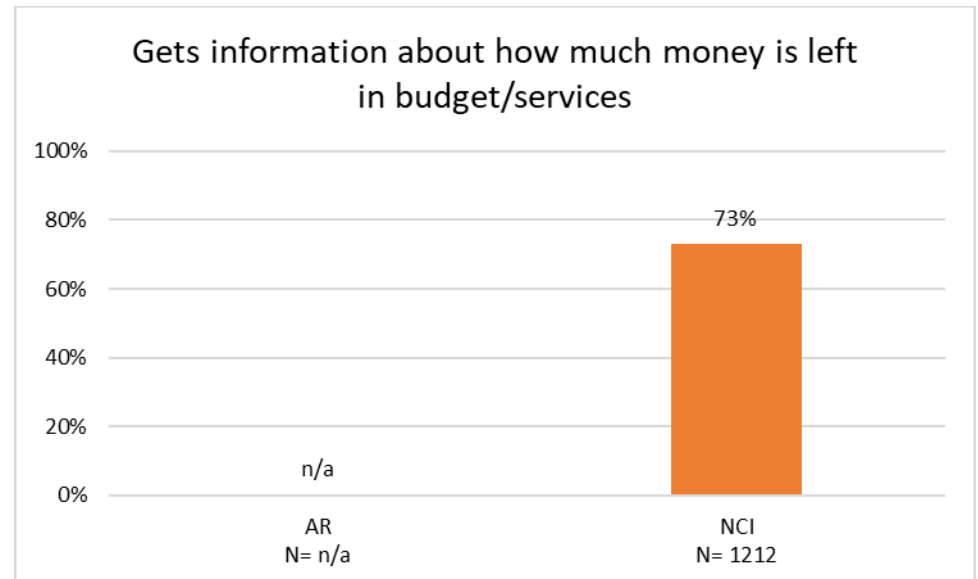
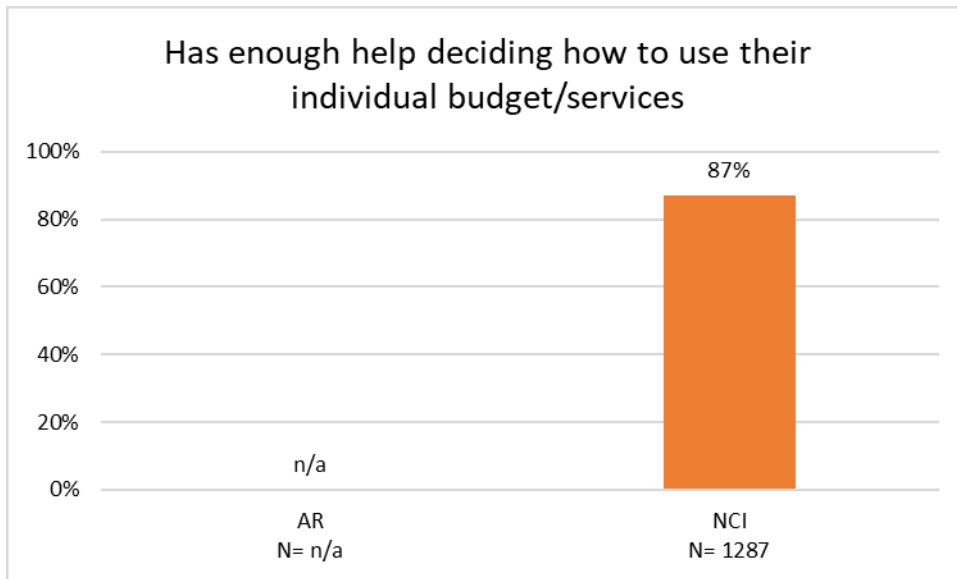
Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population. Additionally, many states' have very low rates of individuals who were surveyed and were reported to use a self-directed supports option. **Significance testing was not conducted on these items.**

The following states did not include individual’s using self-directed supports and their sample and therefore **are not represented** in these data:

AR CO DE IN ME NV.



Data are based on those who are using a self-directed supports option
 All NCI Averages are weighted



Data are based on those who are using a self-directed supports option
 All NCI Averages are *weighted*

Table 53. Using a self-directed supports option

Information may have been obtained through state records

State v NCI	Average	N
AR	n/a	n/a
NCI	12%	18,263

Table 54. People who make decisions or have input in making decisions for how budget for services is used (among those using a self-directed supports option)

Information may have been obtained through state records

State v NCI	Individual	Individual and Family or Friends	Family Member or Friends	Case Manager or Other State Employee	N
AR	n/a	n/a	n/a	n/a	n/a
NCI	7%	27%	52%	13%	2,071

Table 55. Hires or manages staff (among those using a self-directed supports option)

Information may have been obtained through state records

State v NCI	Average	N
AR	n/a	n/a
NCI	71%	1,255

Table 56. Can make changes to individual budget/services if needed (among those using a self-directed supports option)

Information may have been obtained through state records

State v NCI	Average	N
AR	n/a	n/a
NCI	81%	1,274

Data are based on those who are using a self-directed supports option
 All NCI Averages are *weighted*

Table 57. Has enough help deciding how to use their individual budget/services (among those using a self-directed supports option)

Information may have been obtained through state records

State v NCI	Average	N
AR	n/a	n/a
NCI	87%	1,287

Table 58. Gets information about how much money is left in budget/services (among those using a self-directed supports option)

Information may have been obtained through state records

State v NCI	Average	N
AR	n/a	n/a
NCI	73%	1,212

Table 59. Information about budget/services is easy to understand (among those using a self-directed supports option and who report they receive information about how much money is left in budget/services)

Information may have been obtained through state records

State v NCI	Average	N
AR	n/a	n/a
NCI	74%	990

Table 60. Frequency with which the person gets information about budget/services (among those using a self-directed supports option)

Information may have been obtained through state records

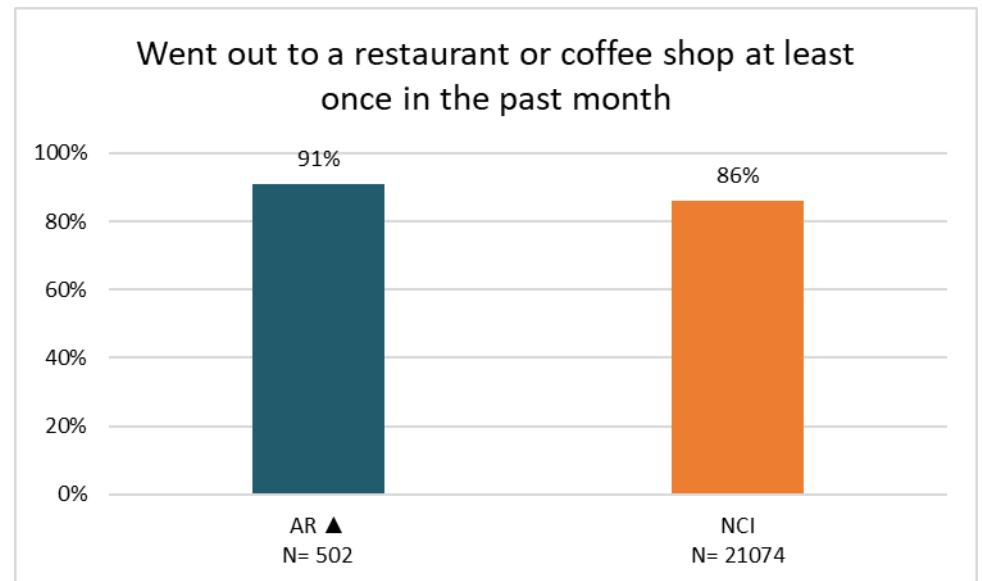
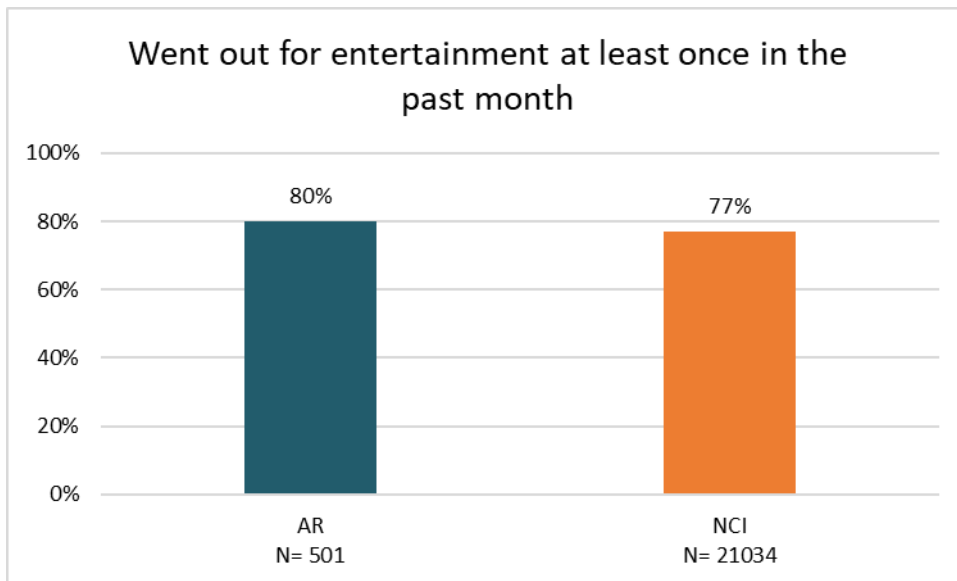
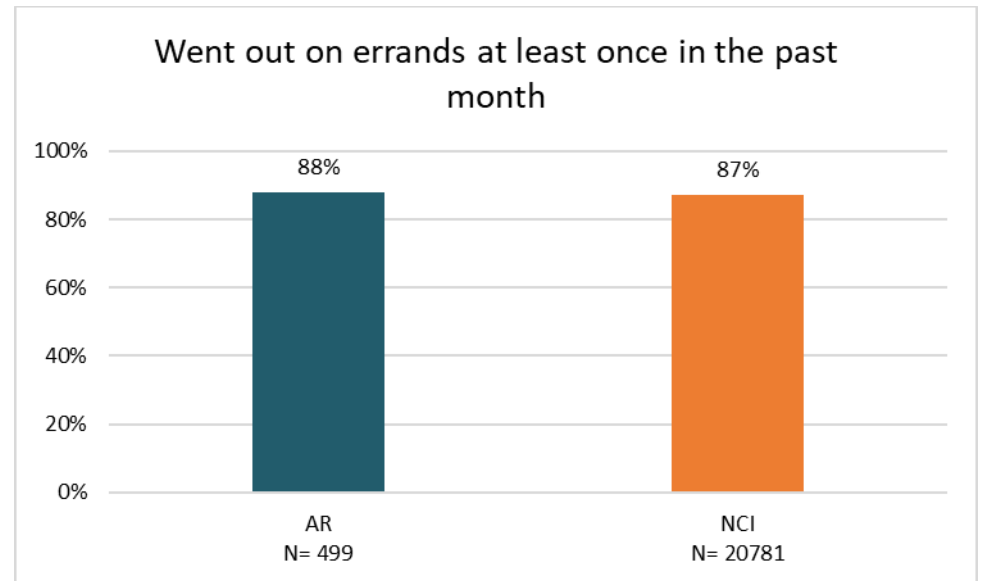
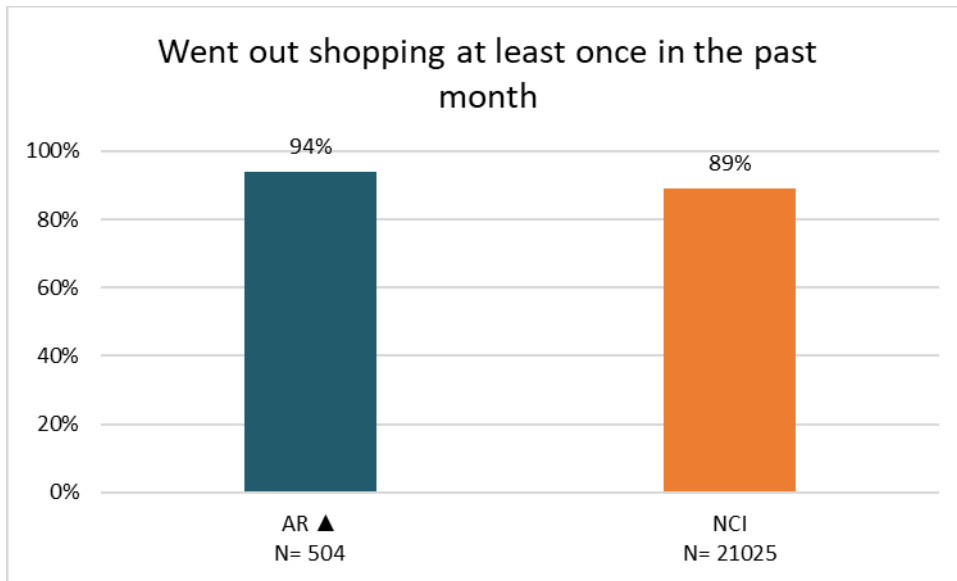
State v NCI	At Least Every Three Months	About Twice a Year	Once a Year or Less	N
AR	n/a	n/a	n/a	n/a
NCI	78%	8%	14%	915

Data are based on those who are using a self-directed supports option
 All NCI Averages are *weighted*

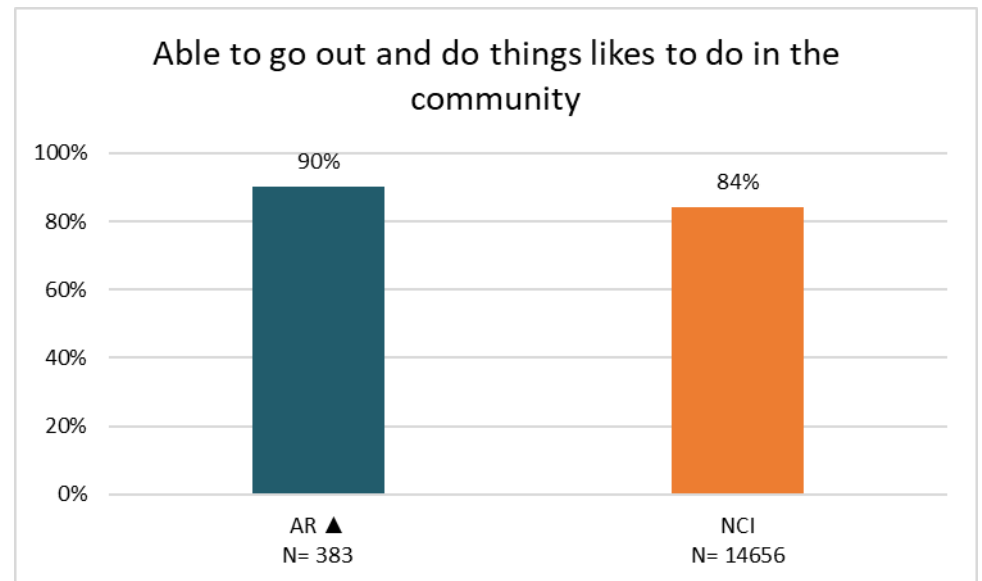
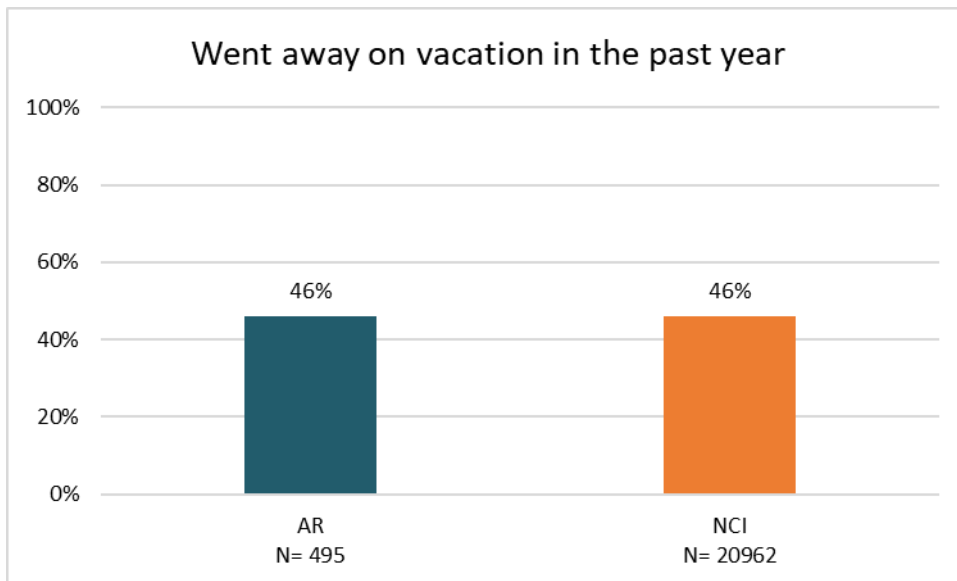
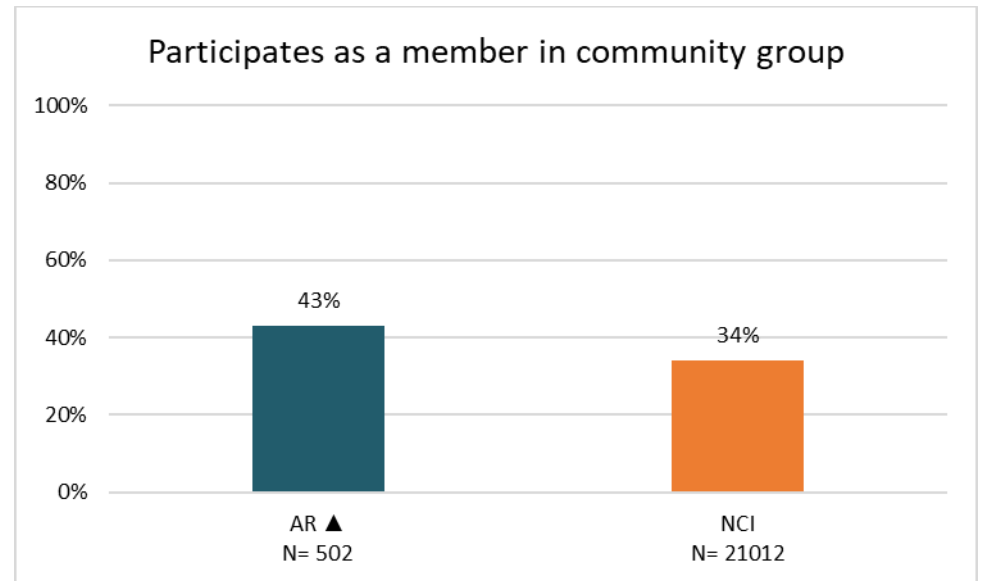
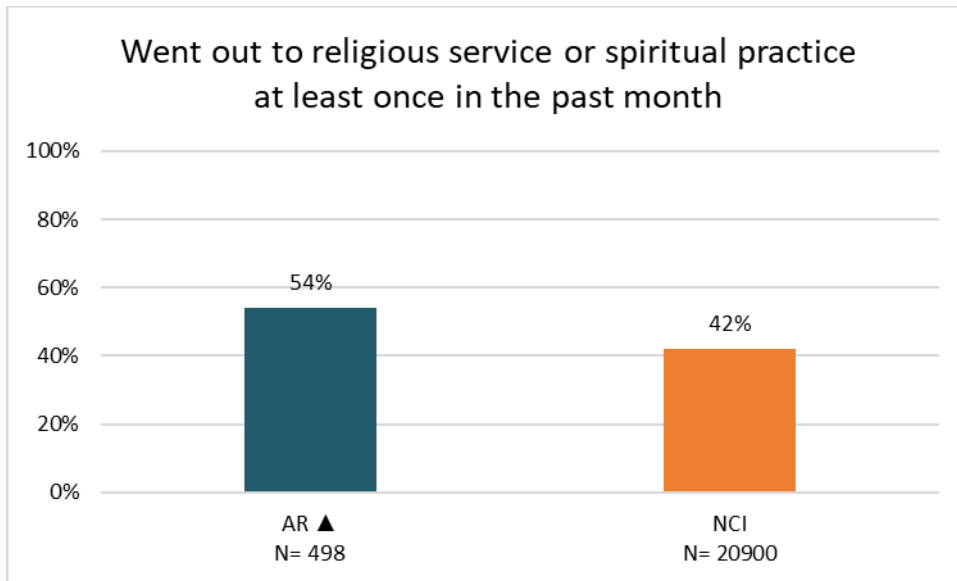
Community Inclusion, Participation and Leisure

People participate in activities in their community and have opportunities to do things that they enjoy in the community.

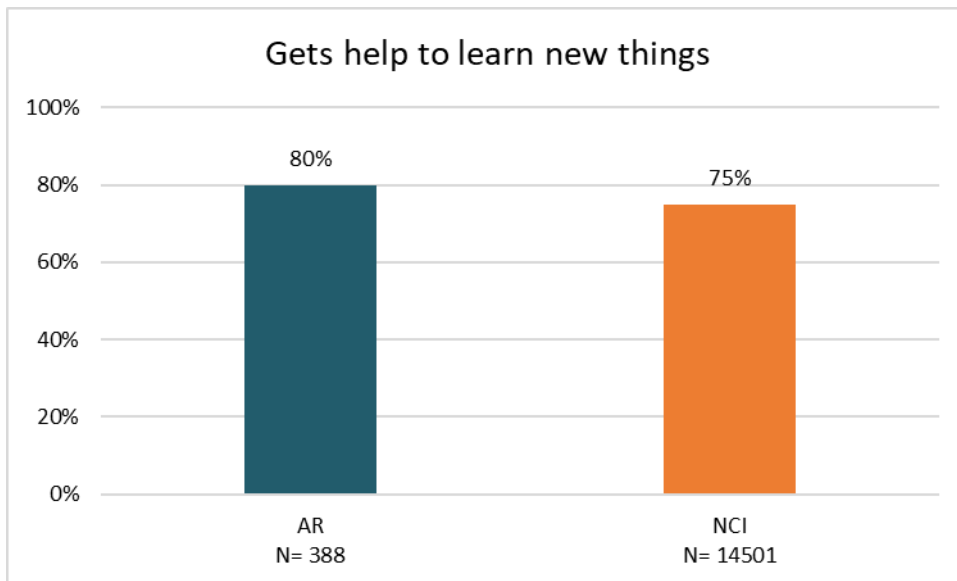
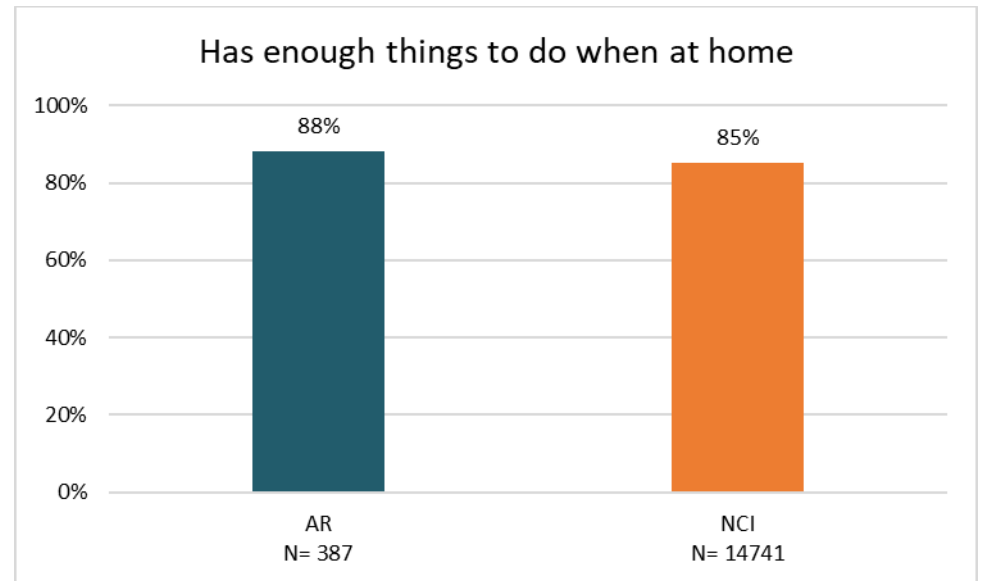
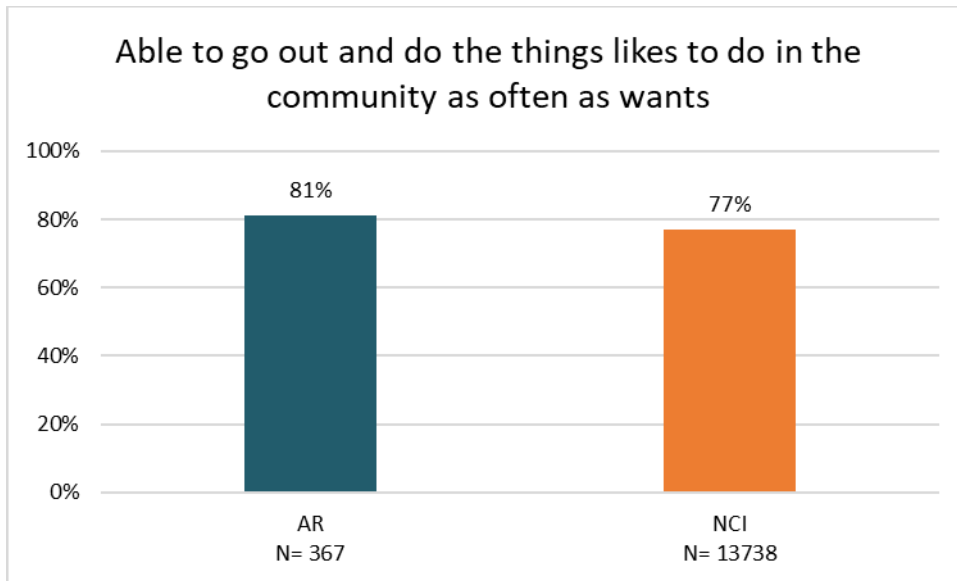
See all states' *Community Inclusion, Participation and Leisure* outcomes [here](#).



All NCI Averages are *weighted*



All NCI Averages are *weighted*



All NCI Averages are *weighted*

Table 61. Went out shopping at least once in the past month

Proxy respondents were allowed for this question

State v NCI	Average	N
AR ▲	94%	504
NCI	89%	21,025

Table 62. Went out on errands at least once in the past month

Proxy respondents were allowed for this question

State v NCI	Average	N
AR	88%	499
NCI	87%	20,781

Table 63. Went out for entertainment at least once in the past month

Proxy respondents were allowed for this question

State v NCI	Average	N
AR	80%	501
NCI	77%	21,034

Table 64. Went out to a restaurant or coffee shop at least once in the past month

Proxy respondents were allowed for this question

State v NCI	Average	N
AR ▲	91%	502
NCI	86%	21,074

All NCI Averages are *weighted*

Table 65. Went out to religious service or spiritual practice at least once in the past month

Proxy respondents were allowed for this question

State v NCI	Average	N
AR ▲	54%	498
NCI	42%	20,900

Table 66. Participates as a member in community group

Proxy respondents were allowed for this question

State v NCI	Average	N
AR ▲	43%	502
NCI	34%	21,012

Table 67. Went away on vacation in the past year

Proxy respondents were allowed for this question

State v NCI	Average	N
AR	46%	495
NCI	46%	20,962

Table 68. Able to go out and do the things like to do in the community

State v NCI	Average	N
AR ▲	90%	383
NCI	84%	14,656

Table 69. Gets to do things likes to do in the community as much as wants

State v NCI	Average	N
AR	81%	367
NCI	77%	13,738

All NCI Averages are *weighted*

Table 70. Has enough things likes to do when at home

State v NCI	Average	N
AR	88%	387
NCI	85%	14,741

Table 71. Gets help to learn new things

New question in 2018-19

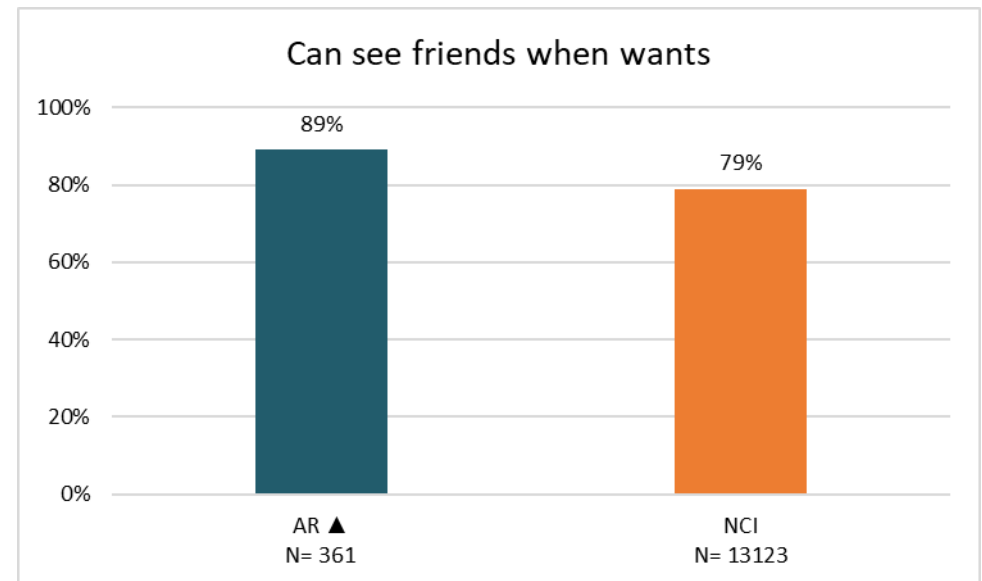
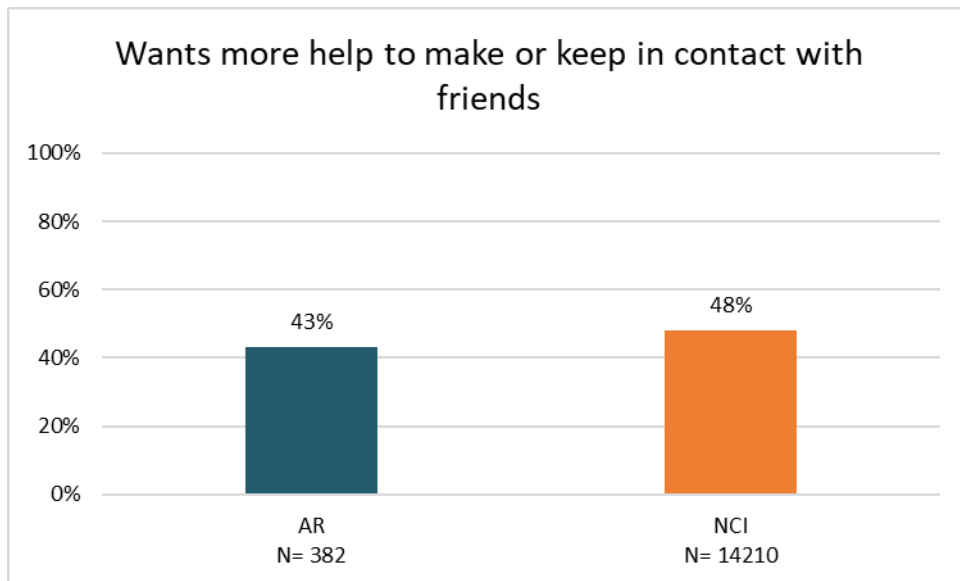
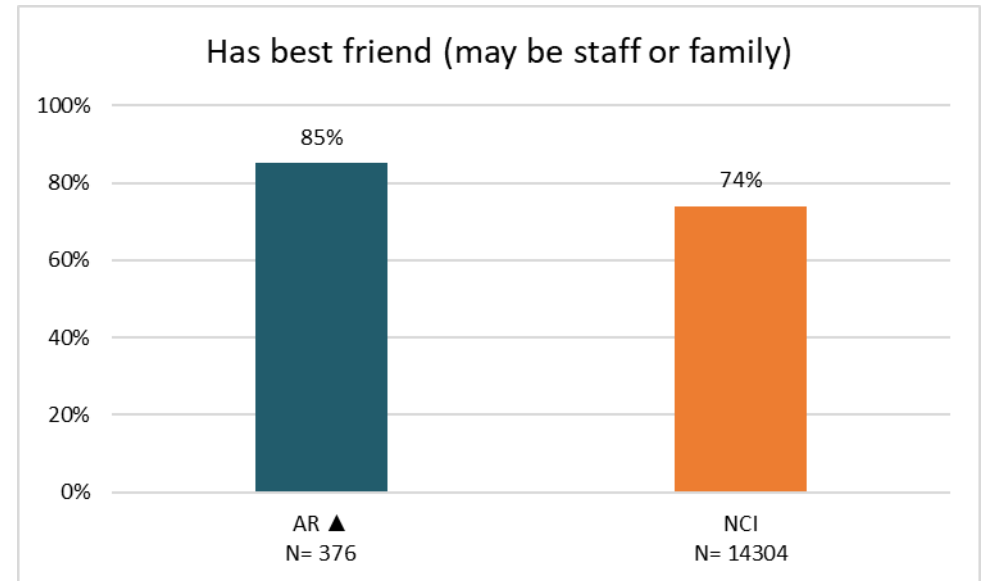
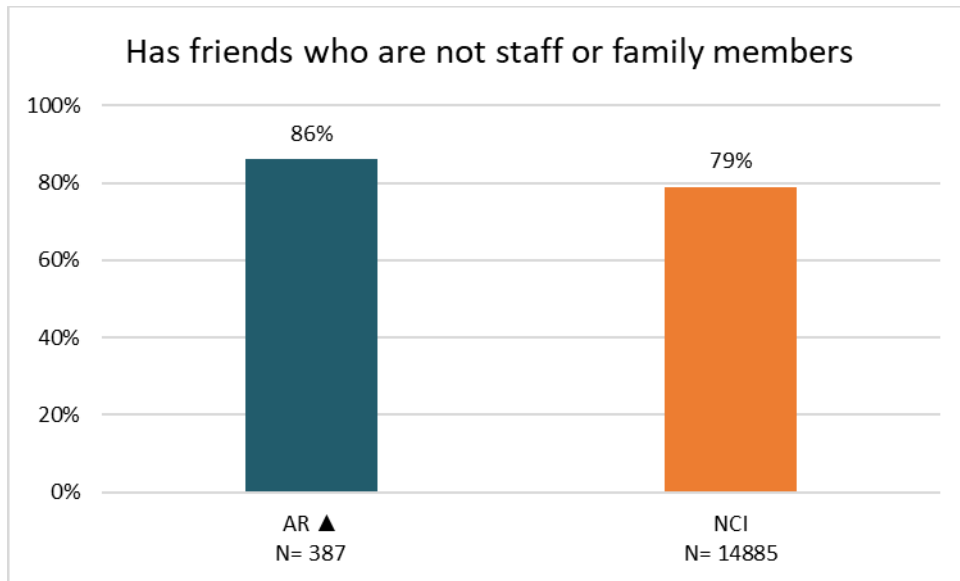
State v NCI	Average	N
AR	80%	388
NCI	75%	14,501

All NCI Averages are *weighted*

Relationships

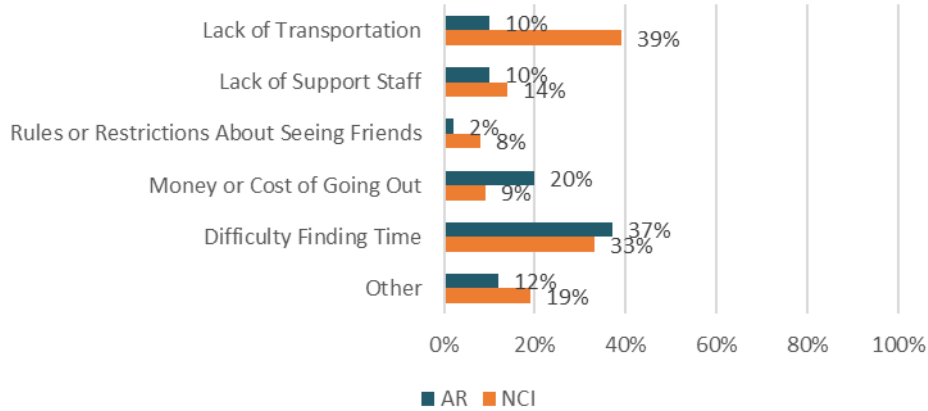
People have friends and relationships.

See all states' *Relationships* outcomes [here](#).

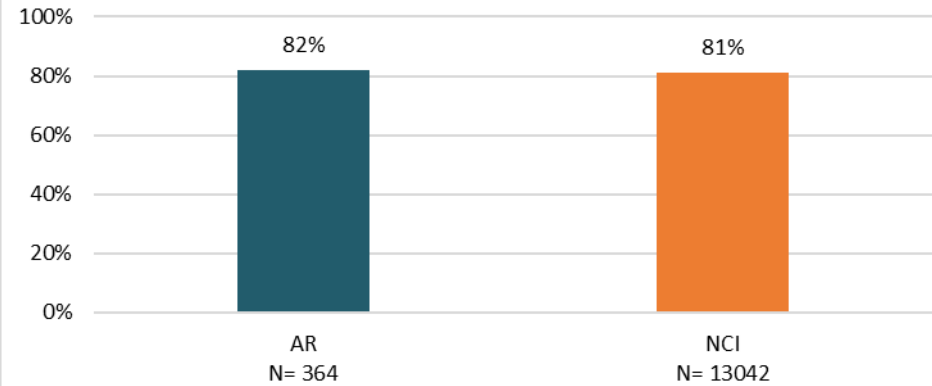


All NCI Averages are *weighted*

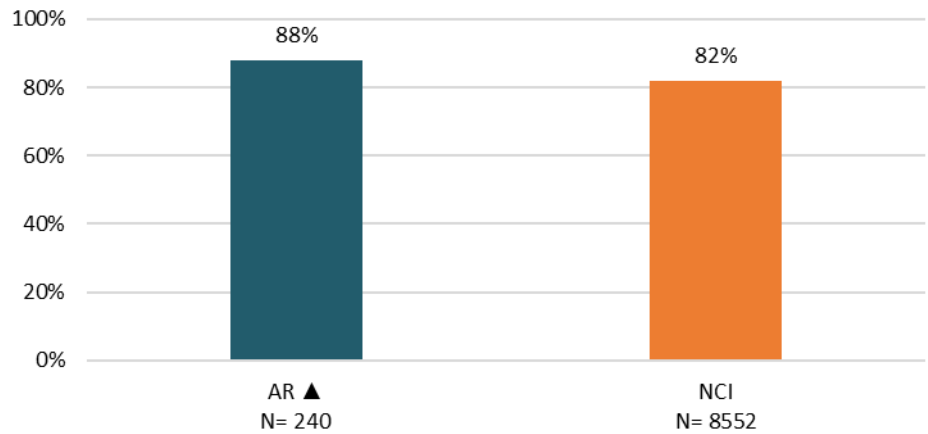
Reasons Cannot See Friends (If Sometimes Or Often Unable To)



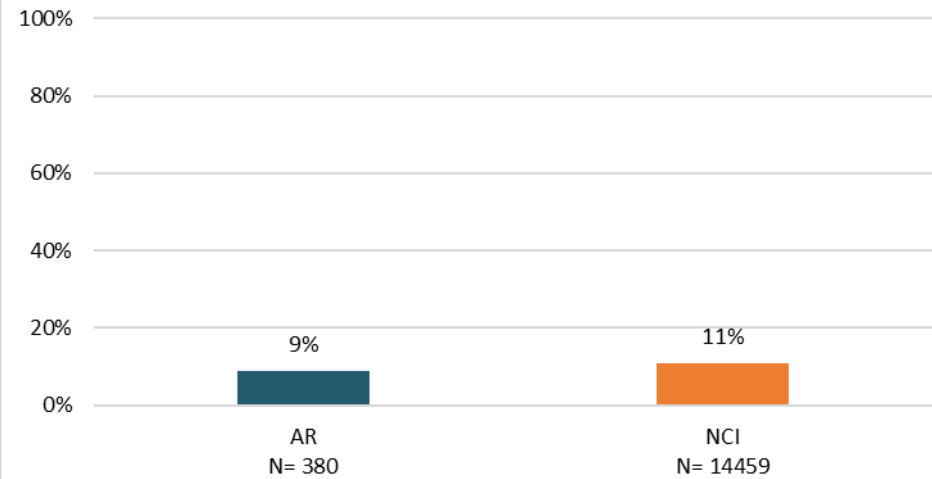
Has other ways of talking, chatting, or communicating with friends when cannot see them



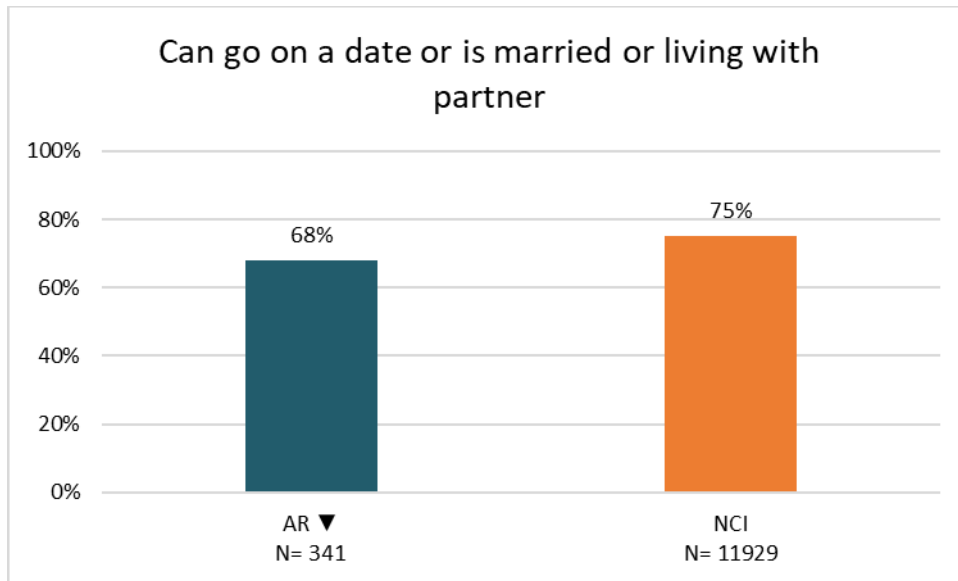
Can see and communicate with their family when wants or chooses not to (if not living with family)



Often feels lonely



All NCI Averages are *weighted*



All NCI Averages are *weighted*

Table 72. Has friends who are not staff or family members

State v NCI	Average	N
AR ▲	86%	387
NCI	79%	14,885

Table 73. Has best friend (may be staff or family)

State v NCI	Average	N
AR ▲	85%	376
NCI	74%	14,304

Table 74. Wants help to meet or keep in contact with friends

State v NCI	Average	N
AR	43%	382
NCI	48%	14,210

Table 75. Has friends (may be staff or family) and can see their friends when they want

State v NCI	Average	N
AR ▲	89%	361
NCI	79%	13,123

All NCI Averages are *weighted*

Table 76. Reasons cannot see friends if sometimes or often unable to

Categories are not mutually exclusive

Reasons cannot see friends if sometimes or often unable to	AR	NCI
Lack of Transportation	10%	39%
Lack of Support Staff	10%	14%
Rules or Restrictions About Seeing Friends	2%	8%
Money or Cost of Going Out	20%	9%
Difficulty Finding Time	37%	33%
Other	12%	19%
N	41	2,759

Table 77. Has other ways of talking, chatting, or communicating with friends when cannot see them

State v NCI	Average	N
AR	82%	364
NCI	81%	13,042

Table 78. Can see or communicate with their family when they want or chooses not to (among those who do not live in the family home)

State v NCI	Average	N
AR ▲	88%	240
NCI	82%	8,552

Table 79. Often feels lonely

State v NCI	Average	N
AR	9%	380
NCI	11%	14,459

All NCI Averages are *weighted*

Table 80. Can go on a date or is married or living with partner

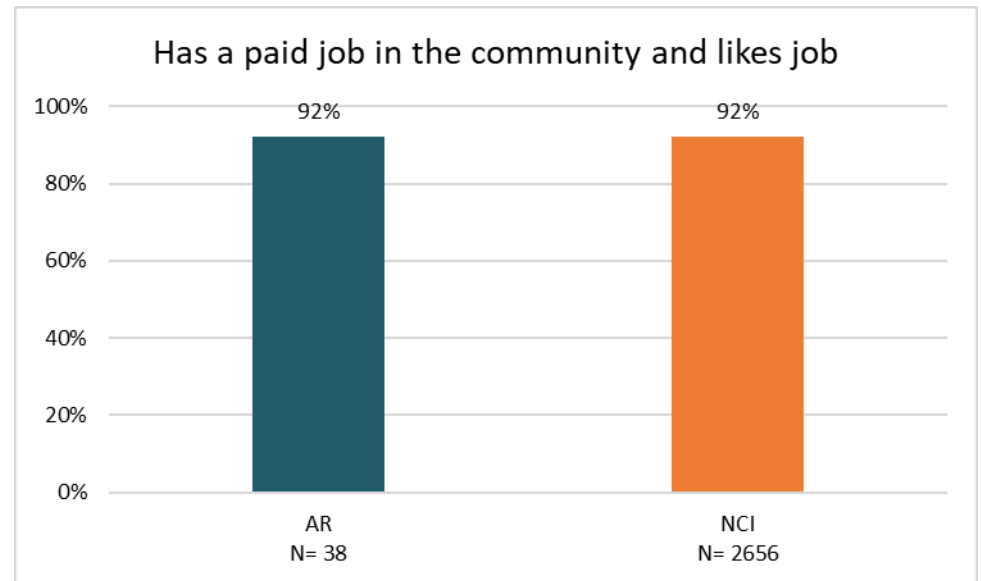
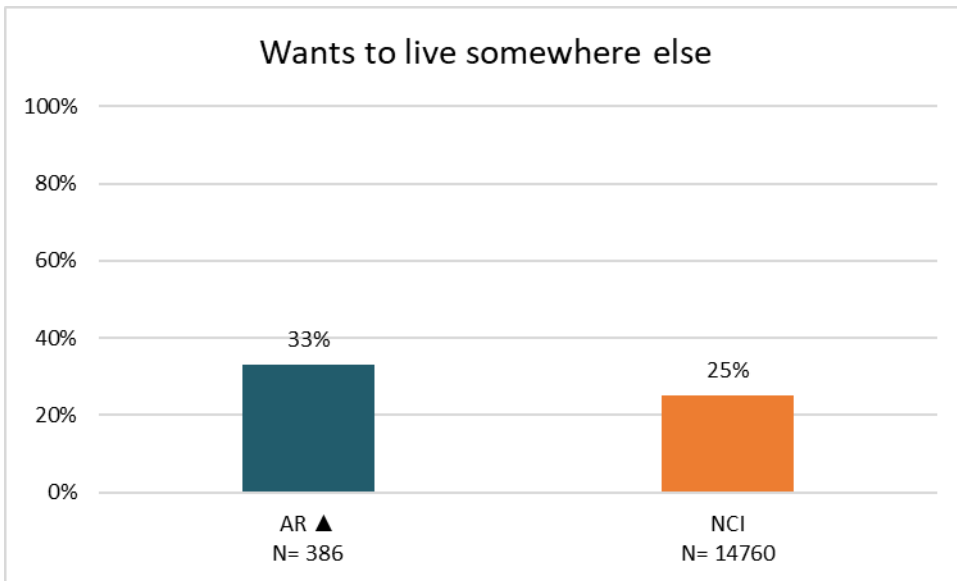
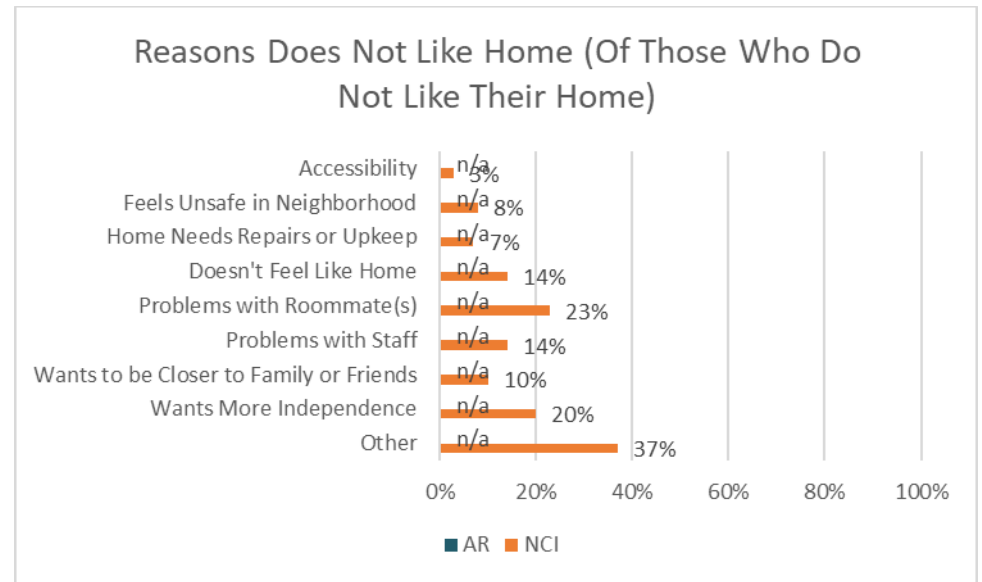
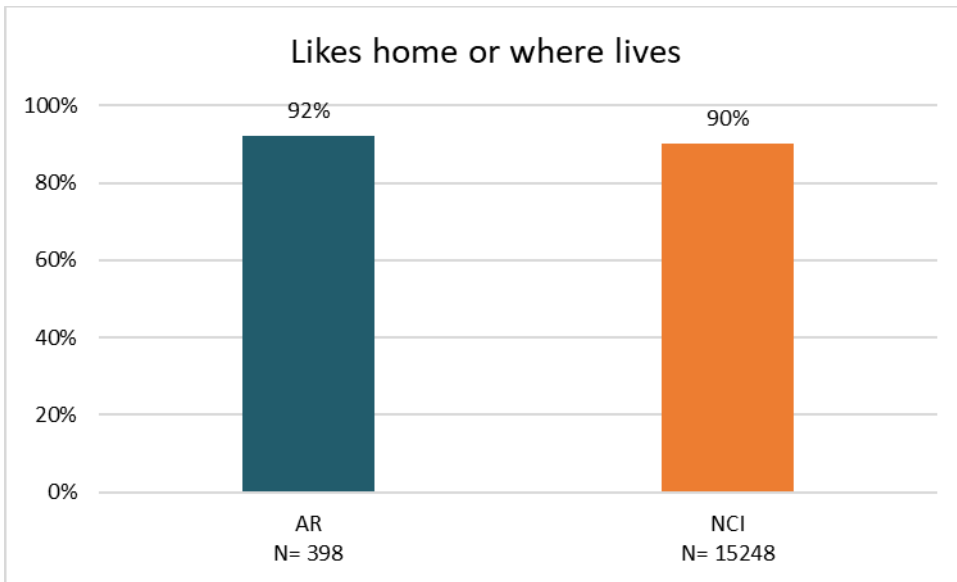
State v NCI	Average	N
AR ▼	68%	341
NCI	75%	11,929

All NCI Averages are *weighted*

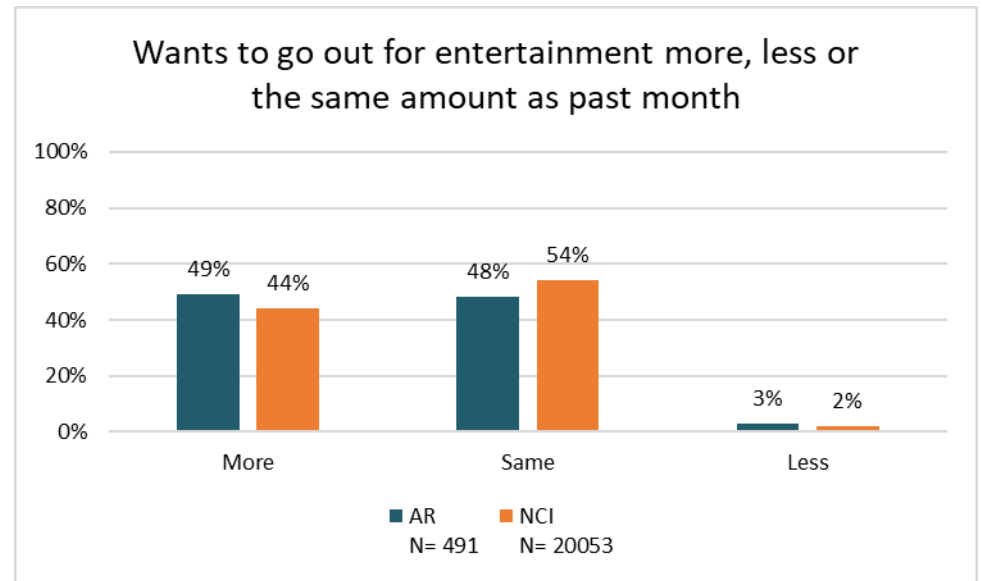
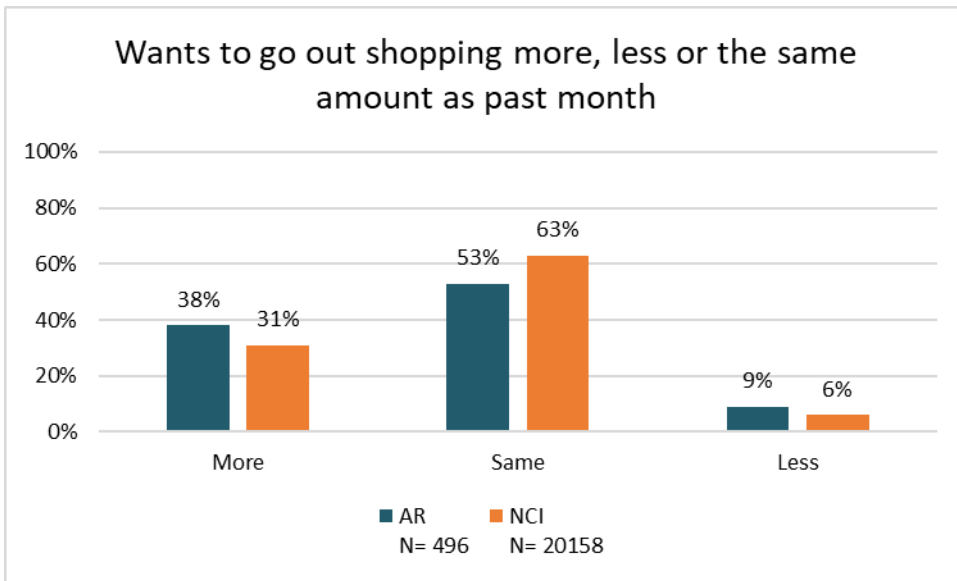
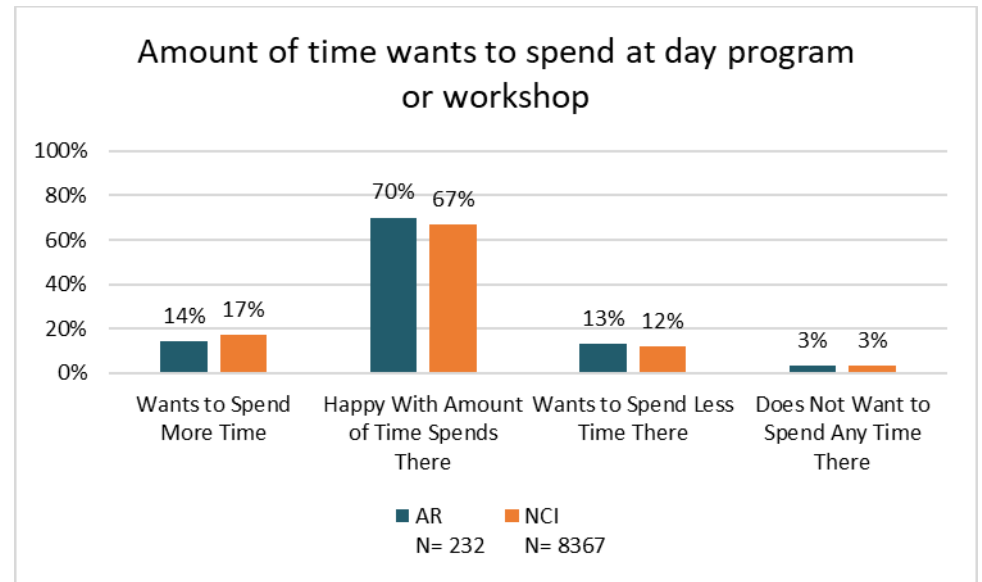
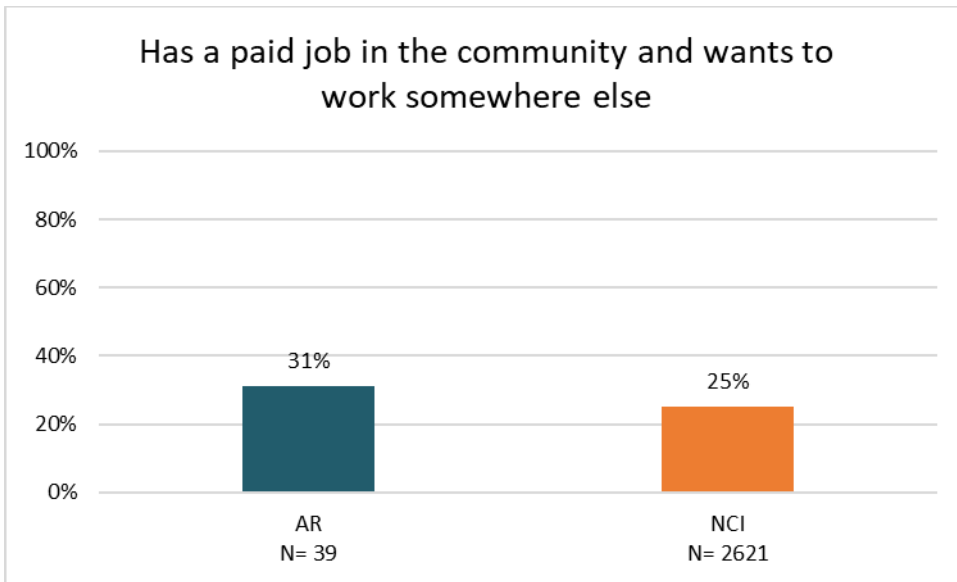
Satisfaction

People are satisfied with the services and supports they receive.

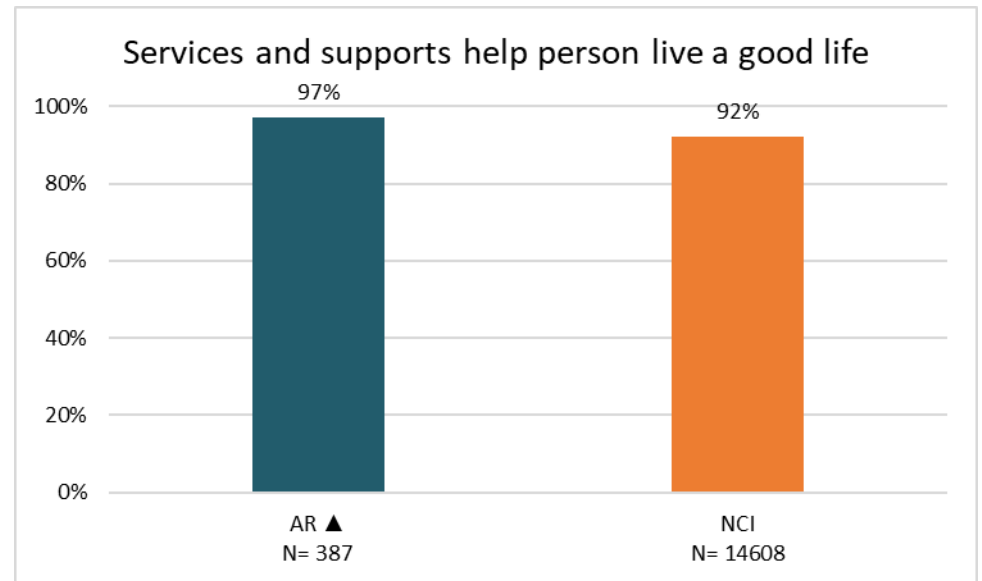
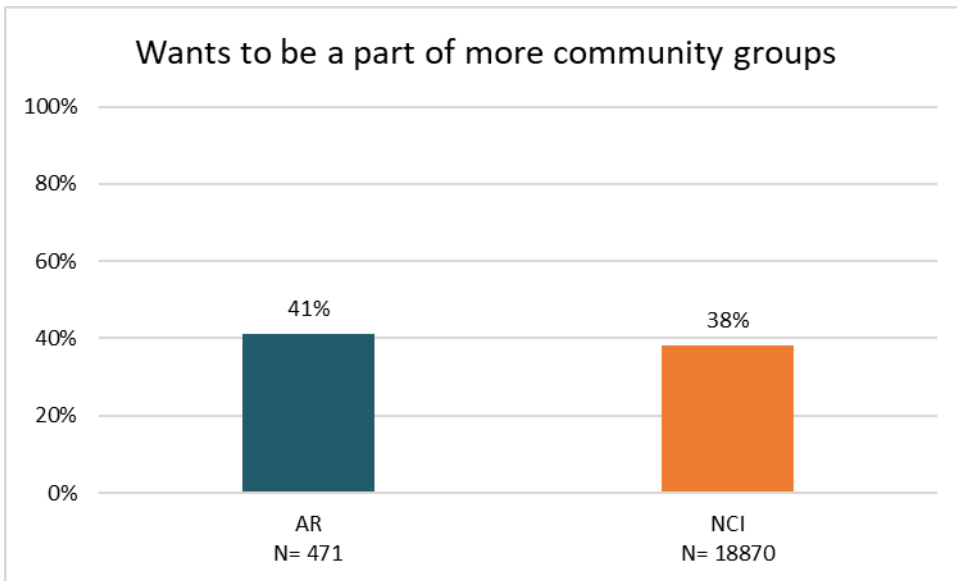
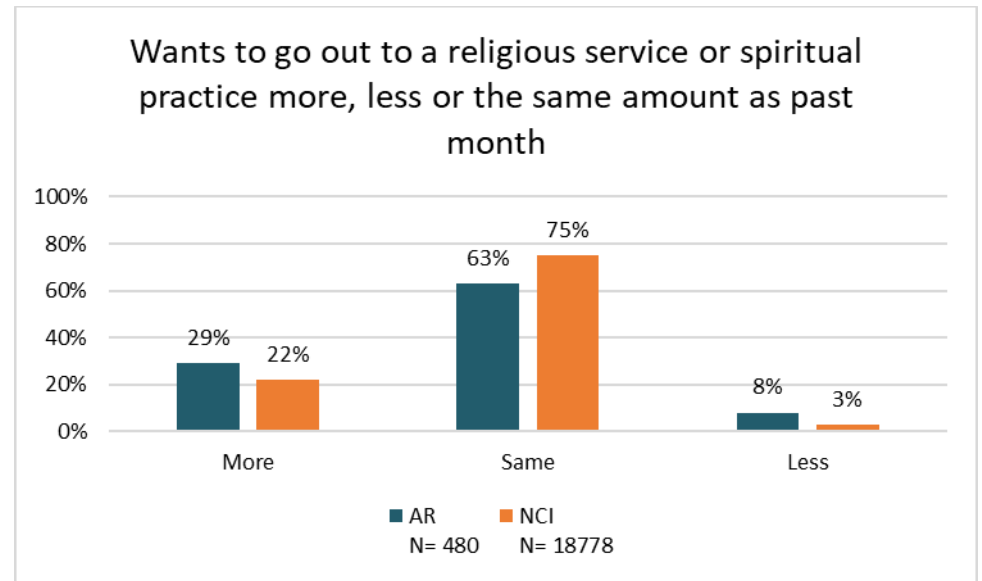
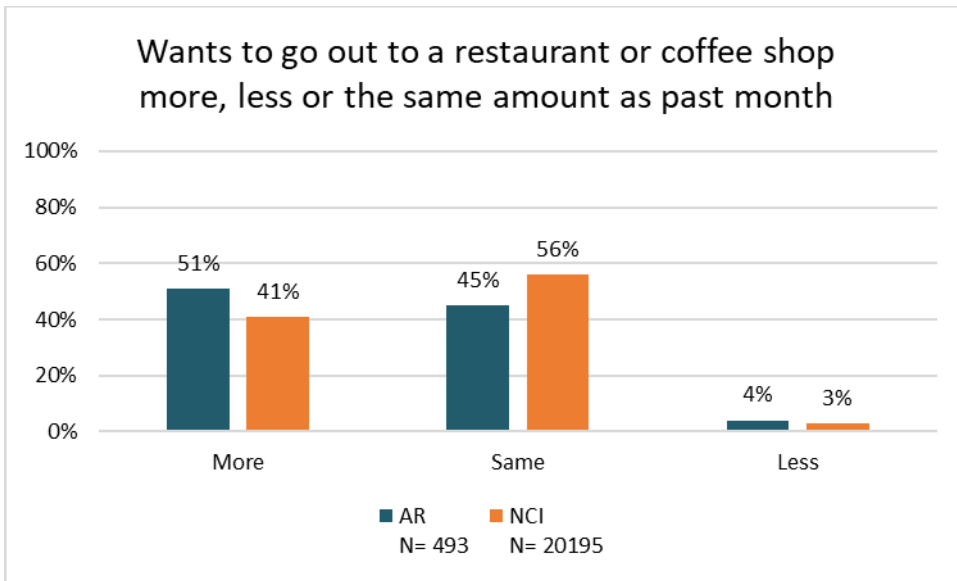
See all states' *Satisfaction* outcomes [here](#).



All NCI Averages are *weighted*



All NCI Averages are *weighted*



All NCI Averages are *weighted*

Table 81. Likes home or where lives

State v NCI	Average	N
AR	92%	398
NCI	90%	15,248

Table 82. Reasons does not like home, continued (among those who do not like their home or where they live)

Categories are not mutually exclusive therefore N is not shown

Reasons Does Not Like Home	Average	NCI
Accessibility	n/a	3%
Feels Unsafe in Neighborhood	n/a	8%
Home Needs Repairs or Upkeep	n/a	7%
Doesn't Feel Like Home	n/a	14%
Problems with Roommate(s)	n/a	23%
Problems with Staff	n/a	14%
Wants to be Closer to Family or Friends	n/a	10%
Wants More Independence	n/a	20%
Other	n/a	37%

Table 83. Wants to live somewhere else

State v NCI	Average	N
AR ▲	33%	386
NCI	25%	14,760

All NCI Averages are *weighted*

Table 84. Likes paid community job (among those reported to have a paid community job from administrative records)

State v NCI	Average	N
AR	92%	38
NCI	92%	2,656

Table 85. Wants to work somewhere else (among those reported to have a paid community job from administrative records)

State v NCI	Average	N
AR	31%	39
NCI	25%	2,621

Table 86. Attends a day program or workshop and wants to go more, less, or the same amount of time

State v NCI	Wants to Spend More Time	Happy With Amount of Time Spends There	Wants to Spend Less Time There	Does Not Want to Spend Any Time There	N
AR	14%	70%	13%	3%	232
NCI	17%	67%	12%	3%	8,367

Table 87. Person wants to go out shopping more, less or the same amount as last month

New in 2018-19; proxy respondents allowed

State v NCI	More	Same	Less	N
AR	38%	53%	9%	496
NCI	31%	63%	6%	20,158

All NCI Averages are *weighted*

Table 88. Person wants to go out for entertainment more, less or the same amount as last month

New in 2018-19; proxy respondents allowed

State v NCI	More	Same	Less	N
AR	49%	48%	3%	491
NCI	44%	54%	2%	20,053

Table 89. Person wants to go out to a restaurant or coffee shop more, less or the same amount as last month

New in 2018-19; proxy respondents allowed

State v NCI	More	Same	Less	N
AR	51%	45%	4%	493
NCI	41%	56%	3%	20,195

Table 90. Person wants to go out to a religious service or spiritual practice more, less or the same amount as last month

New in 2018-19; proxy respondents allowed

State v NCI	More	Same	Less	N
AR	29%	63%	8%	480
NCI	22%	75%	3%	18,778

Table 91. Person wants to be a part of more community groups

New in 2018-19; proxy respondents allowed

State v NCI	Average	N
AR	41%	471
NCI	38%	18,870

Table 92. Services and Supports help person live a good life

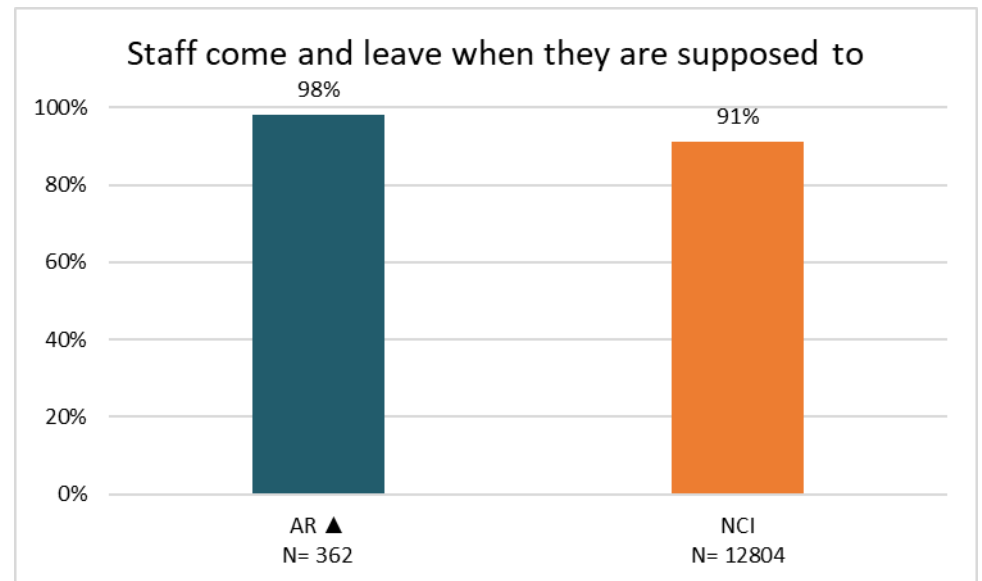
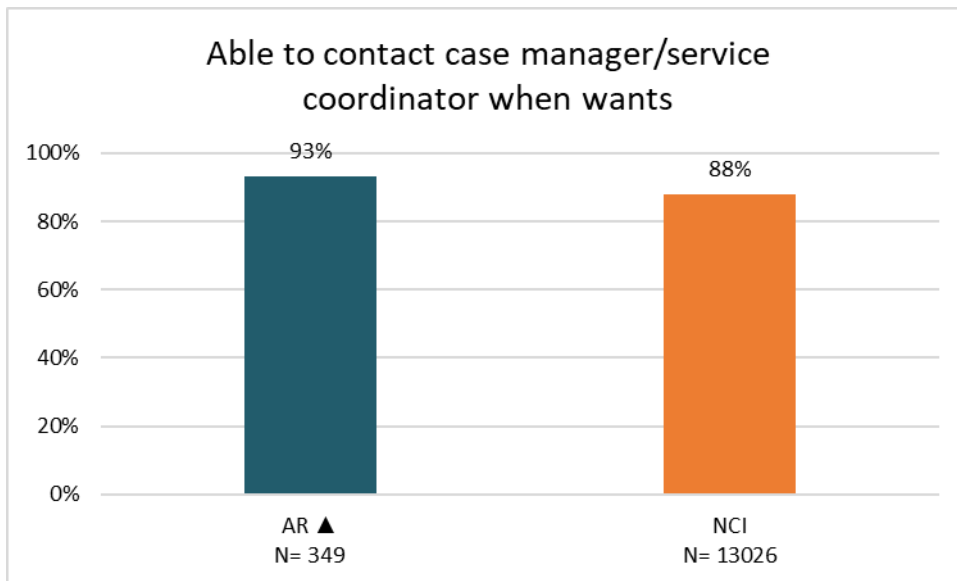
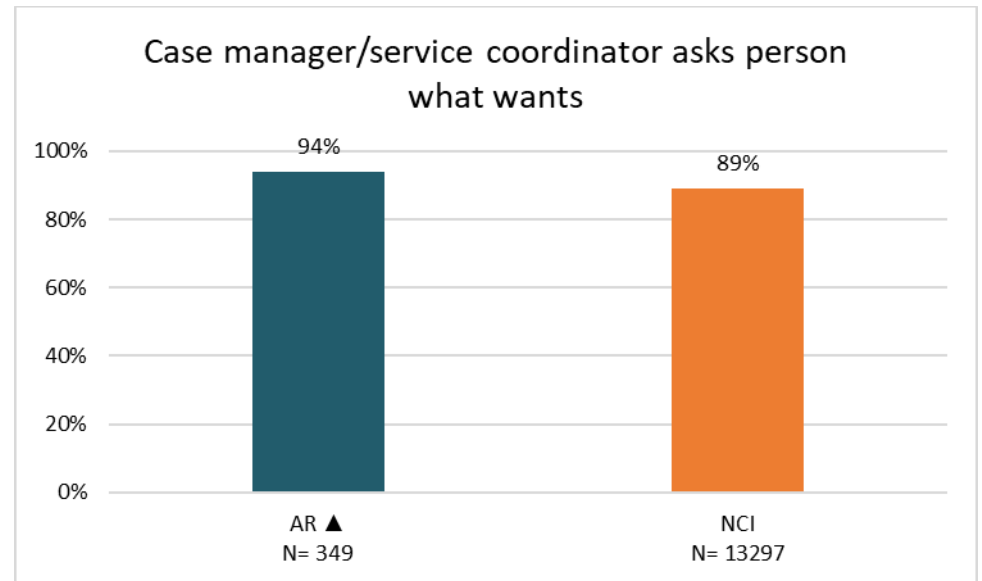
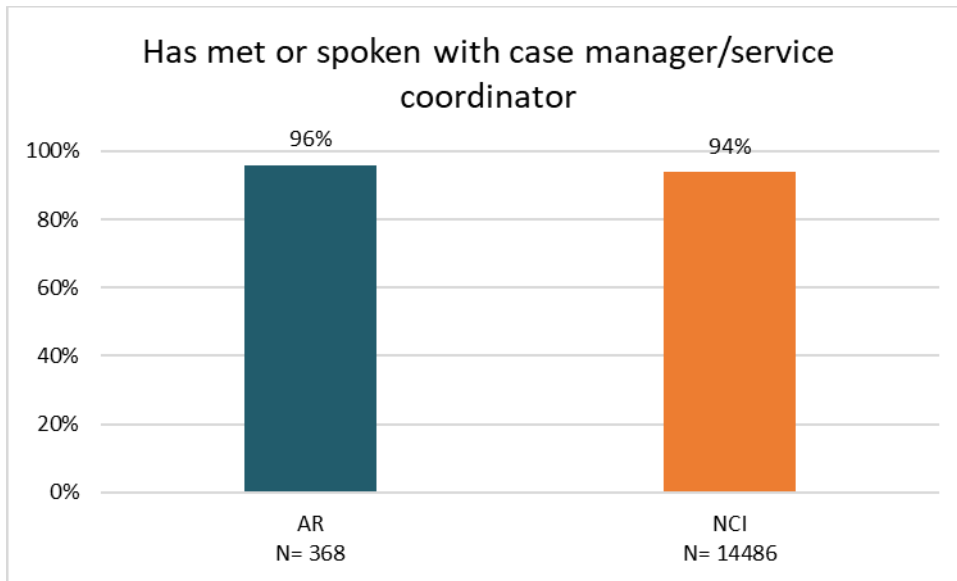
State v NCI	Average	N
AR ▲	97%	387
NCI	92%	14,608

All NCI Averages are *weighted*

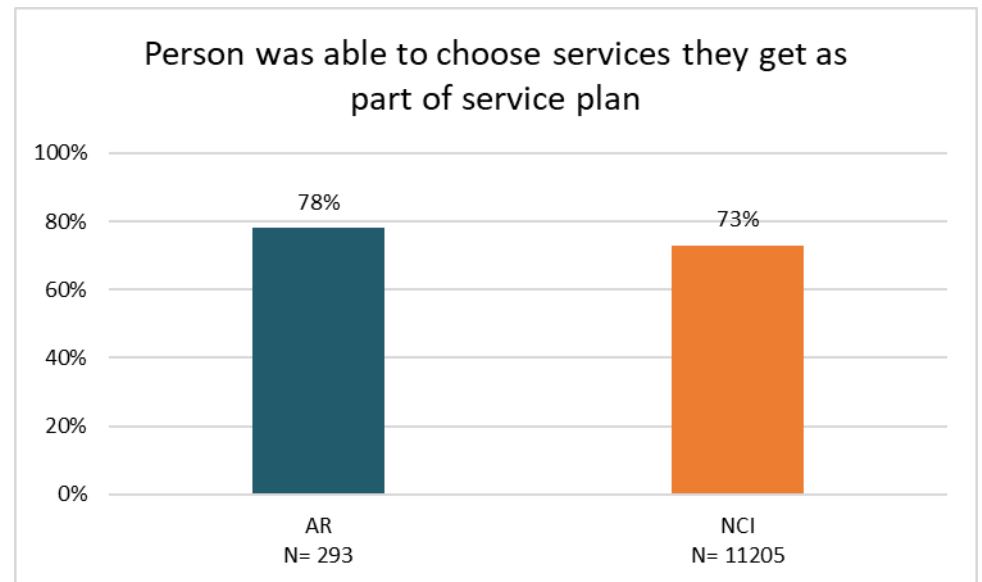
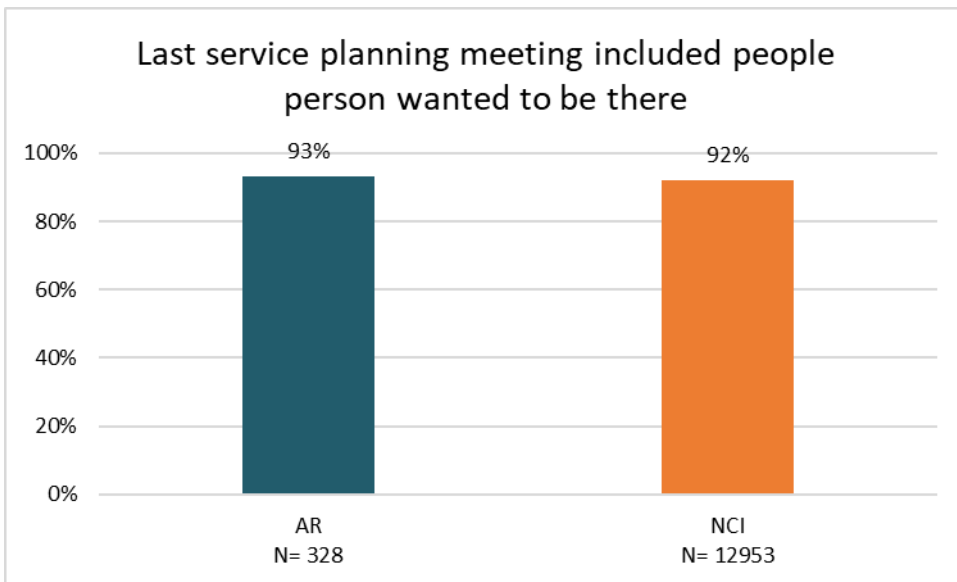
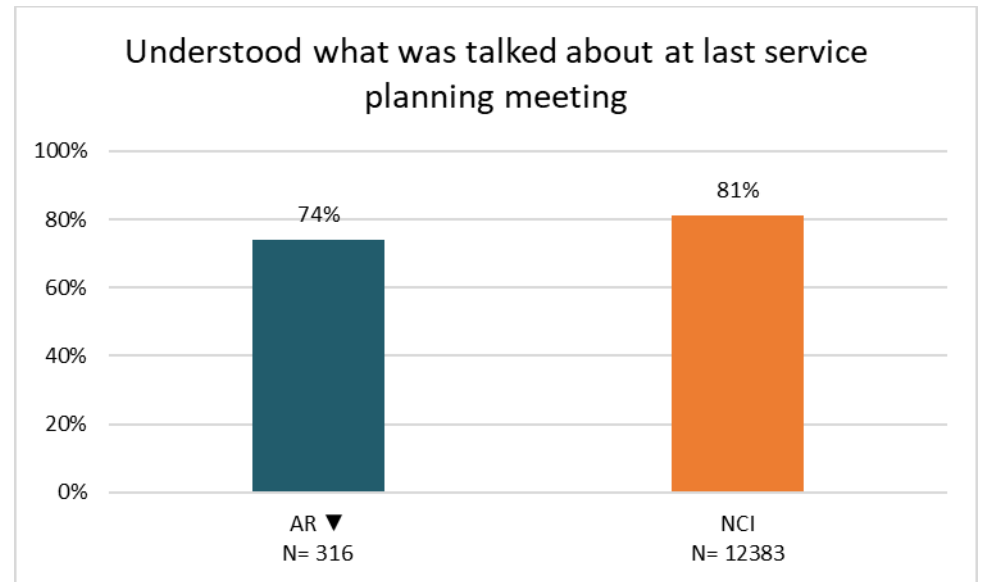
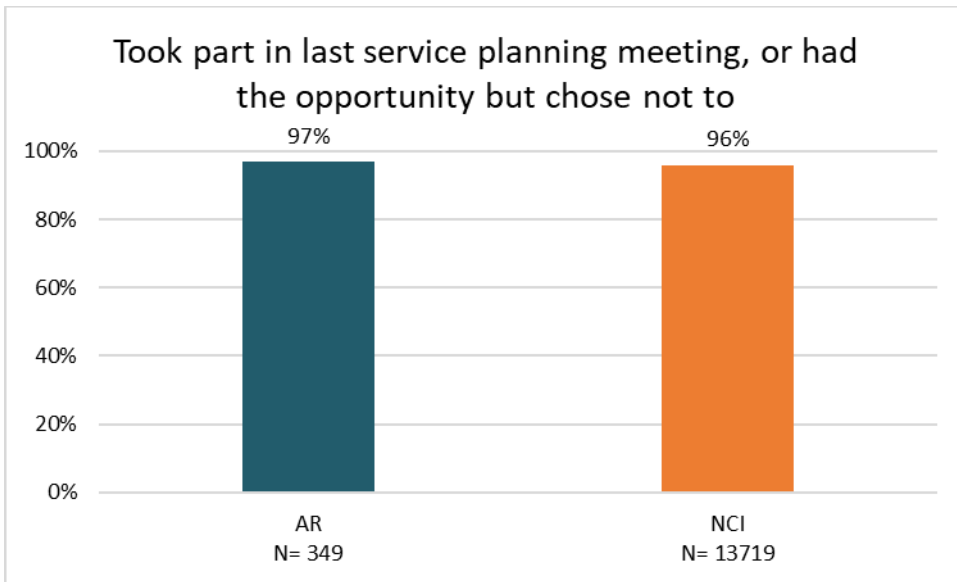
Service Coordination

Service coordinators are accessible and responsive to people. The service plan is responsive to people's goals and needs. People participate in the service planning process.

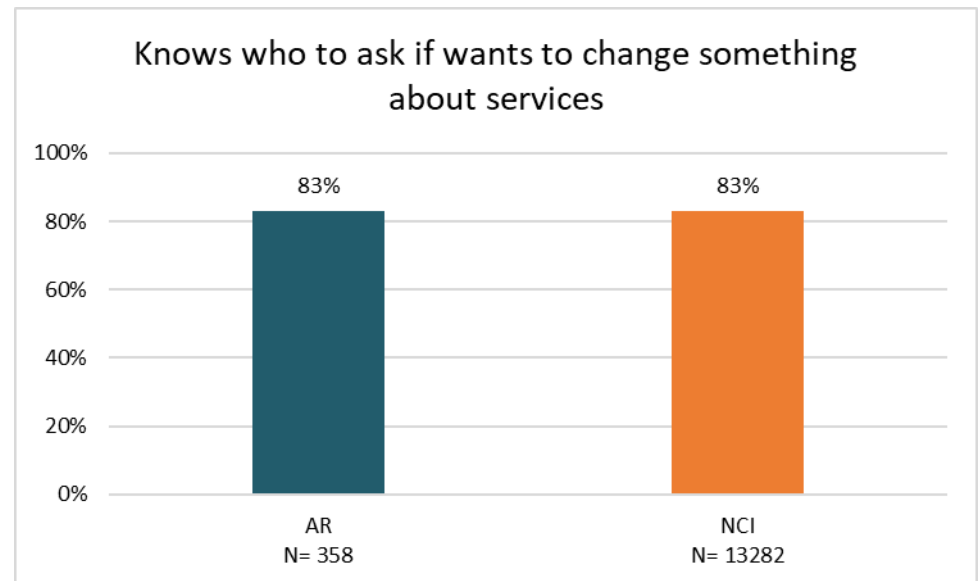
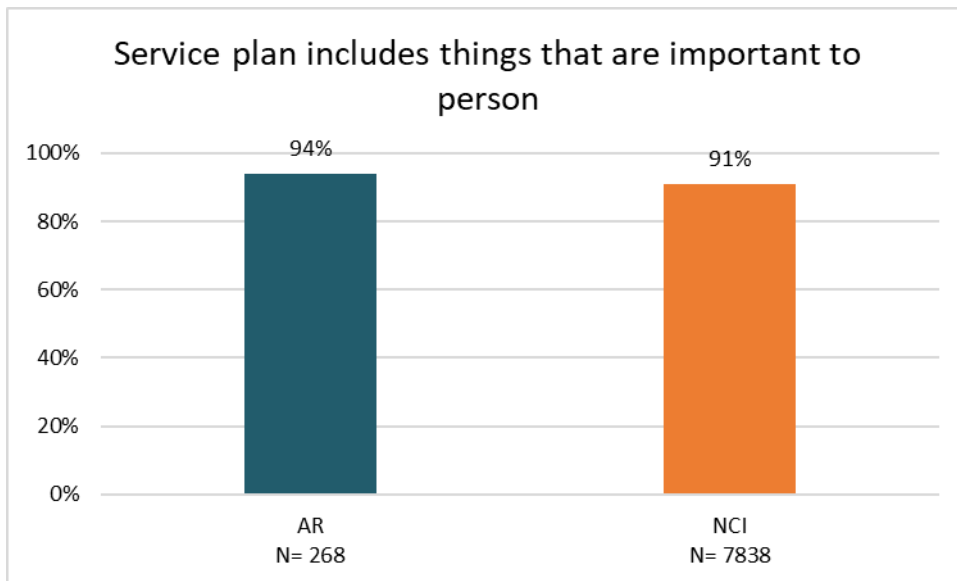
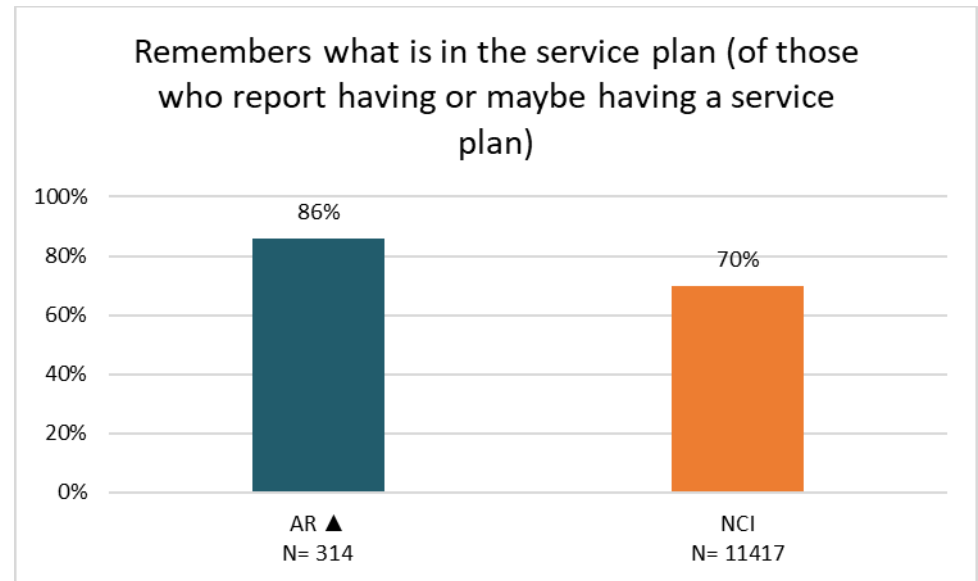
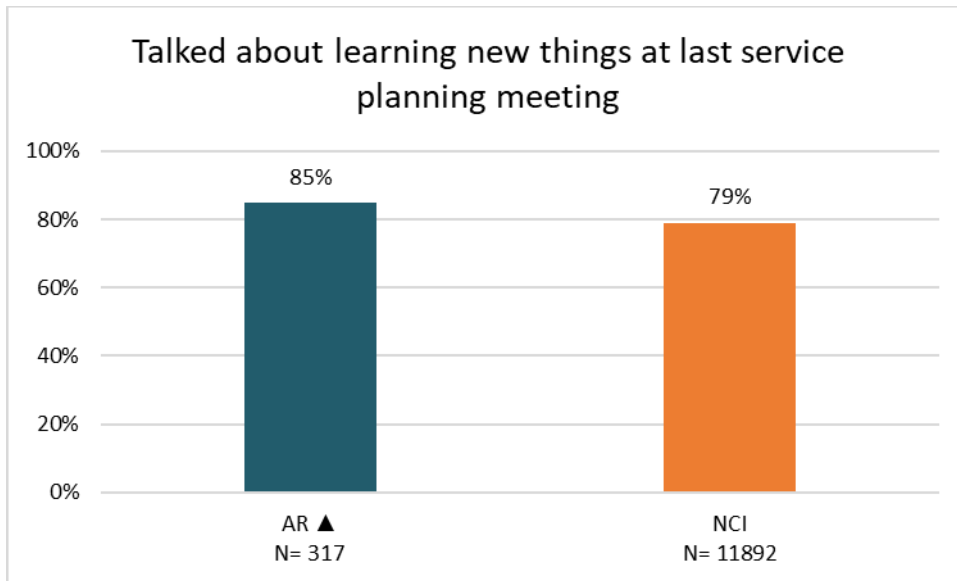
See all states' *Service Coordination* outcomes [here](#).



All NCI Averages are *weighted*

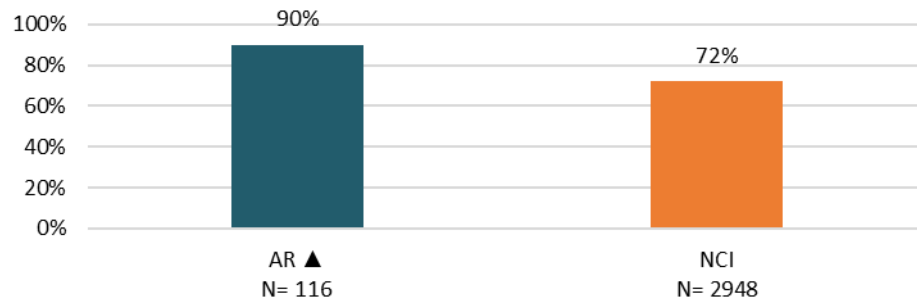


All NCI Averages are *weighted*

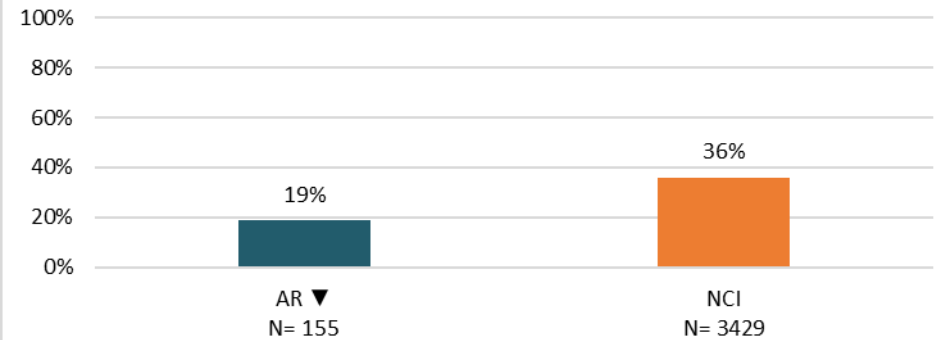


All NCI Averages are *weighted*

Of those who say they want to learn to perform ADLs more independently, the percentage who have a goal in the service plan to increase independence or improve function skill performance in ADLs



Of those who say they want a paid job in the community (and do not currently have one) the percentage who have community employment as a goal in the service plan



All NCI Averages are *weighted*

Table 93. Has met or spoken with case manager/service coordinator

State v NCI	Average	N
AR	96%	368
NCI	94%	14,486

Table 94. Case manager/service coordinator asks person what s/he wants

State v NCI	Average	N
AR ▲	94%	349
NCI	89%	13,297

Table 95. Able to contact case manager/service coordinator when wants

State v NCI	Average	N
AR ▲	93%	349
NCI	88%	13,026

Table 96. Staff come and leave when they are supposed to

State v NCI	Average	N
AR ▲	98%	362
NCI	91%	12,804

Table 97. Took part in last service planning meeting, or had the opportunity but chose not to

State v NCI	Average	N
AR	97%	349
NCI	96%	13,719

Table 98. Understood what was talked about at last service planning meeting

State v NCI	Average	N
AR ▼	74%	316
NCI	81%	12,383

All NCI Averages are *weighted*

Table 99. Last service planning meeting included people person wanted to be there

State v NCI	Average	N
AR	93%	328
NCI	92%	12,953

Table 100. Person was able to choose services they get as part of service plan

State v NCI	Average	N
AR	78%	293
NCI	73%	11,205

Table 101. Talked about learning new things at last service planning meeting

State v NCI	Average	N
AR ▲	85%	317
NCI	79%	11,892

Table 102. Remembers what is in the service plan of those who report having or maybe having a service plan

New in 2018-19

State v NCI	Average	N
AR ▲	86%	314
NCI	70%	11,417

Table 103. Service plan includes things that are important to person

New in 2018-19

State v NCI	Average	N
AR	94%	268
NCI	91%	7,838

All NCI Averages are *weighted*

Table 104. Knows who to ask if s/he wants to change something about services

New in 2018-19

State v NCI	Average	N
AR	83%	358
NCI	83%	13,282

Table 105. Of those who say they want to learn to perform ADLs more independently, the percentage who have a goal in the service plan to increase independence or improve function skill performance in ADLs ¹*New in 2018-19*

State v NCI	Average	N
AR ▲	90%	116
NCI	72%	2,948

Table 106. Of those who say they want a paid job in the community (and do not currently have one), the percentage who have community employment as a goal in the service plan ²*New in 2018-19*

State v NCI	Average	N
AR ▼	19%	155
NCI	36%	3,429

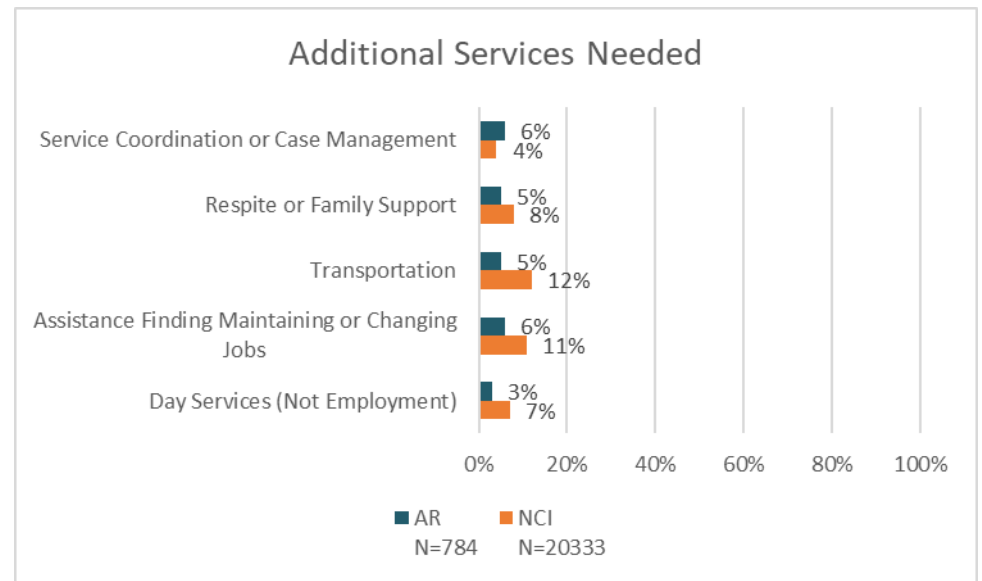
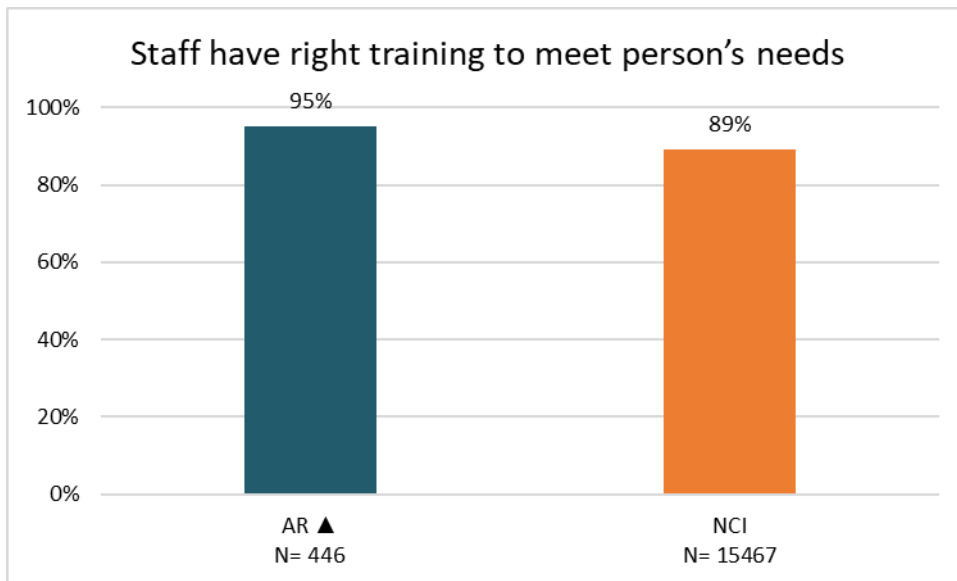
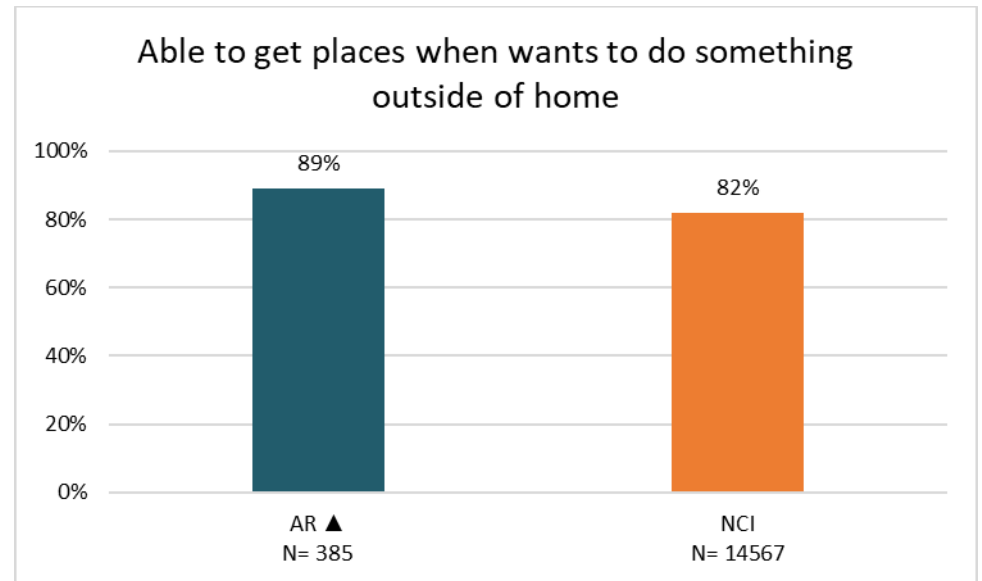
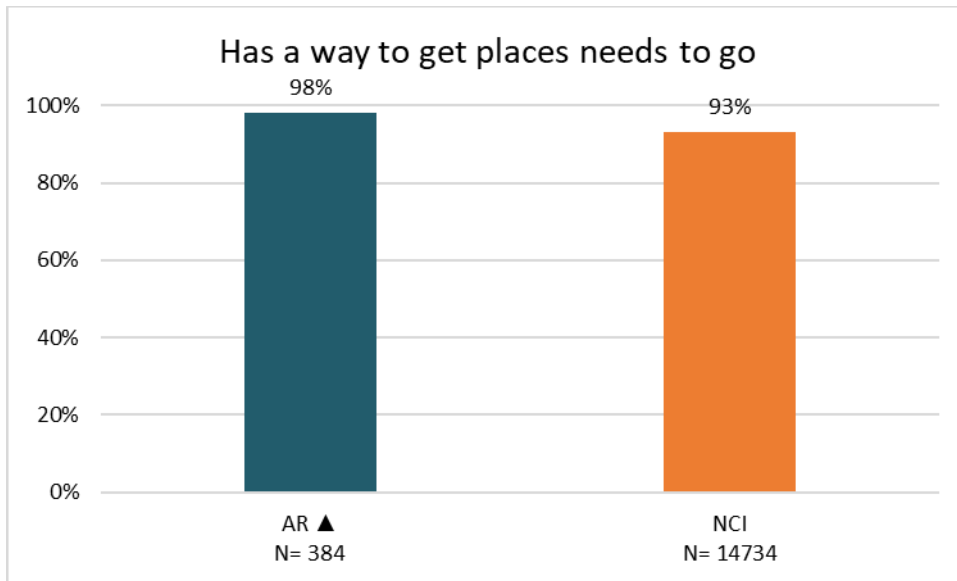
¹ This analysis combines two questions that come from two different sources: 1.) Whether there is a goal in service plan to increase independence or improve functional skill performance in ADLs obtained through administrative records; and, 2.) Whether the person wants to learn to do more ADLs on their own is asked during the face-to-face meeting with the person receiving services and can only be answered by that person

² This analysis combines two questions that come from two different sources: 1.) Whether community employment is a goal in service plan; and 2.) Whether the person wants a job is asked during the face-to-face meeting with the person receiving services and can only be answered by that person

Access

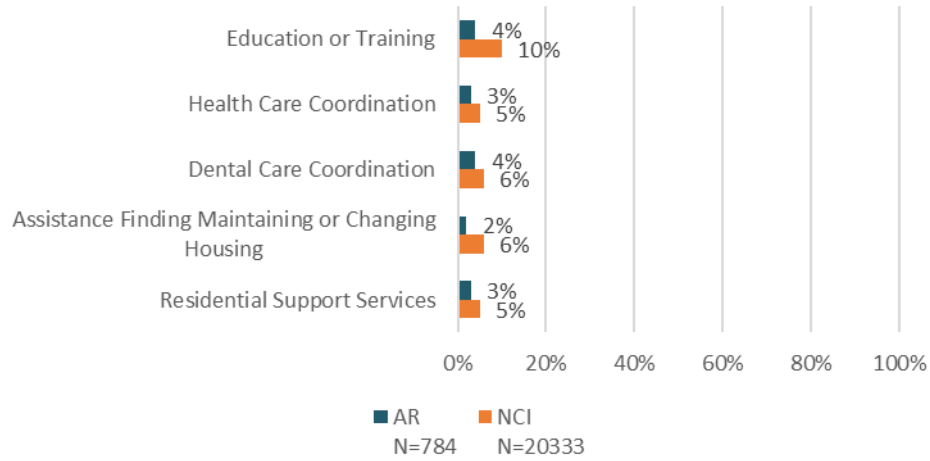
Publicly funded services are readily available to individuals who need and qualify for them.

See all states' Access outcomes [here](#).

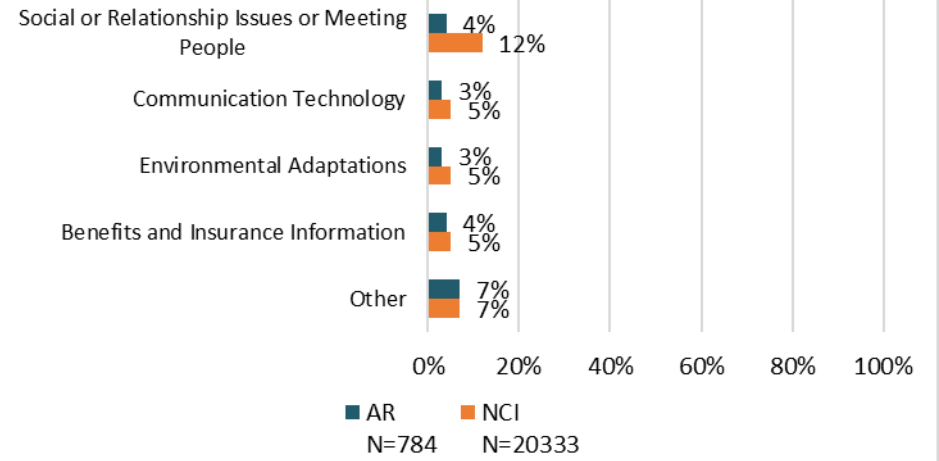


All NCI Averages are *weighted*

Additional Services Needed (Continued)



Additional Services Needed (Continued)



All NCI Averages are *weighted*

Table 107. Has a way to get places need to go

State v NCI	Average	N
AR ▲	98%	384
NCI	93%	14,734

Table 108. Has a way to get places when wants to do something outside of home

State v NCI	Average	N
AR ▲	89%	385
NCI	82%	14,567

Table 109. Staff have right training to meet person's needs

Proxy respondents who were not staff were allowed for this question

State v NCI	Average	N
AR ▲	95%	446
NCI	89%	15,467

All NCI Averages are *weighted*

Table 110. Additional services needed

Proxy respondents were allowed for this question categories are not mutually exclusive

Additional Services Needed...	AR	NCI
Service Coordination or Case Management	6%	4%
Respite or Family Support	5%	8%
Transportation	5%	12%
Assistance Finding Maintaining or Changing Jobs	6%	11%
Day Services (Not Employment)	3%	7%
Education or Training	4%	10%
Health Care Coordination	3%	5%
Dental Care Coordination	4%	6%
Assistance Finding Maintaining or Changing Housing	2%	6%
Residential Support Services	3%	5%
Social or Relationship Issues or Meeting People	4%	12%
Communication Technology	3%	5%
Environmental Adaptations	3%	5%
Benefits and Insurance Information	4%	5%
Other	7%	7%
N	503	20,333

All NCI Averages are *weighted*

Health

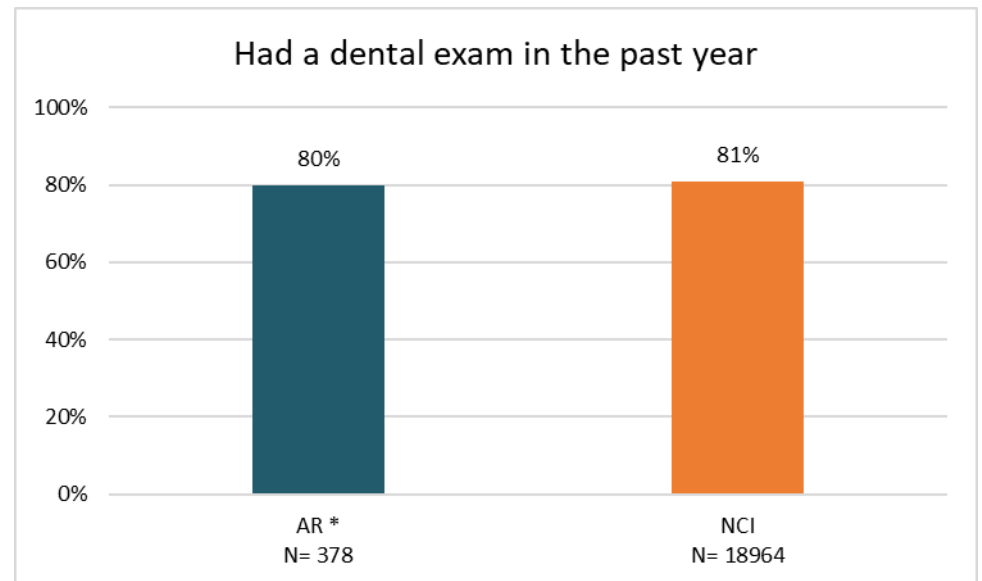
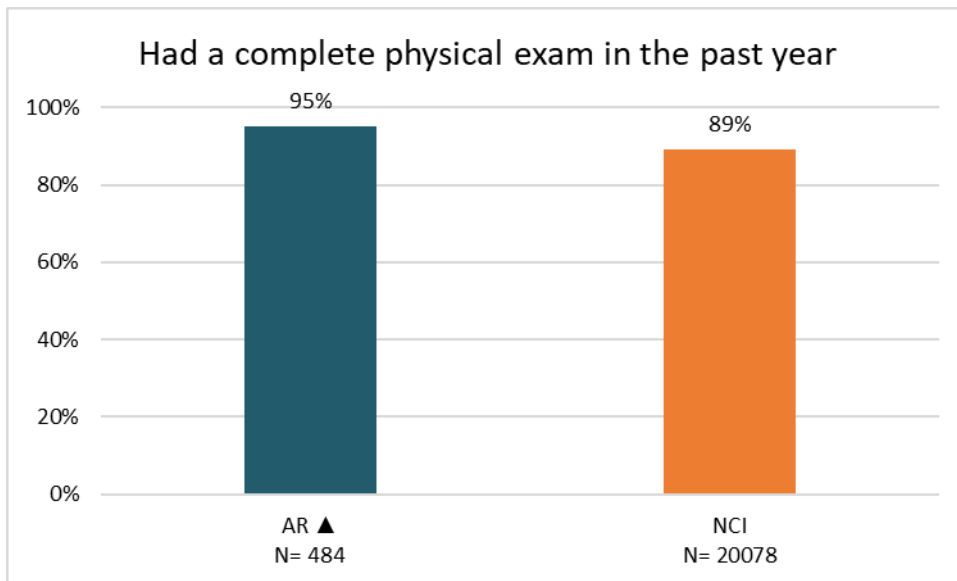
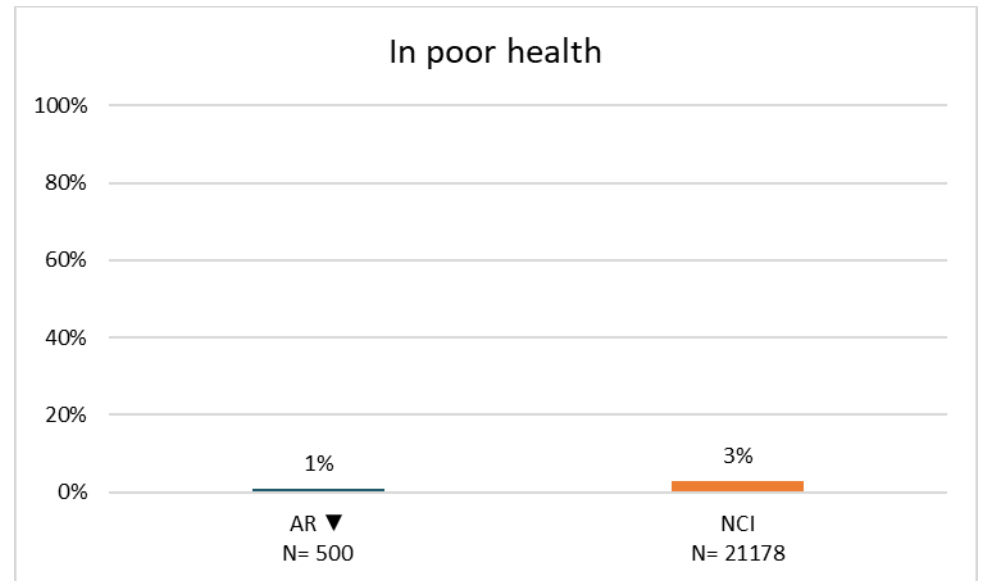
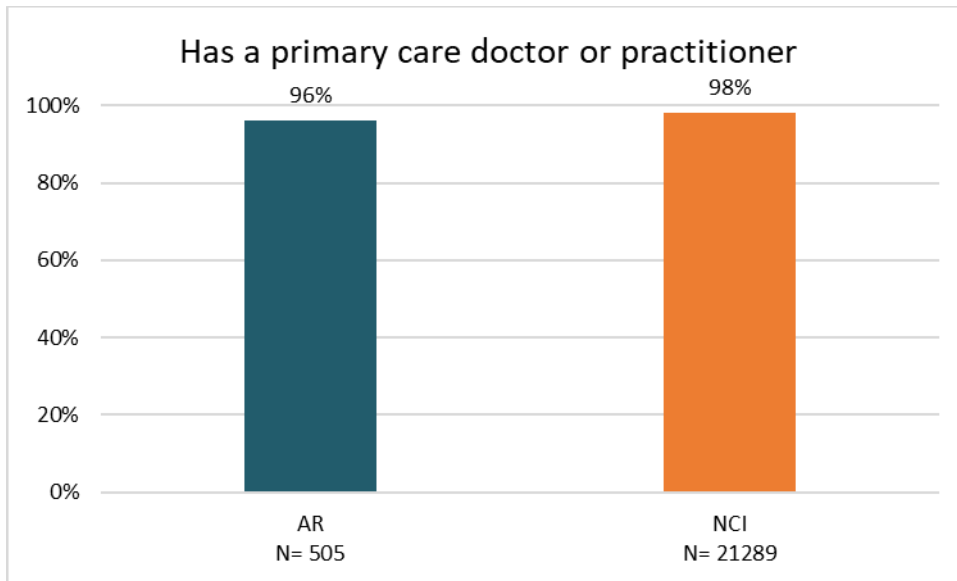
People secure recommended health services.

See all states' *Health* outcomes [here](#).

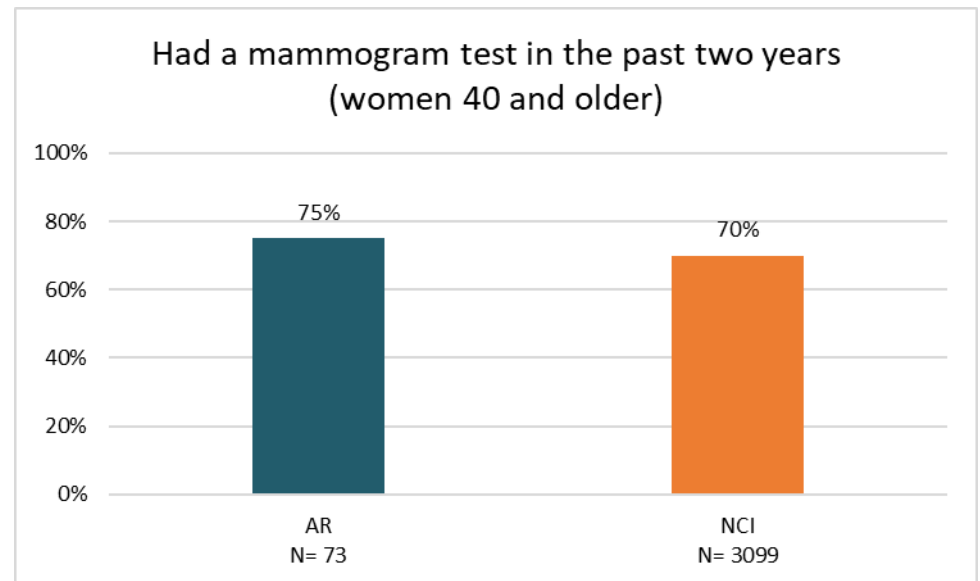
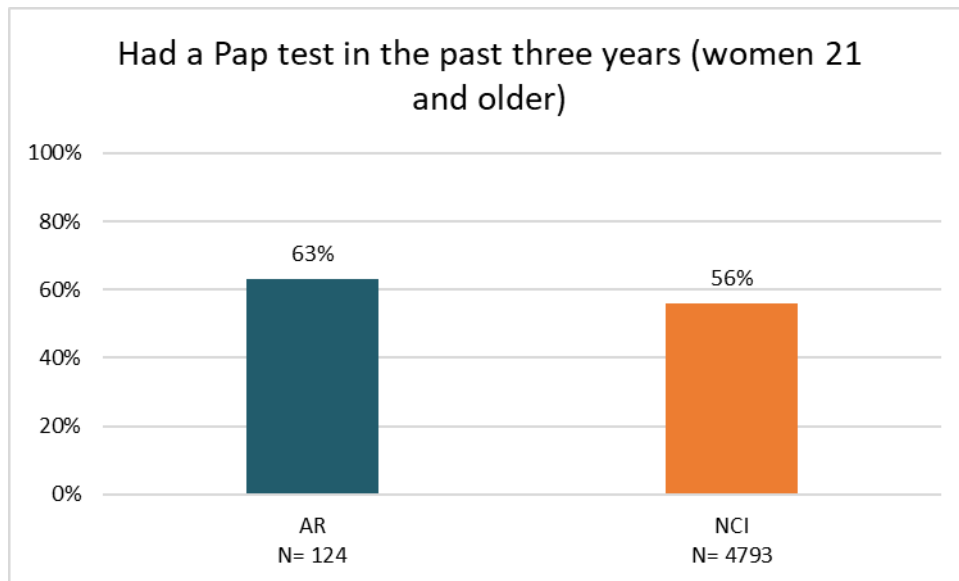
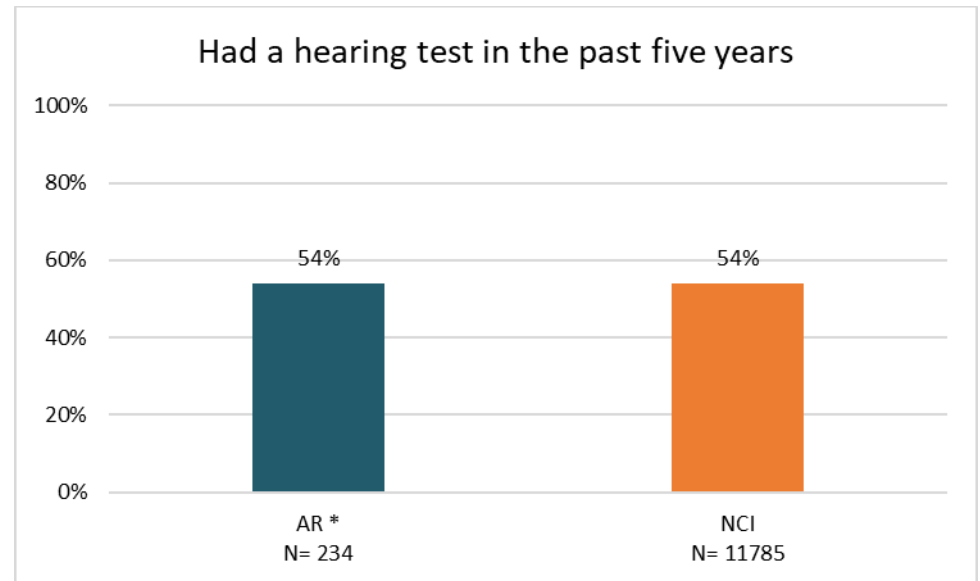
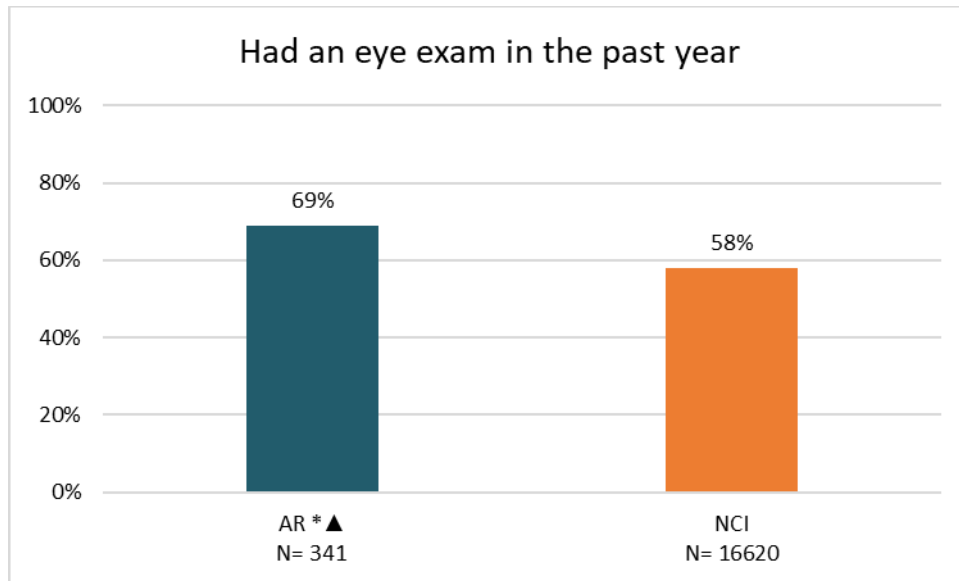
Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population

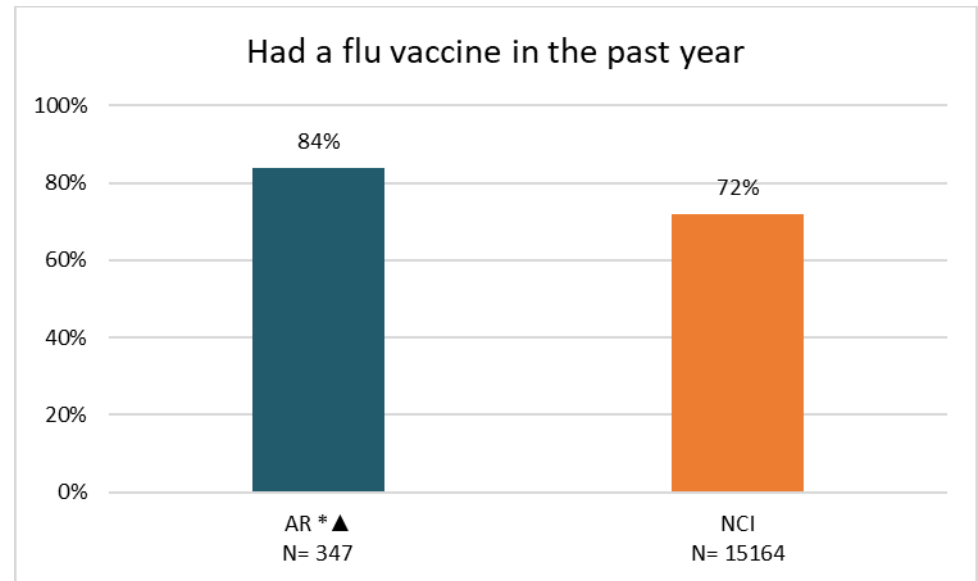
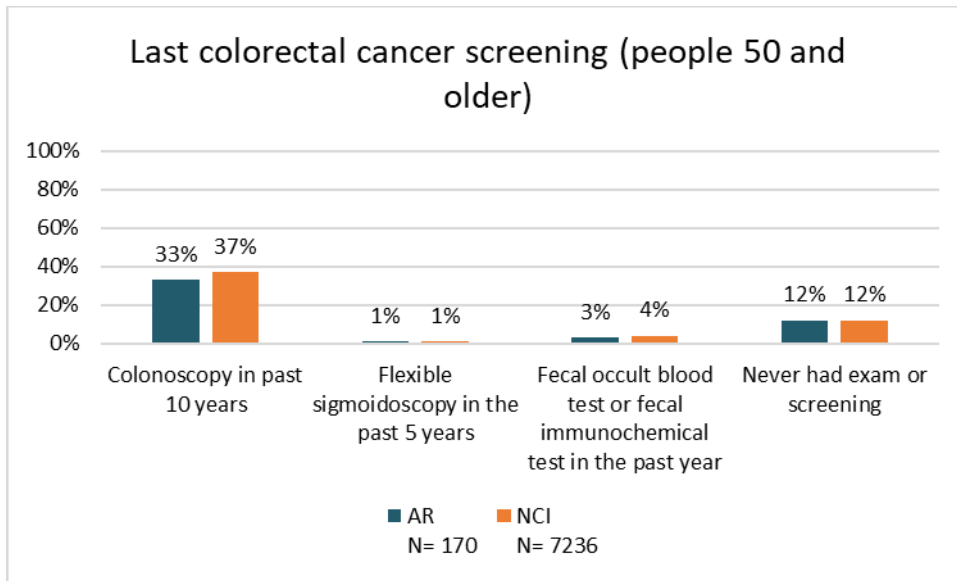
An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
All NCI Averages are weighted



An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
 All NCI Averages are weighted



An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
All NCI Averages are *weighted*



An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
 All NCI Averages are weighted

Table 111. Has a primary care doctor or primary care practitioner

Information may have been obtained through state records

State v NCI	Average	N
AR	96%	505
NCI	98%	21,289

Table 112. In poor health

Proxy respondents were allowed for this question

State v NCI	Average	N
AR ▼	1%	500
NCI	3%	21,178

Table 113. Had a complete physical exam in the past year

Information may have been obtained through state records

State v NCI	Average	N
AR ▲	95%	484
NCI	89%	20,078

Table 114. Had a dental exam in the past year

Information may have been obtained through state records

State v NCI	Average	N
AR *	80%	378
NCI	81%	18,964

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
 All NCI Averages are *weighted*

Table 115. Had an eye exam or vision screening in the past year

Information may have been obtained through state records

State v NCI	Average	N
AR *▲	69%	341
NCI	58%	16,620

Table 116. Had a hearing test in the past five years

Information may have been obtained through state records

State v NCI	Average	N
AR *	54%	234
NCI	54%	11,785

Table 117. Had a Pap test in the past three years (women 21 and older)

Information may have been obtained through state records

State v NCI	Average	N
AR	63%	124
NCI	56%	4,793

Table 118. Had a mammogram test in the past two years (among women age 40 and over)

Information may have been obtained through state records

State v NCI	Average	N
AR	75%	73
NCI	70%	3,099

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
 All NCI Averages are *weighted*

Table 119. Last colorectal cancer screening (among people age 50 and over)

Information may have been obtained through state records

State v NCI	Colonoscopy in past 10 years	Flexible sigmoidoscopy in the past 5 years	Fecal occult blood test or fecal immunochemical test in the past year	Never had exam or screening	N
AR	33%	1%	3%	12%	170
NCI	37%	1%	4%	12%	7,236

Table 120. Had a flu vaccine in the past year

Information may have been obtained through state records

State v NCI	Average	N
AR *▲	84%	347
NCI	72%	15,164

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
 All NCI Averages are *weighted*

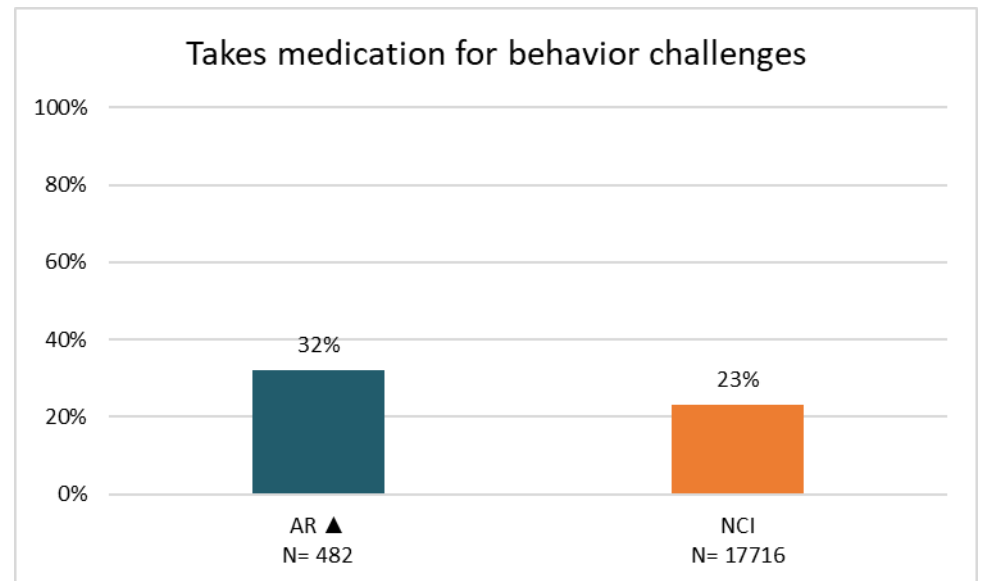
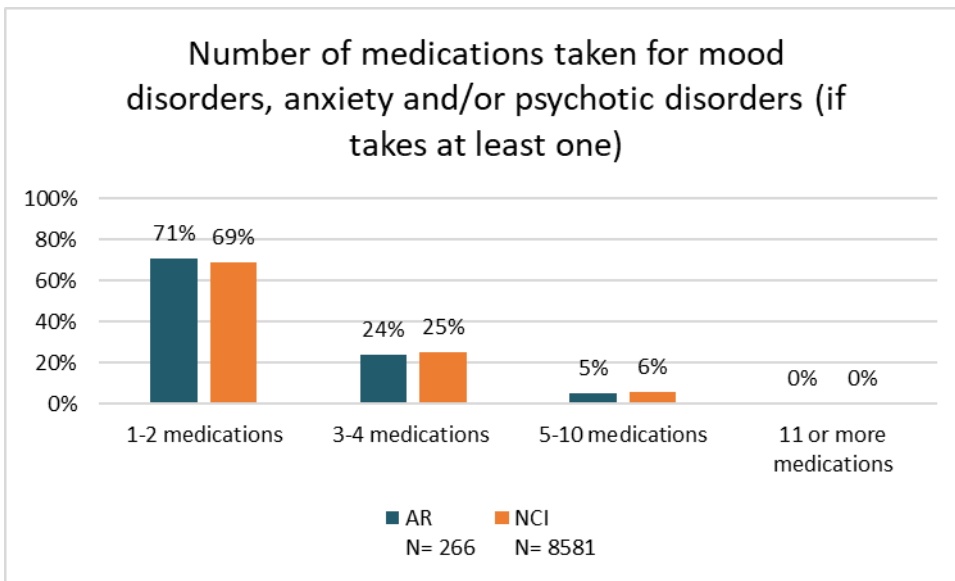
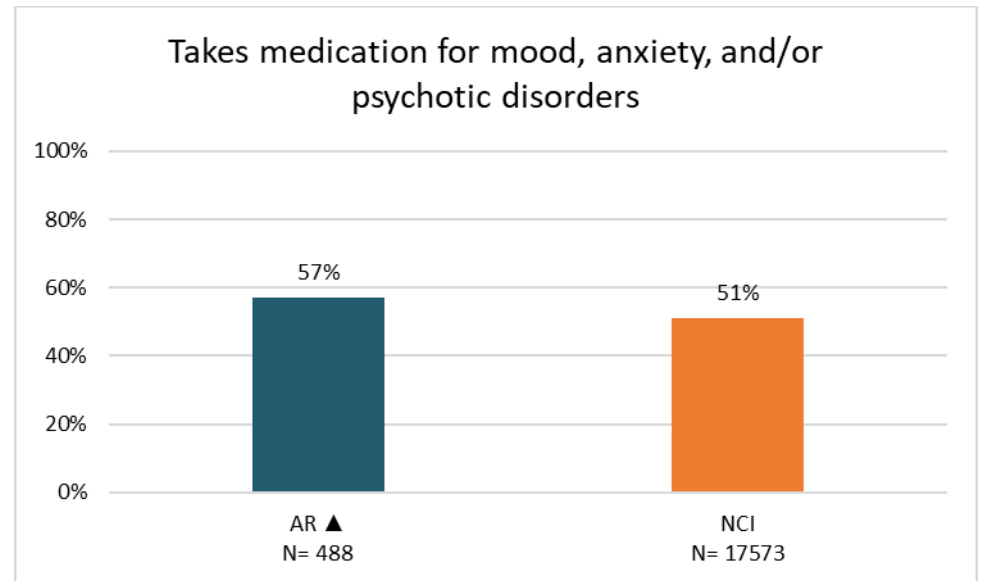
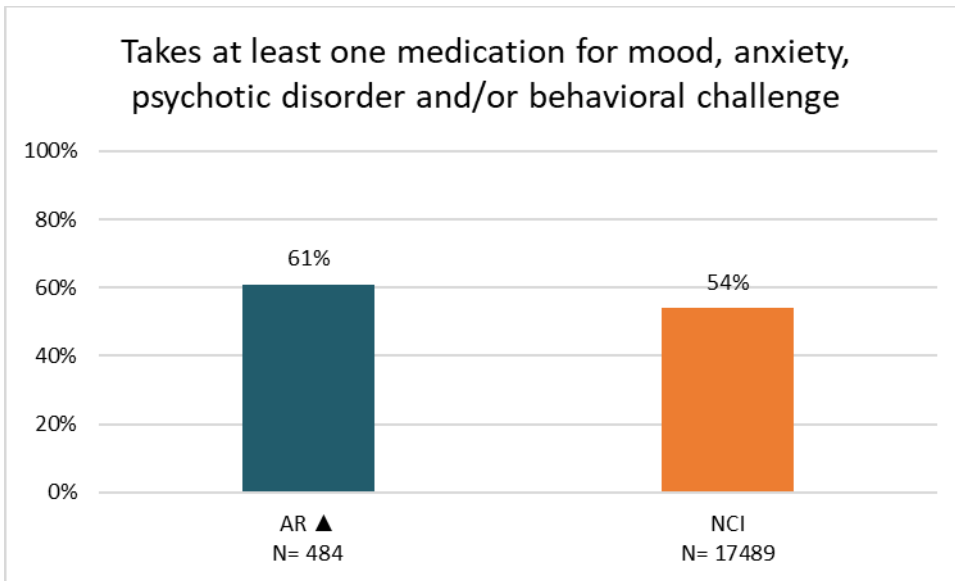
Medication

Medications are used effectively and appropriately.

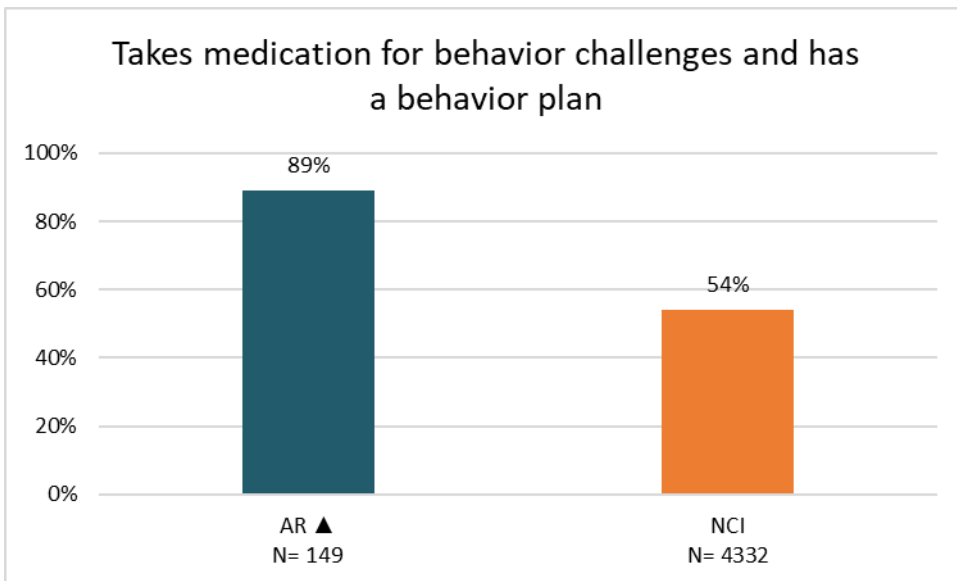
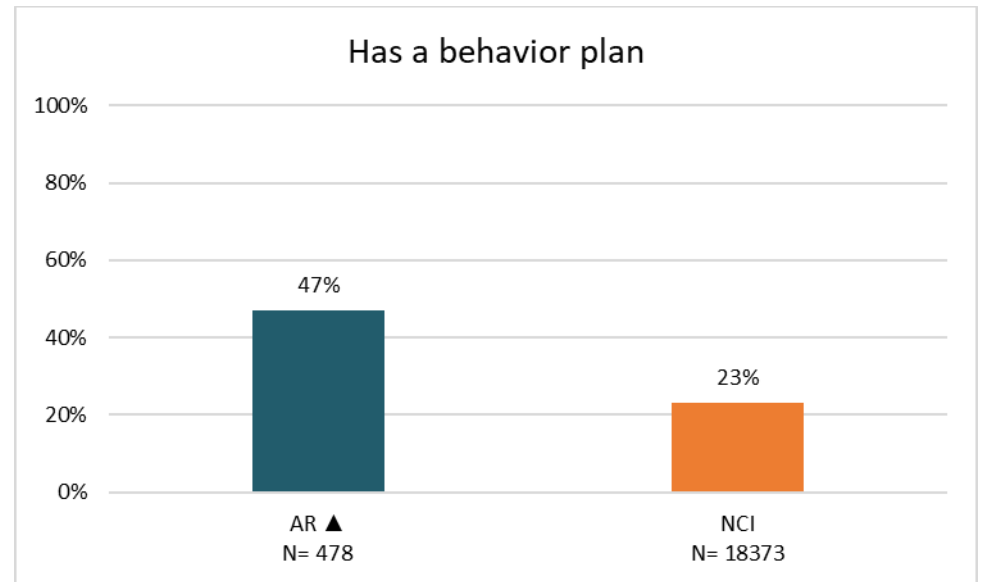
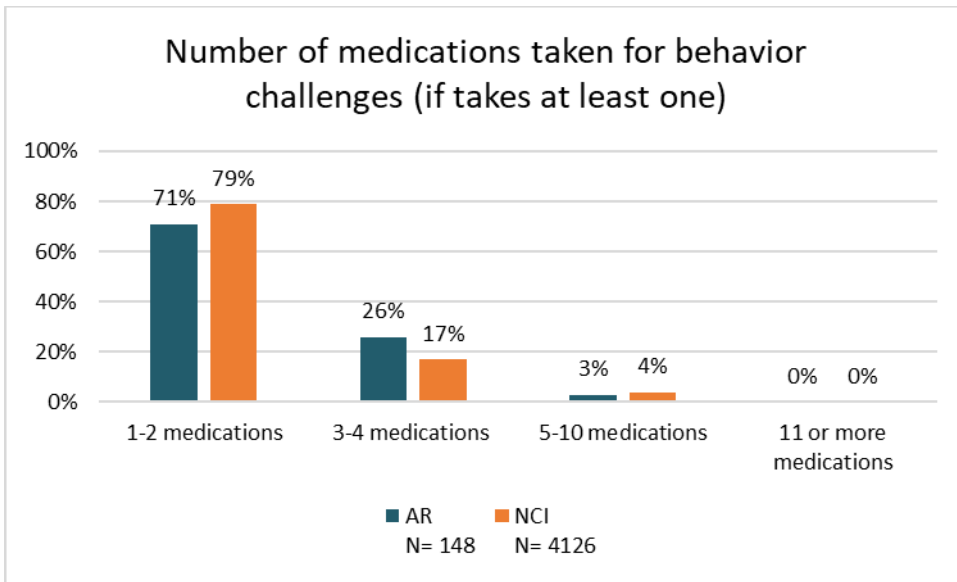
See all states' *Medication* outcomes [here](#).

Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.



An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
 All NCI Averages are weighted



An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
 All NCI Averages are *weighted*

Table 121. Takes at least one medication for mood, anxiety, psychotic disorder and/or behavioral challenge

Information may have been obtained through state records

State v NCI	Average	N
AR ▲	61%	484
NCI	54%	17,489

Table 122. Takes medication for mood, anxiety, and/or psychotic disorders

Information may have been obtained through state records

State v NCI	Average	N
AR ▲	57%	488
NCI	51%	17,573

Table 123. Number of medications taken for at least one of the following: mood disorders, anxiety, or psychotic disorders if taking at least one medication for this purpose

Information may have been obtained through state records

State v NCI	1-2 Medications	3-4 Medications	5-10 Medications	11 or More Medications	N
AR	71%	24%	5%	0%	266
NCI	69%	25%	6%	0%	8,581

Table 124. Takes medication for behavior challenges

Information may have been obtained through state records

State v NCI	Average	N
AR ▲	32%	482
NCI	23%	17,716

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
 All NCI Averages are *weighted*

Table 125. Number of medications taken for behavior challenges if taking at least one for this purpose

Information may have been obtained through state records

State v NCI	1-2 Medications	3-4 Medications	5-10 Medications	11 or More Medications	N
AR	71%	26%	3%	0%	148
NCI	79%	17%	4%	0%	4,126

Table 126. Has a behavior plan

Information may have been obtained through state records

State v NCI	Average	N
AR ▲	47%	478
NCI	23%	18,373

Table 127. Has a behavior plan (among those who take medication for a behavior challenge)

Information may have been obtained through state records

State v NCI	Average	N
AR ▲	89%	149
NCI	54%	4,332

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
 All NCI Averages are *weighted*

Wellness

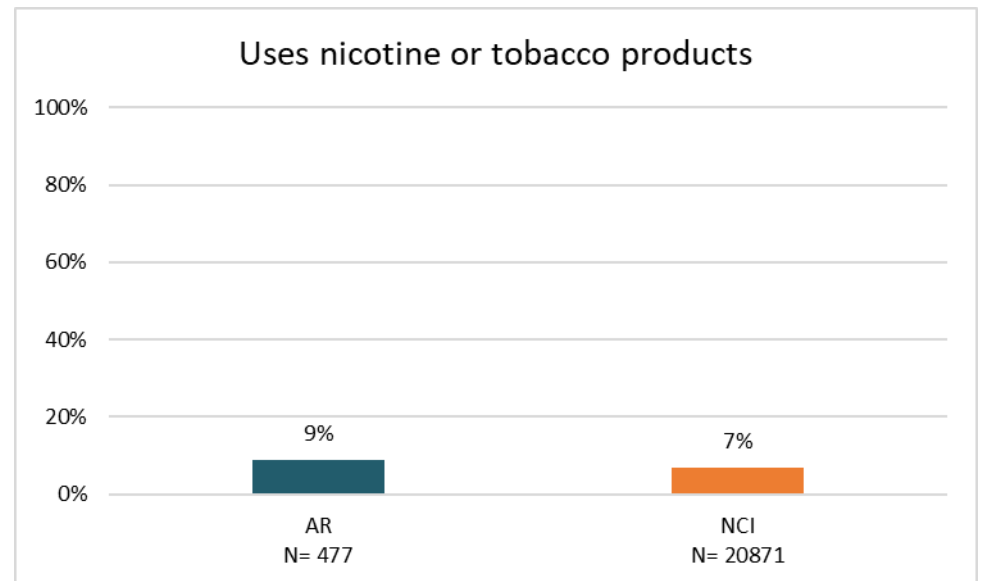
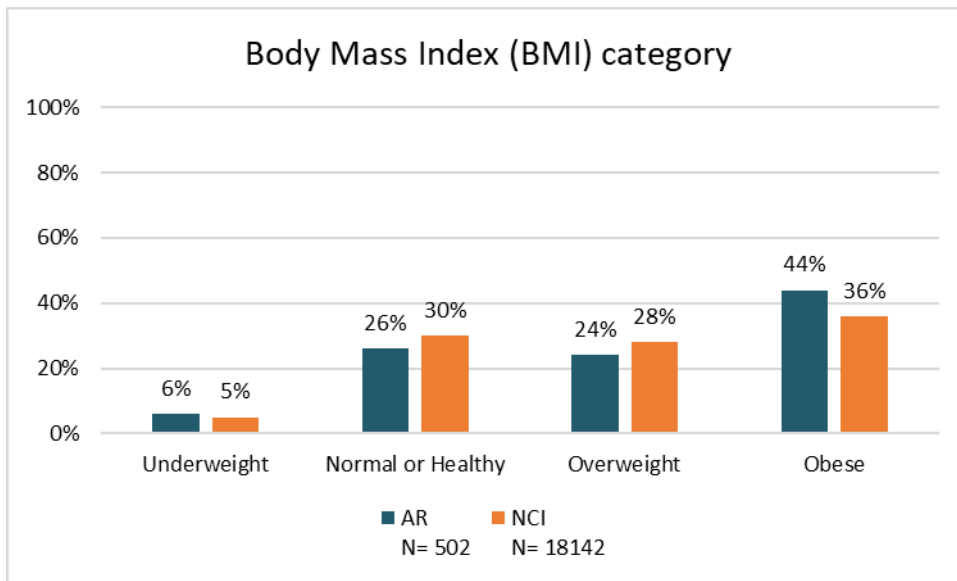
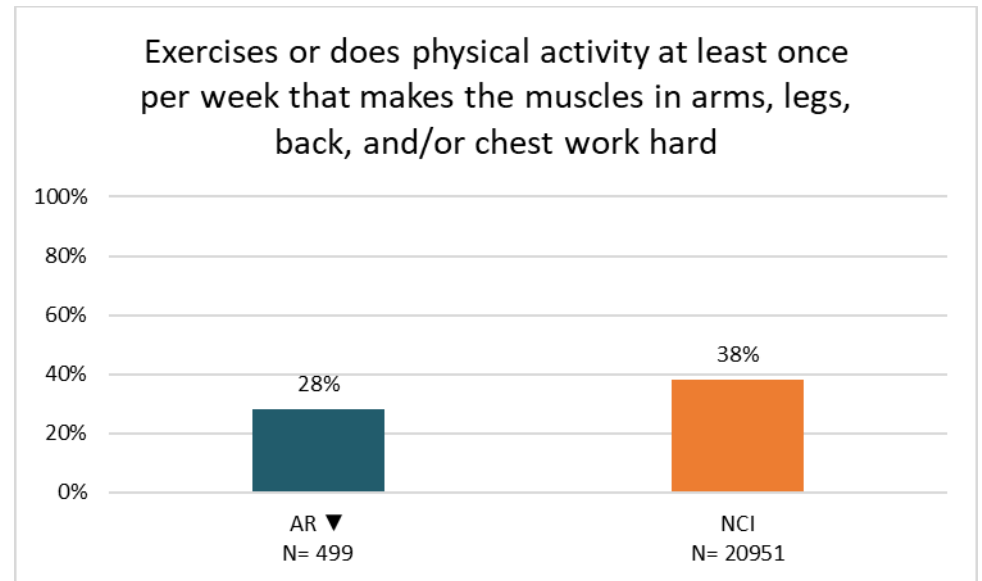
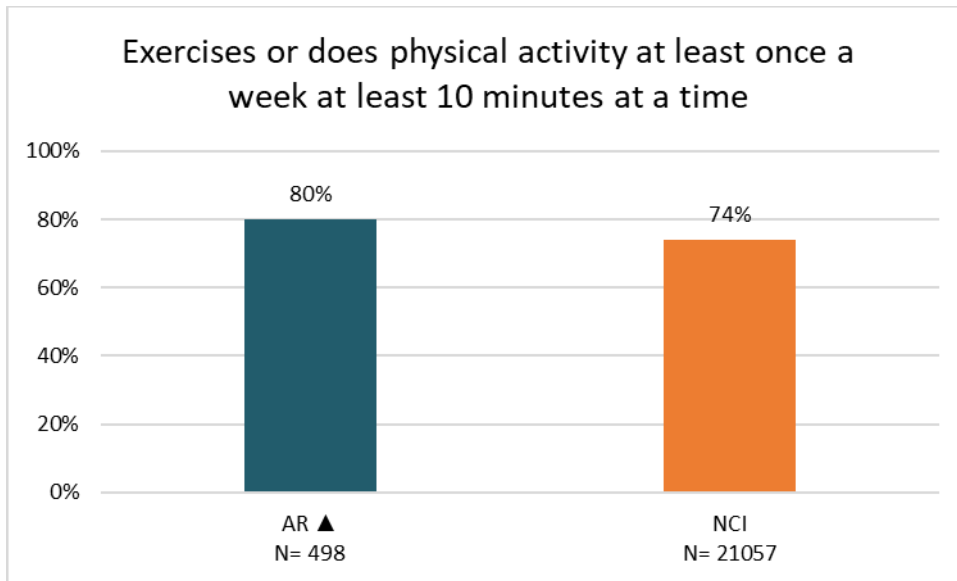
People maintain healthy habits.

See all states' *Wellness* outcomes [here](#).

Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
All NCI Averages are *weighted*



An asterisk (*) denotes that data include at least 25% "don't knows" and missing data
 All NCI Averages are *weighted*

Table 128. Exercises or does physical activity at least once per week for 10 minutes or more at a time

Proxy respondents were allowed for this question

State v NCI	Average	N
AR ▲	80%	498
NCI	74%	21,057

Table 129. Exercises or does physical activity at least once per week that makes the muscles in arms, legs, back, and/or chest work hard

Proxy respondents were allowed for this question

State v NCI	Average	N
AR ▼	28%	499
NCI	38%	20,951

Table 130. Body Mass Index (BMI) category

BMI calculated using data on weight and height; information may have been obtained through state records

State v NCI	Underweight	Normal or Healthy	Overweight	Obese	N
AR	6%	26%	24%	44%	502
NCI	5%	30%	28%	36%	18,142

Table 131. Uses nicotine or tobacco products

Information may have been obtained through state records

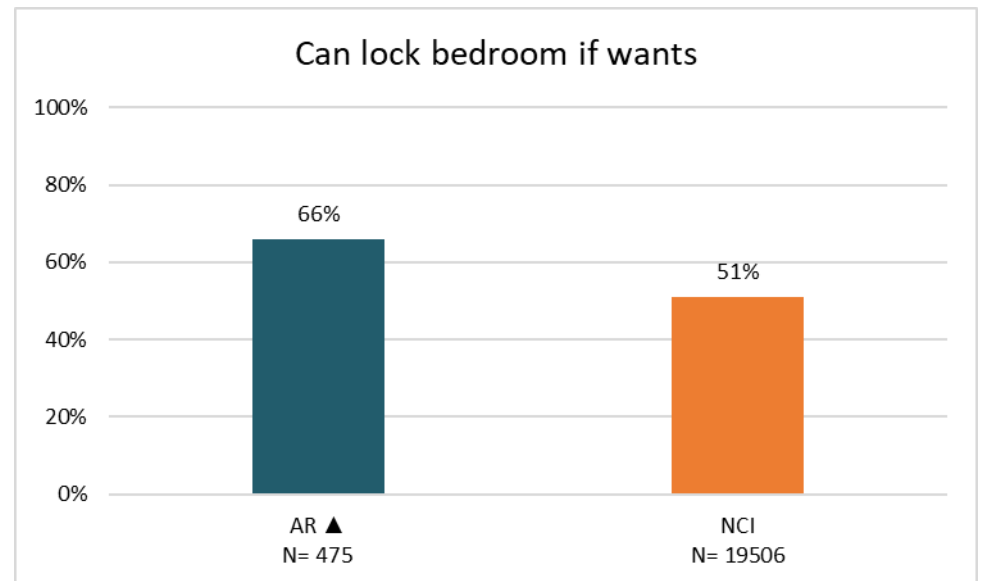
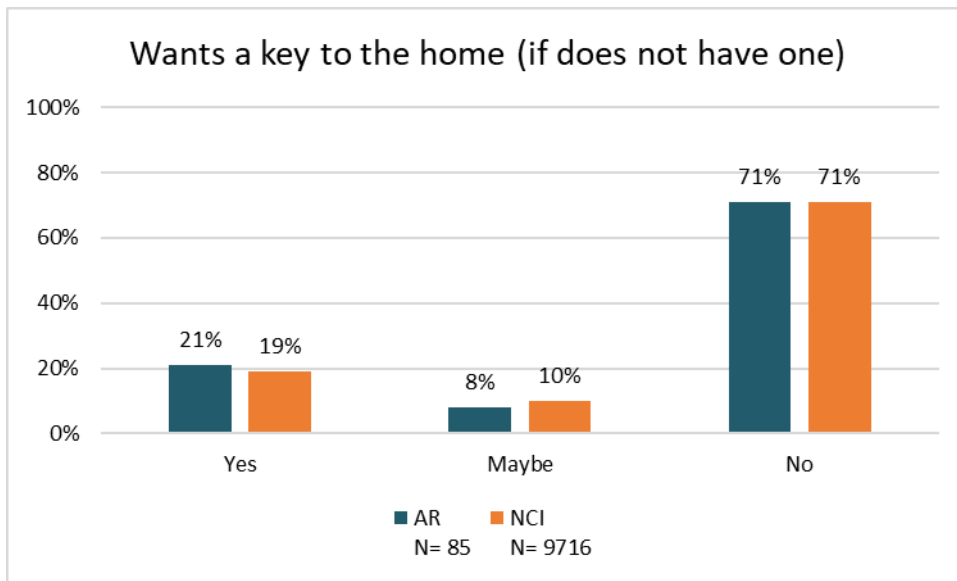
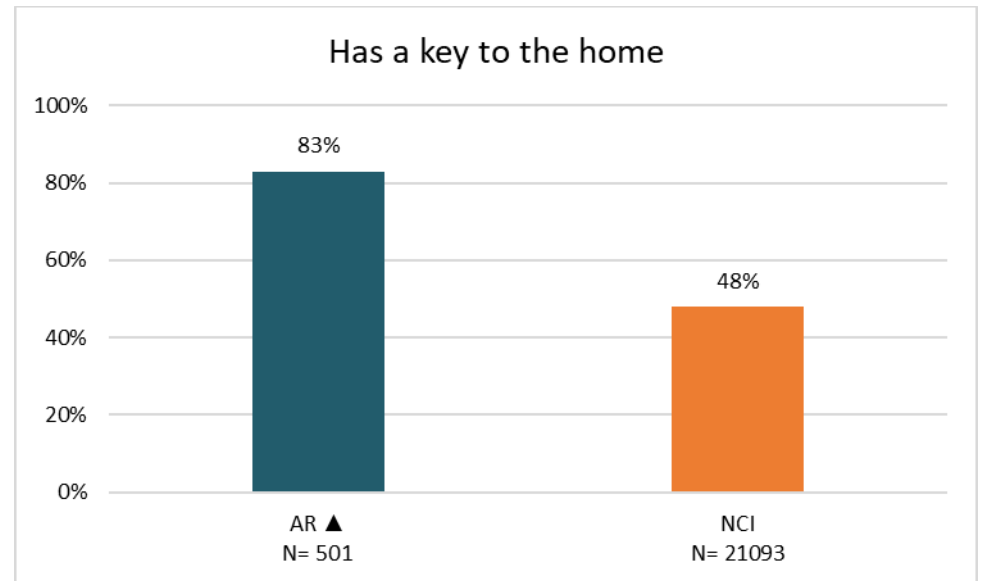
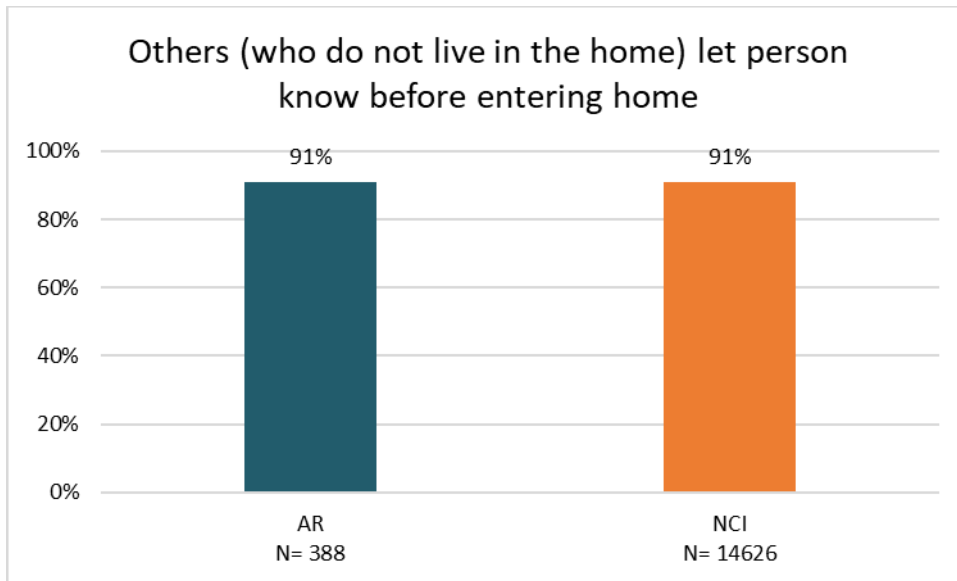
State v NCI	Average	N
AR	9%	477
NCI	7%	20,871

An asterisk (*) denotes that data include at least 25% “don’t knows” and missing data
 All NCI Averages are *weighted*

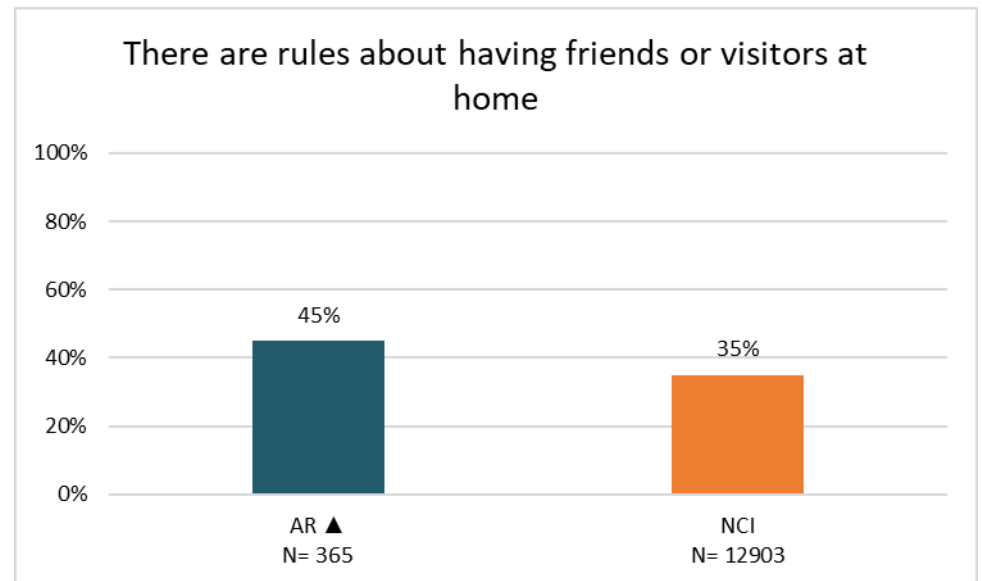
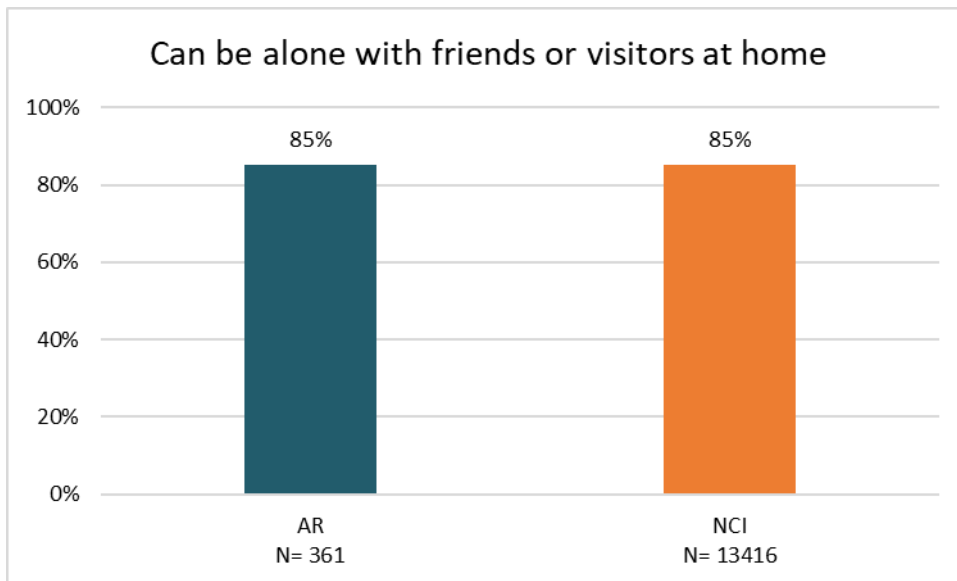
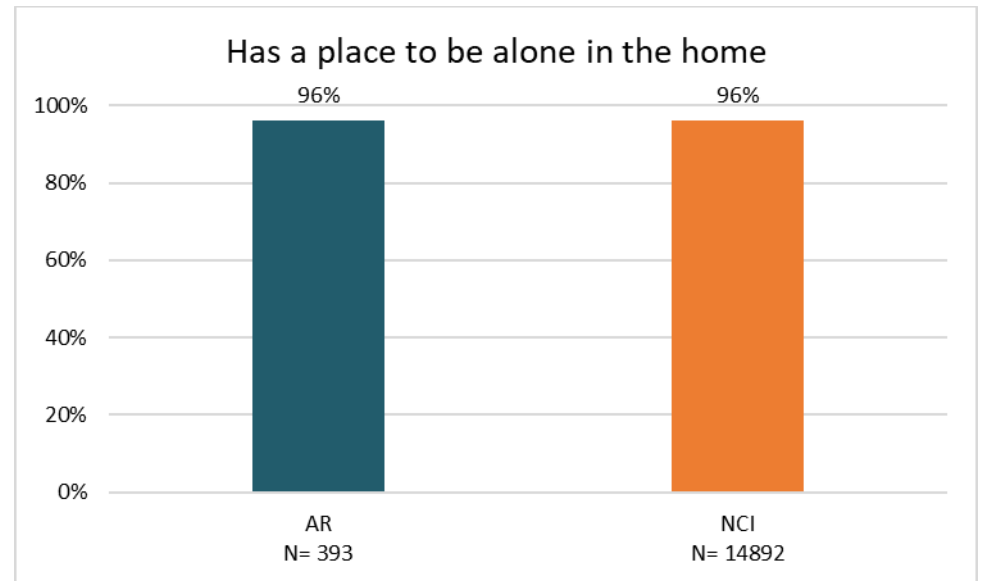
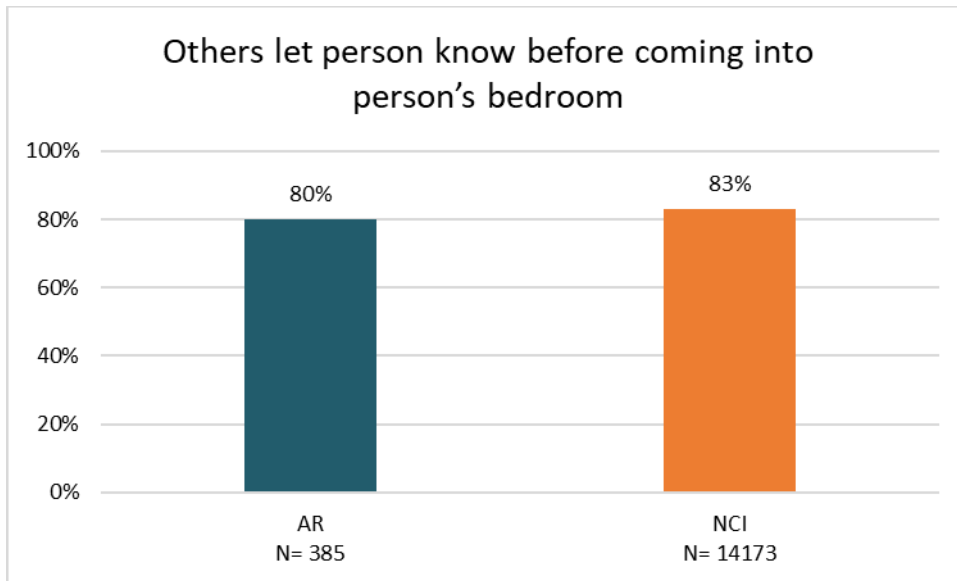
Rights and Respect

People receive the same respect and protections as others in the community.

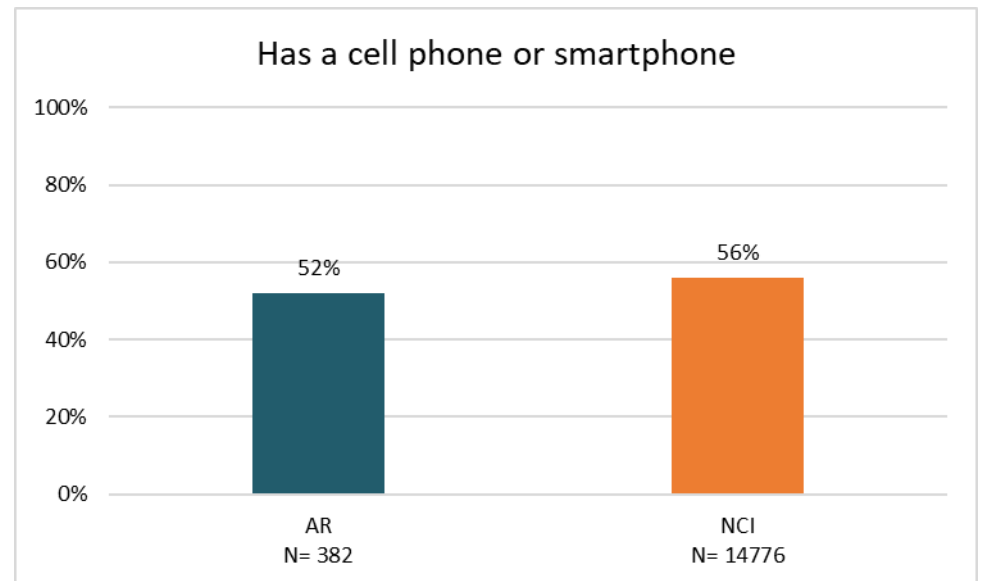
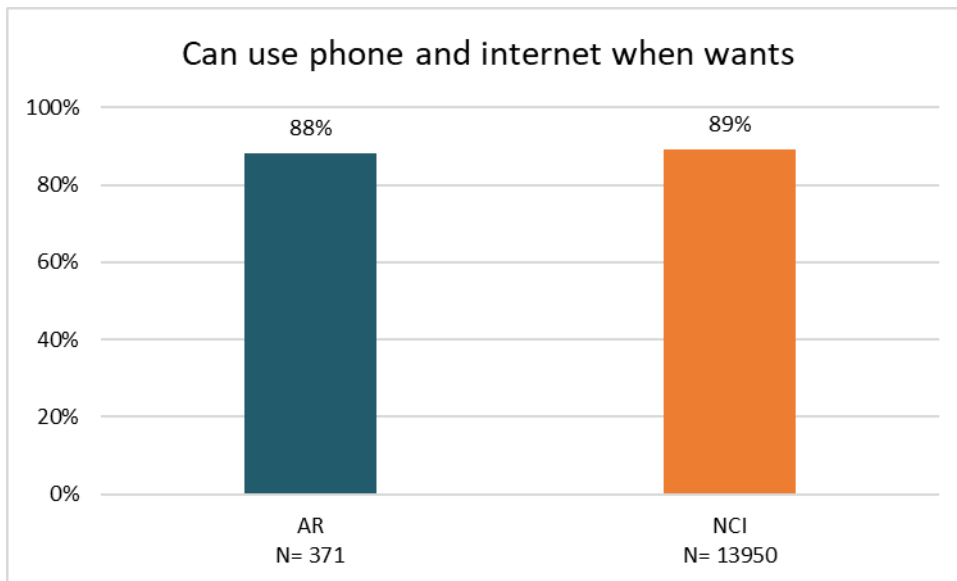
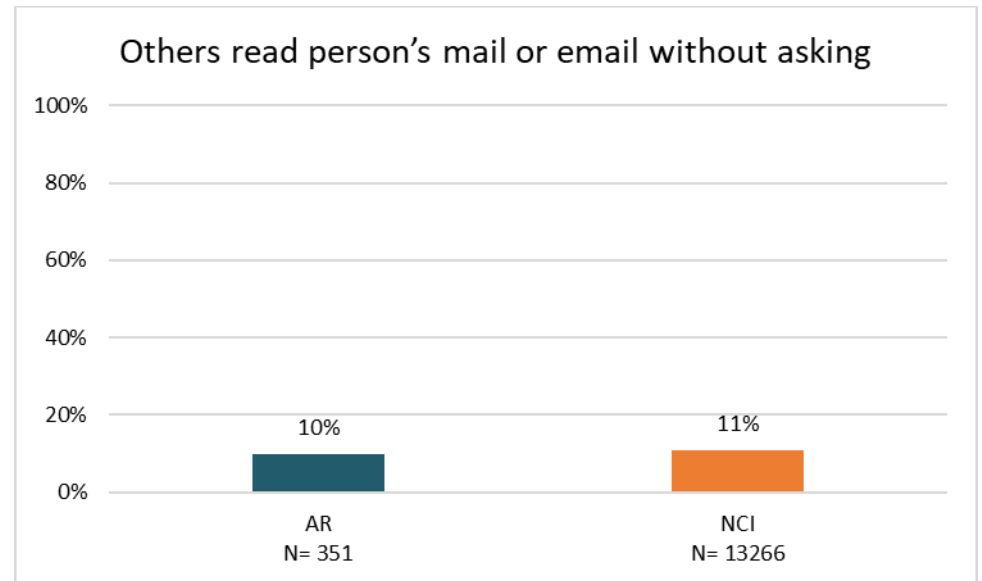
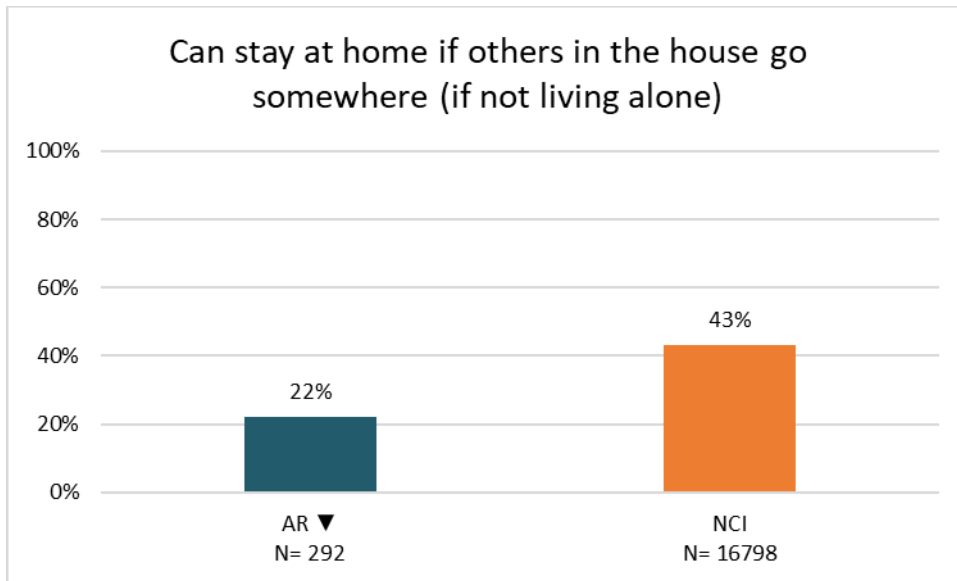
See all states' *Rights and Respect* outcomes [here](#).



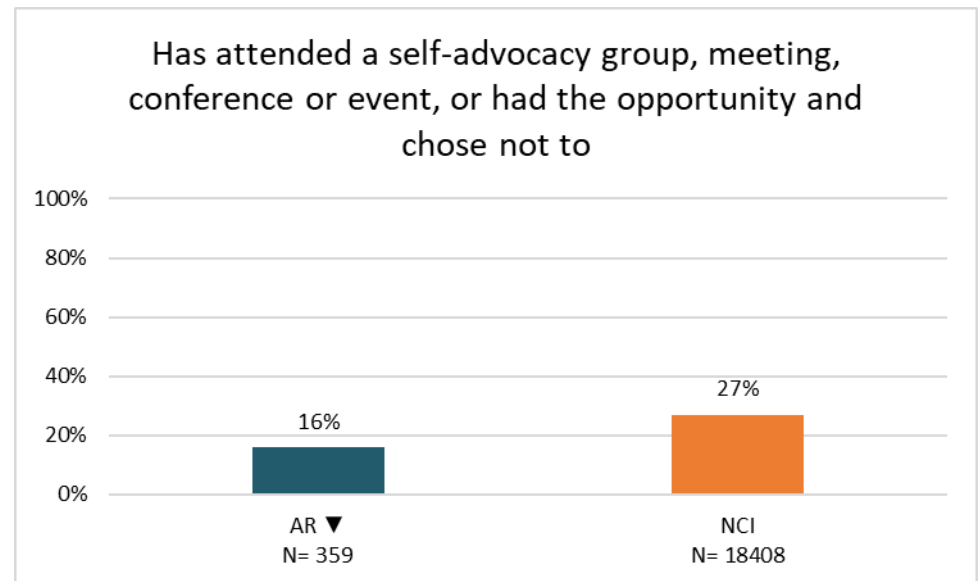
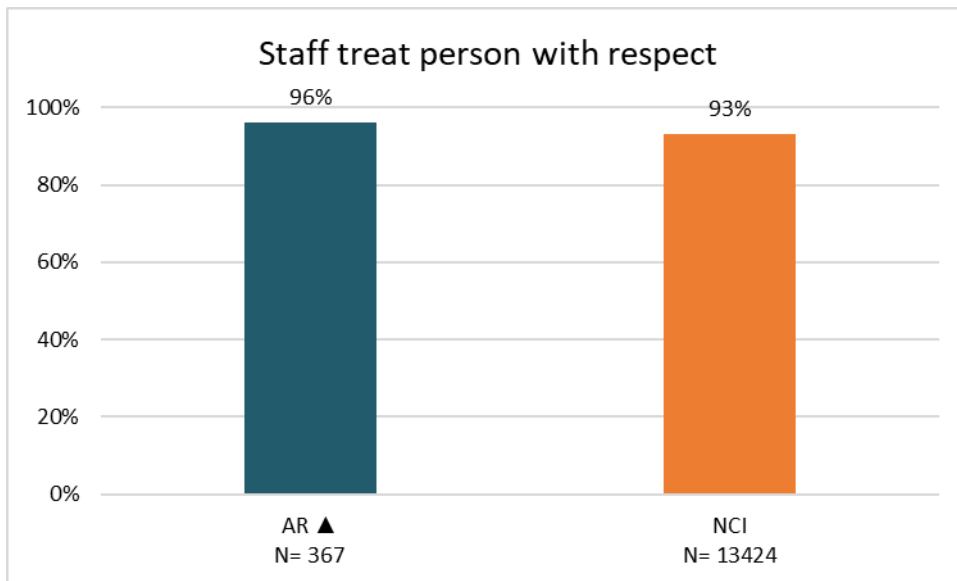
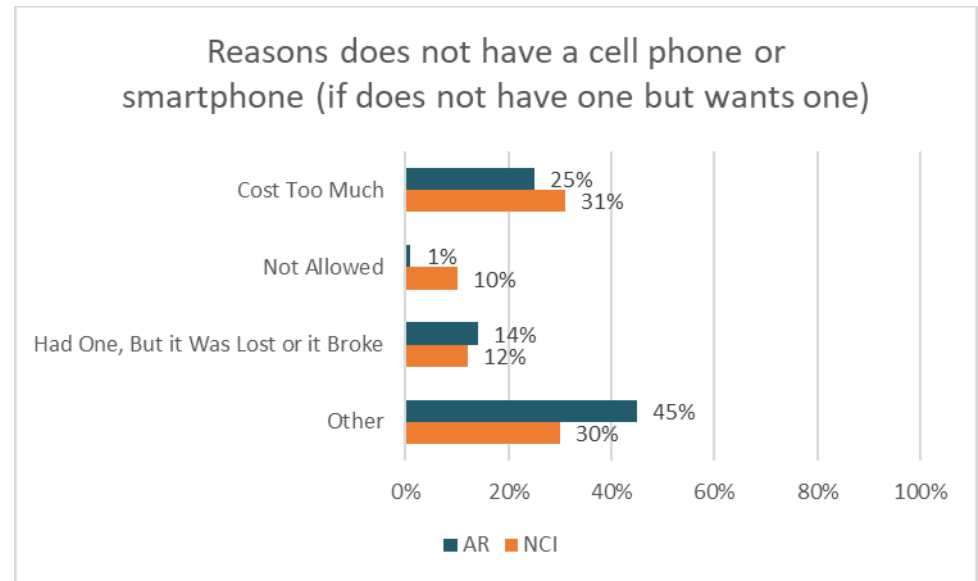
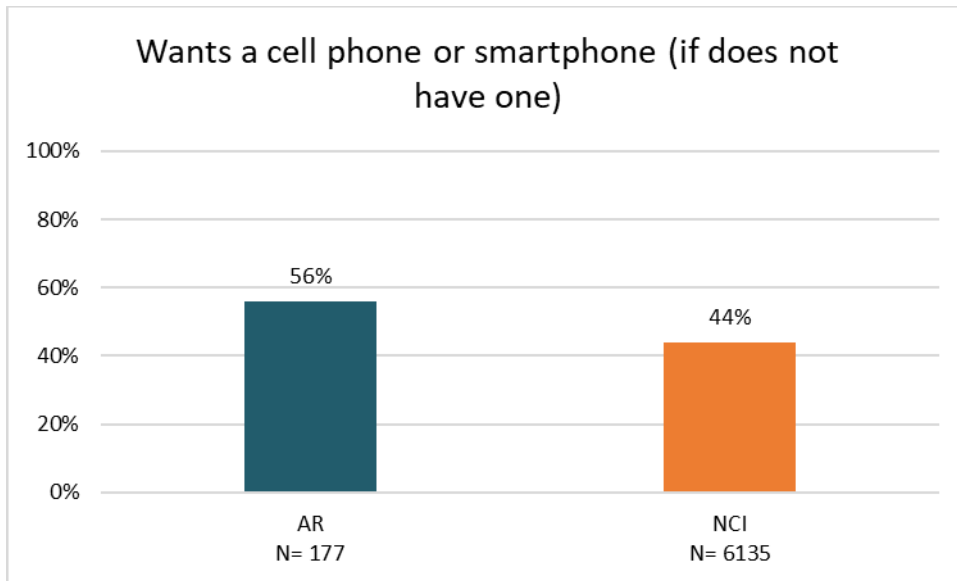
All NCI Averages are *weighted*



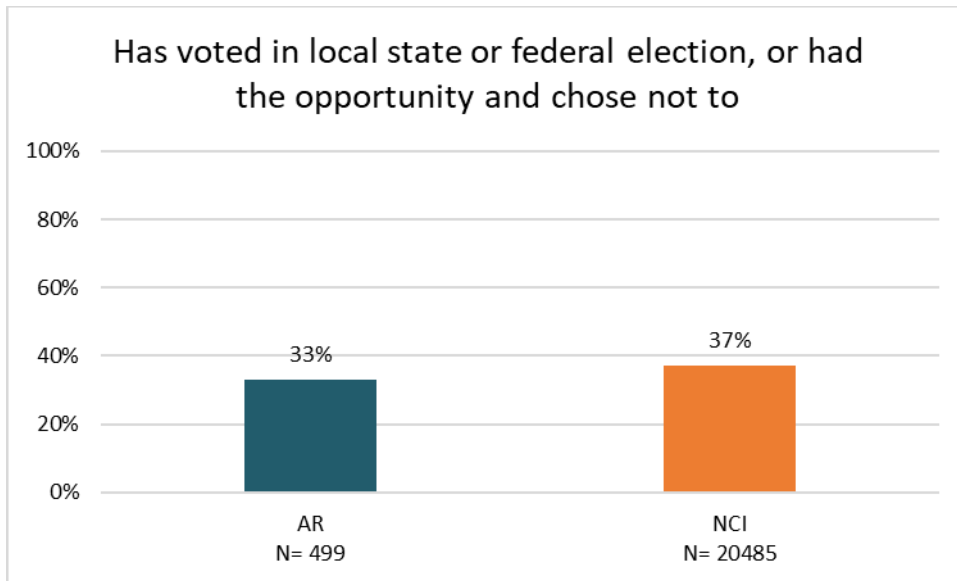
All NCI Averages are *weighted*



All NCI Averages are *weighted*



All NCI Averages are *weighted*



All NCI Averages are *weighted*

Table 132. Others (who do not live in the home) let person know before entering home

State v NCI	Average	N
AR	91%	388
NCI	91%	14,626

Table 133. Has a key to the home

State v NCI	Average	N
AR ▲	83%	501
NCI	48%	21,093

Table 134. Wants a key to the home (if does not have one)

State v NCI	Yes	Maybe	No	N
AR	21%	8%	71%	85
NCI	19%	10%	71%	9,716

Table 135. Can lock bedroom if wants

State v NCI	Average	N
AR ▲	66%	475
NCI	51%	19,506

Table 136. Others let person know before coming into person's bedroom

State v NCI	Average	N
AR	80%	385
NCI	83%	14,173

Table 137. Has a place to be alone in the home

State v NCI	Average	N
AR	96%	393
NCI	96%	14,892

Table 138. Can be alone with friends or visitors at home

State v NCI	Average	N
AR	85%	361
NCI	85%	13,416

Table 139. There are rules about having friends or visitors in the home

State v NCI	Average	N
AR ▲	45%	365
NCI	35%	12,903

Table 140. Can stay at home if others in the house go somewhere (if not living alone)

New in 2018-19; proxy respondents were allowed for this question

State v NCI	Average	N
AR ▼	22%	292
NCI	43%	16,798

Table 141. Others read person's mail or email without asking

State v NCI	Average	N
AR	10%	351
NCI	11%	13,266

All NCI Averages are *weighted*

Table 142. Can use phone and internet when wants

State v NCI	Average	N
AR	88%	371
NCI	89%	13,950

Table 143. Has a cell phone or smartphone

New in 2018-19

State v NCI	Average	N
AR	52%	382
NCI	56%	14,776

Table 144. Wants a cell phone or smartphone (if does not have one)

New in 2018-19

State v NCI	Average	N
AR	56%	177
NCI	44%	6,135

Table 145. Reasons does not have a cell phone or smartphone (if does not have one but wants one)

New in 2018-19; categories are not mutually exclusive; therefore, N is not shown

State v NCI	Cost Too Much	Not Allowed	Had One, But it Was Lost or it Broke	Other
AR	25%	1%	14%	45%
NCI	31%	10%	12%	30%

All NCI Averages are *weighted*

Table 146. Staff treat person with respect

State v NCI	Average	N
AR ▲	96%	367
NCI	93%	13,424

Table 147. Has attended a self-advocacy group, meeting, conference or event or had the opportunity and chose not to

Proxy respondents were allowed for this question

State v NCI	Average	N
AR ▼	16%	359
NCI	27%	18,408

Table 148. Has voted in local, state, or federal election, or had the opportunity and chose not to

Proxy respondents were allowed for this question

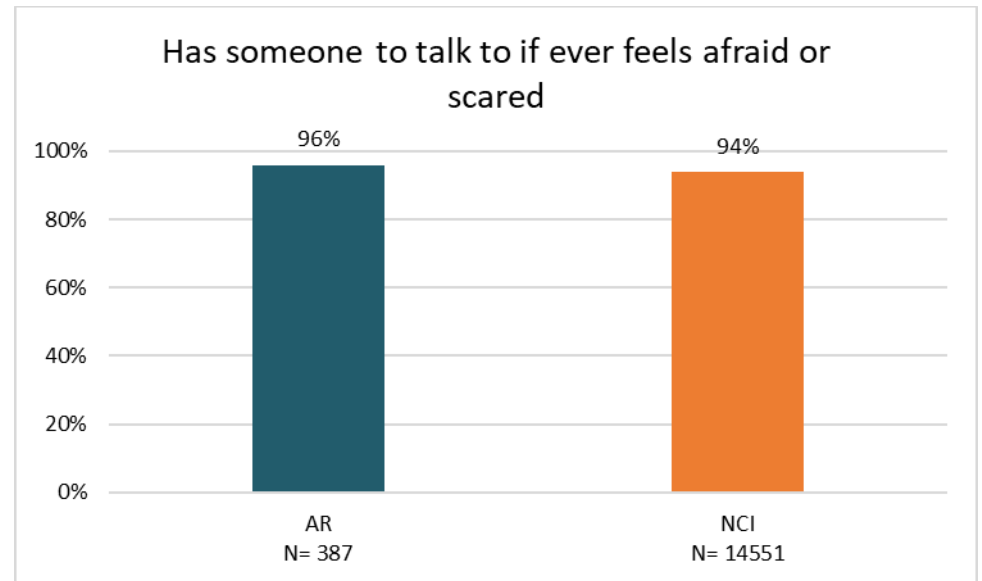
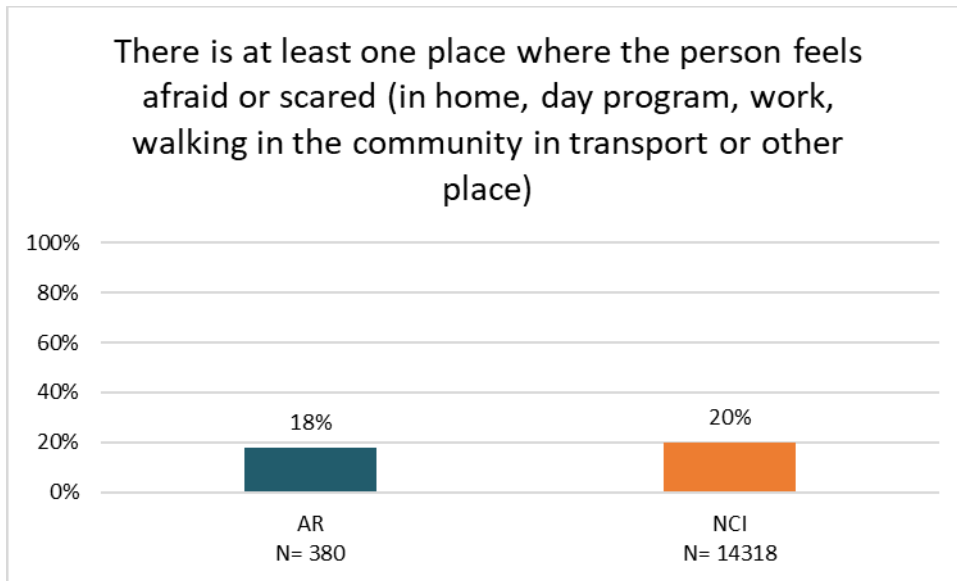
State v NCI	Average	N
AR	33%	499
NCI	37%	20,485

All NCI Averages are weighted

Safety

People feel safe.

See all states' *Safety* outcomes [here](#).



All NCI Averages are *weighted*

Table 149. There is at least one place where the person feels afraid or scared (in home, day program, work, walking in the community, in transport, and/or other place)

State v NCI	Average	N
AR	18%	380
NCI	20%	14,318

Table 150. Has someone to talk to if ever feels afraid or scared

State v NCI	Average	N
AR	96%	387
NCI	94%	14,551

All NCI Averages are *weighted*