



# Child Family Survey (CFS) State Report

Missouri (MO) Report

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## What is NCI?

The National Core Indicators (NCI) program is a voluntary effort by state developmental disability agencies to track their performance using a standardized set of consumer and family/guardian surveys with nationally validated measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

In 2018-19 a total of 46 states, the District of Columbia and 22 sub-state entities participated in NCI.

## Where are the statistics in this report from?

This report includes findings from the National Core Indicators™ 2018-19 Child Family Survey (CFS). The data shown are weighted NCI averages. These data are comprised of 14,816 valid surveys collected across 12 states: AZ, CA, CO, LA, MN, MO, NC, OH, OR, SD, WA and WI.

## What is the NCI Child Family Survey?

The NCI Child Family Survey is used to gather data on family outcomes. It is mailed to families who have a child<sup>1</sup> who *lives with* the respondent and receives at least one service other than case management from the state DD agency. The survey collects demographic information on both the child receiving services ('child') as well as the person who fills out the survey (the 'respondent') and information on services and supports received. The survey is continually refined and tested to ensure it is valid and reliable.

**Important note on responses:** All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

## What is included in this report?

This report includes this state's Child Family Survey data compared to the NCI Average. State outcomes that are significantly higher or lower than the NCI Average are indicated with an arrow:

1. Outcomes where the state is significantly above the NCI average are denoted with an up arrow ▲;
2. Outcomes where the state is significantly below the NCI average are denoted with a down arrow ▼.

Significance is based on "Always" or "Yes" response.

The charts in this document, grouped by subdomain, display the state results alongside the average across states (NCI average). The charts are followed by accessible tables containing the same information.

To find out more about the development of the Child Family Survey, data analysis and state samples, check out the National Child Family Report: <https://www.nationalcoreindicators.org/resources/reports/#reports-family-survey-final-reports>.

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<sup>1</sup> A Child Family Survey could be completed for an individual up to 22 years if still receiving "child" services.

## Demographics



## *Demographics of Child Receiving Services*

*This section provides demographic profiles of the child about whom the survey was completed.*

**Important note on responses:** All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

**Table 1. More Than One Person Living in the Home Has IDD**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

State v NCI	Yes	No	N
MO	24%	76%	242
NCI	26%	74%	14,300

**Table 2. Child's Age**

State v NCI	Mean	N
MO	11.2	242
NCI	10.9	14,374

**Table 3. Child's Gender**

State v NCI	Male	Female	N
MO	76%	24%	241
NCI	69%	31%	14,329

**Table 4. Child's Race and Ethnicity**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

State v NCI	American Indian or Alaska Native	Asian	Black or African-American	Hawaiian or Pacific Islander	White	Hispanic or Latino	Other
MO	5%	2%	10%	0%	88%	7%	0%
NCI	3%	13%	9%	1%	57%	30%	2%

**Table 5a. Child's Disabilities (not mutually exclusive)**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

State v NCI	Intellectual Disability	Mood Illness or Psychiatric Disorder	Autism Spectrum Disorder	Cerebral Palsy	Limited or No Vision	Severe or Profound Hearing Loss
MO	32%	22%	88%	9%	5%	3%
NCI	38%	16%	61%	11%	6%	4%

**Table 5b. Child's Disabilities (continued)**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

State v NCI	Brain Injury	Seizure Disorder or Neurological Problem	Chemical Dependency	Down Syndrome	Prader-Willi Syndrome	Fetal Alcohol Spectrum Disorder	Other
MO	5%	18%	0%	2%	0%	0%	26%
NCI	6%	18%	1%	10%	1%	2%	24%

**Table 6a. Child's Health Conditions**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

State v NCI	Cardiovascular Disease	Diabetes	Cancer	High Blood Pressure	High Cholesterol
MO	15%	3%	1%	1%	4%
NCI	13%	4%	2%	4%	5%

**Table 6b. Child's Health Conditions (continued)**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown.

State v NCI	Dysphagia	Pressure Ulcers	Oral Health or Dental Problems	Sleep Apnea	Other
MO	15%	0%	14%	24%	51%
NCI	17%	1%	14%	24%	45%

**Table 7. Child's Preferred Means of Communication**

State v NCI	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	N
MO	75%	15%	0%	5%	5%	234
NCI	69%	18%	3%	5%	5%	14,263

**Table 8. Child's Support Needs for Self-Injurious, Disruptive, and/or Destructive Behaviors**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

State v NCI	Extensive	Some	None	N
MO	18%	48%	34%	243
NCI	26%	42%	31%	14,259

**Table 9. Child's Level of Help Needed With Personal Care Activities (e.g., bathing, dressing, eating)**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

State v NCI	Extensive	Some	None	N
MO	38%	50%	13%	245
NCI	49%	43%	8%	14,535

## *Demographics of Respondent*

*This section provides demographic information about the respondent.*

**Table 10. Language Usually Spoken at Home**

New question in 2018-19

State v NCI	English	Spanish	Other	N
MO	97%	1%	2%	247
NCI	78%	15%	8%	14,603

**Table 11. Respondent's Age**

State v NCI	Under 35	35-54	55-74	75+	N
MO	15%	79%	5%	0%	247
NCI	14%	73%	13%	0%	14,649

**Table 12. Respondent's Health**

State v NCI	Excellent	Very good	Fairly good	Poor	N
MO	19%	46%	31%	4%	246
NCI	20%	49%	28%	3%	14,633

**Table 13. Respondent's Relationship to Child**

State v NCI	Parent	Sibling	Grandparent	Other	N
MO	99%	0%	1%	0%	247
NCI	95%	0%	4%	1%	14,687

**Table 14. Respondent or Other Family Member Provides Paid Support to Child Receiving Services**

Family Provides Paid Support to Child	MO	MO N	NCI	NCI N
No Family Member Provides Paid Support	91%	245	68%	14,459
Respondent Provides Paid Support	3%	245	20%	14,459
Other Family Member Provides Paid Support	6%	245	13%	14,459

**Table 15. Number of Adults in Household**

State v NCI	One	Two	Three	Four or More	N
MO	21%	64%	13%	2%	247
NCI	17%	60%	16%	7%	14,579

**Table 16. Number of Children in Household (including child receiving services about whom survey is being completed)**

State v NCI	One	Two	Three	Four or More	N
MO	36%	36%	20%	8%	242
NCI	34%	38%	18%	10%	14,297

**Table 17. Respondent's Highest Level of Education**

State v NCI	No High School Diploma or GED	High School Diploma or GED	Vocational School or Certificate Program	Some College	College Degree or Higher	N
MO	5%	11%	7%	19%	59%	242
NCI	11%	17%	7%	19%	46%	14,565

**Table 18. Total Taxable Household Income of Wage Earners in the Past Year**

State v NCI	No Earned Income	Up to \$15,000	\$15,001-\$25,000	\$25,001-\$50,000	\$50,001-\$75,000	Over \$75,000	Prefer Not to Say	N
MO	10%	11%	21%	17%	29%	6%	6%	244
NCI	9%	12%	19%	14%	28%	6%	13%	14,389

**Table 19. Residential Designation (Urban, Suburban, or Rural)**

State v NCI	Urban or suburban (in or near a city or large town)	Rural (outside of a city or town)	N
MO	71%	29%	242
NCI	81%	19%	13,560

## *Services and Supports Received*

*This section provides information about the services and supports received by the family from the state ID/DD agency.*



**Table 20. Services and Supports Received From ID/DD Agency**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown

Services and Supports Received From State	MO	NCI
Financial Support	31%	22%
In-home Support	32%	39%
Out-of-home Respite	21%	31%
Early Intervention	7%	12%
Transportation	19%	14%
Other	82%	54%
Self-direction or Fiscal Intermediary Services	33%	24%

**Table 21. Additional Services and Supports Received (Not From the I/DD Agency)**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive, therefore N is not shown

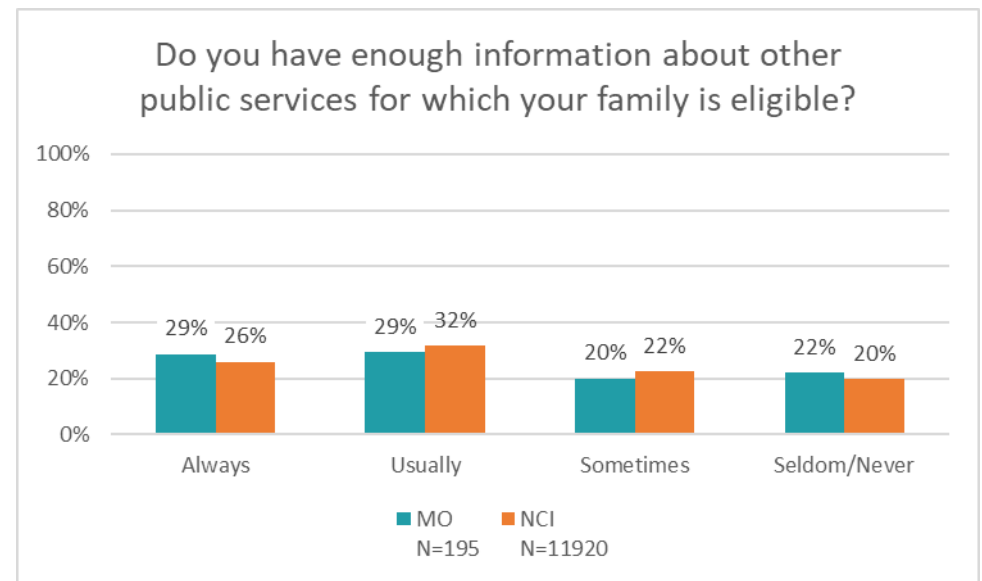
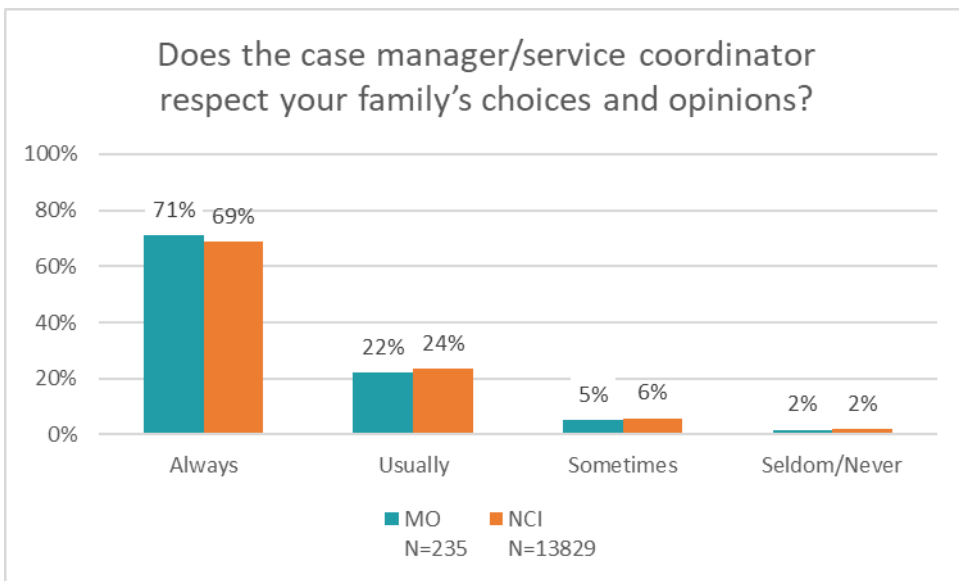
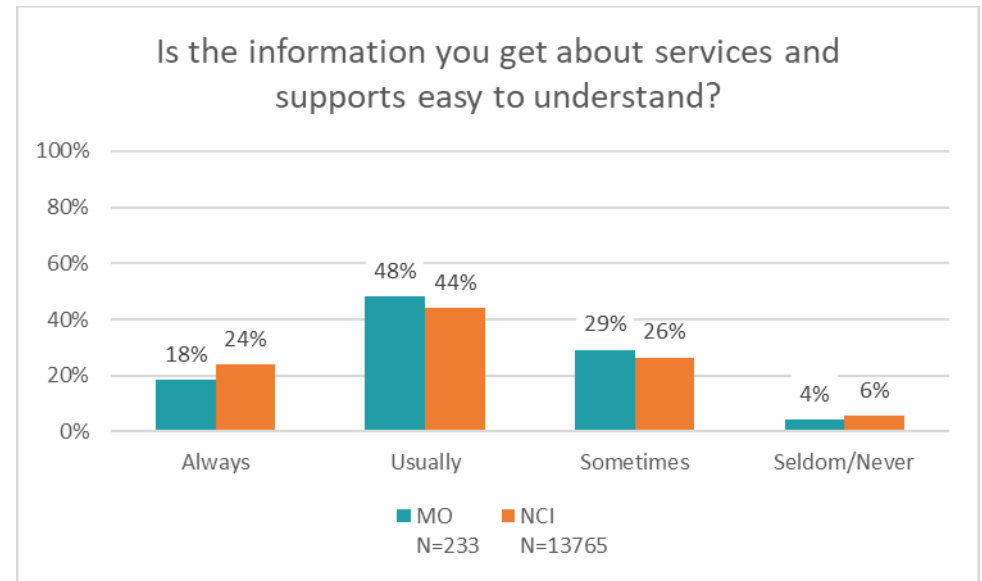
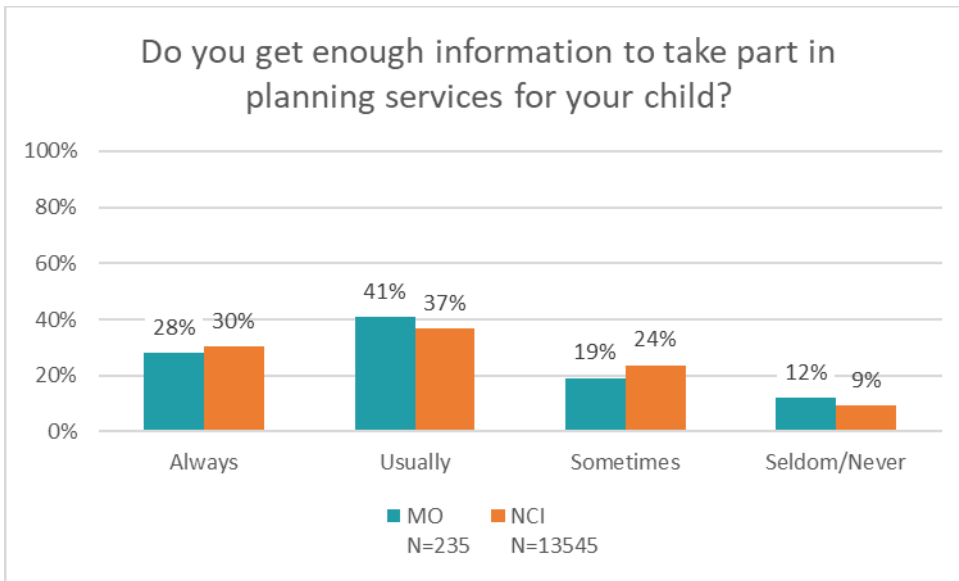
Additional Services and Supports Received	MO	NCI
Social Security Payments (SSI/SSB)	37%	36%
Services or Supports From Other Agencies or Organizations	83%	69%

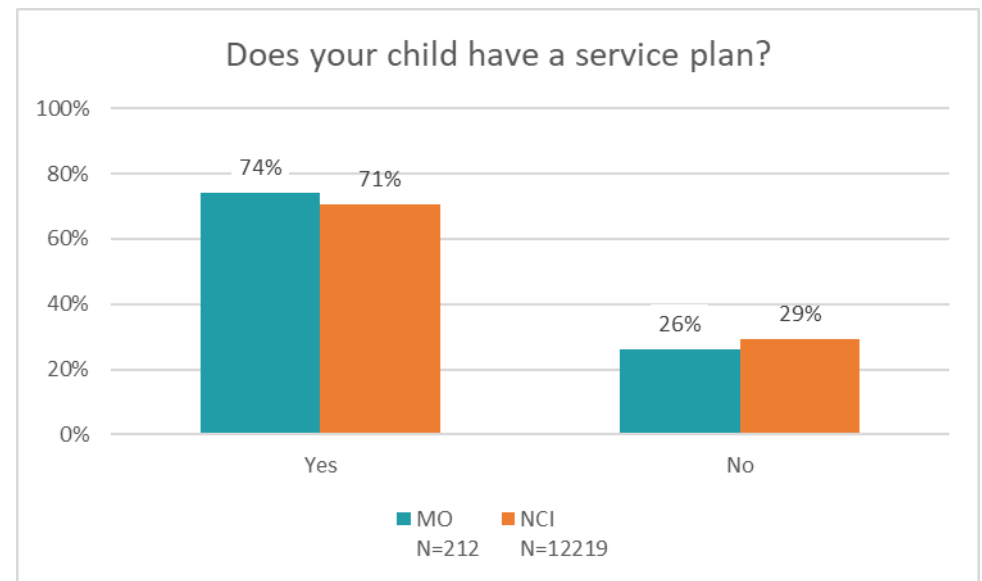
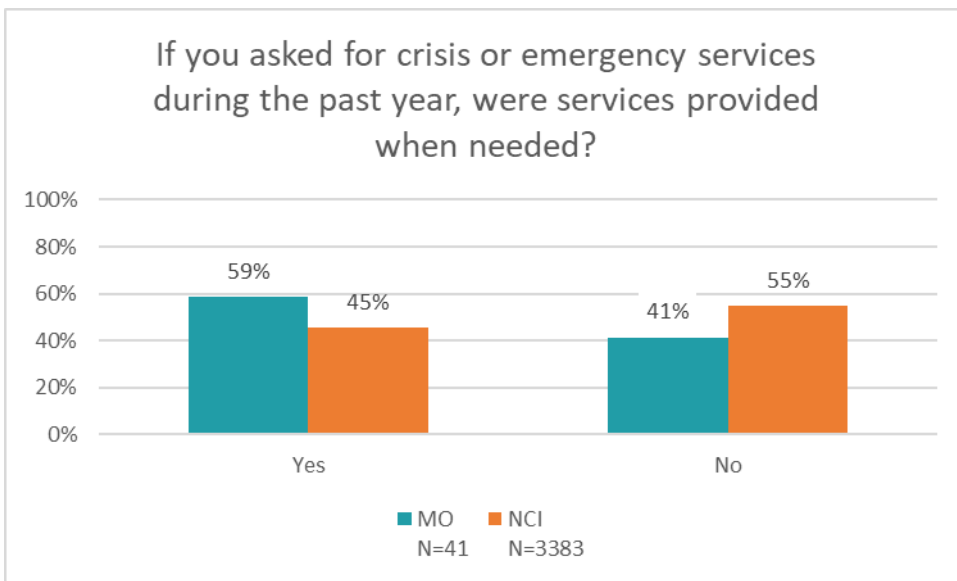
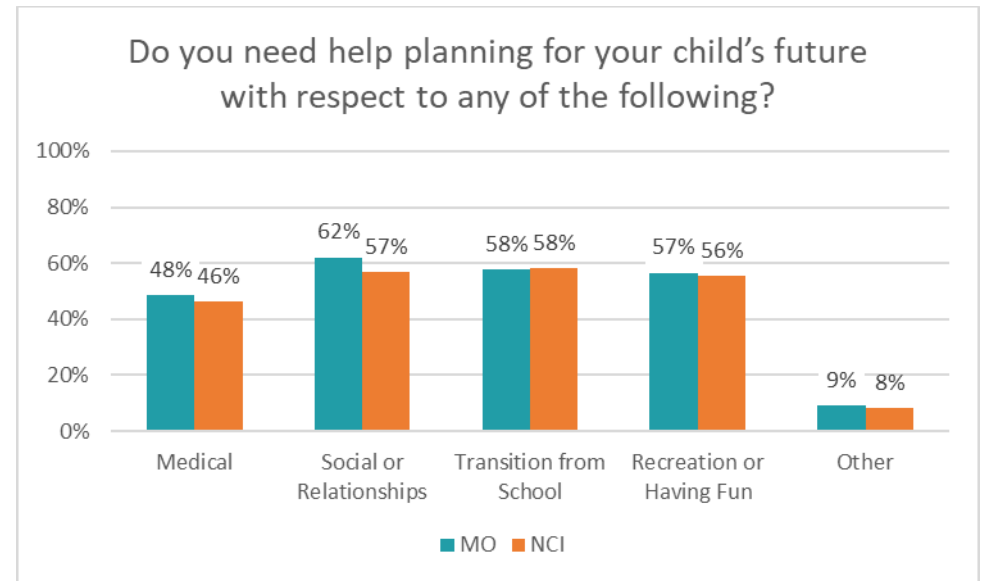
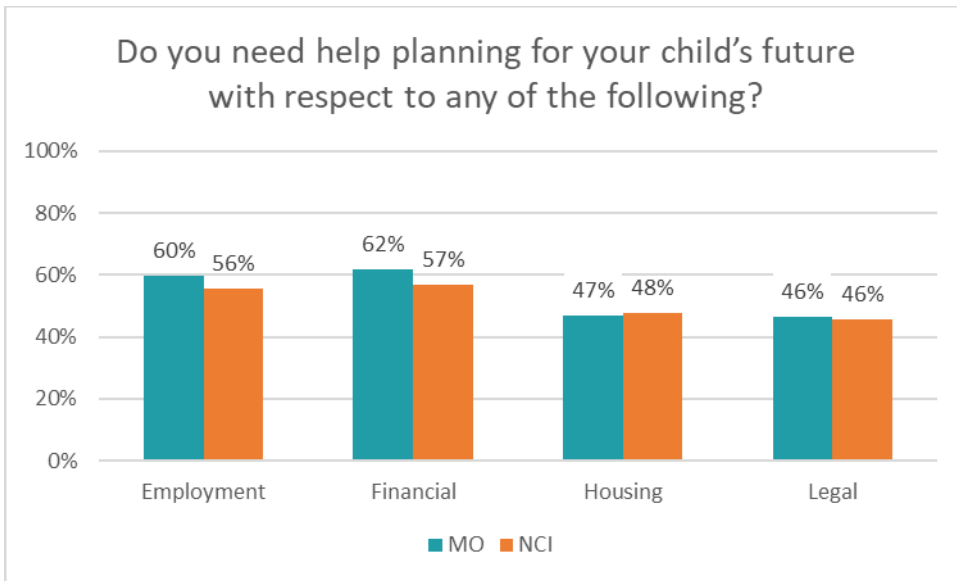
## Child Family Survey Results

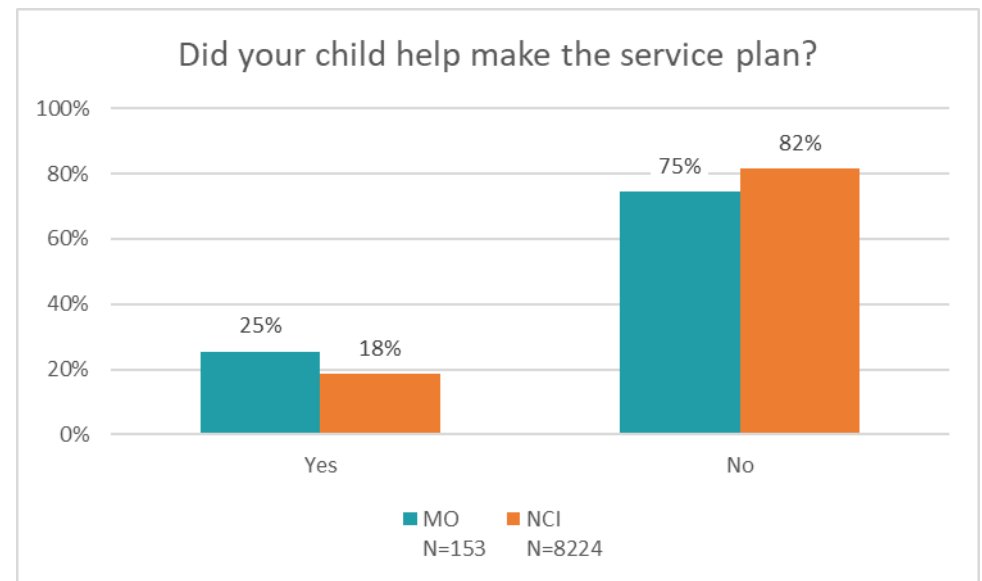
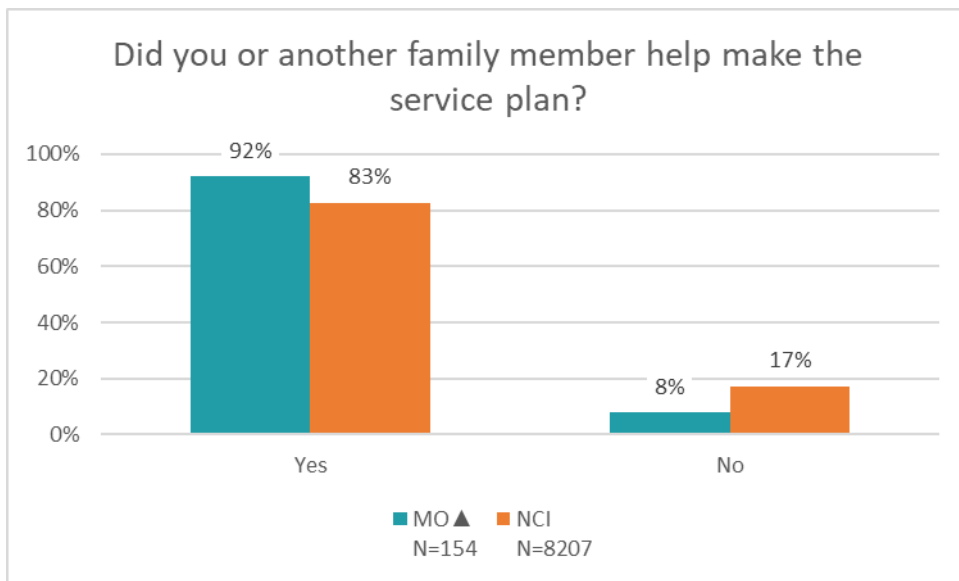
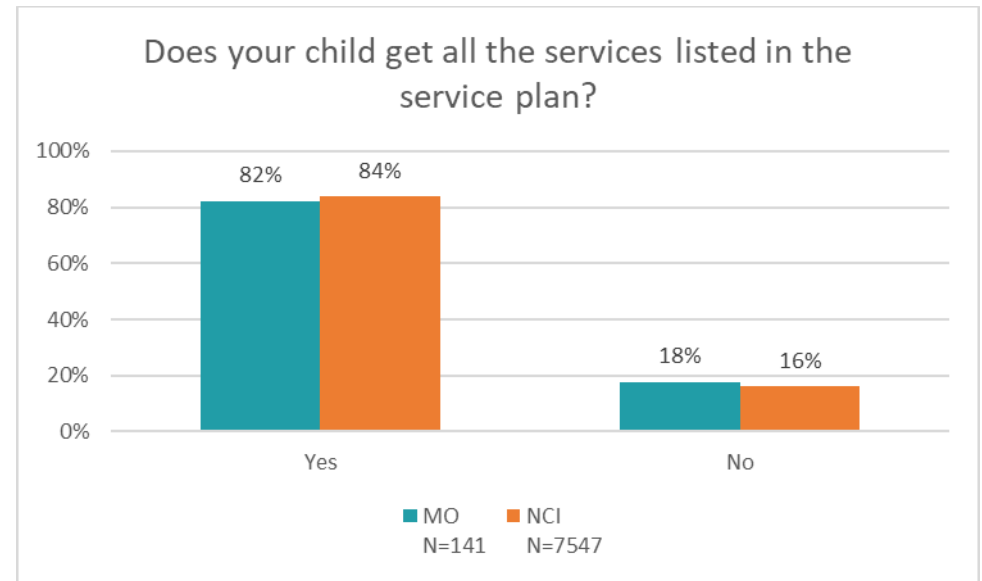
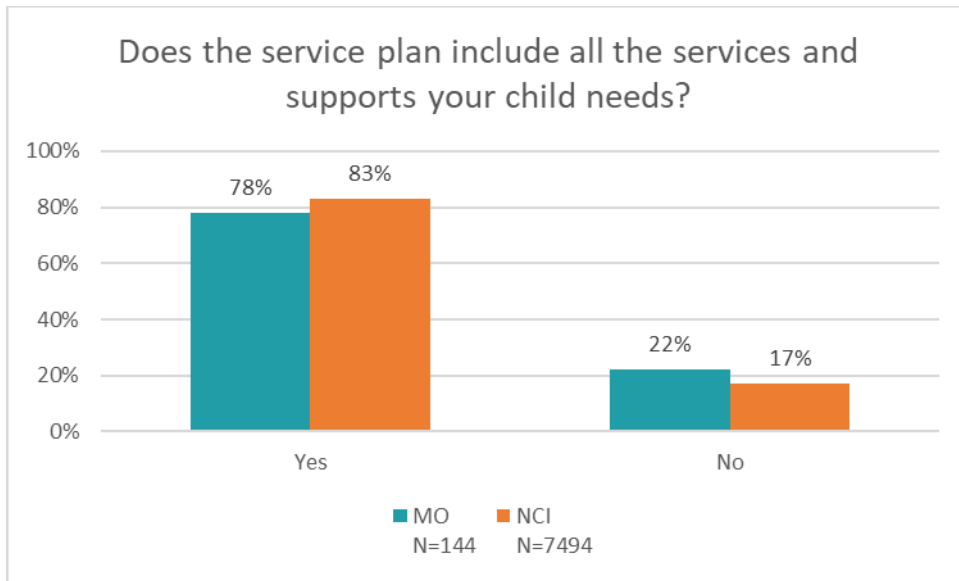
## *Information and Planning Charts*

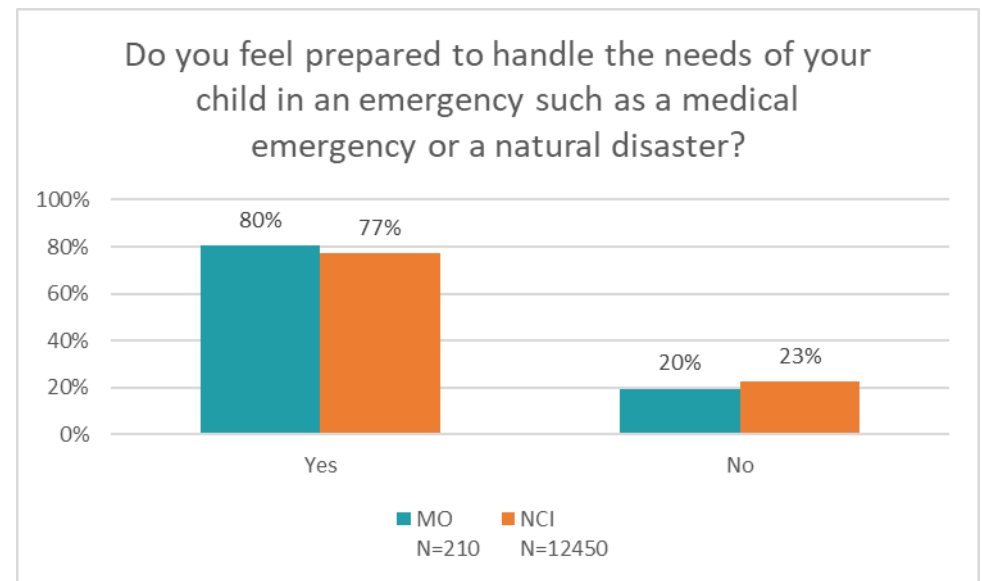
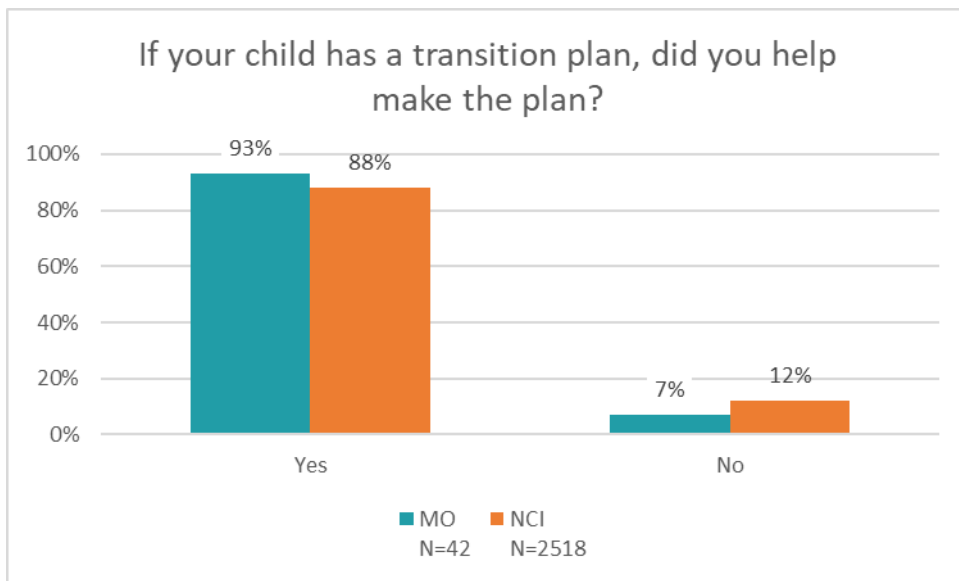
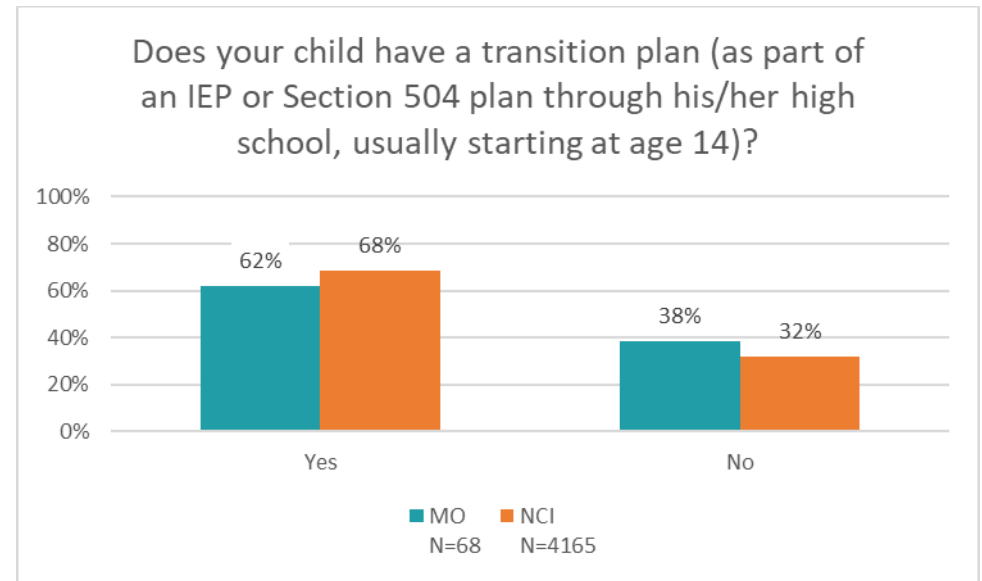
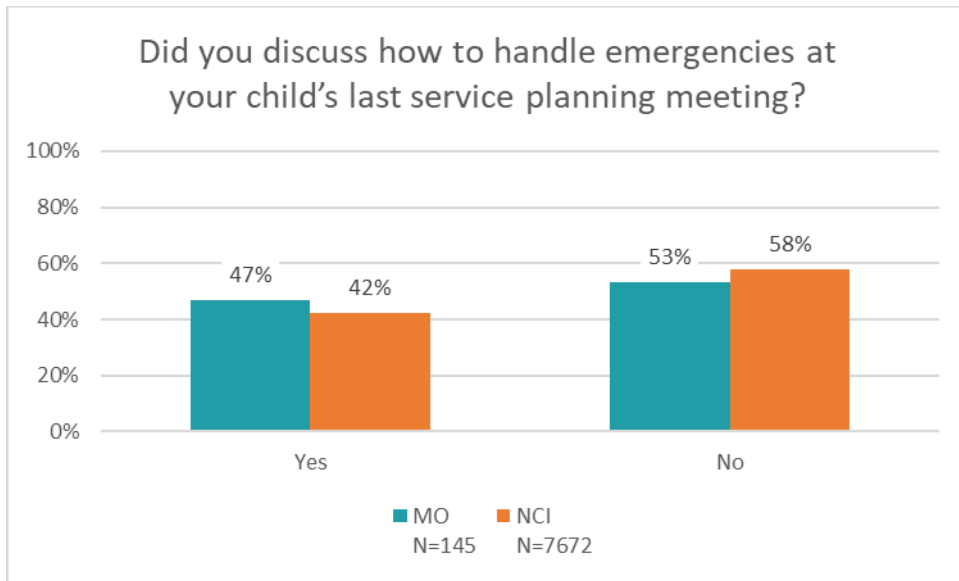
*Families and children with disabilities have the information and support necessary to plan for their services and supports.*

The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.









## *Information and Planning Tables*

*Families and children with disabilities have the information and support necessary to plan for their services and supports.*



**Table Q1. Do you get enough information to take part in planning services for your child?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	28%	41%	19%	12%	235
NCI	30%	37%	24%	9%	13,545

**Table Q2. Is the information you get about services and supports easy to understand?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	18%	48%	29%	4%	233
NCI	24%	44%	26%	6%	13,765

**Table Q3. Does the case manager/service coordinator respect your family's choices and opinions?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	71%	22%	5%	2%	235
NCI	69%	24%	6%	2%	13,829

**Table Q4. Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	29%	29%	20%	22%	195
NCI	26%	32%	22%	20%	11,920

**Table Q5. Do you need help planning for your child's future with respect to any of the following?**

Categories are not mutually exclusive, therefore N is not shown

Needs help planning for...	MO	NCI
Employment	60%	56%
Financial	62%	57%
Housing	47%	48%
Legal	46%	46%
Medical	48%	46%
Social or Relationships	62%	57%
Transition from School	58%	58%
Recreation, Having Fun	57%	56%
Other	9%	8%

**Table Q6. If you asked for crisis or emergency services during the past year, were services provided when needed?**

State v NCI	Yes	No	N
MO	59%	41%	41
NCI	45%	55%	3,383

**Table Q7. Does your child have a service plan?**

State v NCI	Yes	No	N
MO	74%	26%	212
NCI	71%	29%	12,219

**Table Q8. Does the service plan include all the services and supports your child needs?**

State v NCI	Yes	No	N
MO	78%	22%	144
NCI	83%	17%	7,494

**Table Q9. Does your child get all of the services listed in the service plan?**

State v NCI	Yes	No	N
MO	82%	18%	141
NCI	84%	16%	7,547

**Table Q10. Did you or someone else in your family help make the service plan?**

State v NCI	Yes	No	N
MO▲	92%	8%	154
NCI	83%	17%	8,207

**Table Q11. Did your child help make the service plan?**

State v NCI	Yes	No	N
MO	25%	75%	153
NCI	18%	82%	8,224

**Table Q12. Did you discuss how to handle emergencies (such as a medical emergency or a natural disaster) at your child's last service planning meeting?**

State v NCI	Yes	No	N
MO	47%	53%	145
NCI	42%	58%	7,672

**Table Q13. Does your child have a transition plan (as part of an IEP or Section 504 plan through his/her high school, usually starting at age 14)?**

State v NCI	Yes	No	N
MO	62%	38%	68
NCI	68%	32%	4,165

**Table Q14. If child has a transition plan, did you help make the plan?**

State v NCI	Yes	No	N
MO	93%	7%	42
NCI	88%	12%	2,518

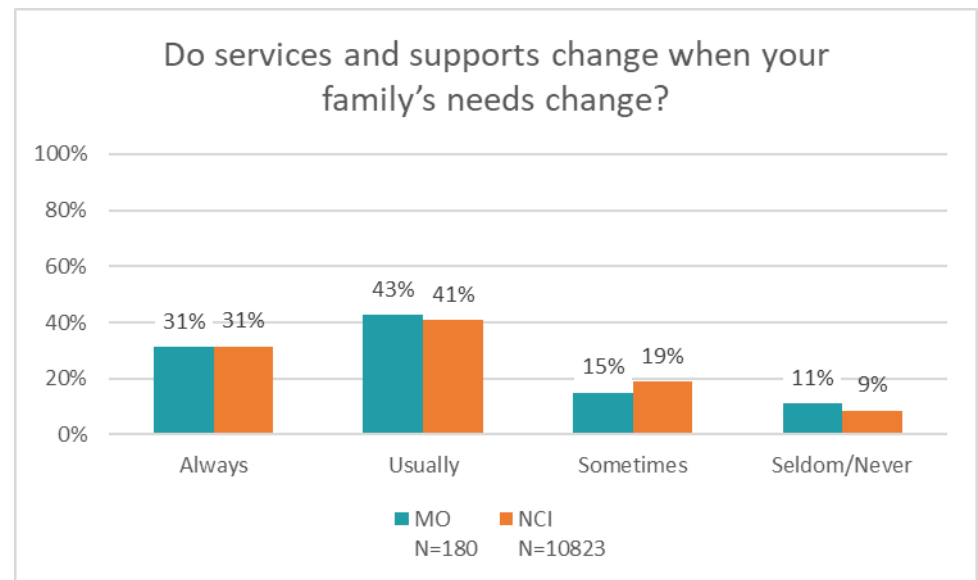
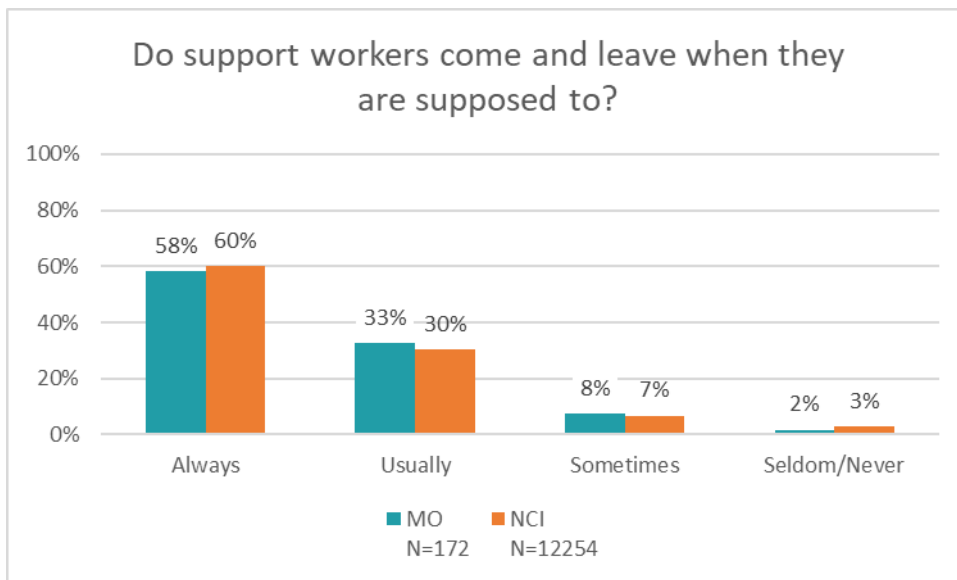
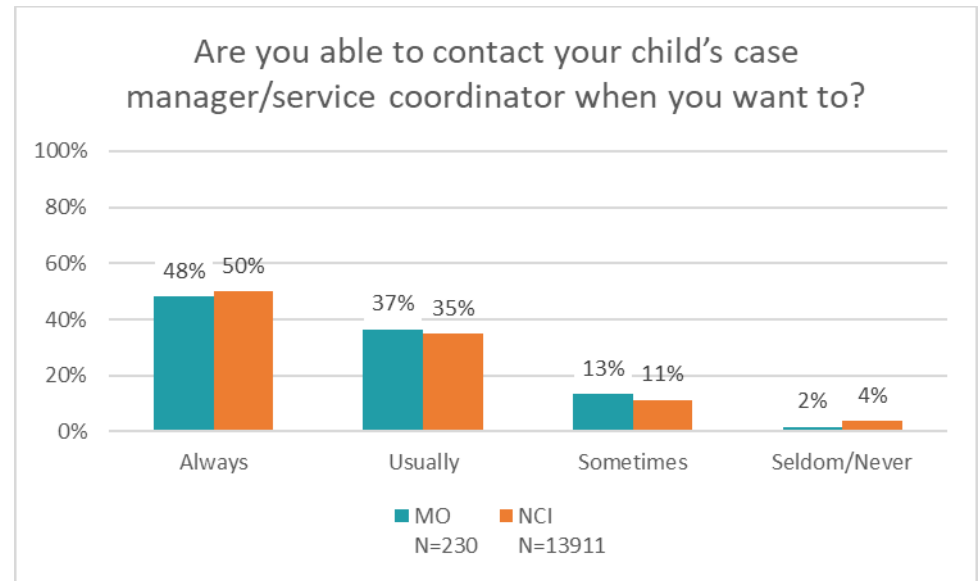
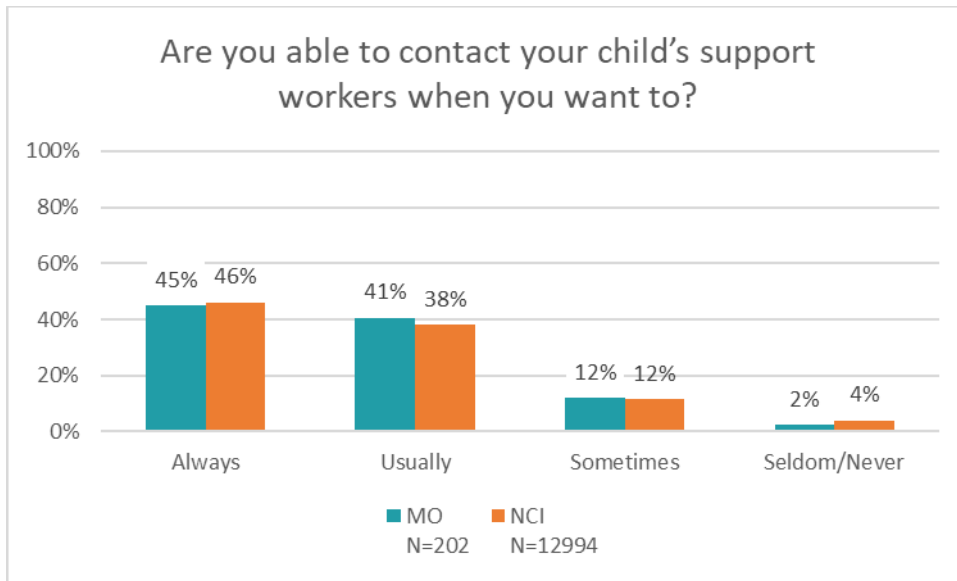
**Table Q15. Do you feel prepared to handle the needs of your child in an emergency such as a medical emergency or a natural disaster?**

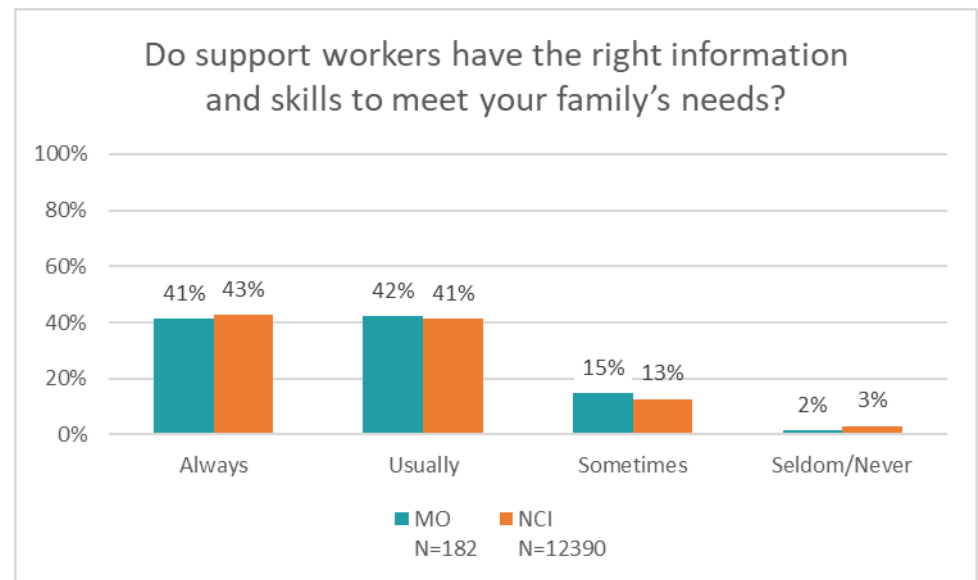
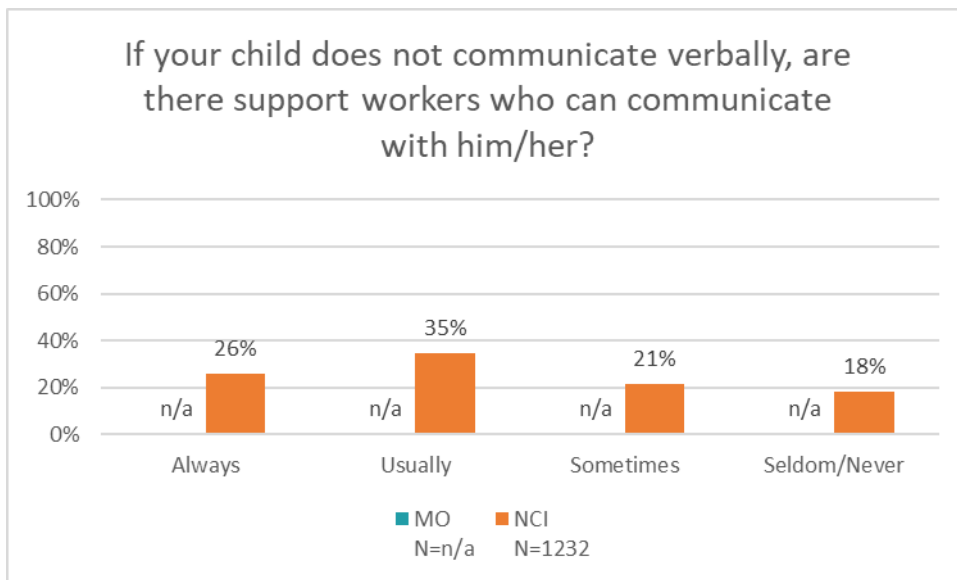
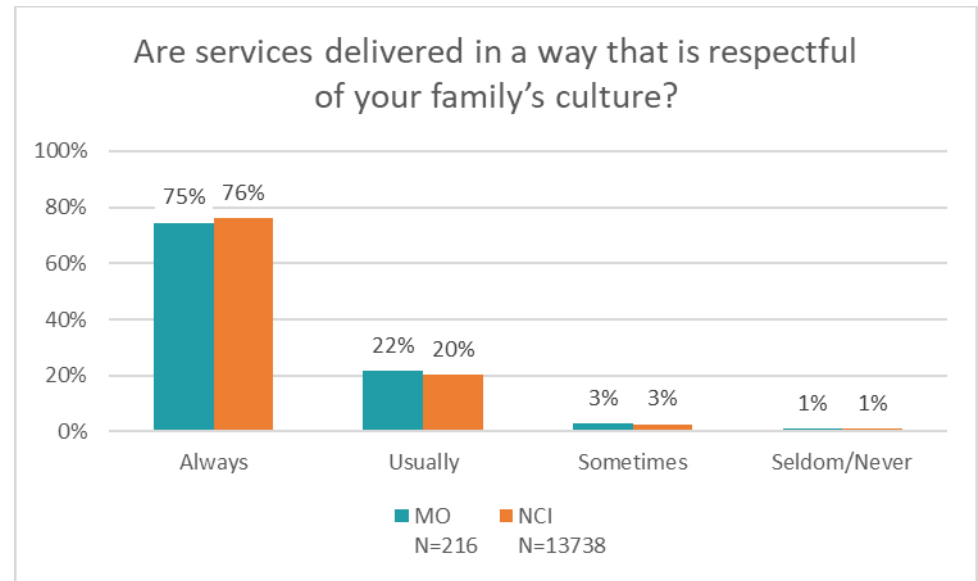
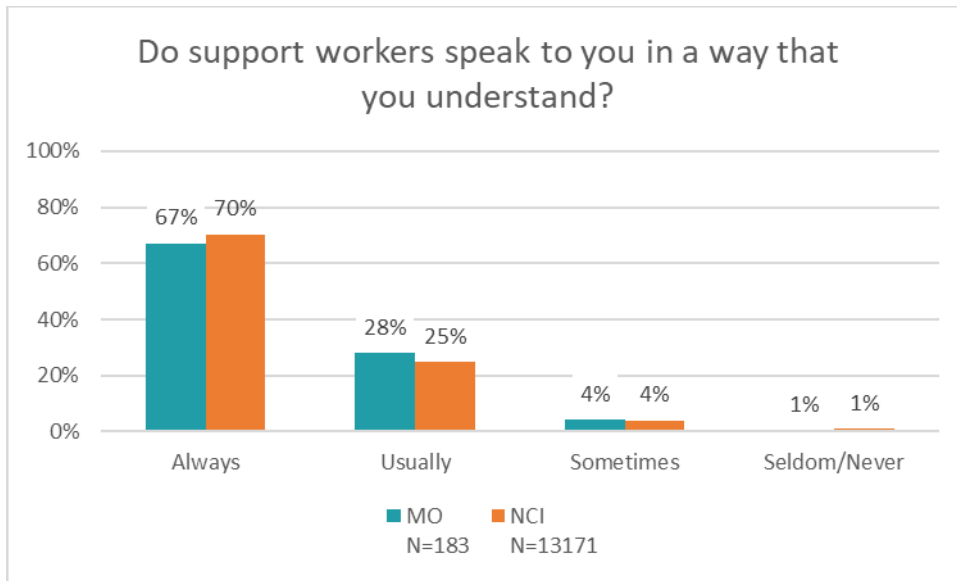
State v NCI	Yes	No	N
MO	80%	20%	210
NCI	77%	23%	12,450

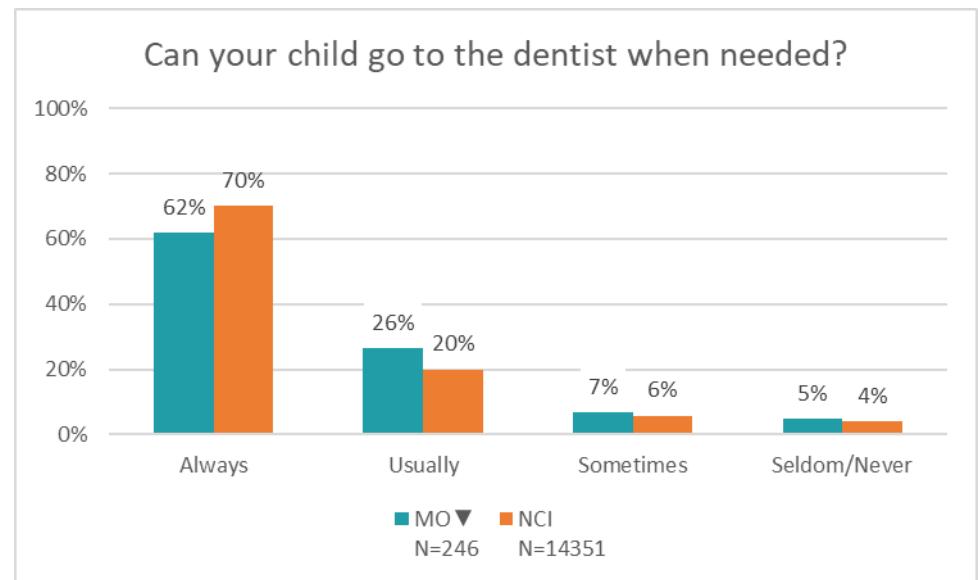
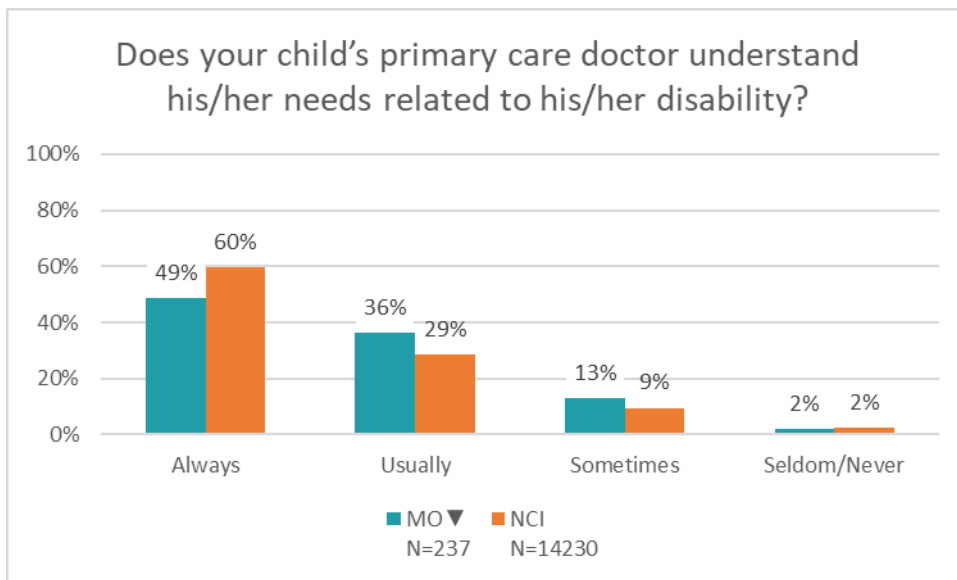
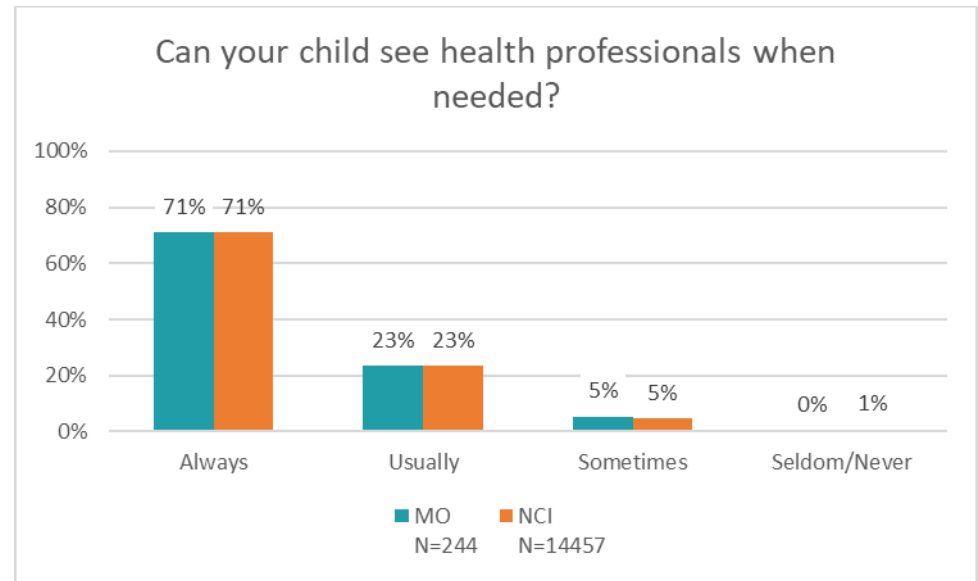
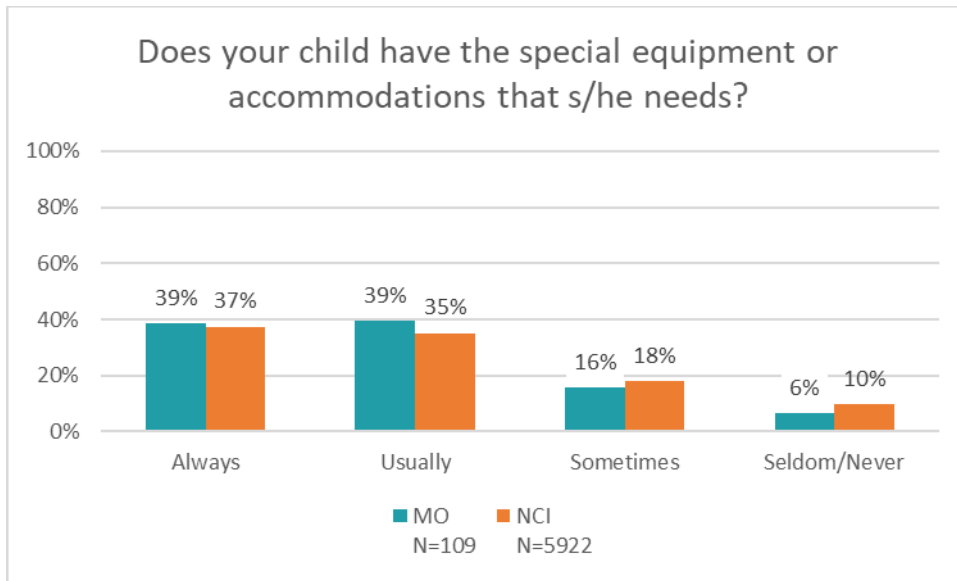
## *Access and Delivery of Services and Supports Charts*

*Families and children with disabilities get the services and supports they need.*

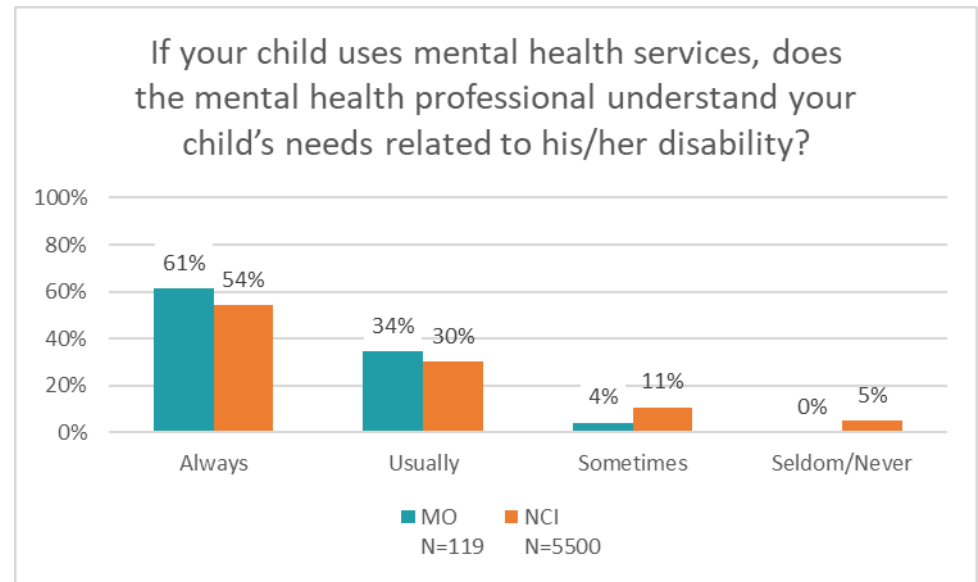
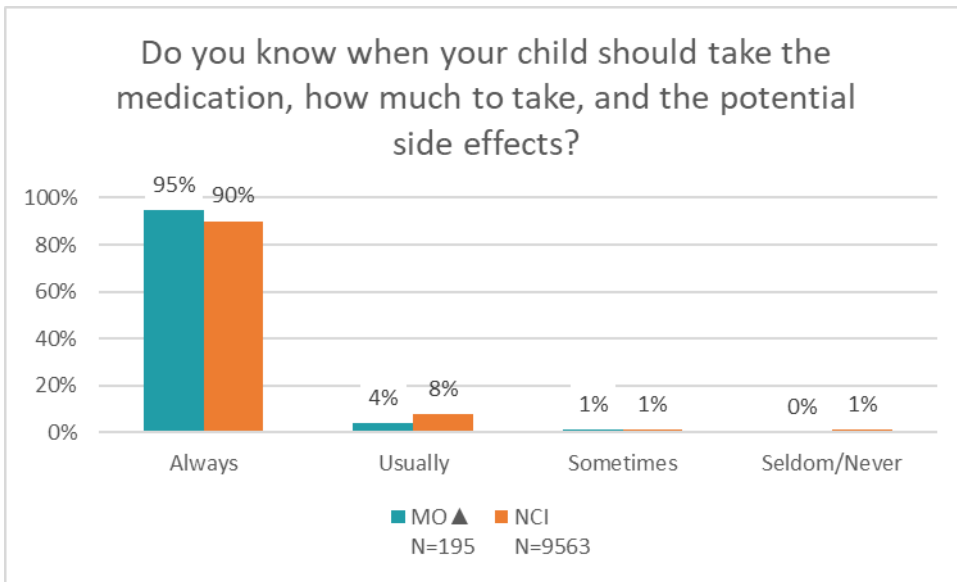
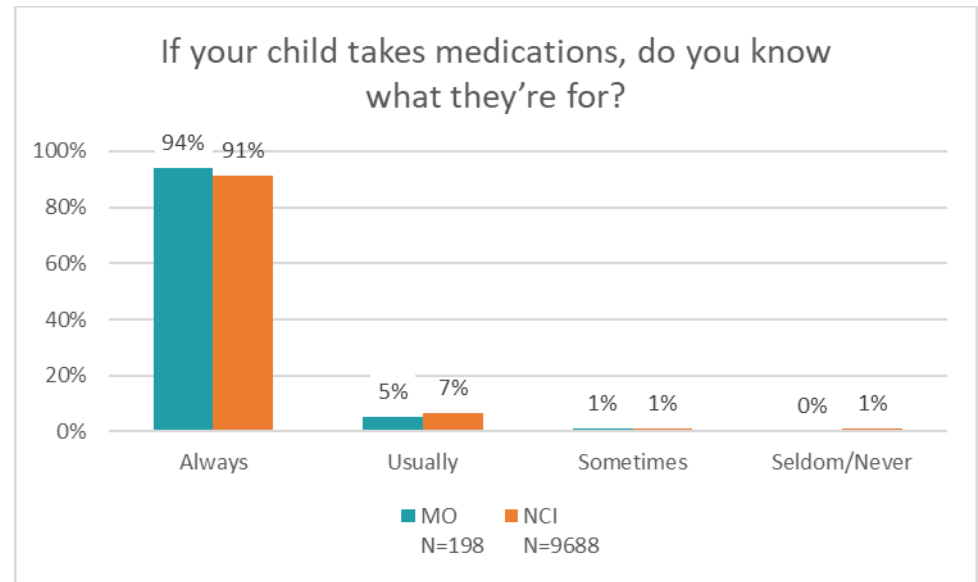
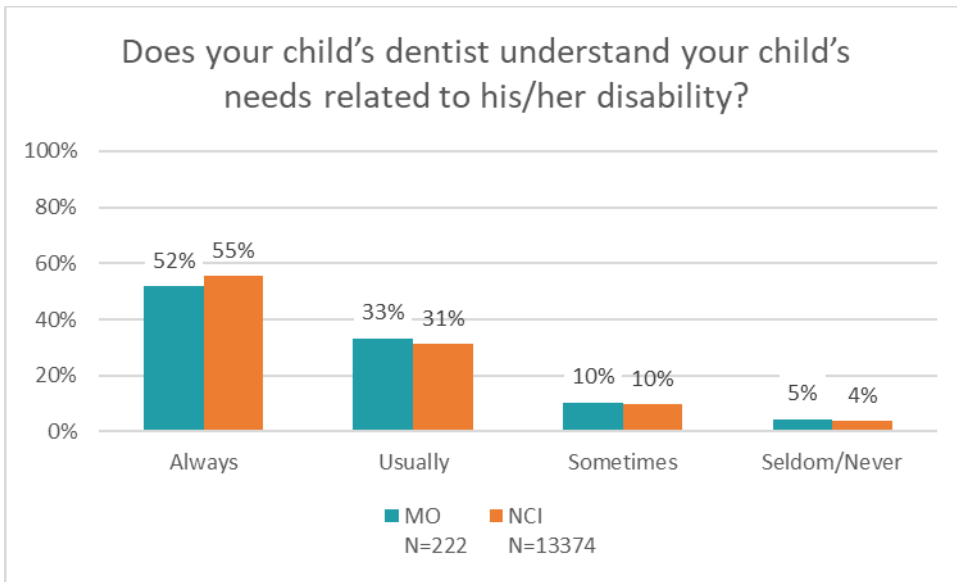
The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.

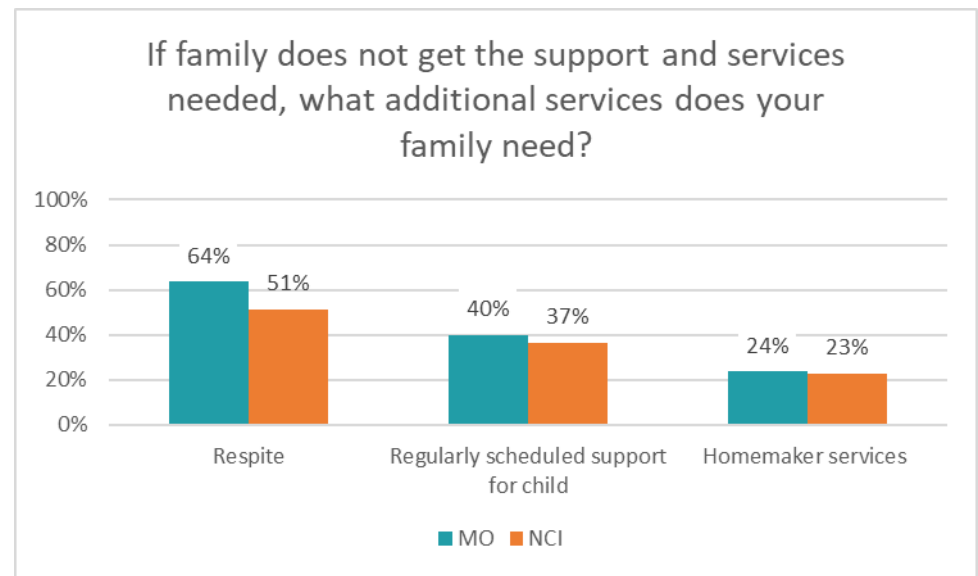
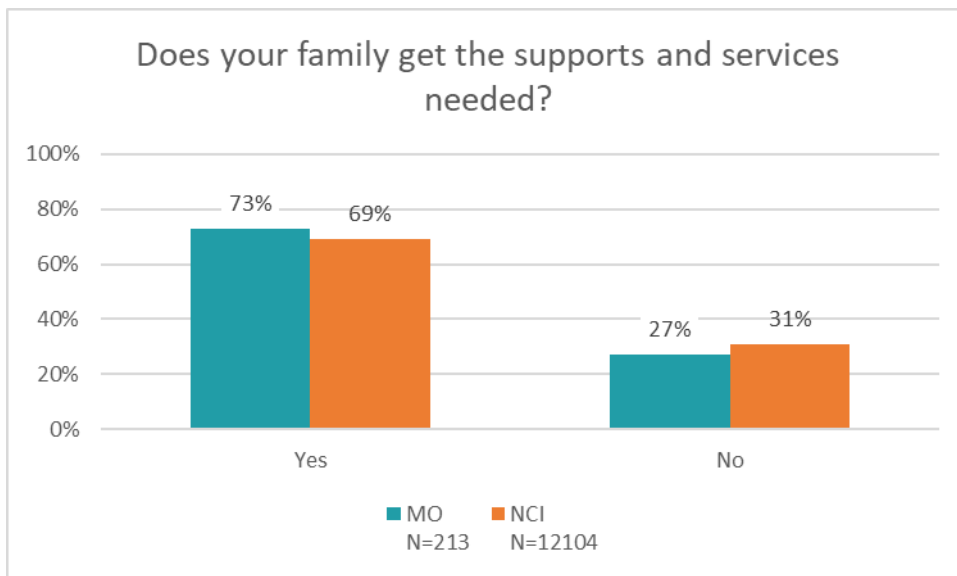
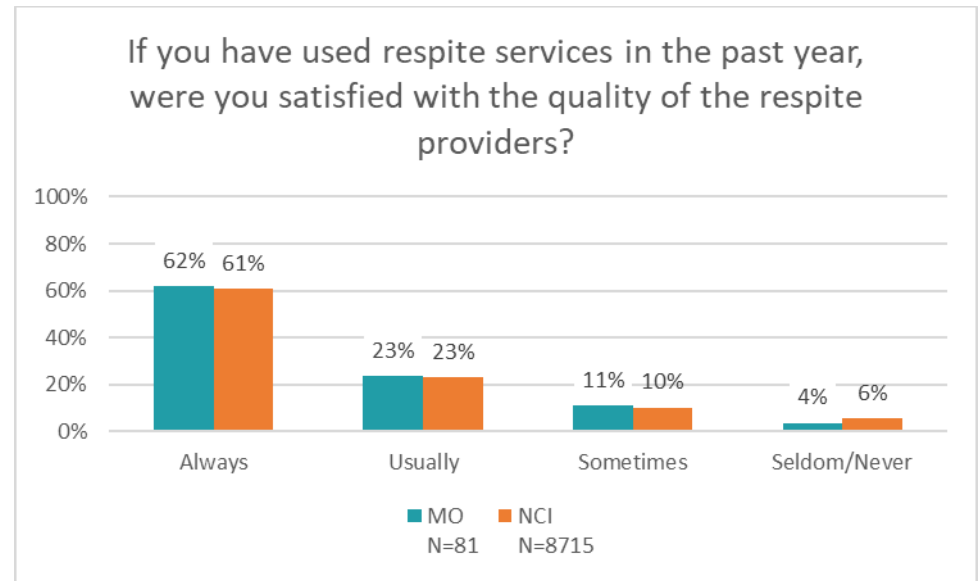
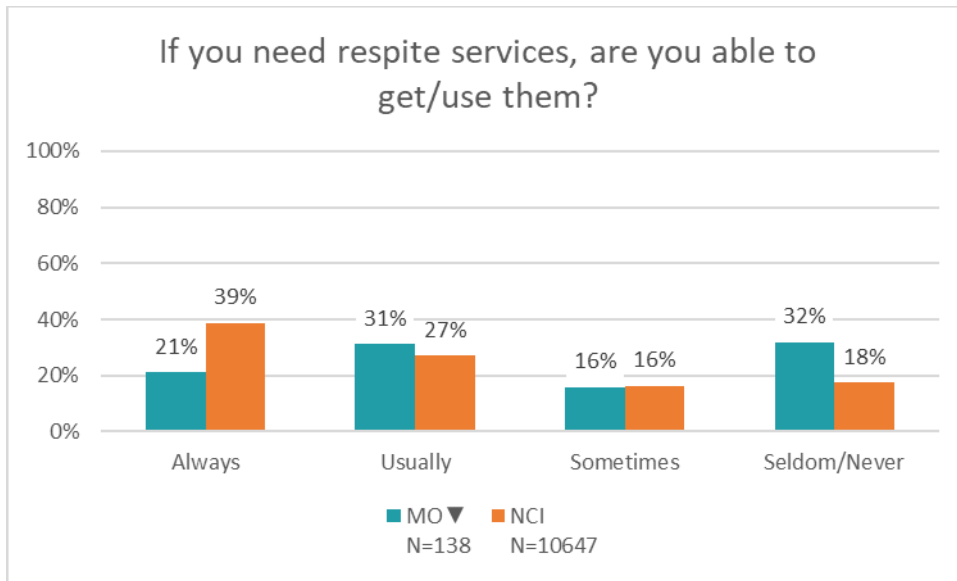


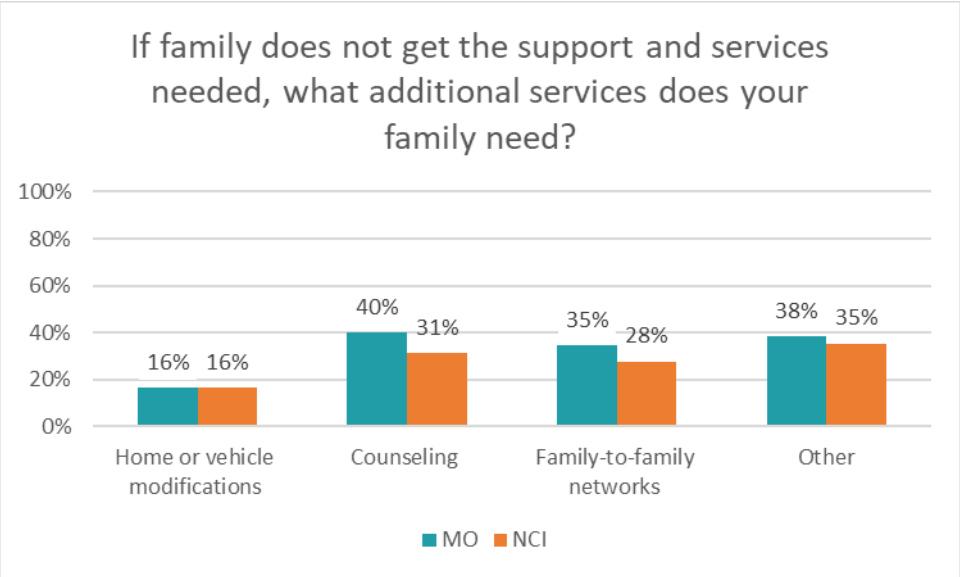












## *Access and Delivery of Services and Supports Tables*

*Families and children with disabilities get the services and supports they need.*

**Table Q16. Are you able to contact your child's support workers when you want?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	45%	41%	12%	2%	202
NCI	46%	38%	12%	4%	12,994

**Table Q17. Are you able to contact your child's case manager/service coordinator when you want?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	48%	37%	13%	2%	230
NCI	50%	35%	11%	4%	13,911

**Table Q18. Do support workers come and go when they are supposed to?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	58%	33%	8%	2%	172
NCI	60%	30%	7%	3%	12,254

**Table Q19. Do services and supports change when your family's needs change?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	31%	43%	15%	11%	180
NCI	31%	41%	19%	9%	10,823

**Table Q20. Do support workers speak to you in a way you understand?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	67%	28%	4%	1%	183
NCI	70%	25%	4%	1%	13,171

**Table Q21. Are services delivered in a way that is respectful of your family's culture?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	75%	22%	3%	1%	216
NCI	76%	20%	3%	1%	13,738

**Table Q22. If your child does not communicate verbally (for example, uses gestures or sign language, or a communication aid), are there support workers who can communicate with him/her?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	n/a	n/a	n/a	n/a	n/a
NCI	26%	35%	21%	18%	1,232

**Table Q23. Do support workers have the right information and skills to meet your family's needs?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	41%	42%	15%	2%	182
NCI	43%	41%	13%	3%	12,390

**Table Q24. Does your child have the special equipment or accommodations that s/he needs?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	39%	39%	16%	6%	109
NCI	37%	35%	18%	10%	5,922

**Table Q25. Can your child see health professionals when needed (for example, doctor, dentist, psychologist)?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	71%	23%	5%	0%	244
NCI	71%	23%	5%	1%	14,457

**Table Q26. Does your child's primary care doctor understand your child's needs related to his/her disability?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO ▼	49%	36%	13%	2%	237
NCI	60%	29%	9%	2%	14,230

**Table Q27. Can your child go to the dentist when needed?**

Question changed from previous years

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO ▼	62%	26%	7%	5%	246
NCI	70%	20%	6%	4%	14,351

**Table Q28. Does your child's dentist understand your child's needs related to his/her disability?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	52%	33%	10%	5%	222
NCI	55%	31%	10%	4%	13,374

**Table Q29. If your child takes medications, do you know what they're for?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	94%	5%	1%	0%	198
NCI	91%	7%	1%	1%	9,688

**Table Q30. Do you know when your child should take the medication, how much to take, and the potential side effects?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO ▲	95%	4%	1%	0%	195
NCI	90%	8%	1%	1%	9,563

**Table Q31. If your child uses mental health services, does the mental health professional understand your child's needs related to his/her disability?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	61%	34%	4%	0%	119
NCI	54%	30%	11%	5%	5,500

**Table Q32. If you need respite services, are you able to get/use them?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO ▼	21%	31%	16%	32%	138
NCI	39%	27%	16%	18%	10,647

**Table Q33. If you have used respite services in the past year, were you satisfied with the quality of the respite services?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	62%	23%	11%	4%	81
NCI	61%	23%	10%	6%	8,715

**Table Q34. Does your family get the supports and services it needs?**

State v NCI	Yes	No	N
MO	73%	27%	213
NCI	69%	31%	12,104



**Table Q35. If your family does not get the support and services needed, what additional services does your family need?**

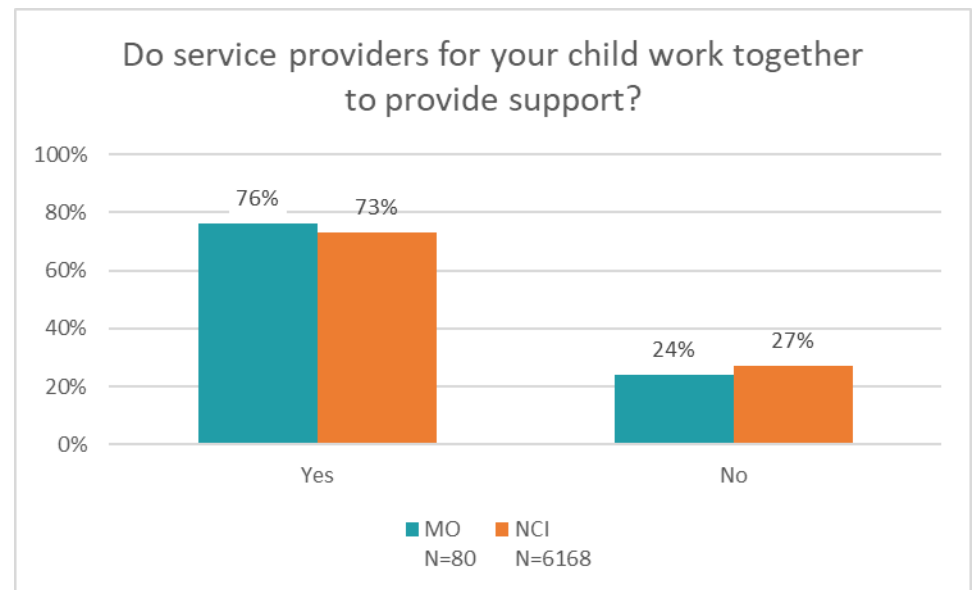
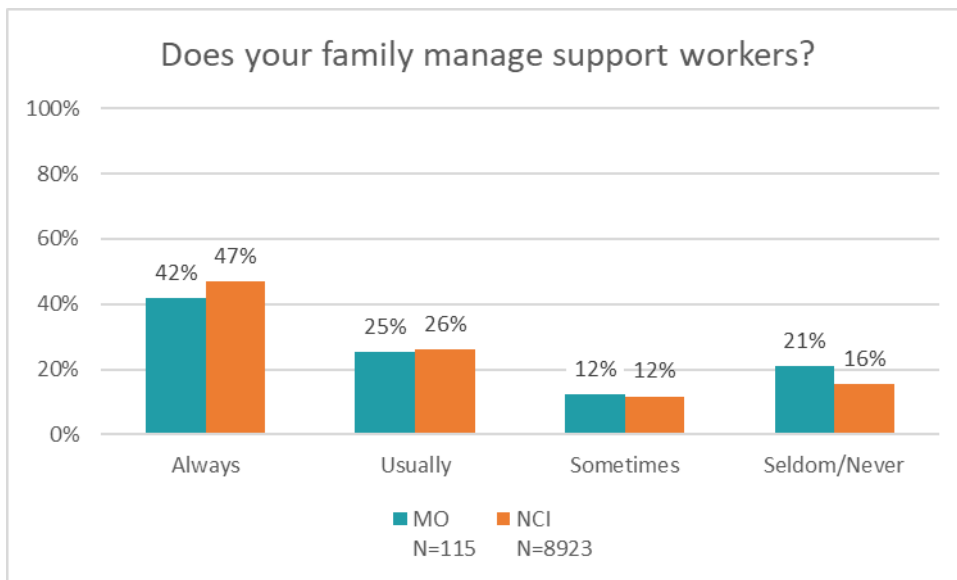
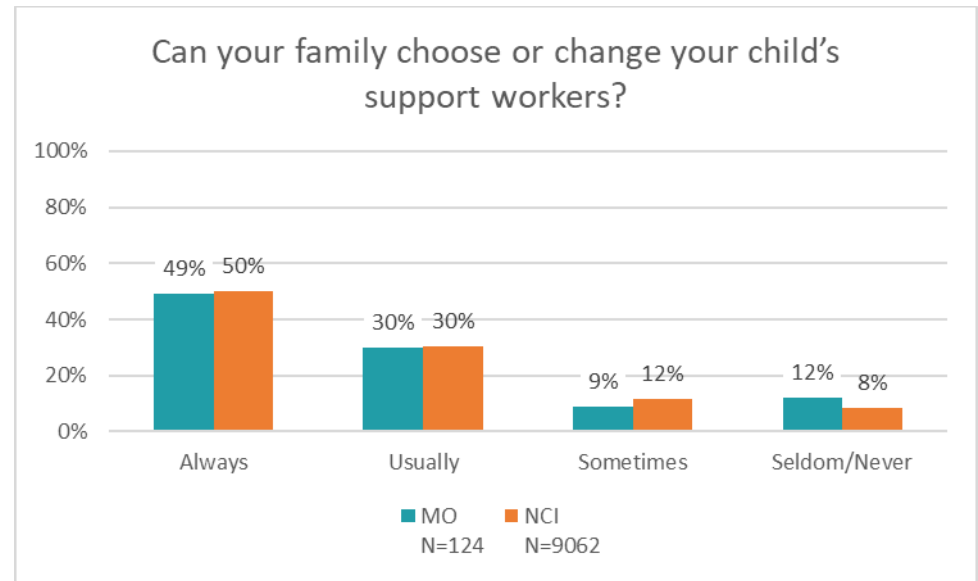
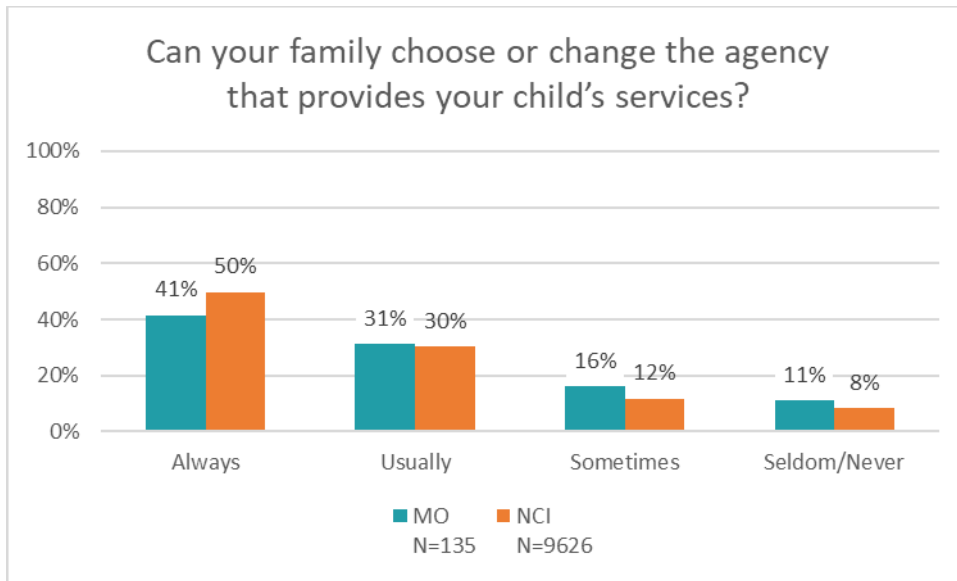
Categories are not mutually exclusive, therefore N is not shown

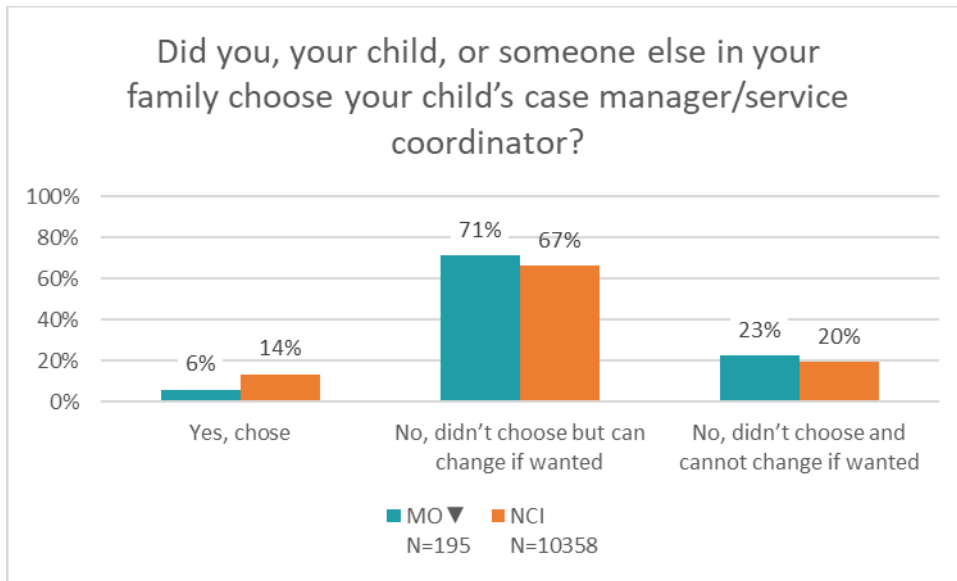
<b>Additional Service Needed...</b>	<b>MO</b>	<b>NCI</b>
Respite	64%	51%
Regularly scheduled support for child	40%	37%
Homemaker services	24%	23%
Home or vehicle modifications	16%	16%
Counseling	40%	31%
Family-to-family networks	35%	28%
Other	38%	35%

## *Choice, Decision Making and Control Charts*

*Families and children with disabilities determine the services and supports they receive and the individuals or agencies who provide them.*

The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.





## *Choice, Decision Making and Control Tables*

*Families and children with disabilities determine the services and supports they receive and the individuals or agencies who provide them.*

**Table Q36. Can your family choose or change the agency that provides your child's services?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	41%	31%	16%	11%	135
NCI	50%	30%	12%	8%	9,626

**Table Q37. Can your family choose or change your child's support workers?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	49%	30%	9%	12%	124
NCI	50%	30%	12%	8%	9,062

**Table Q38. Does your family manage support staff?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	42%	25%	12%	21%	115
NCI	47%	26%	12%	16%	8,923

**Table Q39. Do service providers for your child work together to provide support?**

State v NCI	Yes	No	N
MO	76%	24%	80
NCI	73%	27%	6,168

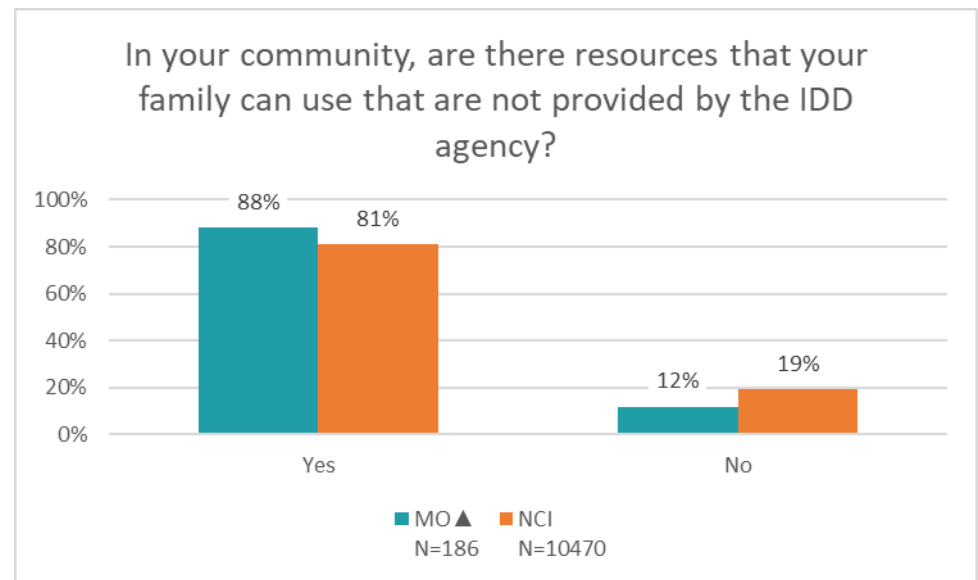
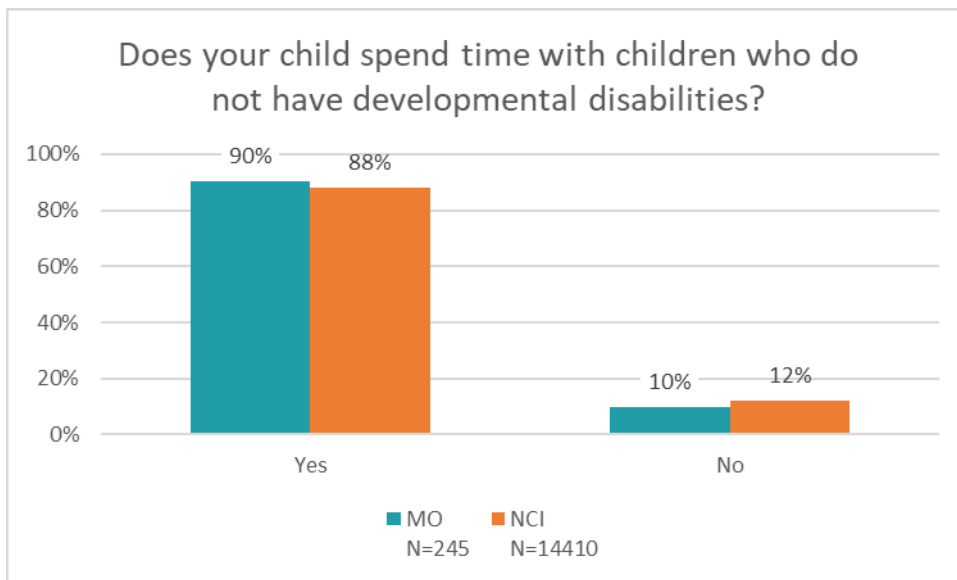
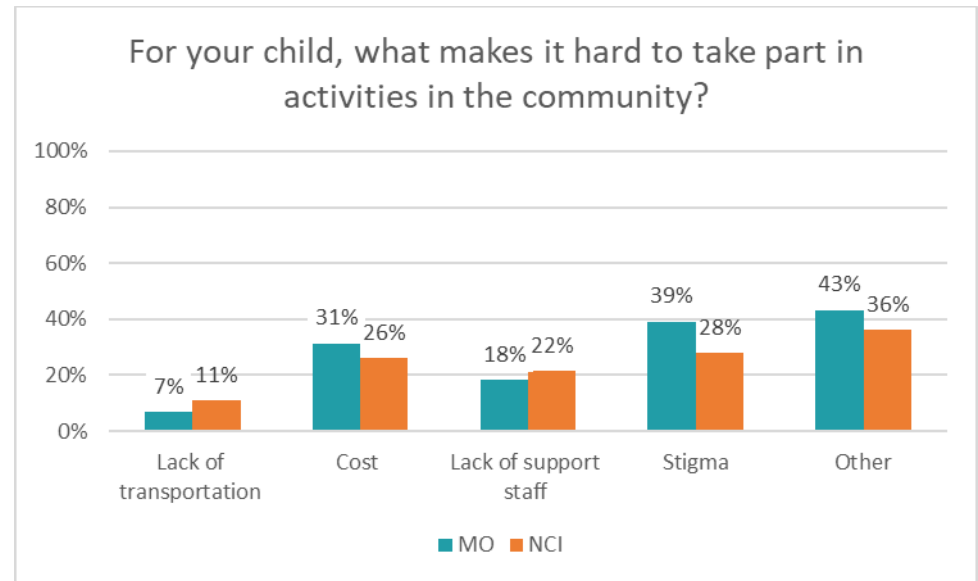
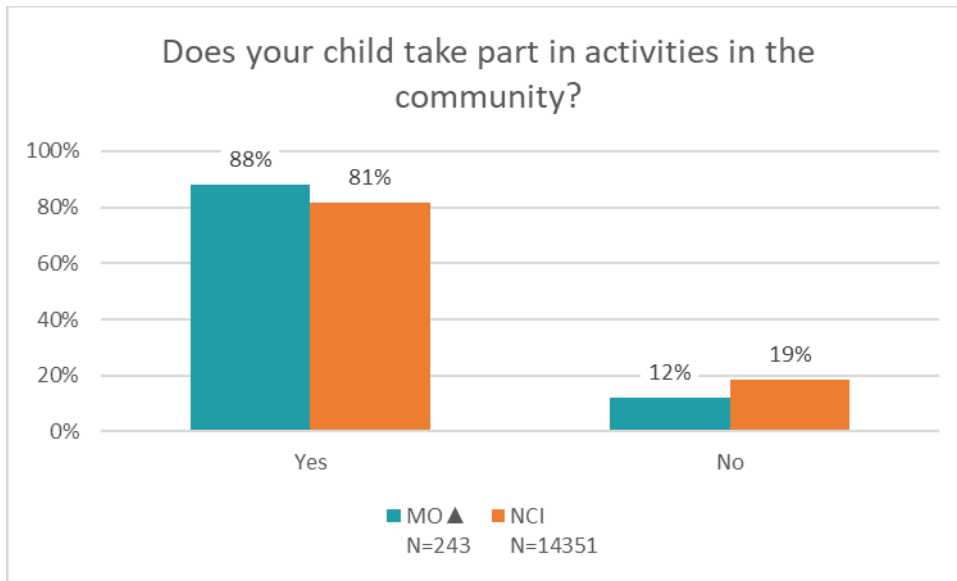
**Table Q40. Did you, your child, or someone else in your family choose your child's case manager/service coordinator?**

Chose case manager/service coordinator...	MO ▼	MO N	NCI	NCI N
Yes, chose	6%	195	14%	10,358
No, didn't choose but can change if wanted	71%	195	67%	10,358
No, didn't choose and cannot change if wanted	23%	195	20%	10,358

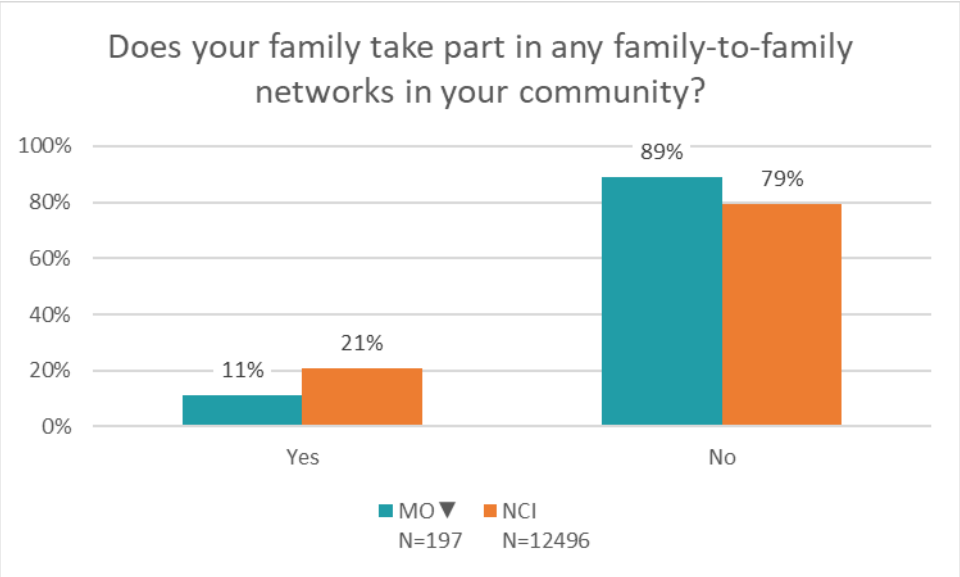
## *Involvement in the Community Charts*

*Family members with children use integrated community services and participate in everyday community activities.*

The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.







## *Involvement in the Community Tables*

*Children with disabilities use integrated community services and participate in everyday community activities.*

**Table Q41. Does your child take part in activities in the community?**

State v NCI	Yes	No	N
MO▲	88%	12%	243
NCI	81%	19%	14,351

**Table Q42. For your child, what makes it hard to take part in activities in the community?**

Question is rephrased from previous years

Obstacles or barriers...	MO	NCI
Lack of transportation	7%	11%
Cost	31%	26%
Lack of support staff	18%	22%
Stigma	39%	28%
Other	43%	36%

**Table Q43. Does your child spend time with children who do not have developmental disabilities?**

State v NCI	Yes	No	N
MO	90%	10%	245
NCI	88%	12%	14,410

**Table Q44. In your community, are there resources that your family can use that are not provided by the IDD agency (for example, recreational programs, community housing, library programs, religious groups, etc.)?**

State v NCI	Yes	No	N
MO▲	88%	12%	186
NCI	81%	19%	10,470

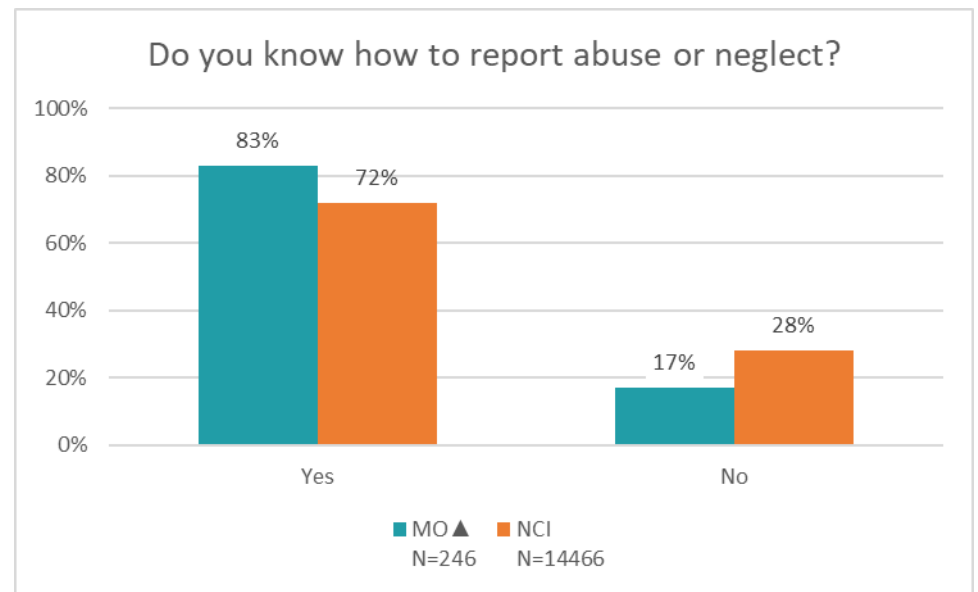
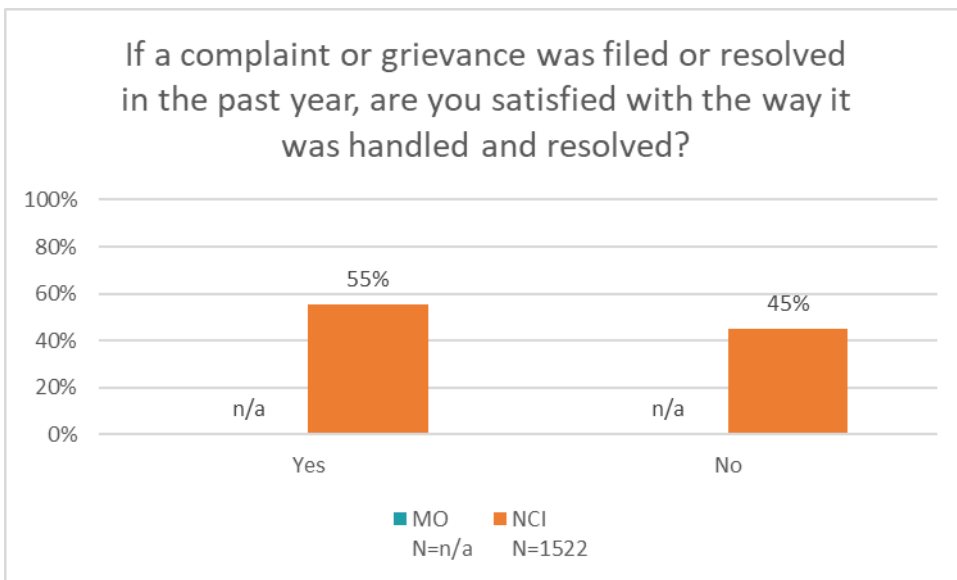
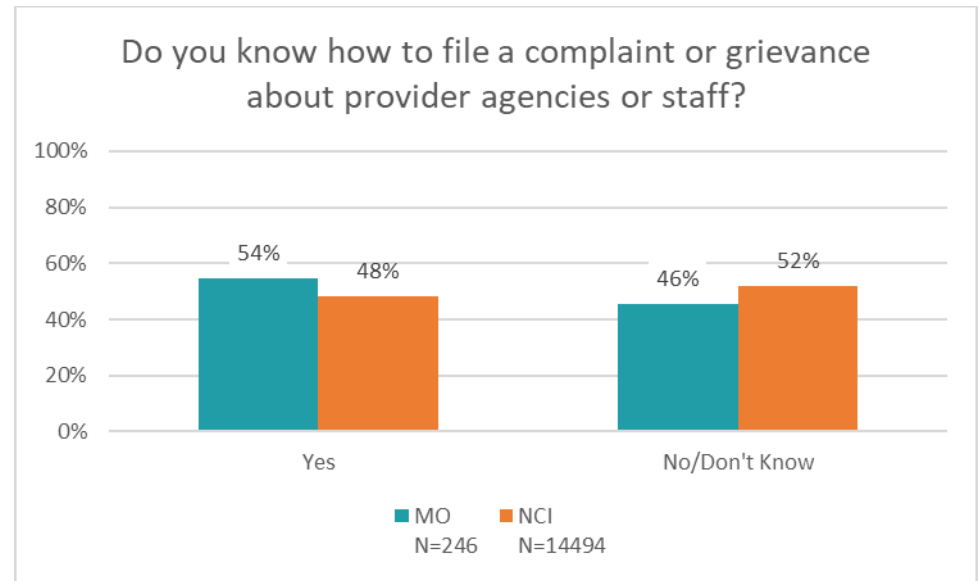
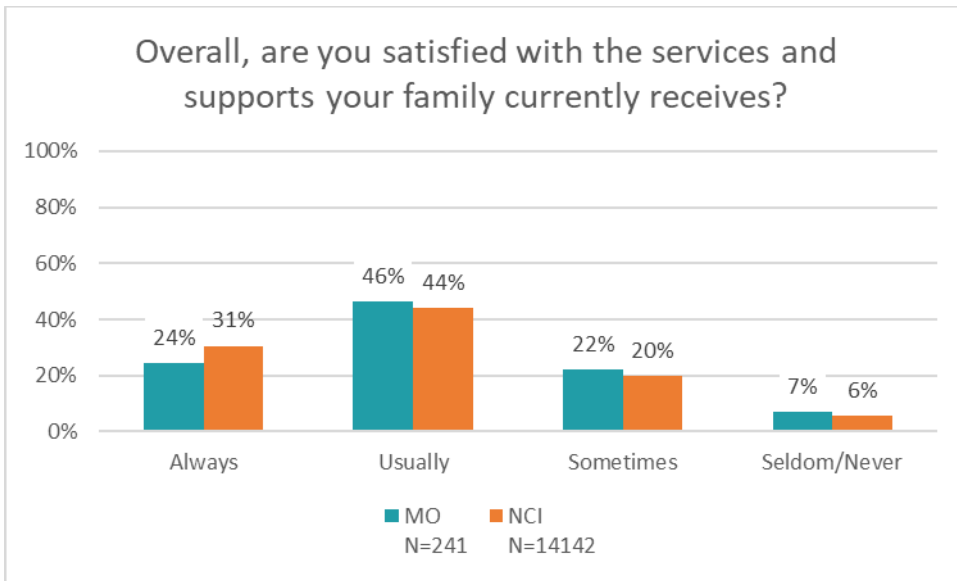
**Table Q45. Does your family take part in any family-to-family networks in your community (for example, Parent to Parent, sibling networks, etc.)?**

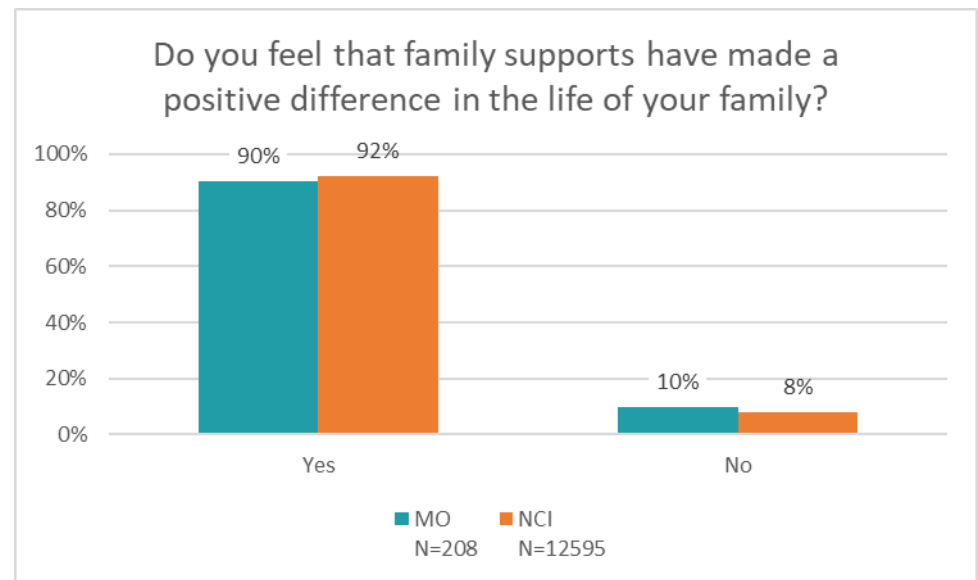
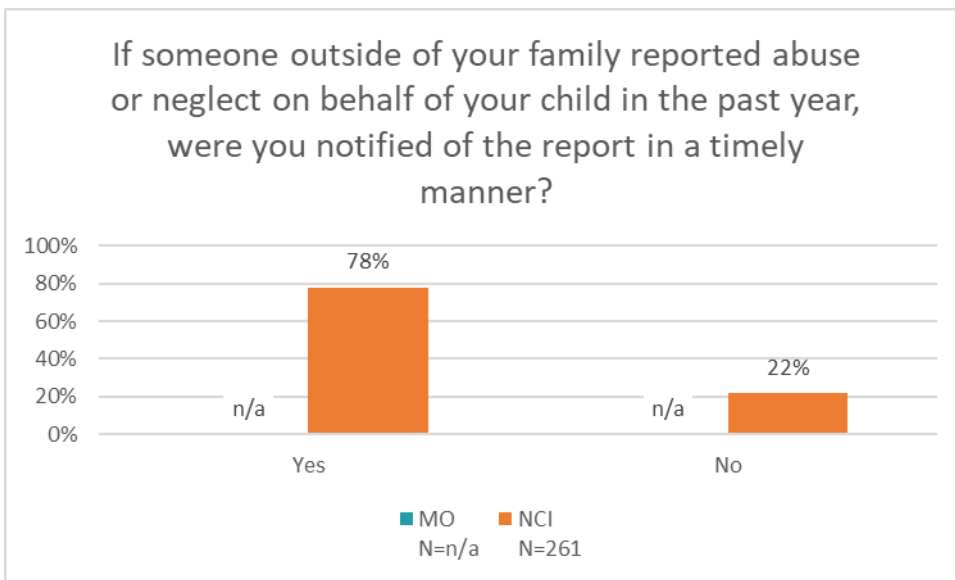
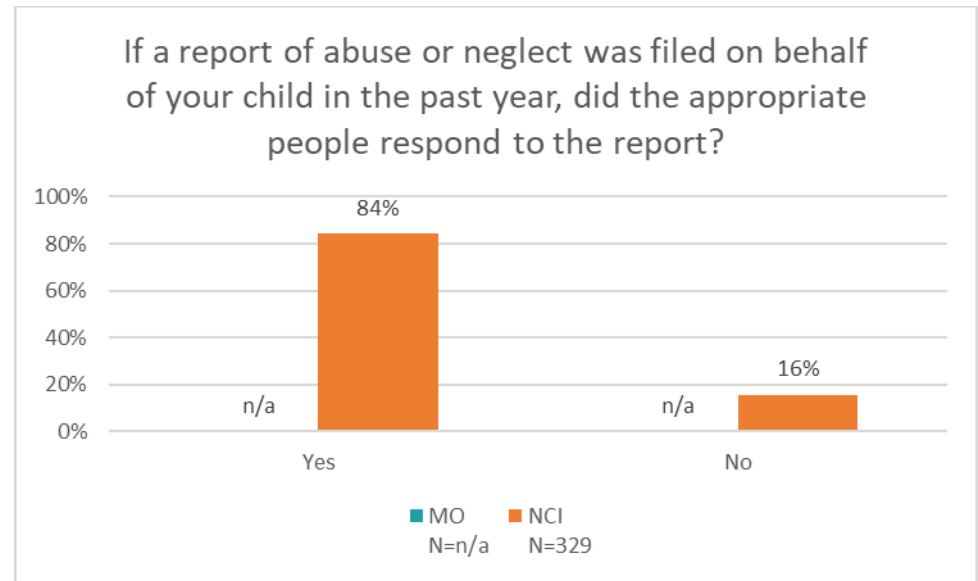
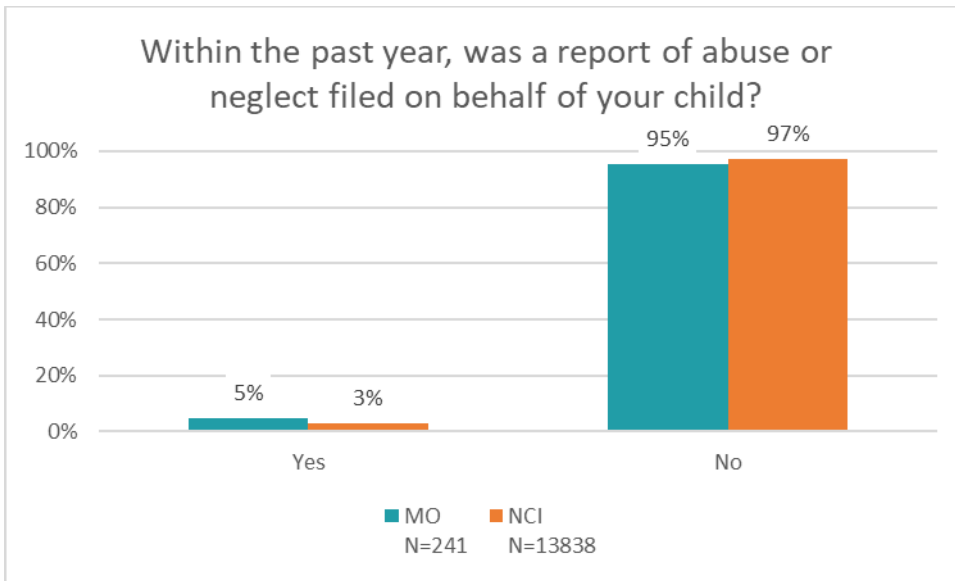
State v NCI	Yes	No	N
MO ▼	11%	89%	197
NCI	21%	79%	12,496

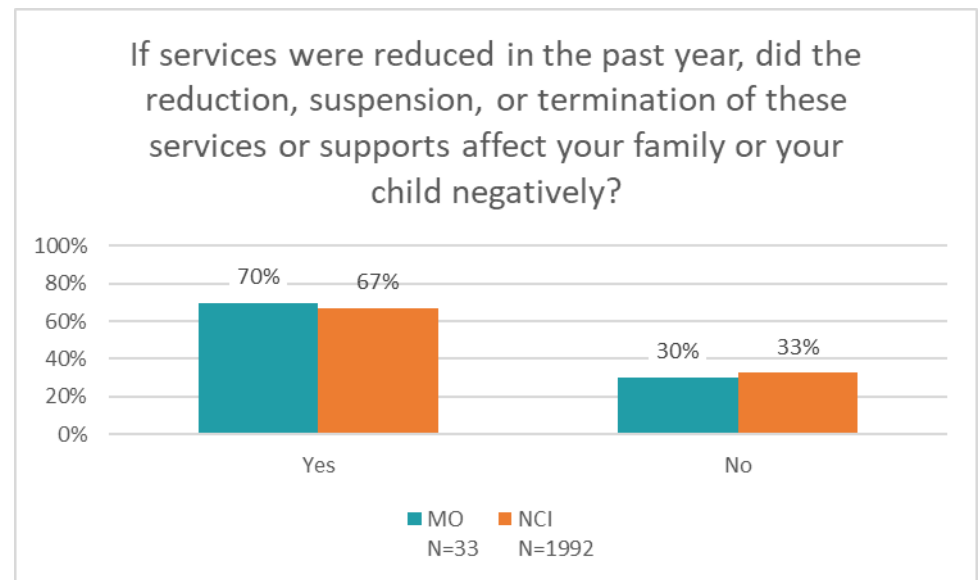
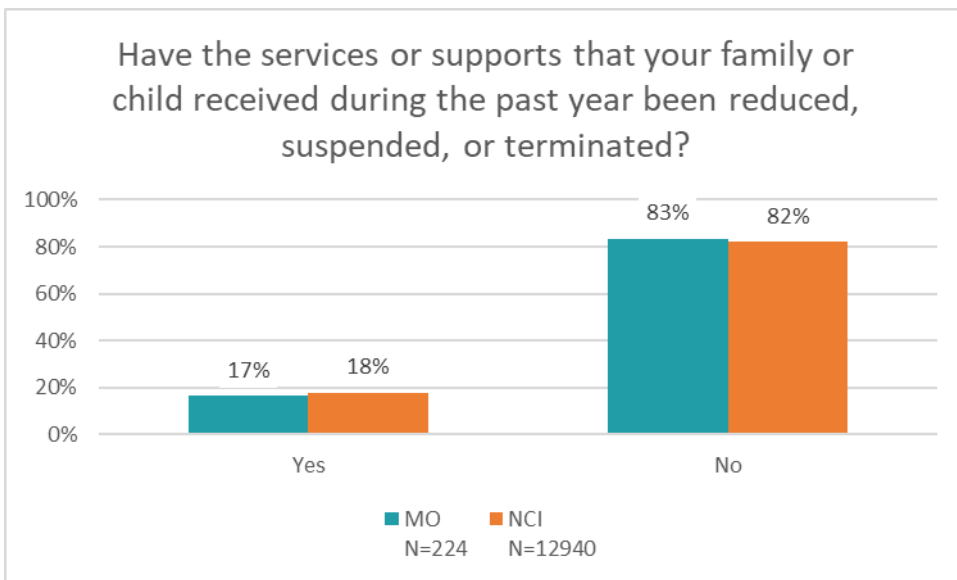
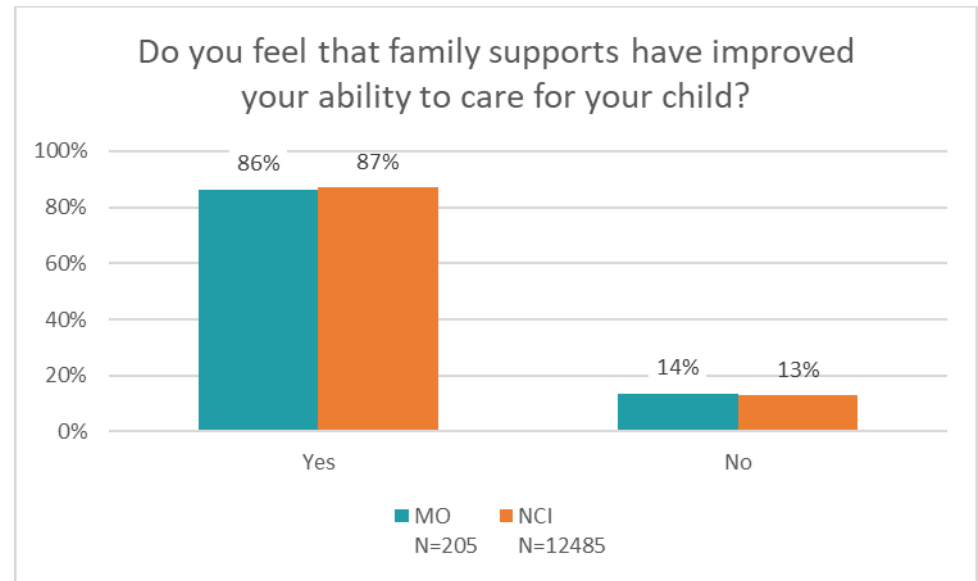
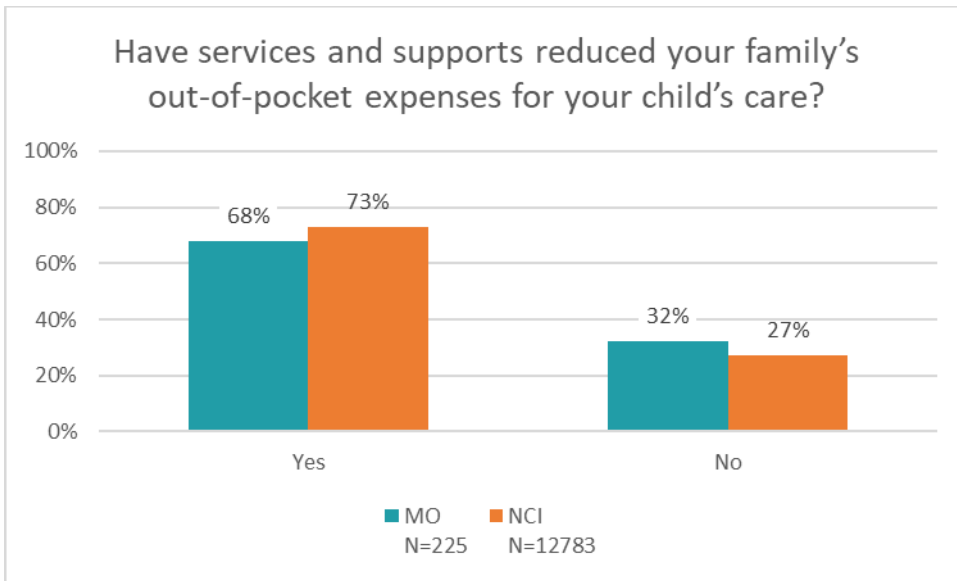
## *Satisfaction With Services and Supports Charts*

*Families and children with disabilities receive adequate and satisfactory supports.*

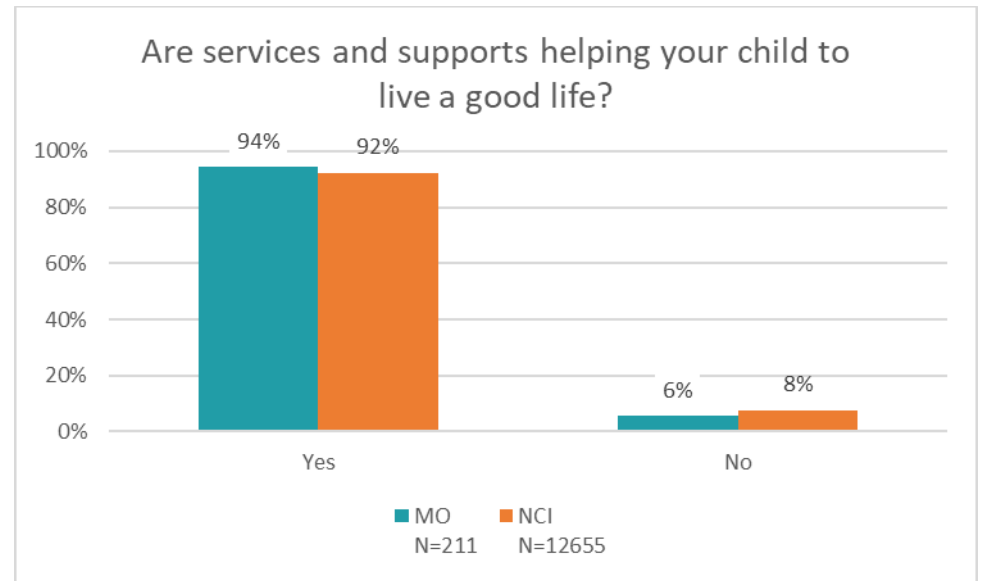
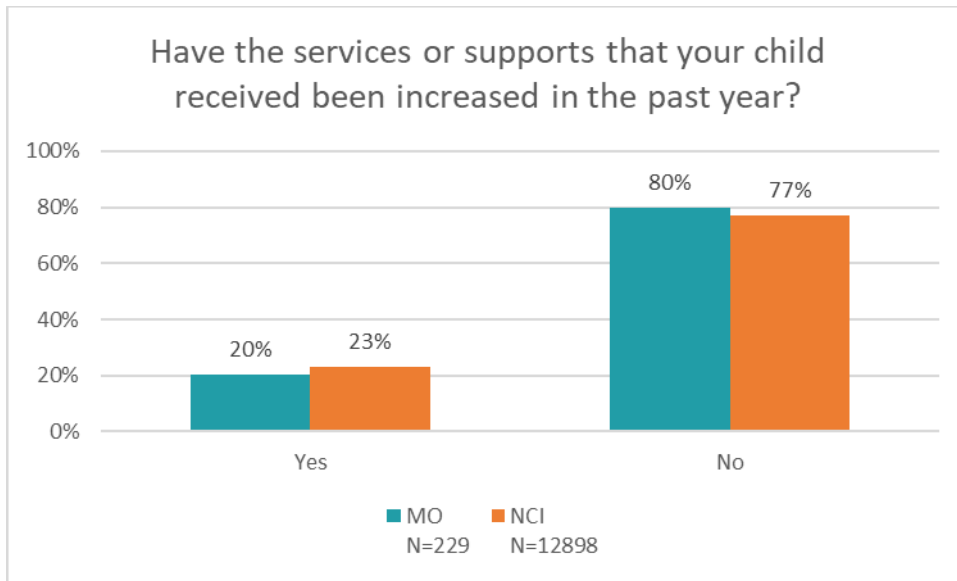
The following pages contain charts depicting the results. The same data are repeated in the accessible tables that follow.











## *Satisfaction With Services and Supports Tables*

*Families and children with disabilities receive adequate and satisfactory supports.*

**Table Q46. Overall, are you satisfied with the services and supports your family currently receives?**

State v NCI	Always	Usually	Sometimes	Seldom/Never	N
MO	24%	46%	22%	7%	241
NCI	31%	44%	20%	6%	14,142

**Table Q47. Do you know how to file a complaint or grievance about provider agencies or staff?<sup>2</sup>**

State v NCI	Yes	No	N
MO	54%	46%	246
NCI	48%	n/a	14,494

**Table Q48. If a complaint or grievance was filed or resolved in the past year, are you satisfied with the way it was handled and resolved?**

State v NCI	Yes	No	N
MO	n/a	n/a	n/a
NCI	55%	45%	1,522

**Table Q49. Do you know how to report abuse or neglect?<sup>3</sup>**

State v NCI	Yes	No	N
MO	83%	17%	246
NCI	72%	28%	14,466

**Table Q50. Within the past year, was a report of abuse or neglect filed on behalf of your child?**

State v NCI	Yes	No	N
MO▲	5%	95%	241
NCI	3%	97%	13,838

<sup>2</sup> Don't Know' responses were included in 'No' responses for this question.

<sup>3</sup> Don't Know' responses were included in 'No' responses for this question.

**Table Q51. If abuse or neglect was reported on behalf of your child in the past year, did the appropriate people respond to the report?**

State v NCI	Yes	No	N
MO	n/a	n/a	n/a
NCI	84%	16%	329

**Table Q52. If someone outside of your family reported abuse or neglect on behalf of your child in the past year, were you notified of the report in a timely manner?**

State v NCI	Yes	No	N
MO	n/a	n/a	n/a
NCI	78%	22%	261

**Table Q53. Do you feel that services and supports have made a positive difference in the life of your family?**

State v NCI	Yes	No	N
MO	90%	10%	208
NCI	92%	8%	12,595

**Table Q54. Have services and supports reduced your family's out-of-pocket expenses for your child's care?**

State v NCI	Yes	No	N
MO	68%	32%	225
NCI	73%	27%	12,783

**Table Q55. Do you feel that family supports have improved your ability to care for your child?**

State v NCI	Yes	No	N
MO	86%	14%	205
NCI	87%	13%	12,485

**Table Q56. Have the services or supports that your family or child received during the past year been reduced, suspended, or terminated?**

State v NCI	Yes	No	N
MO	17%	83%	224
NCI	18%	82%	12,940

**Table Q57. If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect your child negatively?**

State v NCI	Yes	No	N
MO	70%	30%	33
NCI	67%	33%	1,992

**Table Q58. Have the services or supports that your child received been increased in the past year?**

State v NCI	Yes	No	N
MO	20%	80%	229
NCI	23%	77%	12,898

**Table Q59. Are services and supports helping your child to live a good life?**

State v NCI	Yes	No	N
MO	94%	6%	211
NCI	92%	8%	12,655