

# National Core Indicators® 2018-19 In-Person Survey (IPS) Report

## Satisfaction

*People are satisfied with the services and supports they receive.*

What to know about the presentation of Satisfaction data:



### Charts with un-collapsed weighted NCI average

Here's what [collapsed](#) data are



### State and weighted NCI averages

The number of respondents (N) is not weighted

Here's what [weighting](#) data means for comparisons

## Satisfaction

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## Where do these data come from?

All items in this section were collected as part of the face-to-face survey. Information comes directly from the person receiving services, or for some select questions, from a “proxy” respondent. A proxy respondent is someone who knows the person well (e.g., a family member), proxy respondents may not be a case manager/service coordinator. Items that allow for proxy respondents are noted in the table title.

Read more about why we allow proxy respondents for select questions in the IPS in the Overview chapter of this report.

Items in this chapter are a part of the NCI Individuals Outcomes domain (or topic area) and comprise the “Satisfaction” sub-domain (a specific area of concern within the domain). The Satisfaction sub-domain includes items that help determine whether “people are satisfied with the services and supports they receive”. Read more about NCI domains and sub-domains in the Overview chapter of this report.

## What are “collapsed” data?

Many questions in the IPS allow respondents to answer a question with “middle” response like “maybe”, “sometimes” or “in-between”. The tables in this section present collapsed data. That means that two or more response options are grouped together if they are considered to reflect a positive outcome. The table titles explain which options were grouped.

To see the breakout of responses for each option, please see Appendix C.

## What is weighting and why do we do it?

The NCI averages are “weighted” to reflect the states’ relative population and sample sizes. We created the weights using the state’s number of valid surveys and its total survey-eligible population. This way, a state that provides services to a larger number of people but uses a sample similar in size to other states has a greater influence on the overall NCI average (that is, its contribution is *proportional to its service population*).

Some states—in this survey year, **IN, MN, TX and WI**—intentionally oversampled one or more subpopulations

or geographical regions to get more focused insights, so their weights are calculated slightly differently (using the number of completed surveys and service population sizes in each subpopulation or region). You can read more about this in the Methodology section of the Overview chapter.

The number of respondents (N) for each question *is not* weighted.

## Presentation of state and weighted NCI averages

### Averages

For the most part, the state outcomes are shown in descending order of percentage and are categorized as statistically significantly above the NCI Average, within the range of the NCI Average, or significantly below the NCI Average. Statistical significance is taken to be at or below the .01 level. For those states that fall within the NCI Average range, their ‘always’ or ‘yes’ response was not statistically different from the NCI Average. Other tables show the states listed in alphabetical order and are not tested for significance.

Tables that show significance also break out average results for each state by the type of residence: ICF/IID or other institutional settings, group residence, own home, parent/relative’s home, foster or host home. Figure A on the following page shows, by state, the percentage of people surveyed in each residence type. Please note though that:

- Significance testing was not performed on the breakouts by residence
- The number of people in each residential setting is often too small to allow for valid state-to-state comparisons
- And in many cases, statistically valid conclusions cannot be drawn about differences in results between residence types

Still, we provide this information for states’ internal purposes. It should not be used to compare one state with another.

To protect people’s privacy, we do not show the data when fewer than 20 people from a state or residence type responded to a question (though their responses are included in the NCI average).

Figure A. Percentage of people surveyed in each residence type by state

State	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home	N
AL	0%	62%	5%	33%	0%	377
AZ	1%	18%	6%	67%	8%	411
AR	0%	19%	39%	39%	4%	505
CO	0%	16%	17%	45%	22%	649
CT	6%	41%	16%	34%	4%	384
DE	0%	58%	7%	28%	6%	322
FL	0%	30%	18%	51%	1%	867
GA	0%	28%	12%	53%	6%	474
HI	0%	12%	4%	57%	27%	360
IN	0%	0%	34%	64%	2%	742
KS	0%	45%	24%	26%	5%	401
KY	6%	36%	8%	35%	15%	428
ME	2%	31%	22%	22%	23%	392
MI	0%	45%	22%	28%	4%	646
MN	7%	50%	11%	28%	4%	2,061
MO	1%	16%	47%	32%	4%	401
NE	8%	36%	21%	24%	11%	396
NV	0%	59%	15%	22%	4%	408
NH	0%	13%	11%	39%	38%	397
NJ	0%	34%	12%	54%	0%	511
NY	13%	85%	0%	0%	2%	448
NC	14%	20%	7%	54%	6%	627
OH	4%	19%	27%	48%	1%	719
OK	0%	47%	23%	29%	2%	400
OR	0%	28%	20%	34%	19%	420
PA	8%	30%	16%	43%	4%	670
RI	0%	35%	17%	36%	12%	319
SC	2%	37%	16%	45%	0%	483
SD	0%	48%	40%	11%	1%	348
TN	3%	33%	33%	24%	8%	402
TX	17%	25%	5%	33%	20%	2,338
UT	7%	32%	11%	42%	9%	369
VT	0%	9%	12%	31%	48%	342
VA	2%	46%	7%	37%	8%	805
WA	0%	14%	34%	47%	5%	438
WI	2%	21%	33%	39%	5%	860
WY	0%	21%	39%	36%	4%	291
<b>Weighted Total</b>	<b>4%</b>	<b>32%</b>	<b>18%</b>	<b>38%</b>	<b>7%</b>	<b>21,411</b>

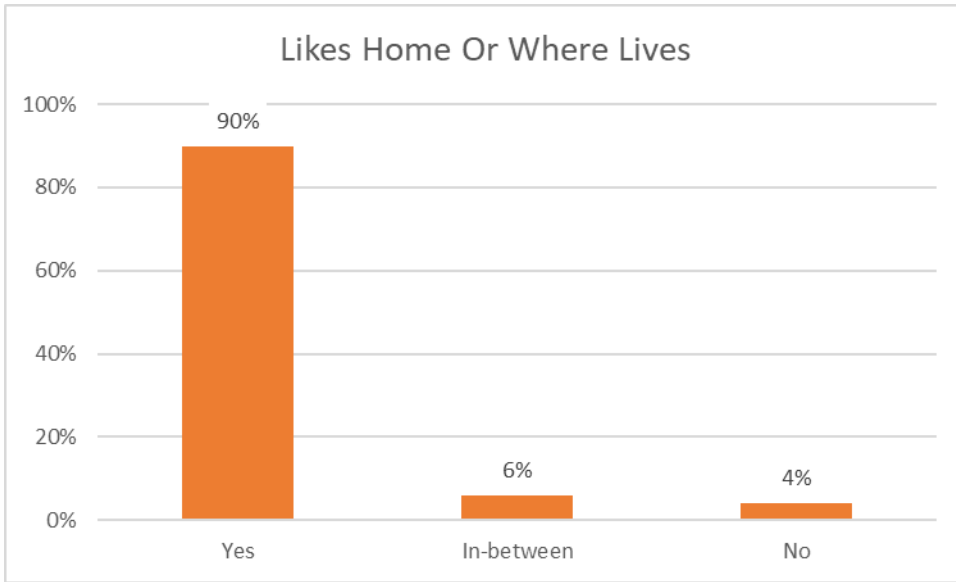


Table 1. Likes home or where lives ('yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AZ	96%	291	n/a	94%	81%	98%	96%
HI	96%	164	n/a	n/a	n/a	96%	94%
KY	95%	267	n/a	91%	96%	99%	100%
TN	94%	328	n/a	92%	92%	99%	100%
IN	94%	523	n/a	n/a	91%	96%	n/a
MO	94%	290	n/a	93%	93%	95%	n/a
NE	94%	302	n/a	91%	95%	100%	92%
VA	94%	555	n/a	91%	90%	96%	98%

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
NC	93%	371	81%	86%	89%	98%	96%
GA	93%	313	n/a	92%	86%	95%	90%
OH	93%	530	n/a	92%	86%	97%	n/a
RI	92%	289	n/a	84%	96%	97%	94%
NJ	92%	331	n/a	89%	86%	96%	n/a
AR	92%	398	n/a	84%	92%	96%	n/a
VT	92%	257	n/a	80%	89%	96%	92%
FL	92%	601	n/a	87%	88%	96%	n/a
TX	92%	1,340	78%	88%	88%	97%	97%
ME	92%	333	n/a	89%	90%	93%	96%
OK	91%	272	n/a	84%	94%	99%	n/a
UT	91%	232	n/a	81%	91%	98%	100%
CO	90%	469	n/a	87%	86%	92%	94%
SD	90%	305	n/a	92%	86%	100%	n/a
PA	90%	467	n/a	92%	81%	95%	n/a
<b>Weighted NCI Average</b>	<b>90%</b>	<b>15,248</b>	<b>82%</b>	<b>85%</b>	<b>87%</b>	<b>95%</b>	<b>94%</b>
AL	89%	344	n/a	86%	n/a	93%	n/a
CT	89%	267	n/a	83%	89%	96%	n/a
MI	89%	412	n/a	89%	86%	93%	86%
SC	89%	480	n/a	81%	88%	96%	n/a
MN	89%	1,569	90%	86%	92%	92%	93%
WY	88%	273	n/a	82%	89%	95%	n/a
NH	88%	306	n/a	70%	84%	94%	90%
WI	87%	646	n/a	79%	86%	94%	91%
WA	87%	304	n/a	83%	79%	92%	n/a
KS	85%	272	n/a	82%	81%	95%	n/a
DE	84%	234	n/a	73%	n/a	95%	n/a

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
OR	84%	328	n/a	86%	77%	90%	84%
NV	82%	342	n/a	73%	86%	96%	n/a
NY	77%	243	n/a	76%	n/a	n/a	n/a

### Reasons Does Not Like Home (Among Those Who Do Not Like Home)

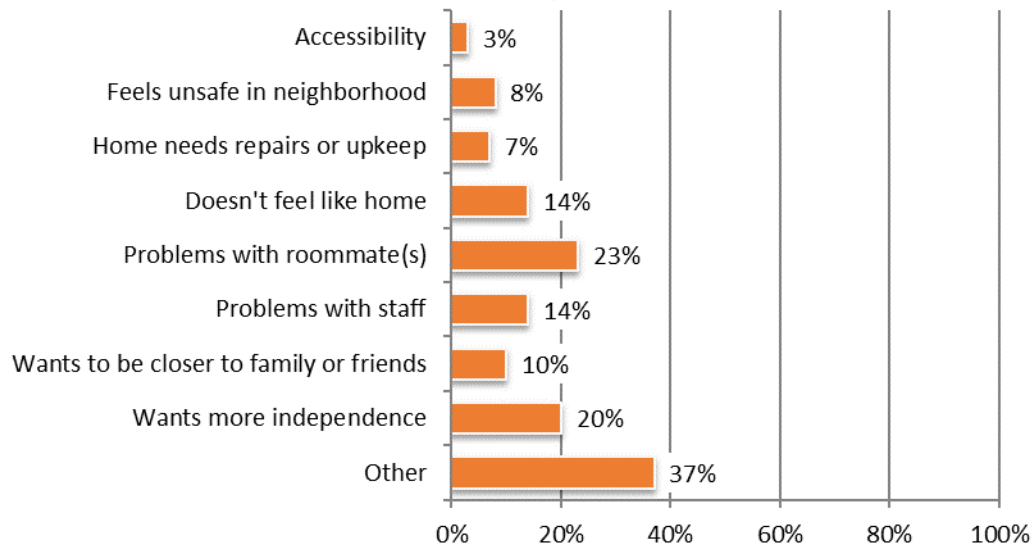


Table 2. Reasons does not like home (among those who do not like their home or where they live)

Categories are not mutually exclusive therefore N is not shown.

State	Accessibility	Feels Unsafe in Neighborhood	Home Needs Repairs or Upkeep	Doesn't Feel Like Home
AL	4%	0%	0%	4%
AZ	n/a	n/a	n/a	n/a
AR	n/a	n/a	n/a	n/a
CO	n/a	n/a	n/a	n/a
CT	n/a	n/a	n/a	n/a
DE	10%	5%	0%	10%
FL	n/a	n/a	n/a	n/a
GA	n/a	n/a	n/a	n/a
HI	n/a	n/a	n/a	n/a
IN	n/a	n/a	n/a	n/a
KS	n/a	n/a	n/a	n/a
KY	n/a	n/a	n/a	n/a
ME	n/a	n/a	n/a	n/a
MI	n/a	n/a	n/a	n/a
MN	3%	7%	6%	26%
MO	n/a	n/a	n/a	n/a
NE	n/a	n/a	n/a	n/a
NV	0%	8%	0%	4%
NH	n/a	n/a	n/a	n/a
NJ	n/a	n/a	n/a	n/a
NY	0%	4%	0%	13%
NC	n/a	n/a	n/a	n/a
OH	5%	15%	10%	15%
OK	n/a	n/a	n/a	n/a
OR	n/a	n/a	n/a	n/a
PA	5%	10%	15%	5%
RI	n/a	n/a	n/a	n/a
SC	0%	3%	0%	3%
SD	n/a	n/a	n/a	n/a
TN	n/a	n/a	n/a	n/a
TX	1%	10%	5%	12%
UT	n/a	n/a	n/a	n/a
VT	n/a	n/a	n/a	n/a
VA	n/a	n/a	n/a	n/a
WA	n/a	n/a	n/a	n/a
WI	11%	11%	18%	36%
WY	n/a	n/a	n/a	n/a
<b>Weighted NCI Average</b>	<b>3%</b>	<b>8%</b>	<b>7%</b>	<b>14%</b>



Table 3. Reasons does not like home, continued (among those who do not like their home or where they live)

Categories are not mutually exclusive therefore N is not shown.

State	Problems with Roommate(s)	Problems with Staff	Wants to be Closer to Family or Friends	Wants More Independence	Other
AL	30%	9%	22%	26%	13%
AZ	n/a	n/a	n/a	n/a	n/a
AR	n/a	n/a	n/a	n/a	n/a
CO	n/a	n/a	n/a	n/a	n/a
CT	n/a	n/a	n/a	n/a	n/a
DE	30%	25%	10%	20%	20%
FL	n/a	n/a	n/a	n/a	n/a
GA	n/a	n/a	n/a	n/a	n/a
HI	n/a	n/a	n/a	n/a	n/a
IN	n/a	n/a	n/a	n/a	n/a
KS	n/a	n/a	n/a	n/a	n/a
KY	n/a	n/a	n/a	n/a	n/a
ME	n/a	n/a	n/a	n/a	n/a
MI	n/a	n/a	n/a	n/a	n/a
MN	32%	11%	15%	38%	28%
MO	n/a	n/a	n/a	n/a	n/a
NE	n/a	n/a	n/a	n/a	n/a
NV	33%	21%	17%	38%	13%
NH	n/a	n/a	n/a	n/a	n/a
NJ	n/a	n/a	n/a	n/a	n/a
NY	46%	25%	8%	21%	29%
NC	n/a	n/a	n/a	n/a	n/a
OH	25%	5%	10%	10%	30%
OK	n/a	n/a	n/a	n/a	n/a
OR	n/a	n/a	n/a	n/a	n/a
PA	5%	0%	5%	15%	50%
RI	n/a	n/a	n/a	n/a	n/a
SC	29%	20%	0%	14%	37%
SD	n/a	n/a	n/a	n/a	n/a
TN	n/a	n/a	n/a	n/a	n/a
TX	19%	11%	8%	19%	52%
UT	n/a	n/a	n/a	n/a	n/a
VT	n/a	n/a	n/a	n/a	n/a
VA	n/a	n/a	n/a	n/a	n/a
WA	n/a	n/a	n/a	n/a	n/a
WI	17%	37%	16%	34%	23%
WY	n/a	n/a	n/a	n/a	n/a
<b>Weighted NCI Average</b>	<b>23%</b>	<b>14%</b>	<b>10%</b>	<b>20%</b>	<b>37%</b>

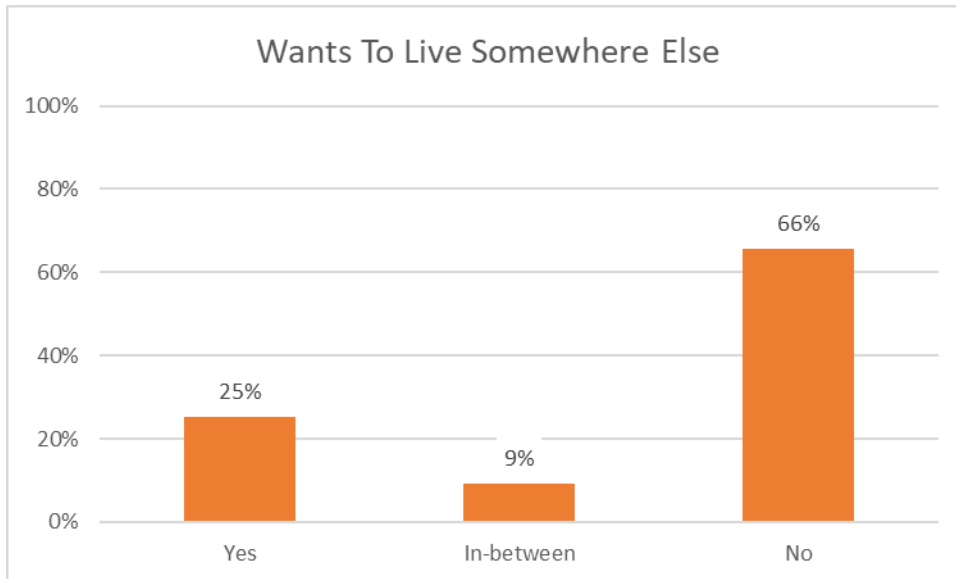


Table 4. Wants to live somewhere else ('yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
NV	40%	337	n/a	48%	30%	34%	n/a
NY	39%	236	n/a	40%	n/a	n/a	n/a
SC	37%	473	n/a	45%	33%	30%	n/a
DE	36%	221	n/a	45%	n/a	26%	n/a
UT	35%	230	n/a	40%	50%	28%	25%
AR	33%	386	n/a	46%	28%	28%	n/a
OR	32%	312	n/a	30%	35%	35%	26%
OH	31%	519	n/a	28%	34%	30%	n/a

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
CT	32%	255	n/a	35%	38%	26%	n/a
WY	31%	267	n/a	43%	31%	30%	n/a
OK	31%	257	n/a	40%	22%	22%	n/a
MI	30%	398	n/a	32%	34%	24%	33%
VT	30%	250	n/a	n/a	35%	35%	23%
IN	28%	495	n/a	n/a	28%	29%	n/a
SD	28%	298	n/a	27%	31%	18%	n/a
KS	27%	266	n/a	33%	24%	16%	n/a
NJ	26%	322	n/a	29%	25%	25%	n/a
AL	26%	342	n/a	31%	n/a	18%	n/a
TX	25%	1,287	41%	34%	27%	20%	11%
<b>Weighted NCI Average</b>	<b>25%</b>	<b>14,760</b>	<b>30%</b>	<b>30%</b>	<b>27%</b>	<b>21%</b>	<b>16%</b>
WA	25%	294	n/a	24%	33%	18%	n/a
CO	25%	461	n/a	25%	27%	24%	22%
NC	25%	358	43%	30%	32%	19%	15%
RI	24%	277	n/a	32%	18%	27%	9%
NH	23%	290	n/a	41%	30%	22%	16%
MN	23%	1,534	18%	22%	22%	26%	16%
WI	23%	636	n/a	31%	20%	21%	14%
ME	21%	326	n/a	31%	23%	17%	14%
FL	21%	573	n/a	29%	24%	15%	n/a
GA	20%	307	n/a	18%	38%	16%	15%
HI	19%	161	n/a	n/a	n/a	20%	14%
NE	19%	277	n/a	22%	9%	24%	17%

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
MO	19%	281	n/a	22%	18%	22%	n/a
PA	18%	459	n/a	16%	24%	18%	n/a
VA	16%	526	n/a	21%	14%	12%	10%
TN	14%	306	n/a	18%	19%	4%	9%
KY	8%	260	n/a	10%	8%	0%	13%
AZ	7%	283	n/a	11%	14%	6%	0%

See all un-collapsed state data showing responses for all possible response options in Appendix C

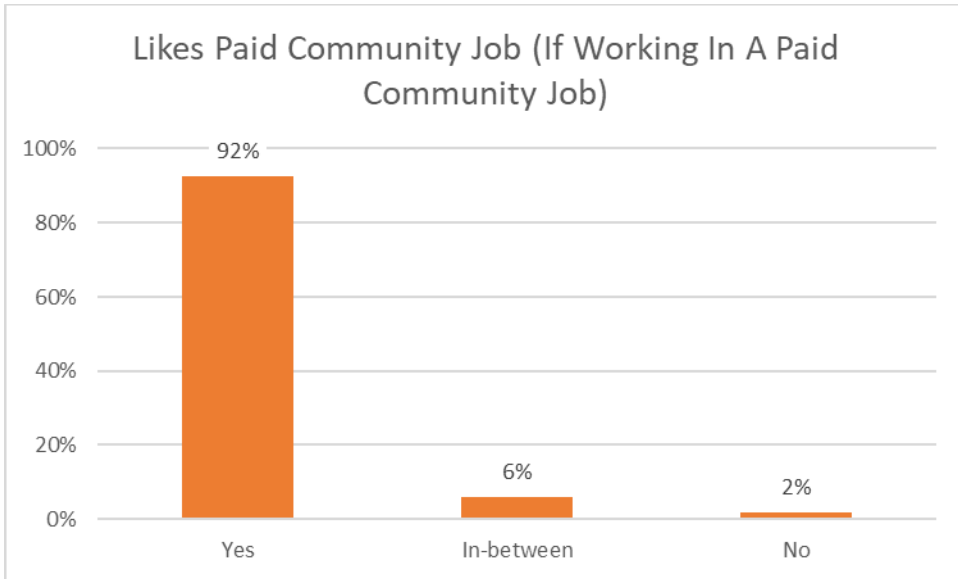


Table 5. Likes paid community job (if working in a paid community job; 'yes' responses only) <sup>1</sup>

Based on those reported to have a paid community job (from administrative records)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID. Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TN	98%	49	n/a	100%	n/a	n/a	n/a

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID. Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AL	97%	33	n/a	100%	n/a	n/a	n/a
SD	97%	92	n/a	n/a	97%	n/a	n/a
ME	97%	87	n/a	100%	93%	n/a	n/a
SC	96%	55	n/a	n/a	n/a	n/a	n/a
VT	96%	105	n/a	n/a	n/a	98%	95%
IN	96%	149	n/a	n/a	94%	97%	n/a
VA	96%	73	n/a	97%	n/a	100%	n/a
UT	96%	69	n/a	96%	n/a	96%	n/a
MI	96%	67	n/a	n/a	89%	100%	n/a
AZ	95%	44	n/a	n/a	n/a	92%	n/a
<b>Weighted NCI Average</b>	<b>92%</b>	<b>2,656</b>	<b>88%</b>	<b>94%</b>	<b>92%</b>	<b>93%</b>	<b>91%</b>
NJ	94%	71	n/a	n/a	90%	95%	n/a
MO	94%	51	n/a	n/a	94%	n/a	n/a
KS	93%	46	n/a	n/a	96%	n/a	n/a
KY	93%	29	n/a	n/a	n/a	n/a	n/a
NC	93%	58	n/a	n/a	n/a	100%	n/a
RI	93%	80	n/a	n/a	n/a	90%	n/a
DE	92%	65	n/a	82%	n/a	97%	n/a
WA	92%	102	n/a	n/a	95%	92%	n/a
AR	92%	38	n/a	n/a	91%	n/a	n/a
FL	92%	76	n/a	n/a	93%	95%	n/a
CT	91%	117	n/a	90%	86%	96%	n/a
NE	91%	117	n/a	n/a	91%	90%	n/a
PA	91%	99	n/a	n/a	87%	92%	n/a
OH	91%	160	n/a	n/a	95%	87%	n/a
OK	90%	103	n/a	89%	85%	100%	n/a
GA	90%	49	n/a	n/a	n/a	97%	n/a
WY	90%	117	n/a	n/a	88%	90%	n/a
TX	89%	121	89%	n/a	n/a	97%	n/a
NH	89%	135	n/a	n/a	85%	92%	86%
CO	88%	138	n/a	n/a	89%	86%	88%
NV	79%	48	n/a	81%	n/a	n/a	n/a

**Additional state analysis – data are not comparable to other state data <sup>2</sup>**

State	Average Within State	N	ICF/IID. Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
MN	92%	380	n/a	90%	93%	93%	n/a
OR	92%	86	n/a	91%	92%	92%	n/a
WI	87%	118	n/a	n/a	93%	87%	n/a

<sup>1</sup> Data from HI are not included in the table due to low N (<20), but their responses are included in the NCI Average.<sup>2</sup> MN, OR and WI data on type of community employment captured "no" and "don't know" responses together (NCI states typically collect this information separately); therefore, their data are not comparable to other states and are reported separately.

See all un-collapsed state data showing responses for all possible response options in Appendix C

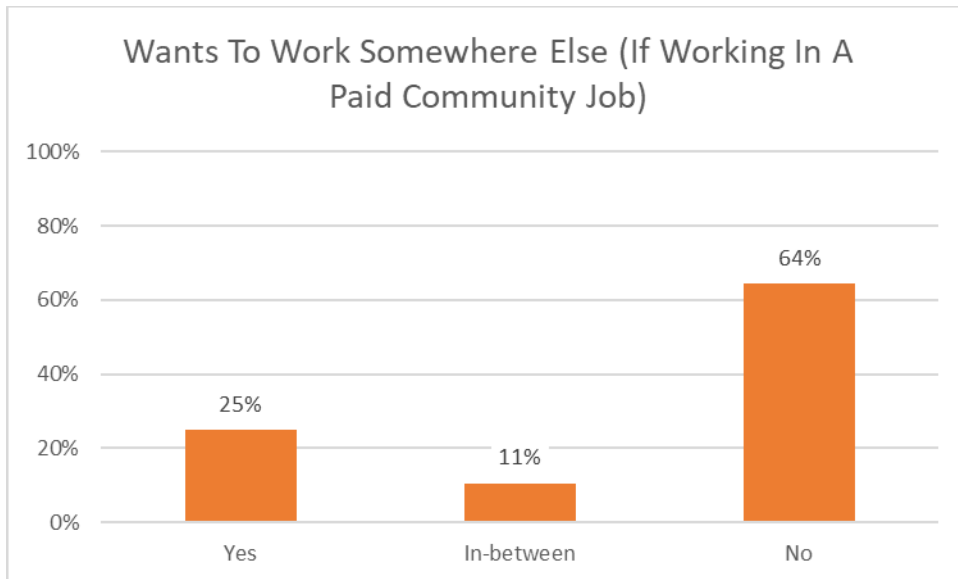


Table 6. Wants to work somewhere else (if working in a paid community job; 'yes' responses only) <sup>3</sup>

Based on those reported to have a paid community job (from administrative records)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/ID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
NV	46%	48	n/a	38%	n/a	n/a	n/a

**Within Weighted NCI Average**

State	Average Within State	N	ICF/ID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AL	36%	33	n/a	30%	n/a	n/a	n/a
NC	36%	58	n/a	n/a	n/a	34%	n/a
OK	33%	99	n/a	37%	37%	n/a	n/a
DE	32%	65	n/a	41%	n/a	30%	n/a
WY	31%	116	n/a	n/a	32%	29%	n/a
SC	31%	55	n/a	n/a	n/a	n/a	n/a
AR	31%	39	n/a	n/a	17%	n/a	n/a
TN	31%	49	n/a	39%	n/a	n/a	n/a
CT	30%	112	n/a	29%	25%	36%	n/a
VT	30%	99	n/a	n/a	n/a	28%	31%
MI	30%	63	n/a	n/a	35%	19%	n/a
MO	30%	50	n/a	n/a	30%	n/a	n/a
WA	29%	103	n/a	n/a	30%	24%	n/a
UT	29%	66	n/a	32%	n/a	33%	n/a
NJ	27%	70	n/a	n/a	29%	28%	n/a
RI	27%	79	n/a	n/a	n/a	20%	n/a
NE	26%	118	n/a	n/a	17%	32%	n/a
CO	26%	138	n/a	n/a	19%	28%	36%
OH	25%	155	n/a	n/a	17%	27%	n/a
TX	25%	120	34%	n/a	n/a	13%	n/a
<b>Weighted NCI Average</b>	<b>25%</b>	<b>2,621</b>	<b>47%</b>	<b>28%</b>	<b>24%</b>	<b>24%</b>	<b>26%</b>
ME	24%	94	n/a	23%	33%	n/a	n/a
NH	23%	133	n/a	n/a	10%	18%	30%
IN	21%	142	n/a	n/a	21%	22%	n/a
VA	21%	72	n/a	26%	n/a	8%	n/a
FL	20%	74	n/a	n/a	21%	18%	n/a
GA	20%	50	n/a	n/a	n/a	19%	n/a
SD	19%	93	n/a	n/a	18%	n/a	n/a
PA	17%	99	n/a	n/a	20%	19%	n/a
KS	14%	44	n/a	n/a	0%	n/a	n/a

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/ID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AZ	9%	43	n/a	n/a	n/a	8%	n/a
KY	3%	29	n/a	n/a	n/a	n/a	n/a

**Additional state analysis – data are not comparable to other state data <sup>4</sup>**

State	Average Within State	N	ICF/ID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
OR	47%	85	n/a	50%	48%	46%	n/a
WI	27%	118	n/a	n/a	21%	25%	n/a
MN	26%	373	n/a	23%	30%	31%	n/a

<sup>3</sup> Data from HI are not included in the table due to low N (<20), but their responses are included in the NCI Average.<sup>4</sup> MN, OR and WI data on type of community employment captured "no" and "don't know" responses together (NCI states typically collect this information separately); therefore, their data are not comparable to other states and are reported separately.

See all un-collapsed state data showing responses for all possible response options in Appendix C

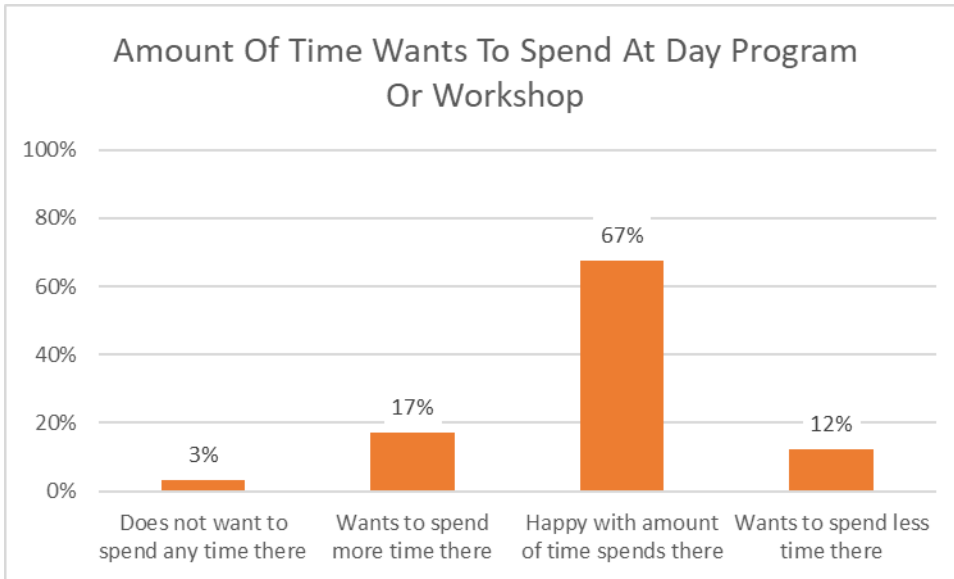




Table 7. Attends a day program or workshop and wants to go more, less, or the same amount of time

State	Does Not Want to Spend Any Time There	Wants to Spend More Time There	Happy With Amount of Time Spends There	Wants to Spend Less Time There	N
AL	4%	8%	75%	13%	315
AZ	2%	11%	71%	15%	163
AR	3%	14%	70%	13%	232
CO	3%	25%	57%	15%	278
CT	3%	24%	64%	9%	140
DE	3%	19%	69%	9%	144
FL	2%	12%	79%	7%	256
GA	1%	9%	83%	7%	242
HI	2%	36%	50%	11%	105
IN	0%	20%	73%	7%	213
KS	2%	11%	73%	15%	212
KY	2%	4%	78%	17%	197
ME	0%	19%	75%	6%	250
MI	2%	28%	65%	5%	185
MN	4%	20%	61%	15%	737
MO	2%	6%	82%	9%	127
NE	3%	15%	60%	23%	218
NV	2%	24%	56%	19%	257
NH	1%	26%	65%	8%	185
NJ	4%	22%	59%	15%	221
NY	8%	17%	59%	16%	172
NC	4%	26%	57%	13%	197
OH	3%	14%	71%	12%	314
OK	0%	19%	64%	18%	85
OR	10%	22%	54%	13%	68
PA	1%	13%	78%	8%	218
RI	4%	21%	62%	13%	170
SC	5%	18%	62%	16%	442
SD	3%	15%	67%	14%	182
TN	0%	19%	72%	9%	120
TX	5%	22%	57%	16%	823
UT	4%	16%	56%	24%	134
VT	0%	38%	58%	4%	81
VA	2%	15%	74%	9%	337
WA	3%	30%	62%	5%	37
WI	1%	18%	69%	11%	145
WY	7%	25%	48%	20%	165
<b>Weighted NCI Average</b>	<b>3%</b>	<b>17%</b>	<b>67%</b>	<b>12%</b>	<b>8,367</b>

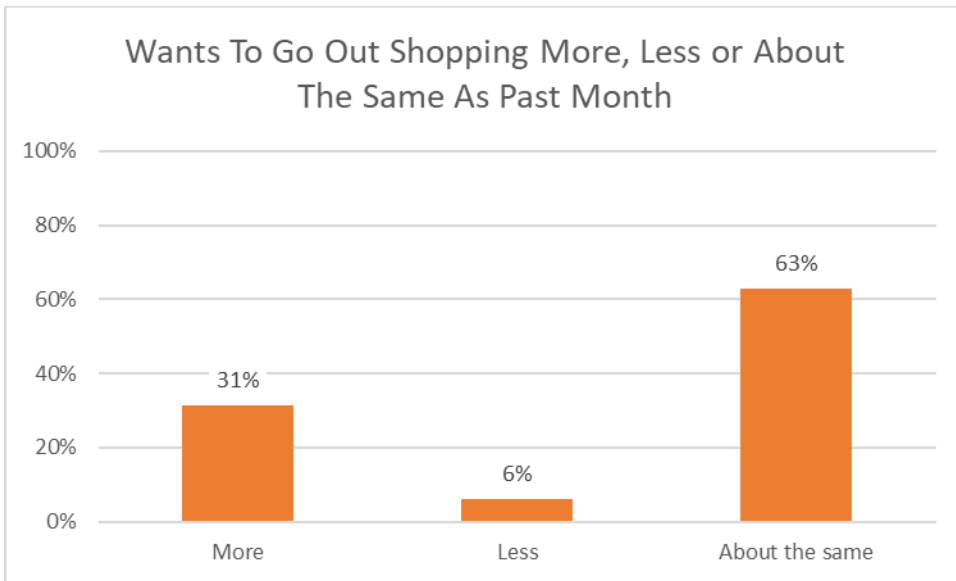


Table 8. Person wants to go out shopping more, less or the same amount as last month (proxy respondents allowed)

New in 2018-19

State	More	Less	The Same Amount	N
AL	59%	1%	40%	372
AZ	32%	7%	61%	365
AR	38%	9%	53%	496
CO	27%	7%	66%	672
CT	31%	6%	63%	329
DE	44%	6%	50%	236
FL	21%	4%	76%	799
GA	31%	3%	67%	460
HI	36%	7%	57%	326
IN	20%	8%	73%	592
KS	25%	6%	69%	350
KY	11%	4%	85%	338
ME	28%	7%	65%	366
MI	36%	6%	59%	620
MN	34%	6%	60%	1,908
MO	24%	10%	67%	383
NE	28%	7%	65%	399
NV	34%	9%	58%	381
NH	31%	5%	64%	369
NJ	42%	5%	53%	485
NY	31%	6%	64%	396
NC	39%	5%	56%	618
OH	27%	7%	67%	699
OK	34%	7%	59%	384
OR	34%	8%	59%	401
PA	17%	6%	77%	636
RI	37%	6%	57%	335
SC	57%	4%	39%	480
SD	29%	5%	66%	311
TN	32%	6%	63%	357
TX	43%	9%	49%	2,267
UT	34%	4%	63%	330
VT	32%	9%	60%	324
VA	37%	4%	59%	767
WA	36%	8%	57%	423
WI	30%	4%	66%	888
WY	38%	7%	55%	296
<b>Weighted NCI Average</b>	<b>31%</b>	<b>6%</b>	<b>63%</b>	<b>20,158</b>

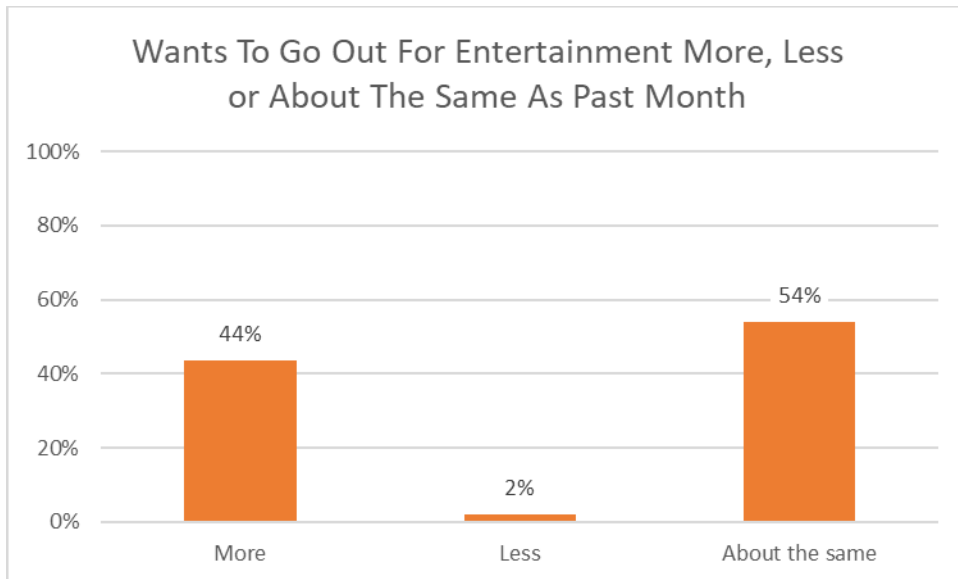


Table 9. Person wants to go out for entertainment more, less or the same amount as last month (proxy respondents allowed)

New in 2018-19

State	More	Less	The Same Amount	N
AL	76%	0%	24%	369
AZ	40%	4%	56%	354
AR	49%	3%	48%	491
CO	39%	2%	59%	676
CT	45%	3%	52%	329
DE	55%	4%	41%	230
FL	35%	1%	64%	792
GA	50%	2%	49%	454
HI	43%	3%	54%	334
IN	34%	2%	64%	576
KS	31%	4%	65%	333
KY	18%	2%	81%	336
ME	46%	4%	49%	363
MI	51%	2%	47%	620
MN	48%	3%	50%	1,918
MO	37%	3%	61%	380
NE	50%	3%	47%	389
NV	56%	6%	39%	379
NH	55%	2%	43%	365
NJ	55%	2%	44%	481
NY	41%	2%	57%	403
NC	50%	3%	47%	618
OH	36%	1%	63%	697
OK	44%	3%	53%	381
OR	44%	2%	53%	405
PA	31%	2%	68%	618
RI	53%	4%	43%	323
SC	70%	4%	26%	487
SD	42%	3%	55%	301
TN	37%	2%	61%	347
TX	49%	4%	47%	2,303
UT	39%	2%	59%	344
VT	50%	3%	48%	322
VA	40%	3%	58%	739
WA	58%	1%	41%	420
WI	47%	1%	52%	881
WY	46%	5%	49%	295
<b>Weighted NCI Average</b>	<b>44%</b>	<b>2%</b>	<b>54%</b>	<b>20,053</b>

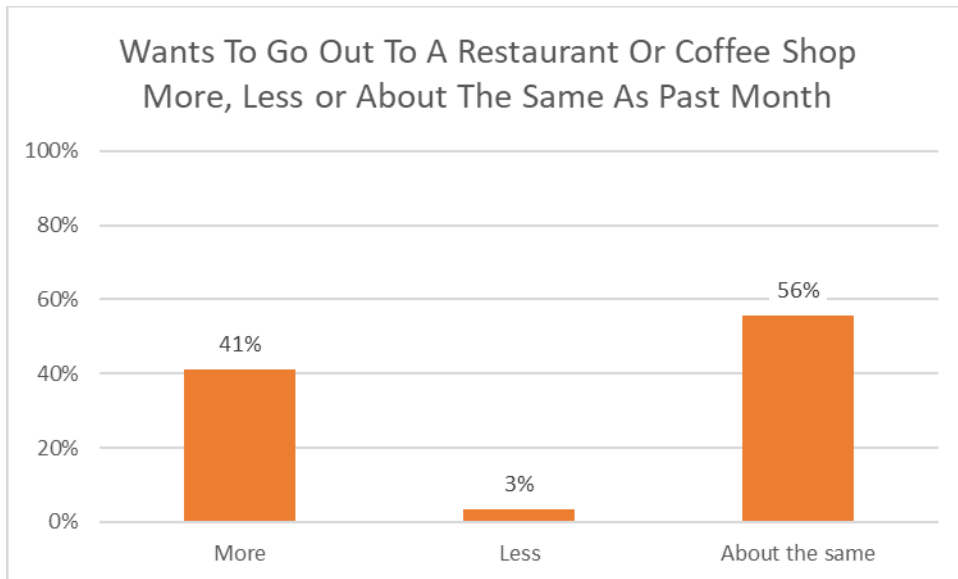


Table 10. Person wants to go out to a restaurant or coffee shop more, less or the same amount as last month (proxy respondents allowed)

New in 2018-19

State	More	Less	The Same Amount	N
AL	73%	1%	26%	371
AZ	39%	5%	56%	362
AR	51%	4%	45%	493
CO	37%	4%	59%	677
CT	43%	4%	53%	335
DE	48%	5%	48%	229
FL	32%	2%	66%	798
GA	41%	3%	56%	460
HI	38%	5%	57%	336
IN	24%	4%	72%	590
KS	29%	4%	67%	345
KY	21%	2%	77%	347
ME	42%	4%	54%	364
MI	51%	3%	46%	631
MN	43%	5%	53%	1,927
MO	34%	2%	63%	383
NE	43%	6%	51%	383
NV	48%	6%	46%	376
NH	46%	4%	50%	366
NJ	55%	2%	43%	478
NY	40%	3%	57%	398
NC	47%	4%	50%	626
OH	37%	2%	61%	692
OK	39%	4%	58%	376
OR	42%	4%	54%	403
PA	24%	4%	72%	635
RI	51%	5%	44%	326
SC	64%	5%	31%	488
SD	41%	5%	54%	299
TN	41%	4%	56%	357
TX	51%	5%	44%	2,300
UT	44%	3%	53%	338
VT	44%	5%	50%	331
VA	42%	2%	56%	759
WA	49%	4%	47%	427
WI	43%	2%	55%	891
WY	44%	6%	49%	298
<b>Weighted NCI Average</b>	<b>41%</b>	<b>3%</b>	<b>56%</b>	<b>20,195</b>

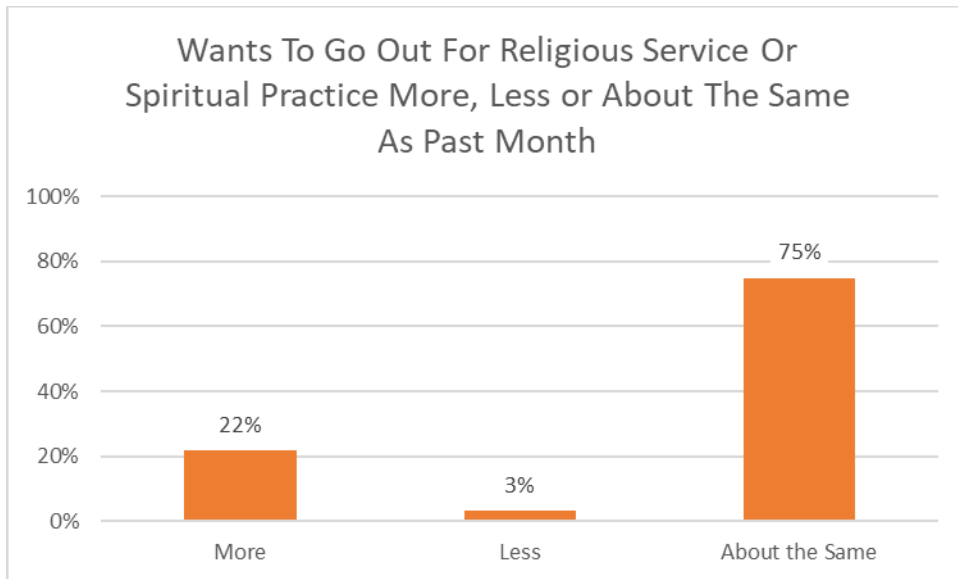




Table 11. Person wants to go out to a religious service or spiritual practice more, less or the same amount as last month (proxy respondents allowed)

New in 2018-19

State	More	Less	The Same Amount	N
AL	23%	1%	76%	358
AZ	11%	5%	85%	337
AR	29%	8%	63%	480
CO	19%	4%	78%	650
CT	25%	5%	70%	261
DE	22%	6%	72%	204
FL	17%	2%	81%	725
GA	20%	2%	79%	398
HI	25%	7%	68%	316
IN	17%	4%	79%	563
KS	16%	4%	81%	287
KY	18%	5%	78%	129
ME	18%	2%	80%	366
MI	22%	2%	77%	592
MN	23%	3%	75%	1,863
MO	17%	3%	81%	364
NE	21%	5%	74%	328
NV	32%	3%	65%	372
NH	25%	2%	73%	351
NJ	27%	3%	71%	425
NY	21%	3%	76%	379
NC	30%	5%	65%	585
OH	21%	3%	76%	650
OK	29%	3%	69%	372
OR	19%	2%	79%	381
PA	13%	2%	85%	558
RI	29%	5%	66%	296
SC	38%	6%	56%	479
SD	16%	2%	82%	286
TN	28%	2%	71%	330
TX	30%	6%	64%	2,221
UT	19%	4%	77%	312
VT	21%	3%	75%	313
VA	27%	2%	71%	729
WA	26%	4%	70%	375
WI	21%	2%	77%	862
WY	25%	7%	68%	281
<b>Weighted NCI Average</b>	<b>22%</b>	<b>3%</b>	<b>75%</b>	<b>18,778</b>

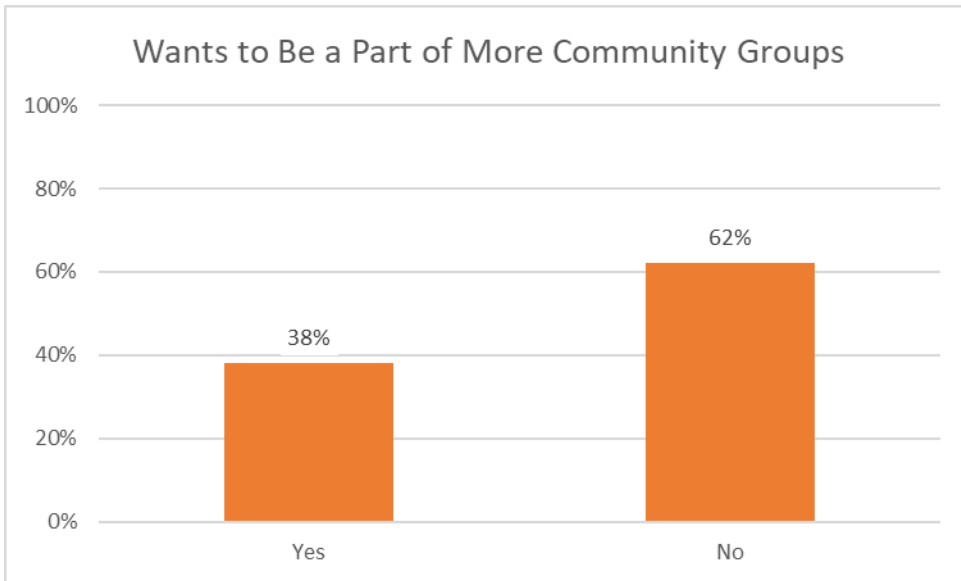


Table 12. Person wants to be a part of more community groups (proxy respondents allowed)

New in 2018-19

State	Yes	No	N
AL	46%	54%	311
AZ	25%	75%	370
AR	41%	59%	471
CO	37%	63%	642
CT	46%	54%	314
DE	43%	57%	223
FL	32%	68%	758
GA	49%	52%	425
HI	47%	53%	317
IN	34%	67%	533
KS	31%	69%	321
KY	17%	83%	380
ME	36%	64%	332
MI	41%	59%	553
MN	38%	62%	1,759
MO	28%	72%	363
NE	45%	55%	352
NV	51%	49%	360
NH	49%	51%	342
NJ	43%	58%	438
NY	38%	62%	337
NC	47%	53%	575
OH	31%	69%	662
OK	43%	57%	361
OR	44%	56%	387
PA	26%	74%	586
RI	47%	53%	310
SC	62%	38%	473
SD	36%	64%	275
TN	31%	69%	340
TX	41%	59%	2,159
UT	45%	55%	326
VT	44%	56%	298
VA	41%	59%	725
WA	47%	53%	392
WI	36%	64%	825
WY	44%	56%	275
<b>Weighted NCI Average</b>	<b>38%</b>	<b>62%</b>	<b>18,870</b>

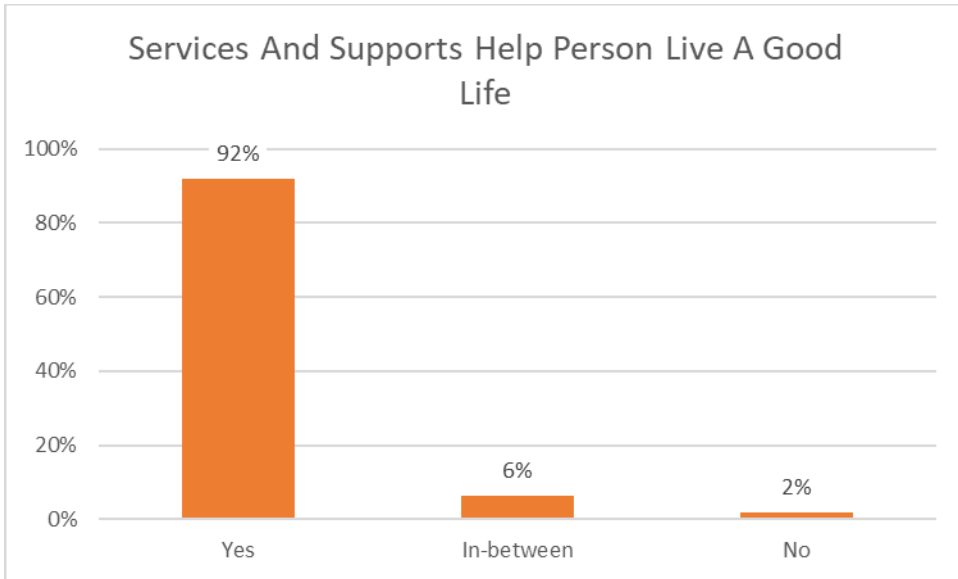


Table 13. Services and Supports help person live a good life ('yes' responses only)

**Significantly Above Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TN	97%	321	n/a	97%	96%	97%	100%
MO	97%	278	n/a	100%	95%	99%	n/a
AR	97%	387	n/a	97%	96%	98%	n/a
KY	97%	264	n/a	95%	100%	97%	95%
IN	96%	480	n/a	n/a	97%	96%	n/a
AZ	96%	276	n/a	84%	90%	99%	100%

**Within Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
CT	95%	252	n/a	92%	96%	97%	n/a
NE	95%	287	n/a	94%	96%	94%	94%
VT	94%	249	n/a	n/a	89%	96%	97%
PA	94%	436	n/a	98%	93%	93%	n/a
SC	94%	478	n/a	92%	97%	96%	n/a
NC	93%	353	95%	92%	94%	93%	100%
GA	93%	306	n/a	93%	96%	92%	100%
AL	93%	339	n/a	95%	n/a	90%	n/a
SD	93%	298	n/a	93%	92%	94%	n/a
VA	93%	510	n/a	92%	96%	90%	100%
TX	93%	1,279	89%	92%	90%	93%	95%
MN	92%	1,536	92%	92%	93%	92%	98%
KS	92%	262	n/a	89%	96%	95%	n/a
ME	92%	326	n/a	93%	88%	93%	94%
OK	92%	255	n/a	93%	90%	91%	n/a
FL	92%	533	n/a	88%	93%	94%	n/a
RI	92%	278	n/a	94%	94%	90%	97%
WA	92%	289	n/a	83%	91%	95%	n/a
<b>Weighted NCI Average</b>	<b>92%</b>	<b>14,608</b>	<b>88%</b>	<b>90%</b>	<b>91%</b>	<b>94%</b>	<b>95%</b>
OH	91%	506	n/a	94%	85%	94%	n/a
CO	91%	459	n/a	98%	87%	94%	95%
WY	91%	271	n/a	88%	93%	88%	n/a
OR	91%	274	n/a	88%	87%	94%	93%
NH	90%	296	n/a	88%	97%	89%	89%
HI	89%	159	n/a	n/a	n/a	92%	85%
UT	89%	226	n/a	80%	97%	94%	96%
DE	88%	225	n/a	88%	n/a	89%	n/a
NV	88%	341	n/a	84%	91%	96%	n/a
MI	88%	399	n/a	85%	90%	90%	86%
NJ	88%	311	n/a	88%	82%	89%	n/a

**Significantly Below Weighted NCI Average**

State	Average Within State	N	ICF/IID, Nursing Facility and Other Institutional Settings	Community-based Group Residential Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
WI	86%	630	n/a	87%	84%	91%	84%
NY	84%	239	n/a	84%	n/a	n/a	n/a