

National Core Indicators[®] - Intellectual and Developmental Disabilities (NCI[®]-IDD)



National Report 2021-22

Access

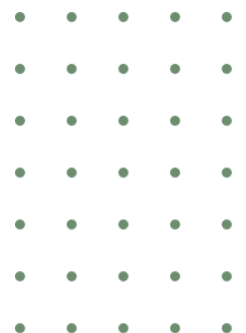


Table of Contents: Access

Where do these data come from?	3
What are “collapsed” data?	3
Scales.....	3
What is weighting and why do we do it?	3
Presentation of state and weighted NCI-IDD averages	4
Averages	4
Important Note on Changes to the 2021-22 Survey Tool	4
Table 1. Able to get places when wants to do something outside of home like going out to see friends, for entertainment, or to do something fun.	7
Table 2. Has a way to get places needs to go (like work, appointments, etc.)	9
Table 3. Adequate Transportation Scale	10
Table 4. Has access to the internet.....	12
Table 5. Internet always works at home	14
Table 6. Frequency uses internet	16
Table 7. Uses technology in everyday life to help them do more things on their own	18
Table 8. Has enough help to use the technology and devices that help them in their everyday life (if uses technology that helps them do more things on their own)	20
Table 9. Knows who to talk to if there are issues with the technology and devices that help them in their everyday life (if uses technology that helps them do more things on their own)	22
Table 10. Has used telehealth to talk with a health professional.	24
Table 11. Accessed services or supports using videoconference technology	26
Table 12. Has talked with their case manager/service coordinator using videoconference technology	28
Table 13. Has a cell phone or smartphone	30
Table 14. Wants a cell phone or smartphone (if does not have one)	32
Table 15. Reasons does not have cell phone or smartphone	34
Table 16. Additional services needed	36
Table 16b. Additional services needed	37

Where do these data come from?

All information in this section comes directly from the person receiving services, or for some select questions, from a “proxy” respondent. A proxy respondent is someone who knows the person well (e.g., a family member), proxy respondents may not be a case manager/service coordinator. Items that allow for proxy respondents are noted in the table title. Read more about why we allow proxy respondents for select questions in the IPS in the Overview chapter of this report.

Items in this chapter are a part of the NCI-IDD Individuals Outcomes domain (or topic area) and comprise the “Access” subdomain (a specific area of concern within the domain). The Access sub-domain includes items that help determine whether “Services and supports are available, accessible, and responsive to people’s needs People know the options available to them for services and supports”.

Read more about NCI-IDD domains and sub-domains in the Overview chapter of this report.

What are “collapsed” data?

Many questions in the IPS allow respondents to answer a question with “middle” response like “maybe”, “sometimes” or “in-between”. The tables in this section present collapsed data. That means that two or more response options are grouped together if they are considered to reflect a positive outcome.

To see the breakout of responses for each option, please see Appendix C.

Scales

Scales are used to combine responses from multiple similar questions into one variable. In this way we can measure an overarching concept rather than specific elements of the concept. To create a scale, statistical tests are required to ensure that the multiple items share common properties. Scales were created using factor analysis.

One Adequate Transportation scale was produced by using data from two variables; variables related to having transportation when wants and needs it. Each scale’s reliability was assessed using Cronbach’s alpha. The scales had an adequate level of internal consistency and reliability.

What is weighting and why do we do it?

The NCI-IDD averages are “weighted” to reflect the states’ relative population and sample sizes. We created the weights using the state’s number of valid surveys and its total survey-eligible population. This way, a state that provides services to a larger number of people but uses a sample similar in size to other states has a greater influence on the overall NCI-IDD average (that is, its contribution is *proportional to its service population*). You can read more about this in the Methodology section of the Overview chapter.

The number of respondents (N) for each question *is not* weighted.

Presentation of state and weighted NCI-IDD averages

Averages

For the most part, the state outcomes are shown in descending order of percentage and are categorized as statistically significantly above the NCI-IDD Average, within the range of the NCI-IDD Average, or significantly below the NCI-IDD Average. Statistical significance is taken to be at or below the .01 level. For those states that fall within the NCI-IDD Average range, their 'always' or 'yes' response was not statistically different from the NCI-IDD Average. Other tables show the states listed in alphabetical order and are not tested for significance.

Tables that show significance also break out average results for each state by the type of residence: ICF/IID or other institutional settings, group residence, own home, parent/relative's home, foster or host home. Figure A on the following page shows, by state, the percentage of people surveyed in each residence type. Please note though that:

- Significance testing was not performed on the breakouts by residence
- The number of people in each residential setting is often too small to allow for valid state-to-state comparisons
- And in many cases, statistically valid conclusions cannot be drawn about differences in results between residence types

Still, we provide this information for states' internal purposes. It should not be used to compare one state with another.

To protect people's privacy, we do not show the data when 20 or fewer people from a state

or residence type responded to a question (though their responses are included in the NCI-IDD average).

Important Note on Changes to the 2021-22 Survey Tool

NCI regularly updates survey tools to ensure the current set of indicators meet the needs of state systems and reflect current needs in the field. Survey changes are guided by state managers, people with disabilities, and other experts in the field. The 2021-22 survey tool reflected changes based on this guidance and additional survey testing. Throughout this report, notes indicate new questions and questions that were modified. Please note, any changes to the survey tool may affect comparison to previous years' data, therefore any cross-year comparison should be made with caution.

Figure A. Percentage of people surveyed in each residence type by state

State	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home	N
AR	0%	13%	39%	46%	1%	417
CO	0%	8%	13%	57%	22%	407
CT	1%	38%	17%	40%	4%	450
DE	0%	74%	3%	19%	5%	199
FL	0%	33%	19%	47%	0%	444
GA	0%	36%	9%	39%	15%	407
IL	0%	53%	7%	38%	2%	395
IN	32%	21%	11%	35%	1%	1078
KS	0%	49%	22%	28%	1%	385
KY	0%	25%	11%	37%	27%	406
MA	0%	60%	11%	19%	10%	400
MI	0%	43%	17%	37%	2%	657
MN	5%	48%	10%	33%	4%	401
MO	2%	22%	41%	32%	2%	402
NE	7%	28%	23%	27%	15%	413
NV	0%	50%	16%	27%	6%	404
NJ	0%	41%	11%	47%	1%	428
NY	0%	56%	8%	35%	1%	993
NC	12%	14%	7%	54%	13%	462
OH	11%	17%	30%	41%	1%	516
OK	0%	49%	18%	29%	4%	300
OR	0%	11%	4%	73%	12%	416
PA	6%	46%	10%	33%	5%	636
SC	1%	56%	12%	29%	2%	410
UT	6%	34%	10%	39%	12%	502
VA	0%	37%	7%	37%	18%	715
WI	2%	17%	30%	49%	2%	453
Weighted NCI-IDD Average	5%	36%	15%	38%	7%	Total: 13096

Table note: Institutional settings includes ICF/IID, Nursing Facilities, and other institutional settings

Are you able to get places when you want to do something outside your home, like going out to see friends, for entertainment, or to do something fun?

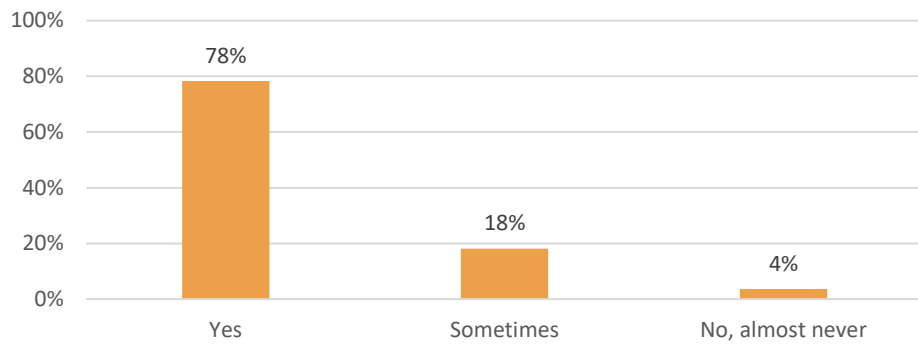


Table 1. Able to get places when wants to do something outside of home like going out to see friends, for entertainment, or to do something fun.

Significantly Above Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
OK	93%	174	n/a	97%	91%	88%	n/a
AR	92%	274	n/a	95%	91%	93%	n/a
SC	91%	266	n/a	93%	88%	90%	n/a
PA	90%	387	n/a	91%	90%	91%	100%
MO	88%	252	n/a	89%	90%	90%	n/a
IN	87%	696	88%	84%	90%	89%	n/a
GA	86%	231	n/a	84%	94%	81%	93%

Within Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
MA	82%	253	n/a	79%	86%	86%	79%
VA	82%	364	n/a	79%	68%	85%	89%
CO	82%	244	n/a	n/a	79%	85%	81%
IL	80%	262	n/a	78%	88%	80%	n/a
NC	79%	242	n/a	60%	77%	85%	74%
DE	79%	250	n/a	75%	n/a	n/a	n/a
MN	79%	228	n/a	76%	78%	80%	n/a
Weighted NCI-IDD Average	78%	7939	80%	77%	78%	79%	80%
NV	78%	343	n/a	74%	82%	82%	80%
OH	78%	333	75%	80%	73%	82%	n/a
NJ	75%	206	n/a	76%	58%	82%	n/a
KS	74%	265	n/a	70%	83%	68%	n/a
NY	74%	535	n/a	80%	69%	66%	n/a
OR	74%	270	n/a	78%	n/a	74%	59%
UT	73%	195	n/a	68%	83%	78%	84%
CT	72%	310	n/a	74%	73%	70%	n/a

Significantly Below Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
WI	70%	311	n/a	50%	75%	76%	n/a
FL	70%	240	n/a	56%	78%	73%	n/a
MI	69%	299	n/a	65%	60%	79%	n/a
KY	69%	192	n/a	49%	71%	77%	78%
NE	67%	317	n/a	67%	76%	58%	67%

Do you have a way to get places you need to go (like work, appointments, etc.)?

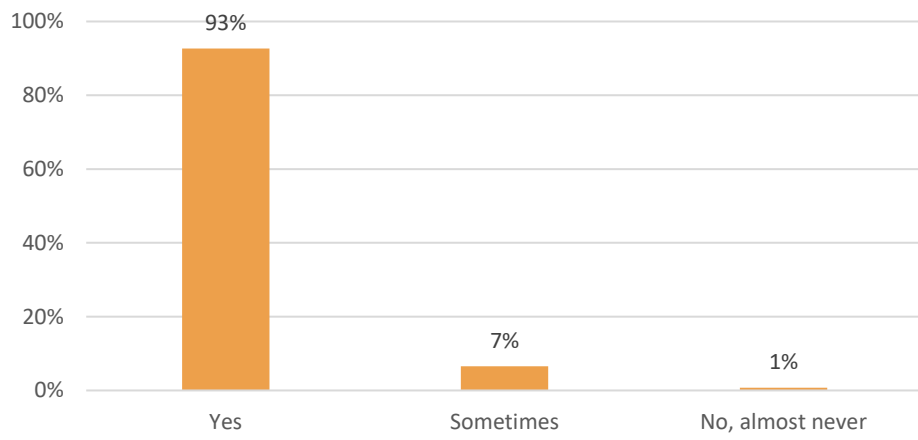


Table 2. Has a way to get places needs to go (like work, appointments, etc.)

Significantly Above Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
OK	99%	176	n/a	100%	97%	100%	n/a
AR	99%	273	n/a	100%	98%	100%	n/a
SC	97%	266	n/a	99%	98%	94%	n/a
PA	97%	386	n/a	97%	95%	99%	95%
IL	97%	264	n/a	96%	100%	98%	n/a
MA	97%	260	n/a	96%	95%	98%	100%
NC	97%	246	n/a	100%	93%	97%	97%
CO	97%	244	n/a	n/a	95%	97%	98%
IN	95%	697	95%	96%	94%	95%	n/a

Within Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
GA	96%	228	n/a	98%	94%	94%	98%
VA	95%	372	n/a	98%	84%	96%	96%
MN	95%	227	n/a	96%	94%	97%	n/a
MO	94%	252	n/a	98%	97%	90%	n/a
OH	94%	338	86%	96%	92%	95%	n/a
KS	94%	272	n/a	93%	99%	89%	n/a
NJ	93%	205	n/a	96%	84%	94%	n/a
Weighted NCI-IDD Average	93%	7994	91%	94%	91%	93%	95%
CT	92%	319	n/a	93%	93%	92%	n/a
NY	92%	539	n/a	95%	83%	91%	n/a
NV	91%	340	n/a	91%	90%	94%	n/a
DE	91%	250	n/a	93%	n/a	n/a	n/a
MI	90%	304	n/a	91%	88%	89%	n/a
NE	89%	316	n/a	87%	93%	83%	95%
WI	89%	314	n/a	85%	86%	96%	n/a
OR	88%	278	n/a	96%	n/a	86%	90%

Significantly Below Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
UT	86%	196	n/a	79%	90%	90%	90%
FL	82%	240	n/a	73%	86%	84%	n/a
KY	73%	192	n/a	56%	75%	84%	78%

Table 3. Adequate Transportation Scale

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
AR	96%	268	n/a	98%	94%	97%	n/a
CO	89%	241	n/a	n/a	87%	91%	90%
CT	82%	304	n/a	83%	83%	82%	n/a
DE	85%	249	n/a	84%	n/a	n/a	n/a
FL	76%	236	n/a	64%	82%	78%	n/a
GA	91%	228	n/a	92%	94%	88%	95%
IL	89%	258	n/a	86%	96%	89%	n/a
IN	92%	684	92%	91%	93%	92%	n/a
KS	84%	265	n/a	82%	91%	79%	n/a
KY	71%	192	n/a	53%	73%	81%	78%
MA	90%	251	n/a	89%	90%	92%	89%
MI	79%	296	n/a	78%	73%	84%	n/a
MN	87%	226	n/a	86%	86%	89%	n/a
MO	91%	252	n/a	93%	94%	90%	n/a
NE	78%	308	n/a	77%	85%	70%	81%
NV	85%	336	n/a	83%	86%	88%	n/a
NJ	84%	200	n/a	87%	71%	88%	n/a
NY	83%	531	n/a	88%	76%	79%	n/a
NC	88%	241	n/a	80%	85%	91%	86%
OH	86%	326	n/a	89%	84%	88%	n/a
OK	96%	173	n/a	98%	94%	94%	n/a
OR	81%	266	n/a	86%	n/a	80%	74%
PA	94%	379	n/a	95%	93%	95%	n/a
SC	94%	266	n/a	96%	93%	92%	n/a
UT	80%	191	n/a	73%	86%	85%	87%
VA	89%	357	n/a	88%	76%	90%	93%
WI	79%	310	n/a	68%	80%	86%	n/a
Weighted NCI-IDD Average	86%	7834	86%	86%	85%	86%	87%

Do you have access to the internet?

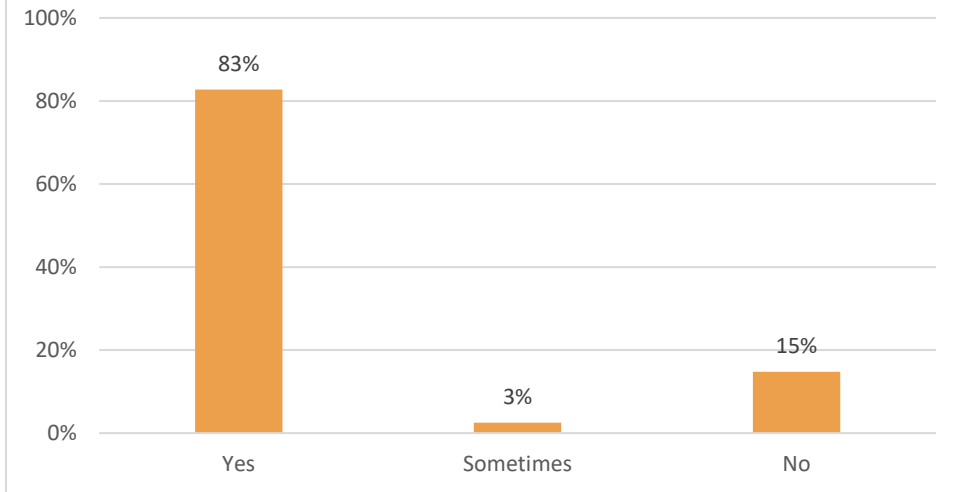


Table 4. Has access to the internet¹

New question in 2021-22; proxy respondents were allowed for this question

Significantly Above Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
NJ	91%	420	n/a	90%	91%	91%	n/a
VA	90%	711	n/a	87%	92%	91%	94%
IN	89%	1039	90%	86%	87%	91%	n/a
GA	88%	402	n/a	90%	81%	88%	87%
CO	87%	420	n/a	73%	86%	90%	87%
PA	87%	663	62%	88%	88%	88%	90%

Within Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
NC	86%	450	82%	83%	90%	87%	88%
MN	86%	409	n/a	82%	90%	89%	n/a
OR	85%	407	n/a	79%	n/a	88%	72%
KY	85%	403	n/a	74%	86%	90%	87%
MO	84%	399	n/a	88%	80%	87%	n/a
NE	84%	410	93%	85%	76%	89%	82%
OH	84%	503	84%	81%	81%	87%	n/a
NY	83%	956	n/a	76%	96%	93%	n/a
MA	83%	393	n/a	81%	78%	88%	90%
Weighted NCI-IDD Average	83%	13054	84%	79%	82%	86%	85%
IL	82%	383	n/a	81%	75%	84%	n/a
UT	81%	356	100%	78%	81%	82%	77%
DE	81%	431	n/a	77%	n/a	89%	n/a
WI	79%	502	n/a	67%	81%	84%	n/a
SC	78%	401	n/a	76%	79%	79%	n/a

Significantly Below Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
MI	78%	654	n/a	73%	79%	83%	n/a
AR	75%	416	n/a	55%	74%	80%	n/a
CT	74%	428	n/a	67%	73%	80%	n/a
FL	73%	437	n/a	71%	83%	71%	n/a
NV	72%	388	n/a	67%	76%	80%	83%
OK	65%	298	n/a	59%	61%	75%	n/a
KS	59%	375	n/a	55%	64%	57%	n/a

¹ This may be in the home, using a smartphone, in a local coffee shop, or somewhere the person spends time during the day

How does your internet work at home?

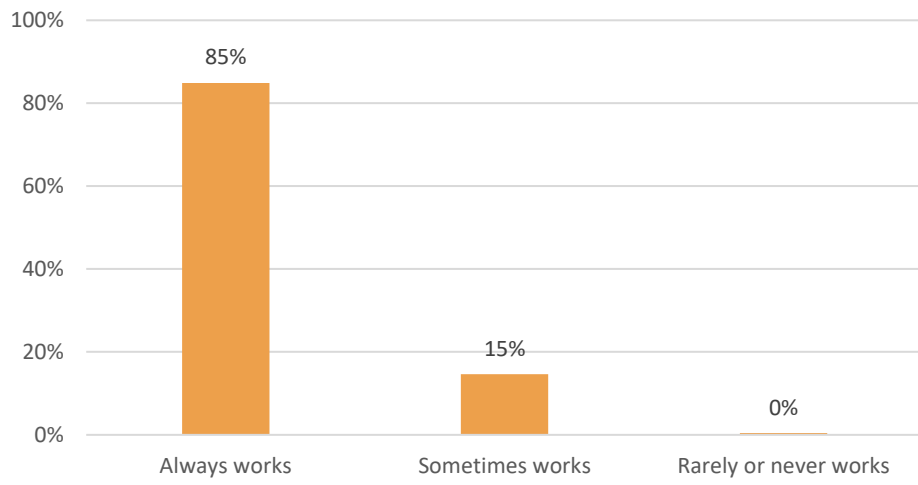


Table 5. Internet always works at home

New question in 2021-22; proxy respondents were allowed for this question

Significantly Above Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
GA	93%	257	n/a	93%	100%	93%	92%
MI	91%	396	n/a	88%	88%	94%	n/a
SC	91%	213	n/a	87%	100%	91%	n/a

Within Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
UT	89%	225	n/a	94%	78%	86%	87%
IL	89%	231	n/a	88%	n/a	92%	n/a
MA	88%	252	n/a	87%	96%	88%	92%
MO	88%	262	n/a	80%	89%	91%	n/a
PA	88%	437	n/a	89%	90%	87%	n/a
WI	88%	322	n/a	91%	86%	89%	n/a
NJ	87%	329	n/a	88%	95%	85%	n/a
DE	87%	288	n/a	90%	n/a	86%	n/a
AR	87%	240	n/a	71%	83%	92%	n/a
NC	87%	283	n/a	90%	81%	86%	88%
IN	85%	651	80%	89%	90%	86%	n/a
Weighted NCI-IDD Average	85%	8453	80%	83%	87%	86%	86%
VA	85%	491	n/a	85%	91%	85%	81%
CO	84%	316	n/a	n/a	76%	86%	84%
OH	84%	333	74%	81%	87%	85%	n/a
NE	84%	306	n/a	91%	82%	78%	89%
OK	83%	156	n/a	83%	85%	83%	n/a
MN	83%	300	n/a	76%	89%	92%	n/a
KS	82%	187	n/a	81%	78%	90%	n/a
CT	82%	283	n/a	77%	80%	87%	n/a
FL	82%	286	n/a	80%	87%	80%	n/a
NY	81%	660	n/a	77%	84%	85%	n/a
KY	79%	193	n/a	66%	92%	79%	86%

Significantly Below Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
NV	76%	250	n/a	67%	80%	84%	n/a
OR	72%	306	n/a	61%	n/a	74%	63%

How often do you use the internet?

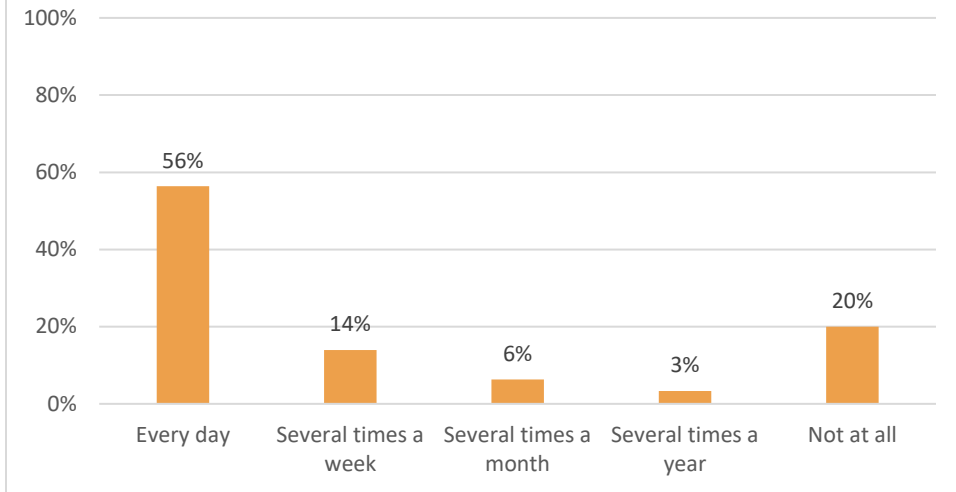


Table 6. Frequency uses internet

New question in 2021-22; proxy respondents were allowed for this question

State	Everyday	Several times a week	Several times a month	Several times a year	Not at all	N
AR	66%	6%	5%	2%	21%	311
CO	57%	14%	7%	6%	16%	378
CT	57%	20%	7%	6%	10%	327
DE	58%	14%	6%	2%	20%	363
FL	56%	18%	8%	4%	14%	337
GA	50%	19%	7%	2%	22%	355
IL	54%	15%	5%	3%	24%	307
IN	50%	15%	4%	3%	27%	922
KS	55%	20%	8%	2%	15%	240
KY	30%	16%	5%	2%	47%	373
MA	46%	20%	10%	5%	19%	326
MI	52%	9%	8%	6%	24%	527
MN	56%	16%	8%	5%	14%	352
MO	54%	15%	6%	4%	21%	342
NE	56%	24%	7%	2%	11%	356
NV	66%	21%	3%	2%	9%	280
NJ	63%	14%	4%	4%	14%	389
NY	65%	12%	5%	2%	17%	807
NC	55%	11%	5%	3%	26%	391
OH	57%	15%	8%	2%	18%	421
OK	61%	11%	6%	2%	20%	196
OR	78%	7%	2%	1%	11%	349
PA	47%	13%	11%	7%	22%	567
SC	52%	10%	5%	1%	32%	313
UT	61%	10%	4%	2%	23%	294
VA	50%	17%	9%	2%	23%	640
WI	64%	10%	3%	2%	20%	407
Weighted NCI-IDD Average	56%	14%	6%	3%	20%	10870

Do you use technology in your everyday life to help you do more things on your own?

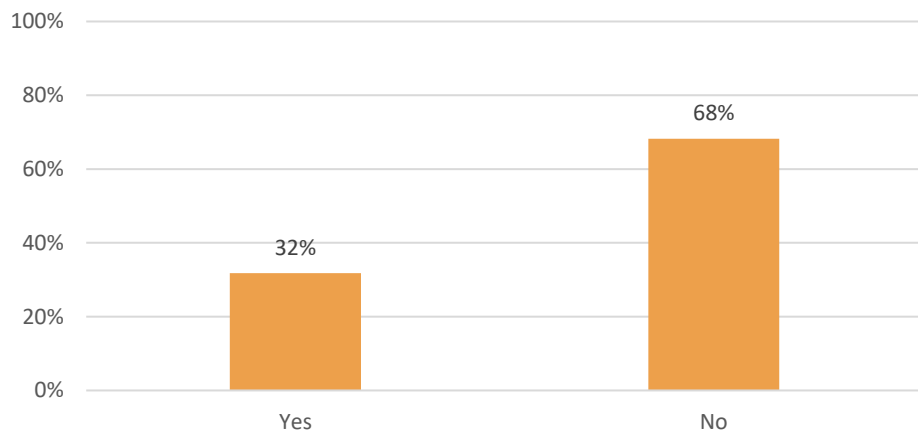


Table 7. Uses technology in everyday life to help them do more things on their own²

New question in 2021-22; proxy respondents were allowed for this question

State	Yes	No	N
AR	25%	75%	411
CO	40%	60%	416
CT	36%	64%	416
DE	32%	68%	426
FL	34%	66%	438
GA	34%	66%	402
IL	31%	69%	369
IN	30%	70%	1026
KS	25%	75%	356
KY	29%	71%	389
MA	35%	65%	387
MI	33%	67%	648
MN	33%	67%	404
MO	23%	77%	395
NE	35%	65%	392
NV	37%	63%	381
NJ	29%	71%	412
NY	33%	67%	936
NC	27%	73%	441
OH	33%	67%	495
OK	23%	77%	297
OR	40%	60%	388
PA	32%	68%	628
SC	32%	68%	393
UT	29%	71%	352
VA	24%	76%	703
WI	32%	68%	494
Weighted NCI-IDD Average	32%	68%	12795

² Like using an app to help get places, using automatic alerts or reminders to do things like take medication, apps to show how to do things like prepare meals.

Do you have enough help to use [the technology that you use in your everyday life]?

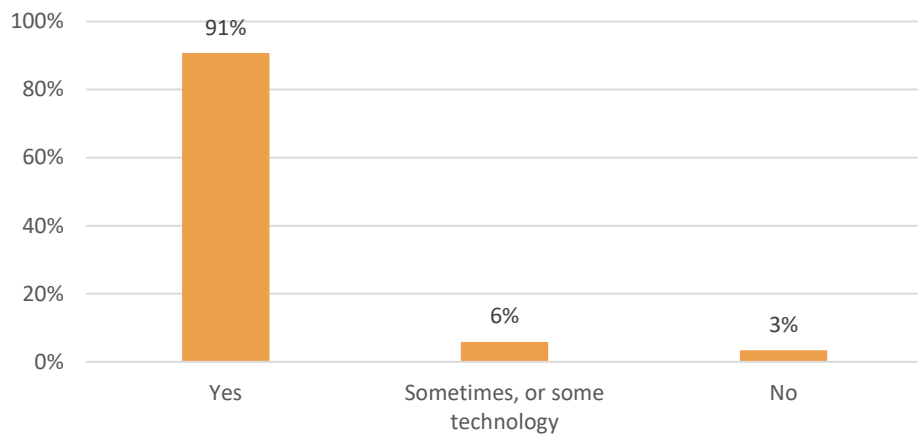


Table 8. Has enough help to use the technology and devices that help them in their everyday life (if uses technology that helps them do more things on their own)

New question in 2021-22; proxy respondents were allowed for this question

Significantly Above Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
MO	99%	89	n/a	n/a	100%	97%	n/a
GA	98%	135	n/a	96%	n/a	98%	n/a
NJ	96%	114	n/a	100%	n/a	97%	n/a
SC	96%	127	n/a	96%	100%	94%	n/a
IN	95%	295	91%	96%	96%	97%	n/a

Within Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
KY	95%	112	n/a	90%	100%	92%	100%
UT	94%	98	n/a	89%	n/a	100%	n/a
AR	94%	96	n/a	n/a	93%	95%	n/a
MI	93%	205	n/a	96%	94%	92%	n/a
OH	93%	160	n/a	n/a	96%	95%	n/a
VA	93%	169	n/a	91%	86%	97%	91%
NE	91%	136	n/a	86%	89%	95%	n/a
PA	91%	192	n/a	87%	92%	94%	n/a
IL	91%	110	n/a	86%	n/a	94%	n/a
OK	91%	66	n/a	92%	n/a	88%	n/a
NY	91%	294	n/a	91%	95%	90%	n/a
Weighted NCI-IDD Average	91%	3890	87%	90%	92%	91%	90%
KS	91%	86	n/a	91%	88%	94%	n/a
MA	89%	129	n/a	90%	n/a	86%	n/a
NV	89%	138	n/a	86%	90%	90%	n/a
CT	88%	146	n/a	90%	89%	85%	n/a
MN	88%	130	n/a	87%	79%	95%	n/a
CO	87%	165	n/a	n/a	82%	89%	85%
FL	87%	143	n/a	80%	87%	90%	n/a
OR	86%	151	n/a	n/a	n/a	87%	n/a
NC	85%	113	n/a	n/a	n/a	81%	n/a
WI	84%	158	n/a	n/a	89%	82%	n/a
DE	83%	133	n/a	70%	n/a	n/a	n/a

Do you know who to talk to if there are problems with the technology you use in your everyday life?

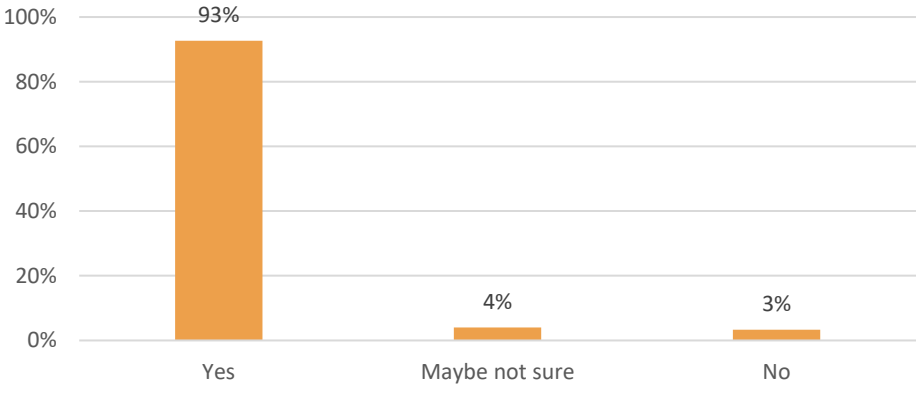


Table 9. Knows who to talk to if there are issues with the technology and devices that help them in their everyday life (if uses technology that helps them do more things on their own)

New question in 2021-22; proxy respondents were allowed for this question

Significantly Above Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
AR	100%	98	n/a	n/a	100%	100%	n/a
SC	98%	126	n/a	100%	100%	96%	n/a
NJ	97%	114	n/a	97%	n/a	98%	n/a
GA	97%	134	n/a	98%	n/a	95%	n/a
MN	97%	130	n/a	95%	100%	98%	n/a

Within Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
CT	97%	145	n/a	93%	100%	97%	n/a
MO	97%	87	n/a	n/a	98%	94%	n/a
KY	95%	111	n/a	100%	100%	94%	91%
PA	95%	195	n/a	97%	88%	96%	n/a
UT	95%	97	n/a	92%	n/a	96%	n/a
NC	95%	111	n/a	n/a	n/a	93%	n/a
VA	94%	169	n/a	84%	89%	99%	97%
NE	94%	135	n/a	90%	92%	94%	n/a
OK	94%	66	n/a	96%	n/a	92%	n/a
IN	94%	298	91%	94%	96%	94%	n/a
MI	94%	201	n/a	96%	92%	93%	n/a
OH	93%	161	n/a	n/a	95%	92%	n/a
MA	93%	130	n/a	93%	n/a	93%	n/a
Weighted NCI-IDD Average	93%	3881	91%	92%	94%	93%	94%
FL	92%	143	n/a	88%	97%	90%	n/a
KS	91%	87	n/a	87%	100%	88%	n/a
NY	90%	295	n/a	87%	90%	94%	n/a
DE	90%	132	n/a	78%	n/a	n/a	n/a
IL	90%	111	n/a	89%	n/a	92%	n/a
WI	89%	156	n/a	n/a	95%	90%	n/a
CO	87%	165	n/a	n/a	79%	89%	88%
NV	87%	138	n/a	85%	90%	84%	n/a

Significantly Below Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
OR	82%	146	n/a	n/a	n/a	81%	n/a

Have you talked with any of your health care providers using telehealth?

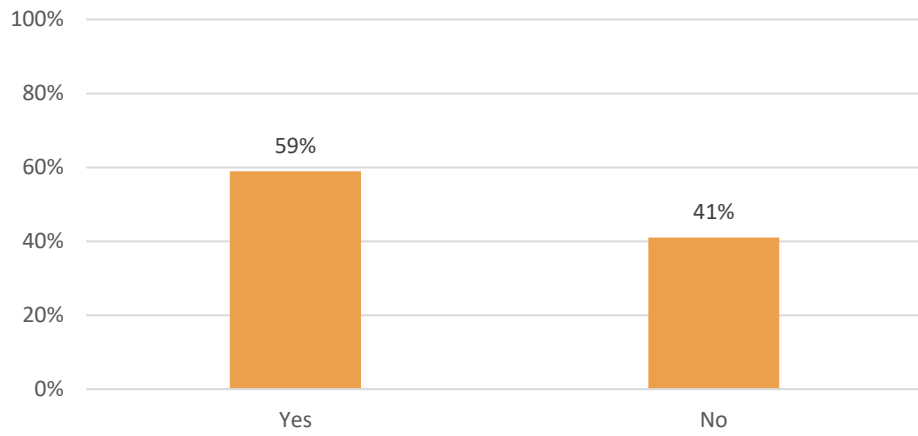


Table 10. Has used telehealth to talk with a health professional.

New question in 2021-22; proxy respondents were allowed for this question

Significantly Above Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
MA	74%	376	n/a	83%	51%	60%	81%
NJ	71%	414	n/a	85%	63%	62%	n/a
VA	69%	696	n/a	75%	69%	65%	64%
CO	68%	417	n/a	69%	61%	68%	72%
NY	68%	942	n/a	75%	47%	60%	n/a
KY	66%	394	n/a	68%	74%	58%	73%
MI	65%	646	n/a	69%	62%	61%	n/a

Within Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
FL	64%	434	n/a	67%	51%	66%	n/a
GA	62%	380	n/a	78%	38%	47%	76%
DE	62%	419	n/a	69%	n/a	50%	n/a
MN	62%	401	n/a	66%	56%	54%	n/a
UT	61%	349	50%	72%	49%	55%	61%
MO	59%	385	n/a	68%	58%	52%	n/a
Weighted NCI-IDD Average	59%	12757	60%	68%	51%	53%	66%
OH	57%	498	64%	71%	55%	51%	n/a
IN	57%	1012	65%	64%	50%	47%	n/a
CT	56%	420	n/a	69%	45%	48%	n/a
PA	56%	632	66%	71%	39%	39%	50%
OR	55%	399	n/a	59%	n/a	52%	72%
NC	54%	450	25%	76%	69%	50%	69%

Significantly Below Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
OK	48%	296	n/a	49%	40%	49%	n/a
NV	47%	382	n/a	55%	33%	44%	48%
IL	45%	380	n/a	56%	38%	33%	n/a
WI	44%	494	n/a	37%	42%	46%	n/a
KS	40%	338	n/a	40%	51%	34%	n/a
SC	40%	399	n/a	45%	34%	27%	n/a
AR	40%	410	n/a	33%	43%	38%	n/a
NE	38%	394	58%	32%	27%	48%	38%

Have you used videoconference for any other services?

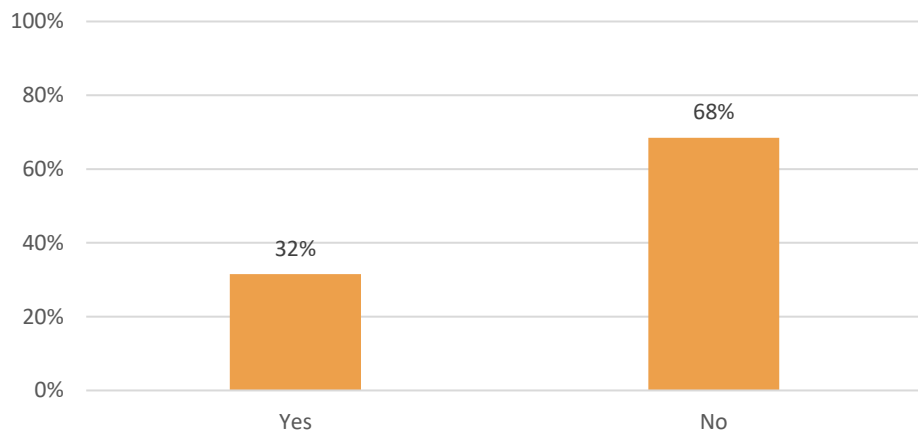


Table 11. Accessed services or supports using videoconference technology³

New question in 2021-22; proxy respondents were allowed for this question

Significantly Above Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
NJ	57%	414	n/a	60%	36%	60%	n/a
MA	56%	381	n/a	57%	30%	72%	49%
CO	48%	417	n/a	41%	38%	49%	54%
NY	45%	918	n/a	40%	34%	58%	n/a
CT	41%	416	n/a	47%	34%	40%	n/a
MN	41%	407	35%	40%	49%	41%	n/a

Within Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
PA	35%	633	53%	34%	24%	37%	28%
KS	32%	337	n/a	31%	33%	31%	n/a
Weighted NCI-IDD Average	32%	12748	32%	32%	25%	35%	29%
GA	31%	394	n/a	26%	14%	41%	29%
OH	29%	502	24%	23%	28%	34%	n/a
OK	28%	296	n/a	33%	30%	18%	n/a
OR	28%	394	n/a	39%	n/a	28%	20%
VA	28%	696	n/a	25%	31%	30%	27%

Significantly Below Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
IN	27%	1022	39%	26%	16%	21%	n/a
NC	26%	446	20%	31%	22%	28%	18%
UT	25%	345	23%	25%	31%	24%	24%
DE	24%	409	n/a	20%	n/a	26%	n/a
FL	23%	435	n/a	24%	24%	22%	n/a
WI	21%	495	n/a	9%	16%	32%	n/a
NE	21%	394	24%	13%	26%	26%	18%
NV	21%	375	n/a	21%	11%	27%	17%
IL	21%	380	n/a	24%	26%	15%	n/a
MI	20%	641	n/a	15%	17%	28%	n/a
KY	18%	397	n/a	19%	22%	15%	20%
MO	16%	394	n/a	13%	16%	21%	n/a
AR	8%	411	n/a	4%	9%	9%	n/a
SC	5%	399	n/a	4%	6%	5%	n/a

³ This could be doing job coaching, attending a day program, or doing other activities through a provider using videoconference.

Have you talked with your case manager/service coordinator using videoconference?

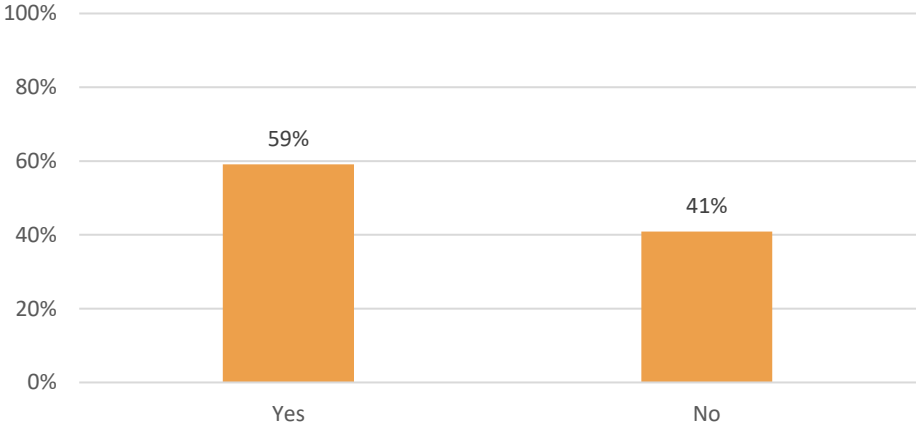


Table 12. Has talked with their case manager/service coordinator using videoconference technology

New question in 2021-22; proxy respondents were allowed for this question

Significantly Above Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
MO	78%	395	n/a	86%	78%	72%	n/a
GA	78%	398	n/a	86%	66%	68%	90%
CO	76%	415	n/a	78%	73%	77%	77%
KY	75%	400	n/a	73%	74%	69%	83%
UT	74%	345	n/a	87%	77%	76%	79%
OR	73%	400	n/a	88%	n/a	69%	83%
NY	72%	905	n/a	76%	59%	71%	n/a
MA	71%	375	n/a	73%	68%	72%	58%
OK	71%	298	n/a	80%	77%	53%	n/a
PA	69%	622	69%	80%	41%	63%	68%
VA	67%	695	n/a	67%	54%	64%	78%

Within Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
MN	65%	393	n/a	74%	58%	55%	n/a
MI	63%	643	n/a	67%	53%	65%	n/a
FL	63%	436	n/a	68%	59%	61%	n/a
IN	61%	1005	51%	72%	64%	65%	n/a
KS	59%	348	n/a	57%	66%	58%	n/a
Weighted NCI-IDD Average	59%	12680	41%	66%	51%	57%	69%
CT	57%	403	n/a	63%	53%	55%	n/a

Significantly Below Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
NC	52%	446	31%	61%	38%	53%	65%
OH	51%	496	20%	62%	49%	54%	n/a
IL	46%	377	n/a	53%	26%	40%	n/a
DE	45%	402	n/a	51%	n/a	49%	n/a
NV	45%	383	n/a	47%	49%	39%	50%
NJ	42%	409	n/a	48%	48%	37%	n/a
WI	27%	498	n/a	24%	22%	29%	n/a
AR	26%	410	n/a	22%	26%	26%	n/a
NE	25%	388	33%	20%	22%	25%	35%
SC	25%	395	n/a	24%	30%	19%	n/a

Do you have a cell phone or smart phone?

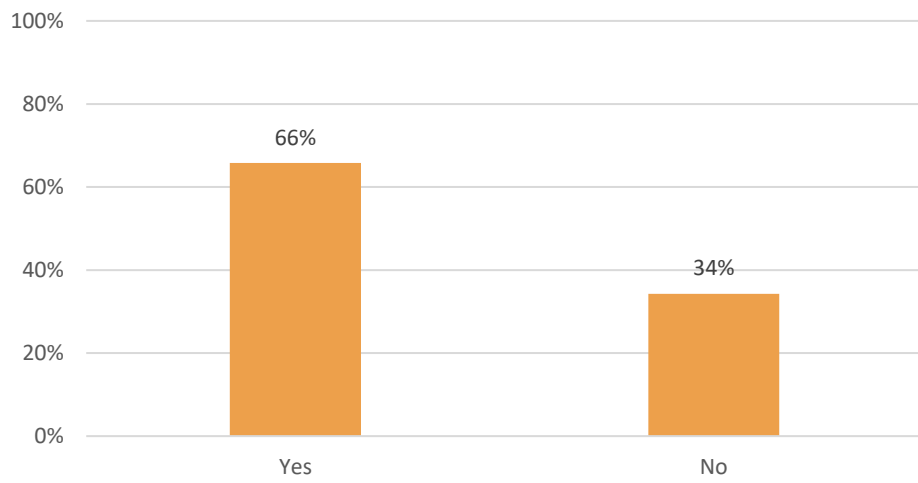


Table 13. Has a cell phone or smartphone

Significantly Above Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
OR	81%	285	n/a	40%	n/a	88%	60%
DE	75%	250	n/a	57%	n/a	n/a	n/a

Within Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
CO	73%	245	n/a	n/a	88%	77%	62%
KY	72%	189	n/a	56%	79%	81%	76%
WI	71%	314	n/a	56%	83%	67%	n/a
FL	71%	247	n/a	43%	85%	83%	n/a
NE	71%	327	n/a	49%	82%	89%	65%
NY	70%	534	n/a	52%	94%	87%	n/a
NJ	70%	211	n/a	52%	79%	83%	n/a
NV	69%	346	n/a	57%	92%	79%	70%
OK	69%	174	n/a	58%	82%	80%	n/a
MN	69%	225	n/a	47%	97%	85%	n/a
SC	67%	264	n/a	58%	93%	69%	n/a
OH	67%	345	29%	47%	72%	76%	n/a
Weighted NCI-IDD Average	66%	8039	32%	47%	79%	77%	59%
GA	65%	230	n/a	47%	84%	76%	54%
PA	64%	385	n/a	43%	88%	79%	n/a
AR	64%	278	n/a	48%	69%	64%	n/a
MI	64%	308	n/a	41%	72%	78%	n/a
MO	61%	249	n/a	43%	63%	71%	n/a
CT	61%	312	n/a	34%	73%	76%	n/a
KS	61%	268	n/a	49%	76%	63%	n/a
IL	60%	264	n/a	51%	69%	70%	n/a
UT	58%	199	n/a	43%	76%	71%	68%

Significantly Below Average

State	Average within state	N	Institutional Setting	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
IN	58%	711	31%	45%	79%	76%	n/a
MA	55%	260	n/a	37%	81%	67%	65%
VA	55%	376	n/a	30%	93%	70%	49%
NC	53%	243	n/a	26%	80%	63%	44%

Do you want a cell phone or smartphone?

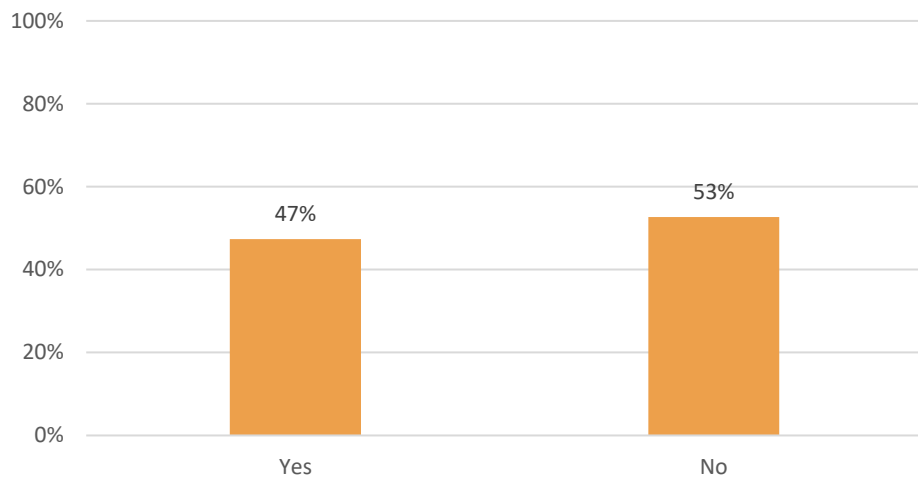


Table 14. Wants a cell phone or smartphone (if does not have one)

State	Yes	No	N
AR	43%	57%	95
CO	53%	47%	60
CT	47%	53%	106
DE	65%	35%	60
FL	65%	35%	68
GA	46%	54%	78
IL	38%	62%	99
IN	37%	63%	272
KS	33%	67%	97
KY	31%	69%	48
MA	45%	55%	101
MI	43%	57%	107
MN	45%	55%	65
MO	45%	55%	87
NE	45%	55%	91
NV	65%	35%	101
NJ	48%	52%	62
NY	64%	36%	159
NC	61%	39%	107
OH	39%	61%	102
OK	57%	43%	54
OR	60%	40%	47
PA	35%	65%	110
SC	67%	33%	85
UT	57%	43%	75
VA	46%	54%	157
WI	36%	64%	89
Weighted NCI-IDD Average	47%	53%	2582

Why don't you have a smart phone?

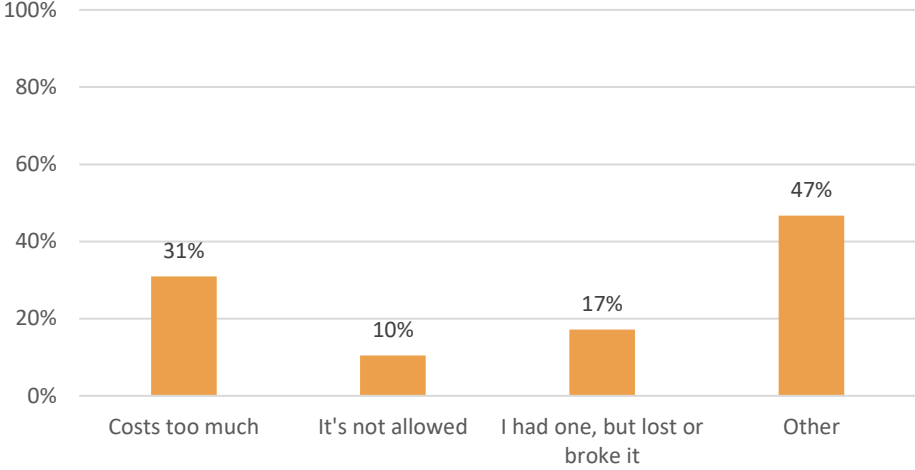


Table 15. Reasons does not have cell phone or smartphone

Categories are not mutually exclusive, therefore N is not shown

State	Cost	Not Allowed	Lost/Broke my old phone	Other
AR	26%	15%	18%	44%
CO	27%	3%	20%	73%
CT	32%	13%	21%	42%
DE	21%	24%	26%	32%
FL	42%	12%	15%	33%
GA	47%	6%	18%	29%
IL	40%	3%	13%	47%
IN	45%	7%	9%	39%
KS	25%	21%	21%	38%
KY	21%	14%	57%	7%
MA	35%	0%	18%	50%
MI	45%	5%	20%	40%
MN	40%	28%	12%	40%
MO	17%	10%	17%	62%
NE	45%	26%	29%	19%
NV	36%	19%	23%	23%
NJ	28%	6%	22%	44%
NY	21%	15%	18%	54%
NC	31%	2%	19%	50%
OH	10%	7%	17%	66%
OK	17%	22%	30%	30%
OR	23%	27%	14%	45%
PA	37%	11%	4%	52%
SC	33%	7%	26%	38%
UT	23%	20%	13%	57%
VA	31%	0%	15%	54%
WI	39%	11%	14%	39%
Weighted NCI-IDD Average	31%	10%	17%	47%

Additional services needed

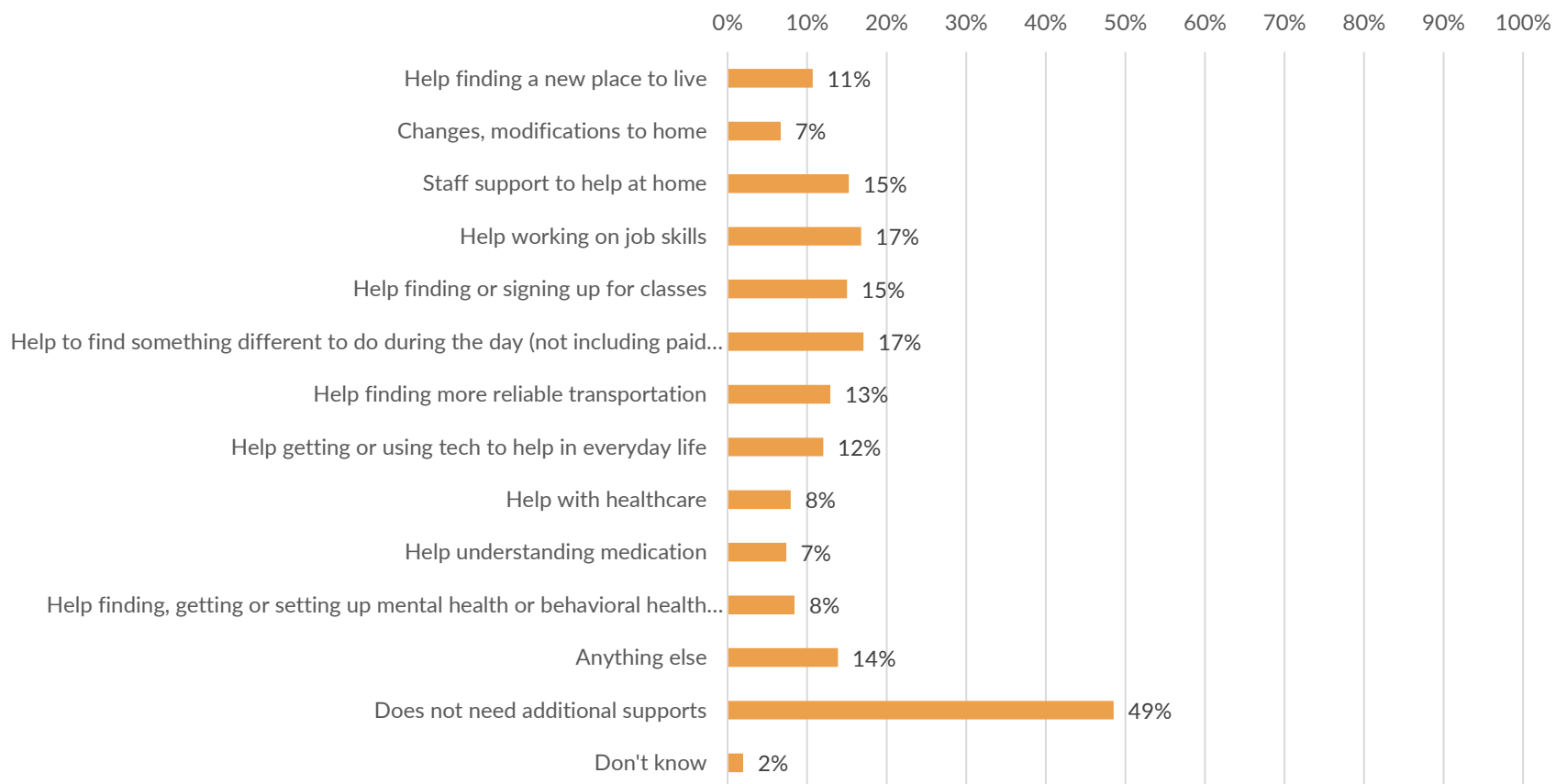


Table 16. Additional services needed

Question changed in 2021-22; proxy respondents were allowed for this question

State	Help finding a new place to live	Changes, modifications to home	Staff support to help at home	Help working on job skills	Help finding or signing up for classes	Help to find something different to do during the day (not including paid work)	Help finding more reliable transportation
AR	8%	7%	34%	15%	12%	11%	18%
CO	9%	11%	17%	23%	26%	25%	21%
CT	17%	9%	20%	19%	18%	18%	15%
DE	12%	6%	9%	20%	15%	18%	9%
FL	8%	10%	15%	13%	12%	18%	15%
GA	3%	1%	2%	6%	2%	2%	2%
IL	4%	1%	2%	6%	2%	4%	2%
IN	7%	5%	12%	11%	4%	9%	7%
KS	1%	1%	0%	2%	1%	0%	1%
KY	1%	1%	2%	4%	1%	3%	3%
MA	11%	5%	7%	20%	18%	20%	11%
MI	9%	8%	19%	15%	13%	20%	14%
MN	12%	7%	26%	16%	17%	22%	16%
MO	5%	3%	6%	6%	3%	8%	4%
NE	11%	4%	23%	14%	7%	11%	21%
NV	19%	5%	15%	24%	19%	17%	16%
NJ	16%	6%	24%	27%	33%	30%	24%
NY	13%	7%	22%	24%	22%	25%	14%
NC	9%	14%	16%	23%	22%	21%	12%
OH	15%	8%	17%	18%	15%	15%	19%
OK	9%	7%	21%	18%	13%	15%	9%
OR	18%	9%	22%	26%	22%	24%	21%
PA	5%	3%	6%	10%	8%	8%	6%
SC	27%	7%	16%	29%	34%	33%	15%
UT	6%	6%	12%	14%	8%	10%	7%
VA	7%	12%	16%	19%	12%	18%	10%
WI	15%	8%	16%	16%	14%	19%	17%
Weighted NCI-IDD Average	11%	7%	15%	17%	15%	17%	13%

Table 16b. Additional services needed

State	Help getting or using tech to help in everyday life	Help with healthcare	Help understanding medication	Help finding, getting or setting up mental health or behavioral health supports	Anything else	Does not need additional supports	Don't know
AR	13%	27%	19%	17%	16%	44%	0%
CO	19%	11%	7%	13%	28%	33%	0%
CT	15%	15%	13%	10%	14%	36%	3%
DE	12%	10%	8%	6%	11%	47%	3%
FL	14%	13%	8%	8%	12%	51%	2%
GA	3%	2%	2%	1%	5%	81%	0%
IL	1%	1%	1%	2%	10%	70%	6%
IN	6%	4%	5%	6%	19%	60%	1%
KS	1%	1%	0%	0%	5%	77%	13%
KY	1%	0%	0%	1%	3%	84%	2%
MA	15%	5%	7%	5%	14%	46%	4%
MI	12%	8%	8%	9%	17%	46%	1%
MN	15%	11%	12%	11%	17%	39%	1%
MO	2%	2%	6%	2%	3%	73%	1%
NE	10%	5%	5%	7%	6%	49%	5%
NV	14%	11%	14%	7%	7%	40%	7%
NJ	18%	14%	10%	16%	22%	28%	0%
NY	18%	9%	10%	12%	17%	44%	1%
NC	16%	7%	8%	11%	20%	41%	0%
OH	15%	10%	9%	7%	10%	42%	1%
OK	12%	5%	5%	7%	4%	52%	1%
OR	12%	17%	10%	15%	32%	23%	3%
PA	5%	3%	4%	5%	6%	66%	4%
SC	19%	4%	9%	4%	1%	34%	1%
UT	6%	4%	4%	5%	8%	58%	6%
VA	14%	6%	5%	8%	13%	42%	1%
WI	11%	7%	5%	13%	16%	44%	0%
Weighted NCI-IDD Average	12%	8%	7%	8%	14%	49%	2%



Human Services Research Institute

Human Services Research Institute (HSRI)

2336 Massachusetts Avenue

Cambridge, MA 02140



NASDDDS

National Association of State Directors
of
Developmental Disabilities Services

National Association of State Directors of Developmental Disabilities Services (NASDDDS)

301 N Fairfax Street, Suite 101

Alexandria, VA 22314

May 2023

Questions/Comments: nci@nationalcoreindicators.org