

National Core Indicators[®] - Intellectual and Developmental Disabilities (NCI[®]-IDD)



National Report 2021-22

Satisfaction

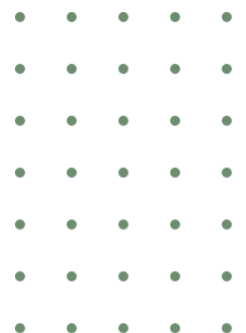


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Where do these data come from?

All information in this section comes directly from the person receiving services, or for some select questions, from a “proxy” respondent. A proxy respondent is someone who knows the person well (e.g., a family member), proxy respondents may not be a case manager/service coordinator. Items that allow for proxy respondents are noted in the table title. Read more about why we allow proxy respondents for select questions in the IPS in the Overview chapter of this report.

Items in this chapter are a part of the NCI-IDD Individuals Outcomes domain (or topic area) and comprise the “Satisfaction” subdomain (a specific area of concern within the domain). The Satisfaction sub-domain includes items that help determine whether “People are satisfied with their everyday lives – where they live, work, the supports they receive, and what they do during the day”.

Read more about NCI-IDD domains and sub-domains in the Overview chapter of this report.

What are “collapsed” data?

Many questions in the IPS allow respondents to answer a question with “middle” response like “maybe”, “sometimes” or “in-between”. The tables in this section present collapsed data. That means that two or more response options are grouped together if they are considered to reflect a positive outcome.

To see the breakout of responses for each option, please see Appendix C.

Scales

Scales are used to combine responses from multiple similar questions into one variable. In this way we can measure an overarching concept rather than specific elements of the concept. To create a scale, statistical tests are required to ensure that the multiple items share common properties. Scales were created using factor analysis.

One Satisfaction with Community Inclusion composite scale scores were produced by adding and averaging Community Inclusion items. The items include satisfaction with how often respondents go shopping, out for entertainment, out to eat, attend religious or spiritual services, as well as their satisfaction with the level of community group participation. Each scale’s reliability was assessed using Cronbach’s alpha. The scales had an adequate level of internal consistency and reliability.

What is weighting and why do we do it?

The NCI-IDD averages are “weighted” to reflect the states’ relative population and sample sizes. We created the weights using the state’s number of valid surveys and its total survey-eligible population. This way, a state that provides services to a larger number of people but uses a sample similar in size to other states has a greater influence on the overall NCI-IDD average (that is, its contribution is *proportional to its service population*). You can read more about this in the Methodology section of the Overview chapter.

The number of respondents (N) for each question is *not* weighted.

Presentation of state and weighted NCI-IDD averages

Averages

For the most part, the state outcomes are shown in descending order of percentage and are categorized as statistically significantly above the NCI-IDD Average, within the range of the NCI-IDD Average, or significantly below the NCI-IDD Average. Statistical significance is taken to be at or below the .01 level. For those states that fall within the NCI-IDD Average range, their 'always' or 'yes' response was not statistically different from the NCI-IDD Average. Other tables show the states listed in alphabetical order and are not tested for significance.

Tables that show significance also break out average results for each state by the type of residence: ICF/IID or other institutional settings, group residence, own home, parent/relative's home, foster or host home. Figure A on the following page shows, by state, the percentage of people surveyed in each residence type. Please note though that:

- Significance testing was not performed on the breakouts by residence
- The number of people in each residential setting is often too small to allow for valid state-to-state comparisons
- And in many cases, statistically valid conclusions cannot be drawn about differences in results between residence types

Still, we provide this information for states' internal purposes. It should not be used to compare one state with another.

To protect people's privacy, we do not show the data when 20 or fewer people from a state

or residence type responded to a question (though their responses are included in the NCI-IDD average).

Important Note on Changes to the 2021-22 Survey Tool

NCI regularly updates survey tools to ensure the current set of indicators meet the needs of state systems and reflect current needs in the field. Survey changes are guided by state managers, people with disabilities, and other experts in the field. The 2021-22 survey tool reflected changes based on this guidance and additional survey testing. Throughout this report, new questions and questions that were modified are noted. Please note, any changes to the survey tool may affect comparison to previous years' data, therefore any cross-year comparison should be made with caution.

Figure A. Percentage of people surveyed in each residence type by state

State	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home	N
AR	0%	13%	39%	46%	1%	417
CO	0%	8%	13%	57%	22%	407
CT	1%	38%	17%	40%	4%	450
DE	0%	74%	3%	19%	5%	199
FL	0%	33%	19%	47%	0%	444
GA	0%	36%	9%	39%	15%	407
IL	0%	53%	7%	38%	2%	395
IN	32%	21%	11%	35%	1%	1078
KS	0%	49%	22%	28%	1%	385
KY	0%	25%	11%	37%	27%	406
MA	0%	60%	11%	19%	10%	400
MI	0%	43%	17%	37%	2%	657
MN	5%	48%	10%	33%	4%	401
MO	2%	22%	41%	32%	2%	402
NE	7%	28%	23%	27%	15%	413
NV	0%	50%	16%	27%	6%	404
NJ	0%	41%	11%	47%	1%	428
NY	0%	56%	8%	35%	1%	993
NC	12%	14%	7%	54%	13%	462
OH	11%	17%	30%	41%	1%	516
OK	0%	49%	18%	29%	4%	300
OR	0%	11%	4%	73%	12%	416
PA	6%	46%	10%	33%	5%	636
SC	1%	56%	12%	29%	2%	410
UT	6%	34%	10%	39%	12%	502
VA	0%	37%	7%	37%	18%	715
WI	2%	17%	30%	49%	2%	453
Weighted NCI-IDD Average	5%	36%	15%	38%	7%	13096

Table note: Institutional settings includes ICF/IID, Nursing Facilities, and other institutional settings

Do you like your home or where you live?

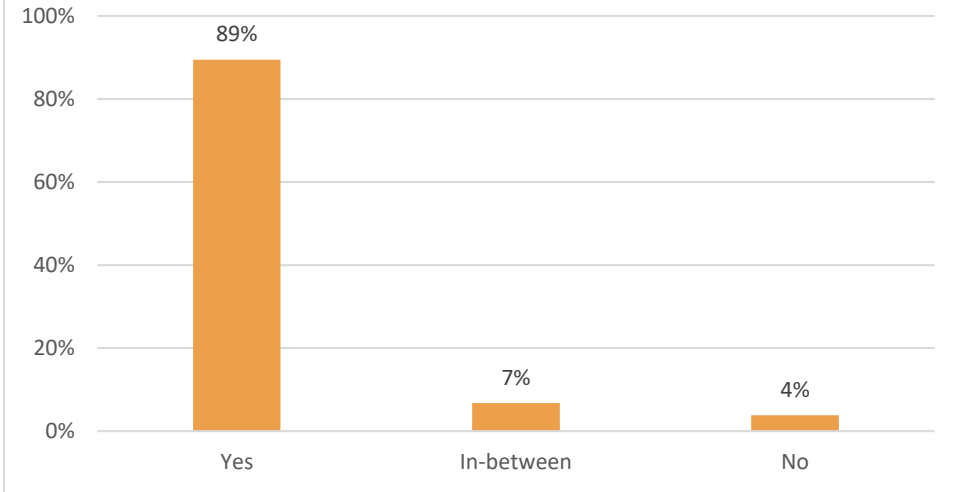


Table 1. Likes home or where lives

Significantly Above Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
KY	95%	192	n/a	95%	92%	95%	96%
FL	95%	246	n/a	97%	93%	94%	n/a
VA	93%	425	n/a	91%	94%	93%	95%

Within Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
GA	94%	235	n/a	91%	94%	93%	100%
AR	93%	277	n/a	90%	92%	95%	n/a
PA	93%	405	n/a	91%	90%	94%	n/a
IL	92%	272	n/a	88%	96%	97%	n/a
MI	91%	310	n/a	88%	88%	97%	n/a
OH	91%	353	73%	88%	91%	97%	n/a
CO	91%	249	n/a	n/a	79%	94%	95%
NC	91%	253	n/a	91%	87%	93%	92%
NE	90%	344	n/a	88%	95%	92%	94%
NJ	90%	224	n/a	85%	90%	95%	n/a
MO	90%	256	n/a	91%	94%	93%	100%
Weighted NCI-IDD Average	89%	8276	80%	86%	89%	94%	93%
OK	89%	180	n/a	87%	88%	96%	n/a
UT	89%	206	n/a	86%	89%	96%	n/a
NY	89%	547	n/a	86%	93%	96%	90%
DE	89%	250	n/a	86%	92%	95%	n/a
CT	88%	329	n/a	82%	n/a	n/a	n/a
MN	87%	230	n/a	80%	86%	98%	n/a
IN	87%	733	n/a	85%	88%	92%	n/a
KS	87%	277	84%	82%	87%	93%	n/a
NV	86%	347	n/a	83%	88%	90%	n/a
WI	85%	317	n/a	79%	92%	94%	n/a
SC	85%	265	n/a	78%	86%	91%	n/a

Significantly Below Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
MA	83%	264	n/a	79%	77%	92%	94%
OR	81%	290	n/a	79%	n/a	83%	84%

Would you like to live somewhere else?

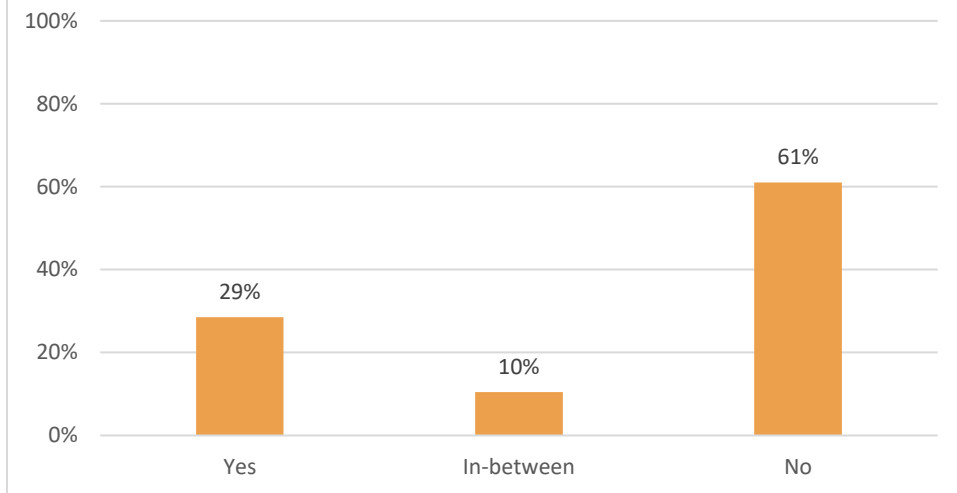


Table 2. Wants to live somewhere else

Significantly Above Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
SC	45%	265	n/a	56%	31%	35%	n/a
NJ	39%	213	n/a	44%	44%	35%	n/a
OR	38%	275	n/a	28%	n/a	38%	32%
AR	37%	277	n/a	52%	37%	30%	n/a
IN	34%	716	42%	38%	30%	29%	n/a

Within Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
NV	34%	342	n/a	39%	33%	25%	n/a
OK	34%	178	n/a	40%	23%	34%	n/a
NY	30%	531	n/a	39%	14%	24%	n/a
OH	30%	337	43%	35%	32%	24%	n/a
MA	30%	255	n/a	35%	35%	26%	n/a
DE	30%	243	n/a	36%	n/a	n/a	n/a
VA	29%	392	n/a	35%	38%	28%	17%
NC	29%	246	n/a	38%	17%	28%	19%
KS	29%	266	n/a	34%	26%	26%	n/a
WI	29%	313	n/a	45%	30%	20%	n/a
Weighted NCI-IDD Average	29%	8027	41%	32%	28%	26%	18%
CT	28%	315	n/a	35%	32%	20%	n/a
MN	25%	225	n/a	26%	25%	21%	n/a
CO	25%	240	n/a	n/a	31%	23%	23%
FL	24%	241	n/a	19%	31%	23%	n/a
IL	24%	268	n/a	27%	23%	21%	n/a
MI	24%	309	n/a	26%	27%	21%	n/a
UT	22%	204	n/a	25%	17%	16%	19%

Significantly Below Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
NE	22%	329	n/a	31%	11%	28%	21%
MO	22%	251	n/a	15%	25%	20%	n/a
PA	21%	379	n/a	17%	23%	28%	n/a
GA	21%	231	n/a	22%	16%	26%	12%
KY	8%	186	n/a	10%	13%	3%	8%

When you are at home, do you have enough things you like to do?

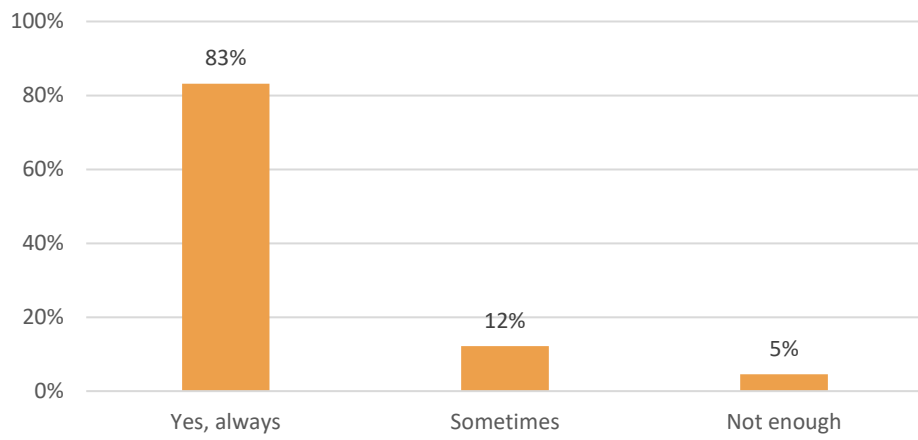


Table 3. Has enough things they like to do at home

Significantly Above Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
OK	95%	176	n/a	96%	88%	98%	n/a
PA	93%	393	n/a	90%	95%	93%	n/a
AR	91%	274	n/a	90%	91%	92%	n/a
IL	90%	267	n/a	86%	96%	92%	n/a

Within Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
GA	89%	227	n/a	84%	90%	90%	92%
MO	88%	249	n/a	85%	88%	88%	n/a
VA	87%	373	n/a	86%	73%	90%	93%
NC	86%	243	n/a	84%	87%	88%	83%
IN	86%	694	89%	78%	87%	87%	n/a
OH	85%	330	n/a	75%	86%	91%	n/a
SC	85%	264	n/a	84%	86%	84%	n/a
CO	84%	244	n/a	n/a	88%	87%	83%
NJ	84%	208	n/a	86%	75%	87%	n/a
NE	84%	320	n/a	80%	89%	83%	89%
Weighted NCI-IDD Average	83%	7964	85%	80%	84%	86%	84%
KS	83%	268	n/a	79%	91%	78%	n/a
DE	82%	249	n/a	75%	n/a	n/a	n/a
CT	82%	316	n/a	78%	85%	85%	n/a
UT	82%	193	n/a	76%	80%	94%	87%
MN	81%	227	n/a	79%	94%	80%	n/a
FL	79%	243	n/a	70%	82%	84%	n/a
NV	79%	340	n/a	76%	80%	87%	n/a
WI	79%	313	n/a	73%	79%	87%	n/a
MI	79%	307	n/a	71%	75%	88%	n/a
OR	78%	271	n/a	83%	n/a	79%	76%
MA	78%	256	n/a	72%	84%	84%	82%

Significantly Below Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
NY	78%	528	n/a	80%	80%	76%	n/a
KY	64%	191	n/a	51%	71%	77%	57%

Do you like where you work?

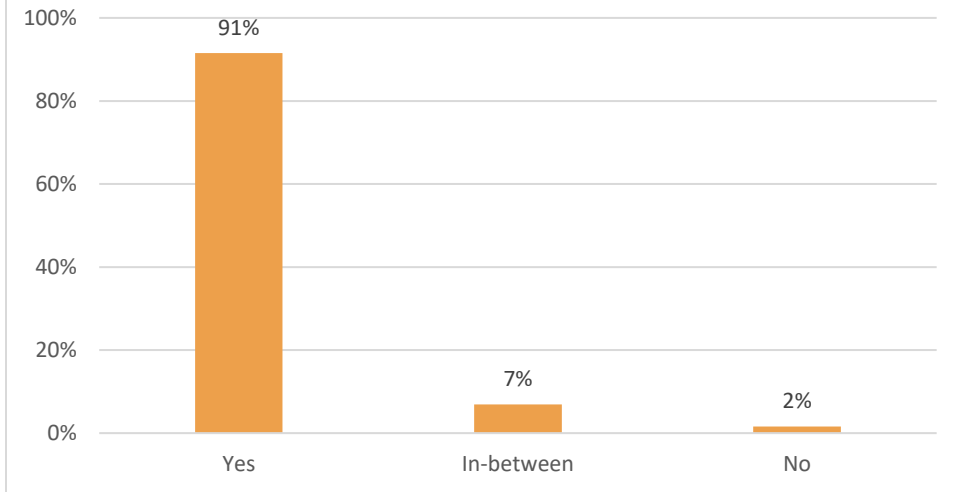


Table 4. Likes paid community job (if working in a paid community job)¹

Significantly Above Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
IL	100%	38	n/a	n/a	n/a	n/a	n/a
KS	100%	27	n/a	n/a	n/a	n/a	n/a
MO	98%	46	n/a	n/a	100%	n/a	n/a

Within Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
NV	97%	36	n/a	n/a	n/a	n/a	n/a
UT	96%	57	n/a	n/a	n/a	n/a	n/a
KY	96%	24	n/a	n/a	n/a	n/a	n/a
DE	95%	21	n/a	n/a	n/a	n/a	n/a
NY	94%	71	n/a	95%	n/a	93%	n/a
NJ	94%	51	n/a	n/a	n/a	90%	n/a
GA	93%	43	n/a	n/a	n/a	90%	n/a
AR	93%	28	n/a	95%	90%	94%	n/a
FL	93%	42	n/a	n/a	n/a	n/a	n/a
PA	93%	84	n/a	n/a	n/a	n/a	n/a
IN	92%	133	n/a	n/a	n/a	n/a	n/a
Weighted NCI-IDD Average	91%	1568	n/a	92%	92%	92%	87%
VA	91%	57	n/a	n/a	91%	92%	n/a
OK	91%	76	n/a	87%	n/a	n/a	n/a
OH	91%	86	n/a	n/a	92%	88%	n/a
OR	90%	80	n/a	n/a	n/a	89%	n/a
MI	89%	56	n/a	n/a	81%	93%	n/a
NE	89%	149	n/a	92%	93%	84%	n/a
CO	89%	80	n/a	n/a	n/a	97%	n/a
SC	88%	75	n/a	80%	96%	88%	n/a
CT	88%	115	n/a	85%	82%	92%	n/a
MA	87%	61	n/a	n/a	n/a	n/a	n/a
NC	81%	32	n/a	n/a	n/a	n/a	n/a

Table note: MN not shown

¹ Based on those reported to have a paid community job (from the Background Information Section)

Would you like to go shopping more, less, or the same amount as now?

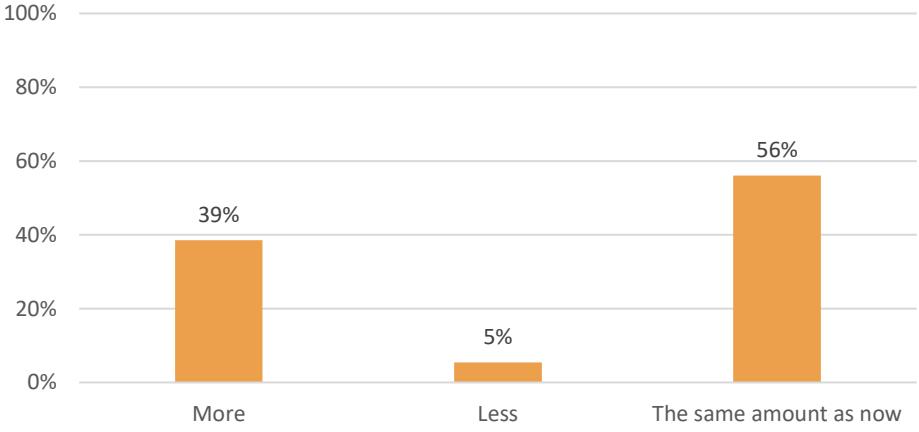


Table 5. Wants to go out shopping more, less or the same amount as last month

Proxy respondents were allowed for this question

State	More	Less	The Same Amount	N
AR	32%	4%	64%	414
CO	38%	6%	56%	408
CT	39%	7%	54%	419
DE	35%	8%	57%	424
FL	38%	4%	58%	435
GA	37%	6%	57%	401
IL	41%	4%	55%	388
IN	47%	5%	48%	1036
KS	36%	3%	61%	343
KY	25%	8%	68%	280
MA	46%	6%	48%	384
MI	40%	3%	57%	634
MN	36%	5%	59%	397
MO	26%	6%	69%	394
NE	27%	6%	67%	401
NV	44%	6%	50%	387
NJ	46%	3%	51%	414
NY	40%	5%	56%	931
NC	42%	8%	50%	454
OH	34%	7%	60%	501
OK	44%	6%	50%	295
OR	37%	8%	55%	376
PA	33%	5%	62%	617
SC	68%	5%	27%	405
UT	33%	4%	64%	343
VA	41%	6%	53%	695
WI	32%	7%	62%	497
Weighted NCI-IDD Average	39%	5%	56%	12673

Would you like to go out for entertainment more, less, or the same amount as now?

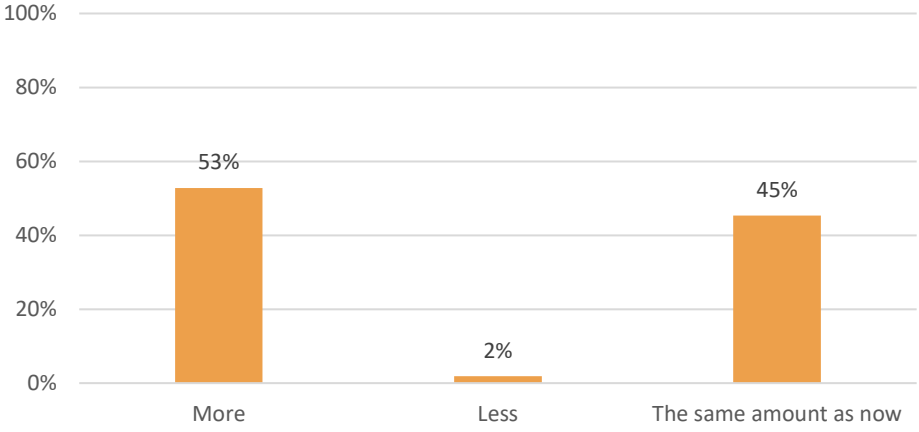


Table 6. Wants to go out for entertainment more, less or the same amount as last month

Proxy respondents were allowed for this question

State	More	Less	The Same Amount	N
AR	43%	1%	56%	414
CO	46%	1%	53%	411
CT	54%	3%	43%	426
DE	46%	4%	51%	423
FL	50%	2%	47%	432
GA	53%	1%	46%	403
IL	55%	3%	42%	377
IN	53%	2%	45%	1035
KS	51%	3%	46%	343
KY	40%	5%	55%	242
MA	63%	2%	35%	383
MI	58%	1%	41%	645
MN	52%	1%	46%	395
MO	40%	1%	59%	394
NE	48%	1%	51%	402
NV	61%	3%	36%	387
NJ	64%	1%	35%	414
NY	56%	1%	43%	941
NC	56%	3%	41%	445
OH	47%	2%	51%	497
OK	59%	3%	38%	289
OR	56%	2%	42%	372
PA	45%	2%	53%	587
SC	75%	2%	23%	405
UT	37%	2%	60%	343
VA	56%	2%	42%	677
WI	46%	2%	52%	497
Weighted NCI-IDD Average	53%	2%	45%	12579

Would you like to go out to a restaurant or coffee shop more, less, or the same amount as now?

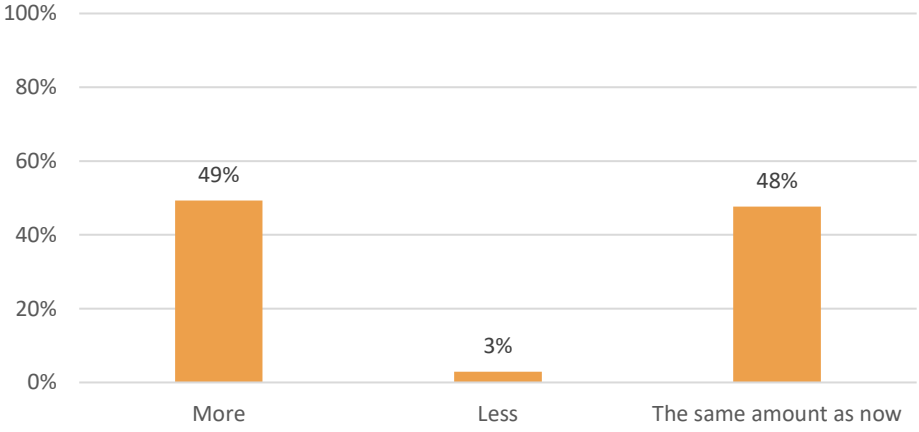


Table 7. Wants to go out to a restaurant or coffee shop more, less or the same amount as last month

Proxy respondents were allowed for this question

State	More	Less	The Same Amount	N
AR	37%	5%	58%	413
CO	40%	4%	55%	413
CT	44%	4%	52%	427
DE	43%	5%	52%	422
FL	53%	2%	45%	430
GA	47%	3%	50%	404
IL	55%	2%	43%	387
IN	56%	4%	40%	1035
KS	47%	4%	49%	350
KY	33%	8%	59%	299
MA	58%	3%	40%	389
MI	59%	3%	38%	650
MN	46%	3%	51%	398
MO	36%	3%	61%	398
NE	35%	3%	62%	403
NV	55%	4%	41%	387
NJ	60%	2%	38%	415
NY	52%	2%	45%	937
NC	50%	2%	48%	456
OH	44%	3%	53%	506
OK	50%	5%	45%	294
OR	50%	4%	45%	381
PA	41%	2%	56%	601
SC	72%	2%	25%	405
UT	39%	2%	59%	344
VA	51%	3%	46%	695
WI	39%	5%	56%	500
Weighted NCI-IDD Average	49%	3%	48%	12739

Would you like to go to religious services or spiritual practices more, less, or the same amount as now?

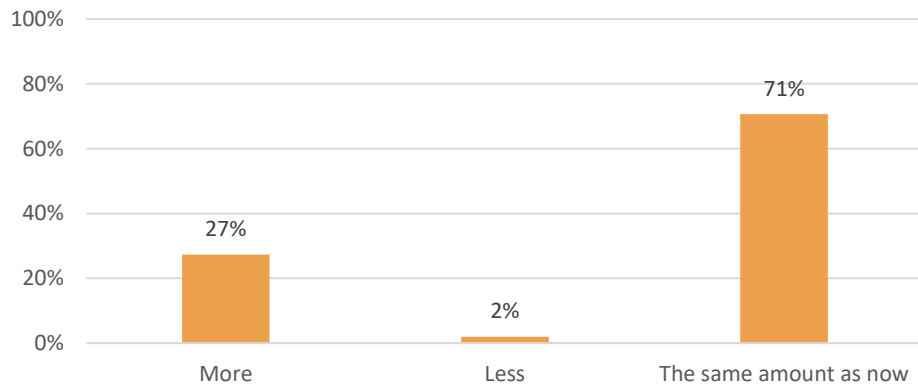


Table 8. Wants to go out to a religious service or spiritual practice more, less or the same amount as last month

Proxy respondents were allowed for this question

State	More	Less	The Same Amount	N
AR	33%	3%	63%	409
CO	24%	3%	73%	404
CT	29%	4%	68%	400
DE	23%	3%	74%	402
FL	31%	1%	67%	418
GA	43%	3%	54%	383
IL	30%	2%	68%	365
IN	26%	1%	72%	1009
KS	20%	1%	80%	337
KY	32%	6%	62%	145
MA	29%	5%	66%	350
MI	23%	1%	76%	621
MN	25%	3%	72%	379
MO	18%	3%	79%	384
NE	17%	3%	80%	393
NV	32%	3%	65%	374
NJ	31%	1%	69%	391
NY	23%	2%	75%	907
NC	39%	2%	59%	435
OH	26%	1%	73%	498
OK	41%	1%	57%	282
OR	27%	2%	71%	367
PA	20%	2%	79%	550
SC	58%	3%	39%	384
UT	18%	3%	79%	336
VA	37%	1%	61%	657
WI	23%	2%	75%	496
Weighted NCI-IDD Average	27%	2%	71%	12076

Do you want to be a part of more groups in your community?

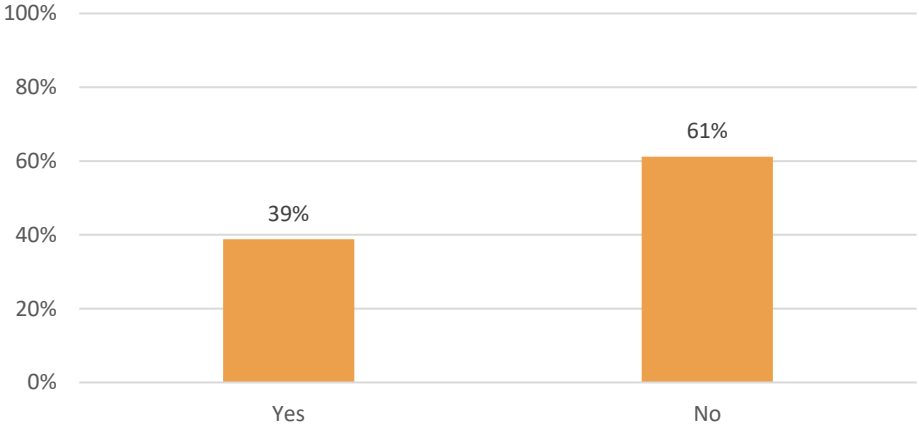


Table 9. Person wants to be a part of more community groups

Proxy respondents were allowed for this question

State	No	Yes	N
AR	66%	34%	402
CO	53%	47%	379
CT	64%	36%	399
DE	66%	34%	392
FL	59%	41%	406
GA	68%	32%	379
IL	70%	30%	372
IN	62%	38%	980
KS	84%	16%	319
KY	84%	16%	395
MA	56%	44%	347
MI	66%	34%	590
MN	50%	50%	369
MO	77%	23%	376
NE	74%	26%	377
NV	57%	43%	365
NJ	51%	49%	388
NY	60%	40%	869
NC	52%	48%	416
OH	65%	35%	461
OK	51%	49%	276
OR	49%	51%	340
PA	66%	34%	577
SC	34%	66%	389
UT	71%	29%	336
VA	58%	42%	652
WI	63%	37%	489
Weighted NCI-IDD Average	61%	39%	12040

Table 10. Satisfaction with community inclusion scale

New scale in 2021-22

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
MO	68%	401	n/a	70%	65%	73%	n/a
KY	67%	315	n/a	60%	75%	69%	67%
NE	66%	414	74%	67%	69%	65%	62%
UT	66%	350	37%	66%	73%	69%	72%
KS	63%	354	n/a	58%	68%	66%	n/a
PA	63%	637	35%	62%	72%	66%	67%
WI	62%	506	n/a	49%	67%	63%	n/a
AR	62%	419	n/a	57%	56%	69%	n/a
OH	60%	518	60%	52%	61%	63%	n/a
DE	60%	433	n/a	60%	n/a	64%	n/a
CO	58%	418	n/a	69%	61%	58%	54%
CT	56%	444	n/a	50%	59%	60%	n/a
MN	55%	406	45%	51%	72%	57%	n/a
IL	55%	397	n/a	52%	55%	60%	n/a
NY	55%	970	n/a	54%	59%	55%	n/a
MI	55%	655	n/a	52%	55%	58%	n/a
FL	55%	443	n/a	48%	62%	56%	n/a
GA	55%	407	n/a	49%	66%	57%	56%
IN	53%	1051	54%	48%	55%	55%	n/a
VA	52%	702	n/a	50%	57%	54%	53%
OR	52%	398	n/a	46%	n/a	54%	48%
NC	50%	462	35%	46%	56%	52%	59%
NV	49%	403	n/a	42%	62%	57%	41%
MA	49%	395	n/a	44%	65%	53%	48%
NJ	48%	425	n/a	43%	55%	51%	n/a
OK	48%	298	n/a	44%	59%	50%	n/a
SC	30%	409	n/a	25%	39%	37%	n/a
Weighted NCI-IDD Average	56%	13030	51%	51%	62%	58%	58%

The scale includes the following items:

- Person is satisfied with how often they went on shopping in the past month
- Person is satisfied with how often they went out for entertainment in the past month
- Person is satisfied with how often they went to a restaurant or coffee shop in the past month
- Person is satisfied with how often they went to a religious service or spiritual practice in the past month
- Person is satisfied with the level of community group participation

Do you like how you usually spend your time during the day?

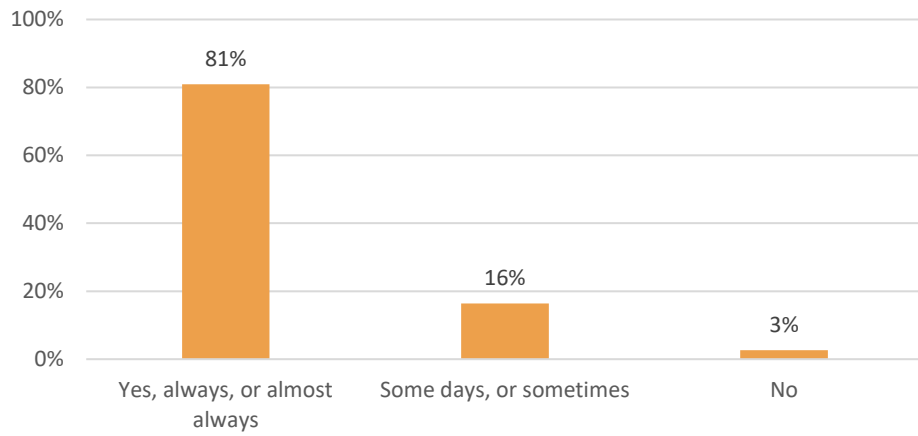


Table 11. Likes how they usually spend time during the day

New question in 2021-22

Significantly Above Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
AR	94%	273	n/a	98%	91%	95%	n/a
GA	90%	230	n/a	84%	97%	89%	98%
NE	89%	323	n/a	82%	93%	94%	88%
VA	89%	378	n/a	87%	86%	91%	91%
PA	89%	389	n/a	86%	87%	90%	n/a
SC	89%	265	n/a	89%	86%	89%	n/a

Within Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
OK	87%	178	n/a	88%	83%	89%	n/a
MO	86%	249	n/a	83%	88%	91%	n/a
IL	86%	267	n/a	84%	92%	88%	n/a
OH	84%	335	n/a	87%	83%	87%	n/a
IN	84%	700	85%	86%	82%	83%	n/a
CT	84%	320	n/a	86%	78%	87%	n/a
NC	84%	238	n/a	86%	77%	86%	74%
MN	83%	226	n/a	81%	78%	90%	n/a
Weighted NCI-IDD Average	81%	7976	81%	79%	82%	83%	82%
DE	81%	247	n/a	80%	n/a	n/a	n/a
FL	80%	244	n/a	69%	90%	78%	n/a
MI	79%	292	n/a	75%	78%	84%	n/a
WI	79%	312	n/a	62%	79%	90%	n/a
CO	78%	245	n/a	n/a	60%	84%	80%
NJ	78%	209	n/a	76%	73%	81%	n/a
KS	77%	265	n/a	69%	90%	74%	n/a
NV	77%	338	n/a	73%	79%	85%	n/a
MA	75%	257	n/a	68%	79%	84%	85%
UT	73%	194	n/a	72%	68%	75%	74%

Significantly Below Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
NY	73%	532	n/a	75%	73%	73%	n/a
OR	72%	279	n/a	88%	n/a	70%	79%
KY	52%	191	n/a	41%	63%	61%	46%

Do you like talking to health care providers using telehealth?

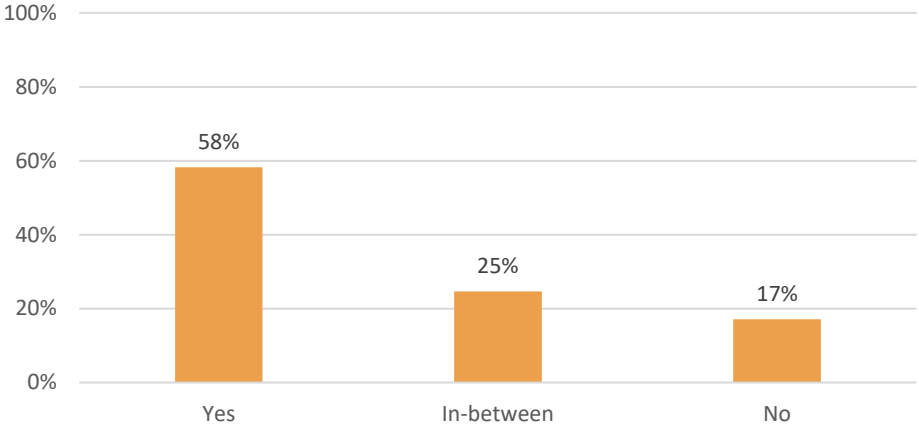


Table 12. Has used telehealth for healthcare services and like using it

New question in 2021-22; proxy respondents were allowed for this question

Significantly Above Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
KY	78%	256	n/a	77%	68%	79%	81%
SC	75%	155	n/a	74%	n/a	77%	n/a
GA	70%	234	n/a	69%	n/a	71%	70%
IN	69%	554	74%	71%	65%	63%	n/a

Within Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
MO	67%	207	n/a	62%	71%	64%	n/a
DE	64%	250	n/a	63%	n/a	n/a	n/a
NJ	64%	275	n/a	67%	67%	61%	n/a
VA	63%	471	n/a	63%	62%	64%	64%
AR	63%	156	n/a	n/a	63%	56%	n/a
PA	62%	313	n/a	60%	57%	66%	n/a
UT	62%	199	n/a	69%	n/a	64%	44%
NV	61%	178	n/a	65%	43%	64%	n/a
NC	60%	232	n/a	62%	59%	58%	57%
CT	59%	222	n/a	56%	63%	60%	n/a
FL	59%	262	n/a	58%	68%	55%	n/a
Weighted NCI-IDD Average	58%	6967	69%	57%	58%	58%	62%
MN	58%	231	n/a	51%	57%	65%	n/a
OH	56%	269	68%	51%	46%	61%	n/a
IL	56%	148	n/a	56%	n/a	61%	n/a
WI	56%	205	n/a	50%	65%	55%	n/a
CO	55%	269	n/a	n/a	41%	59%	53%
NY	53%	615	n/a	55%	56%	49%	n/a
OK	53%	137	n/a	55%	n/a	40%	n/a
MA	52%	255	n/a	52%	45%	56%	50%
OR	51%	205	n/a	n/a	n/a	48%	52%
NE	50%	143	n/a	55%	48%	43%	n/a

Significantly Below Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
MI	47%	398	n/a	45%	49%	48%	n/a
KS	35%	128	n/a	27%	39%	50%	n/a

Do you like getting those other services using videoconference?

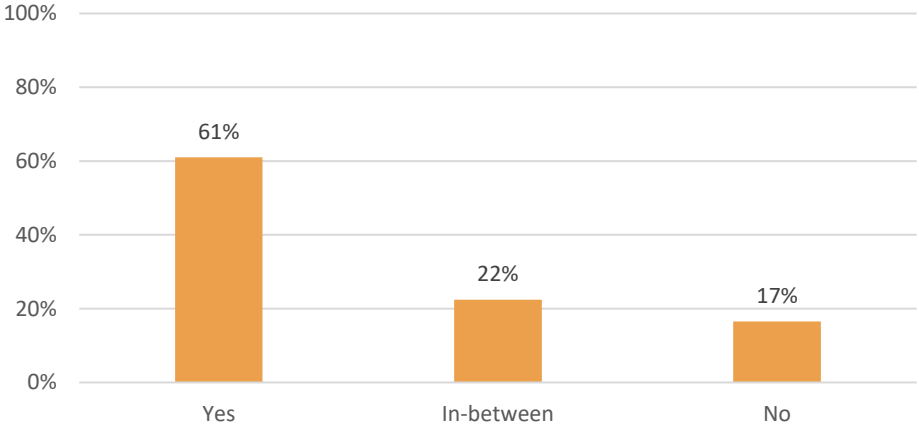


Table 13. Has accessed services and support using video conference technology and like using it

New question in 2021-22; proxy respondents were allowed for this question

Significantly Above Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
GA	77%	124	n/a	73%	n/a	80%	n/a
IN	77%	266	86%	83%	n/a	58%	n/a

Within Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
KY	76%	58	n/a	n/a	n/a	n/a	n/a
AR	71%	34	n/a	n/a	n/a	n/a	n/a
NC	69%	110	n/a	n/a	n/a	65%	n/a
VA	69%	188	n/a	68%	n/a	70%	67%
OK	68%	81	n/a	76%	n/a	n/a	n/a
PA	66%	204	n/a	65%	n/a	66%	n/a
OH	65%	139	n/a	n/a	70%	62%	n/a
NV	65%	77	n/a	66%	n/a	71%	n/a
MN	64%	164	n/a	63%	n/a	65%	n/a
MO	63%	62	n/a	n/a	67%	67%	n/a
IL	63%	70	n/a	54%	n/a	76%	n/a
DE	62%	98	n/a	71%	n/a	n/a	n/a
NY	62%	412	n/a	63%	54%	60%	n/a
Weighted NCI-IDD Average	61%	3607	79%	60%	61%	60%	63%
UT	61%	84	n/a	60%	n/a	65%	n/a
OR	60%	104	n/a	n/a	n/a	55%	n/a
NJ	60%	230	n/a	60%	n/a	59%	n/a
CO	59%	195	n/a	n/a	n/a	63%	62%
CT	59%	167	n/a	55%	67%	57%	n/a
MI	59%	125	n/a	51%	n/a	59%	n/a
WI	51%	104	n/a	n/a	64%	54%	n/a
MA	50%	211	n/a	48%	n/a	62%	n/a

Significantly Below Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
FL	44%	100	n/a	42%	n/a	43%	n/a
NE	39%	79	n/a	n/a	30%	27%	n/a
KS	32%	103	n/a	28%	39%	37%	n/a

SC not show due to low count

Do you like talking to your case manager/service coordinator using videoconference?

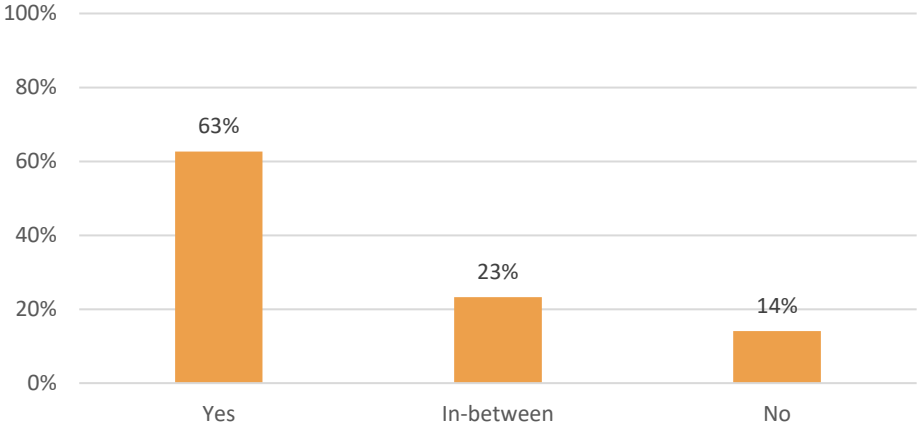


Table 14. Have talked with their case manager using video conference technology like using it

New question in 2021-22; proxy respondents were allowed for this question

Significantly Above Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
KY	84%	290	n/a	82%	81%	88%	83%
SC	81%	96	n/a	85%	n/a	68%	n/a
GA	75%	305	n/a	72%	74%	78%	77%
NJ	74%	159	n/a	73%	90%	71%	n/a
UT	74%	249	n/a	77%	74%	76%	61%
IN	72%	597	77%	77%	64%	69%	n/a

Within Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
AR	71%	103	n/a	n/a	68%	70%	n/a
DE	68%	172	n/a	67%	n/a	n/a	n/a
PA	67%	390	n/a	66%	50%	71%	n/a
NC	66%	217	n/a	70%	n/a	63%	56%
OH	65%	240	n/a	79%	62%	63%	n/a
FL	64%	263	n/a	56%	58%	70%	n/a
VA	64%	454	n/a	58%	69%	67%	67%
Weighted NCI-IDD Average	63%	7059	70%	62%	61%	63%	66%
NY	61%	638	n/a	62%	57%	61%	n/a
NV	61%	170	n/a	64%	43%	68%	n/a
IL	61%	148	n/a	56%	n/a	66%	n/a
MN	61%	242	n/a	55%	70%	59%	n/a
CO	60%	300	n/a	n/a	53%	65%	57%
CT	60%	214	n/a	62%	50%	61%	n/a
MO	59%	296	n/a	56%	61%	59%	n/a
NE	59%	92	n/a	n/a	n/a	65%	n/a
OK	56%	202	n/a	58%	51%	52%	n/a

Significantly Below Average

State	Average within state	N	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home
MA	52%	254	n/a	50%	47%	61%	55%
OR	51%	269	n/a	63%	n/a	50%	49%
WI	51%	128	n/a	n/a	71%	51%	n/a
MI	51%	383	n/a	48%	55%	53%	n/a
KS	41%	188	n/a	37%	38%	51%	n/a



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