2021-22 CA Child Family Survey State Report

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Introduction

What is NCI-IDD

The National Core Indicators® – Intellectual and Developmental Disabilities (NCI®-IDD) is a voluntary effort by state developmental disability agencies to track their performance using a standardized set of consumer and family/guardian surveys with nationally validated measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

In 2021-22, a total of 48 states, the District of Columbia and 22 sub-state entities participated in NCI-IDD.

Where are the statistics in this report from?

This report includes findings from the National Core Indicators 2021-22 Child Family Survey (CFS). The NCI-IDD averages data shown are weighted. These data are comprised of 7,902 valid surveys collected across 7 states: Alaska (AK), California (CA), Indiana (IN), Louisiana (LA), Missouri (MO), Oregon (OR) and Wisconsin (WI).

What is the NCI-IDD Child Family Survey?

The NCI-IDD Child Family Survey is used to gather data on family outcomes. It is mailed to families who have a child who lives with the respondent and receives at least one service in addition to case management from the state DD agency. Some states survey respondents who have a "child" up to 22 years old who receive child services. The survey collects demographic information on both the individual receiving services ('family member') as well as the person who fills out the survey (the 'respondent') and information on services and supports received. The survey is continually refined and tested to ensure it is valid and reliable.

Please note that while the term "case manager" is used throughout this report, the same role may also be referred to as "service coordinator" or "supports coordinator" depending on the state.

Important note on responses: All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses, and personal characteristics.

Important note on Impact of COVID-19

The 2021-22 NCI-IDD Family Survey data collection cycle began July 1, 2021 and ended June 30, 2022. As COVID-19 variants continued to impact communities across the United States, states were impacted in various ways throughout the year. Because the family surveys do not collect information on the date of survey completion, these data cannot fully assess what impact the pandemic had on data collected at different times throughout the year. While these data will serve as an important baseline, and meaningful way for states to understand the overall impact of services on families of individuals being served, these data should be read with caution. To help better understand the overall impact of

COVID-19 on families, NCI-IDD added a stateoptional COVID-19 Supplement to all NCI-IDD Surveys. The COVID-19 Supplement is intended to support the understanding of the experience of people with disabilities and their families at the beginning of the COVID-19 pandemic, and their interactions with services during that time. Last year's Family Survey COVID-19 Supplement can be found <u>here</u>.

What is included in this report?

This report includes this state's Child Family Survey data compared to the NCI-IDD Average. State outcomes that are significantly higher or lower than the NCI-IDD Average are indicated with an arrow:

- Outcomes where the state is significantly above the NCI-IDD average are denoted with an up arrow ▲;
- Outcomes where the state is significantly below the NCI-IDD average are denoted with a down arrow ▼.

Significance is based on "Always" or "Yes" response.

The charts in this document, grouped by subdomain, display the state results alongside the average across states (NCI-IDD average). The charts are followed by accessible tables containing the same information.

To find out more about the development of the Adult Family Survey, data analysis and state samples, check out the <u>National Child Family Survey Report</u>.

Demographics

Child

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 68% | 32% | 5424 |
| Weighted NCI-IDD Average | 68% | 32% | 7615 |

Table 1. More Than One Child Living in the Home Has IDD

Table 2. Child's Age

| State | Age | N |
|--------------------------|------|------|
| CA | 10.5 | 5455 |
| Weighted NCI-IDD Average | 10.6 | 7741 |

Table 3. Child's Gender

| State | Male | Female | Other | Ν |
|--------------------------|------|--------|-------|------|
| СА | 72% | 27% | 0% | 5480 |
| Weighted NCI-IDD Average | 71% | 29% | 0% | 7764 |

Table 4. Child's Race and Ethnicity

| State | American Indian or Alaska Native | Asian | Black or African American | Pacific Islander | White | Hispanic or Latino | Other | Prefer Not to Say |
|--------------------------------|---|-------|---------------------------------|---------------------|-------|-----------------------|-------|-------------------------|
| СА | 2% | 17% | 6% | 1% | 28% | 55% | 2% | 3% |
| Weighted NCI-IDD Average | 2% | 14% | 8% | 1% | 41% | 43% | 2% | 2% |

Table 5a. Child's Conditions

| State | Intellectual Disability | Mood Illness or psychiatric diagnosis | Autism Spectrum Disorder | Cerebral Palsy | Limited or No Vision | Hearing loss (severe or profound) |
|--------------------------------|----------------------------|---|--------------------------------|-------------------|----------------------------|---|
| СА | 31% | 9% | 75% | 7% | 5% | 2% |
| Weighted NCI-IDD Average | 34% | 12% | 71% | 8% | 5% | 3% |

Table 5b. Child's Conditions (continued)

| State | Brain Injury | Seizure Or Neurological Disorder | Chemical Dependency | Down Syndrome | Prader- Willi Syndrome | Fetal Alcohol Spectrum Disorder (FASD) | Other |
|--------------------------------|-----------------|--|------------------------|------------------|------------------------------|--|-------|
| СА | 3% | 11% | 0% | 9% | 0% | 1% | 16% |
| Weighted NCI-IDD Average | 4% | 14% | 0% | 9% | 0% | 1% | 21% |

Table 6a. Child's Health Conditions

| State | Cardiovascular Disease | Diabetes | Cancer | High Blood Pressure | High Cholesterol |
|-----------------------------|---------------------------|----------|--------|------------------------|---------------------|
| СА | 7% | 3% | 2% | 3% | 5% |
| Weighted NCI-IDD Average | 8% | 3% | 2% | 3% | 5% |

Table 6b. Child's Health Conditions (continued)

| State | Dysphagia | Pressure Ulcers | Oral Health Problems | Sleep Apnea |
|-----------------------------|-----------|--------------------|-------------------------|----------------|
| СА | 8% | 1% | 8% | 18% |
| Weighted NCI-IDD Average | 12% | 1% | 9% | 20% |

Table 6c. Child's Health Conditions (continued)

| State | Other pulmonary diagnosis | Chronic kidney disease | Long-term health problems associated with COVID-19 | Other |
|------------------------------|------------------------------|---------------------------|--|-------|
| СА | 7% | 2% | 1% | 36% |
| Weighted NCI- IDD Average | 8% | 3% | 1% | 37% |

| State | English | Spanish | Chinese | Tagalog | Vietnamese | American Sign Language | Other | N |
|--------------------------------|---------|---------|---------|---------|------------|------------------------------|-------|------|
| СА | 73% | 12% | 1% | 0% | 0% | 0% | 14% | 5534 |
| Weighted NCI-IDD Average | 79% | 9% | 1% | 0% | 0% | 0% | 11% | 7770 |

Table 7. Child's Preferred Language

| State | Spoken | Gestures or Body Language | Sign Language or Finger Spelling | Communication Aid or Device | Other | N |
|--------------------------------|--------|---------------------------------|--|--------------------------------|-------|------|
| СА | 70% | 15% | 2% | 4% | 8% | 5503 |
| Weighted NCI-IDD Average | 70% | 16% | 2% | 5% | 7% | 7736 |

Table 8. Child's Preferred Means of Communication

Table 9. Child's Support Needs for Self-Injurious, Disruptive, and/or Destructive Behaviors

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

| State | None | Some | Extensive | Ν |
|--------------------------|------|------|-----------|------|
| CA | 29% | 44% | 27% | 5400 |
| Weighted NCI-IDD Average | 30% | 43% | 26% | 7621 |

Table 10. Child's Level of Help Needed with Personal Care Activities (for example, bathing, dressing, eating)

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

| State | None | Some | Extensive | Ν |
|--------------------------|------|------|-----------|------|
| CA | 10% | 42% | 48% | 5512 |
| Weighted NCI-IDD Average | 9% | 42% | 49% | 7751 |

Respondents

This section provides demographic information about the respondent.

| State | English | Spanish | Chinese | Tagalog | Vietnamese | American Sign Language | Other | N |
|--------------------------------|---------|---------|---------|---------|------------|------------------------------|-------|------|
| СА | 54% | 33% | 2% | 1% | 1% | 0% | 9% | 5458 |
| Weighted NCI-IDD Average | 65% | 25% | 2% | 1% | 1% | 0% | 7% | 7690 |

Table 11. Language Usually Spoken at Home

Table 12. Respondent's Age

| State | Under 35 | 35-54 | 55-74 | 75 or Older | N |
|--------------------------|----------|-------|-------|-------------|------|
| СА | 14% | 75% | 10% | 0% | 5445 |
| Weighted NCI-IDD Average | 13% | 75% | 12% | 0% | 7692 |

Table 13. Respondent's Health

| State | Excellent | Very good | Good | Fair | Poor | N |
|--------------------------|-----------|-----------|------|------|------|------|
| CA | 14% | 30% | 40% | 15% | 2% | 5458 |
| Weighted NCI-IDD Average | 14% | 32% | 39% | 14% | 2% | 7698 |

| State | Parent | Sibling | Grandparent | Other | N |
|--------------------------|--------|---------|-------------|-------|------|
| СА | 97% | 0% | 2% | 1% | 5539 |
| Weighted NCI-IDD Average | 96% | 0% | 3% | 1% | 7783 |

Table 14. Respondent's Relationship to Child

Table 15. Respondent or Other Family Member Provides Paid Support to Child **Responses are not mutually exclusive, therefore N is not shown.**

| State | No | Yes, I am | Yes, Another Family Member Is |
|--------------------------|-----|-----------|-------------------------------|
| СА | 56% | 28% | 18% |
| Weighted NCI-IDD Average | 61% | 24% | 17% |

| State | One | Two | There | Four or More | N |
|--------------------------|-----|-----|-------|--------------|------|
| СА | 16% | 55% | 19% | 10% | 5456 |
| Weighted NCI-IDD Average | 17% | 57% | 18% | 8% | 7678 |

Table 16. Number of Adults in Household

Table 17. Number of Children (Under 18 Years Old) in Household (Including the Child Receiving Services)

| State | One | Two | Three | Four or More | N |
|--------------------------|-----|-----|-------|--------------|------|
| СА | 36% | 39% | 18% | 8% | 5427 |
| Weighted NCI-IDD Average | 36% | 38% | 17% | 9% | 7632 |

| State | No High School Diploma or GED | High School Diploma or GED | Vocational School or Certificate Program | Some College | College Degree or Higher | N |
|--------------------------------|--|----------------------------------|---|-----------------|--------------------------------|------|
| СА | 20% | 21% | 7% | 15% | 37% | 5518 |
| Weighted NCI-IDD Average | 16% | 19% | 7% | 16% | 42% | 7747 |

Table 18. Respondent's Highest Level of Education

Table 19. Total Taxable Household Income of Wage Earners in the Past Year

Please note: Respondents did not respond if they were a public guardian/administrator, or if they represent a financial institution or guardianship agency. Does not include state/federal benefits such as SSI, SSDI etc.

| State | No Earned Income | Up to \$15,000 | \$15,001 to \$25,000 | \$25,001 to \$50,000 | \$50,001 to \$75,000 | Over \$75,000 | Prefer Not to Say | N |
|--------------------------------|------------------------|-------------------|----------------------------|----------------------------|----------------------------|------------------|-------------------------|------|
| СА | 6% | 10% | 12% | 20% | 13% | 26% | 14% | 5336 |
| Weighted NCI-IDD Average | 6% | 9% | 11% | 19% | 14% | 28% | 14% | 7554 |

| State | Urban or Suburban | Rural | N |
|--------------------------|-------------------|-------|------|
| CA | 90% | 10% | 4788 |
| Weighted NCI-IDD Average | 84% | 16% | 6946 |

Table 20. Residential Designation (Urban, Suburban, or Rural)

Services and Supports Received

This section provides information about the services and supports received by the family from the state.

Table 21a. Services and Supports Received From State

| State | Financial Support | Out-of-home respite care | Early Intervention |
|-----------------------------|----------------------|--------------------------|-----------------------|
| СА | 11% | 30% | 1% |
| Weighted NCI-IDD Average | 15% | 29% | 8% |

Table 21b. Services and Supports Received From State (continued)

| State | Transportation | Mental/ behavioral health care or other treatments or therapies | Self-Direction or Fiscal Intermediary Services |
|------------------------------|----------------|---|---|
| CA | 2% | 21% | 15% |
| Weighted NCI- IDD Average | 6% | 36% | 23% |

Table 22. Additional Services and Supports Received

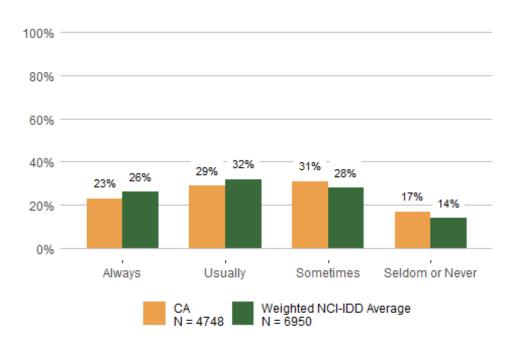
All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Social Security Payments (SSI or SSB) | Services or Supports from Other Agencies or Organizations |
|-----------------------------|--|---|
| СА | 33% | 60% |
| Weighted NCI-IDD Average | 33% | 63% |

Child Family Survey Results

Information and Planning

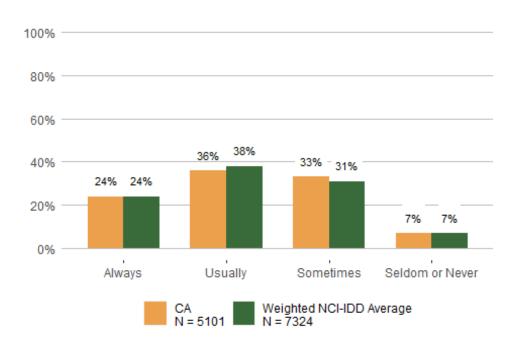
Families have the information and support needed to take part in planning supports and services for their family member receiving services and supports from the state developmental disabilities system.



Do you get enough information to take part in planning services for your child?

Table 23. Do you get enough information to take part in planning services for your child?

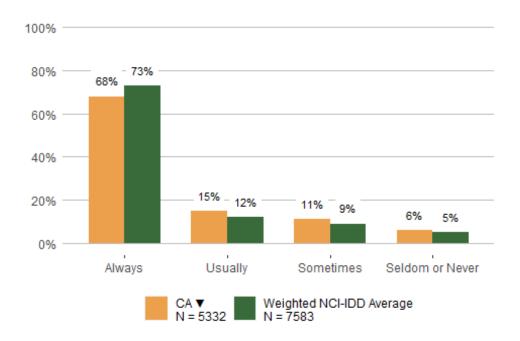
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA | 23% | 29% | 31% | 17% | 4748 |
| Weighted NCI-IDD Average | 26% | 32% | 28% | 14% | 6950 |



Is the information you get about services and supports easy to understand?

Table 24. Is the information you get about services and supports easy to understand?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA | 24% | 36% | 33% | 7% | 5101 |
| Weighted NCI-IDD Average | 24% | 38% | 31% | 7% | 7324 |

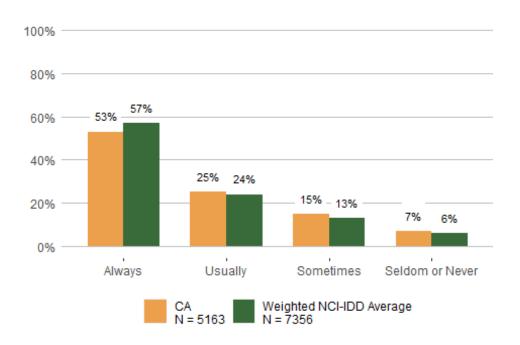


Do you get information about services and supports in your preferred language?

Table 25. Do you get information about services and supports in your preferred language?

New question in 2021-22

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA ▼ | 68% | 15% | 11% | 6% | 5332 |
| Weighted NCI-IDD Average | 73% | 12% | 9% | 5% | 7583 |

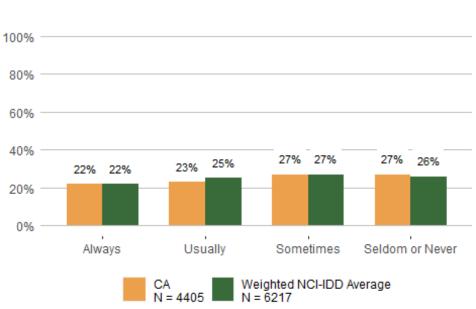


Does the case manager/service coordinator listen to your family's choices and opinions?

Table 26. Does the case manager/service coordinator listen to your family's choices and opinions?

Question changed in 2021-22

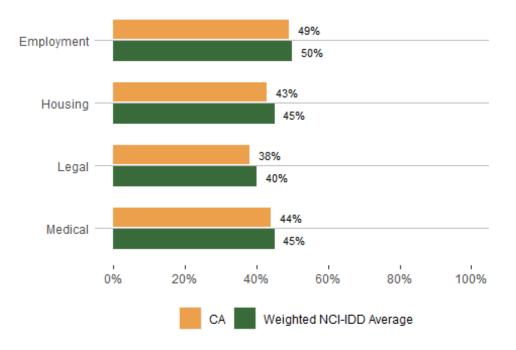
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA | 53% | 25% | 15% | 7% | 5163 |
| Weighted NCI-IDD Average | 57% | 24% | 13% | 6% | 7356 |



Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)?

Table 27. Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| СА | 22% | 23% | 27% | 27% | 4405 |
| Weighted NCI-IDD Average | 22% | 25% | 27% | 26% | 6217 |



Do you need help planning for your child's future with respect to any of the following?

Table 28a. Do you need help planning for your child's future with respect to any of the following?

| State | Employment | Housing | Legal | Medical |
|--------------------------|------------|---------|-------|---------|
| CA | 49% | 43% | 38% | 44% |
| Weighted NCI-IDD Average | 50% | 45% | 40% | 45% |

Categories are not mutually exclusive, therefore N is not shown

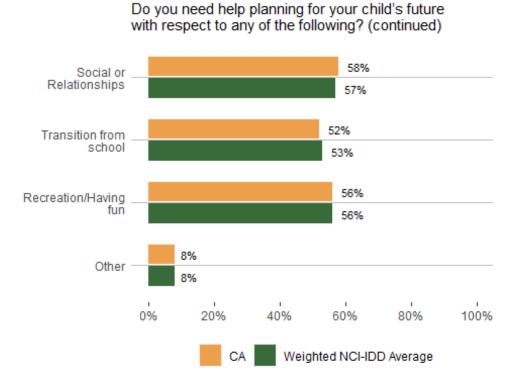
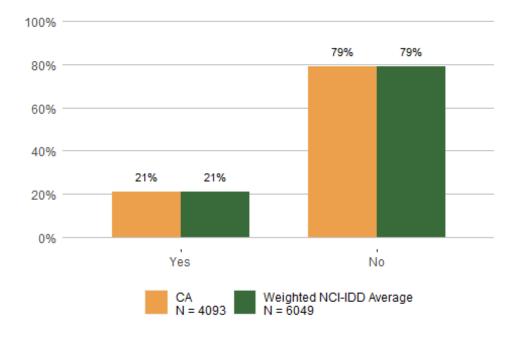


Table 28b. Do you need help planning for your child's future with respect to any of the following? (continued)

| State | Social or Relationships | Transition from school | Recreation/Having fun | Other |
|-----------------------------|----------------------------|------------------------|-----------------------|-------|
| СА | 58% | 52% | 56% | 8% |
| Weighted NCI-IDD Average | 57% | 53% | 56% | 8% |

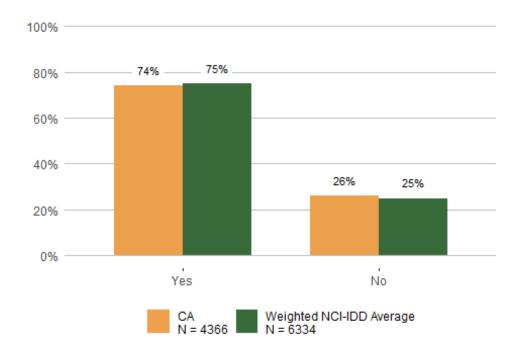
Categories are not mutually exclusive, therefore N is not shown



Has your family learned about alternatives to guardianship?

Table 29. Has your family learned about alternatives to guardianship? New question in 2021-22

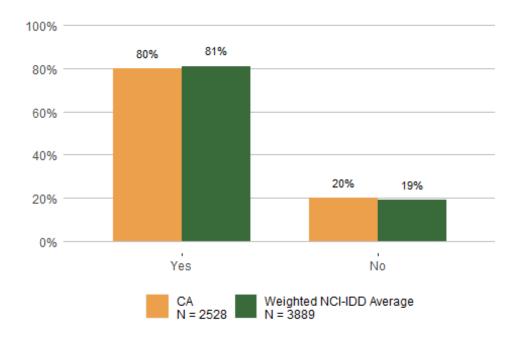
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 21% | 79% | 4093 |
| Weighted NCI-IDD Average | 21% | 79% | 6049 |



Does your child have a service plan?

Table 30. Does your child have a service plan?

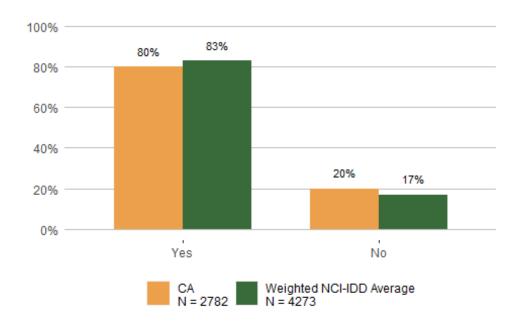
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 74% | 26% | 4366 |
| Weighted NCI-IDD Average | 75% | 25% | 6334 |



Does the service plan include all the services and supports your child needs?

Table 31. Does the service plan include all the services and supports your child needs?

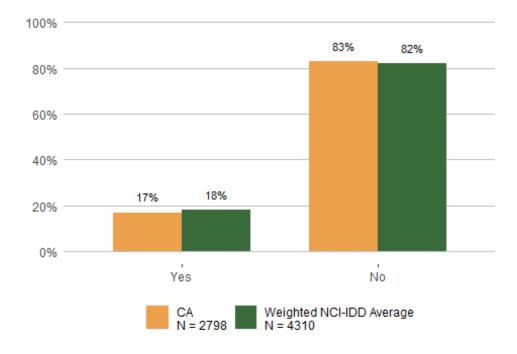
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 80% | 20% | 2528 |
| Weighted NCI-IDD Average | 81% | 19% | 3889 |



Did you or someone else in your family (besides your child with a disability) help make the service plan?

Table 32. Did you or someone else in your family (besides your child with a disability) help make the service plan?

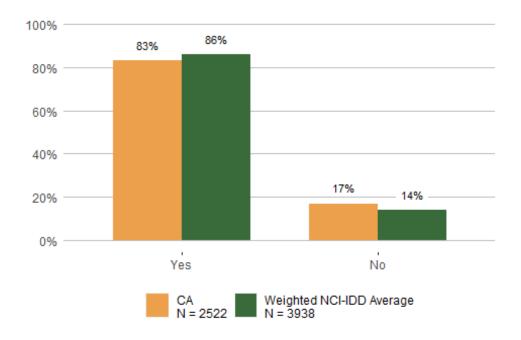
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 80% | 20% | 2782 |
| Weighted NCI-IDD Average | 83% | 17% | 4273 |



Did your child help make the service plan?

Table 33. Did your child help make the service plan?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 17% | 83% | 2798 |
| Weighted NCI-IDD Average | 18% | 82% | 4310 |

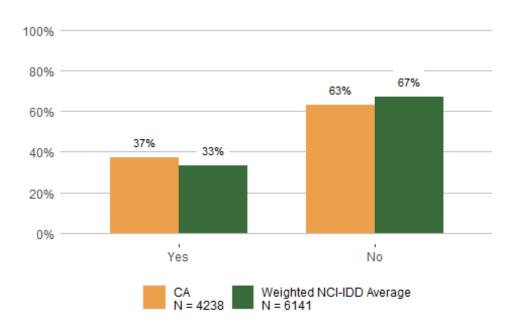


Do you feel like your family had enough say or input in making the service plan?

Table 34. Do you feel like your family had enough say or input in making the service plan?

New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 83% | 17% | 2522 |
| Weighted NCI-IDD Average | 86% | 14% | 3938 |



Does your child have a transition plan (as part of an IEP or Section 504 plan through their high school, usually starting at age 14)?

Table 35. Does your child have a transition plan (as part of an IEP or Section 504 plan through their high school, usually starting at age 14)?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 37% | 63% | 4238 |
| Weighted NCI-IDD Average | 33% | 67% | 6141 |

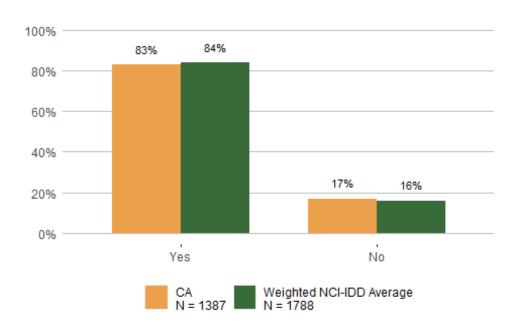
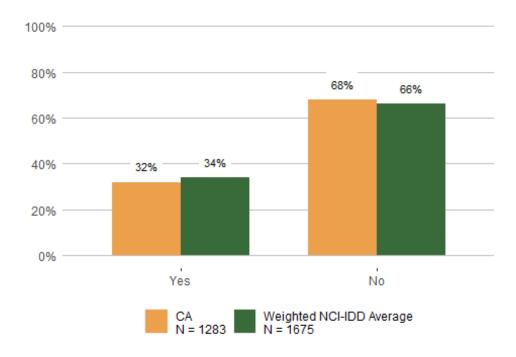


Table 36. If your child has a transition plan, did you or another family member help make the transition plan?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 83% | 17% | 1387 |
| Weighted NCI-IDD Average | 84% | 16% | 1788 |

If your child has a transition plan, did you or another family member help make the transition plan?



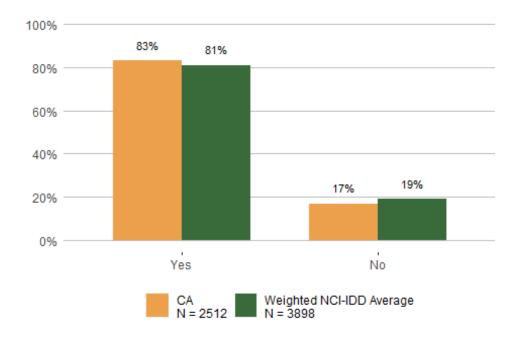
Did your child help make the transition plan?

Table 37. If your child has a transition plan, did your child help make the transition plan?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 32% | 68% | 1283 |
| Weighted NCI-IDD Average | 34% | 66% | 1675 |

Access and Delivery of Services and Supports

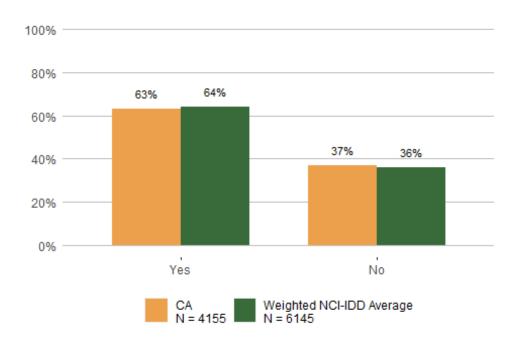
Families receive services and supports that are appropriate to the needs of the family and the family member receiving services and supports from the state developmental disabilities system.



Does your child get all the services listed in the ISP?

Table 38. Does your child get all the services listed in the ISP?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 83% | 17% | 2512 |
| Weighted NCI-IDD Average | 81% | 19% | 3898 |



Does your family get the supports and services it needs?

Table 39. Does your family get the supports and services it needs?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 63% | 37% | 4155 |
| Weighted NCI-IDD Average | 64% | 36% | 6145 |

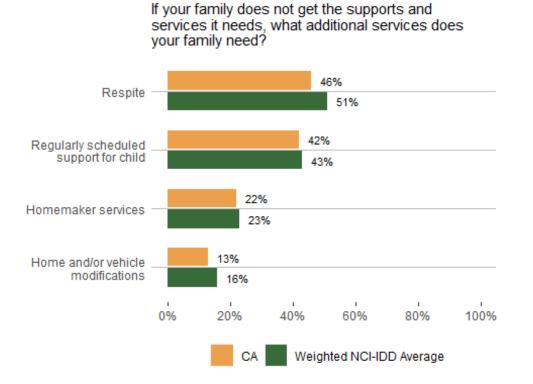


Table 40a. If your family does not get the supports and services it needs, what additional services does your family need?

| Categories are | not mutually ex | clusive. ther | efore N is | not shown |
|----------------|-----------------|---------------|------------|-----------|
| 0410001100410 | noennaeaan, e, | | 010101110 | |

| State | Respite | Regularly scheduled support for child | Homemaker services | Home and/or vehicle modifications |
|------------------------------|---------|---------------------------------------|-----------------------|-----------------------------------|
| СА | 46% | 42% | 22% | 13% |
| Weighted NCI- IDD Average | 51% | 43% | 23% | 16% |

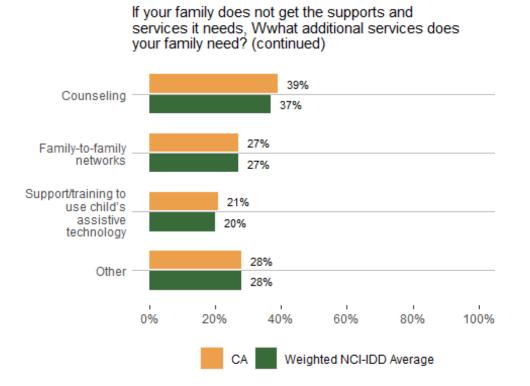
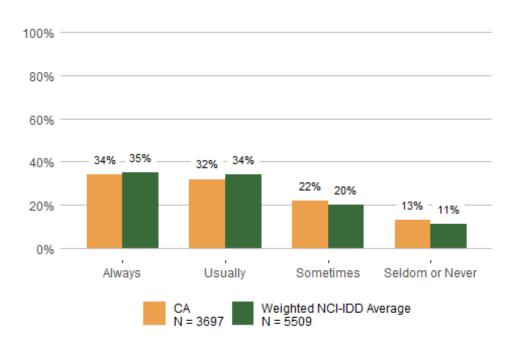


Table 40b. If your family does not get the supports and services it needs, Wwhat additional services does your family need? (continued)

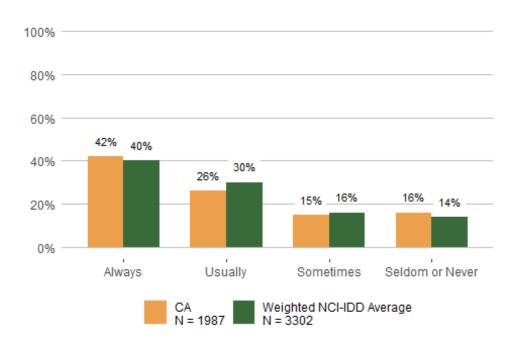
| State | Counseling | Family-to-family networks | Support/training to use child's assistive technology | Other |
|------------------------------|------------|------------------------------|--|-------|
| СА | 39% | 27% | 21% | 28% |
| Weighted NCI- IDD Average | 37% | 27% | 20% | 28% |



Do services and supports change when your family's needs change?

Table 41. Do services and supports change when your family's needs change?

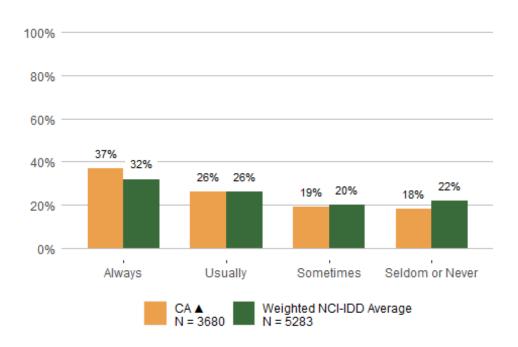
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| СА | 34% | 32% | 22% | 13% | 3697 |
| Weighted NCI-IDD Average | 35% | 34% | 20% | 11% | 5509 |



Does your child have the special equipment or accommodations they need?

Table 42. Does your child have the special equipment or accommodations they need?

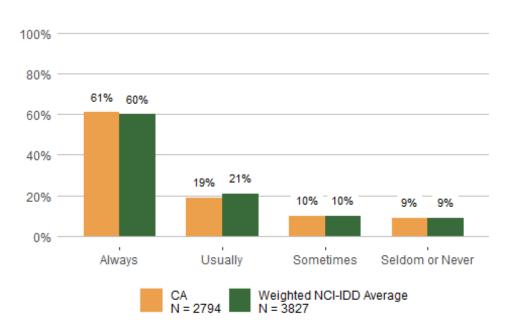
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| СА | 42% | 26% | 15% | 16% | 1987 |
| Weighted NCI-IDD Average | 40% | 30% | 16% | 14% | 3302 |



If you need respite services, how often are you able to get them when needed?

Table 43. If you need respite services, how often are you able to get them when needed?

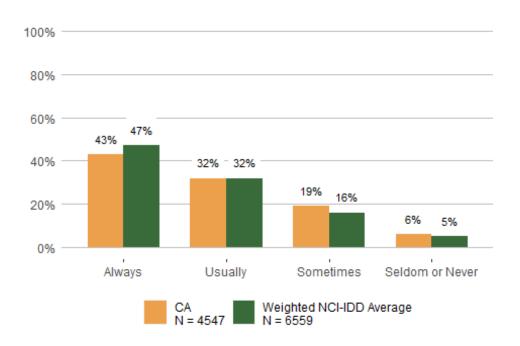
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA 🔺 | 37% | 26% | 19% | 18% | 3680 |
| Weighted NCI-IDD Average | 32% | 26% | 20% | 22% | 5283 |



If you have used respite services in the past 12 months, were you satisfied with the quality of the respite providers?

Table 44. If you have used respite services in the past 12 months, were you satisfied with the quality of the respite providers?

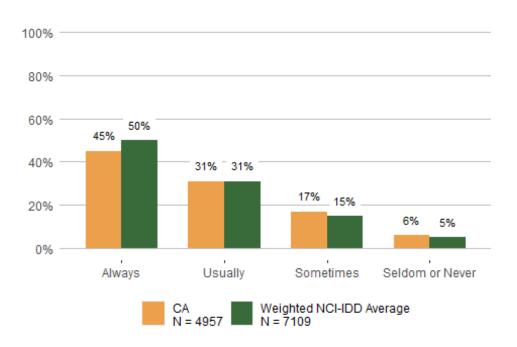
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| СА | 61% | 19% | 10% | 9% | 2794 |
| Weighted NCI-IDD Average | 60% | 21% | 10% | 9% | 3827 |



Are you able to contact your child's support workers when you want?

Table 45. Are you able to contact your child's support workers when you want?

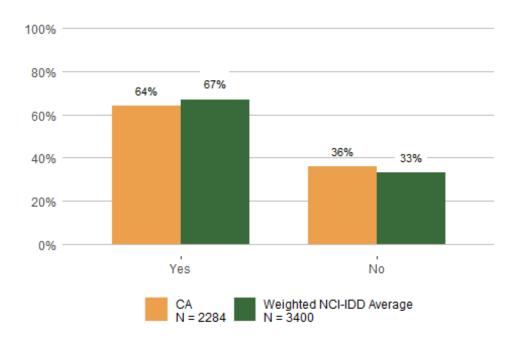
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| СА | 43% | 32% | 19% | 6% | 4547 |
| Weighted NCI-IDD Average | 47% | 32% | 16% | 5% | 6559 |



Are you able to contact your child's case manager /service coordinator when you want?

Table 46. Are you able to contact your child's case manager /service coordinator when you want?

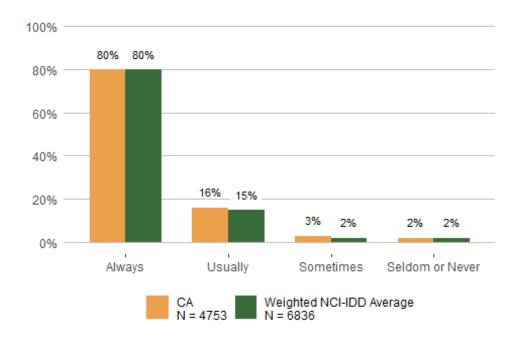
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA | 45% | 31% | 17% | 6% | 4957 |
| Weighted NCI-IDD Average | 50% | 31% | 15% | 5% | 7109 |



Do service providers for your child work together to provide support?

Table 47. Do service providers for your child work together to provide support?

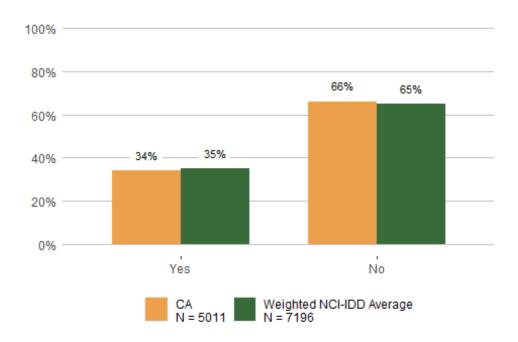
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 64% | 36% | 2284 |
| Weighted NCI-IDD Average | 67% | 33% | 3400 |



Are services delivered in a way that is respectful of your family's culture?

Table 48. Are services delivered in a way that is respectful of your family's culture?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA | 80% | 16% | 3% | 2% | 4753 |
| Weighted NCI-IDD Average | 80% | 15% | 2% | 2% | 6836 |



Does your child use technology in their everyday life to help them do things on their own?

Table 49. Does your child use technology in their everyday life to help them do things on their own?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 34% | 66% | 5011 |
| Weighted NCI-IDD Average | 35% | 65% | 7196 |

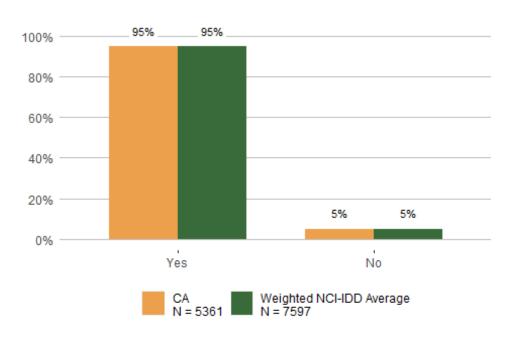
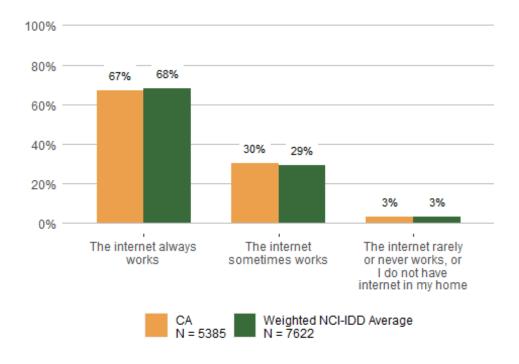


Table 50. Is there a computer, tablet (for example an iPad), or smartphone that your family can use in your home?

| State | Yes | No | N |
|--------------------------|-----|----|------|
| CA | 95% | 5% | 5361 |
| Weighted NCI-IDD Average | 95% | 5% | 7597 |

Is there a computer, tablet (for example an iPad), or smartphone that your family can use in your home?



How well does the internet work in your home?

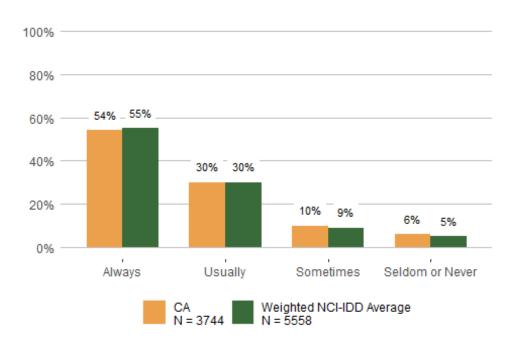
Table 51. How well does the internet work in your home?

New question in 2021-22

| State | The internet always works | The internet sometimes works | The internet rarely or never works, or I do not have internet in my home | N |
|------------------------------|------------------------------|---------------------------------|--|------|
| СА | 67% | 30% | 3% | 5385 |
| Weighted NCI- IDD Average | 68% | 29% | 3% | 7622 |

Workforce (New in 2021-22)

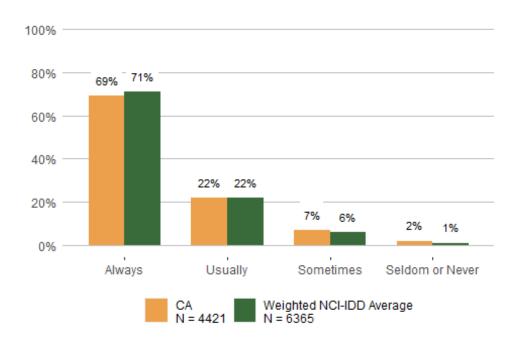
There is stable and sufficient workforce to meet demand. People are supported by staff who demonstrate respect for what is important to the person in their day-to-day life. Staff have the right skills to support people.



Do support workers come and go when they are supposed to?

Table 52. Do support workers come and go when they are supposed to?

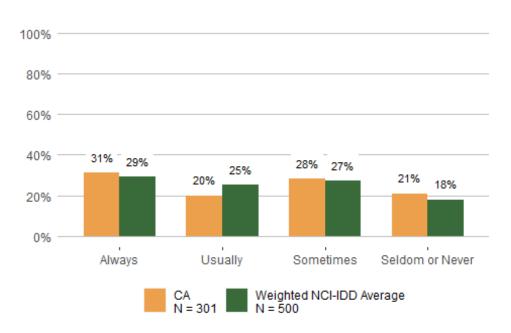
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| СА | 54% | 30% | 10% | 6% | 3744 |
| Weighted NCI-IDD Average | 55% | 30% | 9% | 5% | 5558 |



Do support workers speak to you in a way you understand?

Table 53. Do support workers speak to you in a way you understand?

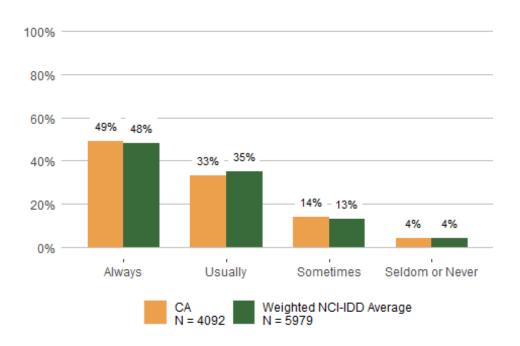
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| СА | 69% | 22% | 7% | 2% | 4421 |
| Weighted NCI-IDD Average | 71% | 22% | 6% | 1% | 6365 |



If your child does not communicate verbally, are there support workers who can communicate with your child?

Table 54. If your child does not communicate verbally, are there support workers who can communicate with your child?

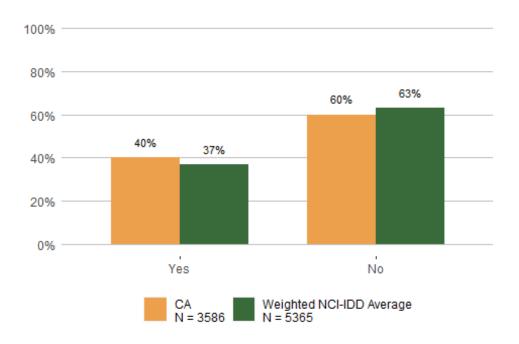
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|-----|
| СА | 31% | 20% | 28% | 21% | 301 |
| Weighted NCI-IDD Average | 29% | 25% | 27% | 18% | 500 |



Do support workers have the right information and skills to meet your family's needs?

Table 55. Do support workers have the right information and skills to meet your family's needs?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA | 49% | 33% | 14% | 4% | 4092 |
| Weighted NCI-IDD Average | 48% | 35% | 13% | 4% | 5979 |



Do your child's support workers change too often? Is there too much "turnover" of support workers?

Table 56. Do your child's support workers change too often? Is there too much "turnover" of support workers?

New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 40% | 60% | 3586 |
| Weighted NCI-IDD Average | 37% | 63% | 5365 |

Is there always a staff person available to support your child when support is needed?

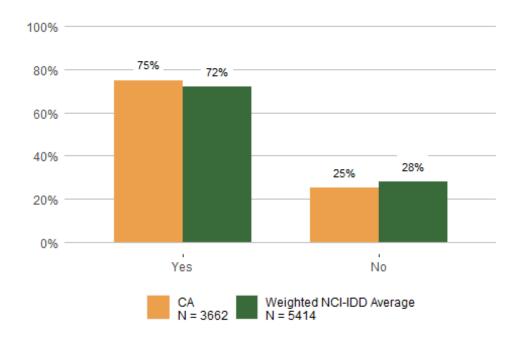


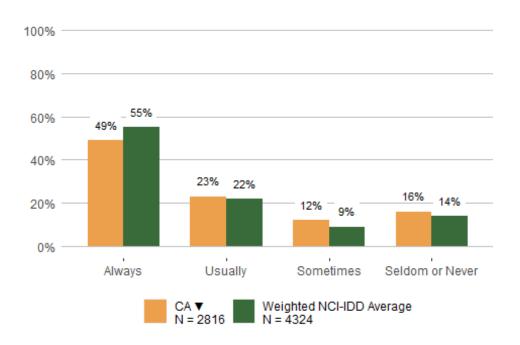
Table 57. Is there always a staff person available to support your child when support is needed?

New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 75% | 25% | 3662 |
| Weighted NCI-IDD Average | 72% | 28% | 5414 |

Choice, Decision Making and Control

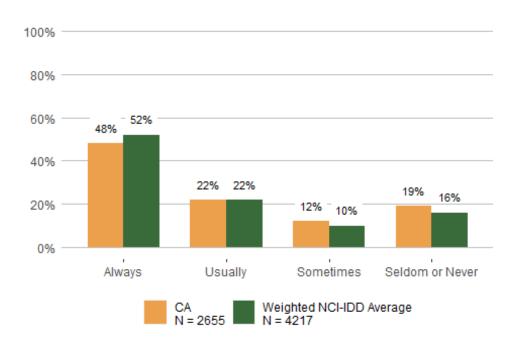
Families and family members with disabilities determine the services and supports they receive and the individuals or agencies who provide them.



Can someone in your family choose or change the agency that provides your child's services?

Table 58. Can someone in your family choose or change the agency that provides your child's services?

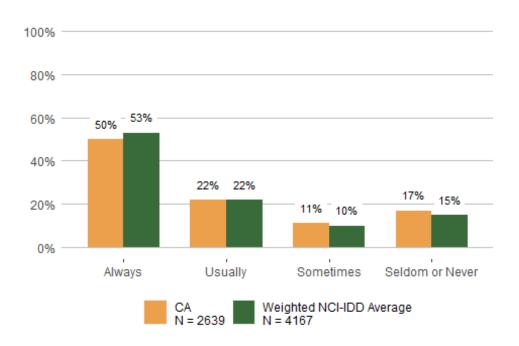
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA ▼ | 49% | 23% | 12% | 16% | 2816 |
| Weighted NCI-IDD Average | 55% | 22% | 9% | 14% | 4324 |



Can someone in your family choose or change your child's support workers?

Table 59. Can someone in your family choose or change your child's support workers?

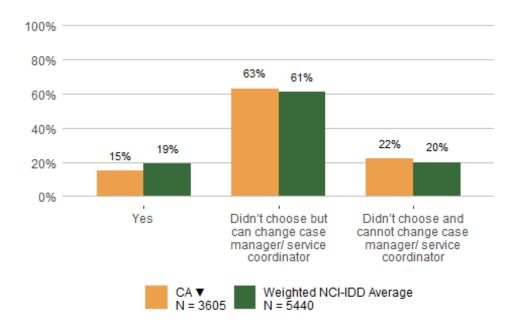
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA | 48% | 22% | 12% | 19% | 2655 |
| Weighted NCI-IDD Average | 52% | 22% | 10% | 16% | 4217 |



Can someone in your family directly manage support staff?

Table 60. Can someone in your family directly manage support staff? **Question changed in 2021-22**

| State | Always | Usually | Sometimes | Seldom or Never | Ν |
|--------------------------|--------|---------|-----------|-----------------|------|
| СА | 50% | 22% | 11% | 17% | 2639 |
| Weighted NCI-IDD Average | 53% | 22% | 10% | 15% | 4167 |



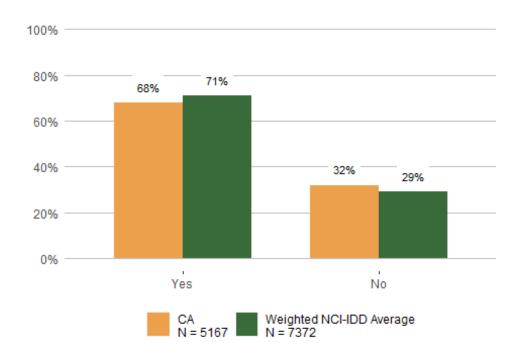
Did you, your child, or someone else in your family choose your child's case manager/service coordinator?

Table 61. Did you, your child, or someone else in your family choose your child's case manager/service coordinator?

| State | Yes | Didn't choose but can change case manager/ service coordinator | Didn't choose and cannot change case manager/ service coordinator | N |
|------------------------------|-----|--|---|------|
| CA ▼ | 15% | 63% | 22% | 3605 |
| Weighted NCI- IDD Average | 19% | 61% | 20% | 5440 |

Involvement in the Community

Family members with disabilities use integrated community services and participate in everyday community activities.

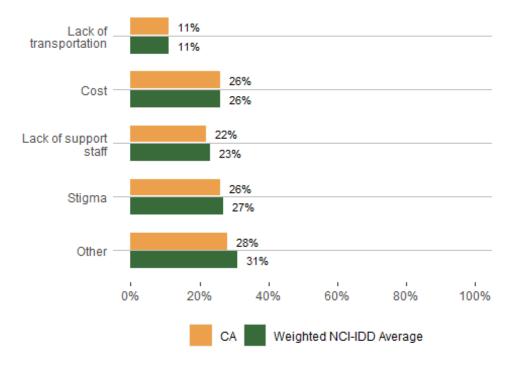


Does your child do things in the community?

Table 62. Does your child do things in the community?

Question changed in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 68% | 32% | 5167 |
| Weighted NCI-IDD Average | 71% | 29% | 7372 |

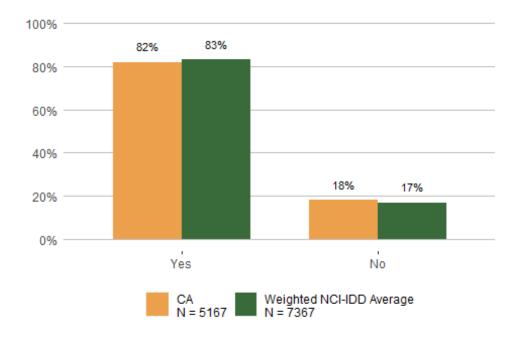


What makes it hard to do things in the community?

Table 63. What makes it hard to do things in the community?

Categories are not mutually exclusive, therefore N is not shown.

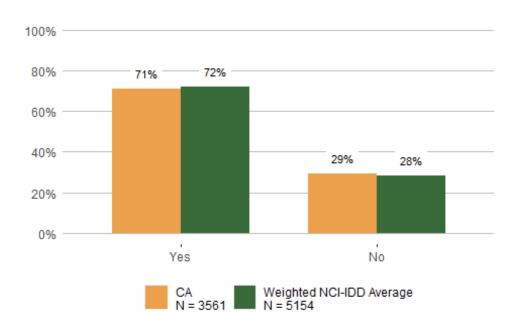
| State | Lack of transportation | Cost | Lack of support staff | Stigma | Other |
|-----------------------------|---------------------------|------|--------------------------|--------|-------|
| СА | 11% | 26% | 22% | 26% | 28% |
| Weighted NCI-IDD Average | 11% | 26% | 23% | 27% | 31% |



Does your child spend time with children who do not have developmental disabilities?

Table 64. Does your child spend time with children who do not have developmental disabilities?

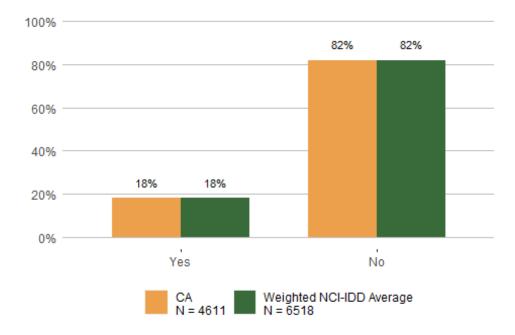
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 82% | 18% | 5167 |
| Weighted NCI-IDD Average | 83% | 17% | 7367 |



In your community, are there resources that your family can use that are not provided by the I/DD agency?

Table 65. In your community, are there resources that your family can use that are not provided by the I/DD agency?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 71% | 29% | 3561 |
| Weighted NCI-IDD Average | 72% | 28% | 5154 |



Does your family take part in any family-to-family networks in your community?

Table 66. Does your family take part in any family-to-family networks in your community?

| State | Yes | No | Ν |
|--------------------------|-----|-----|------|
| CA | 18% | 82% | 4611 |
| Weighted NCI-IDD Average | 18% | 82% | 6518 |

Health, Welfare, and Safety (New in 2021-22)

Families are supported to ensure the health, welfare, and safety of their family member receiving services and supports from the state developmental disabilities system.

Can your child see a primary care provider (doctor, registered nurse, etc.) when needed?

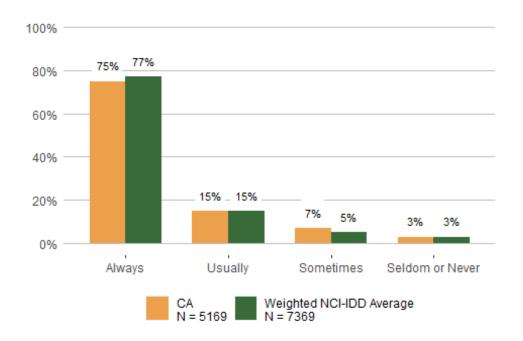
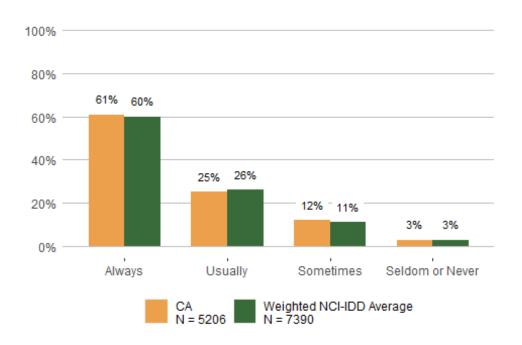


Table 67. Can your child see a primary care provider (doctor, registered nurse, etc.) when needed?

New question in 2021-22

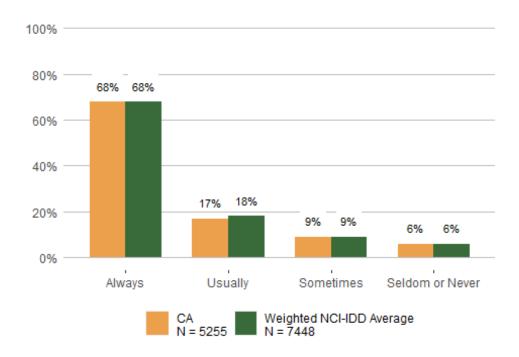
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA | 75% | 15% | 7% | 3% | 5169 |
| Weighted NCI-IDD Average | 77% | 15% | 5% | 3% | 7369 |



Does your child's primary care doctor understand your child's needs related to their disability?

Table 68. Does your child's primary care doctor understand your child's needs related to their disability?

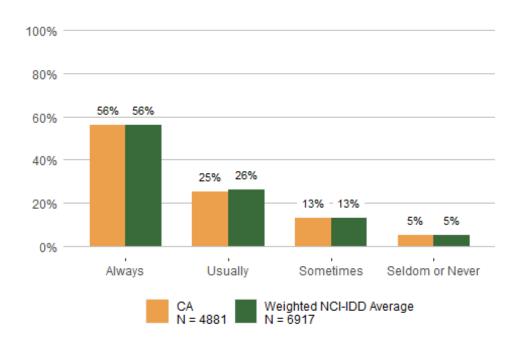
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA | 61% | 25% | 12% | 3% | 5206 |
| Weighted NCI-IDD Average | 60% | 26% | 11% | 3% | 7390 |



Can your child go to the dentist when needed?

Table 69. Can your child go to the dentist when needed?

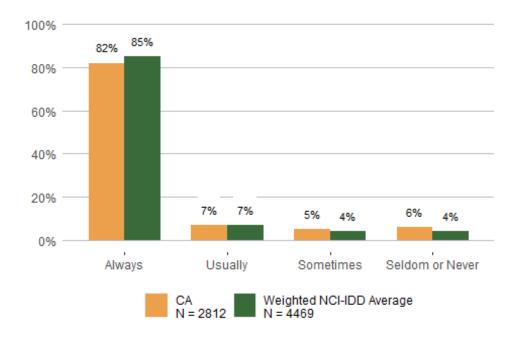
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| СА | 68% | 17% | 9% | 6% | 5255 |
| Weighted NCI-IDD Average | 68% | 18% | 9% | 6% | 7448 |



Does your child's dentist understand your child's needs related to their disability?

Table 70. Does your child's dentist understand your child's needs related to their disability?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA | 56% | 25% | 13% | 5% | 4881 |
| Weighted NCI-IDD Average | 56% | 26% | 13% | 5% | 6917 |



If your child takes prescription medications, do you know what they're for?

Table 71. If your child takes prescription medications, do you know what they're for?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| СА | 82% | 7% | 5% | 6% | 2812 |
| Weighted NCI-IDD Average | 85% | 7% | 4% | 4% | 4469 |

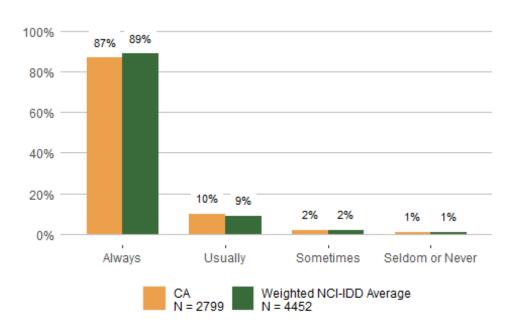
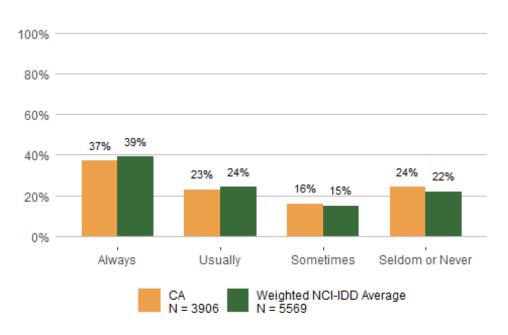


Table 72. Do you, or someone else in your family know what is needed to safely take the prescription medications?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| СА | 87% | 10% | 2% | 1% | 2799 |
| Weighted NCI-IDD Average | 89% | 9% | 2% | 1% | 4452 |

Do you, or someone else in your family know what is needed to safely take the prescription medications?

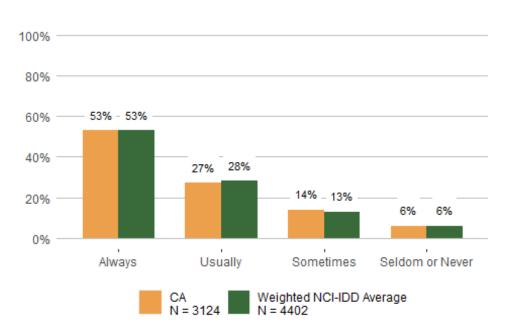


Can your child get mental or behavioral health supports when needed? (Like see a therapist, go to group counseling)

Table 73. Can your child get mental or behavioral health supports when needed? (Like see a therapist, go to group counseling).

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| CA | 37% | 23% | 16% | 24% | 3906 |
| Weighted NCI-IDD Average | 39% | 24% | 15% | 22% | 5569 |

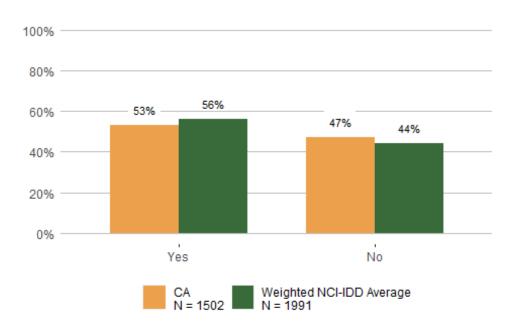
New question in 2021-22.



If your child uses mental health services, does the mental health professional understand your child's needs related to their disability?

Table 74. If your child uses mental health services, does the mental health professional understand your child's needs related to their disability?

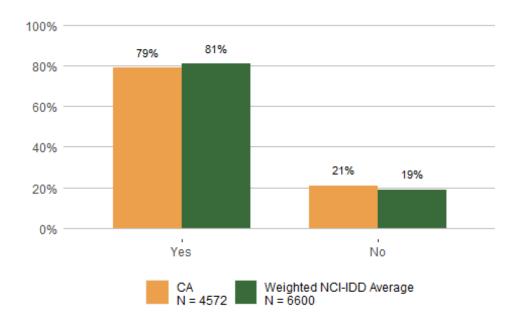
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| СА | 53% | 27% | 14% | 6% | 3124 |
| Weighted NCI-IDD Average | 53% | 28% | 13% | 6% | 4402 |



If you asked for crisis or emergency services during the past 12 months, were services provided when needed?

Table 75. If you asked for crisis or emergency services during the past 12 months, were services provided when needed?

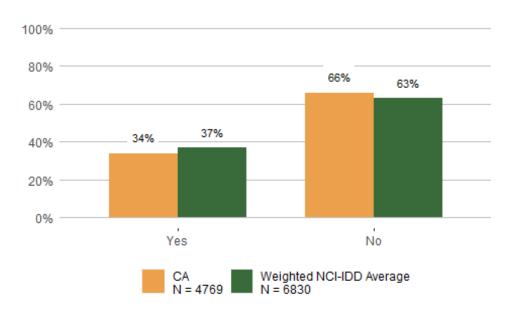
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 53% | 47% | 1502 |
| Weighted NCI-IDD Average | 56% | 44% | 1991 |



Do you feel prepared to handle the needs of your child in an emergency such as a medical emergency, pandemic or natural disaster?

Table 76. Do you feel prepared to handle the needs of your child in an emergency such as a medical emergency, pandemic or natural disaster?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 79% | 21% | 4572 |
| Weighted NCI-IDD Average | 81% | 19% | 6600 |

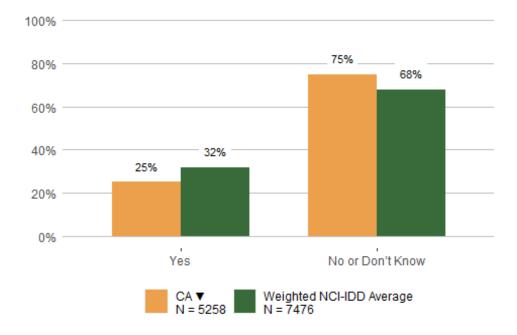


Have you discussed how to handle emergencies (such as a medical emergency, pandemic or natural disaster) with your child's case manager/service coordinator?

Table 77. Have you discussed how to handle emergencies (such as a medical emergency, pandemic or natural disaster) with your child's case manager/service coordinator?

New question in 2021-22

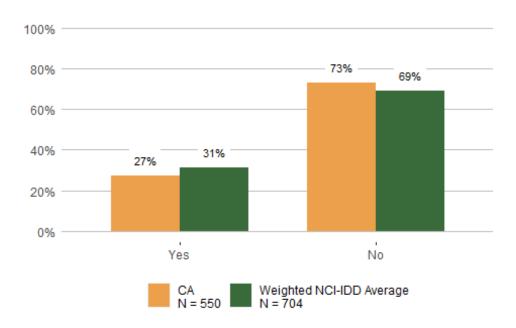
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 34% | 66% | 4769 |
| Weighted NCI-IDD Average | 37% | 63% | 6830 |



Do you know how to file a complaint or grievance about provider agencies or staff?

Table 78. Do you know how to file a complaint or grievance about provider agencies or staff?

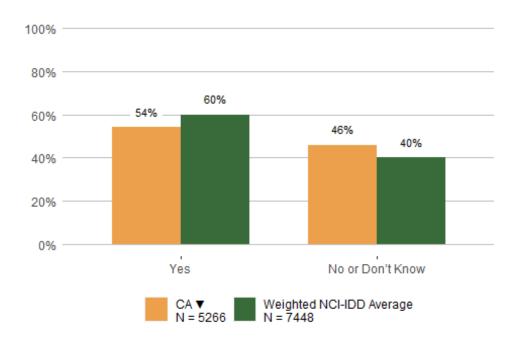
| State | Yes | No or Don't Know | N |
|--------------------------|-----|------------------|------|
| CA ▼ | 25% | 75% | 5258 |
| Weighted NCI-IDD Average | 32% | 68% | 7476 |



If a complaint or grievance was filed or resolved in the past 12 months, are you satisfied with the way it was handled?

Table 79. If a complaint or grievance was filed or resolved in the past 12 months, are you satisfied with the way it was handled?

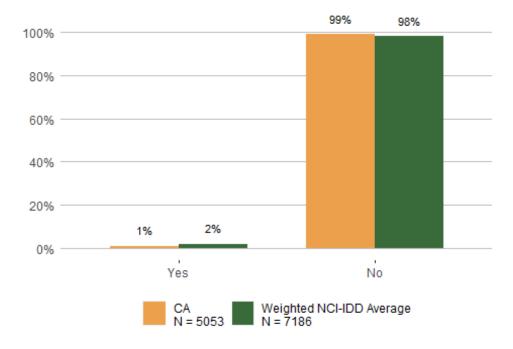
| State | Yes | No | N |
|--------------------------|-----|-----|-----|
| СА | 27% | 73% | 550 |
| Weighted NCI-IDD Average | 31% | 69% | 704 |



Do you know how to report abuse or neglect related to your child?

Table 80. Do you know how to report abuse or neglect related to your child?

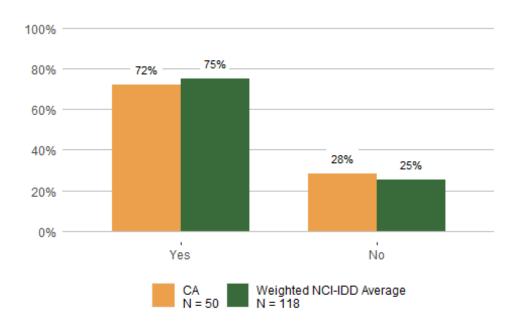
| State | Yes | No or Don't Know | N |
|--------------------------|-----|------------------|------|
| CA ▼ | 54% | 46% | 5266 |
| Weighted NCI-IDD Average | 60% | 40% | 7448 |



Within the past 12 months, was a report of abuse or neglect filed on behalf of your child?

Table 81. Within the past 12 months, was a report of abuse or neglect filed on behalf of your child?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 1% | 99% | 5053 |
| Weighted NCI-IDD Average | 2% | 98% | 7186 |



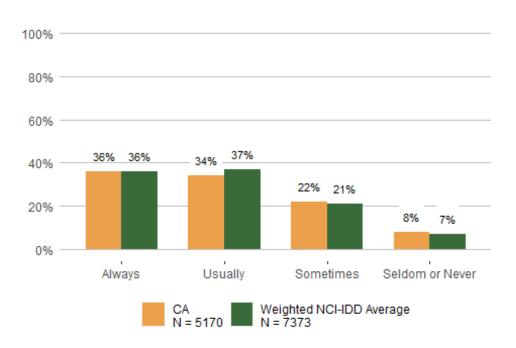
If someone outside of your family reported abuse or neglect, were you notified of the report in a timely manner?

Table 82. If someone outside of your family reported abuse or neglect, were you notified of the report in a timely manner?

| State | Yes | No | N |
|--------------------------|-----|-----|-----|
| СА | 72% | 28% | 50 |
| Weighted NCI-IDD Average | 75% | 25% | 118 |

Family Satisfaction

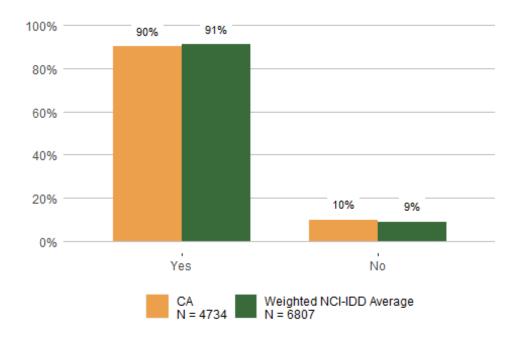
Services and supports lead to better lives for people with disabilities and their families.



Overall, are you satisfied with the services and supports your child currently receives?

Table 83. Overall, are you satisfied with the services and supports your child currently receives?

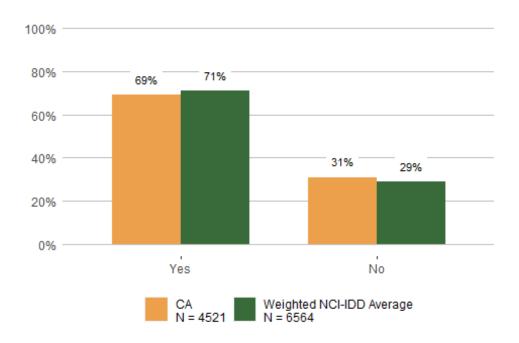
| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| СА | 36% | 34% | 22% | 8% | 5170 |
| Weighted NCI-IDD Average | 36% | 37% | 21% | 7% | 7373 |



Do you feel that services and supports have made a positive difference in the life of your family?

Table 84. Do you feel that services and supports have made a positive difference in the life of your family?

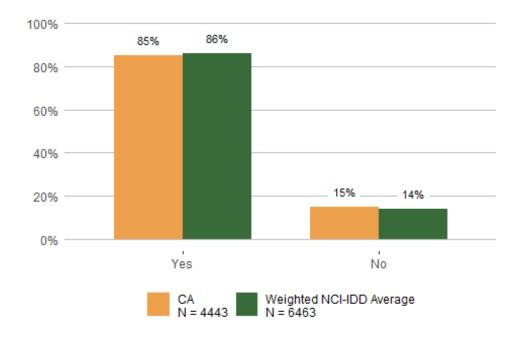
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 90% | 10% | 4734 |
| Weighted NCI-IDD Average | 91% | 9% | 6807 |



Have services and supports reduced your family's out-of-pocket expenses for your child's care?

Table 85. Have services and supports reduced your family's out-of-pocket expenses for your child's care?

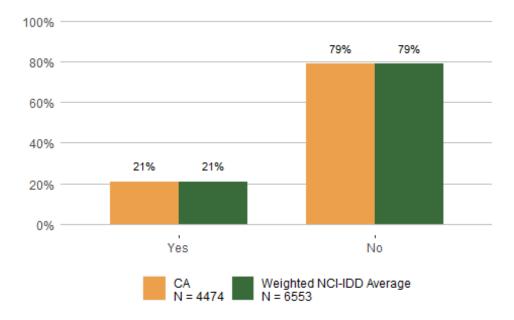
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 69% | 31% | 4521 |
| Weighted NCI-IDD Average | 71% | 29% | 6564 |



Do you feel that family supports have improved your ability to care for your child?

Table 86. Do you feel that family supports have improved your ability to care for your child?

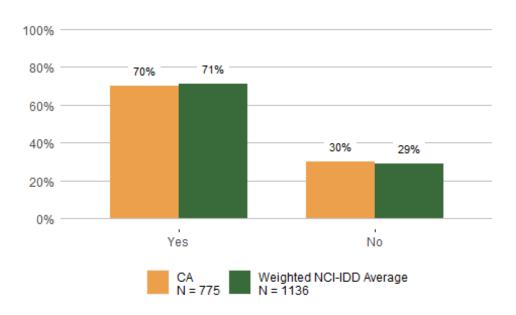
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 85% | 15% | 4443 |
| Weighted NCI-IDD Average | 86% | 14% | 6463 |



Have services or supports that your child/family received during the past 12 months been reduced, suspended, or terminated?

Table 87. Have services or supports that your child/family received during the past 12 months been reduced, suspended, or terminated?

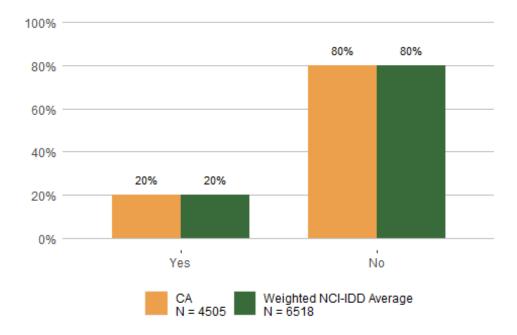
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 21% | 79% | 4474 |
| Weighted NCI-IDD Average | 21% | 79% | 6553 |



If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect your family or your child negatively?

Table 88. If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect your family or your child negatively?

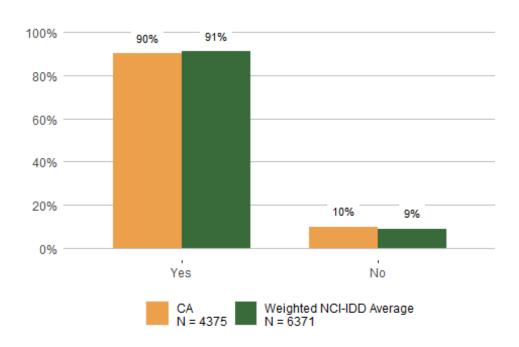
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 70% | 30% | 775 |
| Weighted NCI-IDD Average | 71% | 29% | 1136 |



Have the services or supports that your child is receiving been increased in the past 12 months?

Table 89. Have the services or supports that your child is receiving been increased in the past 12 months?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 20% | 80% | 4505 |
| Weighted NCI-IDD Average | 20% | 80% | 6518 |



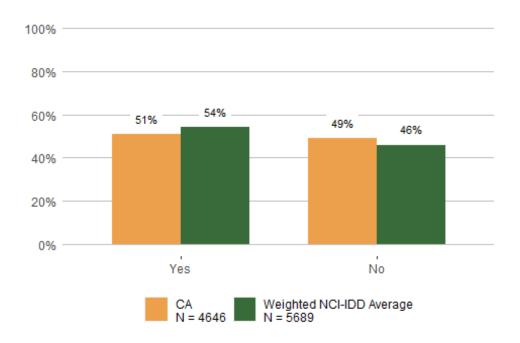
Are services and supports helping your child to live a good life?

Table 90. Are services and supports helping your child to live a good life?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| СА | 90% | 10% | 4375 |
| Weighted NCI-IDD Average | 91% | 9% | 6371 |

COVID-19 Supplement

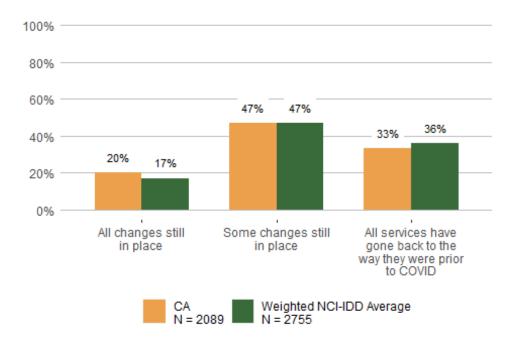
The COVID-19 Supplement is intended to support an ongoing understanding of the continuing effects of the pandemic on people's lives and services. Note: the COVID-19 Supplement was state optional, one state chose not to administer the Supplement.



Were your child's services and supports changed, canceled, or reduced during COVID time?

Table 91. Were your child's services and supports changed, canceled, or reduced during COVID time?

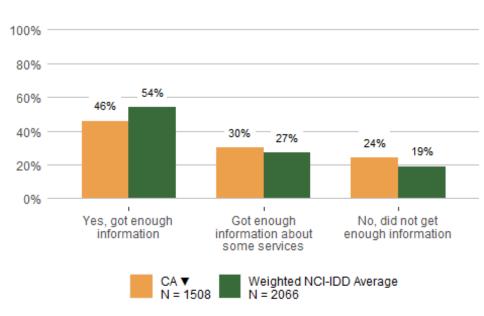
| State | Yes | No | N |
|--------------------------|-----|-----|------|
| CA | 51% | 49% | 4646 |
| Weighted NCI-IDD Average | 54% | 46% | 5689 |



If yes, are those changes still in effect (still part of your child's life)?

Table 92. If yes, are those changes still in effect (still part of your child's life)?

| State | All changes still in place | Some changes still in place | All services have gone back to the way they were prior to COVID | N |
|------------------------------|-------------------------------|--------------------------------|---|------|
| СА | 20% | 47% | 33% | 2089 |
| Weighted NCI- IDD Average | 17% | 47% | 36% | 2755 |



If some or all of your child's services have reopened or restarted: Did your family get enough information about the services reopening/ restarting?

Table 93. If some or all of your child's services have reopened or restarted: Did your family get enough information about the services reopening/restarting?

| State | Yes, got enough information | Got enough information about some services | No, did not get enough information | N |
|------------------------------|-----------------------------|--|---------------------------------------|------|
| CA ▼ | 46% | 30% | 24% | 1508 |
| Weighted NCI- IDD Average | 54% | 27% | 19% | 2066 |

If some or all of your child's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?

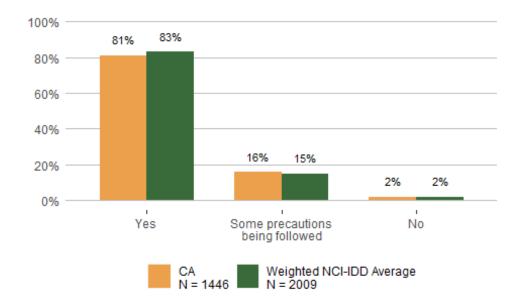


Table 94. If some or all of your child's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?

| State | Yes | Some precautions being followed | No | N |
|--------------------------|-----|---------------------------------|----|------|
| CA | 81% | 16% | 2% | 1446 |
| Weighted NCI-IDD Average | 83% | 15% | 2% | 2009 |

If staff come into your home to support your child: Do you feel that the staff follow recommendations to keep the household safe and healthy?

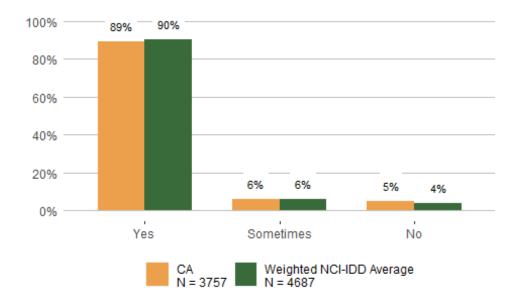
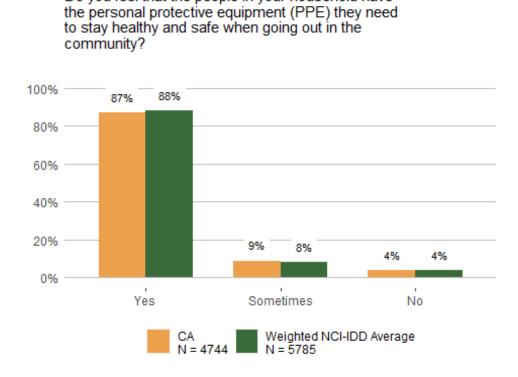


Table 95. If staff come into your home to support your child: Do you feel that the staff follow recommendations to keep the household safe and healthy?

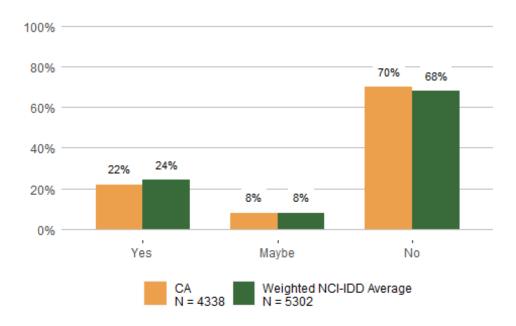
| State | Yes | Sometimes | No | Ν |
|--------------------------|-----|-----------|----|------|
| CA | 89% | 6% | 5% | 3757 |
| Weighted NCI-IDD Average | 90% | 6% | 4% | 4687 |



Do you feel that the people in your household have

Table 96. Do you feel that the people in your household have the personal protective equipment (PPE) they need to stay healthy and safe when going out in the community?

| State | Yes | Sometimes | No | N |
|--------------------------|-----|-----------|----|------|
| СА | 87% | 9% | 4% | 4744 |
| Weighted NCI-IDD Average | 88% | 8% | 4% | 5785 |



In preparation for the future, have you made or updated an emergency plan with your child's case manager or with other staff?

Table 97. In preparation for the future, have you made or updated an emergency plan with your child's case manager or with other staff?

| State | Yes | Maybe | No | N |
|--------------------------|-----|-------|-----|------|
| СА | 22% | 8% | 70% | 4338 |
| Weighted NCI-IDD Average | 24% | 8% | 68% | 5302 |