

2021-22 GA Adult Family Survey State Report

Table of Contents

| | |
|---|----------|
| 2021-22 GA Adult Family Survey State Report | 1 |
| Introduction | 7 |
| Demographics..... | 9 |
| Family Member | 9 |
| Table 1. More Than One Person Living in the Home Has IDD | 10 |
| Table 2. Family Member’s Residential Designation..... | 11 |
| Table 3. Family Member’s Age..... | 12 |
| Table 4. Family Member’s Gender..... | 13 |
| Table 5. Family Member’s Race and Ethnicity..... | 14 |
| Table 6a. Family Member’s Conditions..... | 15 |
| Table 6b. Family Member’s Conditions (continued) | 16 |
| Table 7a. Family Member’s Health Conditions (continued) | 17 |
| Table 7b. Family Member’s Health Conditions (continued)..... | 18 |
| Table 7c. Family Member’s Health Conditions (continued) | 19 |
| Table 8. Family Member’s Preferred Means of Communication | 20 |
| Table 9. Family Member’s Preferred Language..... | 21 |
| Table 10. Family Member Has Legal Court Appointed Guardian or Conservator | 22 |
| Table 11. Guardian or Conservator Relationship to Family Member..... | 23 |
| Table 12a. Family Member’s Highest Level of Education..... | 24 |
| Table 12b. Family Member’s Highest Level of Education (continued) | 25 |
| Table 13. Family Member’s Support Needs for Self-Injurious, Disruptive, and/or Destructive Behaviors | 26 |
| Table 14. Family Member’s Level of Help Needed with Personal Care Activities (for example, bathing, dressing, eating) | 27 |
| Table 15. Family Member’s Need for Help with Other Daily Activities (for example, scheduling, managing money, or shopping) | 28 |

| | |
|--|----|
| Respondents..... | 29 |
| Table 16. Language Usually Spoken at Home | 30 |
| Table 17. Respondent's Age..... | 31 |
| Table 18. Respondent's Health..... | 32 |
| Table 19. Respondent's Relationship to Family Member | 33 |
| Table 20. Respondent or Other Family Member Provides Paid Support to Family Member Receiving Services | 34 |
| Table 21. Number of Adults in Household (Not Including Family Member Receiving Services) | 35 |
| Table 22. Number of Children (Under 18 Years Old) in Household | 36 |
| Table 23. Respondent's Highest Level of Education | 37 |
| Table 24. Total Taxable Household Income of Wage Earners in the Past Year | 38 |
| Services and Supports Received | 39 |
| Table 25a. Services and Supports Received From ID/DD Agency..... | 40 |
| Table 25b. Services and Supports Received From ID/DD Agency (continued) | 41 |
| Table 26. Additional Services and Supports Received..... | 42 |
| Main Survey Results | 43 |
| Information and Planning..... | 44 |
| Table 27. Do you get enough information to take part in planning services for your family member? | 45 |
| Table 28. Is the information you get about services and supports easy to understand? | 46 |
| Table 29. Do you get information about services and supports in your preferred language? | 47 |
| Table 30. Does the case manager/service coordinator listen to your family's choices and opinions? | 48 |
| Table 31. Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)? | 49 |
| Table 32. Do you need help planning for your family member's future with respect to any of the following areas? | 50 |
| Table 33. Has your family learned about alternatives to guardianship? | 51 |

| | |
|--|----|
| Table 34. Does your family member have a service plan?..... | 52 |
| Table 35. Does the plan include all the services and supports your family member needs? | 53 |
| Table 36. Did you or someone else in your family (besides your family member with a disability) help make the plan? | 54 |
| Table 37. Did your family member help make the plan?..... | 55 |
| Table 38. Do you feel like your family had enough say or input in making the plan? | 56 |
| Table 39. Did your family member leave school services and begin adult services during the past 12 months? | 57 |
| Table 40. If your family member left school services during the past year, did they have a transition plan? | 58 |
| Table 41. If family member had a transition plan, did the transition plan include getting or continuing work in a community job? | 59 |
| Access and Delivery of Services and Supports..... | 60 |
| Table 42. Does your family member get all the services listed in the plan?..... | 61 |
| Table 43. Does your family get the supports and services it needs? | 62 |
| Table 44a. "If your family does not get the support and services needed, what additional services does your family need?..... | 63 |
| Table 44b. If your family does not get the support and services needed, what additional services does your family need? (continued)..... | 64 |
| Table 45. Do services and supports change when your family's needs change? | 65 |
| Table 46. Does your family member have enough supports to work or volunteer in the community?..... | 66 |
| Table 47. Does your family member have the special equipment or accommodations they need? | 67 |
| Table 48. If you need respite services, how often are you able to get them when needed?..... | 68 |
| Table 49. If you have used respite services in the past 12 months, were you satisfied with the quality of the respite services? | 69 |
| Table 50. Are you or your family member able to contact their support workers when you want?..... | 70 |

| | |
|---|----|
| Table 51. Are you or your family member able to contact their case manager/service coordinator when you want? | 71 |
| Table 52. Do service providers for your family member work together to provide support? | 72 |
| Table 53. Are services delivered in a way that is respectful of your family's culture? ... | 73 |
| Table 54. Does your family member use technology in their everyday life to help them do things on their own?..... | 74 |
| Table 55. Is there a computer, tablet (for example an iPad), or smartphone that your family can use in your home?..... | 75 |
| Table 56. How well does the internet work in your home? | 76 |
| Workforce (New in 2021-2022)..... | 77 |
| Table 57. Do support workers come and go when they are supposed to? | 78 |
| Table 58. Do support workers speak to you in a way you understand? | 79 |
| Table 59. If your family member does not communicate verbally, are there support workers who can communicate with them? | 80 |
| Table 60. Do support workers have the right information and skills to meet your family's needs? | 81 |
| Table 61. Do your family member's support workers change too often? Is there too much "turnover" of support workers?..... | 82 |
| Table 62. Is there always a staff person available to support your family member when support is needed?..... | 83 |
| Choice, Decision Making and Control..... | 84 |
| Table 63. Can your family choose or change the agency that provides your family member's services? | 85 |
| Table 64. Can your family choose or change your family member's support workers? | 86 |
| Table 65. Can someone in your family directly manage support staff? | 87 |
| Table 66. Did you, your family member, or someone else in your family choose your family member's case manager/service coordinator? | 88 |
| Table 67. Does your family member do things in the community?..... | 89 |
| Table 68. For your family member, what makes it hard to do things in activities in the community?..... | 90 |

| | |
|--|-----|
| Table 69. Does your family member have friends other than paid support workers or family?..... | 91 |
| Table 70. In your community, are there resources that your family can use that are not provided by the state (for example, recreational programs, community housing, library programs, religious groups, etc.)?..... | 92 |
| Table 71. Does your family take part in any family-to-family networks in your community?..... | 93 |
| Health, Welfare, and Safety (New in 2021-22) | 94 |
| Table 72. Can your family member see a primary care provider (doctor, registered nurse, etc.) when needed?..... | 95 |
| Table 73. Does your family member's primary care doctor understand your family member's needs related to his/her disability?..... | 96 |
| Table 74. Can your family member go to the dentist when needed? | 97 |
| Table 75. Does your family member's dentist understand your family member's needs related to their disability?..... | 98 |
| Table 76. If your family member takes prescription medications, do you know what they're for?..... | 99 |
| Table 77. Do you, your family member, or someone else in your family know what is needed to safely take the medications?..... | 100 |
| Table 78. Can your family member get mental or behavioral health supports when needed? (Like see a therapist, go to group counseling)?..... | 101 |
| Table 79. If your family member uses mental health services, does the mental health professional understand your family member's needs related to their disability? | 102 |
| Table 80. If you asked for crisis or emergency services during the past 12 months, were services provided when needed? | 103 |
| Table 81. Do you feel prepared to handle the needs of your family member in an emergency such as a medical emergency or natural disaster?..... | 104 |
| Table 82. Have you talked about how to handle emergencies (such as a medical emergency, pandemic or natural disaster) with your family member's case manager/service coordinator?..... | 105 |
| Table 83. Do you know how to file a complaint or grievance about provider agencies or staff? | 106 |

| | |
|--|-----|
| Table 84. If a complaint or grievance was filed or resolved in the past 12 months, are you satisfied with the way it was handled? | 107 |
| Table 85. Do you know how to report abuse or neglect related to your family member? | 108 |
| Table 86. Within the past 12 months, was a report of abuse or neglect filed on behalf of your family member? | 109 |
| Table 87. If a report of abuse or neglect was filed on behalf of family member, were you notified of the report in a timely manner? | 110 |
| Family Satisfaction..... | 111 |
| Table 88. Overall, are you satisfied with the services and supports your family member currently receives?..... | 112 |
| Table 89. Do you feel that services and supports have made a positive difference in the life of your family member? | 113 |
| Table 90. Have services and supports reduced your family's out-of-pocket expenses for your family member's care?..... | 114 |
| Table 91. Have the services or supports that your family member received during the past year been reduced, suspended, or terminated? | 115 |
| Table 92. If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect your family member negatively?..... | 116 |
| Table 93. Have the services or supports that your family member received been increased in the past year?..... | 117 |
| Table 94. Are services and supports helping your family member to live a good life? 118 | |
| COVID-19 Supplement | 119 |
| Table 95. Were your family member's services and supports changed, canceled, or reduced during COVID time? | 120 |
| Table 96. If yes, are those changes still in effect (still part of your family member's life)? | 121 |
| Table 97. If some or all of your family member's services have reopened or restarted: Did your family get enough information about the services reopening/restarting?... 122 | |
| Table 98. If some or all of your family member's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions? | 123 |

Table 99. If staff support your family member in your family member's home: Do you feel that the staff follow recommendations to keep the household safe and healthy? 124

Table 100. Do you feel that the people in your household have the personal protective equipment (PPE) they need to stay healthy and safe when going out in the community? 125

Table 101. In preparation for the future, have you made or updated an emergency plan with your family member's case manager or with other staff? 126

Introduction

What is NCI-IDD

The National Core Indicators® – Intellectual and Developmental Disabilities (NCI®-IDD) is a voluntary effort by state developmental disability agencies to track their performance using a standardized set of consumer and family/guardian surveys with nationally validated measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

In 2021-22, a total of 48 states, the District of Columbia and 22 sub-state entities participated in NCI-IDD.

Where are the statistics in this report from?

This report includes findings from the National Core Indicators 2021-22 Adult Family Survey (AFS). The NCI-IDD averages data shown are weighted. These data are comprised of 11, 989 valid surveys collected across 12 states: Alaska (AK), Arizona (AZ), California (CA), Georgia (GA), Indiana (IN), Louisiana (LA), Missouri (MO), Montana (MT), New Hampshire (NH), Oklahoma (OK), Pennsylvania (PA), and South Dakota (SD).

What is the NCI-IDD Adult Family Survey?

The NCI-IDD Adult Family Survey is used to gather data on family outcomes. It is mailed to families who have an adult family member who lives with the respondent and receives at least one service in addition to case management from the state DD agency. The survey collects demographic information on both the individual receiving services ('family member') as well as the person who fills out the survey (the 'respondent') and information on services and supports received. The survey is continually refined and tested to ensure it is valid and reliable.

Please note that while the term "case manager/service coordinator" is used throughout this report, the same role may also be referred to as "supports coordinator" depending on the state.

Important note on responses: All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics.

Important note on Impact of COVID-19

The 2021-22 NCI-IDD Family Survey data collection cycle began July 1, 2021 and ended June 30, 2022. As COVID-19 variants continued to impact communities across the United States, states were impacted in various ways throughout the year. Because the family surveys do not collect information on the date of survey completion, these data cannot fully assess what impact the pandemic had on data collected at different times throughout the year. While these data will serve as an important baseline, and meaningful way for states to understand the overall impact of services on families of individuals being served, these data should be read with caution. To help better understand the overall impact of COVID-19 on families, NCI-IDD added a state optional COVID-19 Supplement to all NCI-IDD Surveys. The COVID-19 Supplement is intended to support the understanding of the experience of people with disabilities and their families at the beginning of the COVID-19 pandemic, and their interactions with services during that time. Last year’s Family Survey COVID-19 Supplement can be found [here](#).

What is included in this report?

This report includes this state’s Adult Family Survey data compared to the NCI-IDD Average. State outcomes that are significantly higher or lower than the NCI-IDD Average are indicated with an arrow:

- Outcomes where the state is significantly above the NCI-IDD average are denoted with an up arrow ▲;
- Outcomes where the state is significantly below the NCI-IDD average are denoted with a down arrow ▼.

Significance is based on “Always” or “Yes” response.

The charts in this document, grouped by subdomain, display the state results alongside the average across states (NCI-IDD average). The charts are followed by accessible tables containing the same information.

To find out more about the development of the Adult Family Survey, data analysis and state samples, check out the [National Adult Family Survey Report](#).

Demographics

Family Member

Table 1. More Than One Person Living in the Home Has IDD

| State | Yes | No | N |
|--------------------------|-----|-----|-------|
| GA | 17% | 83% | 422 |
| Weighted NCI-IDD Average | 16% | 84% | 11521 |

Table 2. Family Member's Residential Designation

| State | Urban or Suburban (In or Near a City or Large Town) | Rural (Outside of a City or Town) | N |
|--------------------------|---|-----------------------------------|-------|
| GA | 55% | 45% | 404 |
| Weighted NCI-IDD Average | 78% | 22% | 10853 |

Table 3. Family Member's Age

| State | Age | N |
|--------------------------|------|-------|
| GA | 46.2 | 425 |
| Weighted NCI-IDD Average | 34.6 | 11350 |

Table 4. Family Member's Gender

| State | Male | Female | Other | N |
|--------------------------|------|--------|-------|-------|
| GA | 57% | 43% | 0% | 426 |
| Weighted NCI-IDD Average | 59% | 41% | 0% | 11530 |

Table 5. Family Member's Race and Ethnicity

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | American Indian or Alaska Native | Asian | Black or African American | Pacific Islander | White | Hispanic or Latino | Other | Prefer Not to Say |
|--------------------------|----------------------------------|-------|---------------------------|------------------|-------|--------------------|-------|-------------------|
| GA | 0% | 0% | 41% | 0% | 55% | 1% | 0% | 2% |
| Weighted NCI-IDD Average | 2% | 10% | 10% | 0% | 54% | 27% | 2% | 2% |

Table 6a. Family Member's Conditions

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Intellectual Disability | Mood Illness or psychiatric diagnosis | Autism Spectrum Disorder | Cerebral Palsy | Limited or No Vision | Hearing loss (severe or profound) |
|--------------------------|-------------------------|---------------------------------------|--------------------------|----------------|----------------------|-----------------------------------|
| GA | 73% | 24% | 25% | 22% | 13% | 6% |
| Weighted NCI-IDD Average | 66% | 24% | 38% | 17% | 9% | 6% |

Table 6b. Family Member's Conditions (continued)

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Brain Injury | Seizure Or Neurological Disorder | Chemical Dependency | Down Syndrome | Prader-Willi Syndrome | Fetal Alcohol Spectrum Disorder (FASD) | Other |
|--------------------------|--------------|----------------------------------|---------------------|---------------|-----------------------|--|-------|
| GA | 12% | 31% | 0% | 11% | 1% | 2% | 18% |
| Weighted NCI-IDD Average | 8% | 26% | 0% | 15% | 1% | 1% | 18% |

Table 7a. Family Member's Health Conditions (continued)

| State | Cardiovascular Disease | Diabetes | Cancer | High Blood Pressure | High Cholesterol |
|--------------------------|------------------------|----------|--------|---------------------|------------------|
| GA | 9% | 26% | 4% | 50% | 40% |
| Weighted NCI-IDD Average | 9% | 16% | 4% | 26% | 28% |

Table 7b. Family Member's Health Conditions (continued)

| State | Dysphagia | Pressure Ulcers | Alzheimer's Disease or Dementia | Oral Health Problems | Sleep Apnea |
|------------------------------|-----------|--------------------|------------------------------------|-------------------------|----------------|
| GA | 7% | 3% | 4% | 14% | 16% |
| Weighted NCI- IDD Average | 8% | 2% | 2% | 12% | 18% |

Table 7c. Family Member's Health Conditions (continued)

| State | Asthma | Other pulmonary diagnosis (e.g., COPD, bronchitis, emphysema) | Chronic kidney disease | Long-term health problems associated with COVID-19 (also known as Long COVID) | Other |
|--------------------------|--------|---|------------------------|---|-------|
| GA | 10% | 7% | 3% | 1% | 14% |
| Weighted NCI-IDD Average | 18% | 5% | 3% | 1% | 26% |

Table 8. Family Member's Preferred Means of Communication

| State | Spoken | Gestures or Body Language | Sign Language or Finger Spelling | Communication Aid or Device | Other | N |
|--------------------------|--------|---------------------------|----------------------------------|-----------------------------|-------|-------|
| GA | 74% | 17% | 1% | 1% | 7% | 418 |
| Weighted NCI-IDD Average | 81% | 11% | 1% | 1% | 5% | 11701 |

Table 9. Family Member's Preferred Language

| State | English | Spanish | Chinese | Tagalog | Vietnamese | American Sign Language | Other | N |
|--------------------------|---------|---------|---------|---------|------------|------------------------|-------|-------|
| GA | 97% | 0% | 0% | 0% | 0% | 0% | 2% | 422 |
| Weighted NCI-IDD Average | 81% | 10% | 1% | 0% | 1% | 1% | 7% | 11797 |

Table 10. Family Member Has Legal Court Appointed Guardian or Conservator

| State | No Guardianship | Limited | Full | Has Guardianship but Level Is Unknown | N |
|--------------------------|-----------------|---------|------|---------------------------------------|-------|
| GA | 37% | 14% | 43% | 6% | 405 |
| Weighted NCI-IDD Average | 35% | 20% | 41% | 4% | 10936 |

Table 11. Guardian or Conservator Relationship to Family Member

| State | Family | Friend | Employee or State Guardianship Agency | Other | N |
|--------------------------|--------|--------|---------------------------------------|-------|------|
| GA | 91% | 1% | 0% | 8% | 226 |
| Weighted NCI-IDD Average | 95% | 1% | 0% | 4% | 6416 |

Table 12a. Family Member's Highest Level of Education

| State | Did Not Complete High School (and Not Currently Enrolled) | Currently Enrolled in High School | High School Certification | High School Diploma or GED | N |
|--------------------------|---|-----------------------------------|---------------------------|----------------------------|-------|
| GA | 25% | 0% | 44% | 25% | 404 |
| Weighted NCI-IDD Average | 17% | 3% | 34% | 31% | 11202 |

Table 12b. Family Member's Highest Level of Education (continued)

| State | Vocational School or Certificate Program | Some College | College Degree or Higher | N |
|--------------------------|--|--------------|--------------------------|-------|
| GA | 2% | 2% | 1% | 404 |
| Weighted NCI-IDD Average | 4% | 6% | 4% | 11202 |

Table 13. Family Member's Support Needs for Self-Injurious, Disruptive, and/or Destructive Behaviors

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics.

| State | None | Some | Extensive | N |
|--------------------------|------|------|-----------|-------|
| GA | 51% | 32% | 17% | 412 |
| Weighted NCI-IDD Average | 53% | 30% | 17% | 11315 |

Table 14. Family Member's Level of Help Needed with Personal Care Activities
(for example, bathing, dressing, eating)

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics.

| State | None | Some | Extensive | N |
|--------------------------|------|------|-----------|-------|
| GA | 26% | 32% | 42% | 423 |
| Weighted NCI-IDD Average | 26% | 37% | 37% | 11583 |

Table 15. Family Member's Need for Help with Other Daily Activities (for example, scheduling, managing money, or shopping)

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics.

| State | None | Some | Extensive | N |
|--------------------------|------|------|-----------|-------|
| GA | 6% | 20% | 74% | 418 |
| Weighted NCI-IDD Average | 6% | 23% | 71% | 11569 |

Respondents

This section provides demographic information about the respondent

Table 16. Language Usually Spoken at Home

| State | English | Spanish | Chinese | Tagalog | Vietnamese | American Sign Language | Other | N |
|--------------------------|---------|---------|---------|---------|------------|------------------------|-------|-------|
| GA | 99% | 0% | 0% | 0% | 0% | 0% | 0% | 422 |
| Weighted NCI-IDD Average | 77% | 15% | 1% | 1% | 1% | 0% | 5% | 11803 |

Table 17. Respondent's Age

| State | Under 35 | 35-54 | 55-74 | 75 or Older | N |
|--------------------------|----------|-------|-------|-------------|-------|
| GA | 1% | 9% | 65% | 25% | 420 |
| Weighted NCI-IDD Average | 6% | 24% | 59% | 12% | 11803 |

Table 18. Respondent's Health

| State | Excellent | Very good | Good | Fair | Poor | N |
|--------------------------|-----------|-----------|------|------|------|-------|
| GA | 6% | 26% | 40% | 23% | 4% | 423 |
| Weighted NCI-IDD Average | 11% | 32% | 37% | 17% | 2% | 11820 |

Table 19. Respondent's Relationship to Family Member

For "Spouse", the percentages Weighted NCI-IDD Average are non-zero even though they are displayed as a rounded-down 0%.

| State | Parent | Sibling | Spouse | Grandparent | Other | N |
|--------------------------|--------|---------|--------|-------------|-------|-------|
| GA | 78% | 14% | 0% | 1% | 6% | 422 |
| Weighted NCI-IDD Average | 86% | 7% | 0% | 2% | 5% | 11679 |

Table 20. Respondent or Other Family Member Provides Paid Support to Family Member Receiving Services

Responses are not mutually exclusive, therefore N is not shown.

| State | No | Yes, Respondent Is | Yes, Another Family Member Is | N |
|--------------------------|-----|--------------------|-------------------------------|-------|
| GA | 88% | 6% | 5% | 420 |
| Weighted NCI-IDD Average | 52% | 36% | 15% | 11106 |

Table 21. Number of Adults in Household (Not Including Family Member Receiving Services)

| State | One | Two | Three | Four or More | N |
|--------------------------|-----|-----|-------|--------------|-------|
| GA | 11% | 41% | 38% | 10% | 420 |
| Weighted NCI-IDD Average | 8% | 27% | 44% | 22% | 11632 |

Table 22. Number of Children (Under 18 Years Old) in Household

| State | One | Two | Three | Four or More | None | N |
|--------------------------|-----|-----|-------|--------------|------|-------|
| GA | 5% | 1% | 1% | 0% | 92% | 424 |
| Weighted NCI-IDD Average | 10% | 4% | 2% | 1% | 84% | 11678 |

Table 23. Respondent's Highest Level of Education

| State | No High School Diploma or GED | High School Diploma or GED | Vocational School or Certificate Program | Some College | College Degree or Higher | N |
|--------------------------|-------------------------------|----------------------------|--|--------------|--------------------------|-------|
| GA | 11% | 34% | 9% | 18% | 27% | 414 |
| Weighted NCI-IDD Average | 13% | 23% | 7% | 21% | 36% | 11603 |

Table 24. Total Taxable Household Income of Wage Earners in the Past Year

Please note: Respondents did not respond if they were a public guardian/administrator, or if they represent a financial institution or guardianship agency. Does not include state/federal benefits such as SSI, SSDI etc.

| State | No Earned Income | Up to \$15,000 | \$15,001 to \$25,000 | \$25,001 to \$50,000 | \$50,001 to \$75,000 | Over \$75,000 | Prefer Not to Say | N |
|--------------------------|------------------|----------------|----------------------|----------------------|----------------------|---------------|-------------------|-------|
| GA | 25% | 9% | 11% | 19% | 9% | 8% | 19% | 407 |
| Weighted NCI-IDD Average | 12% | 8% | 9% | 18% | 12% | 18% | 22% | 11376 |

Services and Supports Received

This section provides information about the services and supports received by the family from the state.

Table 25a. Services and Supports Received From ID/DD Agency

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Financial Support | In-Home Support | Out of Home Respite Care | Day or Employment Supports |
|--------------------------|-------------------|-----------------|--------------------------|----------------------------|
| GA | 18% | 39% | 17% | 53% |
| Weighted NCI-IDD Average | 16% | 38% | 24% | 44% |

Table 25b. Services and Supports Received From ID/DD Agency (continued)

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Transportation | Mental/behavioral health care or other treatments or therapies | Self-Direction or Fiscal Intermediary Services |
|--------------------------|----------------|--|--|
| GA | 59% | 22% | 31% |
| Weighted NCI-IDD Average | 43% | 26% | 32% |

Table 26. Additional Services and Supports Received

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Social Security Payments (SSI or SSB) | Services or Supports from Other Agencies or Organizations |
|--------------------------|---------------------------------------|---|
| GA | 98% | 22% |
| Weighted NCI-IDD Average | 87% | 31% |

Main Survey Results

Information and Planning

Families have the information and support needed to take part in planning supports and services for their family member receiving services and supports from the state developmental disabilities system.

Do you get enough information to take part in planning services for your family member?

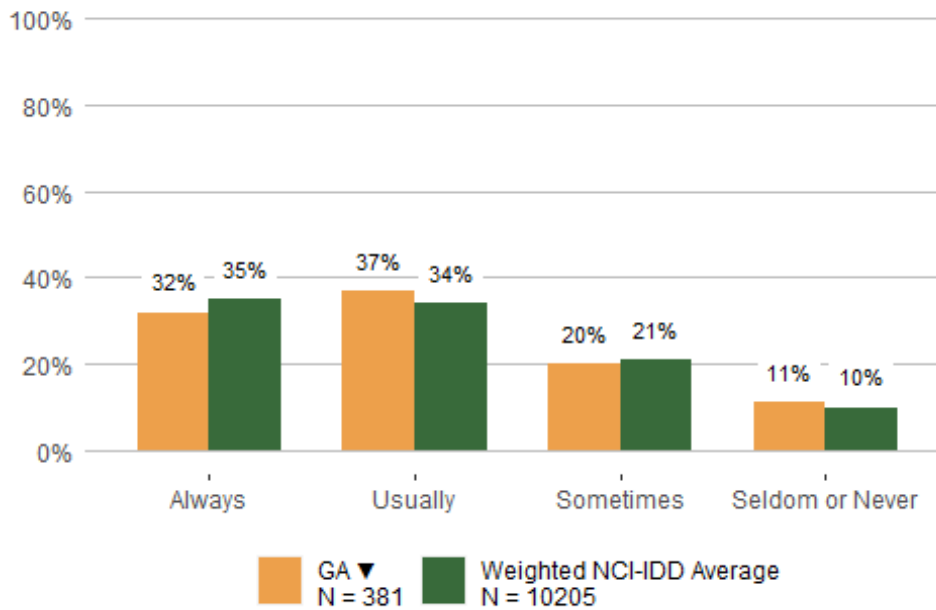


Table 27. Do you get enough information to take part in planning services for your family member?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|-------|
| GA ▼ | 32% | 37% | 20% | 11% | 381 |
| Weighted NCI-IDD Average | 35% | 34% | 21% | 10% | 10205 |

Is the information you get about services and supports easy to understand?

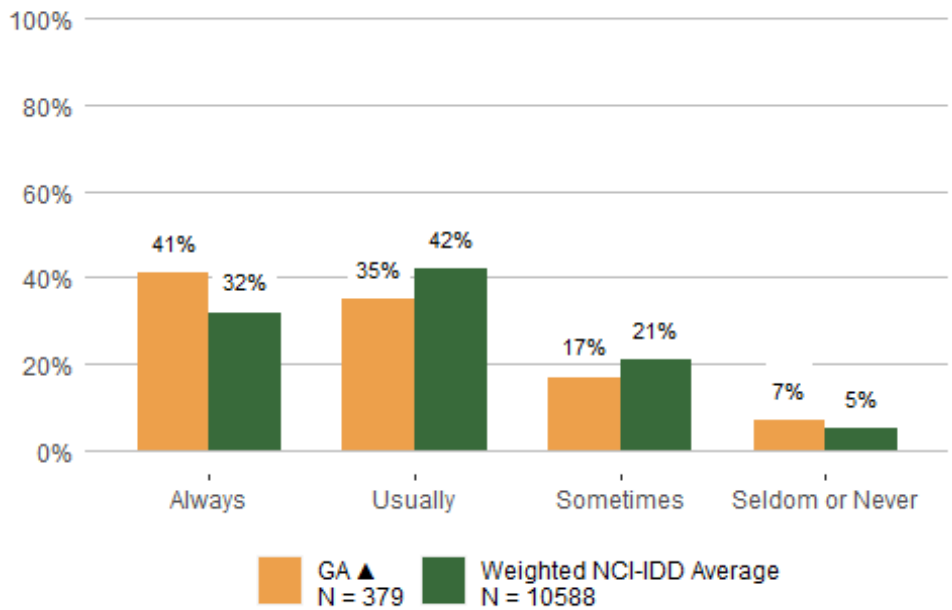


Table 28. Is the information you get about services and supports easy to understand?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|-------|
| GA ▲ | 41% | 35% | 17% | 7% | 379 |
| Weighted NCI-IDD Average | 32% | 42% | 21% | 5% | 10588 |

Do you get information about services and supports in your preferred language?

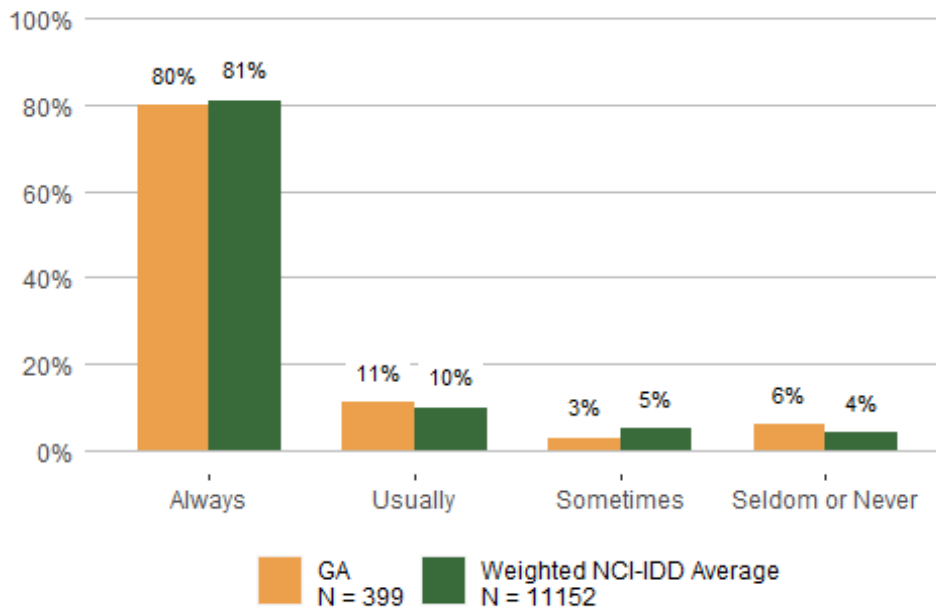


Table 29. Do you get information about services and supports in your preferred language?

New question in 2021-22

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|-------|
| GA | 80% | 11% | 3% | 6% | 399 |
| Weighted NCI-IDD Average | 81% | 10% | 5% | 4% | 11152 |

Does the case manager/service coordinator listen to your family's choices and opinions?

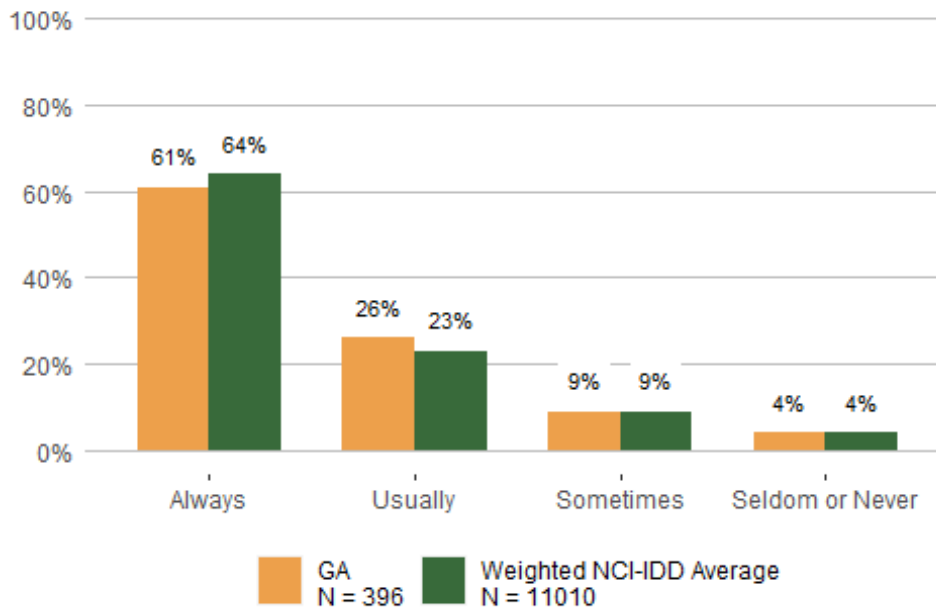


Table 30. Does the case manager/service coordinator listen to your family's choices and opinions?

Question changed in 2021-22

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|-------|
| GA | 61% | 26% | 9% | 4% | 396 |
| Weighted NCI-IDD Average | 64% | 23% | 9% | 4% | 11010 |

Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)?

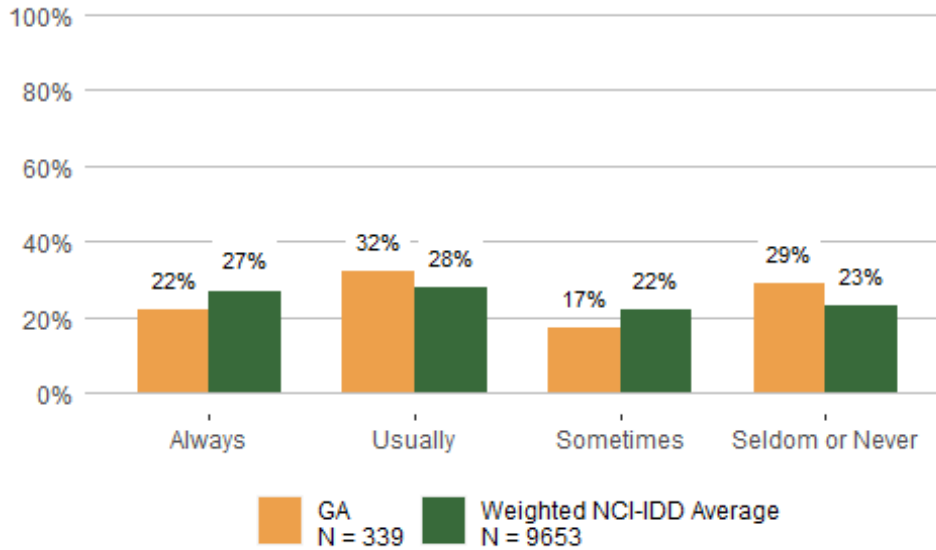


Table 31. Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 22% | 32% | 17% | 29% | 339 |
| Weighted NCI-IDD Average | 27% | 28% | 22% | 23% | 9653 |

Do you need help planning for your family member's future with respect to any of the following areas?

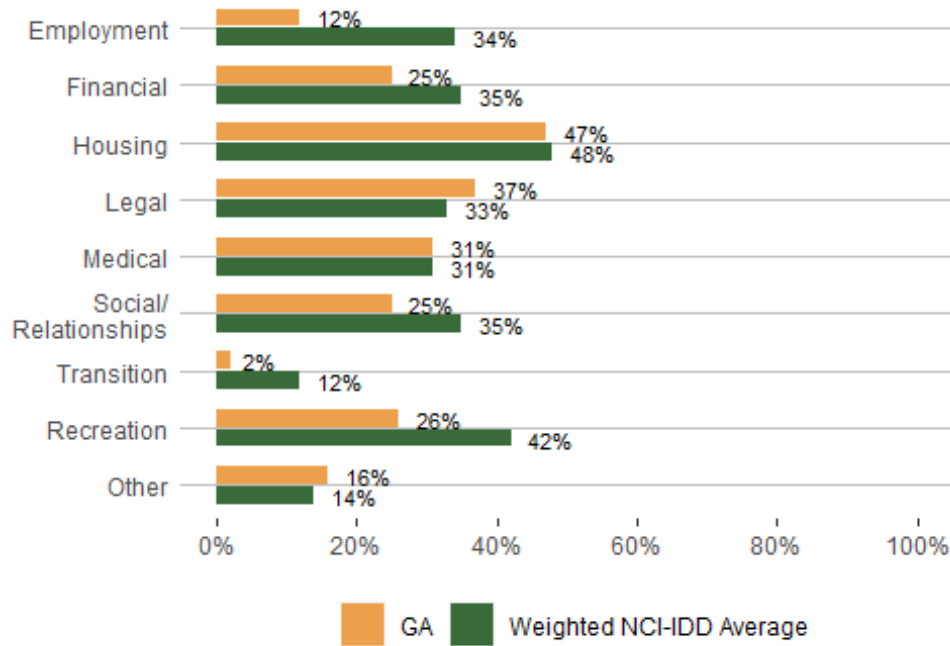


Table 32. Do you need help planning for your family member's future with respect to any of the following areas?

Categories are not mutually exclusive, therefore N is not shown

| State | Employment | Financial | Housing | Legal | Medical | Social/Relationships | Transition | Recreation | Other |
|-------------------------|------------|-----------|---------|-------|---------|----------------------|------------|------------|-------|
| GA | 12% | 25% | 47% | 37% | 31% | 25% | 2% | 26% | 16% |
| Weighted NCI-DD Average | 34% | 35% | 48% | 33% | 31% | 35% | 12% | 42% | 14% |

Has your family learned about alternatives to guardianship?

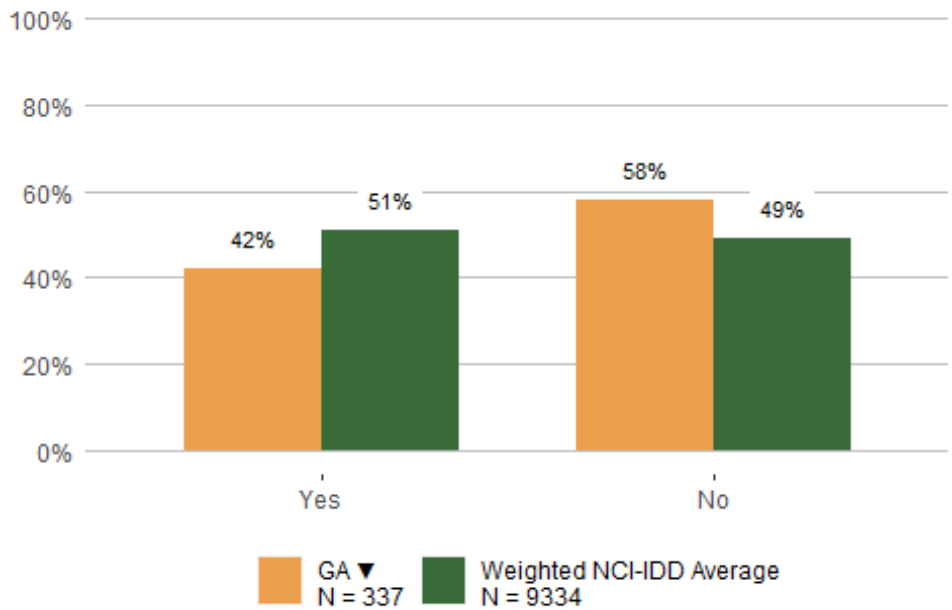


Table 33. Has your family learned about alternatives to guardianship?
New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA ▼ | 42% | 58% | 337 |
| Weighted NCI-IDD Average | 51% | 49% | 9334 |

Does your family member have a service plan?

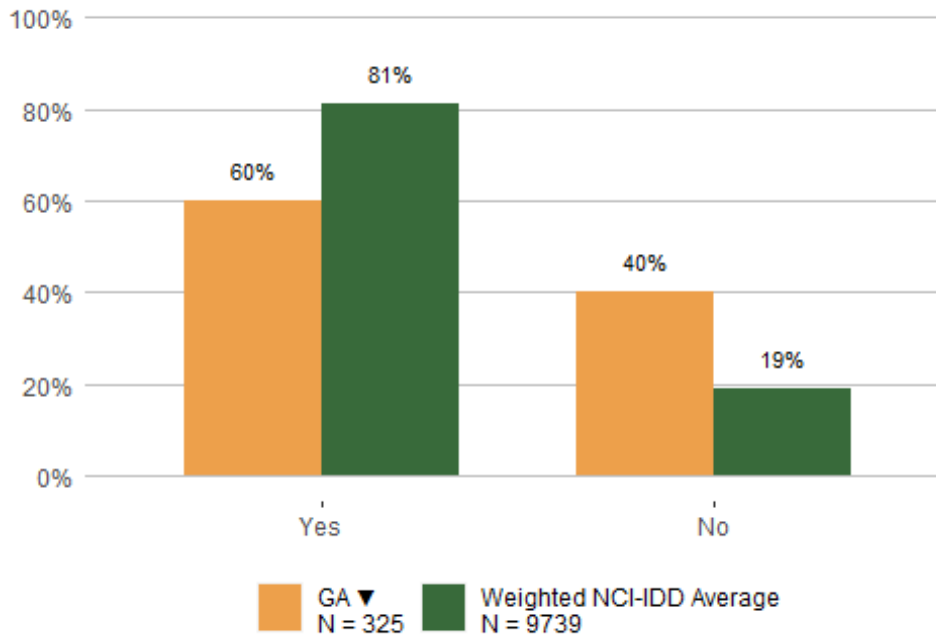


Table 34. Does your family member have a service plan?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA ▼ | 60% | 40% | 325 |
| Weighted NCI-IDD Average | 81% | 19% | 9739 |

Does the plan include all the services and supports your family member needs?

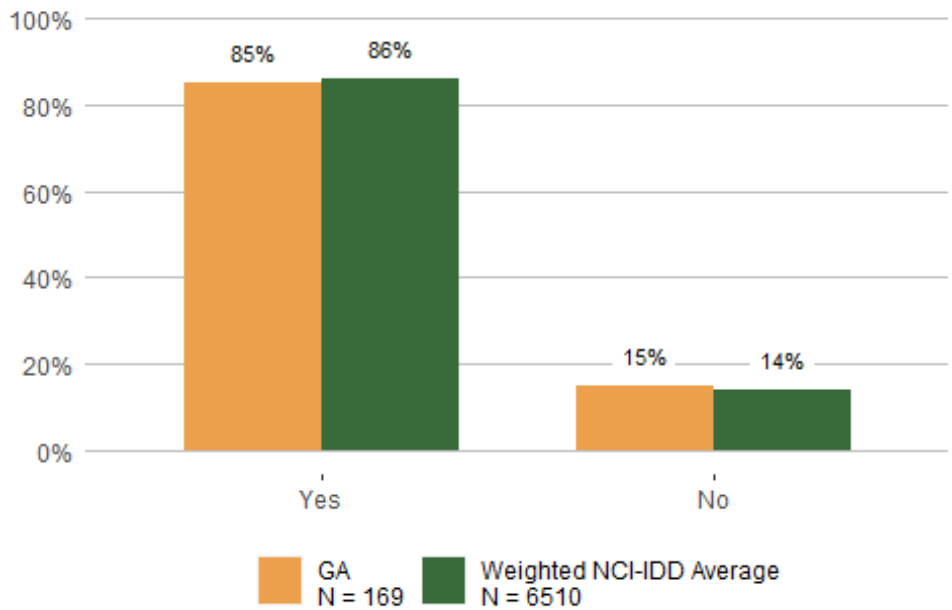


Table 35. Does the plan include all the services and supports your family member needs?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA | 85% | 15% | 169 |
| Weighted NCI-IDD Average | 86% | 14% | 6510 |

Did you or someone else in your family (besides your family member with a disability) help make the plan?

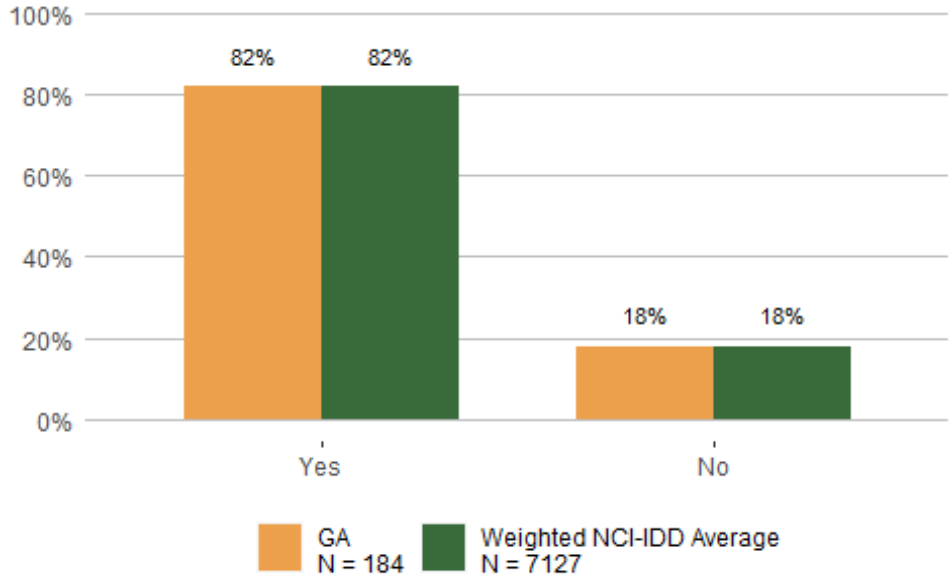


Table 36. Did you or someone else in your family (besides your family member with a disability) help make the plan?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA | 82% | 18% | 184 |
| Weighted NCI-IDD Average | 82% | 18% | 7127 |

Did your family member help make the plan?

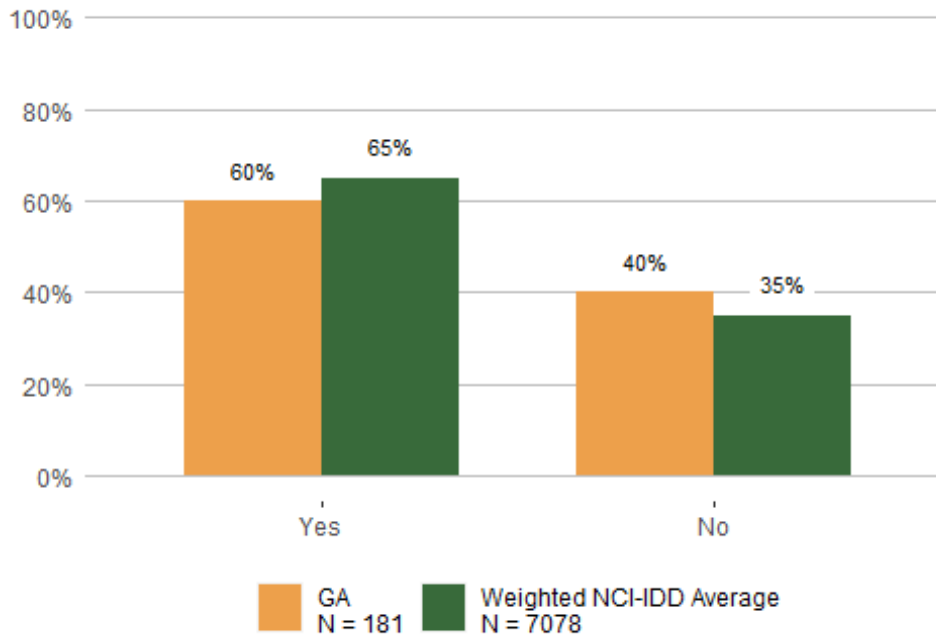


Table 37. Did your family member help make the plan?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA | 60% | 40% | 181 |
| Weighted NCI-IDD Average | 65% | 35% | 7078 |

Do you feel like your family had enough say or input in making the plan?

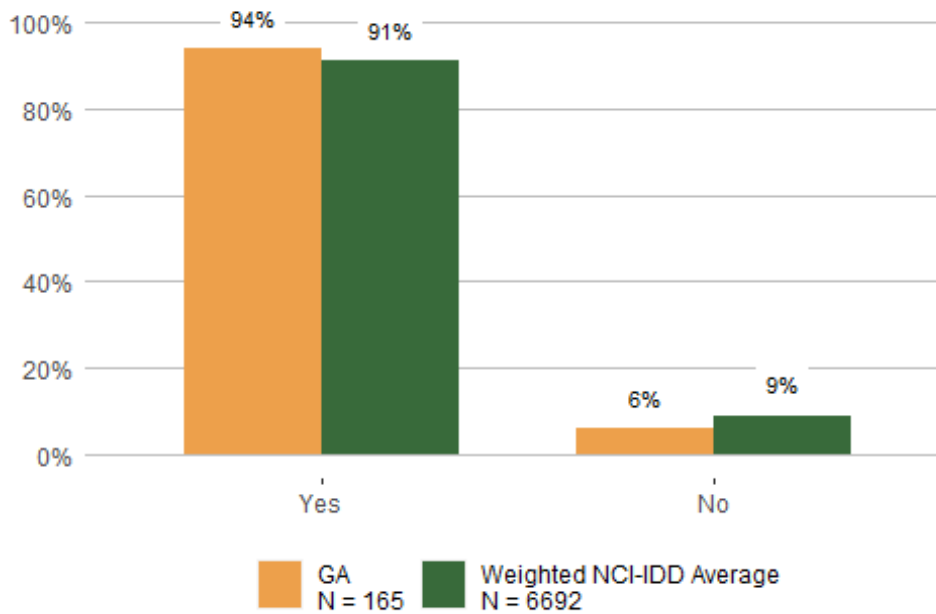


Table 38. Do you feel like your family had enough say or input in making the plan?
New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|----|------|
| GA | 94% | 6% | 165 |
| Weighted NCI-IDD Average | 91% | 9% | 6692 |

Did your family member leave school services and begin adult services during the past 12 months?

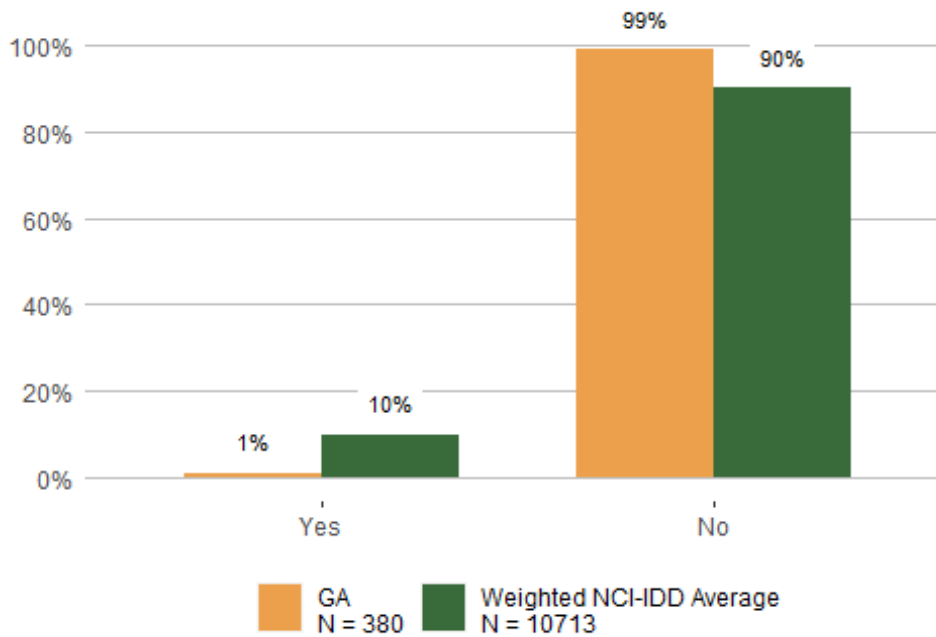


Table 39. Did your family member leave school services and begin adult services during the past 12 months?

| State | Yes | No | N |
|--------------------------|-----|-----|-------|
| GA | 1% | 99% | 380 |
| Weighted NCI-IDD Average | 10% | 90% | 10713 |

If your family member left school services during the past year, did they have a transition plan?

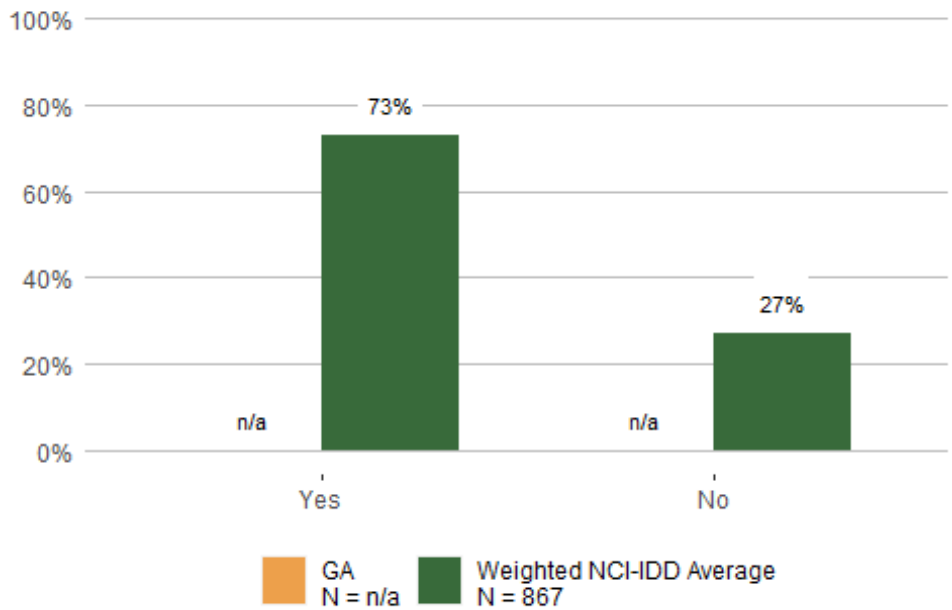


Table 40. If your family member left school services during the past year, did they have a transition plan?

| State | Yes | No | N |
|--------------------------|-----|-----|-----|
| GA | n/a | n/a | n/a |
| Weighted NCI-IDD Average | 73% | 27% | 867 |

If family member had a transition plan, did the transition plan include getting or continuing work in a community job?

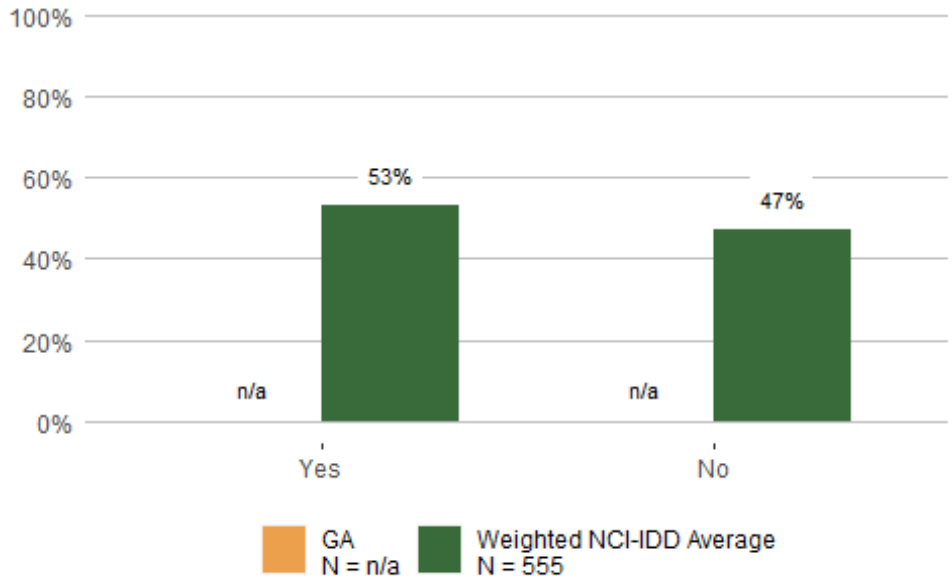


Table 41. If family member had a transition plan, did the transition plan include getting or continuing work in a community job?

| State | Yes | No | N |
|--------------------------|-----|-----|-----|
| GA | n/a | n/a | n/a |
| Weighted NCI-IDD Average | 53% | 47% | 555 |

Access and Delivery of Services and Supports

Families receive services and supports that are appropriate to the needs of the family and the family member receiving services and supports from the state developmental disabilities system.

Does your family member get all the services listed in the plan?

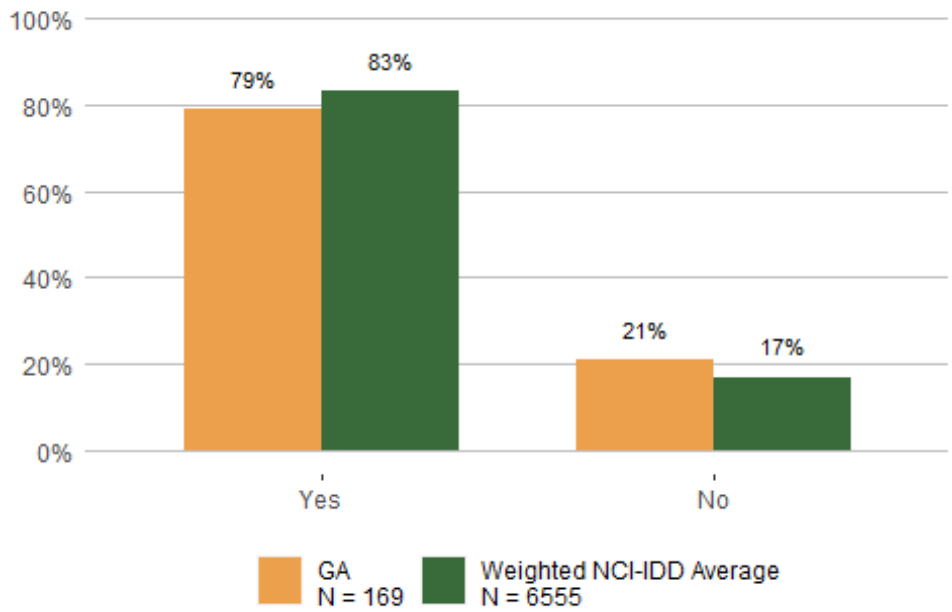


Table 42. Does your family member get all the services listed in the plan?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA | 79% | 21% | 169 |
| Weighted NCI-IDD Average | 83% | 17% | 6555 |

Does your family get the supports and services it needs?

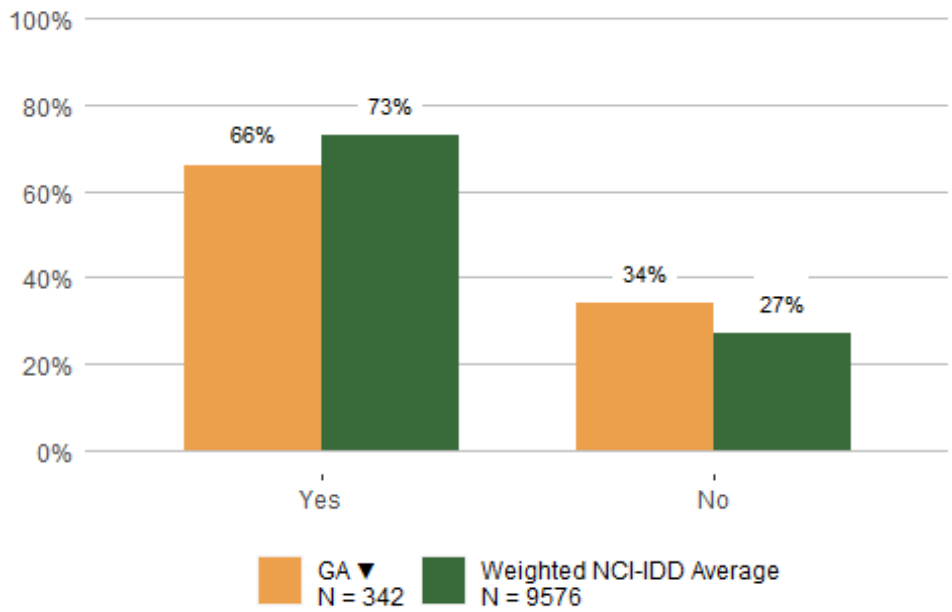


Table 43. Does your family get the supports and services it needs?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA ▼ | 66% | 34% | 342 |
| Weighted NCI-IDD Average | 73% | 27% | 9576 |

If your family does not get the support and services needed, what additional services does your family need?

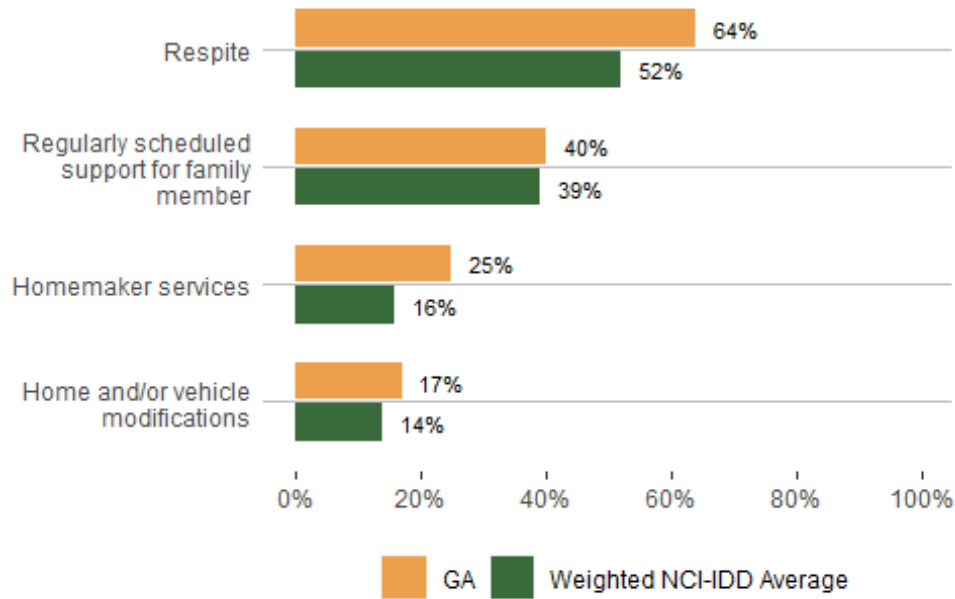


Table 44a. “If your family does not get the support and services needed, what additional services does your family need?”

Categories are not mutually exclusive, therefore N is not shown.

| State | Respite | Regularly scheduled support for family member | Homemaker services | Home and/or vehicle modifications |
|--------------------------|---------|---|--------------------|-----------------------------------|
| GA | 64% | 40% | 25% | 17% |
| Weighted NCI-IDD Average | 52% | 39% | 16% | 14% |

If your family does not get the support and services needed, what additional services does your family need? (continued)

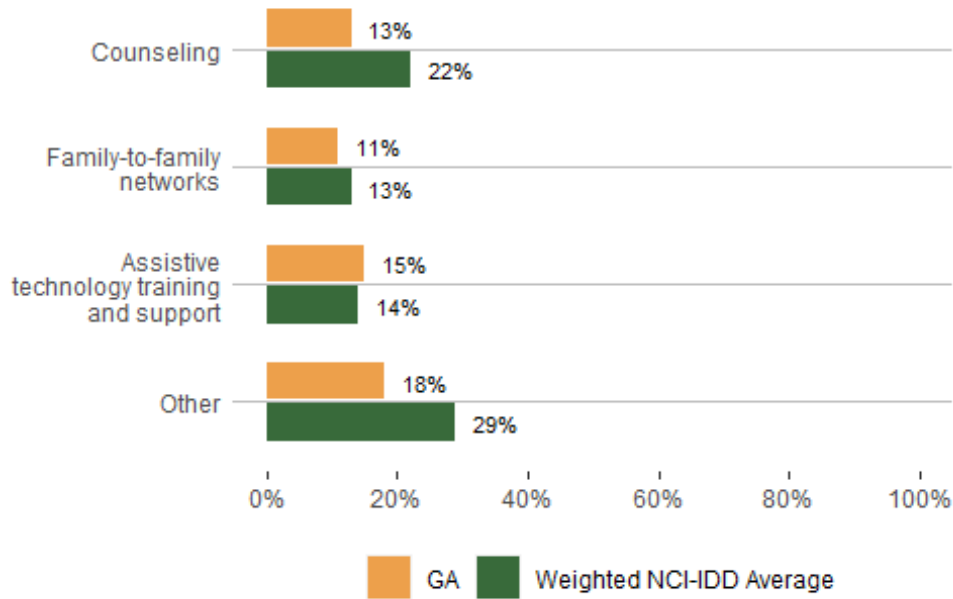


Table 44b. If your family does not get the support and services needed, what additional services does your family need? (continued)

Categories are not mutually exclusive, therefore N is not shown.

| State | Counseling | Family-to-family networks | Assistive technology training and support | Other |
|--------------------------|------------|---------------------------|---|-------|
| GA | 13% | 11% | 15% | 18% |
| Weighted NCI-IDD Average | 22% | 13% | 14% | 29% |

Do services and supports change when your family's needs change?

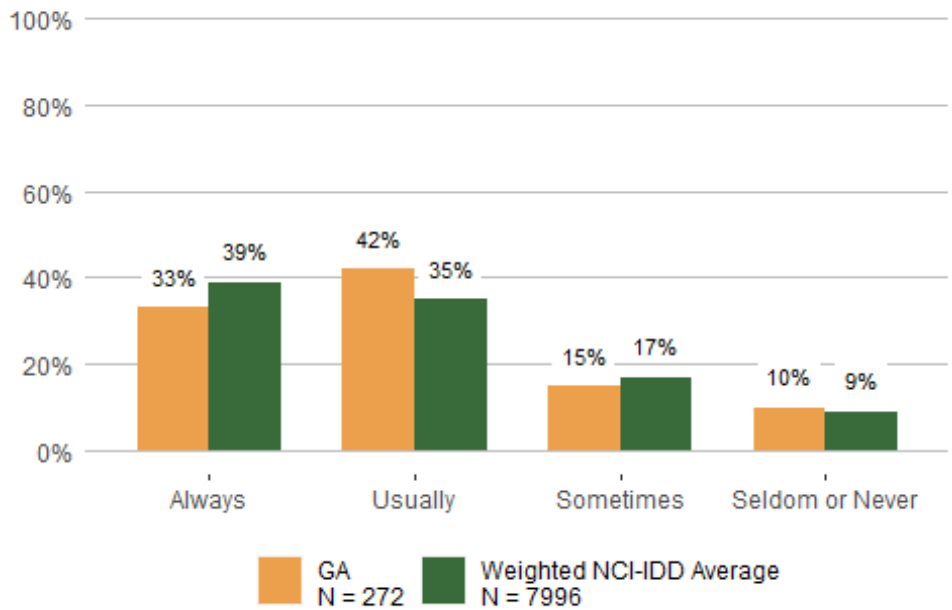


Table 45. Do services and supports change when your family's needs change?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 33% | 42% | 15% | 10% | 272 |
| Weighted NCI-IDD Average | 39% | 35% | 17% | 9% | 7996 |

Does your family member have enough supports to work or volunteer in the community?

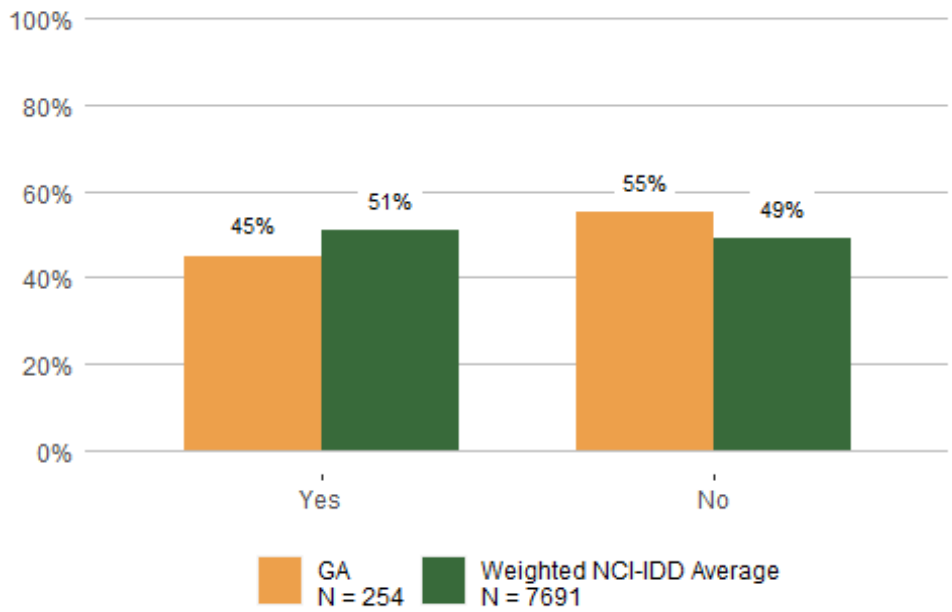


Table 46. Does your family member have enough supports to work or volunteer in the community?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA | 45% | 55% | 254 |
| Weighted NCI-IDD Average | 51% | 49% | 7691 |

Does your family member have the special equipment or accommodations they need?

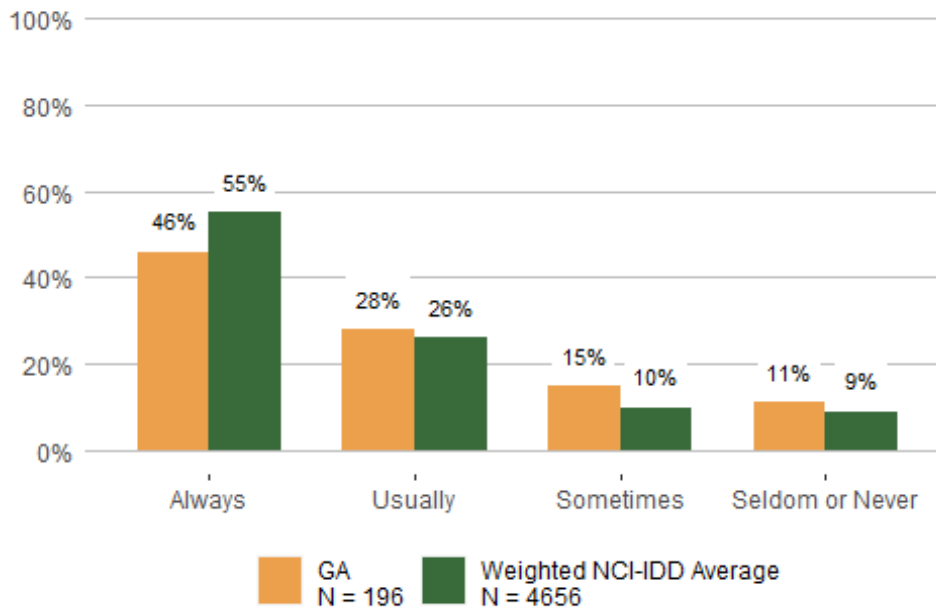


Table 47. Does your family member have the special equipment or accommodations they need?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 46% | 28% | 15% | 11% | 196 |
| Weighted NCI-IDD Average | 55% | 26% | 10% | 9% | 4656 |

If you need respite services, how often are you able to get them when needed?

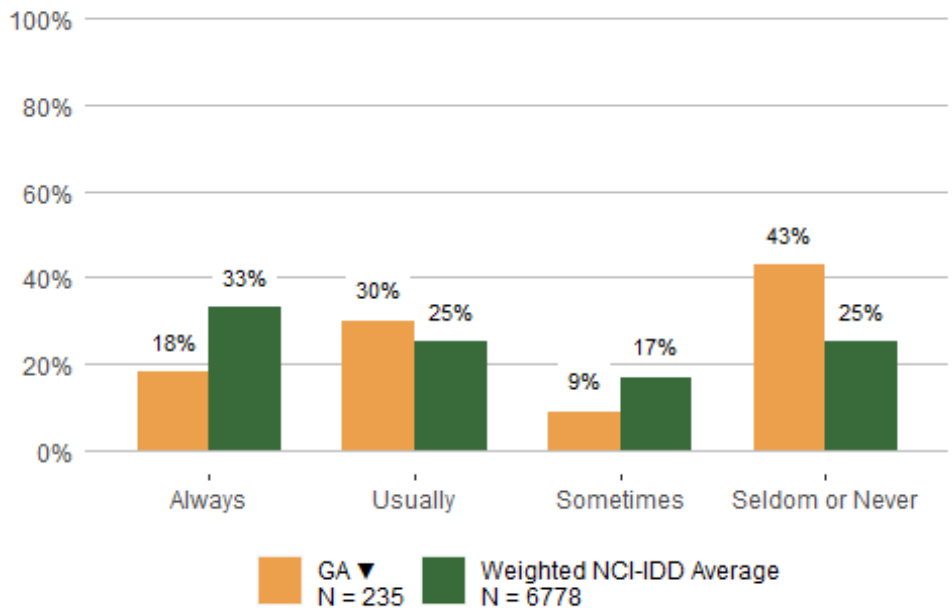


Table 48. If you need respite services, how often are you able to get them when needed?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA ▼ | 18% | 30% | 9% | 43% | 235 |
| Weighted NCI-IDD Average | 33% | 25% | 17% | 25% | 6778 |

If you have used respite services in the past 12 months, were you satisfied with the quality of the respite services?

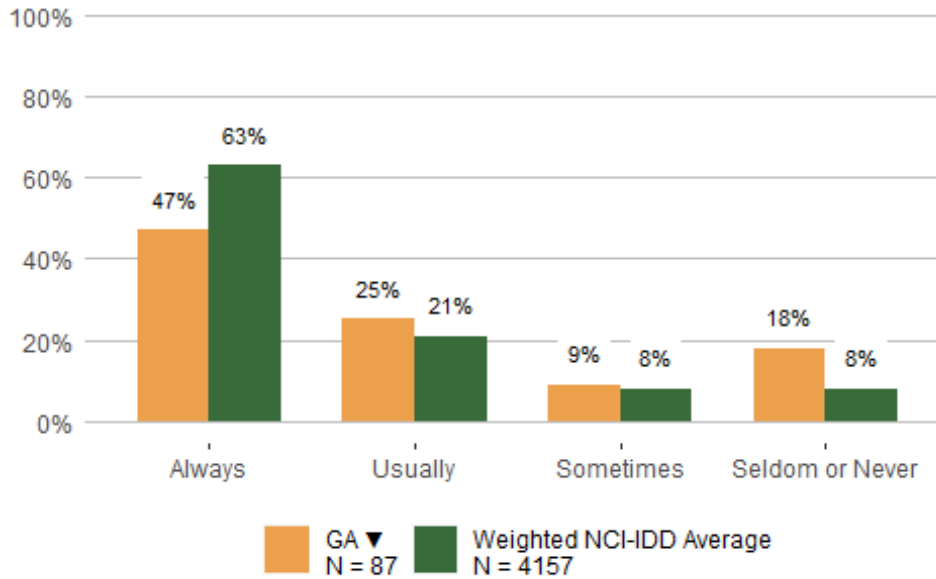


Table 49. If you have used respite services in the past 12 months, were you satisfied with the quality of the respite services?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA ▼ | 47% | 25% | 9% | 18% | 87 |
| Weighted NCI-IDD Average | 63% | 21% | 8% | 8% | 4157 |

Are you or your family member able to contact their support workers when you want?

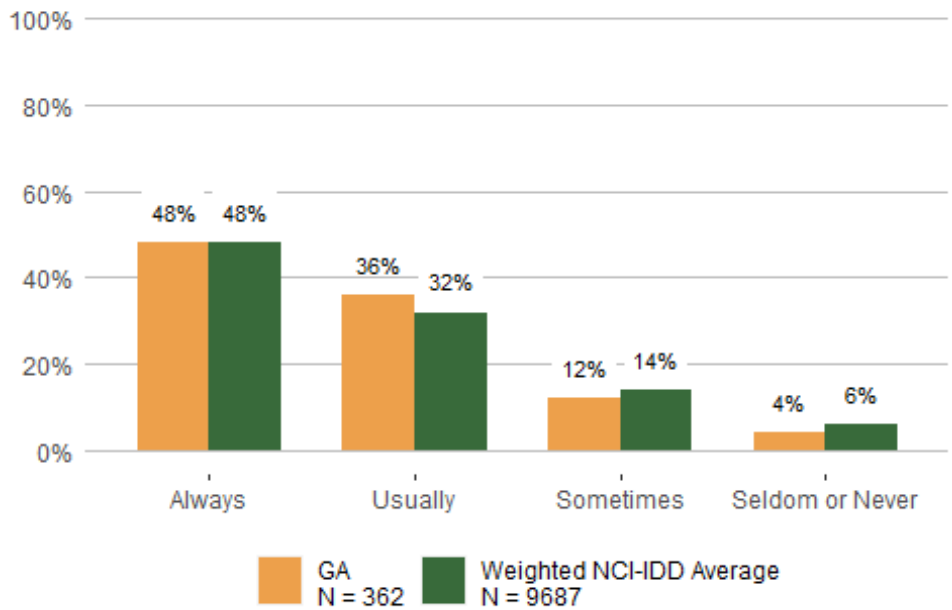


Table 50. Are you or your family member able to contact their support workers when you want?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 48% | 36% | 12% | 4% | 362 |
| Weighted NCI-IDD Average | 48% | 32% | 14% | 6% | 9687 |

Are you or your family member able to contact their case manager/service coordinator when you want?

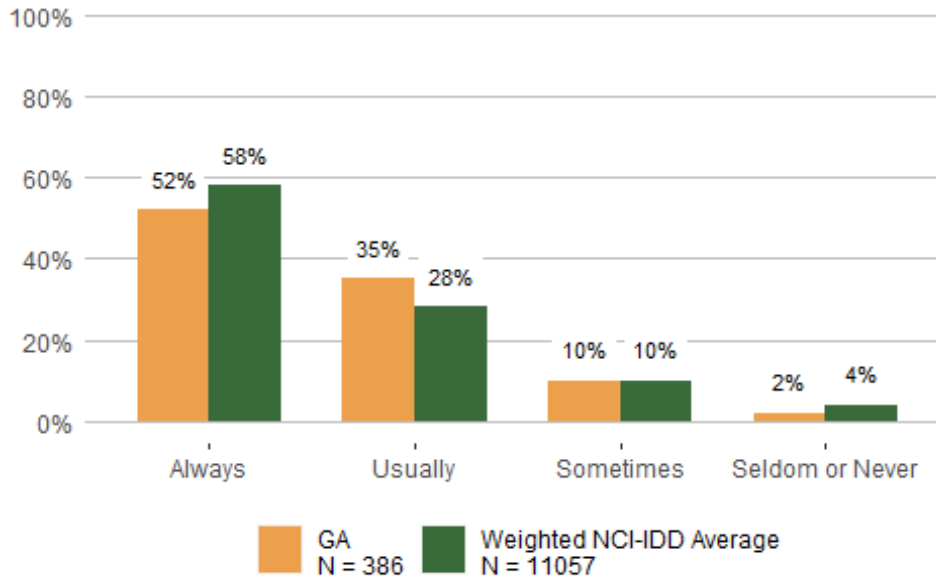


Table 51. Are you or your family member able to contact their case manager/service coordinator when you want?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|-------|
| GA | 52% | 35% | 10% | 2% | 386 |
| Weighted NCI-IDD Average | 58% | 28% | 10% | 4% | 11057 |

Do service providers for your family member work together to provide support?

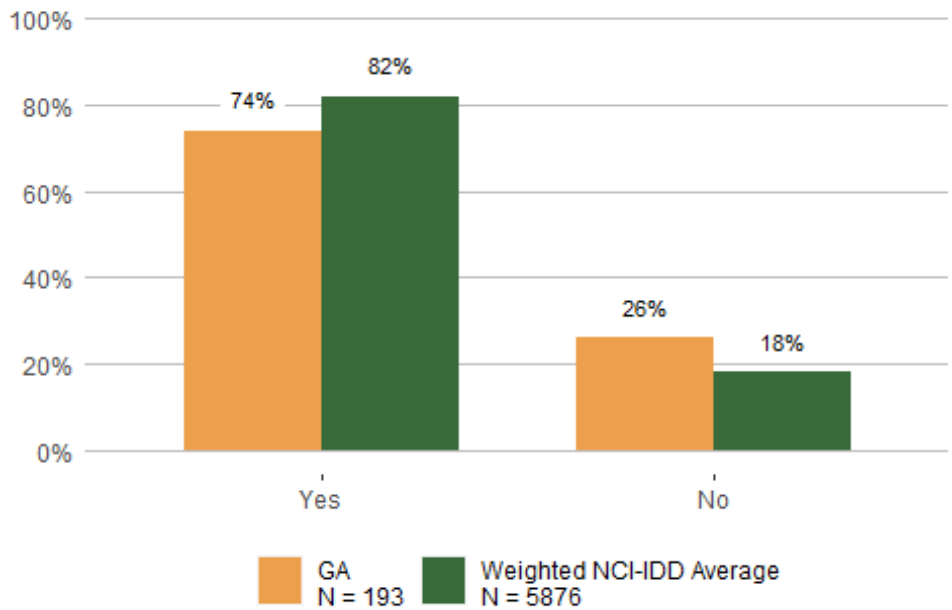


Table 52. Do service providers for your family member work together to provide support?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA | 74% | 26% | 193 |
| Weighted NCI-IDD Average | 82% | 18% | 5876 |

Are services delivered in a way that is respectful of your family's culture?

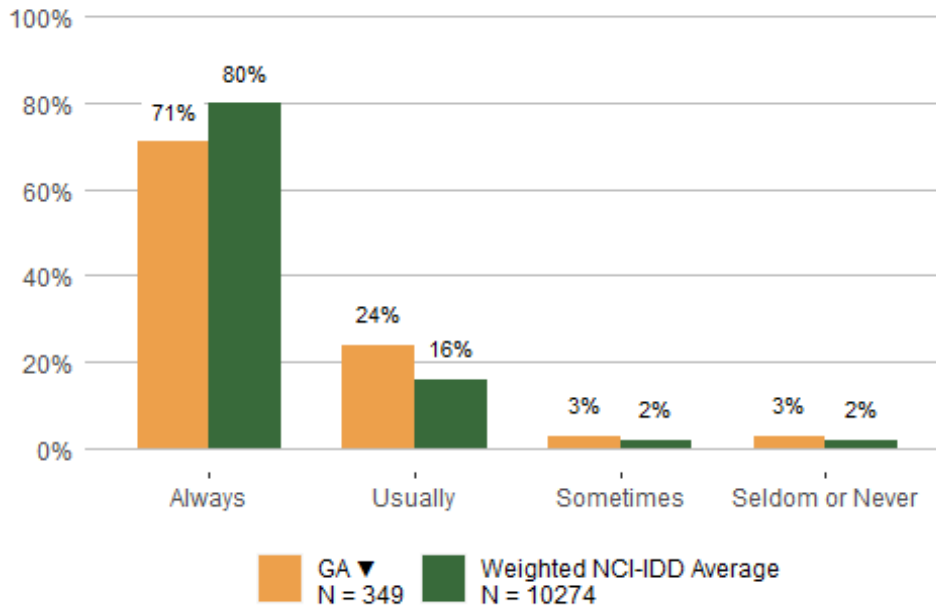


Table 53. Are services delivered in a way that is respectful of your family's culture?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|-------|
| GA ▼ | 71% | 24% | 3% | 3% | 349 |
| Weighted NCI-IDD Average | 80% | 16% | 2% | 2% | 10274 |

Does your family member use technology in their everyday life to help them do things on their own?

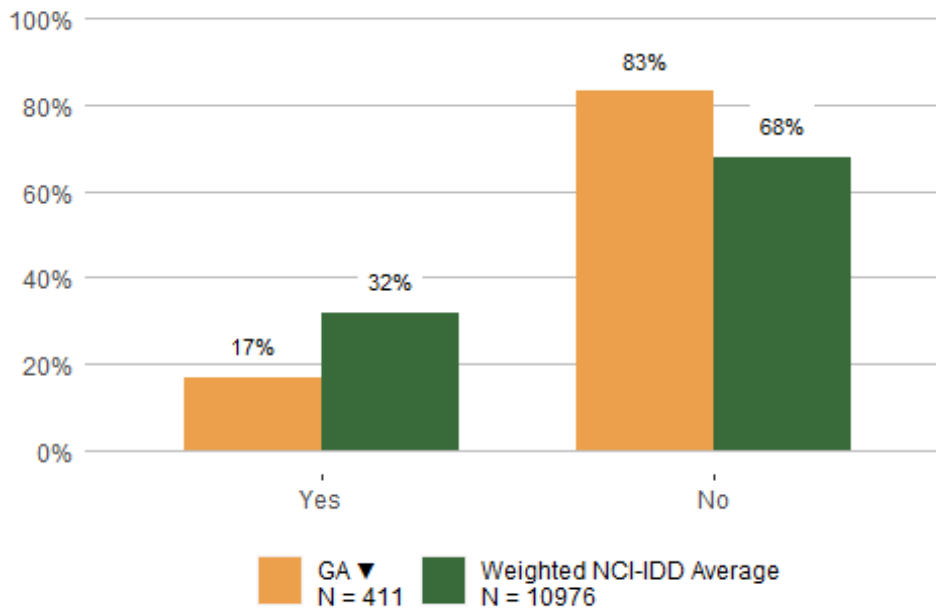


Table 54. Does your family member use technology in their everyday life to help them do things on their own?

New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|-------|
| GA ▼ | 17% | 83% | 411 |
| Weighted NCI-IDD Average | 32% | 68% | 10976 |

Is there a computer, tablet (for example an iPad), or smartphone that your family can use in your home?

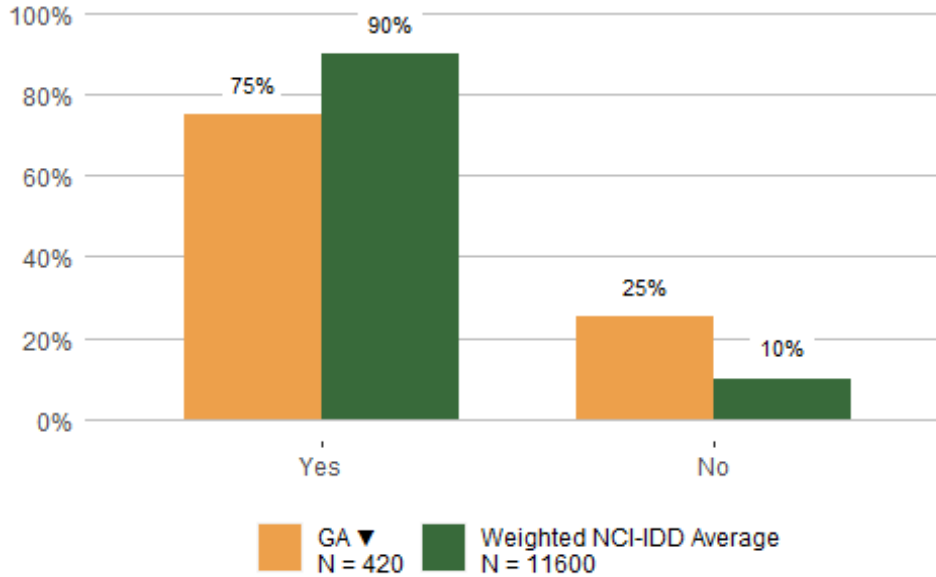


Table 55. Is there a computer, tablet (for example an iPad), or smartphone that your family can use in your home?

New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|-------|
| GA ▼ | 75% | 25% | 420 |
| Weighted NCI-IDD Average | 90% | 10% | 11600 |

How well does the internet work in your home?

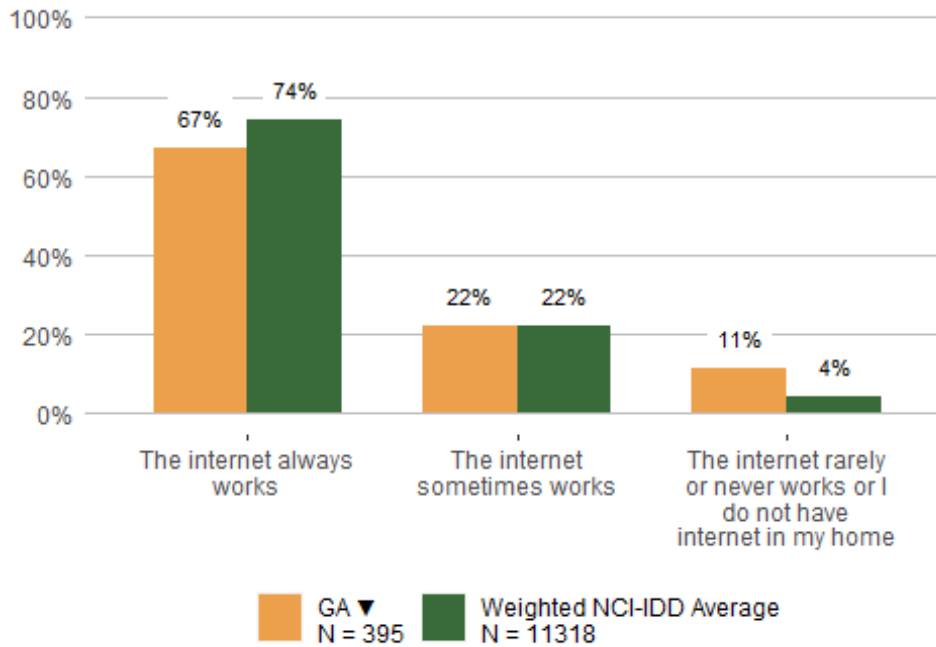


Table 56. How well does the internet work in your home?

New question in 2021-22

| State | The internet always works | The internet sometimes works | The internet rarely or never works or I do not have internet in my home | N |
|--------------------------|---------------------------|------------------------------|---|-------|
| GA ▼ | 67% | 22% | 11% | 395 |
| Weighted NCI-IDD Average | 74% | 22% | 4% | 11318 |

Workforce (New in 2021-2022)

There is stable and sufficient workforce to meet demand. People are supported by staff who demonstrate respect for what is important to the person in their day-to-day life. Staff have the right skills to support people.

Do support workers come and go when they are supposed to?

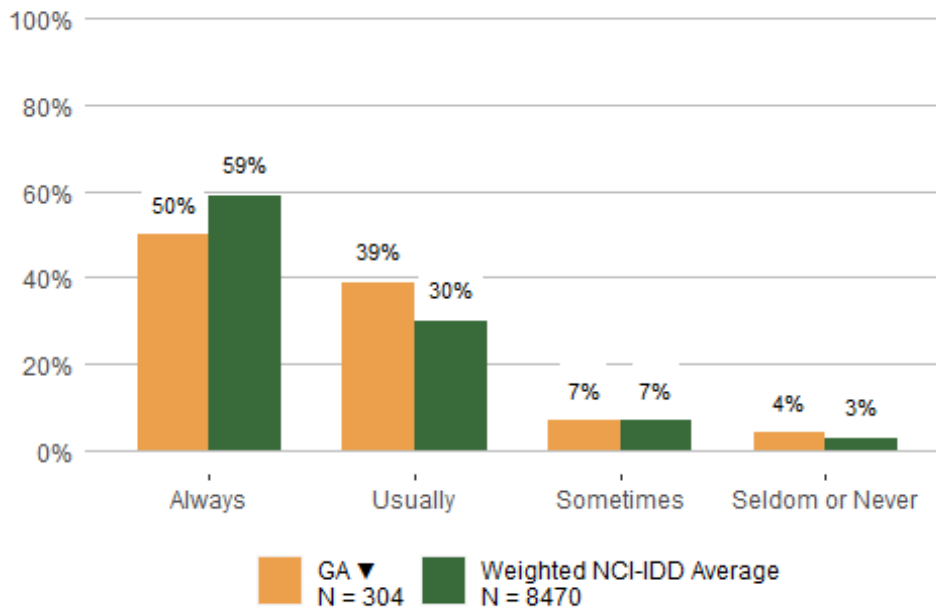


Table 57. Do support workers come and go when they are supposed to?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA ▼ | 50% | 39% | 7% | 4% | 304 |
| Weighted NCI-IDD Average | 59% | 30% | 7% | 3% | 8470 |

Do support workers speak to you in a way you understand?

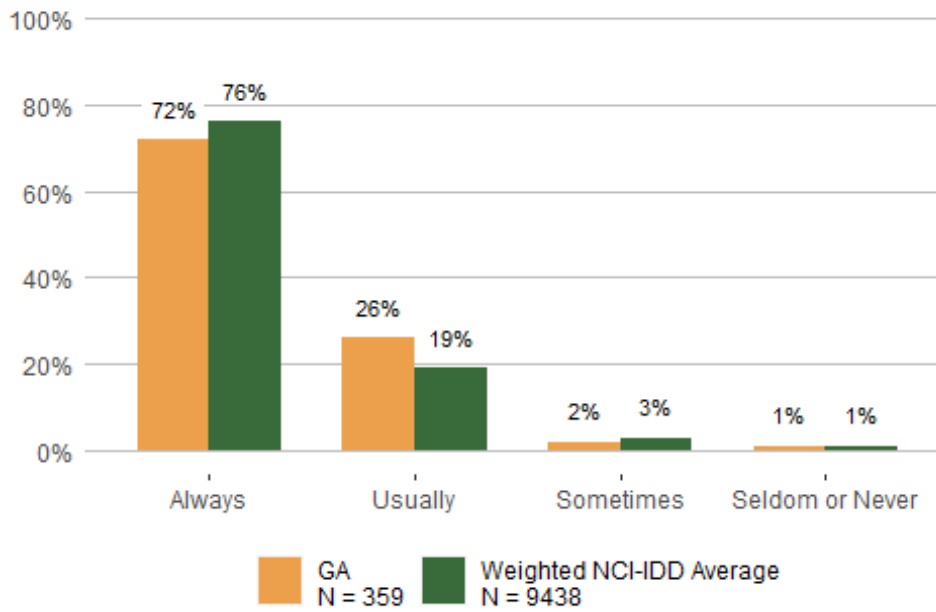


Table 58. Do support workers speak to you in a way you understand?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 72% | 26% | 2% | 1% | 359 |
| Weighted NCI-IDD Average | 76% | 19% | 3% | 1% | 9438 |

If your family member does not communicate verbally, are there support workers who can communicate with them?

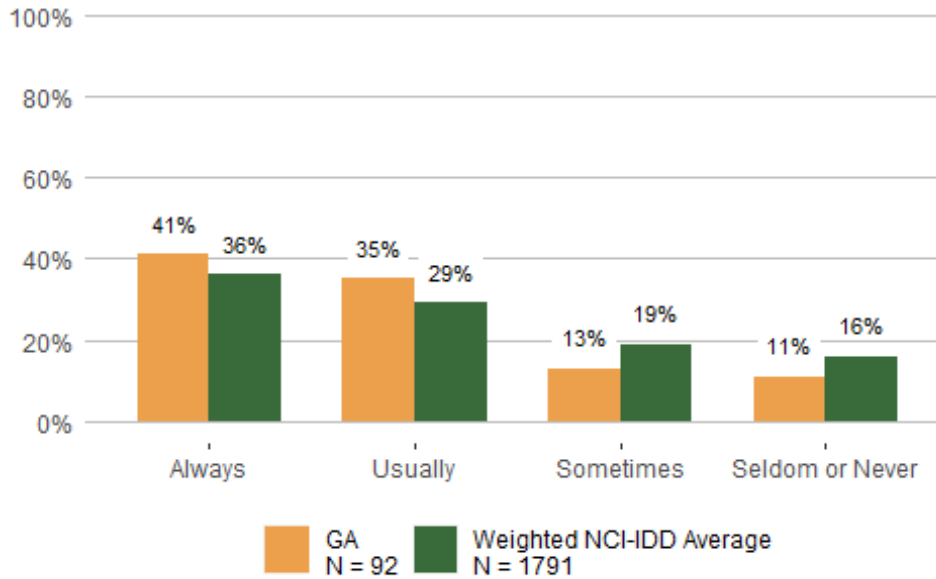


Table 59. If your family member does not communicate verbally, are there support workers who can communicate with them?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 41% | 35% | 13% | 11% | 92 |
| Weighted NCI-IDD Average | 36% | 29% | 19% | 16% | 1791 |

Do support workers have the right information and skills to meet your family's needs?

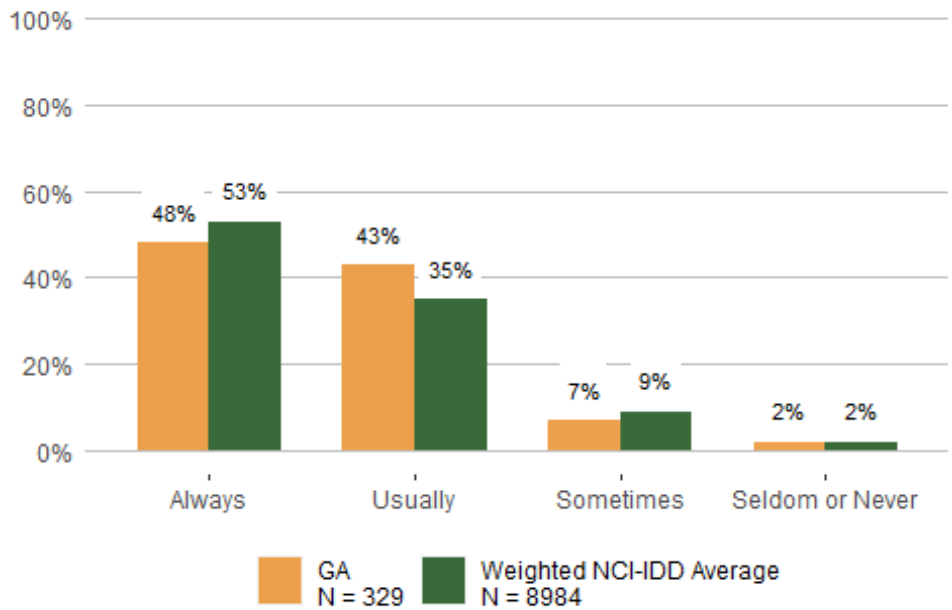


Table 60. Do support workers have the right information and skills to meet your family's needs?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 48% | 43% | 7% | 2% | 329 |
| Weighted NCI-IDD Average | 53% | 35% | 9% | 2% | 8984 |

Do your family member's support workers change too often? Is there too much "turnover" of support workers?

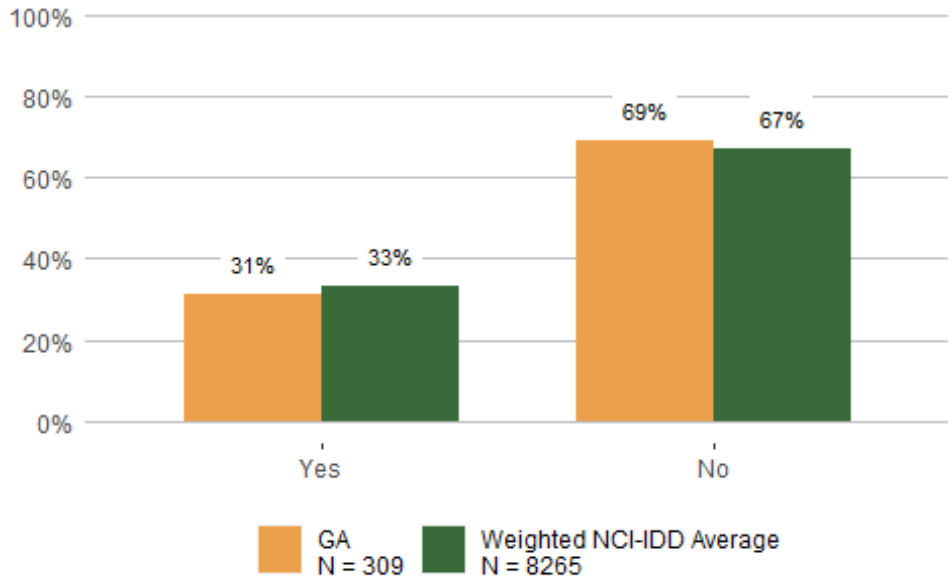


Table 61. Do your family member's support workers change too often? Is there too much "turnover" of support workers?

New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA | 31% | 69% | 309 |
| Weighted NCI-IDD Average | 33% | 67% | 8265 |

Is there always a staff person available to support your family member when support is needed?

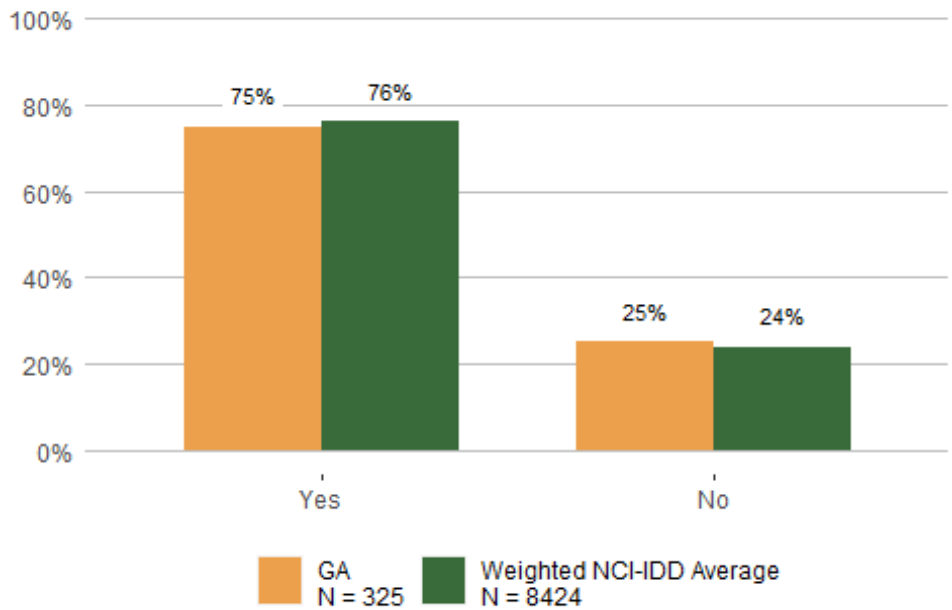


Table 62. Is there always a staff person available to support your family member when support is needed?

New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA | 75% | 25% | 325 |
| Weighted NCI-IDD Average | 76% | 24% | 8424 |

Choice, Decision Making and Control

Families and family members with disabilities determine the services and supports they receive and the individuals or agencies who provide them.

Can your family choose or change the agency that provides your family member's services?

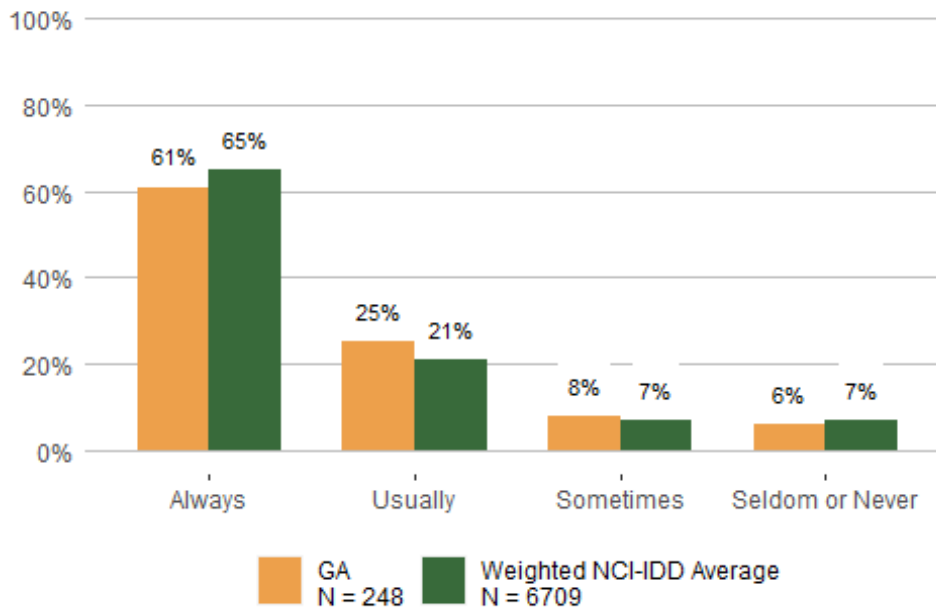


Table 63. Can your family choose or change the agency that provides your family member's services?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 61% | 25% | 8% | 6% | 248 |
| Weighted NCI-IDD Average | 65% | 21% | 7% | 7% | 6709 |

Can your family choose or change your family member's support workers?

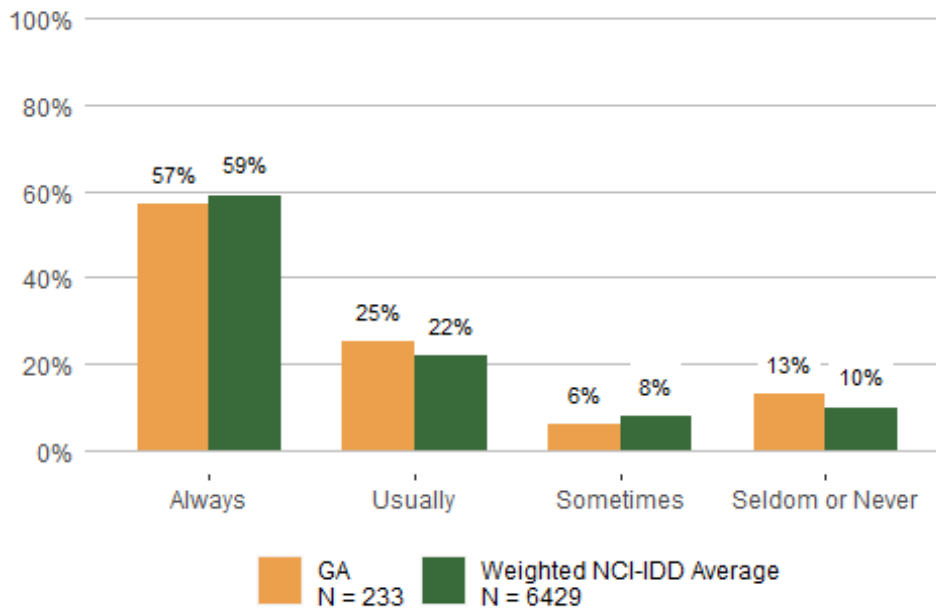


Table 64. Can your family choose or change your family member's support workers?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 57% | 25% | 6% | 13% | 233 |
| Weighted NCI-IDD Average | 59% | 22% | 8% | 10% | 6429 |

Can someone in your family directly manage support staff?

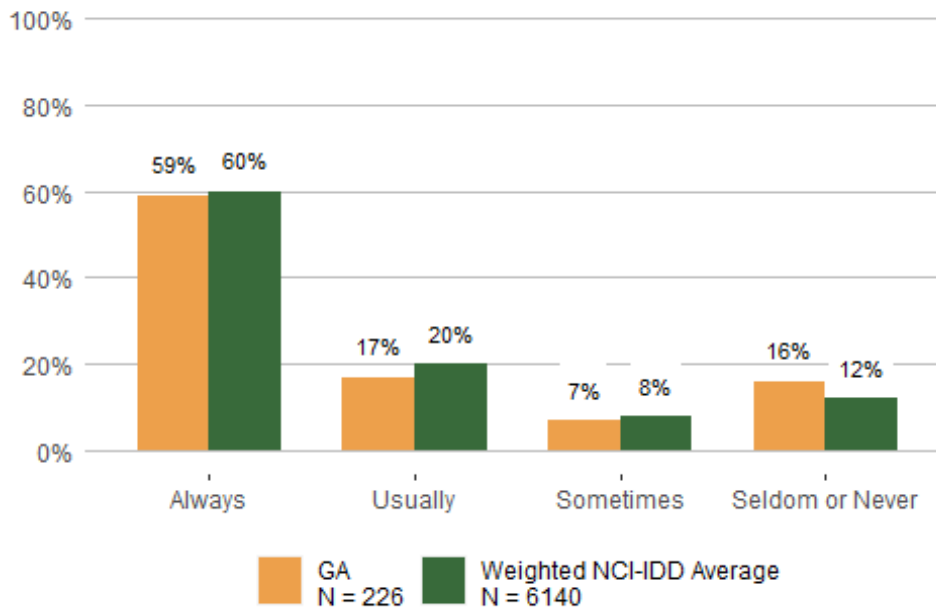


Table 65. Can someone in your family directly manage support staff?
Question changed in 2021-22

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 59% | 17% | 7% | 16% | 226 |
| Weighted NCI-IDD Average | 60% | 20% | 8% | 12% | 6140 |

Did you, your family member, or someone else in your family choose your family member's case manager/service coordinator?

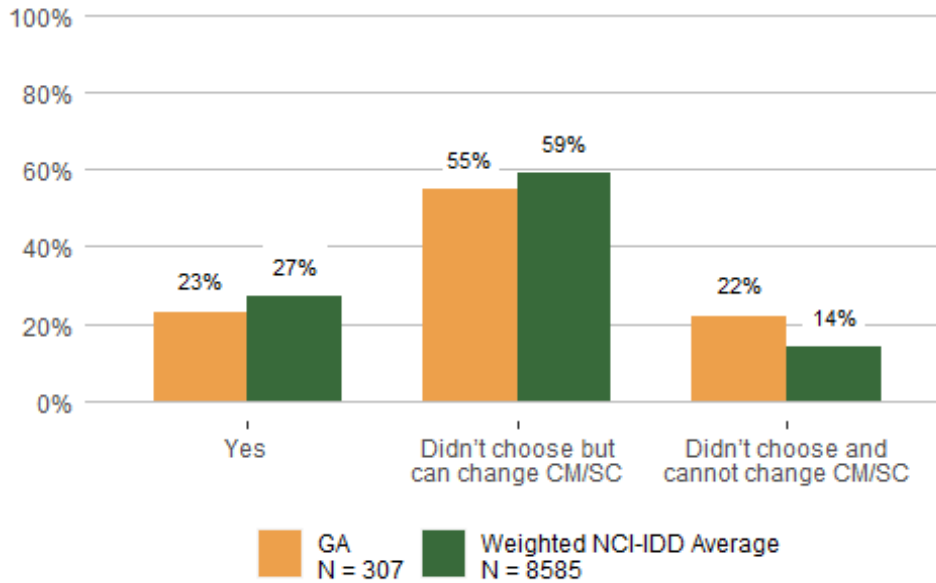


Table 66. Did you, your family member, or someone else in your family choose your family member's case manager/service coordinator?

| State | Yes | Didn't choose but can change CM/SC | Didn't choose and cannot change CM/SC | N |
|--------------------------|-----|------------------------------------|---------------------------------------|------|
| GA | 23% | 55% | 22% | 307 |
| Weighted NCI-IDD Average | 27% | 59% | 14% | 8585 |

Does your family member do things in the community?

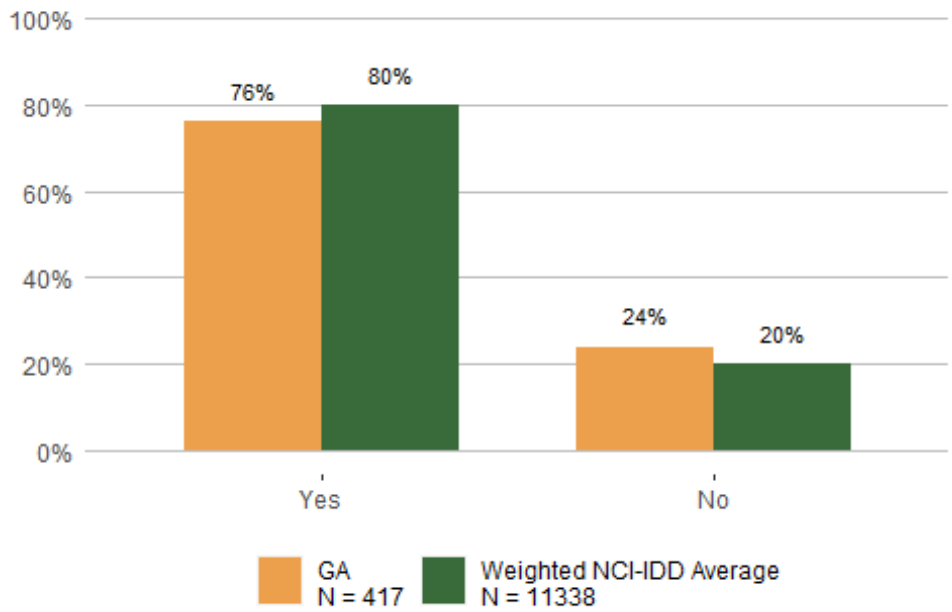


Table 67. Does your family member do things in the community?

| State | Yes | No | N |
|--------------------------|-----|-----|-------|
| GA | 76% | 24% | 417 |
| Weighted NCI-IDD Average | 80% | 20% | 11338 |

For your family member, what makes it hard to do things in activities in the community?

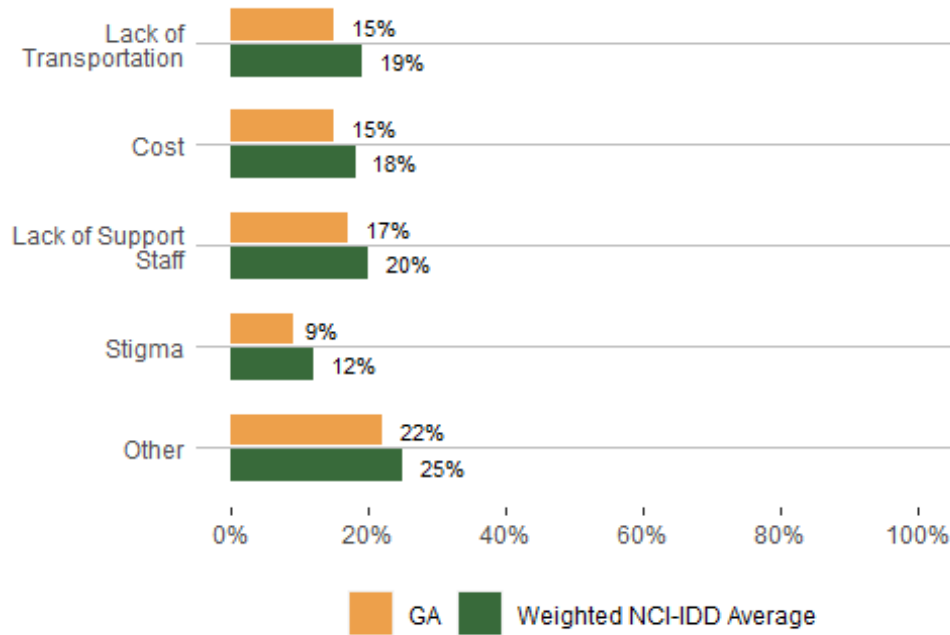


Table 68. For your family member, what makes it hard to do things in activities in the community?

Categories are not mutually exclusive, therefore N is not shown.

| State | Lack of Transportation | Cost | Lack of Support Staff | Stigma | Other |
|--------------------------|------------------------|------|-----------------------|--------|-------|
| GA | 15% | 15% | 17% | 9% | 22% |
| Weighted NCI-IDD Average | 19% | 18% | 20% | 12% | 25% |

Does your family member have friends other than paid support workers or family?

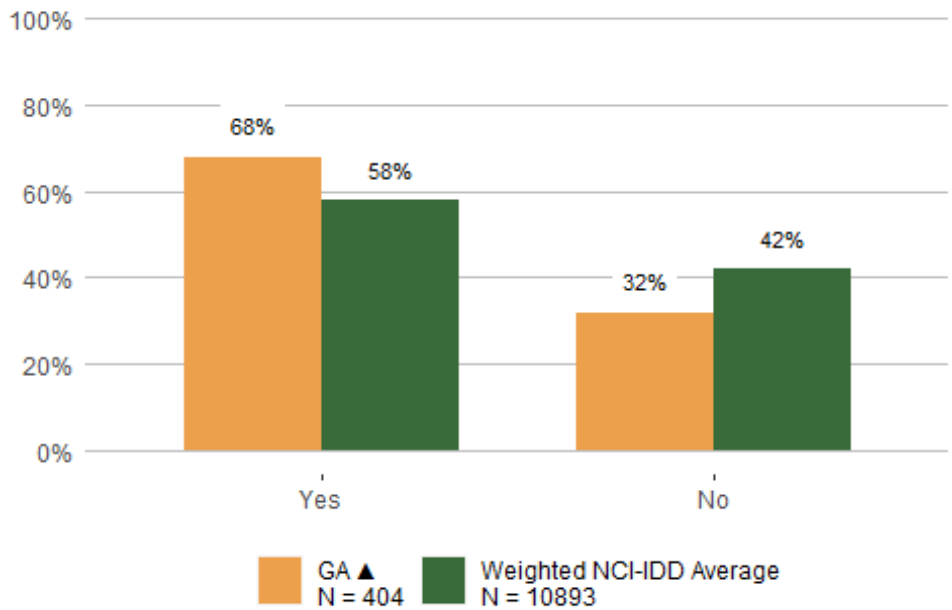


Table 69. Does your family member have friends other than paid support workers or family?

| State | Yes | No | N |
|--------------------------|-----|-----|-------|
| GA ▲ | 68% | 32% | 404 |
| Weighted NCI-IDD Average | 58% | 42% | 10893 |

In your community, are there resources that your family can use that are not provided by the regional center (for example, recreational programs, community housing, library programs, religious groups, etc.)?

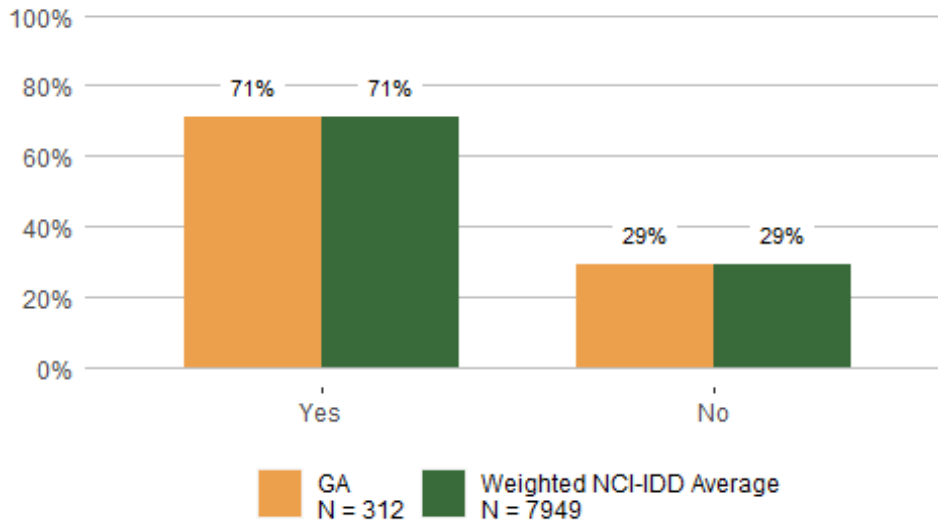


Table 70. In your community, are there resources that your family can use that are not provided by the state (for example, recreational programs, community housing, library programs, religious groups, etc.)?

Some NCI states provide services through a statewide ID/DD agency; those who used direct entry saw the question “In the community, are there resources or support that your family can use that are not provided by the I/DD agency?” Those who used the paper tool saw the question “In the community, are there resources or support that your family member can use that are not provided by the I/DD agency?”

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA | 71% | 29% | 312 |
| Weighted NCI-IDD Average | 71% | 29% | 7949 |

Does your family take part in any family-to-family networks in your community?

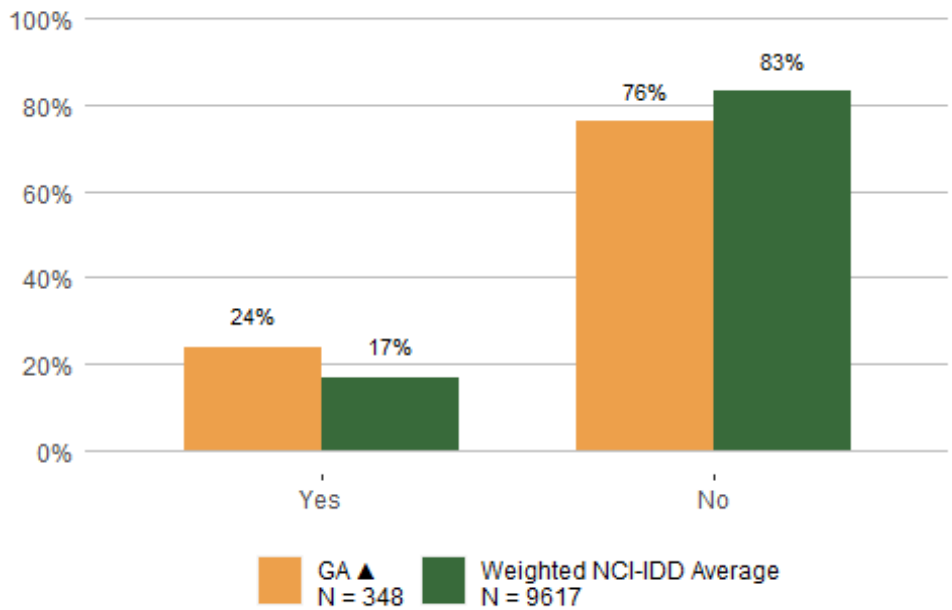


Table 71. Does your family take part in any family-to-family networks in your community?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA ▲ | 24% | 76% | 348 |
| Weighted NCI-IDD Average | 17% | 83% | 9617 |

Health, Welfare, and Safety (New in 2021-22)

Families are supported to ensure the health, welfare, and safety of their family member receiving services and supports from the state developmental disabilities system.

Can your family member see a primary care provider (doctor, registered nurse, etc.) when needed?

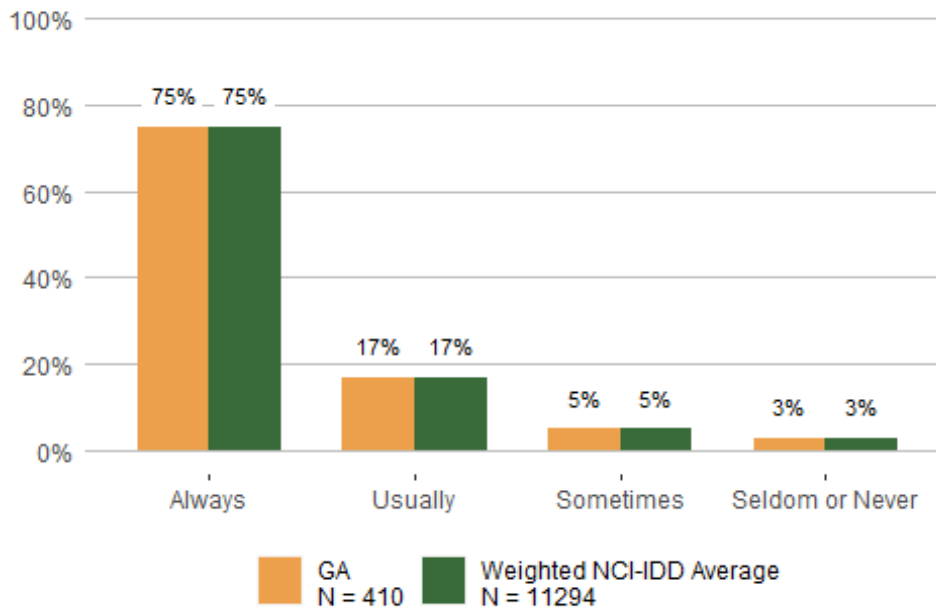


Table 72. Can your family member see a primary care provider (doctor, registered nurse, etc.) when needed?

New question in 2021-22

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|-------|
| GA | 75% | 17% | 5% | 3% | 410 |
| Weighted NCI-IDD Average | 75% | 17% | 5% | 3% | 11294 |

Does your family member's primary care doctor understand your family member's needs related to his/her disability?

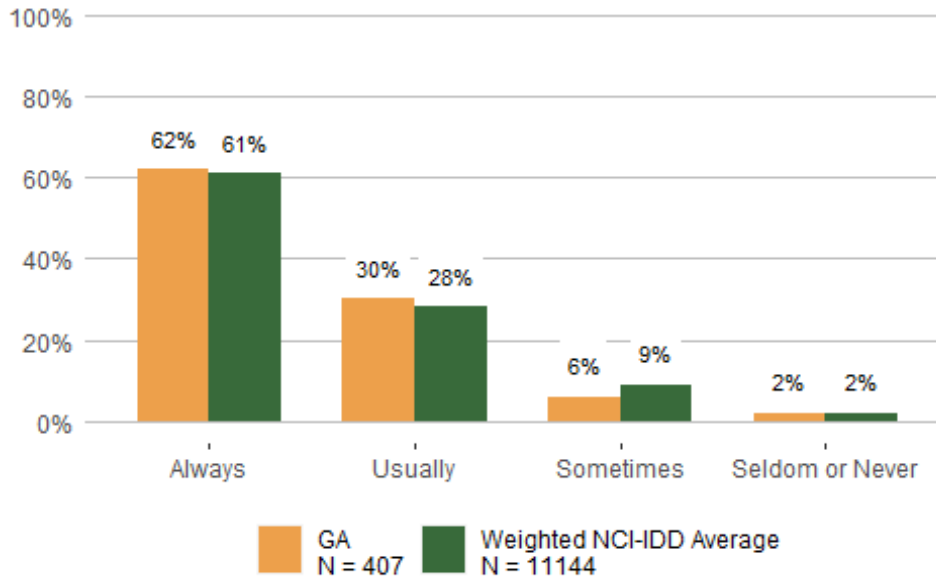


Table 73. Does your family member’s primary care doctor understand your family member’s needs related to his/her disability?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|-------|
| GA | 62% | 30% | 6% | 2% | 407 |
| Weighted NCI-IDD Average | 61% | 28% | 9% | 2% | 11144 |

Can your family member go to the dentist when needed?

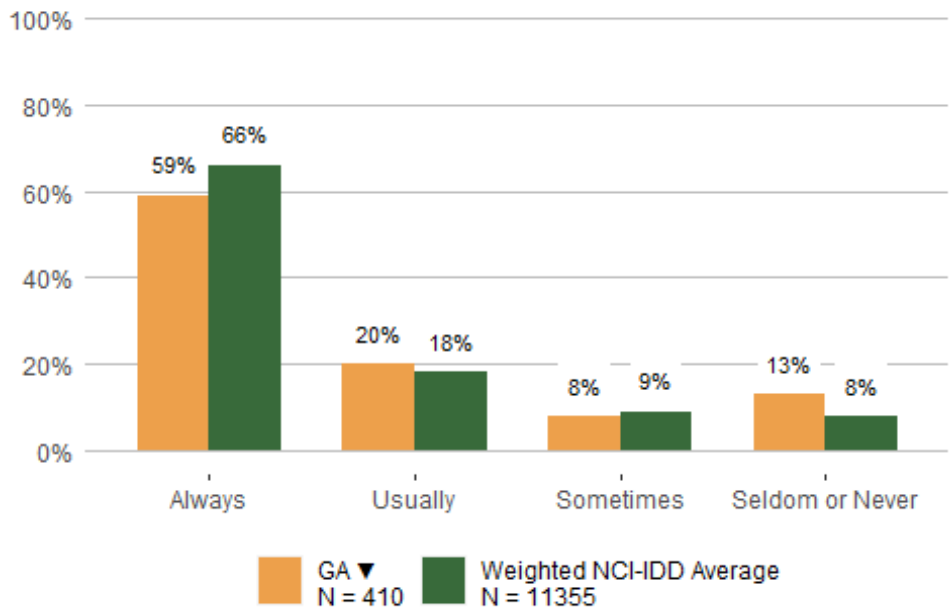


Table 74. Can your family member go to the dentist when needed?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|-------|
| GA ▼ | 59% | 20% | 8% | 13% | 410 |
| Weighted NCI-IDD Average | 66% | 18% | 9% | 8% | 11355 |

Does your family member's dentist understand your family member's needs related to their disability?

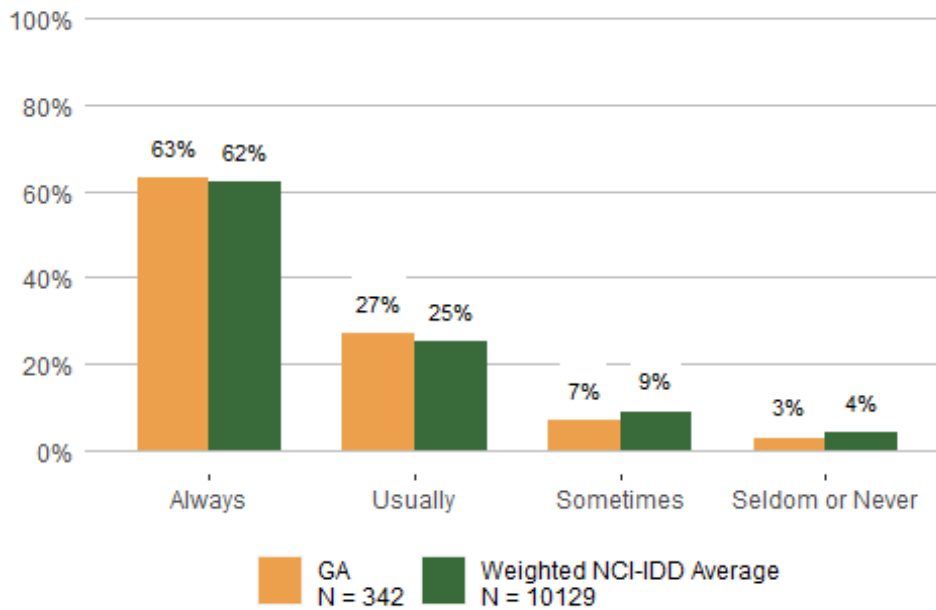


Table 75. Does your family member’s dentist understand your family member’s needs related to their disability?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|-------|
| GA | 63% | 27% | 7% | 3% | 342 |
| Weighted NCI-IDD Average | 62% | 25% | 9% | 4% | 10129 |

If your family member takes prescription medications, do you know what they're for?

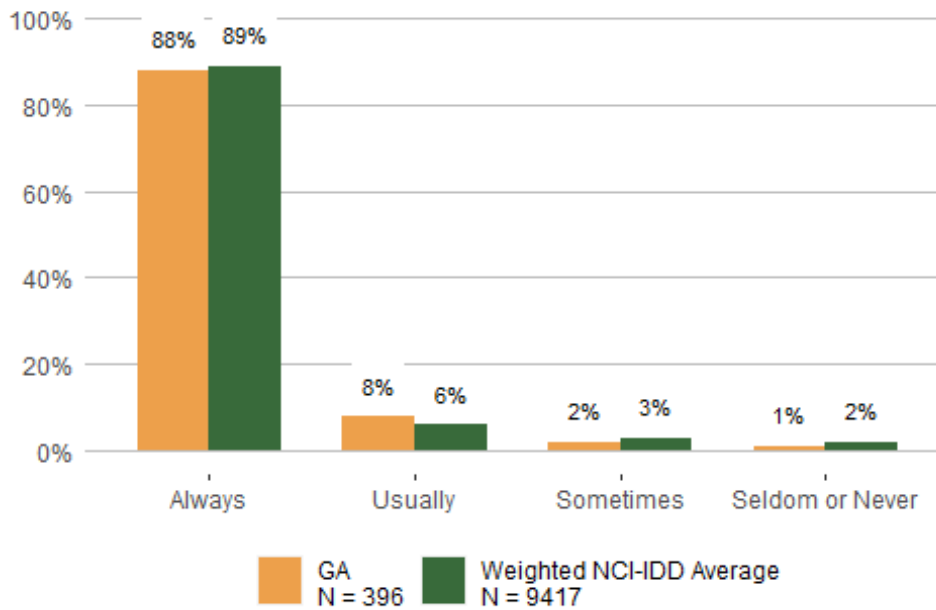


Table 76. If your family member takes prescription medications, do you know what they're for?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 88% | 8% | 2% | 1% | 396 |
| Weighted NCI-IDD Average | 89% | 6% | 3% | 2% | 9417 |

Do you, your family member, or someone else in your family know what is needed to safely take the medications?

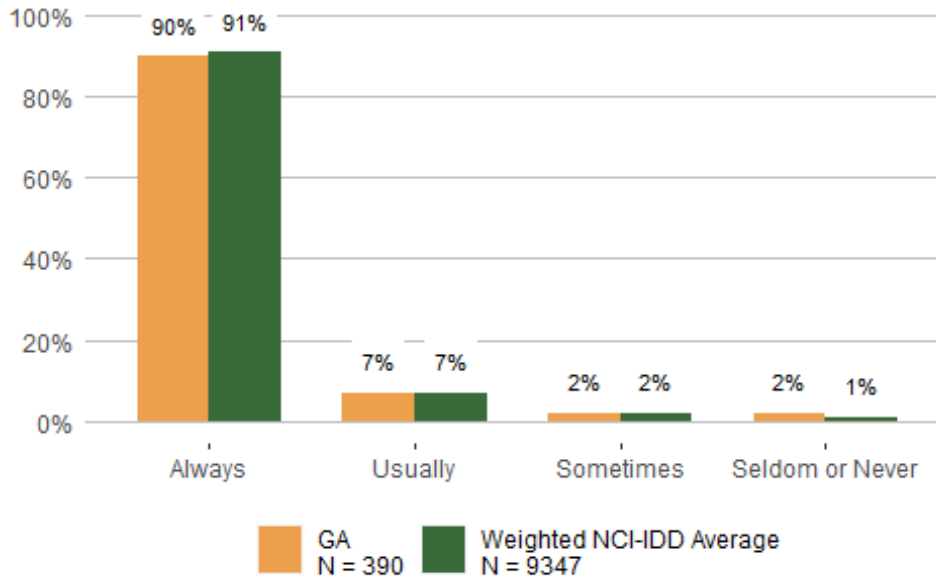


Table 77. Do you, your family member, or someone else in your family know what is needed to safely take the medications?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 90% | 7% | 2% | 2% | 390 |
| Weighted NCI-IDD Average | 91% | 7% | 2% | 1% | 9347 |

Can your family member get mental or behavioral health supports when needed? (Like see a therapist, go to group counseling)?

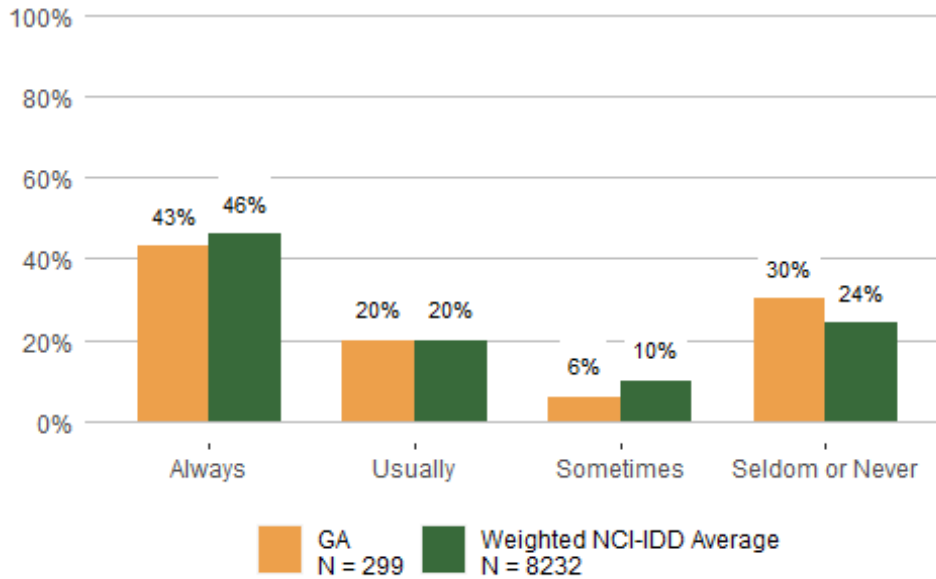


Table 78. Can your family member get mental or behavioral health supports when needed? (Like see a therapist, go to group counseling)?

New question in 2021-22

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 43% | 20% | 6% | 30% | 299 |
| Weighted NCI-IDD Average | 46% | 20% | 10% | 24% | 8232 |

If your family member uses mental health services, does the mental health professional understand your family member's needs related to their disability?

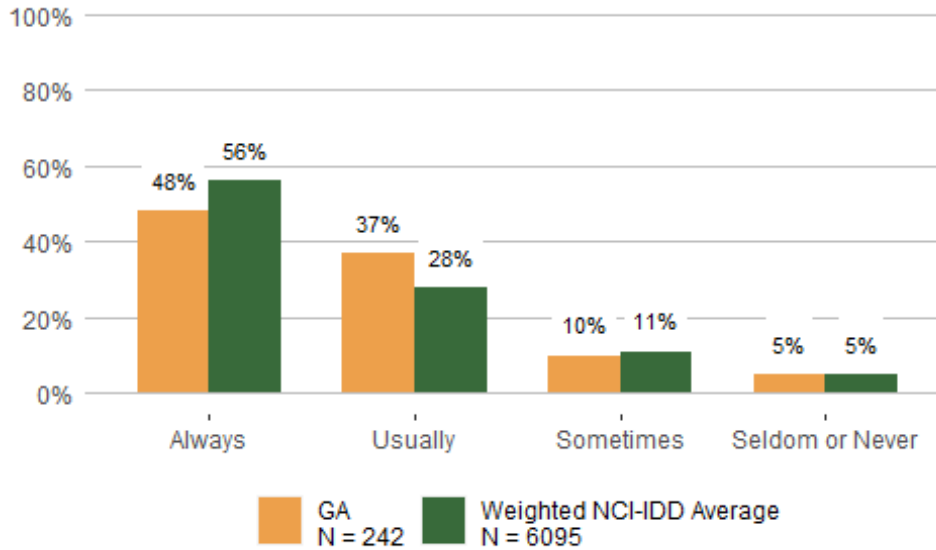


Table 79. If your family member uses mental health services, does the mental health professional understand your family member's needs related to their disability?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| GA | 48% | 37% | 10% | 5% | 242 |
| Weighted NCI-IDD Average | 56% | 28% | 11% | 5% | 6095 |

If you asked for crisis or emergency services during the past 12 months, were services provided when needed?

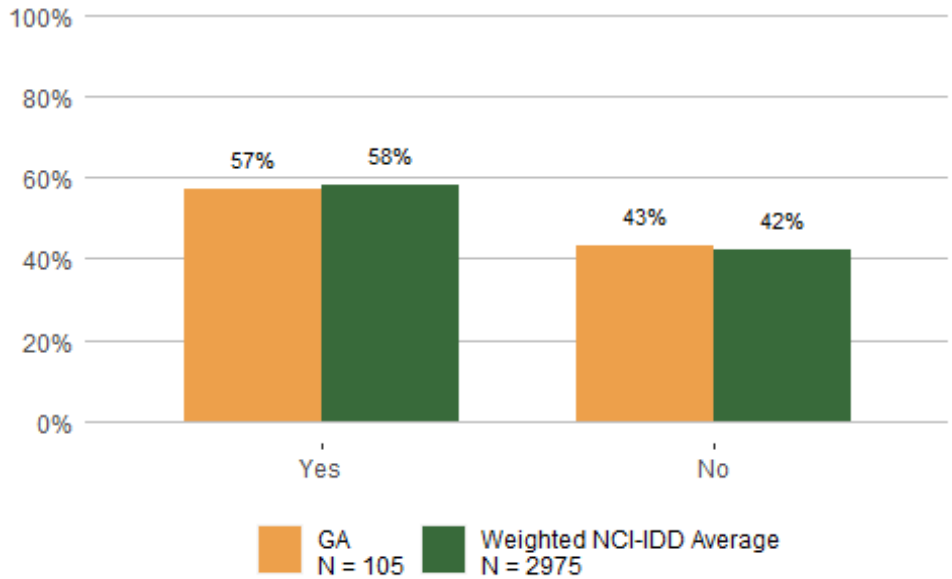


Table 80. If you asked for crisis or emergency services during the past 12 months, were services provided when needed?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA | 57% | 43% | 105 |
| Weighted NCI-IDD Average | 58% | 42% | 2975 |

Do you feel prepared to handle the needs of your family member in an emergency such as a medical emergency or natural disaster?

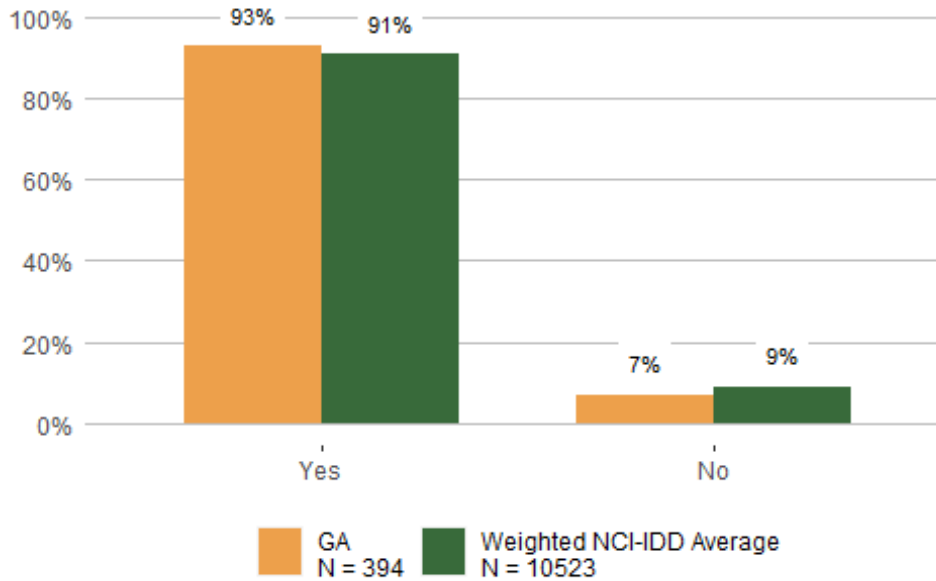


Table 81. Do you feel prepared to handle the needs of your family member in an emergency such as a medical emergency or natural disaster?

| State | Yes | No | N |
|--------------------------|-----|----|-------|
| GA | 93% | 7% | 394 |
| Weighted NCI-IDD Average | 91% | 9% | 10523 |

Have you talked about how to handle emergencies (such as a medical emergency, pandemic or natural disaster) with your family member's case manager/ service coordinator?

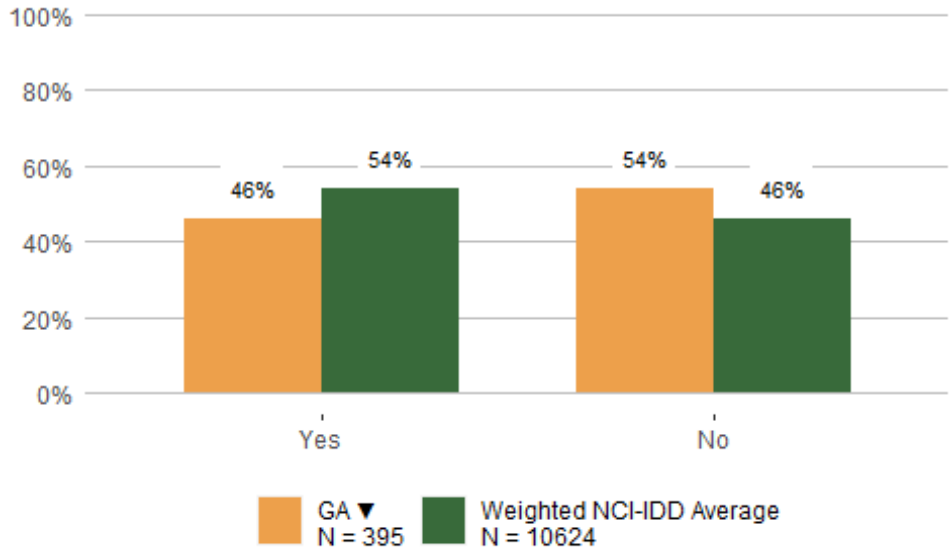


Table 82. Have you talked about how to handle emergencies (such as a medical emergency, pandemic or natural disaster) with your family member's case manager/service coordinator?

New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|-------|
| GA ▼ | 46% | 54% | 395 |
| Weighted NCI-IDD Average | 54% | 46% | 10624 |

Do you know how to file a complaint or grievance about provider agencies or staff?

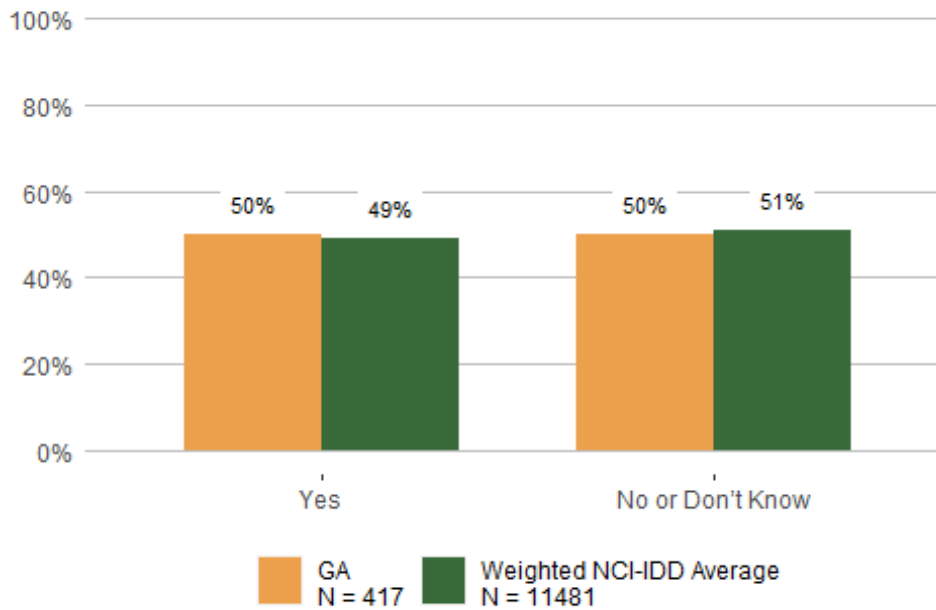


Table 83. Do you know how to file a complaint or grievance about provider agencies or staff?

| State | Yes | No or Don't Know | N |
|--------------------------|-----|------------------|-------|
| GA | 50% | 50% | 417 |
| Weighted NCI-IDD Average | 49% | 51% | 11481 |

If a complaint or grievance was filed or resolved in the past 12 months, are you satisfied with the way it was handled?

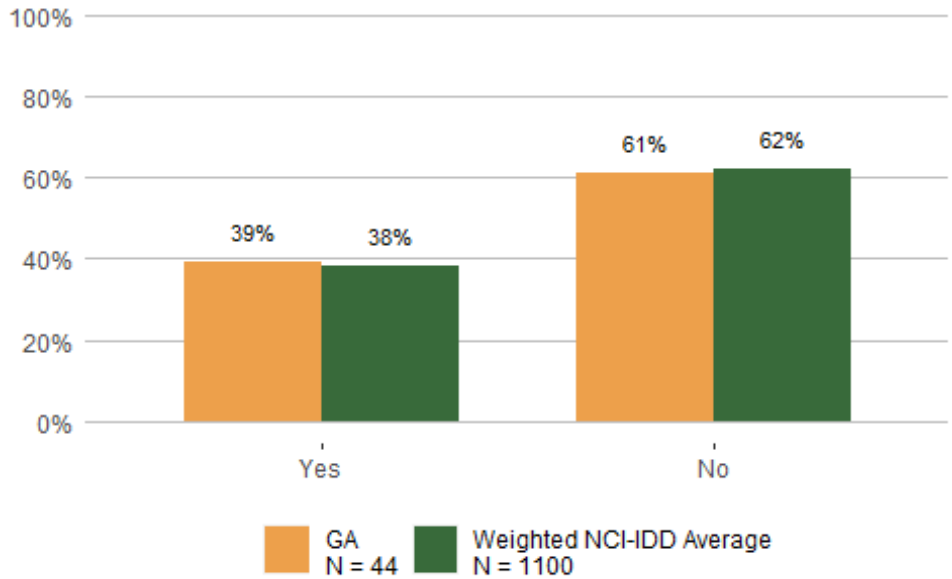


Table 84. If a complaint or grievance was filed or resolved in the past 12 months, are you satisfied with the way it was handled?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA | 39% | 61% | 44 |
| Weighted NCI-IDD Average | 38% | 62% | 1100 |

Do you know how to report abuse or neglect related to your family member?

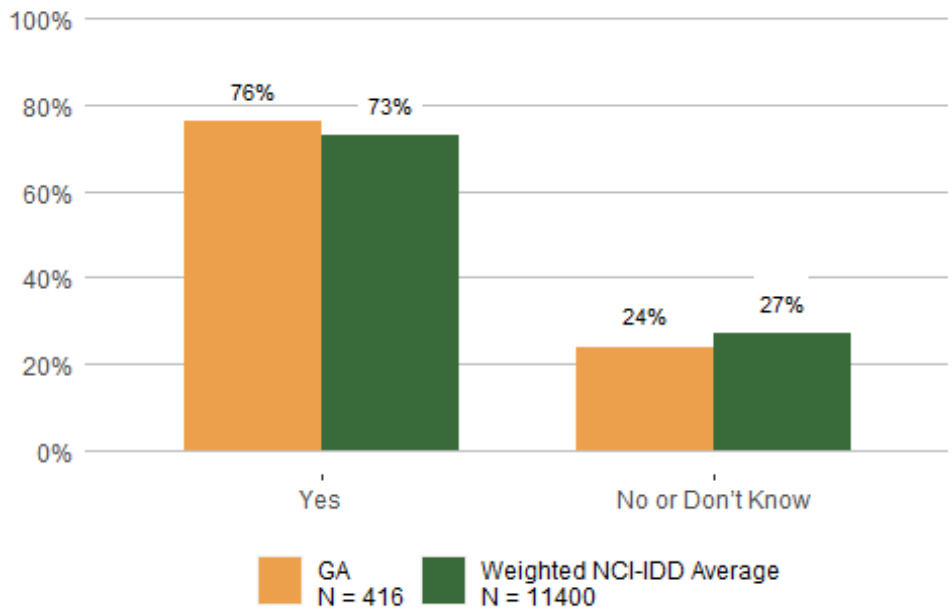


Table 85. Do you know how to report abuse or neglect related to your family member?

| State | Yes | No or Don't Know | N |
|--------------------------|-----|------------------|-------|
| GA | 76% | 24% | 416 |
| Weighted NCI-IDD Average | 73% | 27% | 11400 |

Within the past 12 months, was a report of abuse or neglect filed on behalf of your family member?

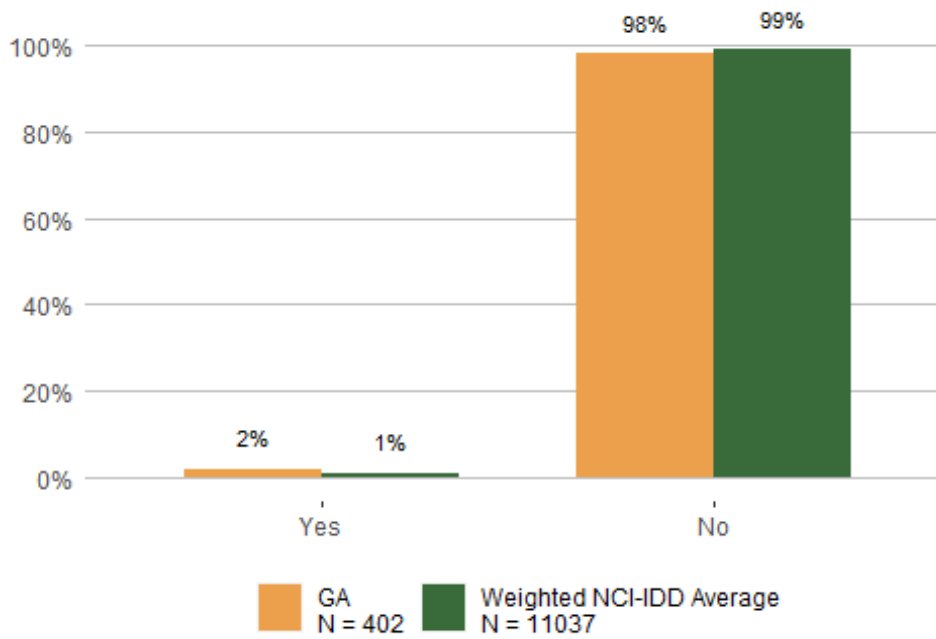


Table 86. Within the past 12 months, was a report of abuse or neglect filed on behalf of your family member?

| State | Yes | No | N |
|--------------------------|-----|-----|-------|
| GA | 2% | 98% | 402 |
| Weighted NCI-IDD Average | 1% | 99% | 11037 |

If a report of abuse or neglect was filed on behalf of family member, were you notified of the report in a timely manner?

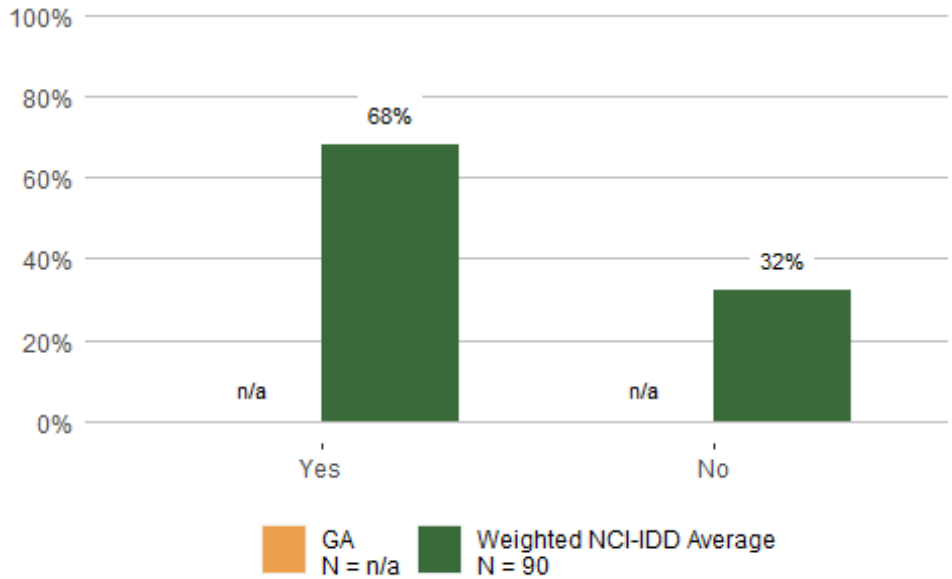


Table 87. If a report of abuse or neglect was filed on behalf of family member, were you notified of the report in a timely manner?

| State | Yes | No | N |
|--------------------------|-----|-----|-----|
| GA | n/a | n/a | n/a |
| Weighted NCI-IDD Average | 68% | 32% | 90 |

Family Satisfaction

Services and supports lead to better lives for people with disabilities and their families.

Overall, are you satisfied with the services and supports your family member currently receives?

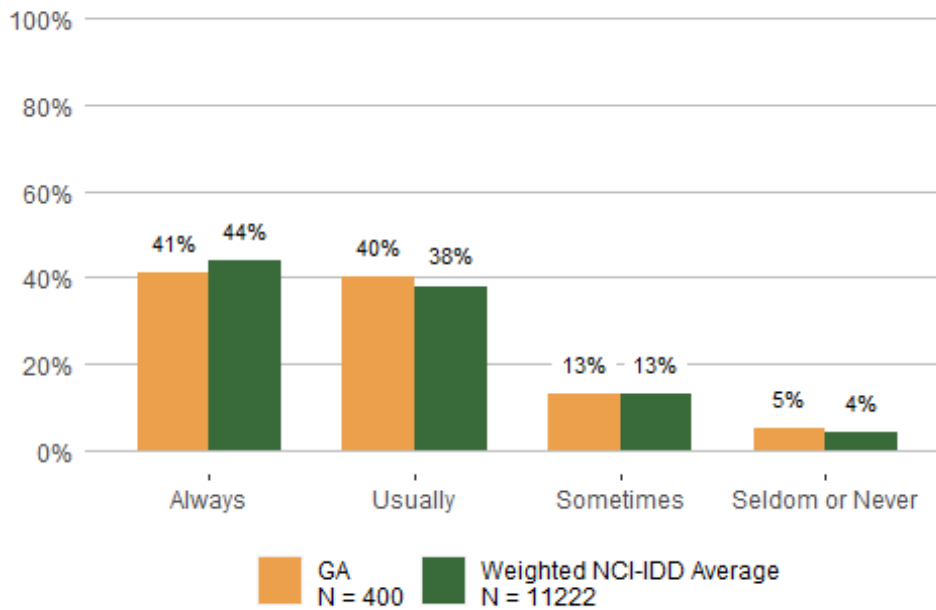


Table 88. Overall, are you satisfied with the services and supports your family member currently receives?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|-------|
| GA | 41% | 40% | 13% | 5% | 400 |
| Weighted NCI-IDD Average | 44% | 38% | 13% | 4% | 11222 |

Do you feel that services and supports have made a positive difference in the life of your family member?

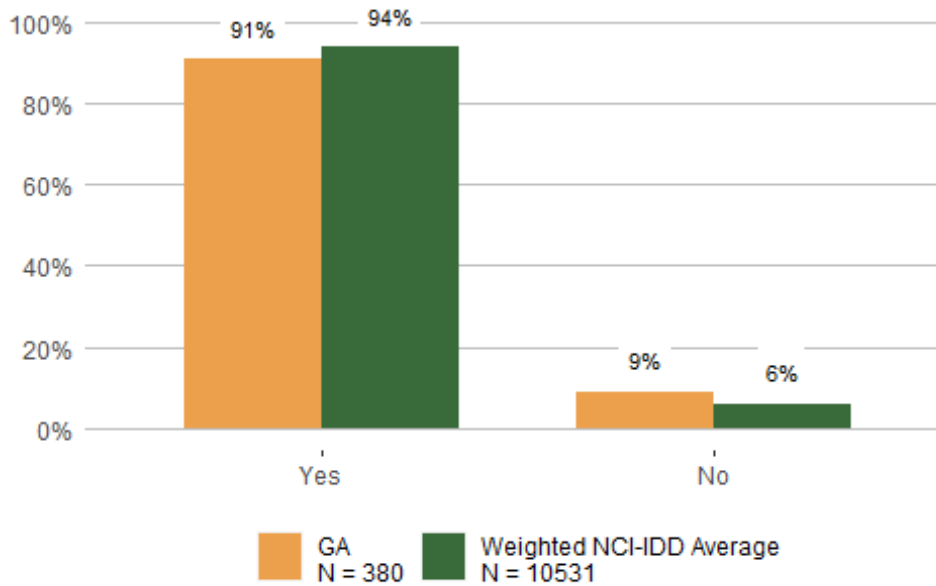


Table 89. Do you feel that services and supports have made a positive difference in the life of your family member?

| State | Yes | No | N |
|--------------------------|-----|----|-------|
| GA | 91% | 9% | 380 |
| Weighted NCI-IDD Average | 94% | 6% | 10531 |

Have services and supports reduced your family's out-of-pocket expenses for your family member's care?

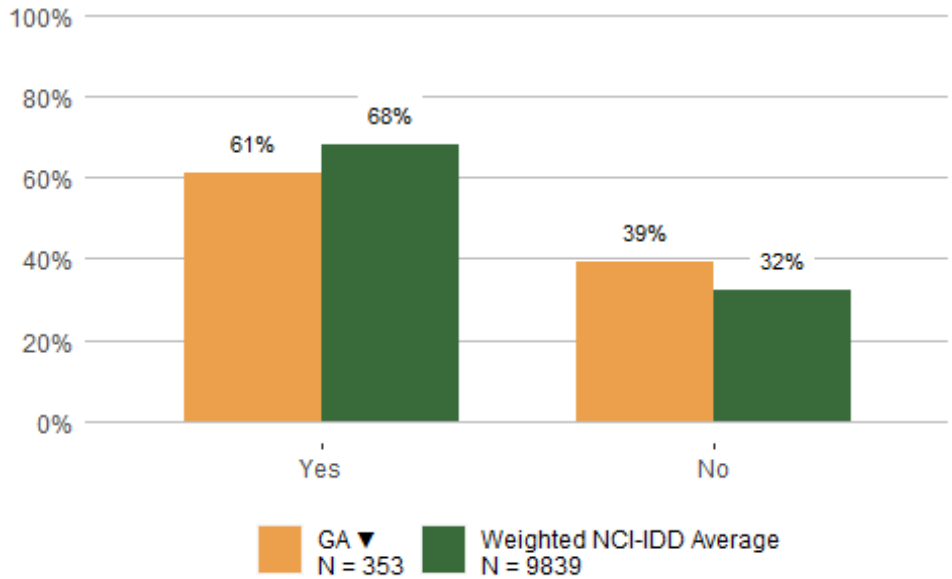


Table 90. Have services and supports reduced your family's out-of-pocket expenses for your family member's care?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA ▼ | 61% | 39% | 353 |
| Weighted NCI-IDD Average | 68% | 32% | 9839 |

Have the services or supports that your family member received during the past year been reduced, suspended, or terminated?

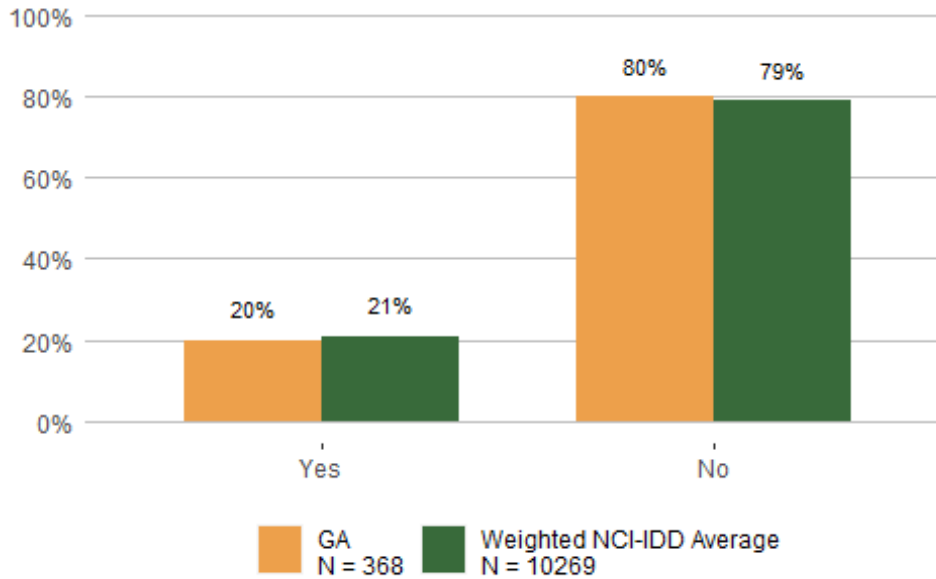


Table 91. Have the services or supports that your family member received during the past year been reduced, suspended, or terminated?

| State | Yes | No | N |
|--------------------------|-----|-----|-------|
| GA | 20% | 80% | 368 |
| Weighted NCI-IDD Average | 21% | 79% | 10269 |

If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect your family member negatively?

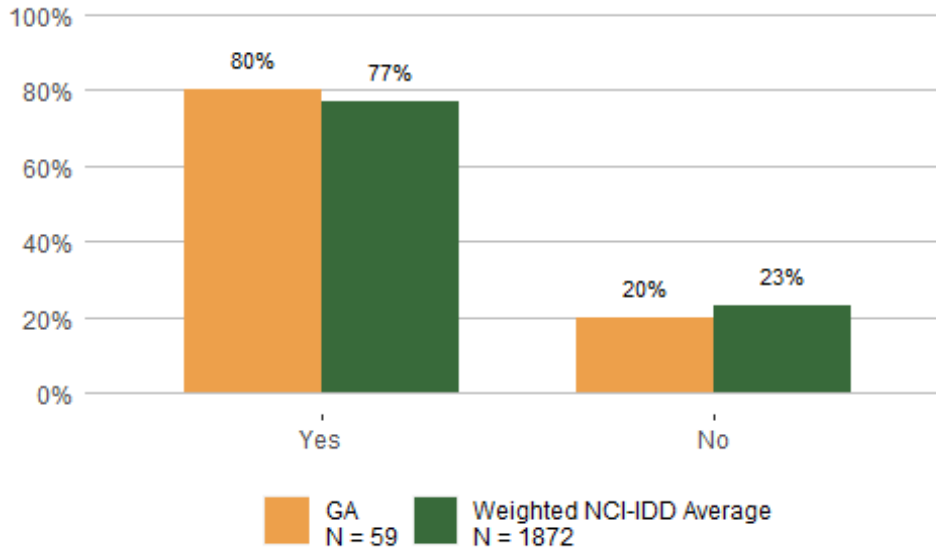


Table 92. If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect your family member negatively?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA | 80% | 20% | 59 |
| Weighted NCI-IDD Average | 77% | 23% | 1872 |

Have the services or supports that your family member received been increased in the past year?

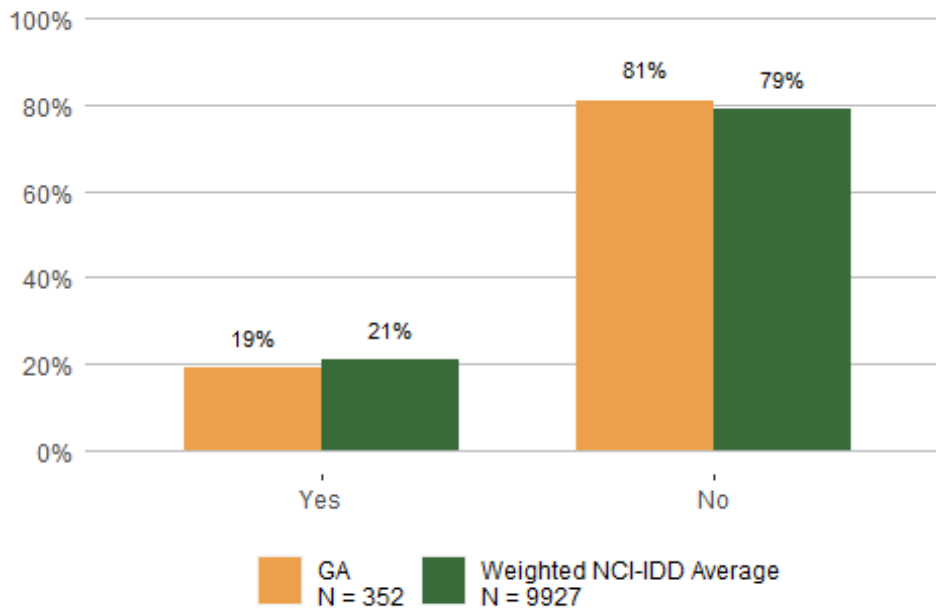


Table 93. Have the services or supports that your family member received been increased in the past year?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA | 19% | 81% | 352 |
| Weighted NCI-IDD Average | 21% | 79% | 9927 |

Are services and supports helping your family member to live a good life?

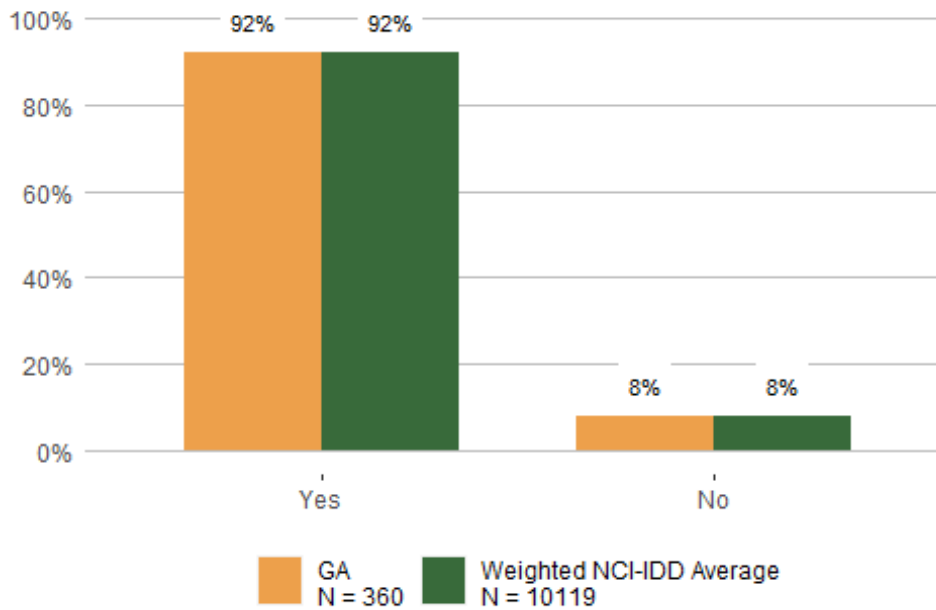


Table 94. Are services and supports helping your family member to live a good life?

| State | Yes | No | N |
|--------------------------|-----|----|-------|
| GA | 92% | 8% | 360 |
| Weighted NCI-IDD Average | 92% | 8% | 10119 |

COVID-19 Supplement

The COVID-19 Supplement is intended to support an ongoing understanding of the continuing effects of the pandemic on people's lives and services. Note: the COVID-19 Supplement was state optional, one state chose not to administer the Supplement.

Were your family member's services and supports changed, canceled, or reduced during COVID time?

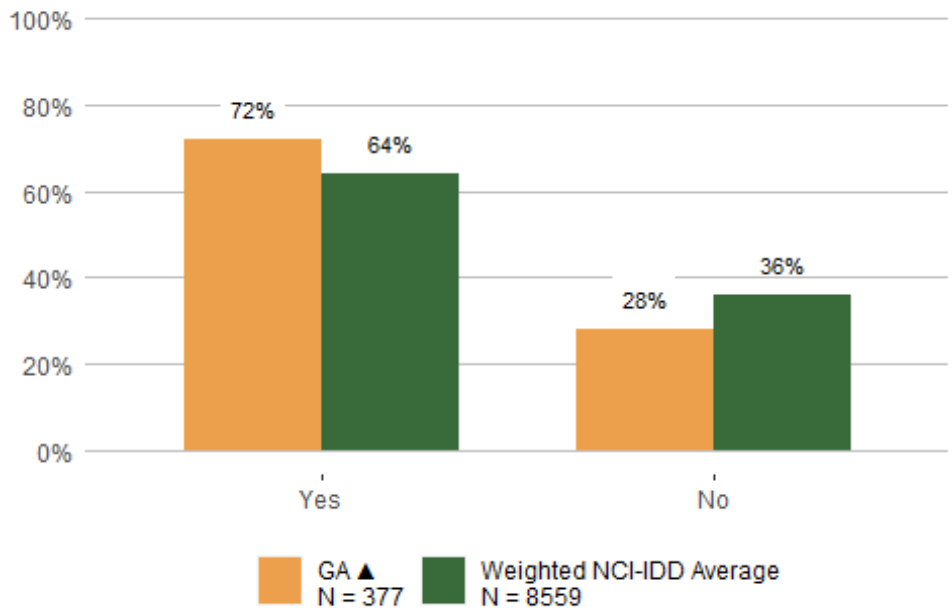


Table 95. Were your family member's services and supports changed, canceled, or reduced during COVID time?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| GA ▲ | 72% | 28% | 377 |
| Weighted NCI-IDD Average | 64% | 36% | 8559 |

If yes, are those changes still in effect (still part of your family member's life)?

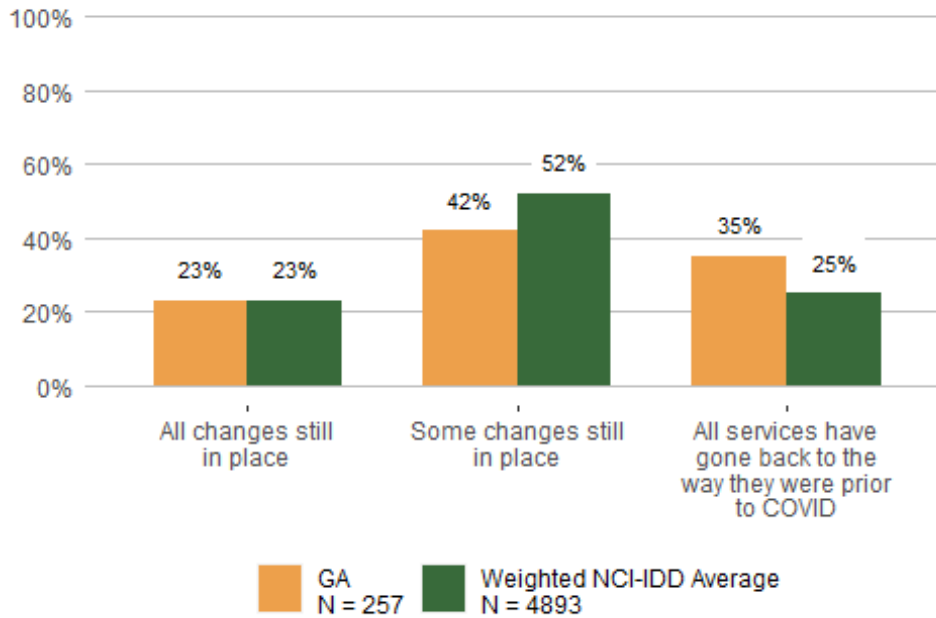


Table 96. If yes, are those changes still in effect (still part of your family member's life)?

| State | All changes still in place | Some changes still in place | All services have gone back to the way they were prior to COVID | N |
|--------------------------|----------------------------|-----------------------------|---|------|
| GA | 23% | 42% | 35% | 257 |
| Weighted NCI-IDD Average | 23% | 52% | 25% | 4893 |

If some or all of your family member's services have reopened or restarted: Did your family get enough information about the services reopening/restarting?

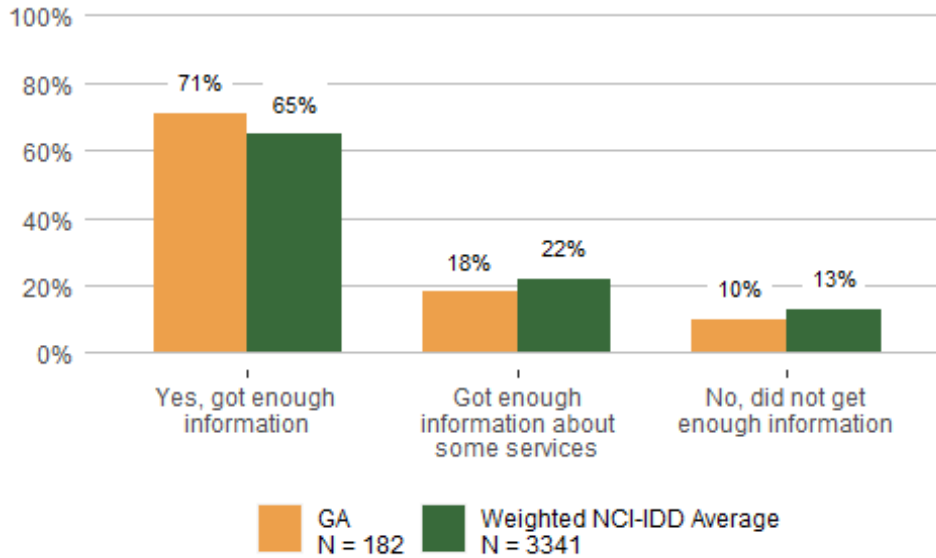


Table 97. If some or all of your family member’s services have reopened or restarted: Did your family get enough information about the services reopening/restarting?

| State | Yes, got enough information | Got enough information about some services | No, did not get enough information | N |
|--------------------------|-----------------------------|--|------------------------------------|------|
| GA | 71% | 18% | 10% | 182 |
| Weighted NCI-IDD Average | 65% | 22% | 13% | 3341 |

If some or all of your family member's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?

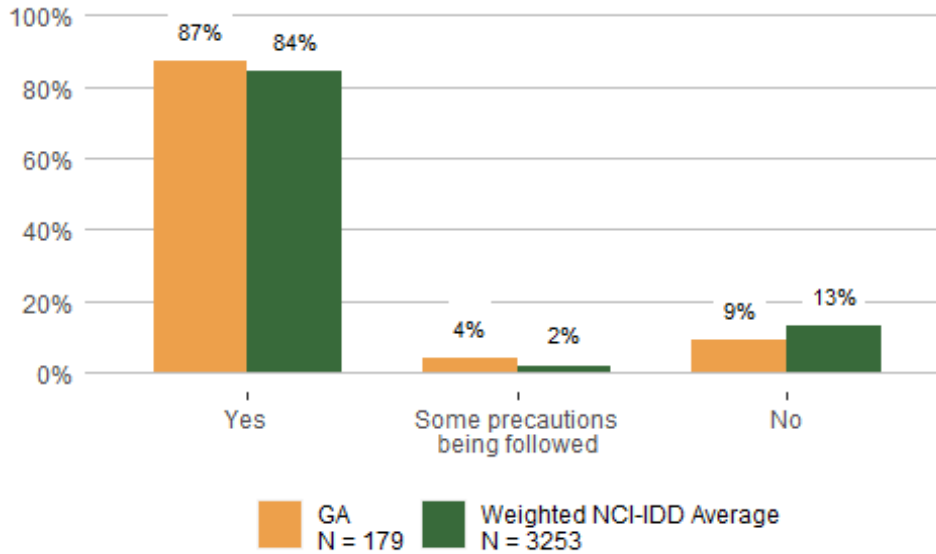


Table 98. If some or all of your family member's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?

| State | Yes | Some precautions being followed | No | N |
|--------------------------|-----|---------------------------------|-----|------|
| GA | 87% | 4% | 9% | 179 |
| Weighted NCI-IDD Average | 84% | 2% | 13% | 3253 |

If staff support your family member in your family member's home: Do you feel that the staff follow recommendations to keep the household safe and healthy?

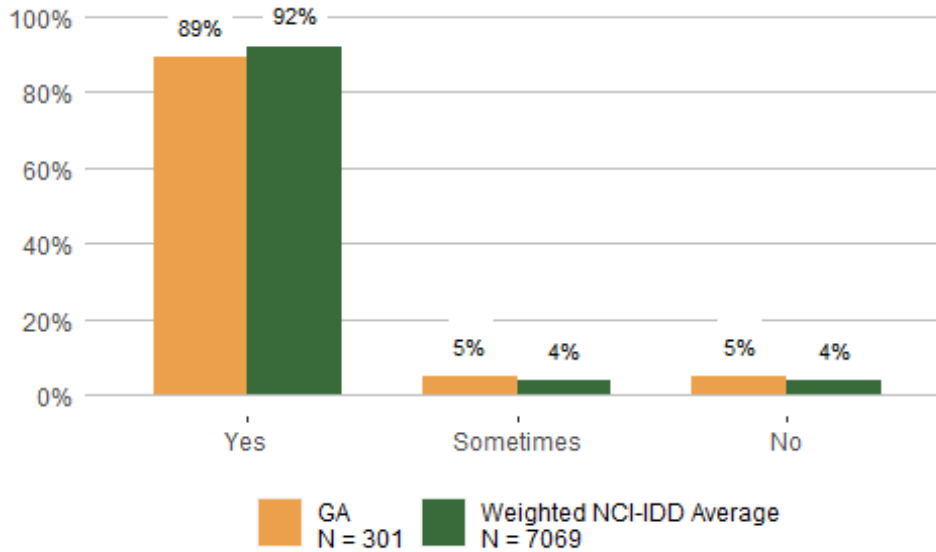


Table 99. If staff support your family member in your family member's home: Do you feel that the staff follow recommendations to keep the household safe and healthy?

| State | Yes | Sometimes | No | N |
|--------------------------|-----|-----------|----|------|
| GA | 89% | 5% | 5% | 301 |
| Weighted NCI-IDD Average | 92% | 4% | 4% | 7069 |

Do you feel that the people in your household have the personal protective equipment (PPE) they need to stay healthy and safe when going out in the community?

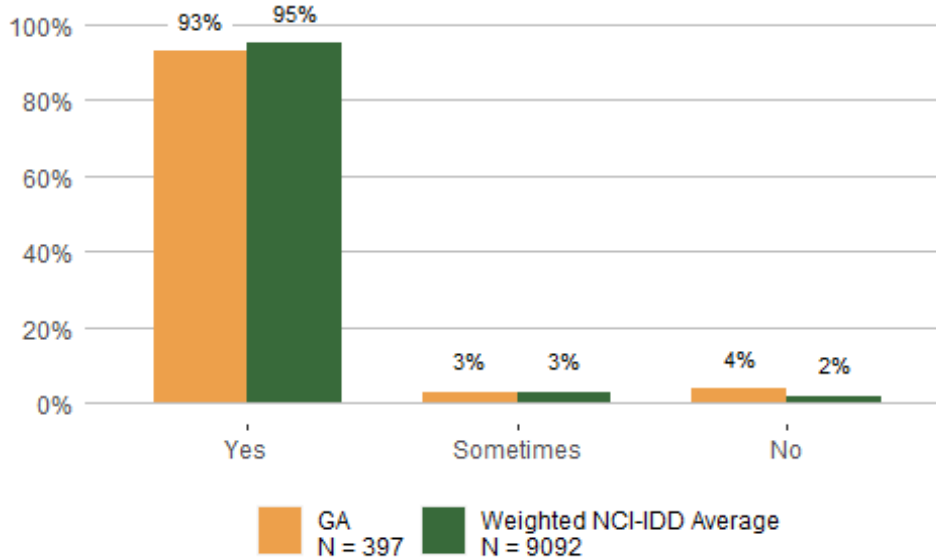


Table 100. Do you feel that the people in your household have the personal protective equipment (PPE) they need to stay healthy and safe when going out in the community?

| State | Yes | Sometimes | No | N |
|--------------------------|-----|-----------|----|------|
| GA | 93% | 3% | 4% | 397 |
| Weighted NCI-IDD Average | 95% | 3% | 2% | 9092 |

In preparation for the future, have you made or updated an emergency plan with your family member's case manager or with other staff?

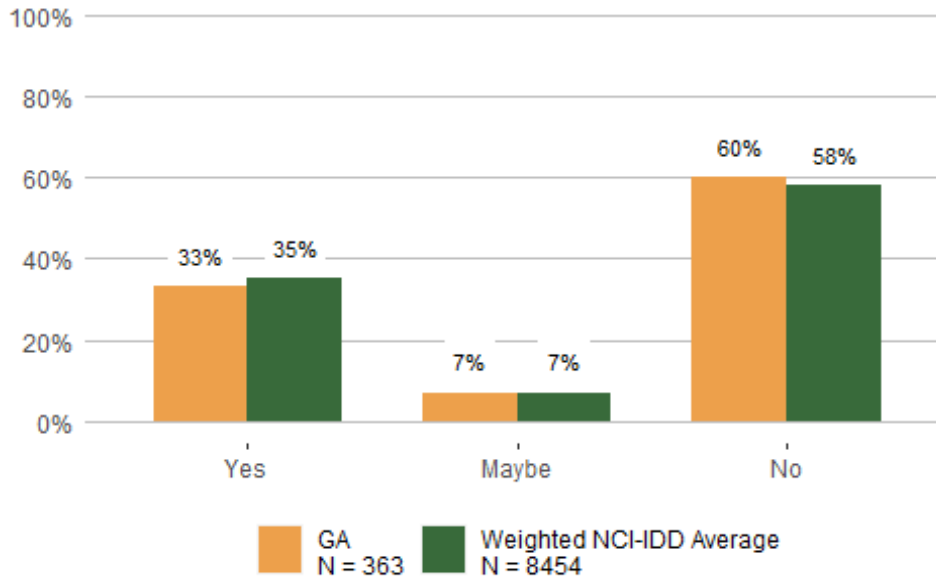


Table 101. In preparation for the future, have you made or updated an emergency plan with your family member's case manager or with other staff?

| State | Yes | Maybe | No | N |
|--------------------------|-----|-------|-----|------|
| GA | 33% | 7% | 60% | 363 |
| Weighted NCI-IDD Average | 35% | 7% | 58% | 8454 |