

2021-2022 IN Family Guardian Survey State Report

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Introduction

What is NCI-IDD

The National Core Indicators® – Intellectual and Developmental Disabilities (NCI®-IDD) is a voluntary effort by state developmental disability agencies to track their performance using a standardized set of consumer and family/guardian surveys with nationally validated measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

In 2021-22, a total of 48 states, the District of Columbia and 22 sub-state entities participated in NCI-IDD.

Where are the statistics in this report from?

This report includes findings from the National Core Indicators 2021-22 Family/Guardian Survey (FGS). The NCI-IDD averages data shown are weighted. These data are comprised of 8,050 valid surveys collected across 10 states: Arizona (AZ), California (CA), Delaware (DE), Georgia (GA), Indiana (IN), Minnesota (MN), New Hampshire (NH), Pennsylvania (PA), South Dakota (SD), and Washington (WA).

What is the NCI-IDD Family/Guardian Survey?

The NCI-IDD Family/Guardian Survey is used to gather data on family outcomes. It is mailed to families or guardians who have an adult family member who *does not* live with the respondent and receives at least one service in addition to case management from the state DD agency. The survey collects demographic information on both the individual receiving services (‘family member’) as well as the person who fills out the survey (the ‘respondent’) and information on services and supports received. The survey is continually refined and tested to ensure it is valid and reliable.

Please note that while the term “case manager” is used throughout this report, the same role may also be referred to as “service coordinator” or “supports coordinator” depending on the state.

Important note on responses: All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics.

Important note on Impact of COVID-19

The 2021-22 NCI-IDD Family Survey data collection cycle began July 1, 2021 and ended June 30, 2022. As COVID-19 variants continued to impact communities across the United States, states were impacted in various ways throughout the year. Because the family surveys do not collect information on the date of survey completion, these data cannot fully assess what impact the pandemic had on data collected at different times throughout the year. While these data will serve as an important baseline, and meaningful way for states to understand the overall impact of services on families of individuals being served, these data should be read with caution. To help better understand the overall impact of COVID-19 on families, NCI-IDD added a state optional COVID-19 Supplement to all NCI-IDD Surveys. The COVID-19 Supplement is intended to support the understanding of the experience of people with disabilities and their families at the beginning of the COVID-19 pandemic, and their interactions with services during that time. Last year’s Family Survey COVID-19 Supplement can be found [here](#).

What is included in this report?

This report includes this state’s Family/Guardian Survey data compared to the NCI-IDD Average. State outcomes that are significantly higher or lower than the NCI-IDD Average are indicated with an arrow:

- Outcomes where the state is significantly above the NCI-IDD average are denoted with an up arrow ▲;
- Outcomes where the state is significantly below the NCI-IDD average are denoted with a down arrow ▼.

Significance is based on “Always” or “Yes” response.

The charts in this document, grouped by subdomain, display the state results alongside the average across states (NCI-IDD average). The charts are followed by accessible tables containing the same information.

To find out more about the development of the Adult Family Survey, data analysis and state samples, check out the [National Family/Guardian Survey Report](#).

Demographics

Family Member

Table 1a. Residence

| State | Specialized Facility for People with Intellectual Disabilities | Group Home or Agency-Operated Apartment | Independent Home or Apartment | N |
|--------------------------|--|---|-------------------------------|------|
| IN | 7% | 49% | 38% | 477 |
| Weighted NCI-IDD Average | 14% | 52% | 27% | 7916 |

Table 1b. Residence (continued)

| State | Adult Foster Care or Host Family Home | Nursing Home | Homeless | Other | N |
|--------------------------|---------------------------------------|--------------|----------|-------|------|
| IN | 2% | 0% | 0% | 4% | 477 |
| Weighted NCI-IDD Average | 4% | 1% | 0% | 1% | 7916 |

Table 2. Family Member's Time Living in Current Residence

| State | Less than one year | One to three years | Four to five years | Over five years | N |
|--------------------------|--------------------|--------------------|--------------------|-----------------|------|
| IN | 9% | 25% | 14% | 52% | 475 |
| Weighted NCI-IDD Average | 7% | 21% | 11% | 61% | 7820 |

Table 3. Family Member's Residential Designation

| State | Urban or Suburban (In or Near a City or Large Town) | Rural (Outside of a City or Town) | N |
|--------------------------|---|-----------------------------------|------|
| IN | 88% | 12% | 476 |
| Weighted NCI-IDD Average | 87% | 13% | 7755 |

Table 4. Family Member's Age

| State | Age | N |
|--------------------------|------|------|
| IN | 47.6 | 465 |
| Weighted NCI-IDD Average | 44.8 | 7813 |

Table 5. Family Member's Gender

| State | Male | Female | Other | N |
|--------------------------|------|--------|-------|------|
| IN | 61% | 39% | 0% | 475 |
| Weighted NCI-IDD Average | 60% | 40% | 0% | 7911 |

Table 6. Family Member's Race and Ethnicity

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics.

| State | American Indian or Alaska Native | Asian | Black or African American | Pacific Islander | White | Hispanic or Latino | Other | Prefer Not to Say |
|--------------------------|----------------------------------|-------|---------------------------|------------------|-------|--------------------|-------|-------------------|
| IN | 1% | 1% | 6% | 0% | 91% | 1% | 1% | 1% |
| Weighted NCI-IDD Average | 2% | 5% | 6% | 0% | 80% | 8% | 2% | 2% |

Table 7a. Family Member's Conditions

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Intellectual Disability | Mood Illness or Psychiatric Diagnosis | Autism Spectrum Disorder | Cerebral Palsy | Limited or No Vision | Hearing Loss (Severe or Profound) |
|--------------------------|-------------------------|---------------------------------------|--------------------------|----------------|----------------------|-----------------------------------|
| IN | 75% | 38% | 34% | 15% | 8% | 6% |
| Weighted NCI-IDD Average | 74% | 33% | 34% | 16% | 8% | 6% |

Table 7b. Family Member's Conditions (continued)

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Brain Injury | Seizure Or Neurological Disorder | Chemical Dependency | Down Syndrome | Prader-Willi Syndrome | Fetal Alcohol Spectrum Disorder (FASD) | Other |
|--------------------------|--------------|----------------------------------|---------------------|---------------|-----------------------|--|-------|
| IN | 8% | 24% | 1% | 9% | 1% | 3% | 14% |
| Weighted NCI-IDD Average | 9% | 26% | 1% | 9% | 1% | 2% | 11% |

Table 8a. Family Member's Other Health Conditions

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Cardiovascular Disease | Diabetes | Cancer | High Blood Pressure | High Cholesterol |
|--------------------------|------------------------|----------|--------|---------------------|------------------|
| IN | 9% | 22% | 6% | 34% | 28% |
| Weighted NCI-IDD Average | 8% | 18% | 5% | 28% | 27% |

Table 8b. Family Member's Other Health Conditions (continued)

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Dysphagia | Pressure Ulcers | Alzheimer's Disease or Dementia | Oral Health Problems | Sleep Apnea |
|------------------------------|-----------|--------------------|------------------------------------|-------------------------|----------------|
| IN | 10% | 3% | 5% | 13% | 22% |
| Weighted NCI- IDD Average | 12% | 2% | 4% | 13% | 17% |

Table 8c. Family Member's Other Health Conditions (continued)

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Asthma | Other pulmonary diagnosis (e.g., COPD, bronchitis, emphysema) | Chronic kidney disease | Long-term health problems associated with COVID-19 (also known as Long COVID) | Other |
|--------------------------|--------|---|------------------------|---|-------|
| IN | 11% | 4% | 4% | 2% | 24% |
| Weighted NCI-IDD Average | 10% | 4% | 4% | 1% | 24% |

Table 9. Family Member's Preferred Means of Communication

| State | Spoken | Gestures or Body Language | Sign Language or Finger Spelling | Communication Aid or Device | Other | N |
|--------------------------------|--------|---------------------------------|--|--------------------------------|-------|------|
| IN | 82% | 12% | 2% | 1% | 3% | 471 |
| Weighted NCI-IDD Average | 80% | 13% | 2% | 1% | 4% | 7738 |

Table 10. Family Member's Preferred Language

| State | English | Spanish | Chinese | Tagalog | Vietnamese | American Sign Language | Other | N |
|--------------------------|---------|---------|---------|---------|------------|------------------------|-------|------|
| IN | 96% | 0% | 0% | 0% | 0% | 2% | 2% | 475 |
| Weighted NCI-IDD Average | 95% | 1% | 0% | 0% | 0% | 1% | 2% | 7796 |

Table 11. Family Member Has Legal Court Appointed Guardian or Conservator

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses and personal characteristics.

| State | No Guardianship | Limited | Full | Has Guardianship but Level Is Unknown | N |
|--------------------------|-----------------|---------|------|---------------------------------------|------|
| IN | 22% | 9% | 63% | 6% | 469 |
| Weighted NCI-IDD Average | 29% | 21% | 44% | 6% | 7312 |

Table 12. Guardian or Conservator Relationship to Family Member

| State | Family | Friend | Employee or State Guardianship Agency | Other | N |
|--------------------------|--------|--------|---------------------------------------|-------|------|
| IN | 94% | 1% | 3% | 3% | 355 |
| Weighted NCI-IDD Average | 88% | 2% | 6% | 3% | 4676 |

Table 13a. Family Member's Highest level of Education

| State | Did Not Complete High School (and Not Currently Enrolled) | Currently Enrolled in High School | High School Certification | N |
|--------------------------|---|-----------------------------------|---------------------------|------|
| IN | 29% | 0% | 38% | 457 |
| Weighted NCI-IDD Average | 29% | 1% | 32% | 7415 |

Table 13b. Family Member's Highest level of Education (continued)

| State | High School Diploma or GED | Vocational School or Certificate Program | Some College | College Degree or Higher | N |
|--------------------------|----------------------------|--|--------------|--------------------------|------|
| IN | 23% | 2% | 3% | 5% | 457 |
| Weighted NCI-IDD Average | 27% | 2% | 5% | 4% | 7415 |

Table 14. Family Member's Support Needs for Self-Injurious, Disruptive, and/or Destructive Behaviors

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics.

| State | None | Some | Extensive | N |
|--------------------------|------|------|-----------|------|
| IN | 32% | 42% | 26% | 460 |
| Weighted NCI-IDD Average | 36% | 38% | 26% | 7564 |

Table 15. Family Member’s Level of Help Needed with Personal Care Activities
 (for example, bathing, dressing, eating)

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses and personal characteristics.

| State | None | Some | Extensive | N |
|--------------------------|------|------|-----------|------|
| IN | 29% | 38% | 32% | 475 |
| Weighted NCI-IDD Average | 26% | 38% | 36% | 7708 |

Table 16. Family Member's Need for Help with Other Daily Activities (for example, scheduling, managing money, or shopping)

All data are reported by the respondent based on their understanding of their family member's demographics, diagnoses and personal characteristics.

| State | None | Some | Extensive | N |
|--------------------------|------|------|-----------|------|
| IN | 1% | 25% | 74% | 470 |
| Weighted NCI-IDD Average | 3% | 25% | 72% | 7765 |

Respondents

This section provides demographic information about the respondent.

Table 17a. Language Usually Spoken at Home

| State | English | Spanish | Chinese | Tagalog | Vietnamese | American Sign Language | Other | N |
|--------------------------|---------|---------|---------|---------|------------|------------------------|-------|------|
| IN | 99% | 1% | 0% | 0% | 0% | 0% | 0% | 473 |
| Weighted NCI-IDD Average | 95% | 2% | 1% | 0% | 0% | 0% | 2% | 7803 |

Table 18. Respondent's Age

| State | Under 35 | 35-54 | 55-74 | 75 or Older | N |
|--------------------------|----------|-------|-------|-------------|------|
| IN | 1% | 11% | 64% | 24% | 470 |
| Weighted NCI-IDD Average | 1% | 11% | 60% | 28% | 7797 |

Table 19. Respondent's Health

| State | Excellent | Very good | Good | Fair | Poor | N |
|--------------------------|-----------|-----------|------|------|------|------|
| IN | 10% | 31% | 43% | 15% | 2% | 465 |
| Weighted NCI-IDD Average | 15% | 36% | 33% | 14% | 3% | 7744 |

Table 20. Respondent's Relationship to Family Member

| State | Parent | Sibling | Spouse | Grandparent | Public Guardian | Private Guardian | Other | N |
|--------------------------|--------|---------|--------|-------------|-----------------|------------------|-------|------|
| IN | 62% | 28% | 0% | 2% | 0% | 1% | 7% | 473 |
| Weighted NCI-IDD Average | 73% | 16% | 0% | 1% | 2% | 1% | 7% | 7745 |

Table 21. Respondent's Frequency of Visits With Family Member

| State | Did Not Visit | 1 to 3 Times | 4 to 6 Times | 7 to 12 Times | More Than 12 Times | N |
|--------------------------|---------------|--------------|--------------|---------------|--------------------|------|
| IN | 2% | 8% | 11% | 13% | 66% | 473 |
| Weighted NCI-IDD Average | 6% | 11% | 11% | 12% | 61% | 7736 |

Table 22. Respondent's Highest Level of Education

| State | No High School Diploma or GED | High School Diploma or GED | Vocational School or Certificate Program | Some College | College Degree or Higher | N |
|--------------------------|-------------------------------|----------------------------|--|--------------|--------------------------|------|
| IN | 4% | 25% | 6% | 19% | 46% | 470 |
| Weighted NCI-IDD Average | 4% | 17% | 6% | 22% | 51% | 7669 |

Table 23. Total Taxable Household Income of Wage Earners in the Past Year

Please note: Respondents did not respond if they were a public guardian/administrator, or if they represent a financial institution or guardianship agency. Does not include state/federal benefits such as SSI, SSDI etc.

| State | Up to \$15,000 | \$15,001 to \$25,000 | \$25,001 to \$50,000 | \$50,001 to \$75,000 | Over \$75,000 | No Earned Income | Prefer Not to Say | N |
|--------------------------|----------------|----------------------|----------------------|----------------------|---------------|------------------|-------------------|------|
| IN | 5% | 7% | 17% | 13% | 14% | 8% | 36% | 452 |
| Weighted NCI-IDD Average | 5% | 6% | 12% | 12% | 22% | 11% | 32% | 7386 |

Services and Supports Received

Table 24a. Services and Supports Received From State

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Financial Support | In-Home Support | Residential Supports | Day or Employment Supports |
|--------------------------|-------------------|-----------------|----------------------|----------------------------|
| IN | 27% | 67% | 70% | 56% |
| Weighted NCI-IDD Average | 40% | 45% | 75% | 59% |

Table 24b. Services and Supports Received From State (continued)

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Transportation | Mental/behavioral health care or other treatments or therapies | Self-Direction or Fiscal Intermediary Services |
|--------------------------|----------------|--|--|
| IN | 87% | 65% | 28% |
| Weighted NCI-IDD Average | 76% | 52% | 19% |

Table 25. Additional Services and Supports Received

All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| State | Social Security Payments (SSI or SSB) | Services or Supports from Other Agencies or Organizations |
|--------------------------|---------------------------------------|---|
| IN | 96% | 34% |
| Weighted NCI-IDD Average | 93% | 27% |

Family/Guardian Survey Results

Information and Planning

Families have the information and support needed to take part in planning supports and services for their family member receiving services and supports from the state developmental disabilities system.

Do you get enough information to take part in planning services for your family member?

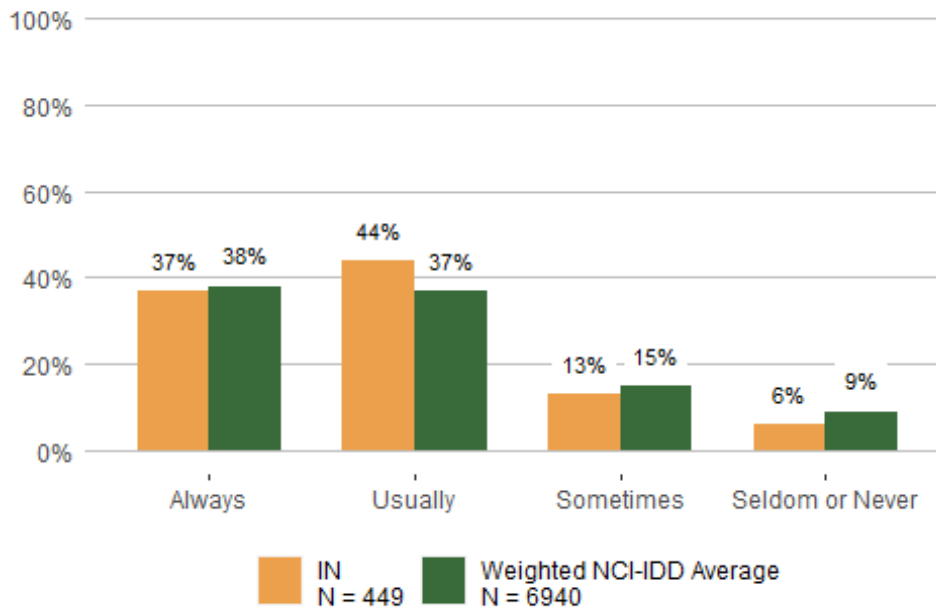


Table 26. Do you get enough information to take part in planning services for your family member?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 37% | 44% | 13% | 6% | 449 |
| Weighted NCI-IDD Average | 38% | 37% | 15% | 9% | 6940 |

Is the information you get about services and supports easy to understand?

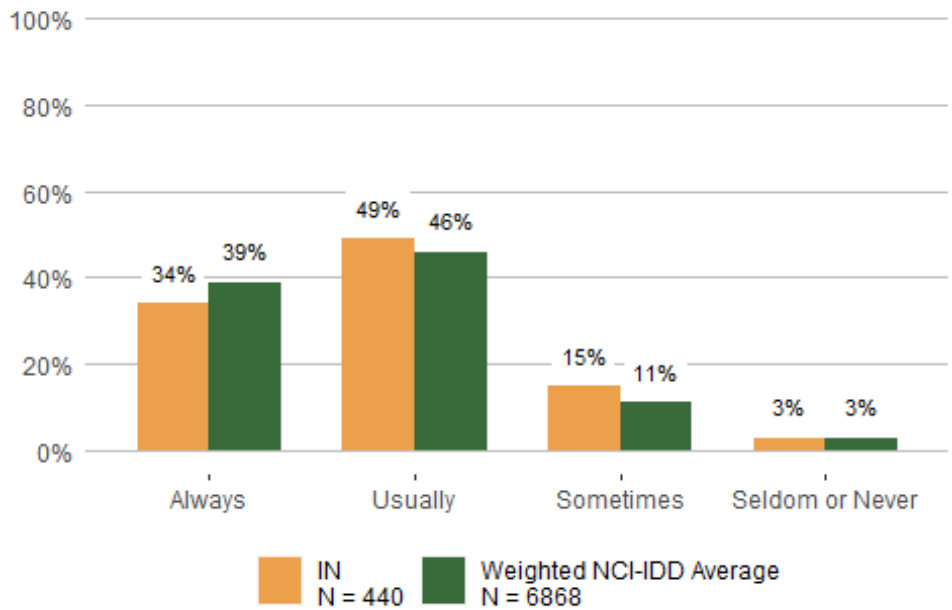


Table 27. Is the information you get about services and supports easy to understand?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 34% | 49% | 15% | 3% | 440 |
| Weighted NCI-IDD Average | 39% | 46% | 11% | 3% | 6868 |

Do you get information about services and supports in your preferred language?

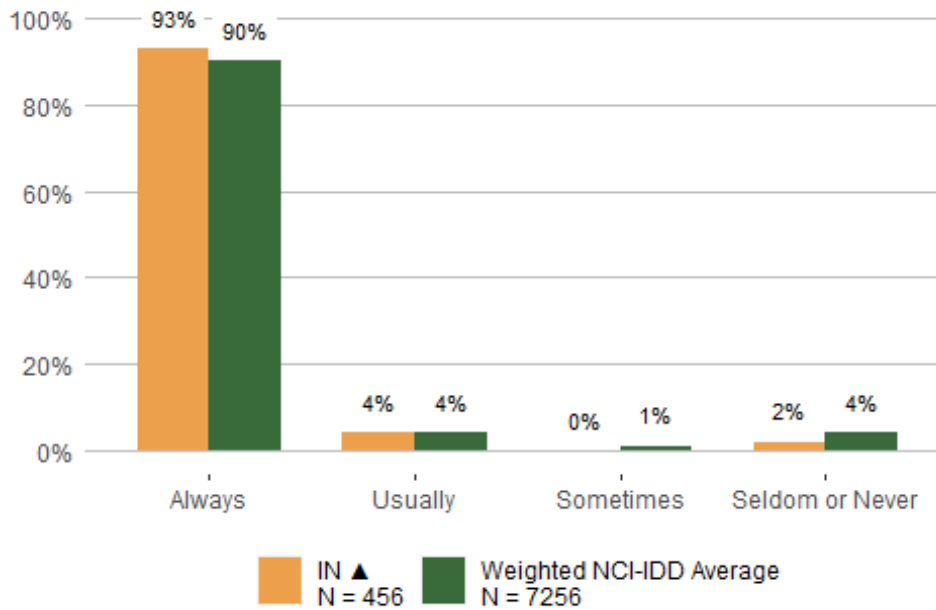


Table 28. Do you get information about services and supports in your preferred language?

New question in 2021-22

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN ▲ | 93% | 4% | 0% | 2% | 456 |
| Weighted NCI-IDD Average | 90% | 4% | 1% | 4% | 7256 |

Does the case manager/service coordinator listen to your family's choices and opinions?

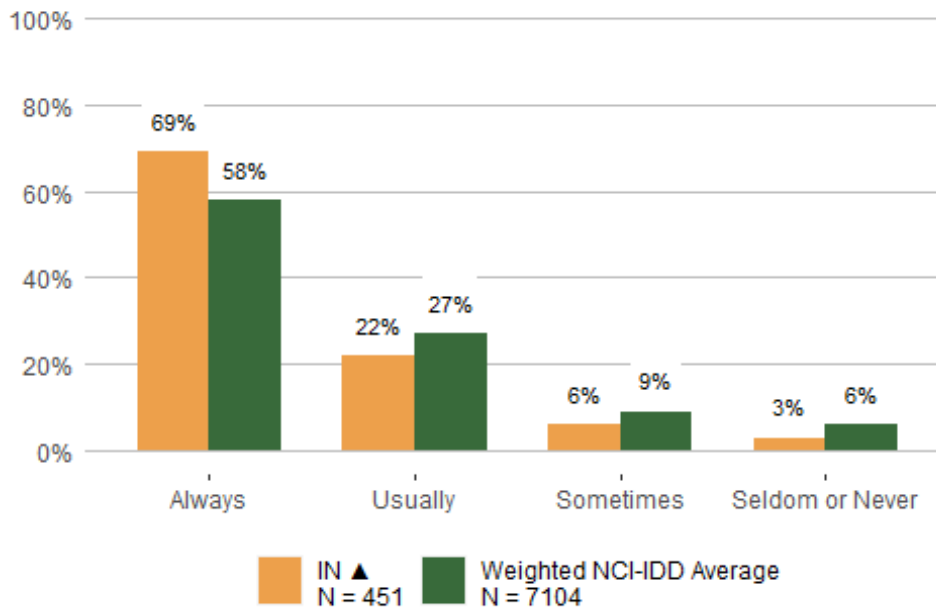


Table 29. Does the case manager/service coordinator listen to your family's choices and opinions?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN ▲ | 69% | 22% | 6% | 3% | 451 |
| Weighted NCI-IDD Average | 58% | 27% | 9% | 6% | 7104 |

Do staff or the residential agency keep you informed about how your family member is doing?

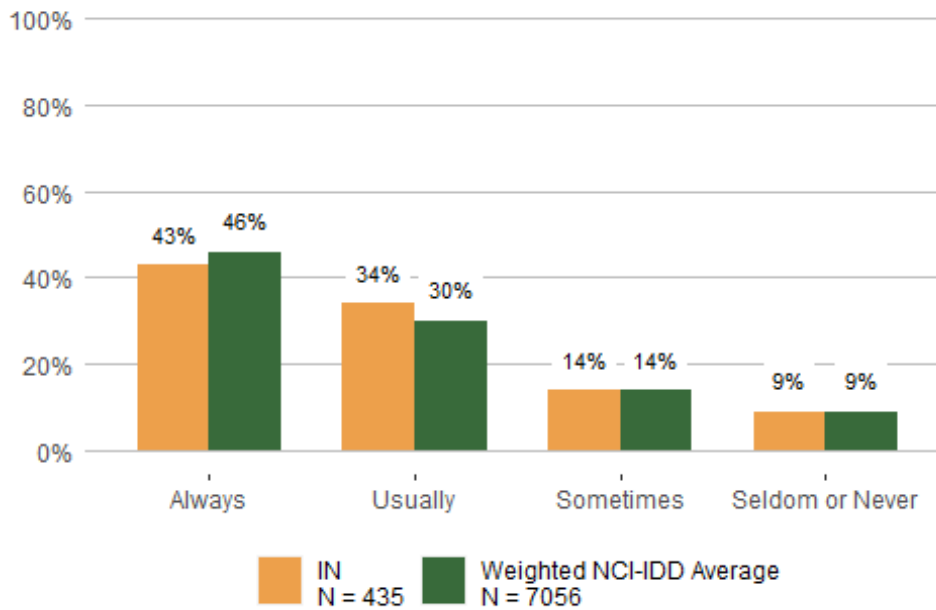


Table 30. Do staff or the residential agency keep you informed about how your family member is doing?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 43% | 34% | 14% | 9% | 435 |
| Weighted NCI-IDD Average | 46% | 30% | 14% | 9% | 7056 |

Do you need help planning for your family member's future in any of these areas?

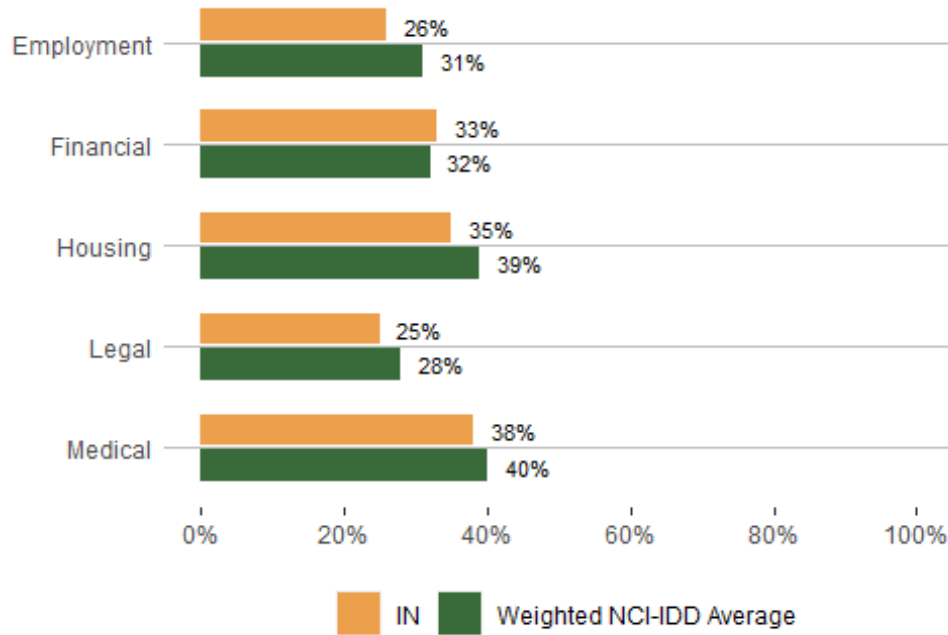


Table 31a. Do you need help planning for your family member’s future in any of these areas?

Categories are not mutually exclusive, therefore N is not shown

| State | Employment | Financial | Housing | Legal | Medical |
|--------------------------|------------|-----------|---------|-------|---------|
| IN | 26% | 33% | 35% | 25% | 38% |
| Weighted NCI-IDD Average | 31% | 32% | 39% | 28% | 40% |

Do you need help planning for your family member's future in any of these areas? (continued)

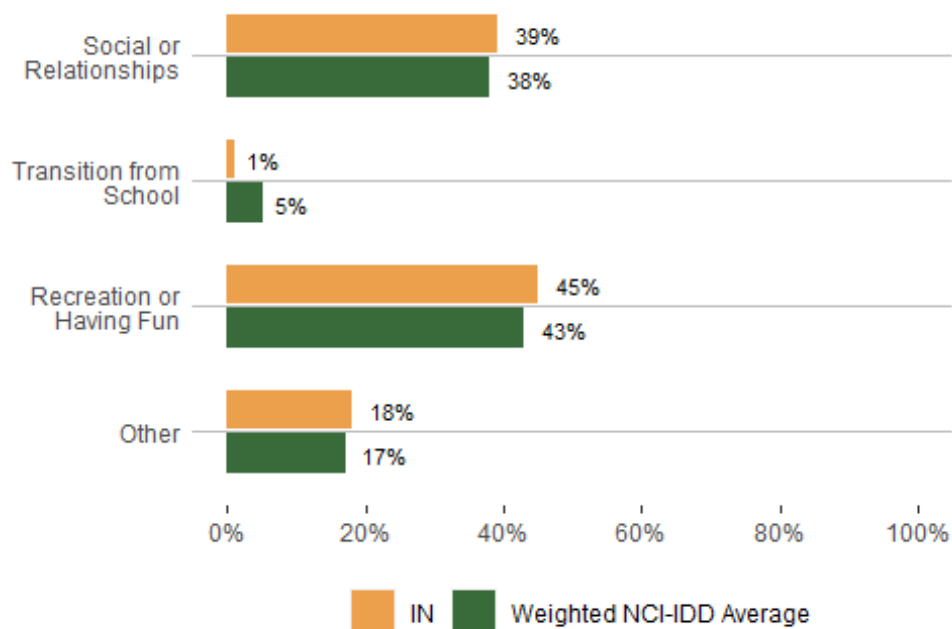


Table 31b. Do you need help planning for your family member’s future in any of these areas?

Categories are not mutually exclusive, therefore N is not shown

| State | Social or Relationships | Transition from School | Recreation or Having Fun | Other |
|--------------------------|-------------------------|------------------------|--------------------------|-------|
| IN | 39% | 1% | 45% | 18% |
| Weighted NCI-IDD Average | 38% | 5% | 43% | 17% |

Has your family learned about alternatives to guardianship?

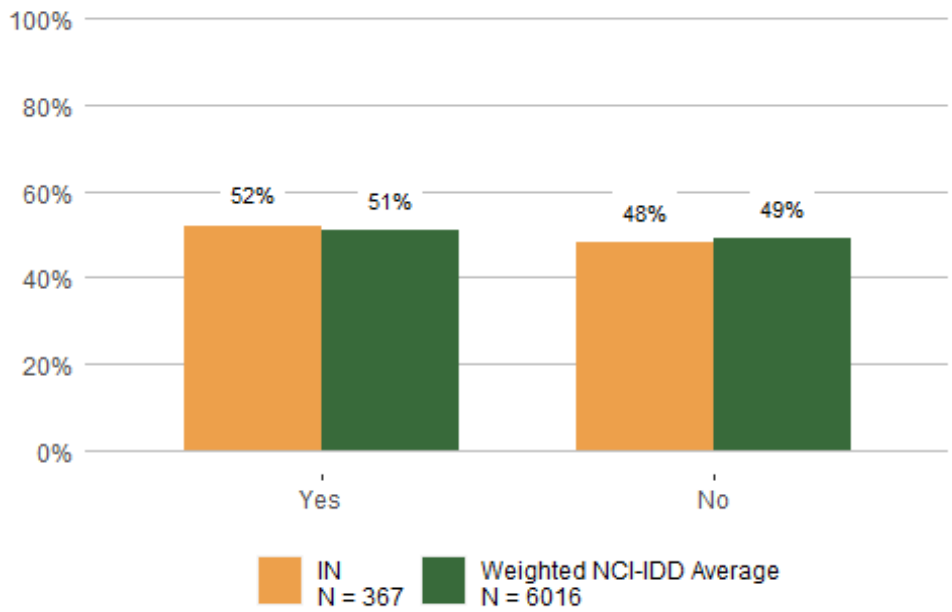


Table 32. Has your family learned about alternatives to guardianship?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 52% | 48% | 367 |
| Weighted NCI-IDD Average | 51% | 49% | 6016 |

Does your family member have a service plan?

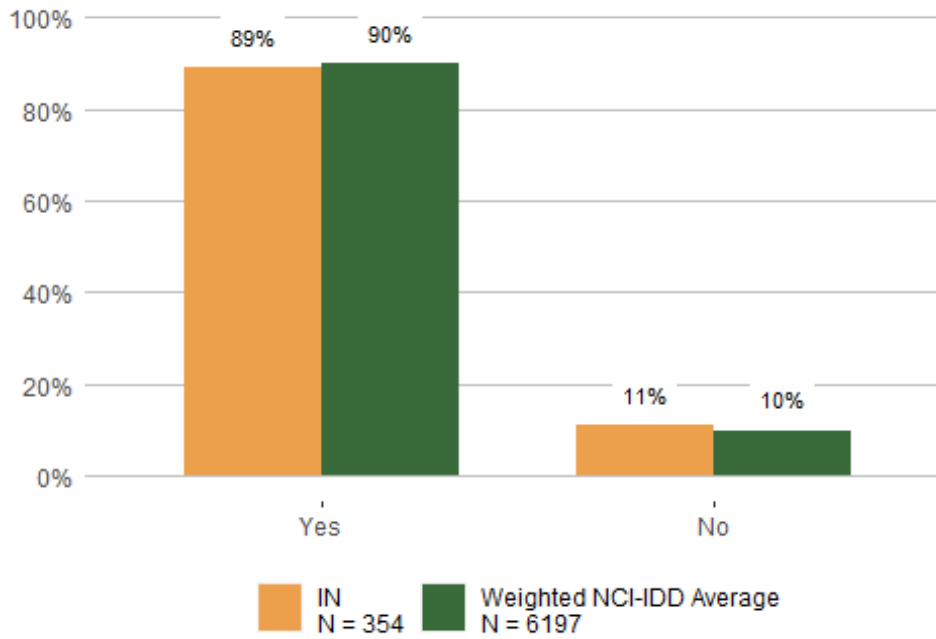


Table 33. Does your family member have a service plan?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 89% | 11% | 354 |
| Weighted NCI-IDD Average | 90% | 10% | 6197 |

Does the service plan include all the services and supports your family member needs?

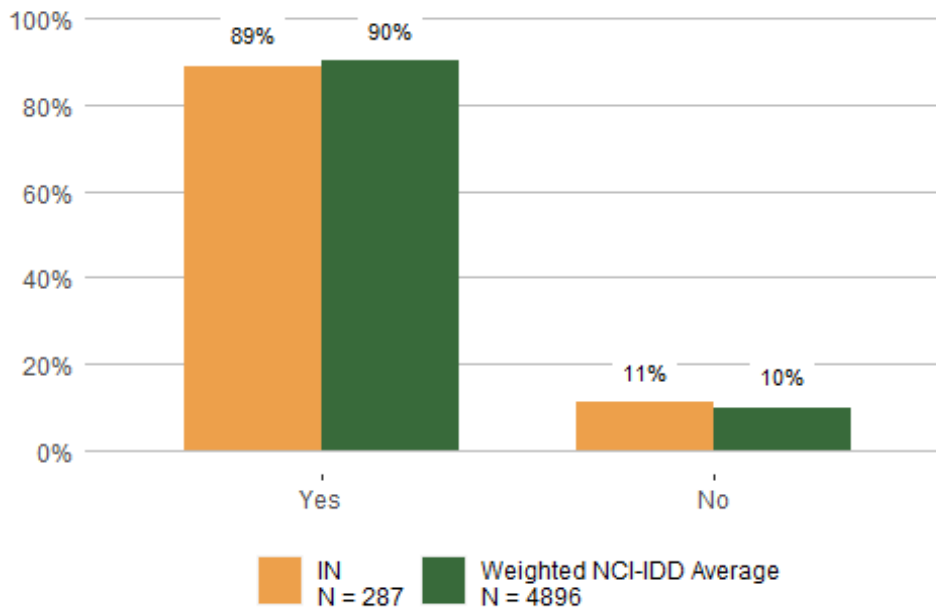


Table 34. Does the service plan include all the services and supports your family member needs?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 89% | 11% | 287 |
| Weighted NCI-IDD Average | 90% | 10% | 4896 |

Did you or someone else in your family (besides your family member with a disability) help make the service plan?

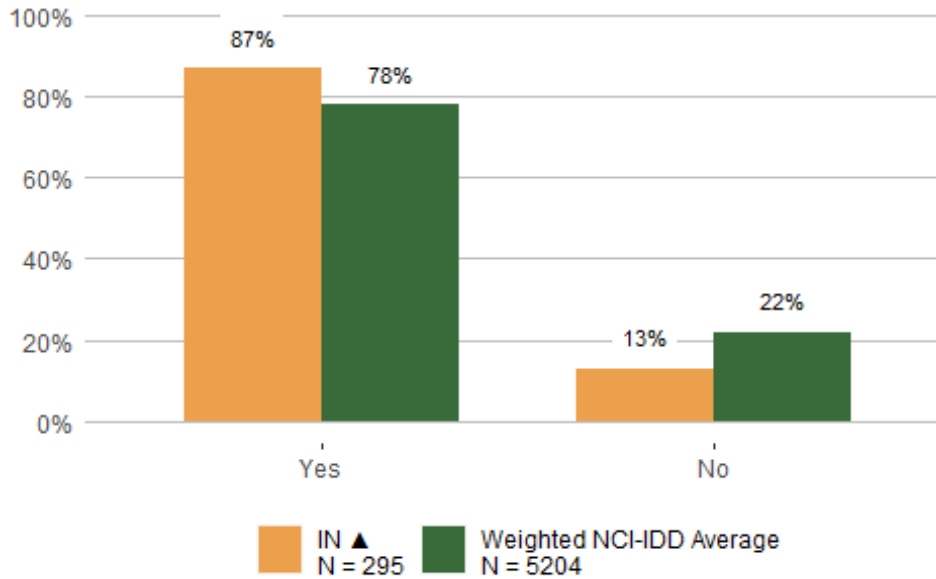


Table 35. Did you or someone else in your family (besides your family member with a disability) help make the service plan?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN ▲ | 87% | 13% | 295 |
| Weighted NCI-IDD Average | 78% | 22% | 5204 |

Did your family member help make the service plan?

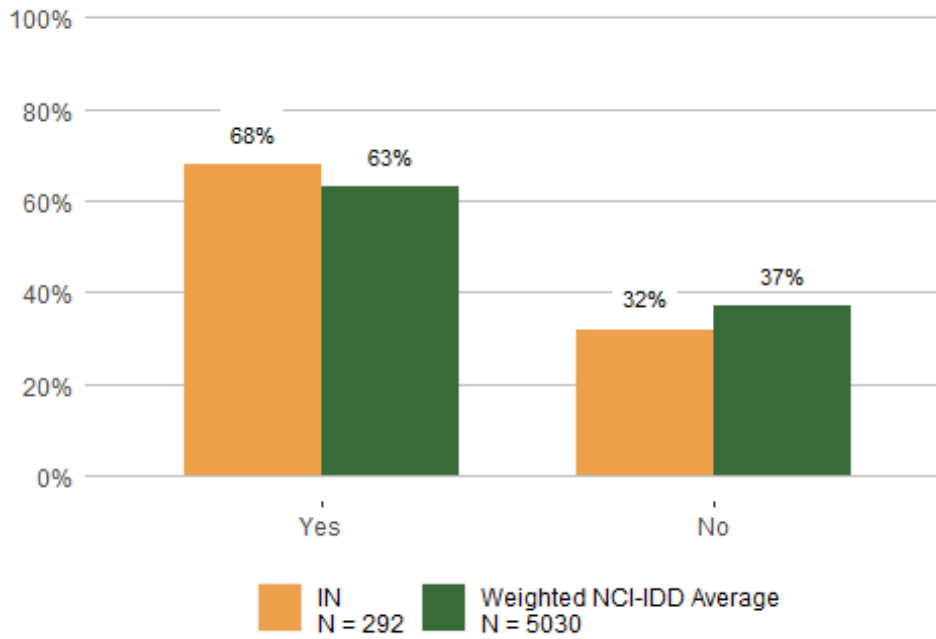


Table 36. Did your family member help make the service plan?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 68% | 32% | 292 |
| Weighted NCI-IDD Average | 63% | 37% | 5030 |

Do you feel like your family had enough say or input in making the plan?

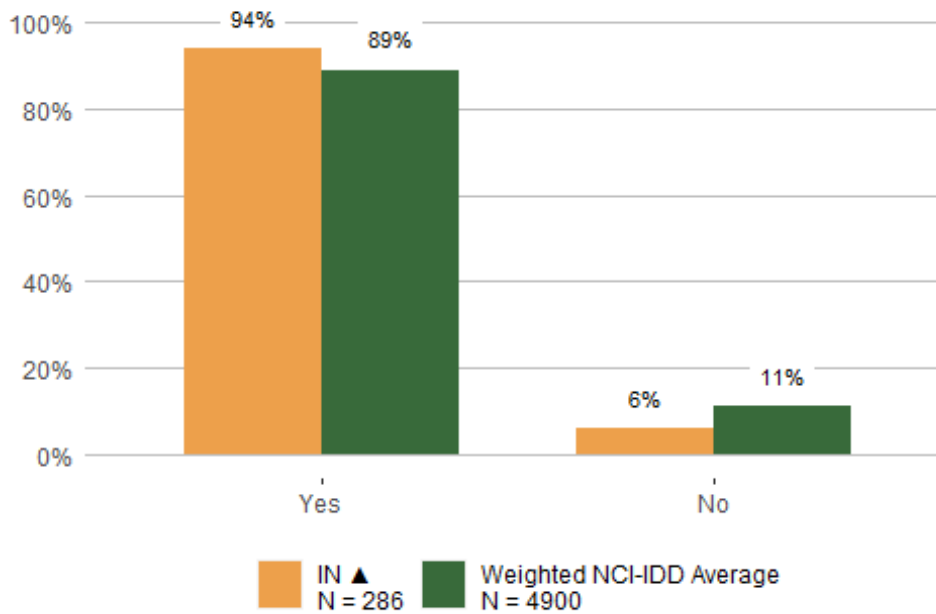


Table 37. Do you feel like your family had enough say or input in making the plan?
New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN ▲ | 94% | 6% | 286 |
| Weighted NCI-IDD Average | 89% | 11% | 4900 |

Did your family member leave school services and begin adult services during the past 12 months?

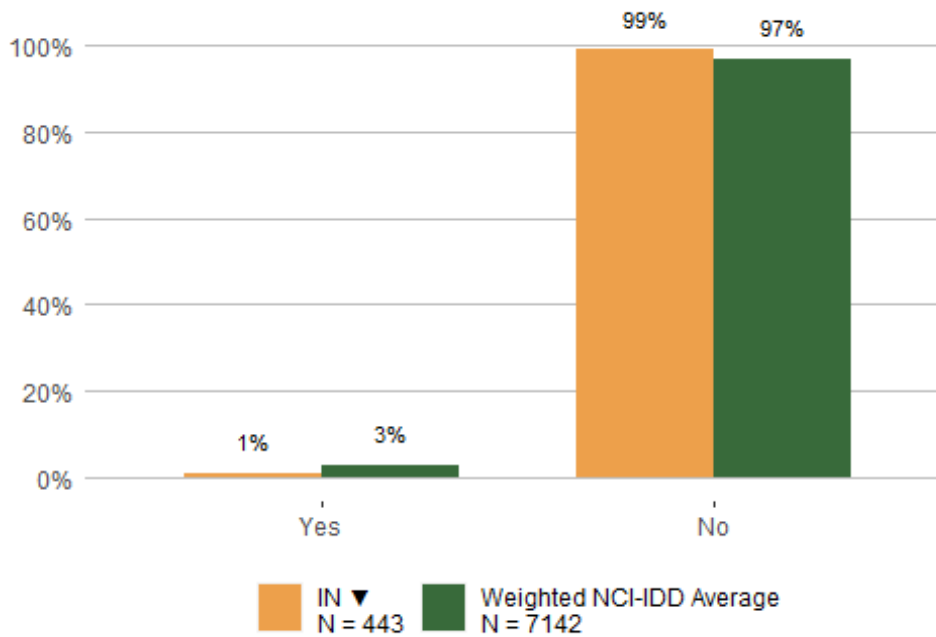


Table 38. Did your family member leave school services and begin adult services during the past 12 months?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN ▼ | 1% | 99% | 443 |
| Weighted NCI-IDD Average | 3% | 97% | 7142 |

If your family member left school services during the past year, did they have a transition plan?

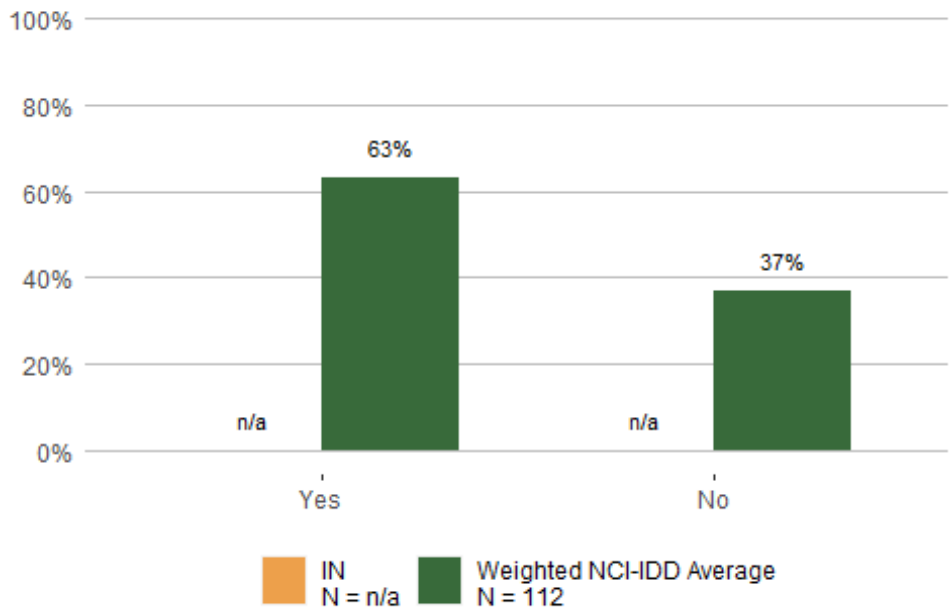


Table 39. If your family member left school services during the past year, did they have a transition plan?

| State | Yes | No | N |
|--------------------------|-----|-----|-----|
| IN | n/a | n/a | n/a |
| Weighted NCI-IDD Average | 63% | 37% | 112 |

If family member had a transition plan, did the transition plan include getting or continuing work in a community job?

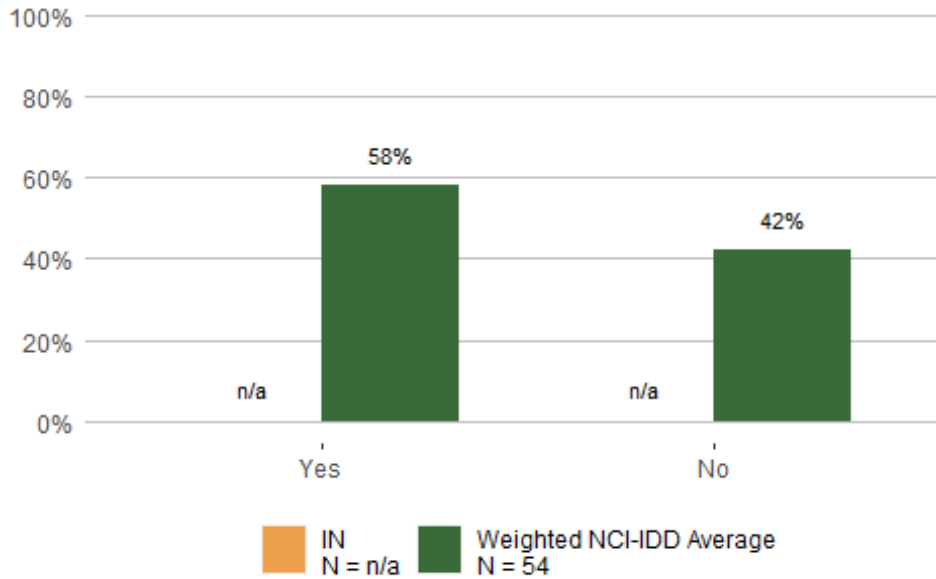


Table 40. If family member had a transition plan, did the transition plan include getting or continuing work in a community job?

| State | Yes | No | N |
|--------------------------|-----|-----|-----|
| IN | n/a | n/a | n/a |
| Weighted NCI-IDD Average | 58% | 42% | 54 |

Access and Delivery of Services and Supports

Families receive services and supports that are appropriate to the needs of the family and the family member receiving services and supports from the state developmental disabilities system.

Does your family member get all the services listed in the ISP?

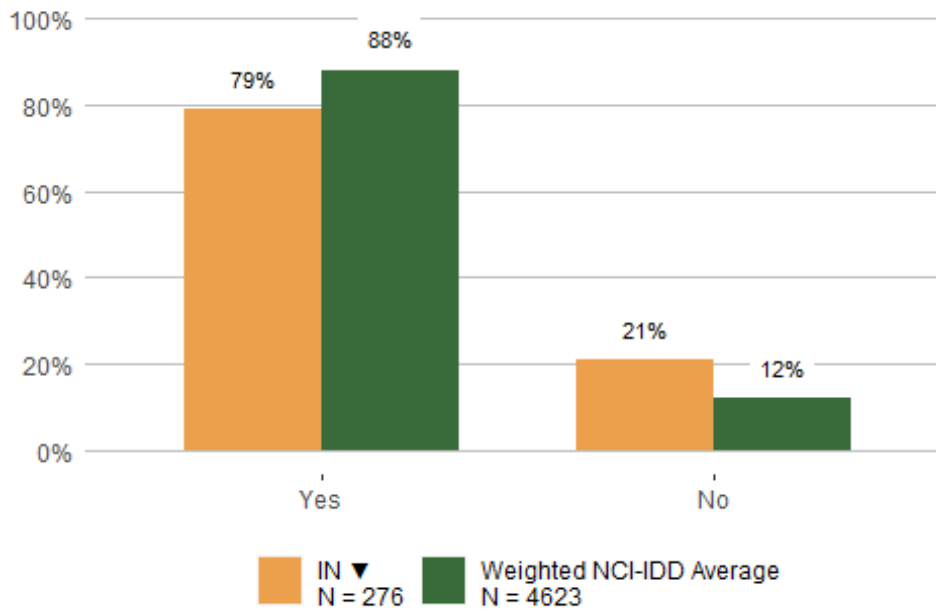


Table 41. Does your family member get all the services listed in the ISP?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN ▼ | 79% | 21% | 276 |
| Weighted NCI-IDD Average | 88% | 12% | 4623 |

Does your family get the supports and services it needs?

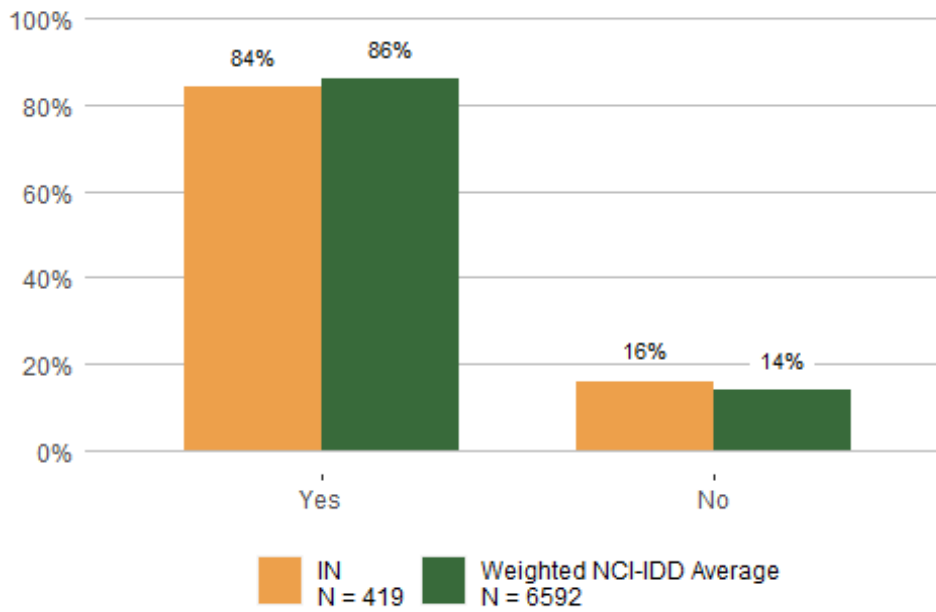


Table 42. Does your family get the supports and services it needs?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 84% | 16% | 419 |
| Weighted NCI-IDD Average | 86% | 14% | 6592 |

If your family does not get the support and services needed, what additional services does your family need?

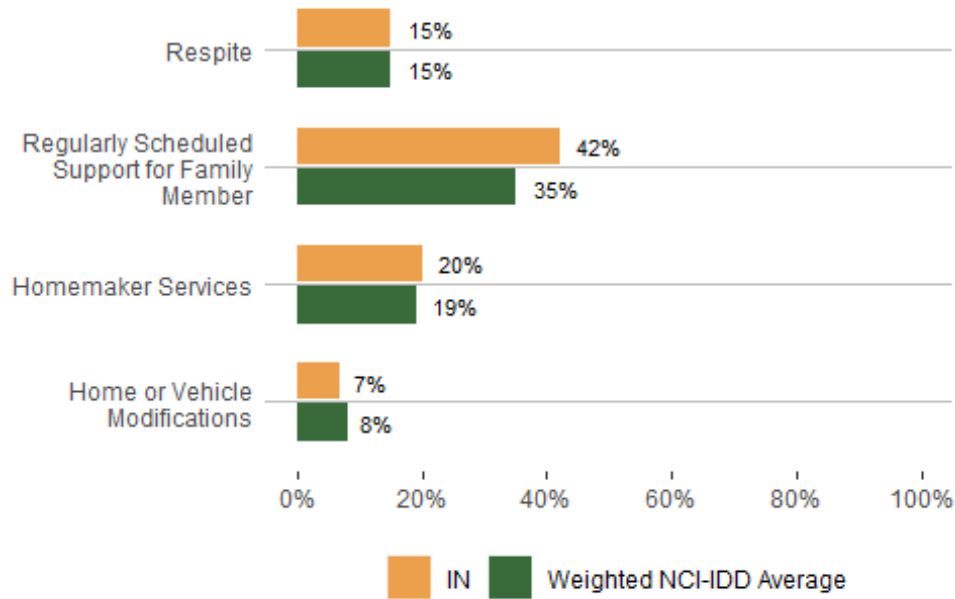


Table 43a. If your family does not get the support and services needed, what additional services does your family need?

Categories are not mutually exclusive, therefore N is not shown.

| State | Respite | Regularly Scheduled Support for Family Member | Homemaker Services | Home or Vehicle Modifications |
|--------------------------|---------|---|--------------------|-------------------------------|
| IN | 15% | 42% | 20% | 7% |
| Weighted NCI-IDD Average | 15% | 35% | 19% | 8% |

If your family does not get the support and services needed, what additional services does your family need? (continued)

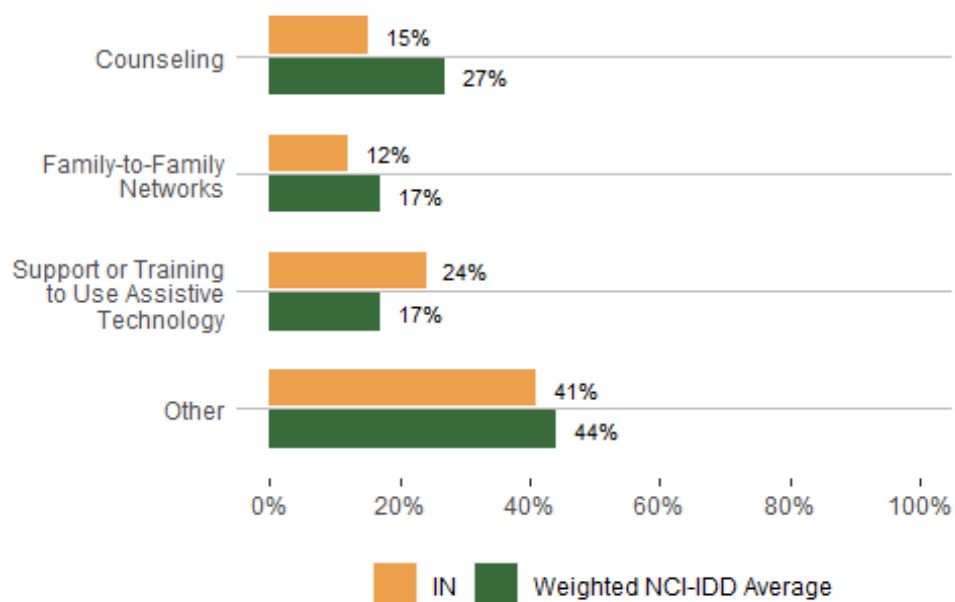


Table 43b. If your family does not get the support and services needed, what additional services does your family need? (continued)

Categories are not mutually exclusive, therefore N is not shown.

| State | Counseling | Family-to-Family Networks | Support or Training to Use Assistive Technology | Other |
|--------------------------|------------|---------------------------|---|-------|
| IN | 15% | 12% | 24% | 41% |
| Weighted NCI-IDD Average | 27% | 17% | 17% | 44% |

Do services and supports change when your family's needs change?

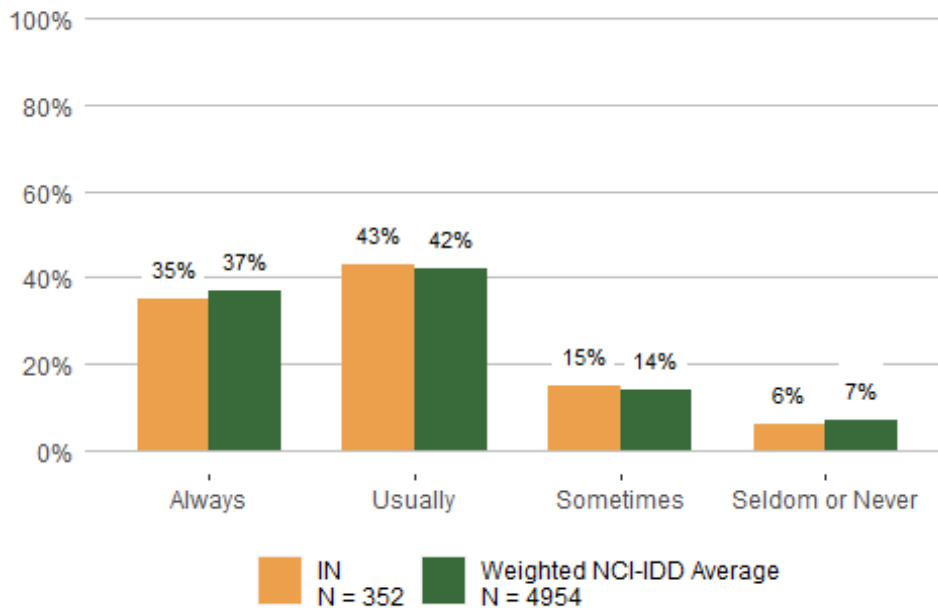


Table 44. Do services and supports change when your family's needs change?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 35% | 43% | 15% | 6% | 352 |
| Weighted NCI-IDD Average | 37% | 42% | 14% | 7% | 4954 |

Does your family member have enough supports to work or volunteer in the community? (These types of supports might include support workers, community resources, transportation)

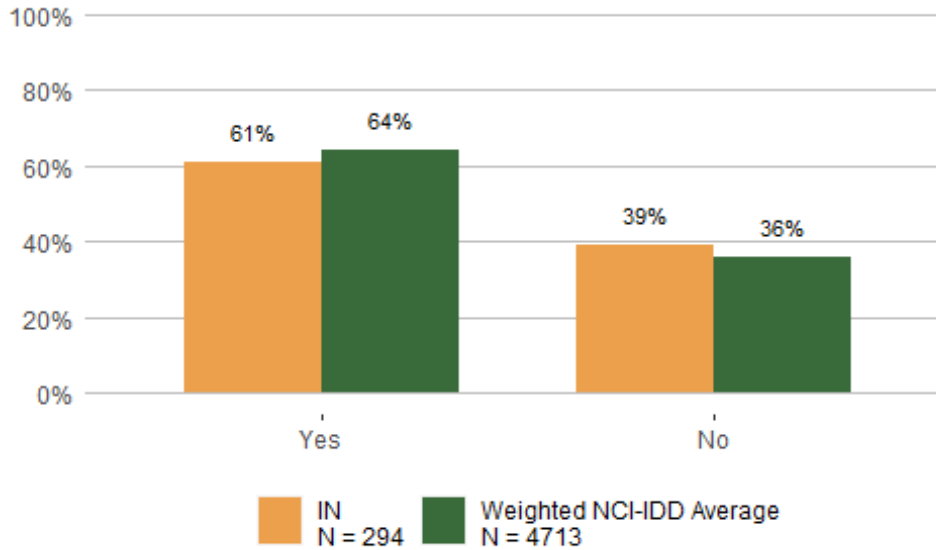


Table 45. Does your family member have enough supports to work or volunteer in the community? (These types of supports might include support workers, community resources, transportation)

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 61% | 39% | 294 |
| Weighted NCI-IDD Average | 64% | 36% | 4713 |

Does your family member have the special equipment or accommodations they need?

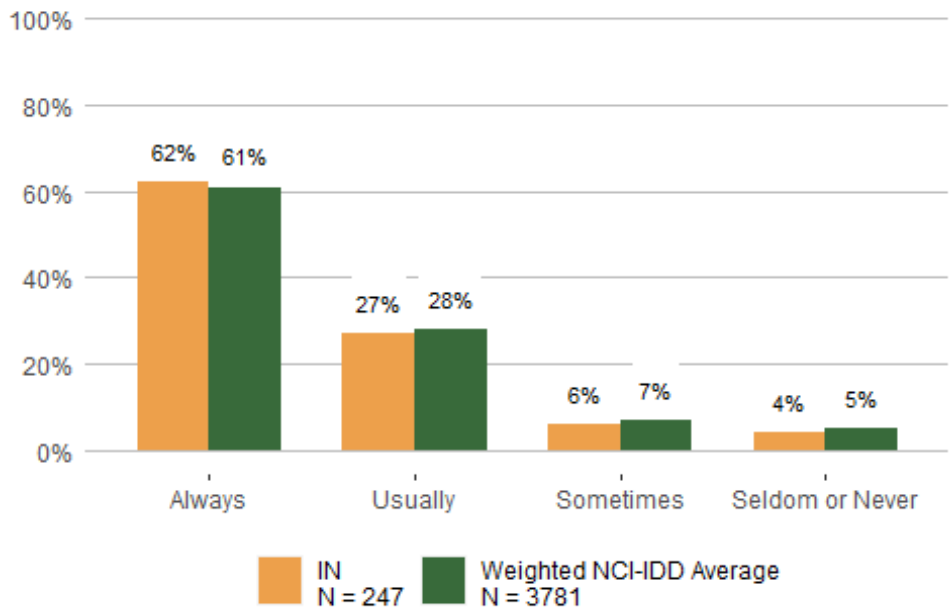


Table 46. Does your family member have the special equipment or accommodations they need?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 62% | 27% | 6% | 4% | 247 |
| Weighted NCI-IDD Average | 61% | 28% | 7% | 5% | 3781 |

Are you or your family member able to contact their support workers when you want?

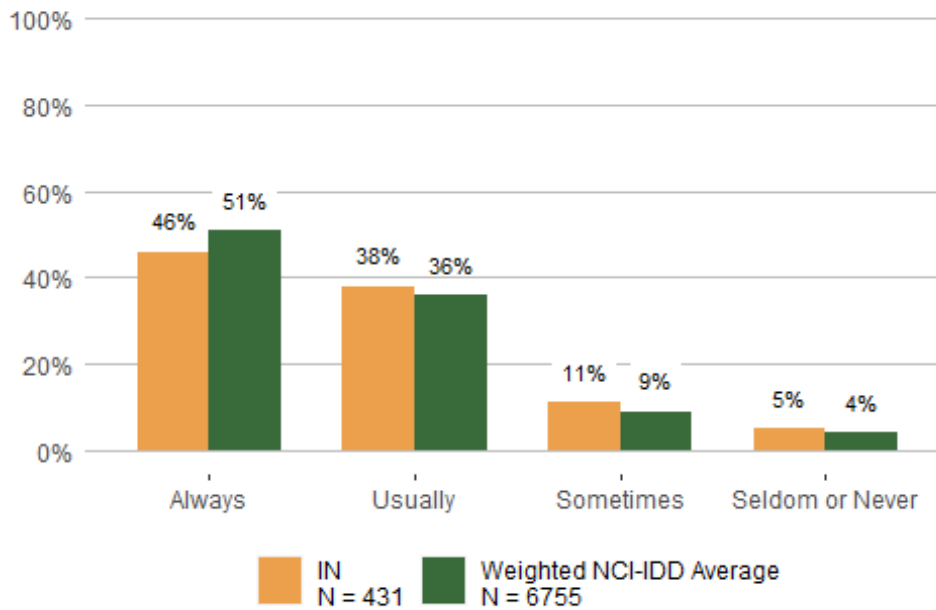


Table 47. Are you or your family member able to contact their support workers when you want?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 46% | 38% | 11% | 5% | 431 |
| Weighted NCI-IDD Average | 51% | 36% | 9% | 4% | 6755 |

Are you or your family member able to contact their case manager/service coordinator when you want?

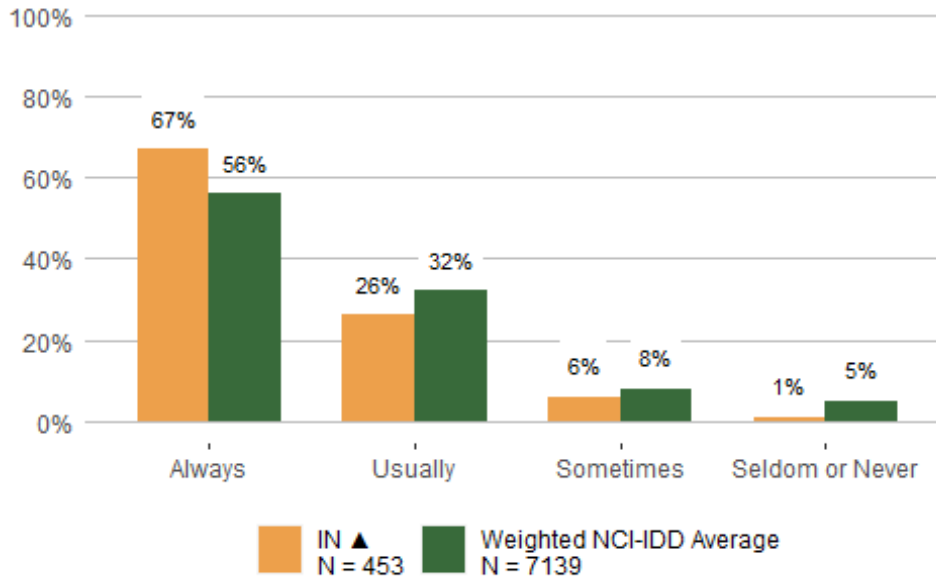


Table 48. Are you or your family member able to contact their case manager/service coordinator when you want?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN ▲ | 67% | 26% | 6% | 1% | 453 |
| Weighted NCI-IDD Average | 56% | 32% | 8% | 5% | 7139 |

Do service providers for your family member work together to provide support?

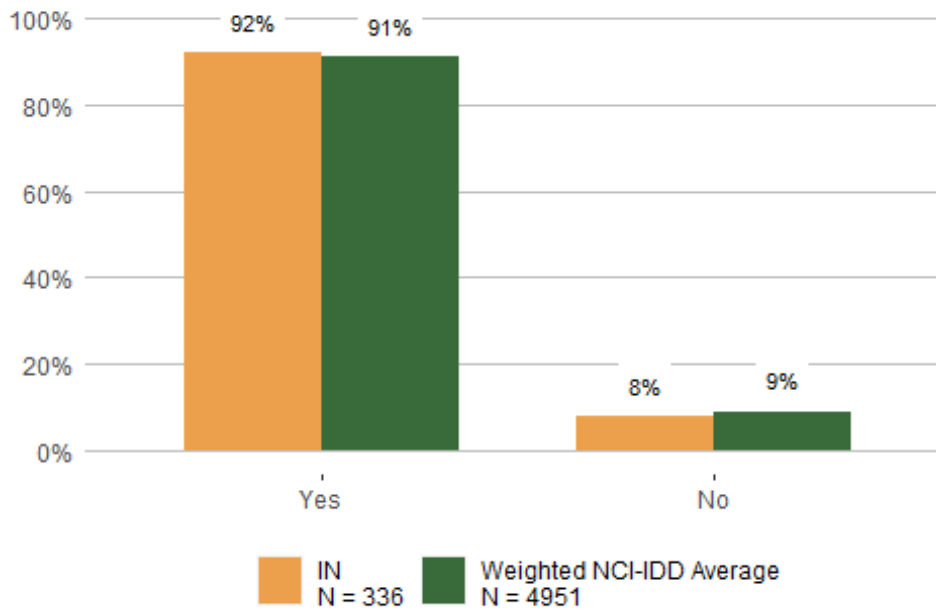


Table 49. Do service providers for your family member work together to provide support?

| State | Yes | No | N |
|--------------------------|-----|----|------|
| IN | 92% | 8% | 336 |
| Weighted NCI-IDD Average | 91% | 9% | 4951 |

Are services delivered in a way that is respectful of your family's culture?

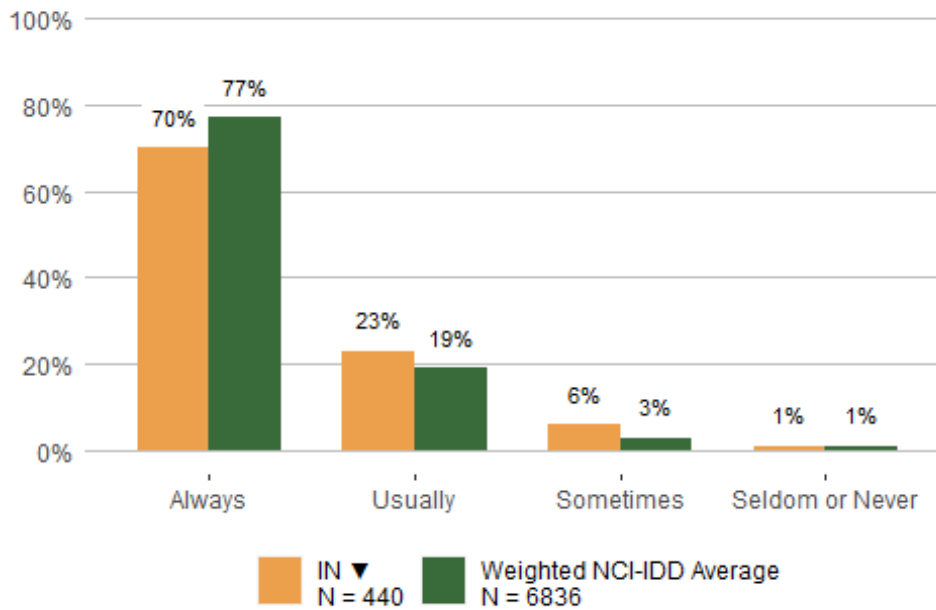


Table 50. Are services delivered in a way that is respectful of your family's culture?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN ▼ | 70% | 23% | 6% | 1% | 440 |
| Weighted NCI-IDD Average | 77% | 19% | 3% | 1% | 6836 |

Does your family member use technology in their everyday life to help them do things on their own?

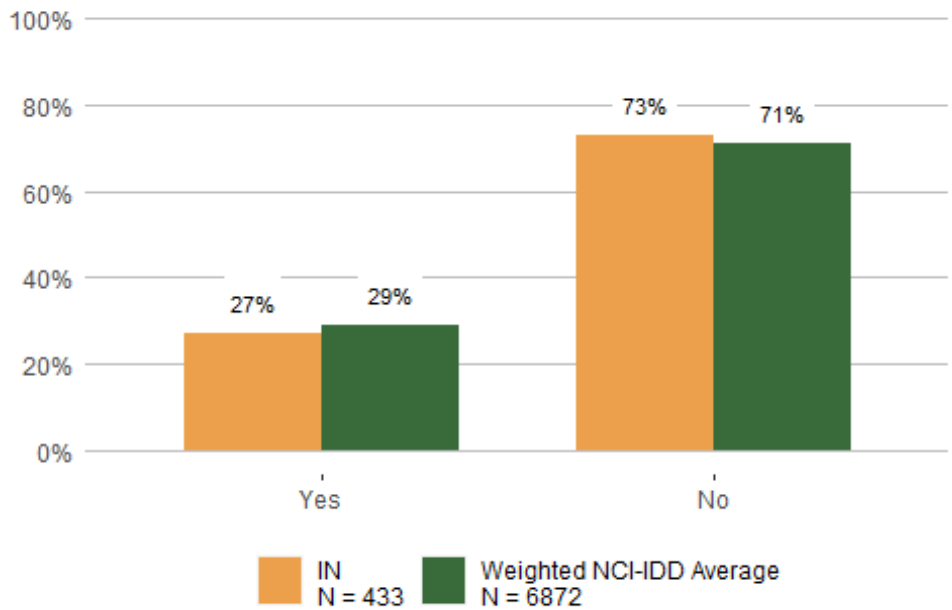


Table 51. Does your family member use technology in their everyday life to help them do things on their own?

New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 27% | 73% | 433 |
| Weighted NCI-IDD Average | 29% | 71% | 6872 |

Is there a computer, tablet (for example an iPad), or smartphone that your family can use in your home?

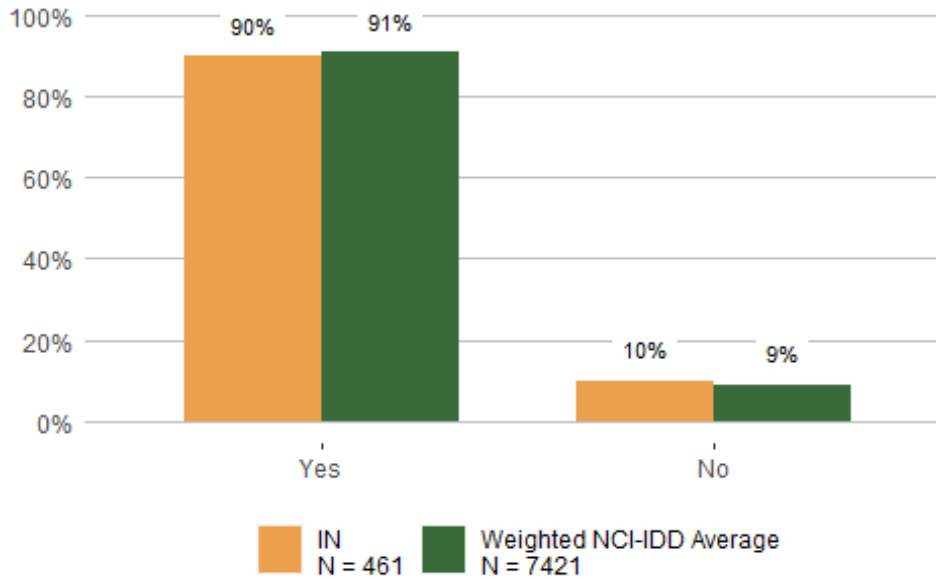


Table 52. Is there a computer, tablet (for example an iPad), or smartphone that your family can use in your home?

New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 90% | 10% | 461 |
| Weighted NCI-IDD Average | 91% | 9% | 7421 |

How well does the internet work in your home?

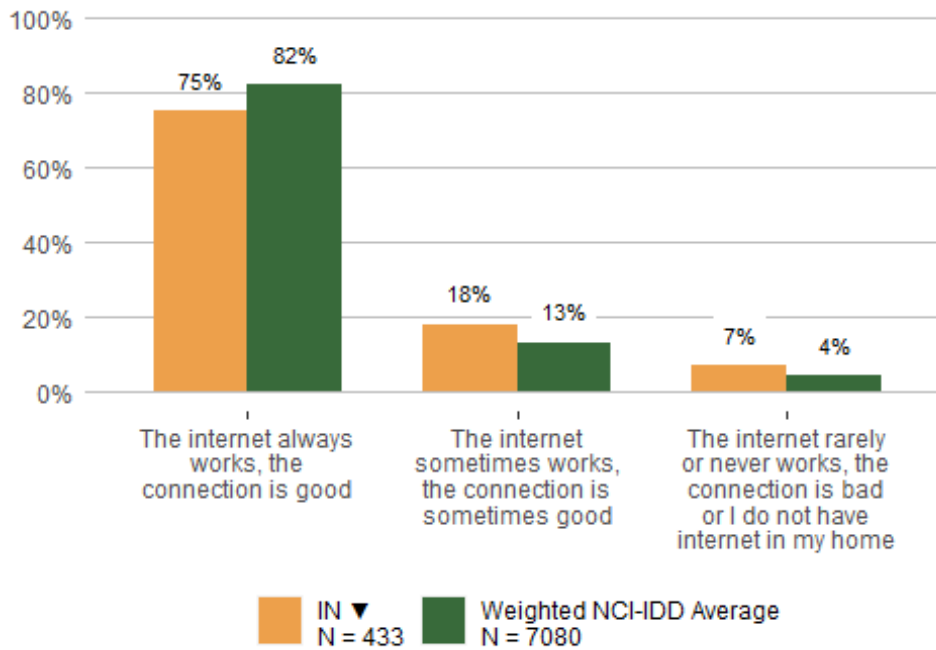


Table 53. How well does the internet work in your home?

New question in 2021-22

| State | The internet always works, the connection is good | The internet sometimes works, the connection is sometimes good | The internet rarely or never works, the connection is bad or I do not have internet in my home | N |
|--------------------------|---|--|--|------|
| IN ▼ | 75% | 18% | 7% | 433 |
| Weighted NCI-IDD Average | 82% | 13% | 4% | 7080 |

Workforce (New in 2021-22)

There is stable and sufficient workforce to meet demand. People are supported by staff who demonstrate respect for what is important to the person in their day-to-day life. Staff have the right skills to support people.

Do support workers come and go when they are supposed to?

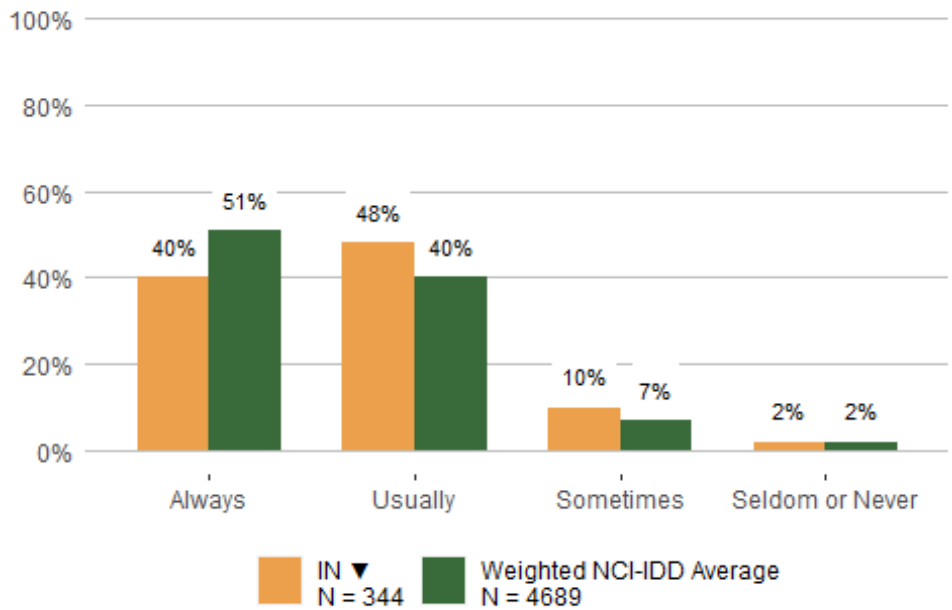


Table 54. Do support workers come and go when they are supposed to?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN ▼ | 40% | 48% | 10% | 2% | 344 |
| Weighted NCI-IDD Average | 51% | 40% | 7% | 2% | 4689 |

Do support workers speak to you in a way you understand?

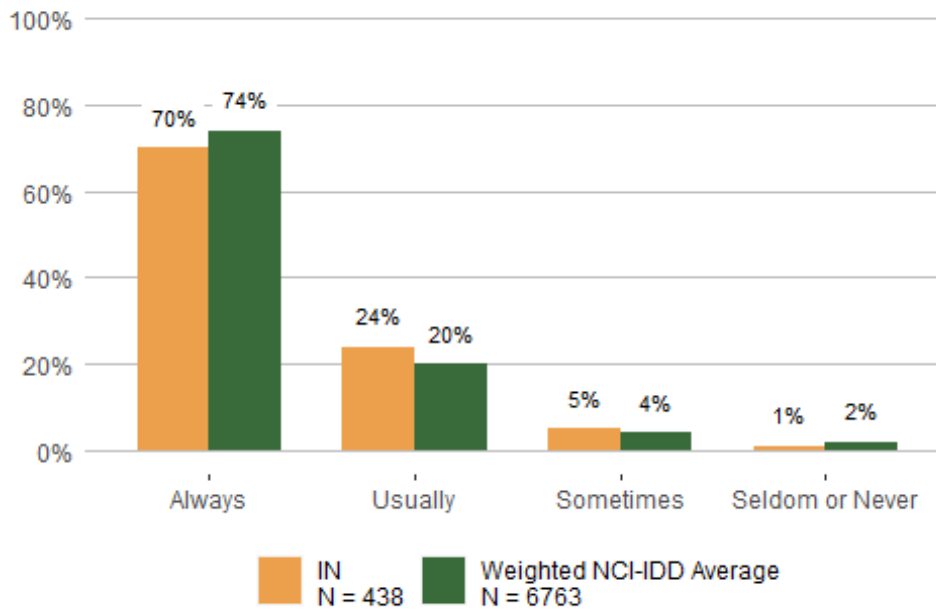


Table 55. Do support workers speak to you in a way you understand?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 70% | 24% | 5% | 1% | 438 |
| Weighted NCI-IDD Average | 74% | 20% | 4% | 2% | 6763 |

If your family member does not communicate verbally (for example, uses gestures, sign language, or a communication aid), are there support workers who can communicate with them?

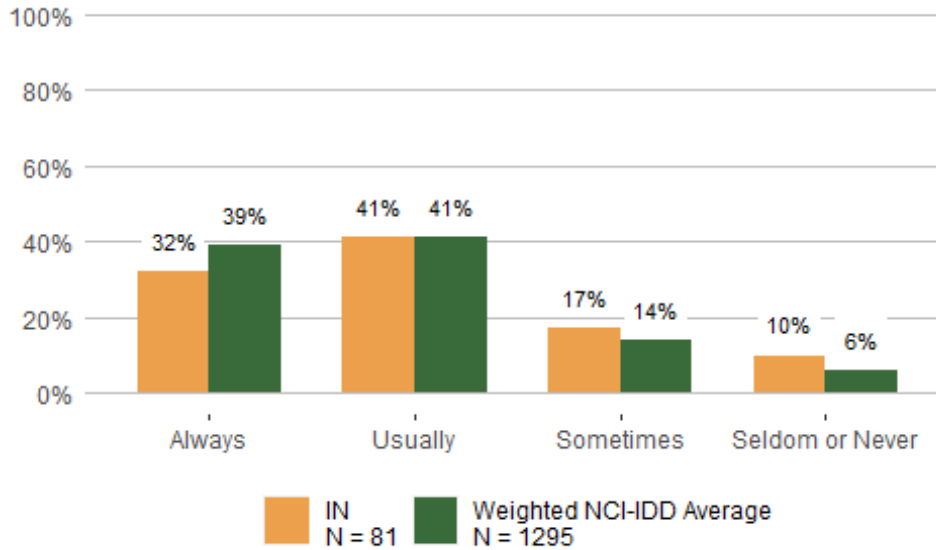


Table 56. If your family member does not communicate verbally (for example, uses gestures, sign language, or a communication aid), are there support workers who can communicate with them?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 32% | 41% | 17% | 10% | 81 |
| Weighted NCI-IDD Average | 39% | 41% | 14% | 6% | 1295 |

Do support workers have the right information and skills to meet your family's needs?

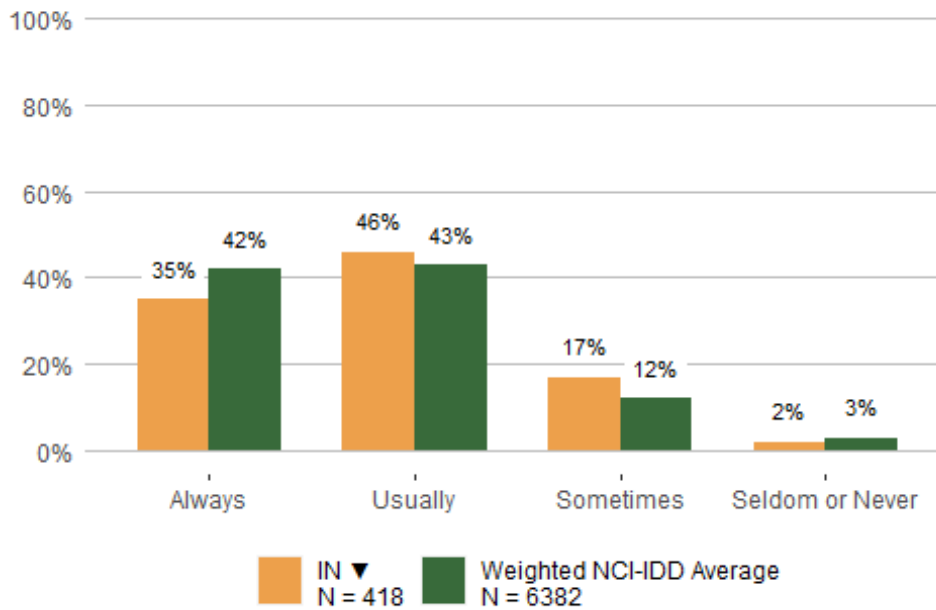


Table 57. Do support workers have the right information and skills to meet your family's needs?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN ▼ | 35% | 46% | 17% | 2% | 418 |
| Weighted NCI-IDD Average | 42% | 43% | 12% | 3% | 6382 |

Do your family member's support workers change too often? Is there too much "turnover" of support workers?

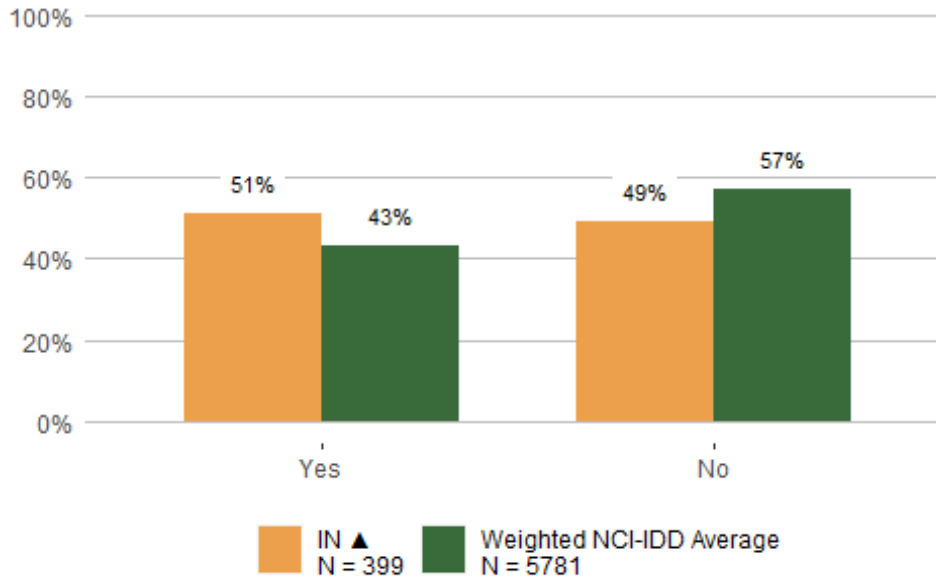


Table 58. Do your family member's support workers change too often? Is there too much "turnover" of support workers?

New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN ▲ | 51% | 49% | 399 |
| Weighted NCI-IDD Average | 43% | 57% | 5781 |

Is there always a staff person available to support your family member when support is needed?

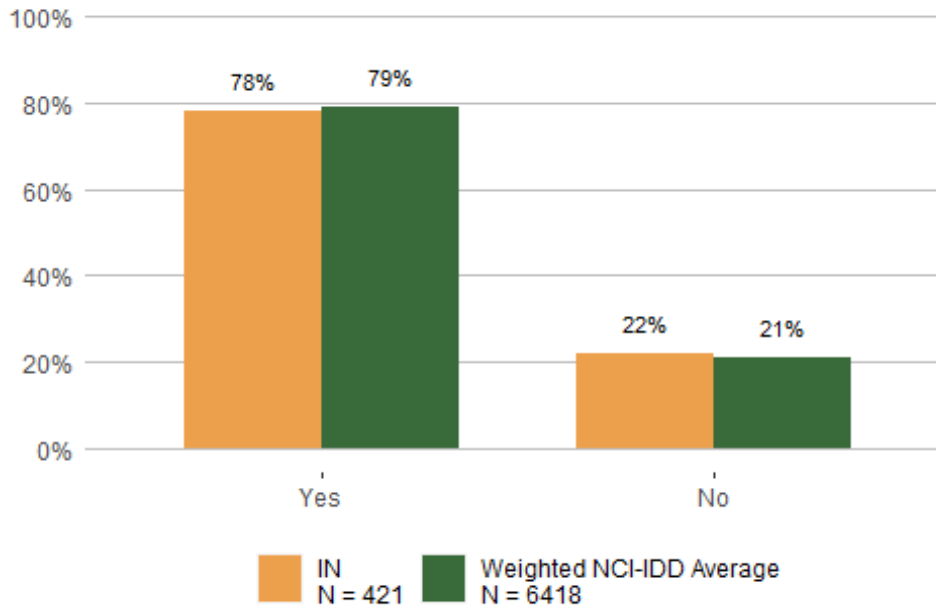


Table 59. Is there always a staff person available to support your family member when support is needed?

New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 78% | 22% | 421 |
| Weighted NCI-IDD Average | 79% | 21% | 6418 |

Choice, Decision Making and Control

Families and family members with disabilities determine the services and supports they receive and the individuals or agencies who provide them.

Can someone in your family choose or change the provider agency that provides your family member's services?

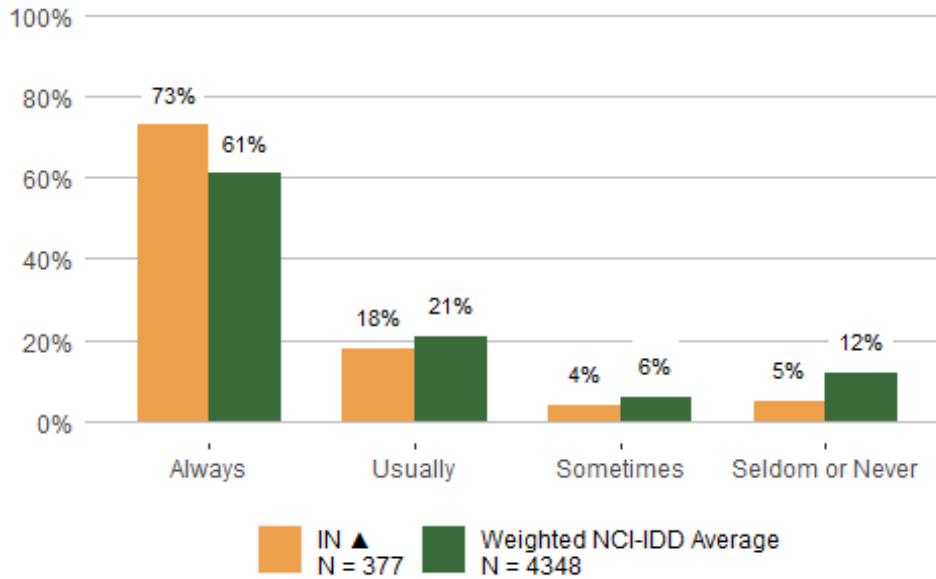


Table 60. Can someone in your family choose or change the provider agency that provides your family member's services?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN ▲ | 73% | 18% | 4% | 5% | 377 |
| Weighted NCI-IDD Average | 61% | 21% | 6% | 12% | 4348 |

Can someone in your family choose or change your family member's support workers?

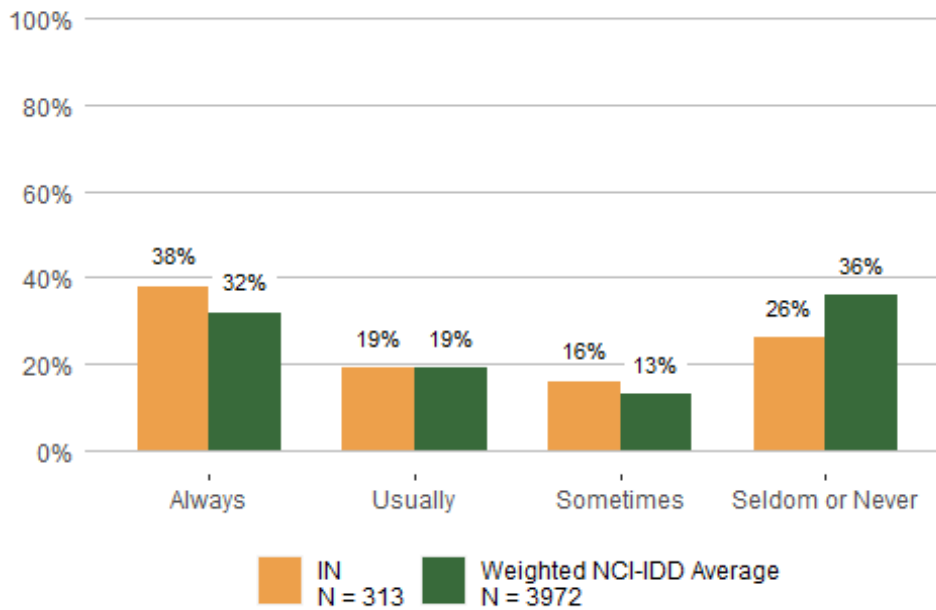


Table 61. Can someone in your family choose or change your family member's support workers?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 38% | 19% | 16% | 26% | 313 |
| Weighted NCI-IDD Average | 32% | 19% | 13% | 36% | 3972 |

Can someone in your family directly manage support staff?

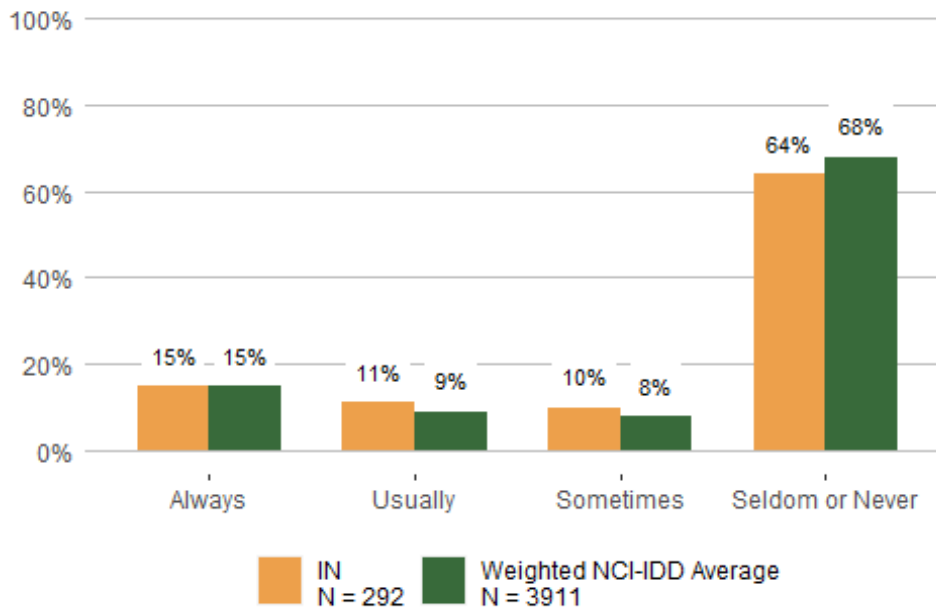


Table 62. Can someone in your family directly manage support staff?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 15% | 11% | 10% | 64% | 292 |
| Weighted NCI-IDD Average | 15% | 9% | 8% | 68% | 3911 |

Did you, your family member, or someone else in your family choose your family member's case manager?

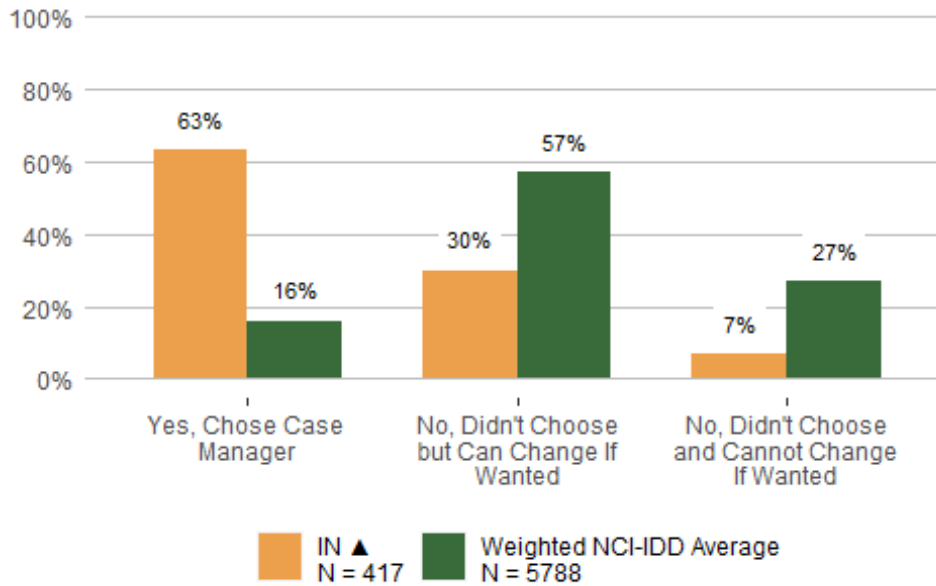


Table 63. Did you, your family member, or someone else in your family choose your family member's case manager?

| State | Yes, Chose Case Manager | No, Didn't Choose but Can Change If Wanted | No, Didn't Choose and Cannot Change If Wanted | N |
|--------------------------|-------------------------|--|---|------|
| IN ▲ | 63% | 30% | 7% | 417 |
| Weighted NCI-IDD Average | 16% | 57% | 27% | 5788 |

Community Connections

Family members receiving services and supports from the state Developmental disabilities system are meaningfully engaged as members of their communities and have strong relationships. Families can use supports in their community.

Does your family member do things in the community?

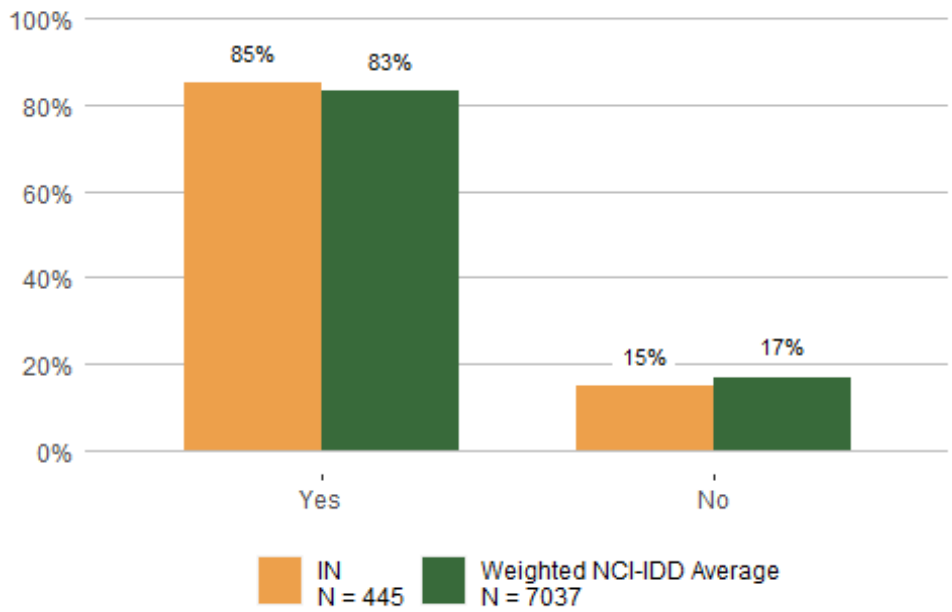


Table 64. Does your family member do things in the community?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 85% | 15% | 445 |
| Weighted NCI-IDD Average | 83% | 17% | 7037 |

For your family member, what makes it hard to do things in the community?

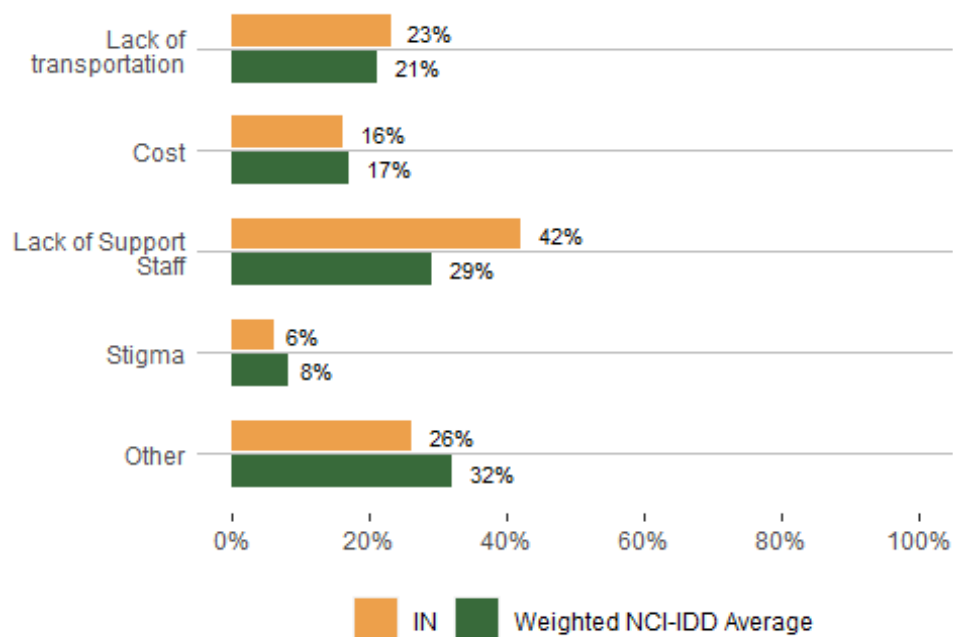


Table 65. For your family member, what makes it hard to do things in the community?

| State | Lack of transportation | Cost | Lack of Support Staff | Stigma | Other |
|--------------------------|------------------------|------|-----------------------|--------|-------|
| IN | 23% | 16% | 42% | 6% | 26% |
| Weighted NCI-IDD Average | 21% | 17% | 29% | 8% | 32% |

Does your family member have friends other than paid support workers or family?

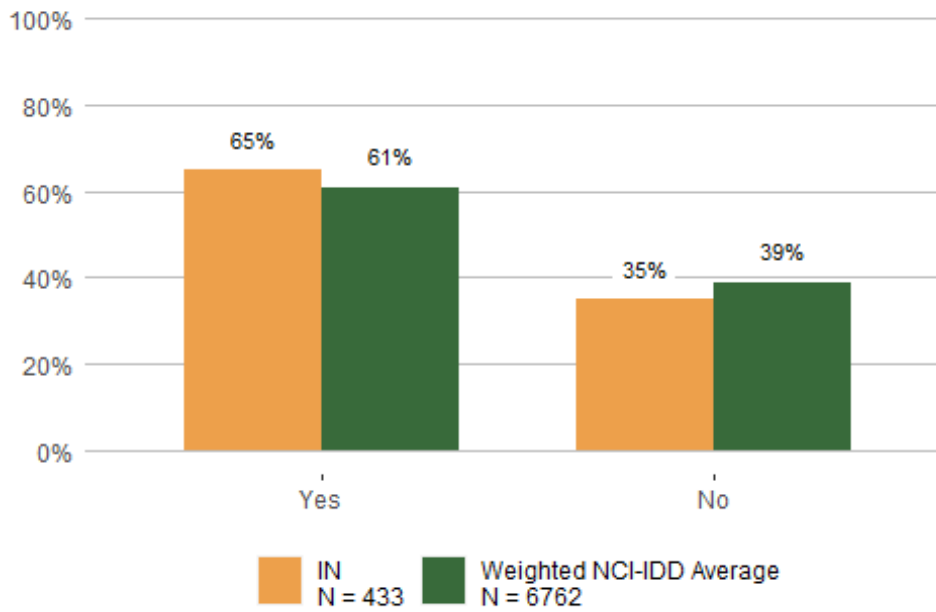


Table 66. Does your family member have friends other than paid support workers or family?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 65% | 35% | 433 |
| Weighted NCI-IDD Average | 61% | 39% | 6762 |

In your community, are there resources or support that your family member can use that are not provided by the I/DD agency?

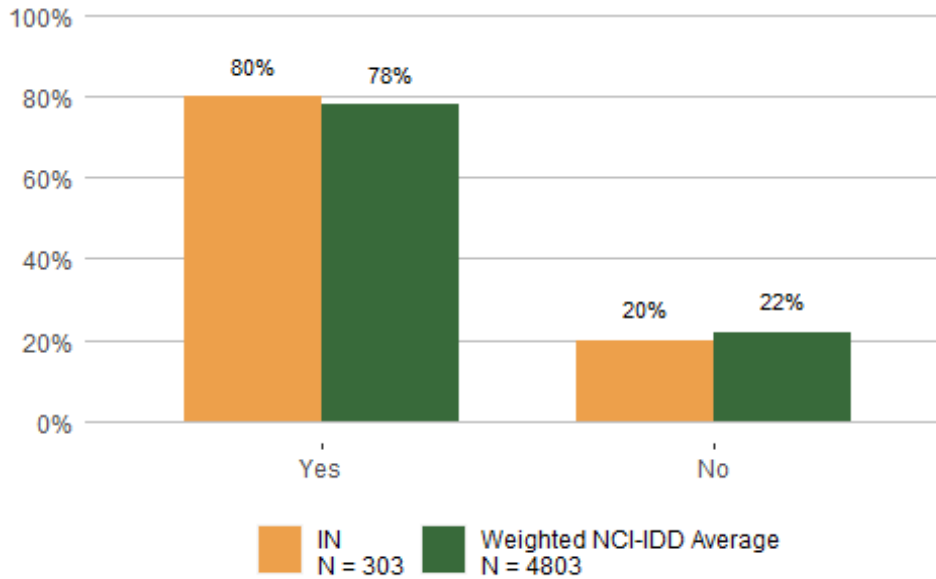


Table 67. In your community, are there resources or support that your family member can use that are not provided by the I/DD agency?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 80% | 20% | 303 |
| Weighted NCI-IDD Average | 78% | 22% | 4803 |

Does your family take part in any family-to-family networks in your community?

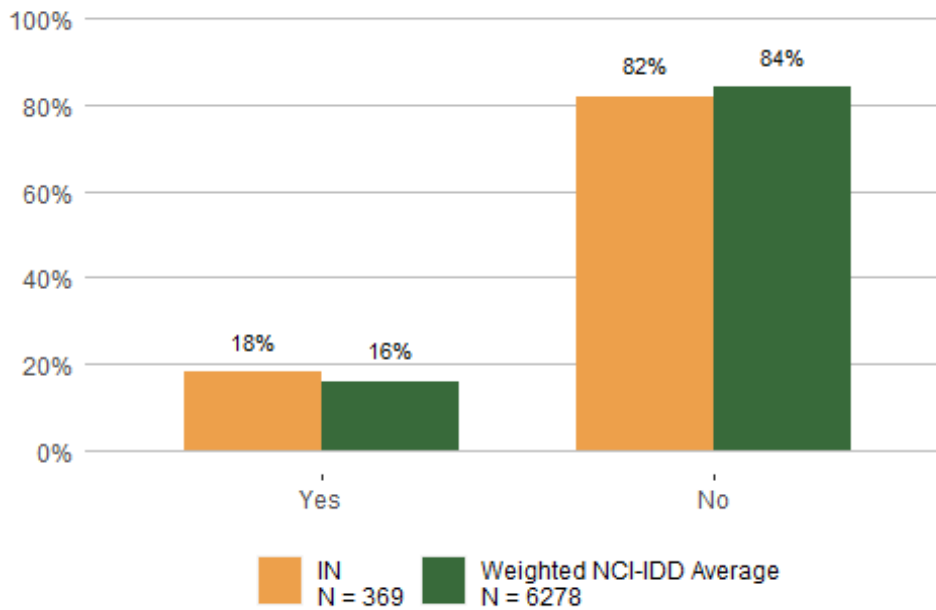


Table 68. Does your family take part in any family-to-family networks in your community?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 18% | 82% | 369 |
| Weighted NCI-IDD Average | 16% | 84% | 6278 |

Health, Welfare, and Safety (New in 2021-22)

Families are supported to ensure the health, welfare, and safety of their family member receiving services and supports from the state developmental disabilities system.

Can your family member see a primary care provider (doctor, registered nurse, etc.) when needed?

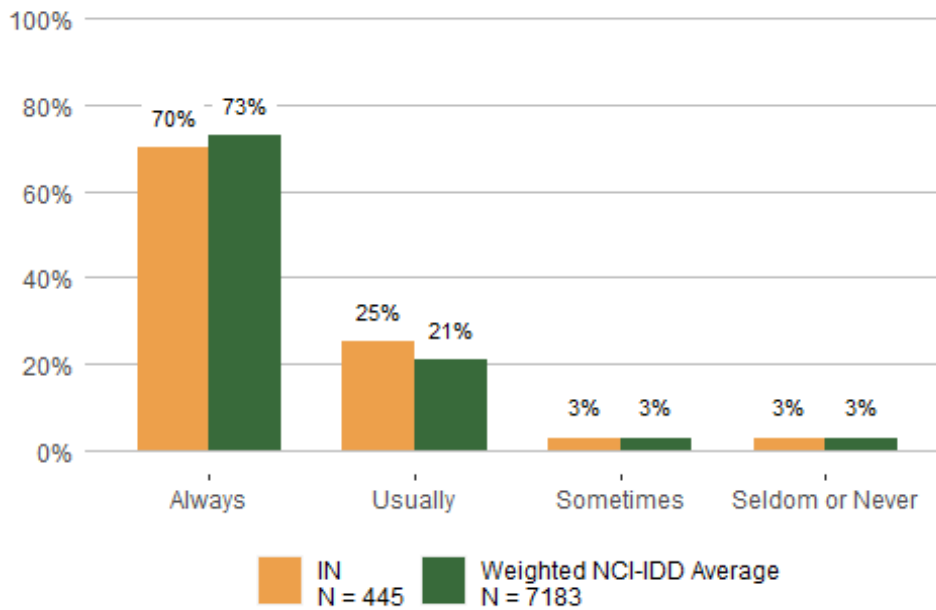


Table 69. Can your family member see a primary care provider (doctor, registered nurse, etc.) when needed?

New question in 2021-22

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 70% | 25% | 3% | 3% | 445 |
| Weighted NCI-IDD Average | 73% | 21% | 3% | 3% | 7183 |

Does your family member's primary care provider understand your family member's needs related to their disability?

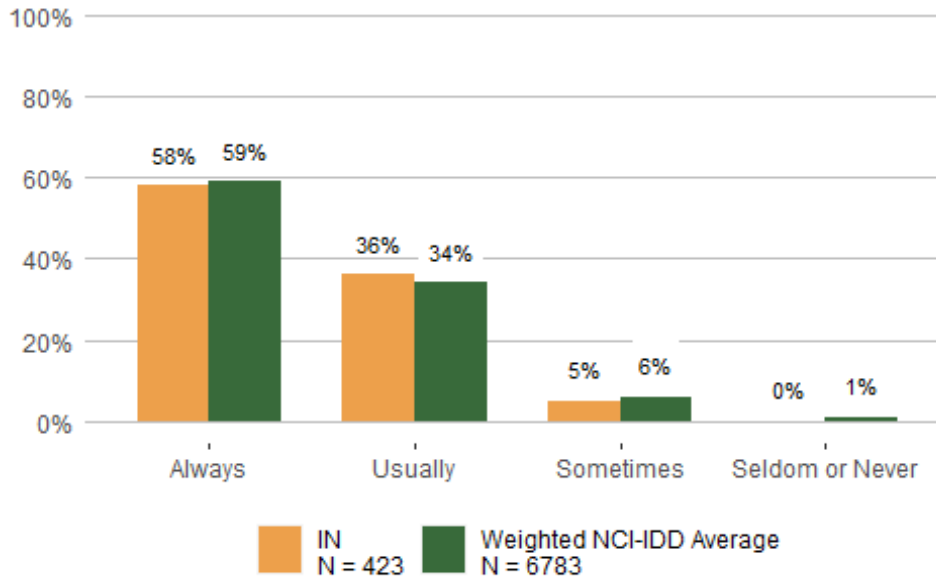


Table 70. Does your family member's primary care provider understand your family member's needs related to their disability?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 58% | 36% | 5% | 0% | 423 |
| Weighted NCI-IDD Average | 59% | 34% | 6% | 1% | 6783 |

Can your family member go to the dentist when needed?

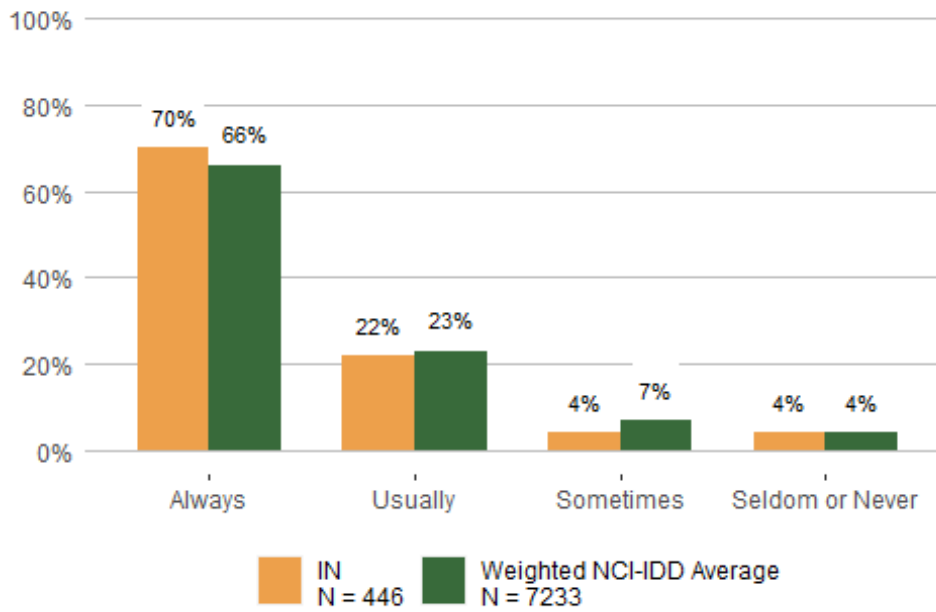


Table 71. Can your family member go to the dentist when needed?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 70% | 22% | 4% | 4% | 446 |
| Weighted NCI-IDD Average | 66% | 23% | 7% | 4% | 7233 |

Does your family member's dentist understand your family member's needs related to their disability?

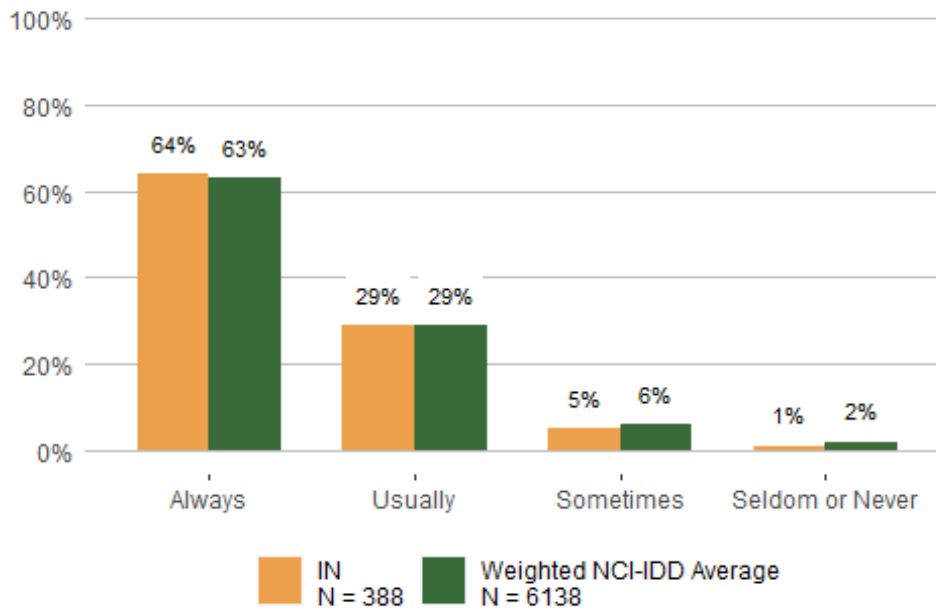


Table 72. Does your family member's dentist understand your family member's needs related to their disability?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 64% | 29% | 5% | 1% | 388 |
| Weighted NCI-IDD Average | 63% | 29% | 6% | 2% | 6138 |

If your family member takes prescription medications, do you know what they're for?

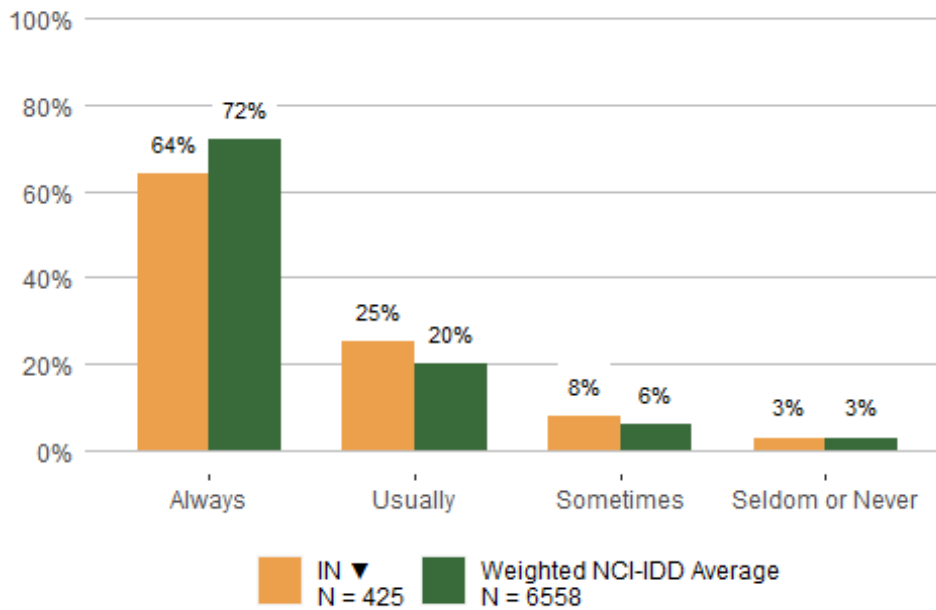


Table 73. If your family member takes prescription medications, do you know what they're for?

Question changed in 2021-22

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN ▼ | 64% | 25% | 8% | 3% | 425 |
| Weighted NCI-IDD Average | 72% | 20% | 6% | 3% | 6558 |

Do you, your family member, or someone else in your family know what is needed to safely take the medications (when it should be taken, how much to take, and the potential side effects)?

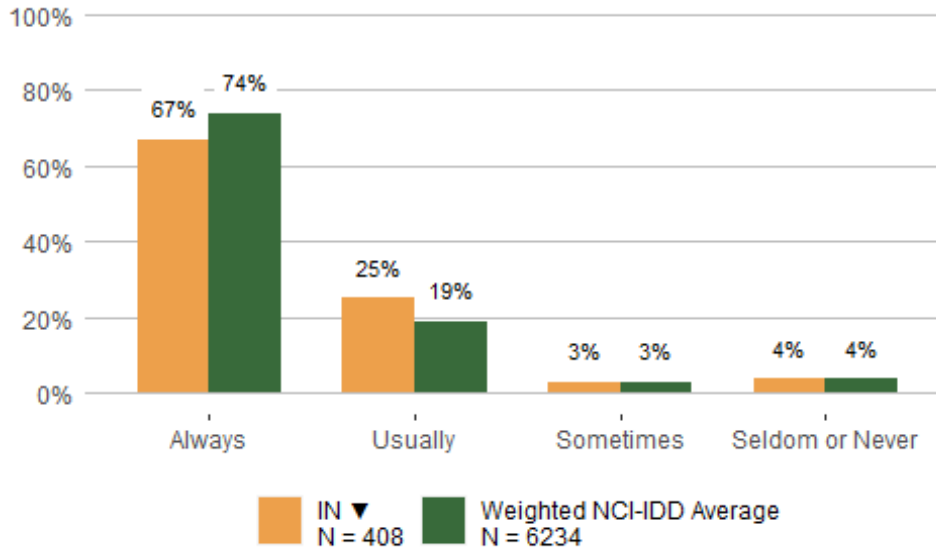


Table 74. Do you, your family member, or someone else in your family know what is needed to safely take the medications (when it should be taken, how much to take, and the potential side effects)?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN ▼ | 67% | 25% | 3% | 4% | 408 |
| Weighted NCI-IDD Average | 74% | 19% | 3% | 4% | 6234 |

Can your family member get mental or behavioral health supports when needed? (Like see a therapist, go to group counseling)?

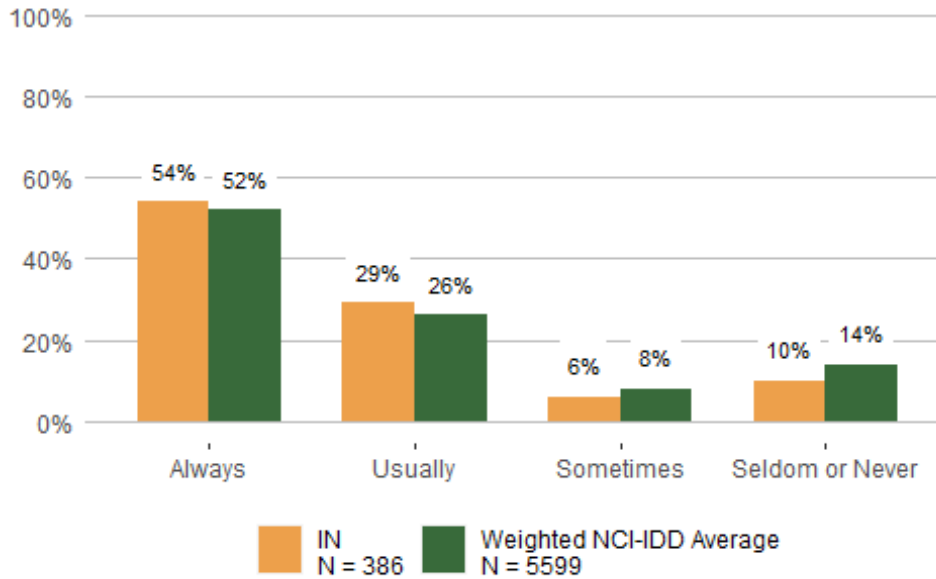


Table 75. Can your family member get mental or behavioral health supports when needed? (Like see a therapist, go to group counseling)?

New question in 2021-22

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 54% | 29% | 6% | 10% | 386 |
| Weighted NCI-IDD Average | 52% | 26% | 8% | 14% | 5599 |

Does your family member's mental or behavioral health professional understand your family member's needs related to their disability?

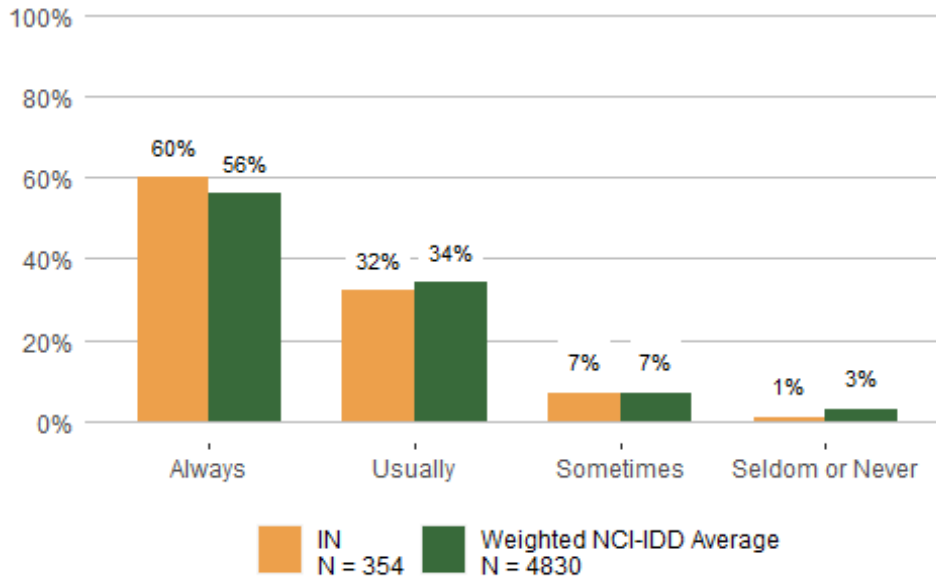


Table 76. Does your family member’s mental or behavioral health professional understand your family member’s needs related to their disability?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN | 60% | 32% | 7% | 1% | 354 |
| Weighted NCI-IDD Average | 56% | 34% | 7% | 3% | 4830 |

If you asked for crisis or emergency services during the past 12 months, were services provided when needed?

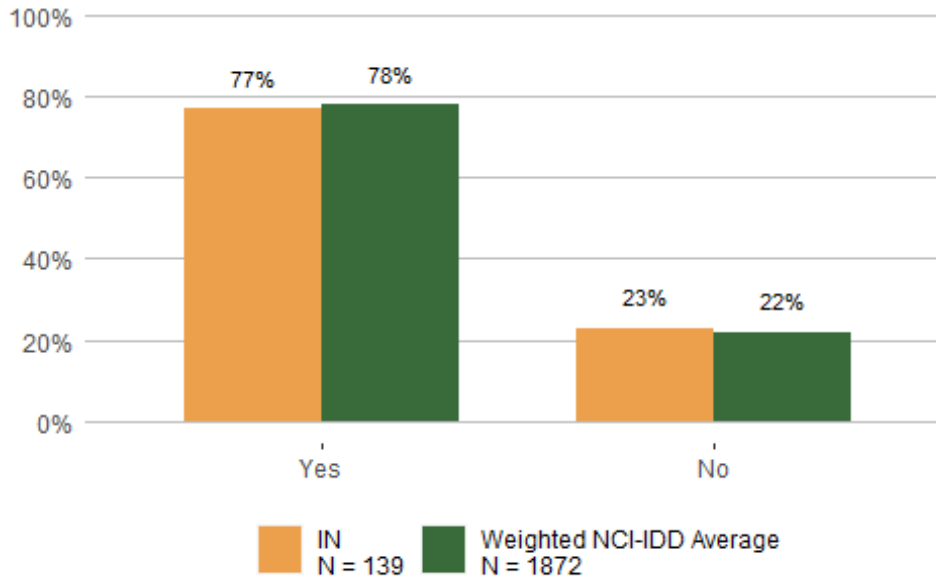


Table 77. If you asked for crisis or emergency services during the past 12 months, were services provided when needed?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 77% | 23% | 139 |
| Weighted NCI-IDD Average | 78% | 22% | 1872 |

Do you feel prepared to handle the needs of your family member in an emergency such as a medical emergency, pandemic or natural disaster?

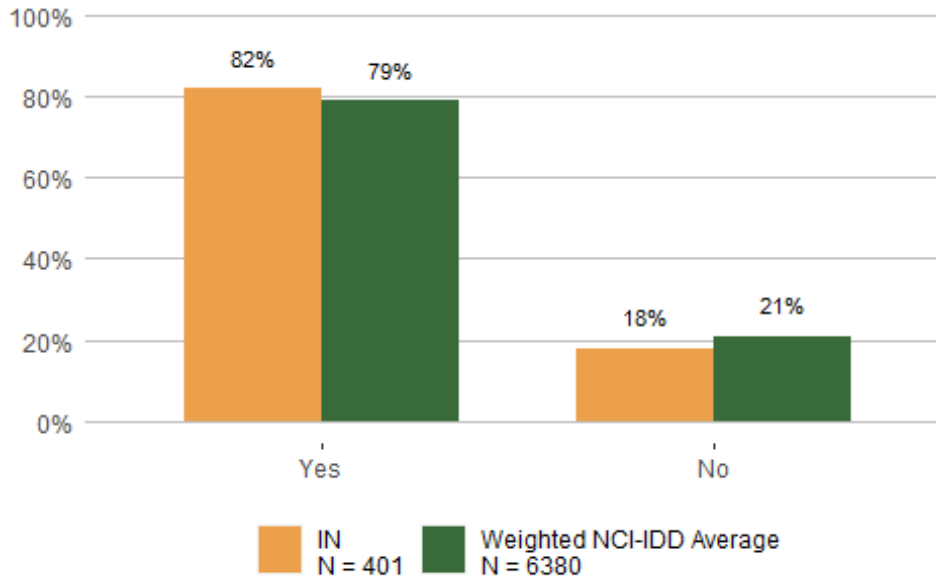


Table 78. Do you feel prepared to handle the needs of your family member in an emergency such as a medical emergency, pandemic or natural disaster?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 82% | 18% | 401 |
| Weighted NCI-IDD Average | 79% | 21% | 6380 |

Have you talked about how to handle emergencies (such as a medical emergency, pandemic or natural disaster) with your family member's case manager/ service coordinator?

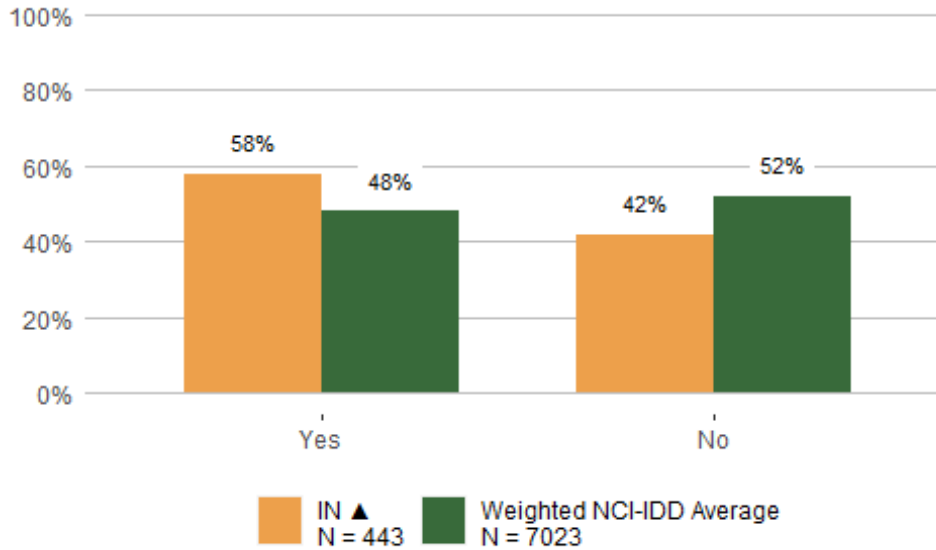


Table 79. Have you talked about how to handle emergencies (such as a medical emergency, pandemic or natural disaster) with your family member's case manager/service coordinator?

New question in 2021-22

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN ▲ | 58% | 42% | 443 |
| Weighted NCI-IDD Average | 48% | 52% | 7023 |

Do you know how to file a complaint or grievance about provider agencies or staff?

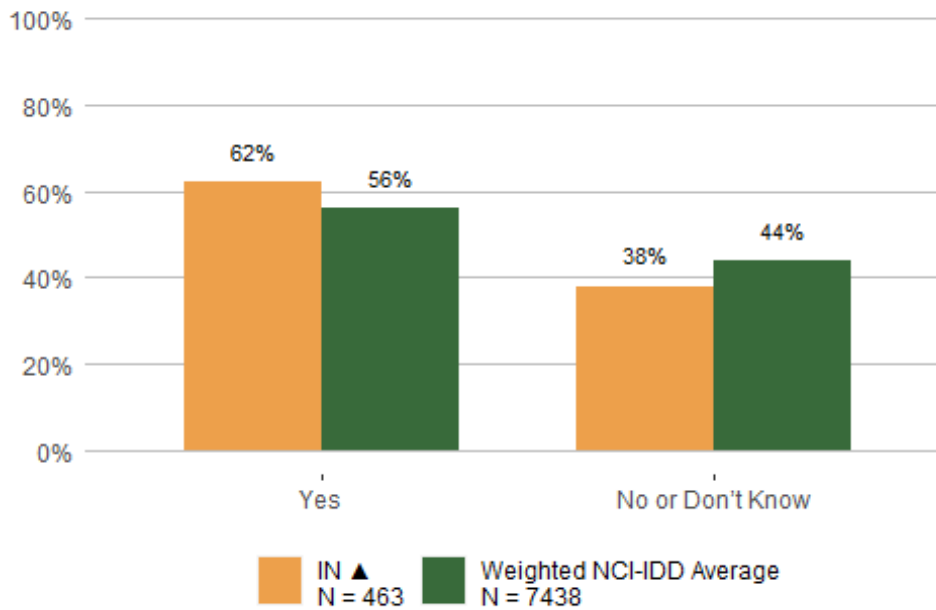


Table 80. Do you know how to file a complaint or grievance about provider agencies or staff?

| State | Yes | No or Don't Know | N |
|--------------------------|-----|------------------|------|
| IN ▲ | 62% | 38% | 463 |
| Weighted NCI-IDD Average | 56% | 44% | 7438 |

If a complaint or grievance was filed or resolved in the past 12 months, are you satisfied with the way it was handled?

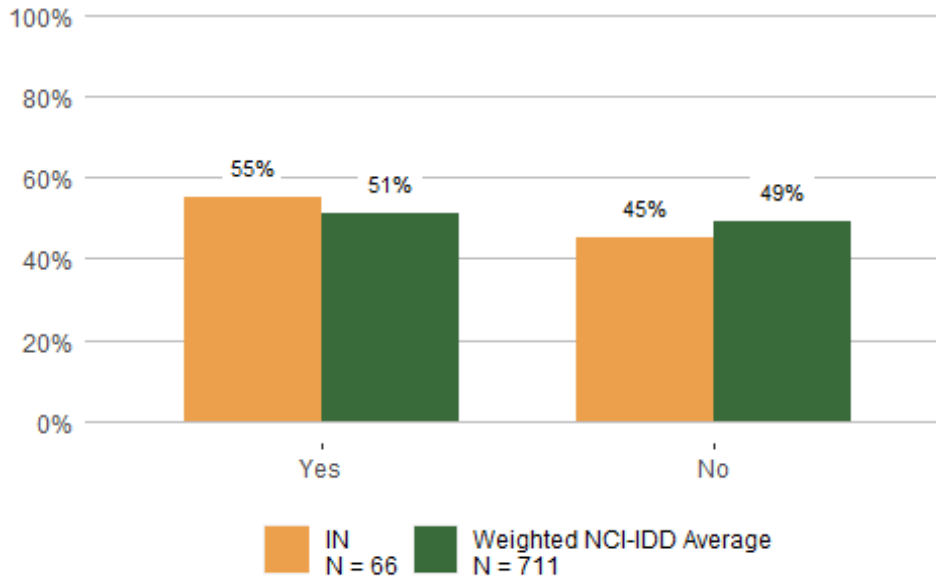


Table 81. If a complaint or grievance was filed or resolved in the past 12 months, are you satisfied with the way it was handled?

| State | Yes | No | N |
|--------------------------|-----|-----|-----|
| IN | 55% | 45% | 66 |
| Weighted NCI-IDD Average | 51% | 49% | 711 |

Do you know how to report abuse or neglect related to your family member?

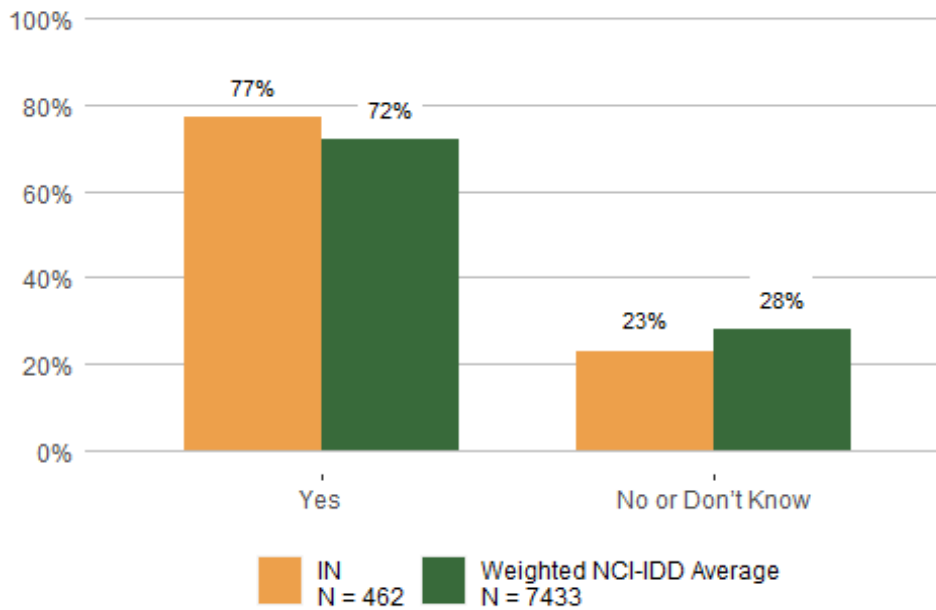


Table 82. Do you know how to report abuse or neglect related to your family member?

| State | Yes | No or Don't Know | N |
|--------------------------|-----|------------------|------|
| IN | 77% | 23% | 462 |
| Weighted NCI-IDD Average | 72% | 28% | 7433 |

Within the past 12 months, was a report of abuse or neglect filed on behalf of your family member?

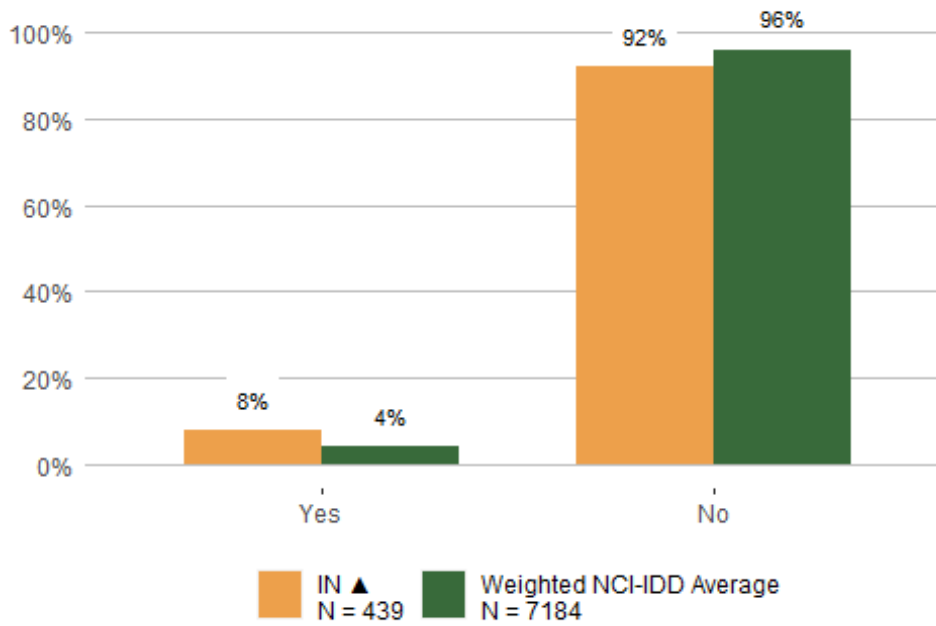


Table 83. Within the past 12 months, was a report of abuse or neglect filed on behalf of your family member?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN ▲ | 8% | 92% | 439 |
| Weighted NCI-IDD Average | 4% | 96% | 7184 |

If a report of abuse or neglect was filed on behalf of family member, if someone other than you or another family member reported abuse or neglect in the past 12 months, were you notified of the report in a timely manner?

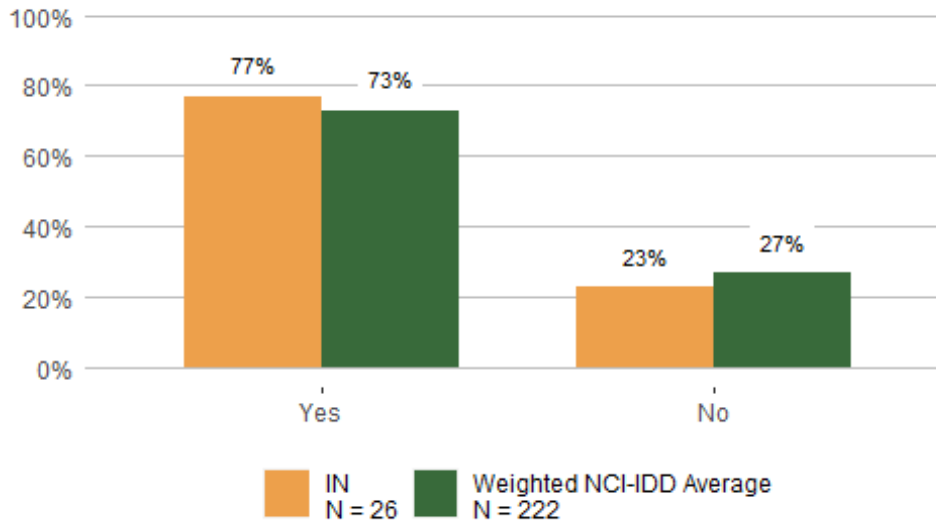


Table 84. If a report of abuse or neglect was filed on behalf of family member, if someone other than you or another family member reported abuse or neglect in the past 12 months, were you notified of the report in a timely manner?

| State | Yes | No | N |
|--------------------------|-----|-----|-----|
| IN | 77% | 23% | 26 |
| Weighted NCI-IDD Average | 73% | 27% | 222 |

Family Satisfaction

Services and supports lead to better lives for people with disabilities and their families.

Overall, are you satisfied with the services and supports your family member currently receives?

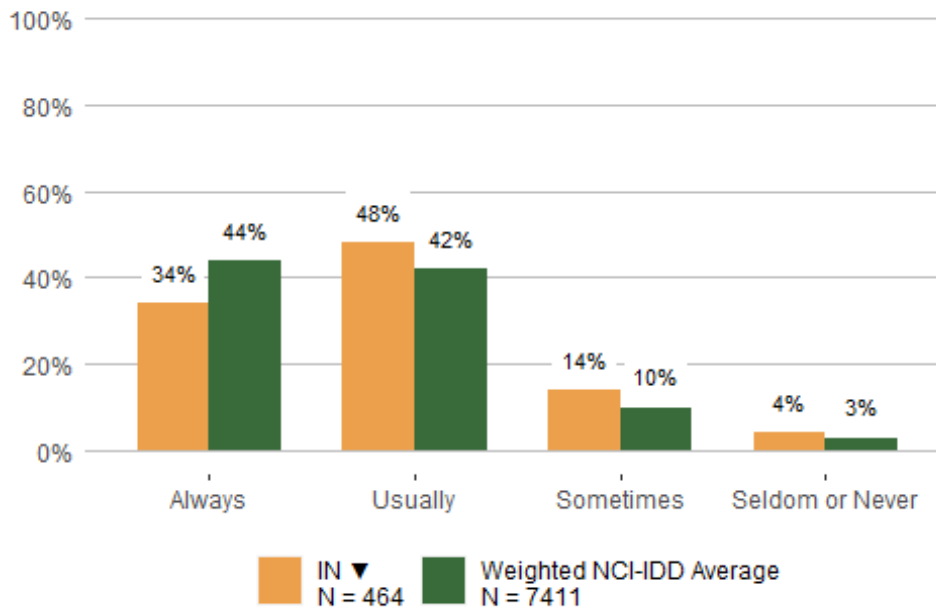


Table 85. Overall, are you satisfied with the services and supports your family member currently receives?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN ▼ | 34% | 48% | 14% | 4% | 464 |
| Weighted NCI-IDD Average | 44% | 42% | 10% | 3% | 7411 |

Do you feel that services and supports have made a positive difference in the life of your family member?

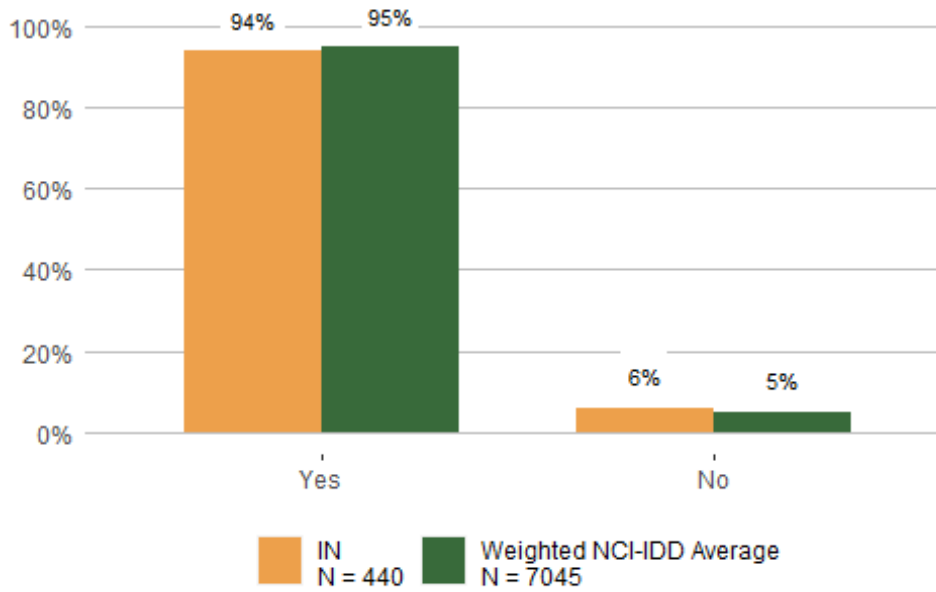


Table 86. Do you feel that services and supports have made a positive difference in the life of your family member?

| State | Yes | No | N |
|--------------------------|-----|----|------|
| IN | 94% | 6% | 440 |
| Weighted NCI-IDD Average | 95% | 5% | 7045 |

Does the agency providing residential services to your family member involve them in important decisions?

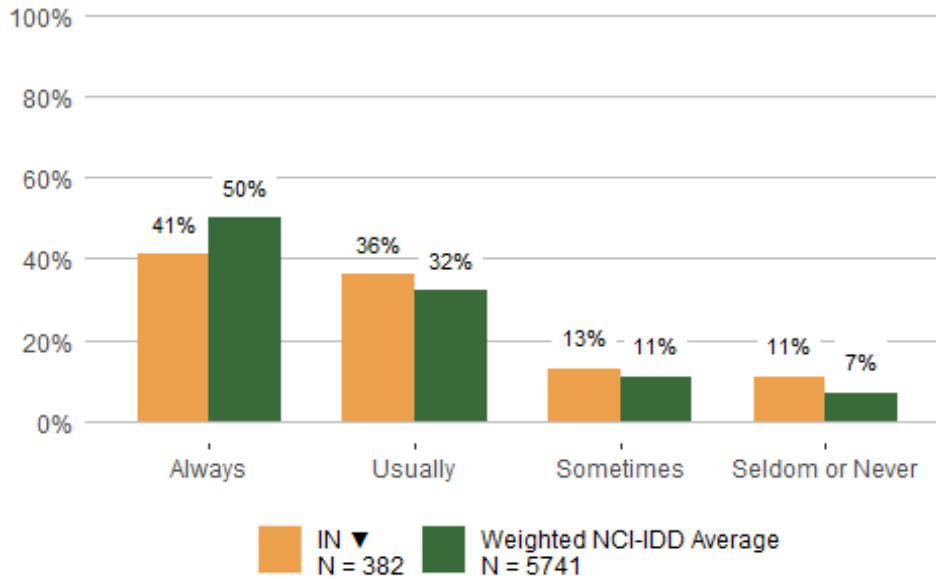


Table 87. Does the agency providing residential services to your family member involve them in important decisions?

| State | Always | Usually | Sometimes | Seldom or Never | N |
|--------------------------|--------|---------|-----------|-----------------|------|
| IN ▼ | 41% | 36% | 13% | 11% | 382 |
| Weighted NCI-IDD Average | 50% | 32% | 11% | 7% | 5741 |

Have the services or supports that your family member received during the past year been reduced, suspended, or terminated?

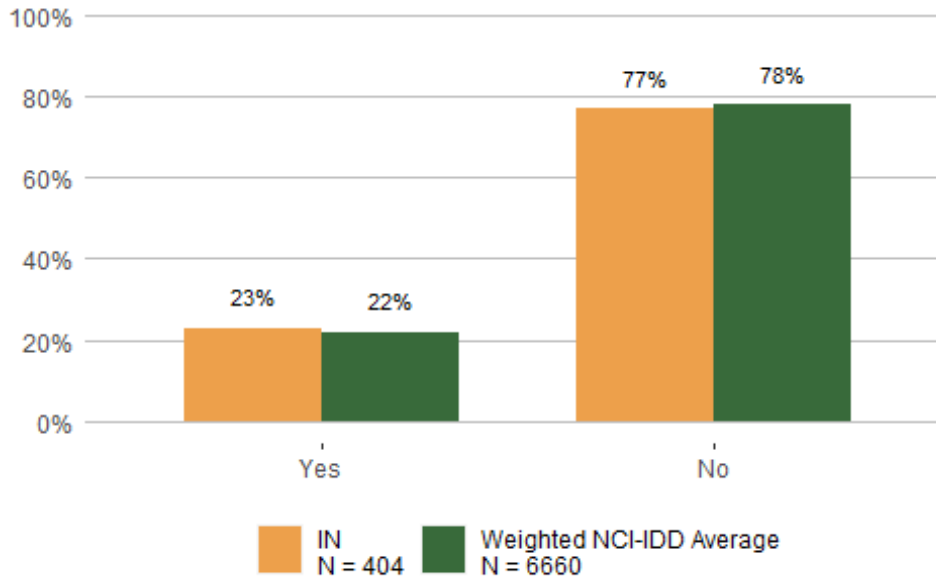


Table 88. Have the services or supports that your family member received during the past year been reduced, suspended, or terminated?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 23% | 77% | 404 |
| Weighted NCI-IDD Average | 22% | 78% | 6660 |

If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect your family member negatively?

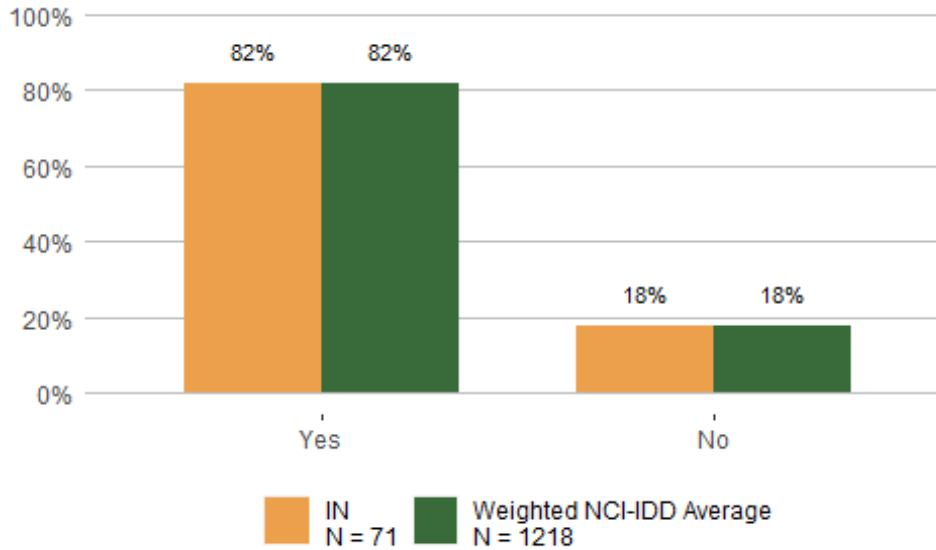


Table 89. If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect your family member negatively?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 82% | 18% | 71 |
| Weighted NCI-IDD Average | 82% | 18% | 1218 |

Have the services or supports that your family member received been increased in the past 12 months?

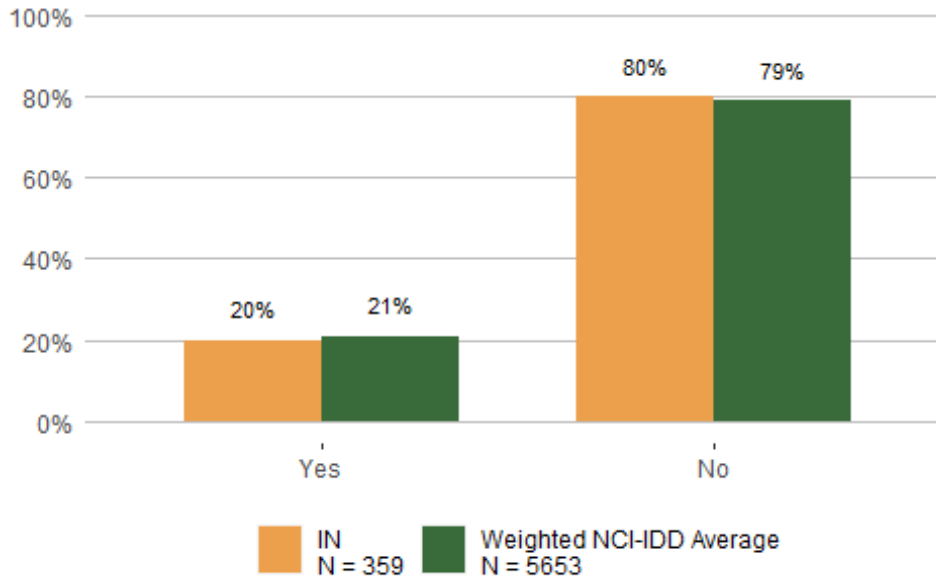


Table 90. Have the services or supports that your family member received been increased in the past 12 months?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 20% | 80% | 359 |
| Weighted NCI-IDD Average | 21% | 79% | 5653 |

Are services and supports helping your family member to live a good life?

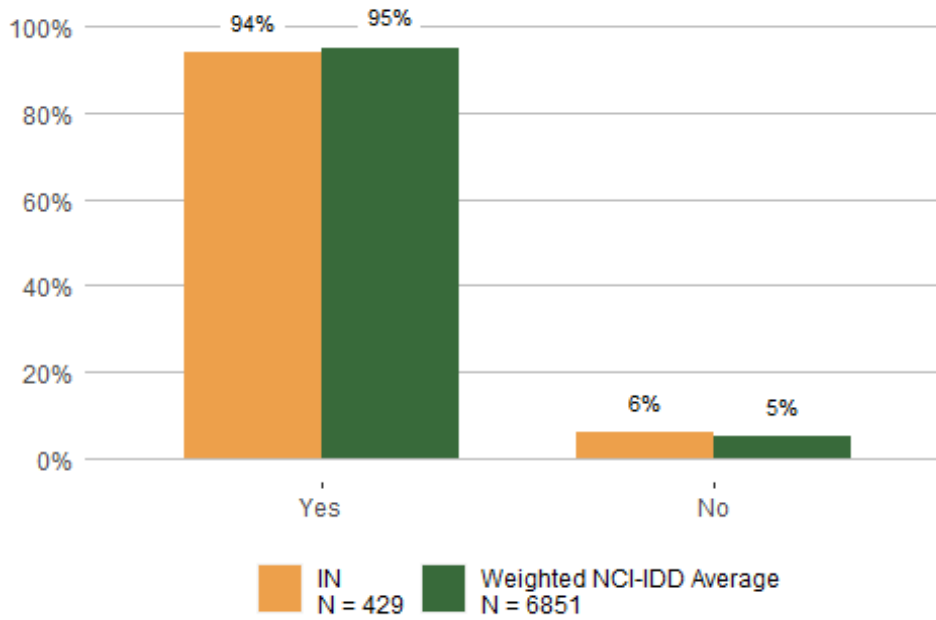


Table 91. Are services and supports helping your family member to live a good life?

| State | Yes | No | N |
|--------------------------|-----|----|------|
| IN | 94% | 6% | 429 |
| Weighted NCI-IDD Average | 95% | 5% | 6851 |

COVID-19 Supplement

The COVID-19 Supplement is intended to support an ongoing understanding of the continuing effects of the pandemic on people's lives and services. Note: the COVID-19 Supplement was state optional, one state chose not to administer the Supplement.

Were your family member's services and supports changed, canceled, or reduced during COVID time?

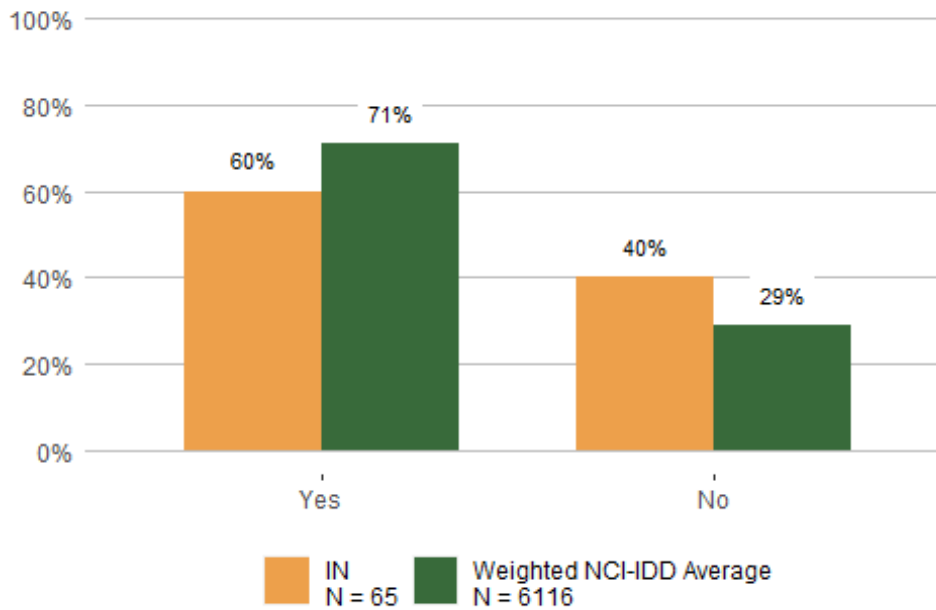


Table 92. Were your family member's services and supports changed, canceled, or reduced during COVID time?

| State | Yes | No | N |
|--------------------------|-----|-----|------|
| IN | 60% | 40% | 65 |
| Weighted NCI-IDD Average | 71% | 29% | 6116 |

If yes, are those changes still in effect (still part of your family member's life)?

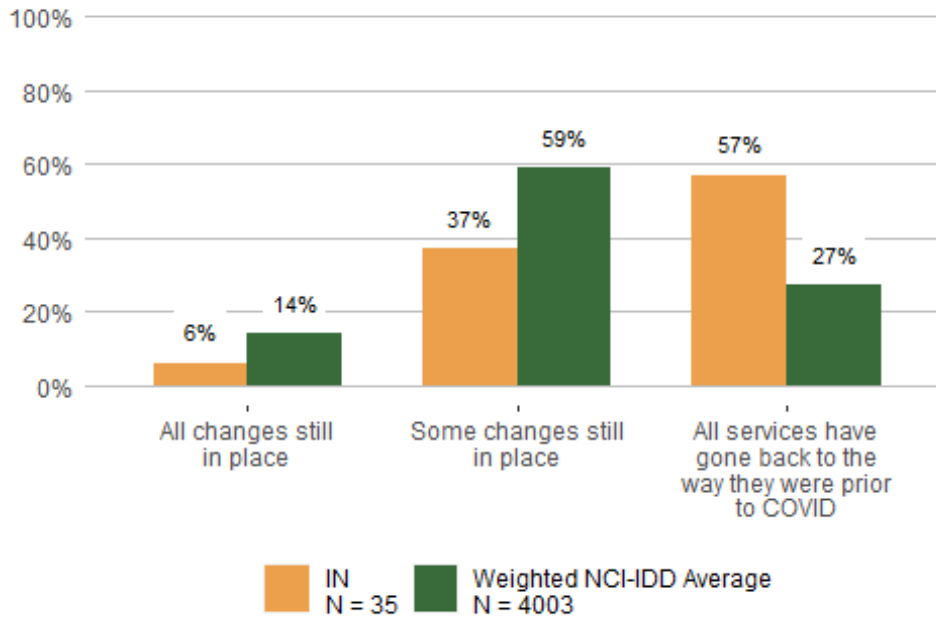


Table 93. If yes, are those changes still in effect (still part of your family member's life)?

| State | All changes still in place | Some changes still in place | All services have gone back to the way they were prior to COVID | N |
|--------------------------|----------------------------|-----------------------------|---|------|
| IN | 6% | 37% | 57% | 35 |
| Weighted NCI-IDD Average | 14% | 59% | 27% | 4003 |

If some or all of your family member's services have reopened or restarted: Did your family get enough information about the services reopening/restarting?

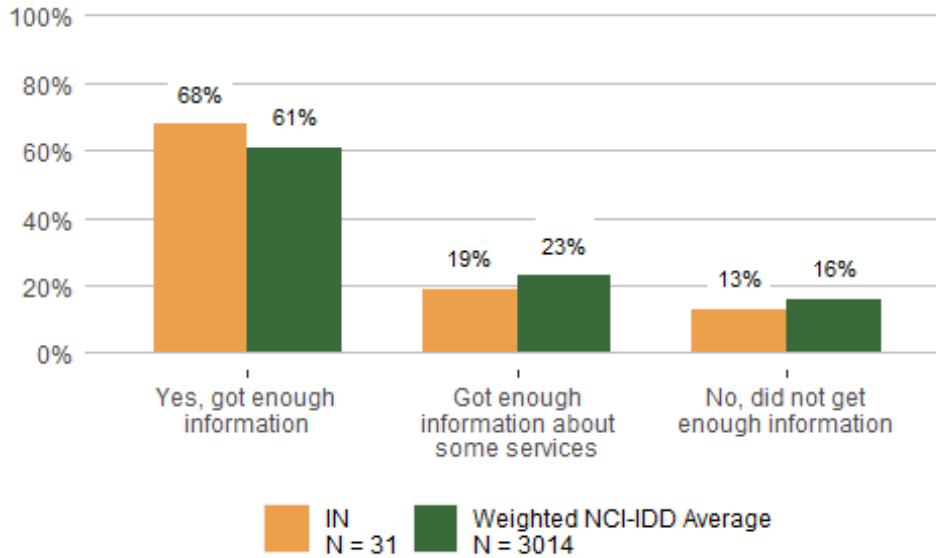


Table 94. If some or all of your family member's services have reopened or restarted: Did your family get enough information about the services reopening/restarting?

| State | Yes, got enough information | Got enough information about some services | No, did not get enough information | N |
|--------------------------|-----------------------------|--|------------------------------------|------|
| IN | 68% | 19% | 13% | 31 |
| Weighted NCI-IDD Average | 61% | 23% | 16% | 3014 |

If some or all of your family member's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?

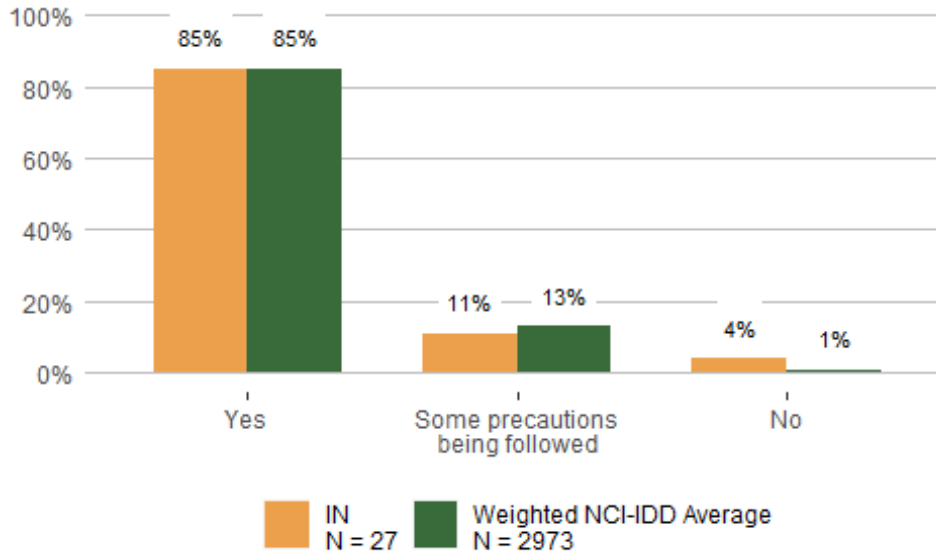


Table 95. If some or all of your family member’s services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?

| State | Yes | Some precautions being followed | No | N |
|--------------------------|-----|---------------------------------|----|------|
| IN | 85% | 11% | 4% | 27 |
| Weighted NCI-IDD Average | 85% | 13% | 1% | 2973 |

If staff support your family member in your family member's home: Do you feel that the staff follow recommendations to keep the household safe and healthy?

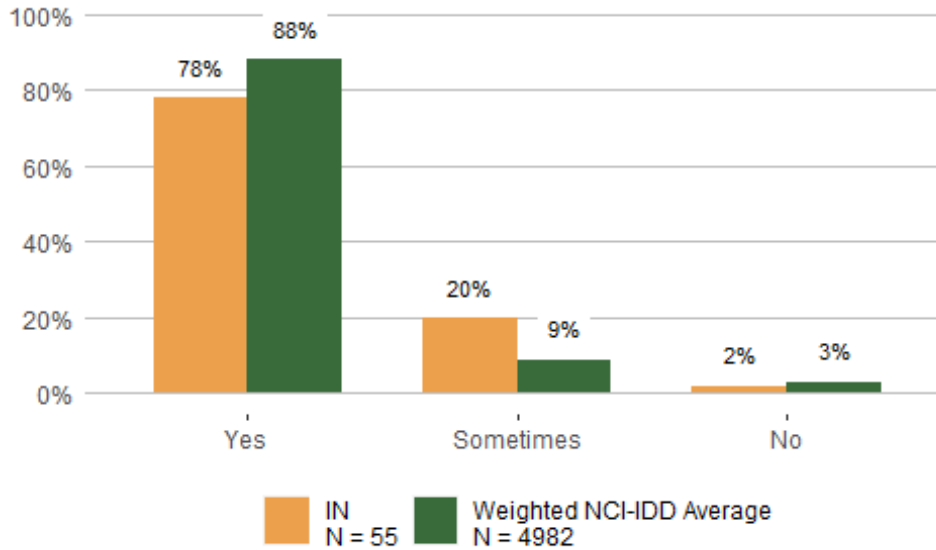


Table 96. If staff support your family member in your family member's home: Do you feel that the staff follow recommendations to keep the household safe and healthy?

| State | Yes | Sometimes | No | N |
|--------------------------|-----|-----------|----|------|
| IN | 78% | 20% | 2% | 55 |
| Weighted NCI-IDD Average | 88% | 9% | 3% | 4982 |

In preparation for the future, have you made or updated an emergency plan with your family member's case manager/service coordinator or with other staff?

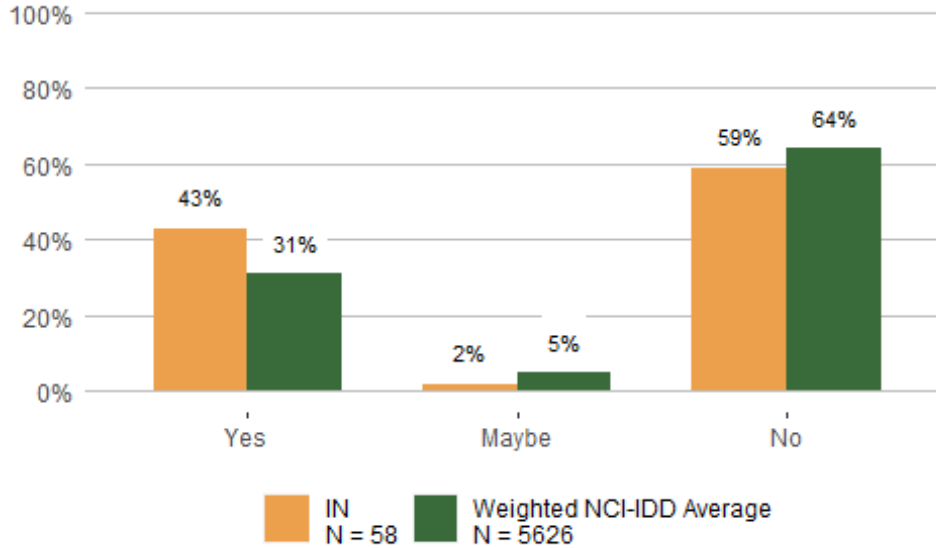


Table 97. In preparation for the future, have you made or updated an emergency plan with your family member's case manager/service coordinator or with other staff?

| State | Yes | Maybe | No | N |
|--------------------------|-----|-------|-----|------|
| IN | 43% | 2% | 59% | 58 |
| Weighted NCI-IDD Average | 31% | 5% | 64% | 5626 |