



In Person Survey (IPS) State Report

2021-22 Massachusetts Report

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What is National Core Indicators® – Intellectual and Developmental Disabilities (NCI-IDD)?

The National Core Indicators® – Intellectual and Developmental Disabilities (NCI-IDD) program is a voluntary effort by state developmental disability agencies to track their performance using a standardized set of consumer and family/guardian surveys with nationally validated measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

Where are the statistics in this report from?

This report includes findings from the National Core Indicators® 2021-22 In-Person Survey (IPS). The data shown are weighted NCI-IDD averages. These data are comprised of valid surveys collected across 27 states: AR, CO, CT, DE, FL, GA, IL, IN, KS, KY, MA, MI, MN, MO, NE, NV, NJ, NY, NC, OH, OK, OR, PA, SC, UT, VA, WI.

What is the NCI-IDD In-Person Survey?

The NCI-IDD In-Person Survey is completed with adults with IDD age 18 and older receiving at least one paid service (in addition to case management) from the state DD service system. The survey instrument includes a “Background Information Section”, which gathers data about the consumer from agency records, and an In-Person Survey that is conducted face-to-face with the person receiving services, either in person or via videoconference. The In-Person Survey is composed of two sections: Section I includes subjective questions that can only be answered by the person receiving services from the state. Section II includes objective, fact-based questions that can be answered by the person or, if needed, a proxy respondent who knows the person well.

What is included in this report?

This report includes this state’s In-Person Survey data compared to the weighted NCI-IDD Average. State outcomes that are statistically significantly higher or lower than the NCI-IDD Average are indicated with an arrow:

1. Outcomes where the state is significantly above the NCI-IDD average are denoted with an up arrow ▲;
2. Outcomes where the state is significantly below the NCI-IDD average are denoted with a down arrow ▼.

Significance is taken a .01 and account for *effect size*. For more information about significance testing and effect sized, please see [the Methodology section of the National report](#).

Presentation of Data

The charts in this document, grouped by subdomain, display the state results alongside the weighted average across states (NCI-IDD average). The charts are followed by accessible tables containing the same information.

Many questions in the IPS allow respondents to answer a question with “middle” response like “maybe”, “sometimes” or “in-between”. The data in this report are “collapsed” data. That means that two or more response options are grouped together if they are considered to reflect a positive outcome. The table titles explain which options were grouped. To see the breakout of responses for each option, please see [Appendix C of the National In-Person Report](#).

The NCI-IDD averages are “weighted” to reflect the states’ relative population and sample sizes. We created the weights using the state’s number of valid surveys and its total survey-eligible population. This way, a state that provides services to a larger number of people but uses a sample similar in size to other states has a greater influence on the overall NCI-IDD average (that is, its contribution is *proportional to its service population*).

To find out more about the development of In-Person Survey, data analysis and state samples, check out the [National In-Person Survey Report](#).

Demographics

This section presents descriptive information of individuals surveyed.

Important notes on data:

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

Table 1. Age

| State v NCI | Mean | Min | Max | Standard Deviation | Median | N |
|-------------|------|-----|-----|--------------------|--------|--------|
| MA | 50.3 | 23 | 97 | 17.6 | 50.5 | 400 |
| NCI-IDD | 42 | 18 | 100 | 16 | 39 | 13,416 |

Table 2. Age Group

| State v NCI | 18-22 | 23-34 | 35-54 | 55-74 | 75 and older | Unknown | N |
|-------------|-------|-------|-------|-------|--------------|---------|--------|
| MA | 0% | 26% | 28% | 36% | 8% | 1% | 404 |
| NCI-IDD | 8% | 33% | 33% | 23% | 3% | 1% | 13,559 |

Table 3. Gender

| State v NCI | Male | Female | Other | N |
|-------------|------|--------|-------|--------|
| MA | 53% | 47% | 0% | 402 |
| NCI-IDD | 60% | 40% | 0% | 13,484 |

Table 4. Marital Status

| State v NCI | Single, Never Married | Married | Single, Married in the Past | Don't Know | N |
|-------------|-----------------------|---------|-----------------------------|------------|--------|
| MA | 92% | 1% | 2% | 5% | 400 |
| NCI-IDD | 95% | 1% | 2% | 2% | 13,245 |

Table 5. Person is a parent

Categories are not mutually exclusive, therefore N is not shown

| State v NCI | No, does not have a child | Yes, parent of a child or children under 18 | Yes, parent of a child or children over 18 | Don't Know |
|-------------|---------------------------|---|--|------------|
| MA | 97% | 1% | 2% | 5% |
| NCI-IDD | 96% | 2% | 2% | 21% |

Table 6. Race and Ethnicity

| State v NCI | American Indian or Alaska Native | Asian | Black or African American | Pacific Islander | White | Hispanic or Latino | Other | Two or More | Don't Know | N |
|-------------|----------------------------------|-------|---------------------------|------------------|-------|--------------------|-------|-------------|------------|--------|
| MA | 0% | 1% | 8% | 0% | 82% | 5% | 1% | 1% | 2% | 393 |
| NCI-IDD | 1% | 2% | 16% | 0% | 71% | 5% | 2% | 1% | 3% | 13,337 |

Table 7. Residential Designation¹

| State v NCI | Metropolitan | Micropolitan | Rural | Small Town | N |
|-------------|--------------|--------------|-------|------------|--------|
| MA | 96% | 2% | 0% | 1% | 401 |
| NCI-IDD | 78% | 13% | 3% | 7% | 13,428 |

¹ Information based on residential designation defined by the USDA: <https://www.ers.usda.gov/dataproducts/rural-urban-commuting-area-codes.asp>

Table 8. Type of Residence – ICFs/ID, Nursing facilities or other specialized institutional settings

| State v NCI | ICF/IID, 4-6 Residents With Disabilities | ICF/IID, 7-15 Residents With Disabilities | ICF/IID, 16 or More Residents With Disabilities | Nursing Facility | Other Specialized Institutional Facility | N |
|-------------|--|---|---|------------------|--|--------|
| MA | 0% | 0% | 0% | 0% | 0% | 402 |
| NCI-IDD | 1% | 2% | 1% | 0% | 0% | 13,296 |

Table 9. Type of Residence – Group Residential Setting

| State v NCI | Group Living Setting, 2-3 People With Disabilities | Group Living Setting, 4-6 People With Disabilities | Group Living Setting, 7-15 People With Disabilities | N |
|-------------|--|--|---|--------|
| MA | 6% | 51% | 2% | 402 |
| NCI-IDD | 10% | 19% | 6% | 13,296 |

Table 10. Type of Residence – Other Home Settings

| State v NCI | Own Home or Apartment | Parent or Relative's Home | Foster Care or Host Home (2 or More People With a Disability) | Foster Care, Host Home, or Shared Living (1 Person With a Disability) | Homeless or Crisis Bed Placement | Other | Don't Know | N |
|-------------|-----------------------|---------------------------|---|---|----------------------------------|-------|------------|--------|
| MA | 11% | 19% | 5% | 5% | 0% | 0% | 0% | 402 |
| NCI-IDD | 15% | 39% | 3% | 2% | 0% | 1% | 1% | 13,296 |

Table 11. Length of Time at Current Residence (If Not Homeless or in Crisis Bed Placement)

| State v NCI | Less Than 1 Year | 1-3 Years | 3-5 Years | Over 5 Years | Don't Know | N |
|-------------|------------------|-----------|-----------|--------------|------------|--------|
| MA | 5% | 19% | 7% | 59% | 10% | 394 |
| NCI-IDD | 8% | 20% | 8% | 58% | 5% | 13,113 |

Table 12. Person's residence owned or controlled by provider agency

| State v NCI | No | Yes | Don't Know | N |
|-------------|-----|-----|------------|--------|
| MA | 33% | 66% | 1% | 394 |
| NCI-IDD | 60% | 37% | 3% | 13,119 |

Table 13. Person is named on the lease or other legally enforceable rental agreement

| State v NCI | No | Yes, named on lease or deed | Yes, named on other legally enforceable rental agreement | Don't Know | N |
|-------------|-----|-----------------------------|--|------------|--------|
| MA | 53% | 16% | 18% | 12% | 401 |
| NCI-IDD | 60% | 18% | 8% | 15% | 12,710 |

Table 14. Has ID Diagnosis

| State v NCI | No | Yes | Don't Know | N |
|-------------|-----|-----|------------|--------|
| MA | 4% | 92% | 4% | 396 |
| NCI-IDD | 12% | 87% | 1% | 13,392 |

Table 15. Level of ID (if the person has an ID diagnosis)

| State v NCI | Mild | Moderate | Severe | Profound | Unspecified | Unknown | N |
|-------------|------|----------|--------|----------|-------------|---------|--------|
| MA | 34% | 16% | 10% | 1% | 33% | 5% | 375 |
| NCI-IDD | 38% | 29% | 12% | 7% | 12% | 1% | 11,965 |

Table 16. Mood, Anxiety, Behavior, Psychotic, and Other Mental Illness²

| State v NCI | Mood Disorder | Anxiety Disorder | Behavior Challenges | Psychotic Disorder | Other Mental Illness or Psychiatric Diagnosis |
|-------------|---------------|------------------|---------------------|--------------------|---|
| MA | 42% | 49% | 16% | 12% | 7% |
| NCI-IDD | 31% | 27% | 22% | 10% | 10% |

² ('Don't Know' responses are included in the denominator) (Categories are not mutually exclusive therefore N is not shown)

Table 17. Diagnoses noted in record

| State v NCI | Autism Spectrum Disorder | Cerebral Palsy | Brain Injury | Seizure Disorder | Chemical Dependency |
|-------------|--------------------------|----------------|--------------|------------------|---------------------|
| MA | 18% | 15% | 2% | 26% | 1% |
| NCI-IDD | 26% | 15% | 4% | 24% | 1% |

Table 18. Diagnoses noted in record (continued)

| State v NCI | Down Syndrome | Prader-Willi | Fetal Alcohol Syndrome | Limited or No Vision | Severe or Profound Hearing Loss | Other Disabilities Not Listed | No Other disabilities Other than ID |
|-------------|---------------|--------------|------------------------|----------------------|---------------------------------|-------------------------------|-------------------------------------|
| MA | 6% | 1% | 1% | 8% | 5% | 19% | 9% |
| NCI-IDD | 8% | 0% | 1% | 9% | 5% | 18% | 9% |

Table 19. Other conditions in record³

| State v NCI | Cardiovascular Disease | Diabetes | Cancer | High Blood Pressure | High Cholesterol |
|-------------|------------------------|----------|--------|---------------------|------------------|
| MA * | 13% | 17% | 7% | 31% | 24% |
| NCI-IDD | 10% | 17% | 3% | 29% | 24% |

³ Added response categories in 2021-22; categories are not mutually exclusive, therefore N is not shown; 'don't know' responses are included in the denominator

Table 20. Other conditions in record (continued)

| State v NCI | Dysphagia | Pressure Ulcers | Alzheimer's | Oral Health or Dental Problems | Sleep Apnea |
|-------------|-----------|-----------------|-------------|--------------------------------|-------------|
| MA * | 13% | 2% | 4% | 5% | 11% |
| NCI-IDD | 8% | 1% | 3% | 4% | 9% |

Table 21. Other conditions in record (continued)⁴

| State v NCI | Asthma | Other pulmonary diagnosis | Chronic kidney disease | Long-term health problems associated with COVID-19 | Other |
|-------------|--------|---------------------------|------------------------|--|-------|
| MA * | 13% | 7% | 5% | 0% | 64% |
| NCI-IDD | 11% | 4% | 12% | 0% | 55% |

Table 22. Preferred form of Communication

| State v NCI | Spoken | Gestures or Body Language | Sign Language or Finger Spelling | Communication Device | Other | Don't know | N |
|-------------|--------|---------------------------|----------------------------------|----------------------|-------|------------|--------|
| MA | 85% | 11% | 1% | 1% | 0% | 0% | 401 |
| NCI-IDD | 80% | 13% | 2% | 1% | 4% | 1% | 13,031 |

⁴ Added response categories in 2021-22; categories are not mutually exclusive, therefore N is not shown; 'don't know' responses are included in the denominator

Table 23. Primary Language

Information may have been obtained in the field

| State v NCI | English | Spanish | Chinese (including Mandarin, Cantonese, and Hokkien) | Tagalog (including Filipino) | Vietnamese | American Sign Language (ASL) | Other | N |
|-------------|---------|---------|--|------------------------------|------------|------------------------------|-------|--------|
| MA | 96% | 2% | 0% | 0% | 0% | 1% | 2% | 397 |
| NCI-IDD | 97% | 2% | 0% | 0% | 0% | 0% | 1% | 12,987 |

Table 24. Mobility

Information may have been collected in the field

| State v NCI | Moves Self Around Environment Without Aids | Moves Self Around Environment With Aids or Uses Wheelchair Independently | Non-Ambulatory, Always Needs Assistance to Move Around Environment | Don't Know | N |
|-------------|--|--|--|------------|--------|
| MA | 74% | 17% | 8% | 0% | 398 |
| NCI-IDD | 75% | 16% | 8% | 1% | 13,263 |

Table 25. Support Needed to Manage Self-Injurious Behavior

| State v NCI | None | Some | Extensive | Don't Know | N |
|-------------|------|------|-----------|------------|--------|
| MA | 81% | 11% | 6% | 2% | 397 |
| NCI-IDD | 76% | 16% | 5% | 2% | 12,397 |

Table 26. Support Needed to Manage Disruptive Behavior

| State v NCI | None | Some | Extensive | Don't Know | N |
|-------------|------|------|-----------|------------|--------|
| MA | 70% | 24% | 5% | 2% | 400 |
| NCI-IDD | 56% | 28% | 8% | 9% | 12,423 |

Table 27. Support Needed to Manage Destructive Behavior

| State v NCI | None | Some | Extensive | Don't Know | N |
|-------------|------|------|-----------|------------|--------|
| MA | 76% | 17% | 5% | 1% | 399 |
| NCI-IDD | 67% | 18% | 5% | 9% | 12,447 |

Table 28. Level of Guardianship

| State v NCI | None | Limited Guardianship | Full Guardian | Has Guardian, but Unable to Distinguish Level | Don't Know | N |
|-------------|------|----------------------|---------------|---|------------|--------|
| MA | 38% | 5% | 56% | 1% | 0% | 401 |
| NCI-IDD | 46% | 5% | 36% | 11% | 2% | 13,420 |

Table 29. Guardian's Relationship to Person

| State v NCI | Family | Friend | Public Guardian or Public Administrator | Financial Institution | Non-profit Guardianship Agency | For-profit Guardianship Agency | Other | Don't Know | N |
|-------------|--------|--------|---|-----------------------|--------------------------------|--------------------------------|-------|------------|-------|
| MA | 67% | 4% | 18% | 0% | 6% | 0% | 3% | 3% | 248 |
| NCI-IDD | 74% | 2% | 9% | 0% | 3% | 1% | 1% | 9% | 6,772 |

Table 30. Funding Source

| State v NCI | ICF/IID | Medicaid HCBS Waiver Funded Services | Medicaid State Plan funded | Exclusively supported by state funds | State Plan only | Don't know | N |
|-------------|---------|--------------------------------------|----------------------------|--------------------------------------|-----------------|------------|--------|
| MA | 0% | 72% | 15% | 7% | 7% | 10% | 398 |
| NCI-IDD | 4% | 86% | 36% | 1% | 1% | 3% | 13,405 |

Table 31. Person receives Medicare

| State v NCI | Yes | No | Don't know | N |
|-------------|-----|-----|------------|--------|
| MA | 35% | 55% | 10% | 396 |
| NCI-IDD | 42% | 51% | 7% | 13,184 |

Table 32. Amount of daily support received at home

| State v NCI | 24-hour on-site support or supervision | Daily on-site support | Scheduled, less frequent than daily support | As needed visitation and phone contact | None of these options | Don't know | N |
|-------------|--|-----------------------|---|--|-----------------------|------------|--------|
| MA | 70% | 8% | 15% | 3% | 4% | 0% | 400 |
| NCI-IDD | 51% | 17% | 18% | 2% | 9% | 4% | 12,622 |

Table 33. Has remote supports

Remote supports combine technology and direct care to provide supports such as home-based sensors, cameras, and other devices

| State v NCI | No, none | Yes, 24-hour remote supports | Yes, less than 24-hour remote supports | Don't know | N |
|-------------|----------|------------------------------|--|------------|--------|
| MA | 98% | 0% | 1% | 1% | 399 |
| NCI-IDD | 84% | 3% | 3% | 10% | 12,334 |

Table 34. Has ever been diagnosed or presumed diagnosed with COVID-19

| State v NCI | No | Yes | Don't know | N |
|-------------|-----|-----|------------|--------|
| MA | 52% | 36% | 12% | 399 |
| NCI-IDD | 69% | 22% | 9% | 11,502 |

Table 35. Has ever required in-patient hospitalization due to COVID-19 (of those who had COVID-19)

| State v NCI | No | Yes | Don't know | N |
|----------------|-----|-----|------------|-------|
| MA * | 84% | 13% | 2% | 141 |
| NCI-IDD | 86% | 11% | 2% | 2,520 |

Table 36. Required intubation (if has ever required in-patient hospitalization due to COVID-19)

| State v NCI | No | Yes | Don't know | N |
|----------------|-----|-----|------------|-----|
| MA * | n/a | n/a | n/a | n/a |
| NCI-IDD | 78% | 12% | 10% | 283 |

Table 37. Person was sent to Intensive Care Unit (ICU)

| State v NCI | No | Yes | Don't know | N |
|----------------|-----|-----|------------|-----|
| MA * | n/a | n/a | n/a | n/a |
| NCI-IDD | 60% | 25% | 15% | 283 |

Table 38. Where person went after being hospitalized due to COVID-19 (if has ever required in-patient hospitalization due to COVID-19)

| State v NCI | Returned to the home where they lived prior to hospitalization | Their family home | A different group home/provider operated residential setting than where they lived prior to hospitalization | Nursing home | Rehabilitation facility | Other | Don't know | N |
|-------------|--|-------------------|---|--------------|-------------------------|-------|------------|-----|
| MA * | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| NCI-IDD | 77% | 2% | 1% | 6% | 7% | 2% | 5% | 286 |

Table 39. Has gotten the COVID-19 vaccine⁵

| State v NCI | No | Yes, fully vaccinated | Partially—received first of two doses | Don't know | N |
|-------------|-----|-----------------------|---------------------------------------|------------|--------|
| MA | 3% | 93% | 2% | 2% | 401 |
| NCI-IDD | 10% | 77% | 4% | 9% | 11,230 |

⁵ At the time of survey implementation vaccine boosters were not in use

Employment

Value statement: People have competitive paid jobs in community-based businesses. People's jobs reflect varied preferences for employment.

NCI-IDD reports on four types of paid community jobs:

1. Individual job without publicly funded supports—an individual job in which the person does not receive state or other funded supports;
2. Individual job with publicly funded supports— an individual job in which the person receives state or other funded supports;
3. Group-supported—a job that takes part in a community setting but is done with a group of individuals with disabilities (e.g., work crew). Group-supported jobs may or may not receive publicly funded supports; and
4. Community job in a business that primarily hires people with disabilities—a job where the employees with disabilities interact with the non-disabled population; this job is not in a traditional sheltered workshop and is NOT an enclave.

Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

Please note: The following states are not included in some of the tables due to low N (<20), but their responses are included in the NCI Average: AL, HI, KY, MN and WI. State data with at least 25% “don’t knows” and missing data are denoted with an asterisk ()*

WI captured employment information differently from other states; their data are not comparable to other states and are therefore denoted with a sign (≠).

Table 40. Has a paid community job individual group and or in a business that primarily hires people with disabilities (Also known as “competitive employment”)

Information may have been obtained through state records

| State v NCI | Average | N |
|-------------|---------|--------|
| MA | 21% | 383 |
| NCI-IDD | 16% | 11,888 |

Table 41. Type of paid community job (of those with paid community job)

| State v NCI | Individual without publicly funded supports | Individual with publicly funded supports | N | Group with or without publicly funded supports | N | Paid work in a community business that primarily hires people with disabilities | N |
|-------------|---|--|-------|--|-------|---|-------|
| MA | 14% | 51% | 73 | 21% | 76 | 16% | 75 |
| NCI-IDD | 38% | 38% | 1,724 | 18% | 1,931 | 11% | 1,896 |

Table 42. Average number of biweekly hours by type of community job

| State v NCI | Individual with publicly funded supports | N | Individual without publicly funded supports | N | Group with or without publicly funded supports | N | Paid work in a community business that primarily hires people with disabilities | N |
|----------------|--|-----|---|-----|---|-----|--|-----|
| MA | 27.4 | 35 | n/a | n/a | n/a | n/a | n/a | n/a |
| NCI-IDD | 27.5 | 548 | 31.1 | 572 | 30 | 301 | 25.3 | 202 |

Table 43. Average biweekly hourly wage by type of community job

| State v NCI | Individual with publicly funded supports | N | Individual without publicly funded supports | N | Group with or without publicly funded supports | N | Paid work in a community business that primarily hires people with disabilities | N |
|----------------|--|-----|---|-----|---|-----|--|-----|
| MA | \$14.90 | 29 | n/a | n/a | n/a | n/a | n/a | n/a |
| NCI-IDD | \$12.05 | 466 | \$12.15 | 503 | \$10.07 | 257 | \$10.24 | 168 |

Table 44. Job industries of those with paid community jobs

| State v NCI | Food prep and food service | Building and grounds cleaning or maintenance | Personal care provider | Retail | General office and support | Farming fishing forestry worker | N |
|-------------|----------------------------|--|------------------------|--------|----------------------------|---------------------------------|-------|
| MA | 22% | 16% | 1% | 37% | 4% | 4% | 76 |
| NCI-IDD | 27% | 18% | 1% | 24% | 3% | 1% | 1,893 |

Table 44B. Job industries of those with paid community jobs (continued)

| State v NCI | Construction or repair | Assembly, manufacturing, or packaging | Materials handling, mail distribution | Management, business or financial operations | Professional or technical occupation | Other | N |
|-------------|------------------------|---------------------------------------|---------------------------------------|--|--------------------------------------|-------|-------|
| MA | 0% | 8% | 4% | 0% | 0% | 11% | 76 |
| NCI-IDD | 0% | 6% | 2% | 0% | 1% | 15% | 1,893 |

Table 45. Does not have paid community job and wants a paid community job

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 46% | 143 |
| NCI-IDD | 47% | 4,661 |

Table 46. Has community employment as a goal in their service plan

Information may have been obtained through state records

| State v NCI | Average | N |
|-------------|---------|--------|
| MA | 26% | 388 |
| NCI-IDD | 25% | 11,947 |

Table 47. Uses special technology to help do their job

| State v NCI | Yes | No | N |
|----------------|-----|-----|-------|
| MA | 12% | 88% | 66 |
| NCI-IDD | 14% | 86% | 2,194 |

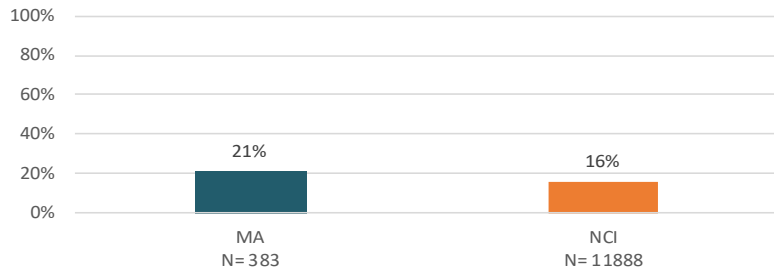
Table 48. Does these activities at least once a week

| State v NCI | Attends day program or workshop | Volunteers | Job training | School/ classes | Community activities with paid support | Other | No activities | N |
|----------------|---|------------|-----------------|--------------------|---|-------|------------------|-------|
| MA | 59% | 14% | 11% | 2% | 31% | 11% | 21% | 265 |
| NCI-IDD | 43% | 16% | 8% | 7% | 35% | 18% | 23% | 8,227 |

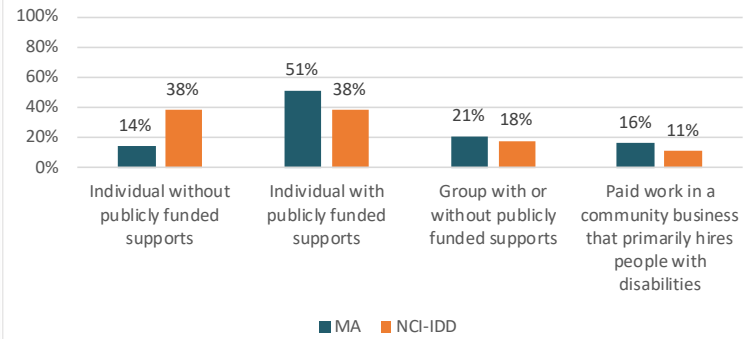
Table 49. Takes part in classes training or skills building activities to gain skills to expand their job

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 16% | 256 |
| NCI-IDD | 17% | 7,967 |

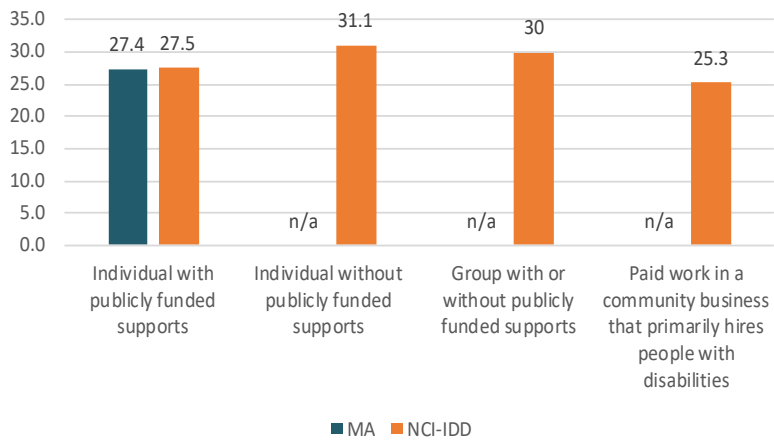
Has a paid community job; individual, group, and/or in a business that primarily hires people with disabilities (Also known as “competitive employment”)



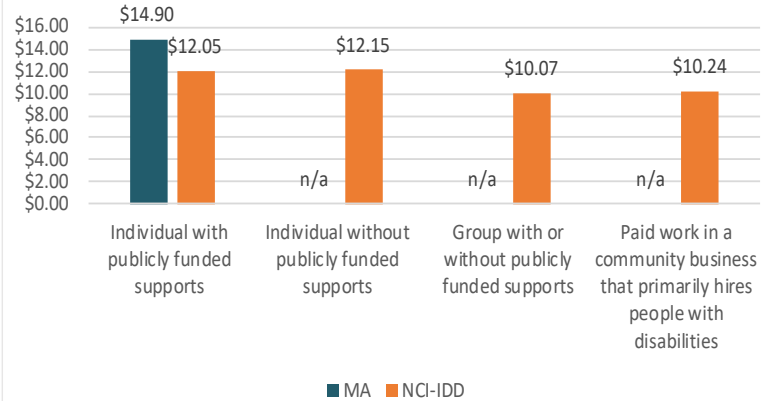
Type of paid community job (of those with paid community job)



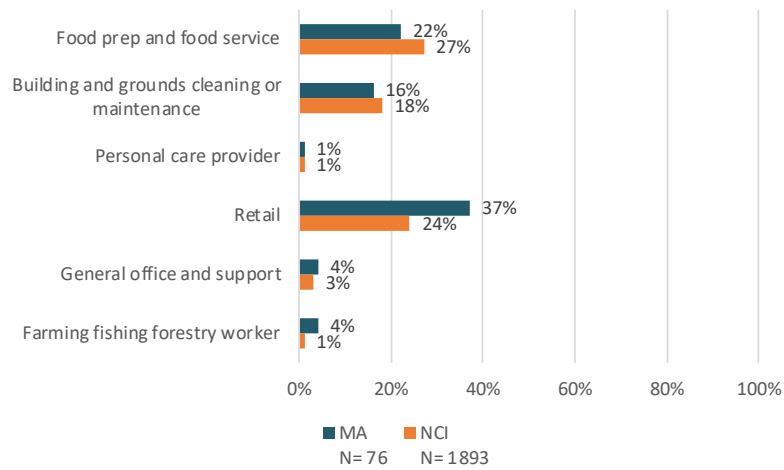
Average number of biweekly hours by type of community job



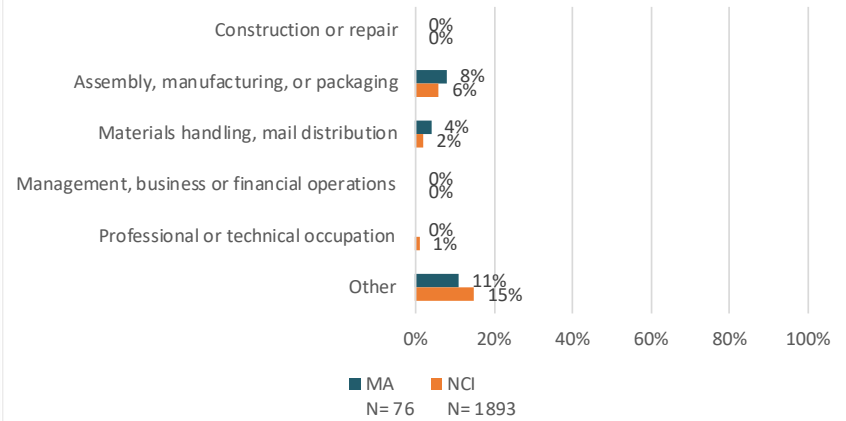
Average biweekly hourly wage by type of community job



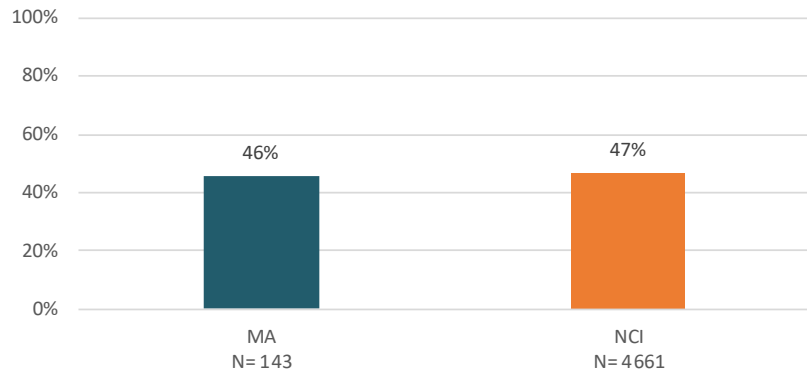
Job industries of those with paid community jobs



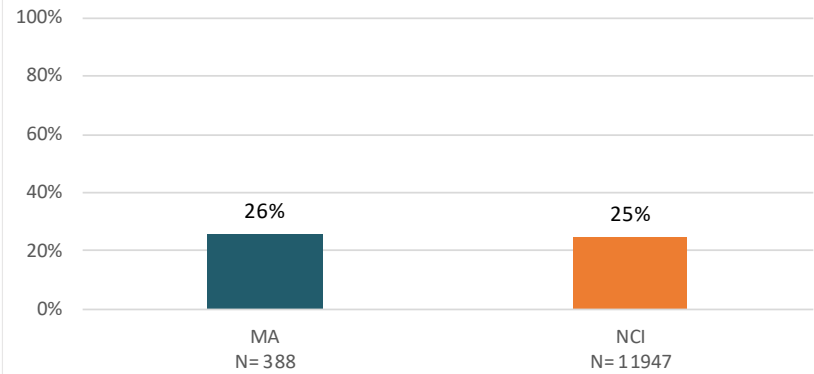
Job industries of those with paid community jobs (continued)



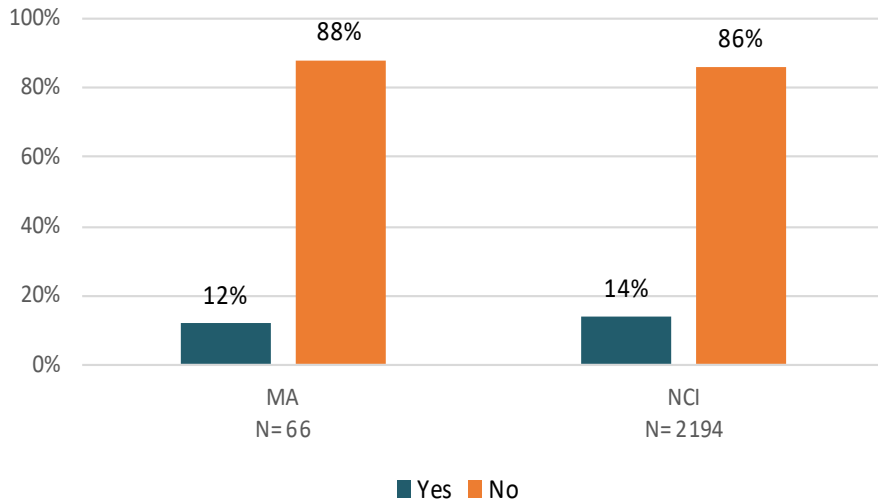
Does not have paid community job and wants a paid community job



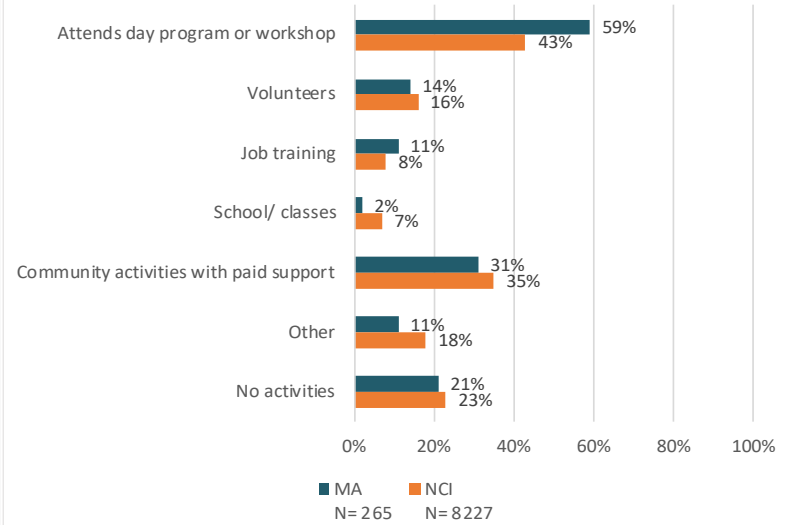
Has community employment as a goal in their service plan



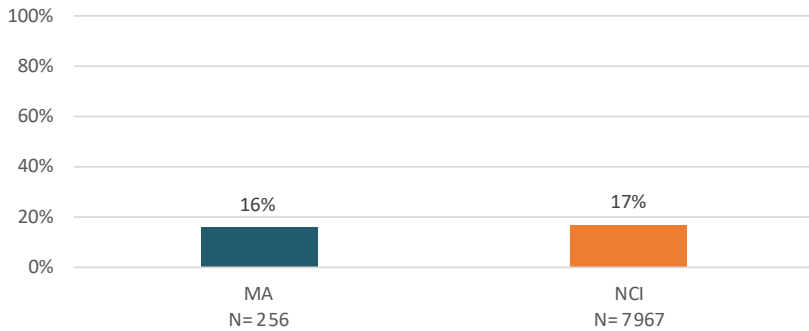
Uses special technology to help do their job



Does these activities at least once a week.



Takes part in classes, training or skills building activities to gain skills to expand their job opportunities



Community Inclusion and Belonging

Value statement: People do things in their community they want to do. People feel like they belong to the communities/groups of their choosing.

Table 50. Gets to do things they like to do in the community as much as wants

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 62% | 252 |
| NCI-IDD | 69% | 7,771 |

Table 51. Does things in the community with the people they want

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 80% | 249 |
| NCI-IDD | 81% | 7,653 |

Table 52. Can be themselves when with others in groups, organizations, or communities the person takes part in (if person takes part in groups, organizations, or communities)

Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|-------|
| MA ▼ | 86% | 86 |
| NCI-IDD | 92% | 3,161 |

Table 53. Others include them as part of the group in groups, organizations, or communities the person takes part in (if person takes part in groups, organizations, or communities)

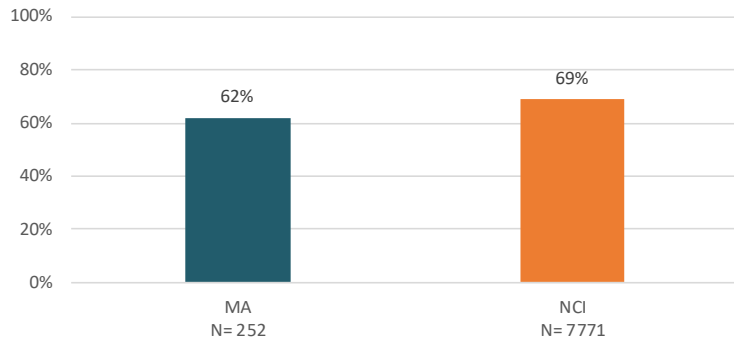
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 81% | 89 |
| NCI-IDD | 90% | 3,176 |

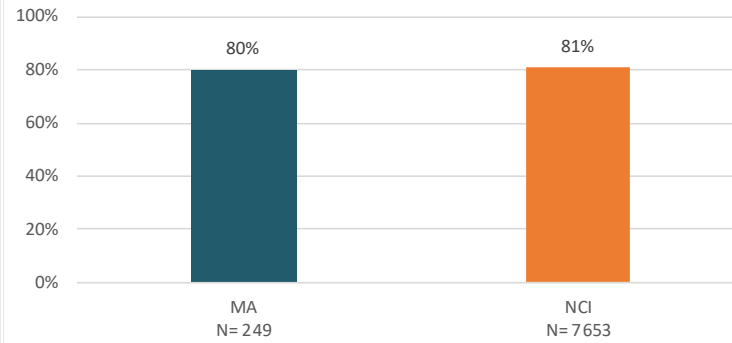
Table 54. Gets help to learn new things

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 79% | 247 |
| NCI-IDD | 80% | 7,771 |

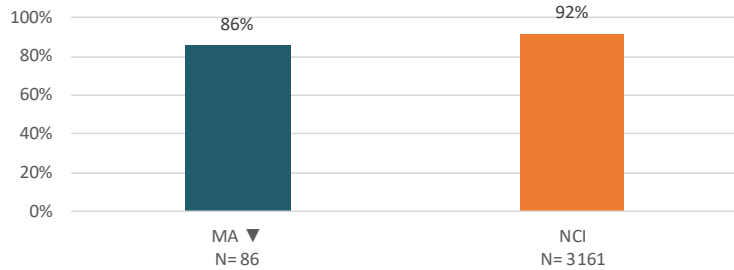
Gets to do things likes to do in the community as much as wants



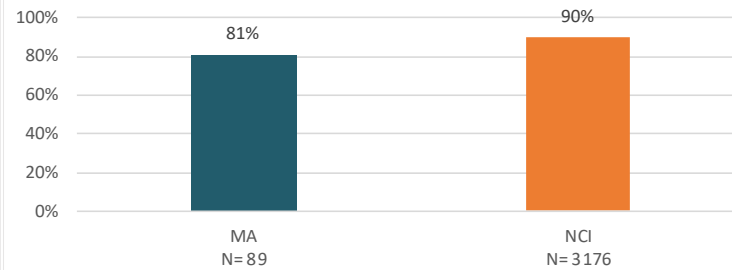
Does things in the community with the people they want



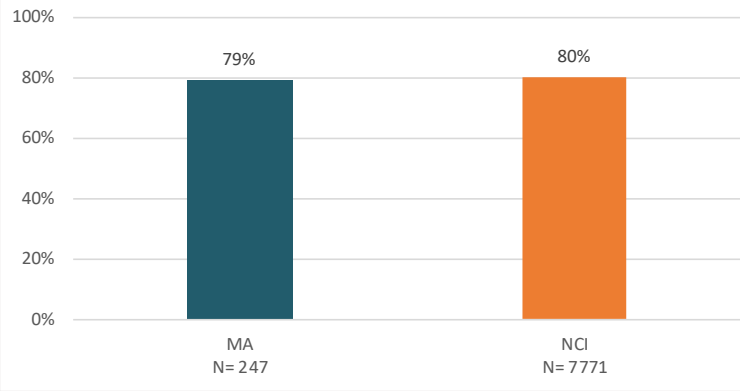
Can be themself when with others in groups, organizations, or communities the person takes part in (if person takes part in groups, organizations, or communities)



Others include them as part of the group in groups, organizations, or communities the person takes part in (if person takes part in groups, organizations, or communities)



Gets help to learn new things



Community Participation

Value statement: People participate in activities in their communities

Table 55. Went out shopping at least once in the past month
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 80% | 383 |
| NCI-IDD | 82% | 13,056 |

Table 56. Went out on errands at least once in the past month
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA ▲ | 86% | 377 |
| NCI-IDD | 81% | 12,877 |

Table 57. Went out for entertainment at least once in the past month

| State v NCI | Average | N |
|-------------|---------|--------|
| MA ▼ | 55% | 384 |
| NCI-IDD | 62% | 12,997 |

Table 58. Went out to a restaurant or coffee shop at least once in the past month
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 77% | 385 |
| NCI-IDD | 77% | 13,040 |

Table 59. Went out to religious service or spiritual practice at least once in the past month
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|--------|
| MA ▼ | 18% | 385 |
| NCI-IDD | 32% | 12,979 |

Table 60. Takes part in groups, organizations or communities (in-person or virtually)
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|--------|
| MA | 25% | 385 |
| NCI-IDD | 26% | 12,969 |

Table 61. The groups, organizations or communities takes part in include people without disabilities

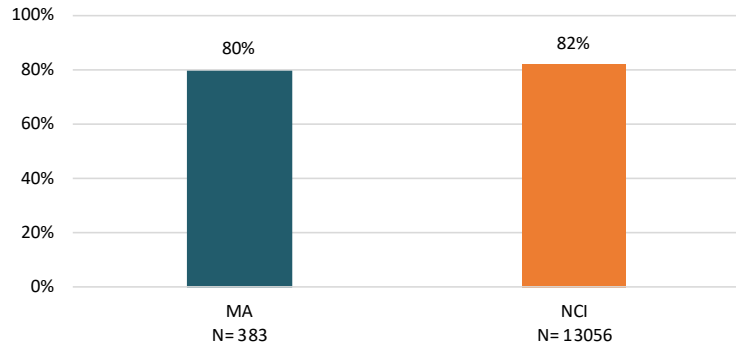
| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 61% | 89 |
| NCI-IDD | 58% | 3,138 |

Table 62. Community Inclusion Scale⁶

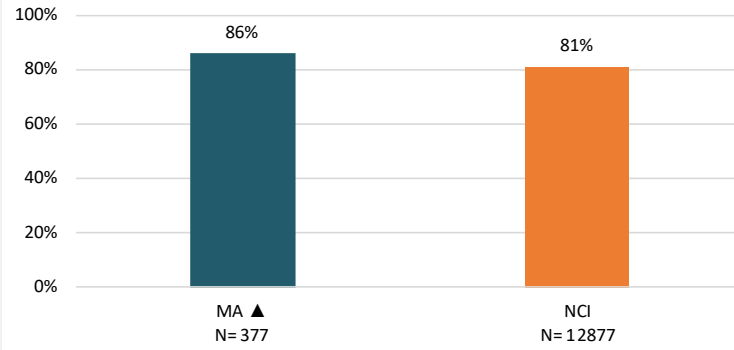
| State v NCI | Average | N |
|-------------|---------|--------|
| MA | 74% | 403 |
| NCI-IDD | 75% | 11,712 |

⁶ Risk adjusted. Scale was produced by using data from four variables; variables related to shopping, errands, entertainment and eating out in the community.

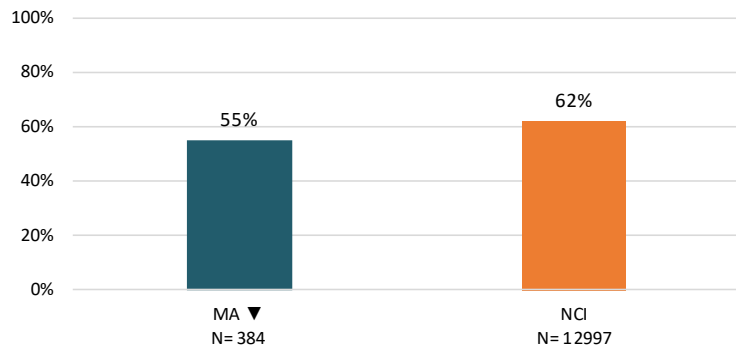
Went out shopping at least once in the past month



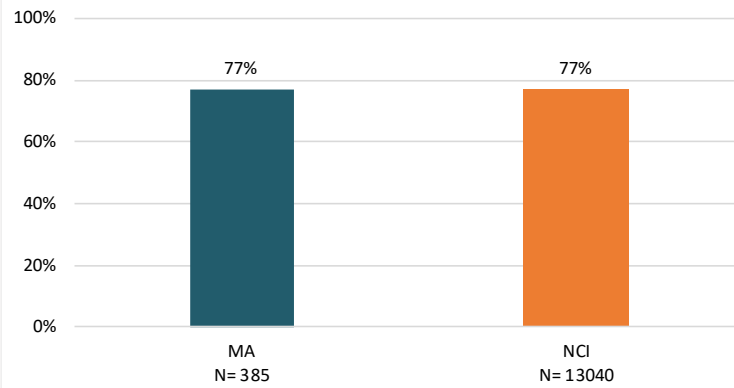
Went out on errands at least once in the past month



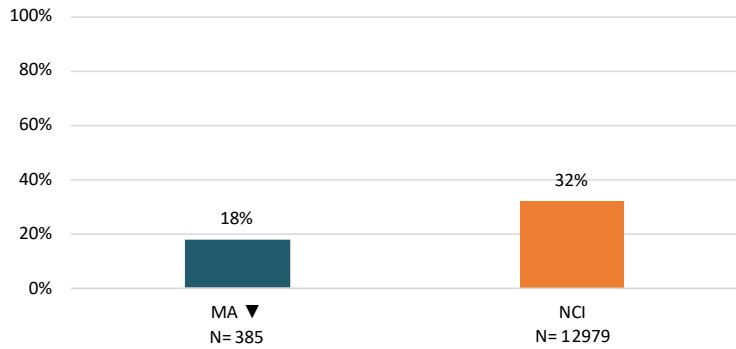
Went out for entertainment at least once in the past month



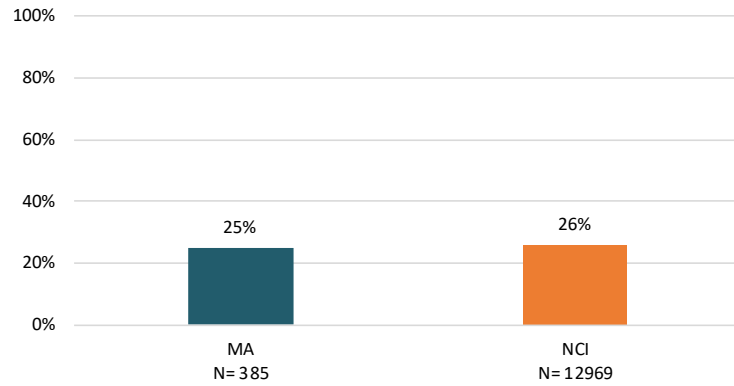
Went out to eat at least once in the past month



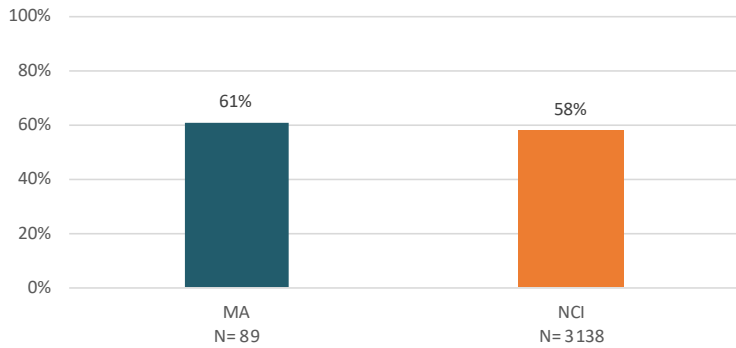
Went out to religious service or spiritual practice at least once in the past month



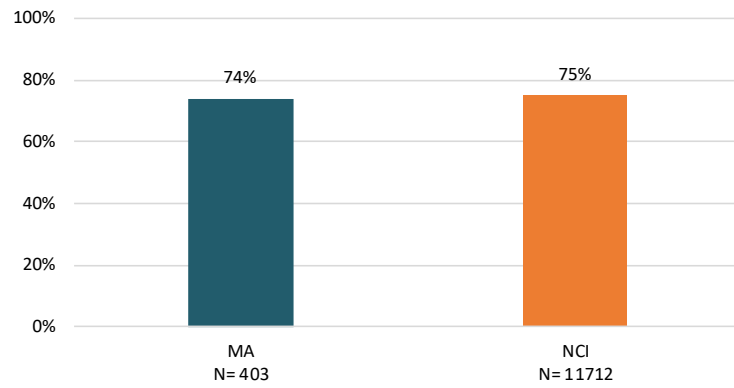
Participated as a member in community group



The groups, organizations or communities takes part in include people without disabilities



Community Inclusion Scale



Choice and Decision-Making

Value Statement: People are supported to make everyday choices and life decisions. Support for decision-making includes necessary information and experiences

Table 63. Chose or had some input in choosing where they live if not living in the family home
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 58% | 290 |
| NCI-IDD | 57% | 7,355 |

Table 64. Chose or had some input in choosing their housemates if not living in the family home, or chose to live alone
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 40% | 298 |
| NCI-IDD | 44% | 7,384 |

Table 65. Decides or has help deciding their daily schedule
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA ▲ | 92% | 396 |
| NCI-IDD | 88% | 13,099 |

Table 66. Decides or has help deciding how to spend free time⁷
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 95% | 397 |
| NCI-IDD | 95% | 13,093 |

⁷ This is asking about who chooses how the person spends their time when they are not working, attending a day program, or doing other regular daily activity with or without supports

Table 67. Has enough choice about what to do in free time
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|--------|
| MA | 92% | 375 |
| NCI-IDD | 94% | 12,706 |

Table 68. Chose or had some help in choosing where they work (among those with a paid community job)
Reported for those determined to have a paid community job based on Background Information section

Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 92% | 71 |
| NCI-IDD | 90% | 1,794 |

Table 69. Chose or had some input in choosing day program or workshop
Only includes those respondents determined to have a unpaid community activity, unpaid paid facility based activity or paid facility based activity in the Background Information section

Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 62% | 205 |
| NCI-IDD | 64% | 4,752 |

Table 70. Has input in choosing their regular day activities (in addition to or instead of a paid community job and/or day program/workshop)
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 86% | 236 |
| NCI-IDD | 86% | 7,443 |

Table 71. Chooses or has help deciding what to buy or has set limits on what to buy with their spending money
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA ▲ | 94% | 389 |
| NCI-IDD | 90% | 12,718 |

Table 72. Chose staff or were aware they could request to change staff
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 65% | 367 |
| NCI-IDD | 63% | 11,237 |

Table 73. Can change their case manager/service coordinator if wants to
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA ▼ | 48% | 346 |
| NCI-IDD | 74% | 12,049 |

Table 74. Life Decisions Scale⁸
Risk Adjusted

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 55% | 403 |
| NCI-IDD | 59% | 11,712 |

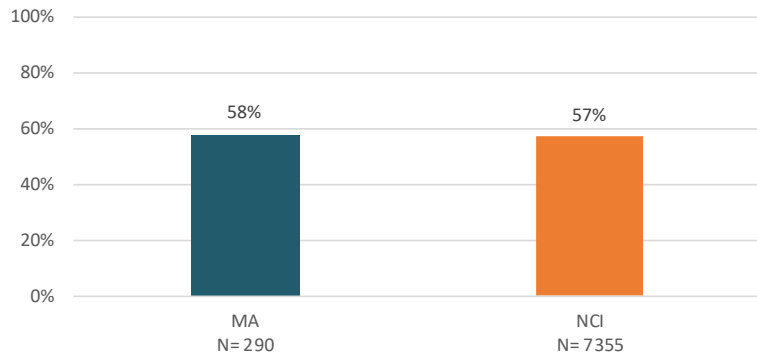
⁸ (The Life Decisions includes choice of: residence, work, day activity, staff, and roommates.)

Table 75. Everyday Choices Scale⁹

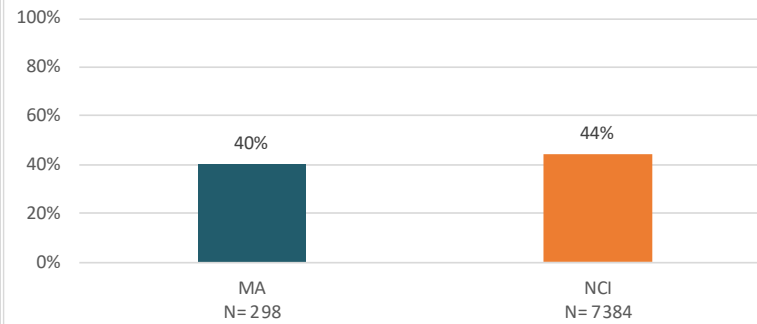
| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 94% | 401 |
| NCI-IDD | 91% | 13,270 |

⁹ (The Everyday Choices scale includes choice of: daily schedule, how to spend money, and free time activities.)

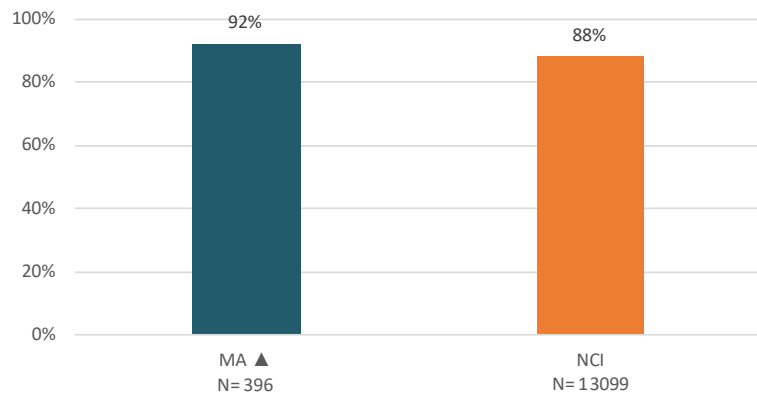
Chose or had some input in choosing where they live if not living in the family home



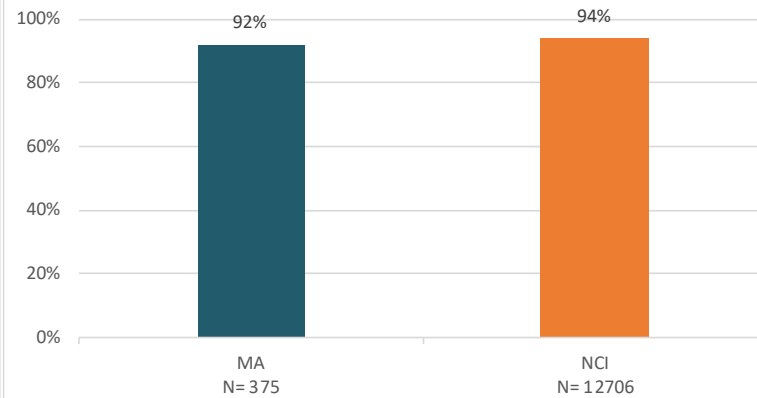
Chose or had some input in choosing their housemates if not living in the family home, or chose to live alone



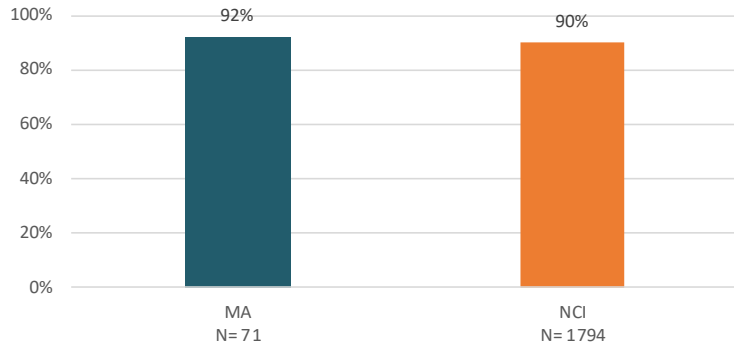
Decides or has help deciding their daily schedule



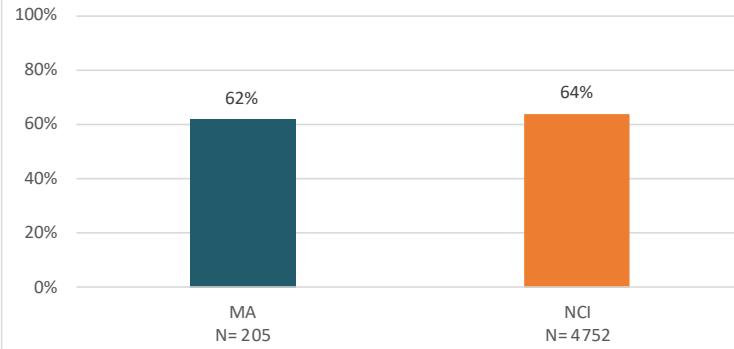
Has enough choice about what to do in free time



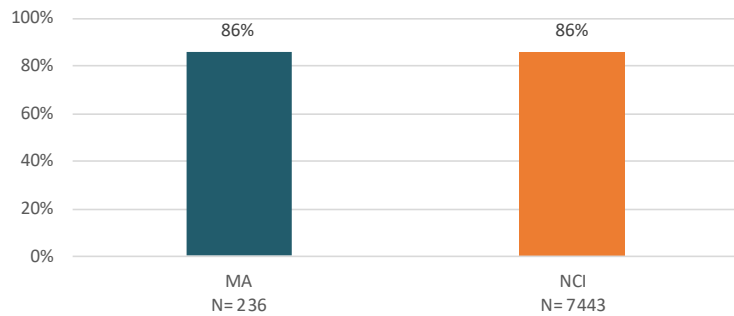
Chose or had some help in choosing where they work (among those with a paid community job)



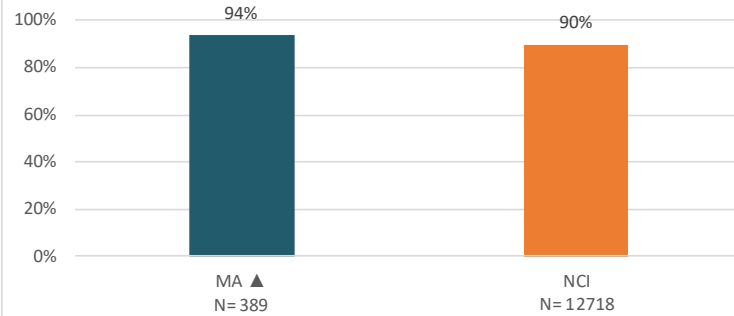
Chose or had some input in choosing day program or workshop



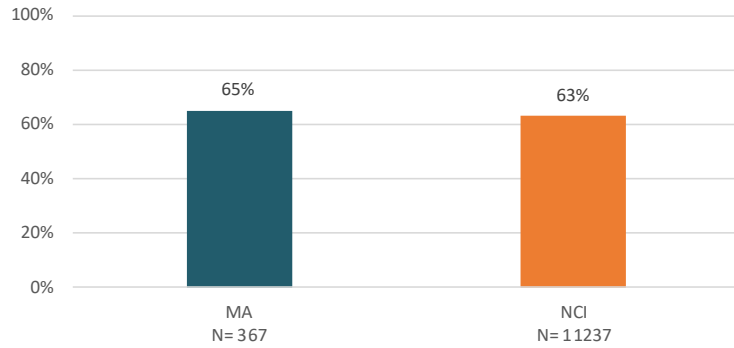
Has input in choosing their regular day activities (in addition to or instead of a paid community job and/or day program/workshop)



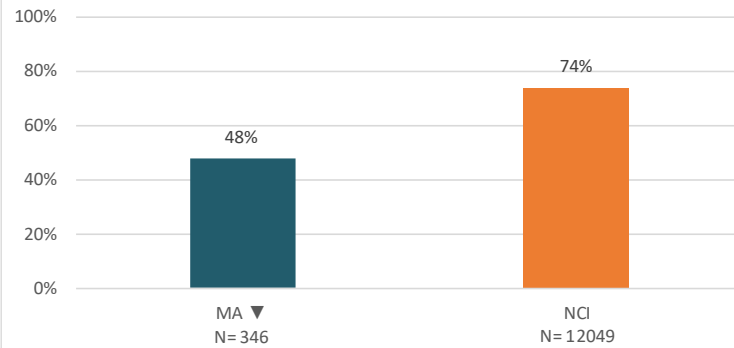
Chooses or has help deciding what to buy or has set limits on what to buy with their spending money



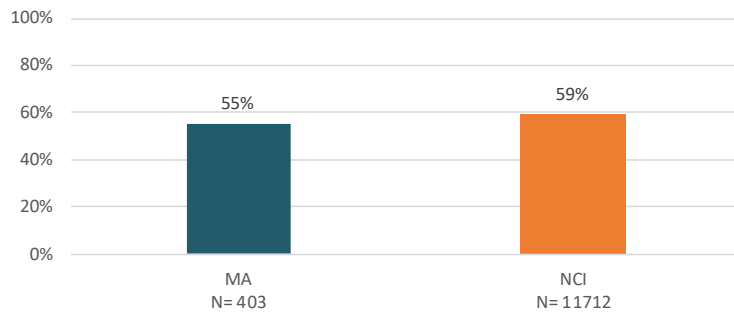
Chose staff or were aware they could request to change staff



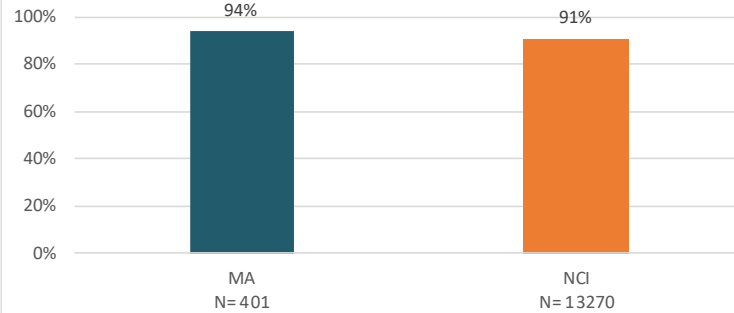
Can change their case manager/service coordinator if wants to



Life Decisions Scale (The Life Decisions includes choice of: residence, work, day activity, staff, and roommates.)



Everyday Choices Scale (The Everyday Choices scale includes choice of: daily schedule, how to spend money, and free time activities.)



Relationships

Value Statement: People are supported to build and maintain relationships that are important to them

Table 76. Has friends who are not staff or family members

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 76% | 263 |
| NCI-IDD | 78% | 8,134 |

Table 77. Has best friend (may be staff or family)

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 77% | 216 |
| NCI-IDD | 81% | 7,015 |

Table 78. Wants more help to meet or keep in contact with friends.
“Yes” and “Maybe” responses combined

| State v NCI | Average | N |
|-------------|---------|-------|
| MA ▲ | 65% | 252 |
| NCI-IDD | 56% | 7,787 |

Table 79. Has friends (may be staff or family) and can see their friends in person when they want

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 69% | 216 |
| NCI-IDD | 68% | 7,007 |

Table 80. Has other ways of talking chatting or communicating with friends when cannot see them in person

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 75% | 220 |
| NCI-IDD | 81% | 7,042 |

Table 81. Can see or communicate with their family when they want (among those who do not live in the family home)

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 86% | 195 |
| NCI-IDD | 83% | 4,708 |

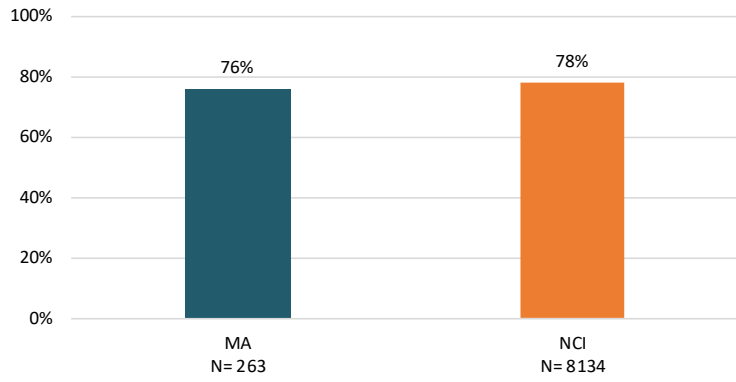
Table 82. Often feels lonely

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 14% | 256 |
| NCI-IDD | 11% | 7,865 |

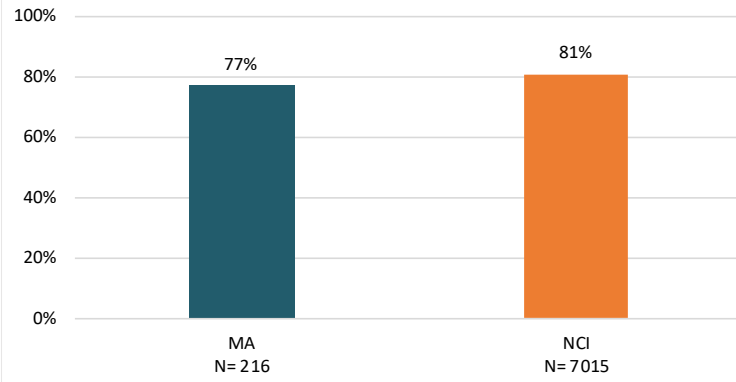
Table 83. Can go on a date or is married or living with partner

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 80% | 220 |
| NCI-IDD | 77% | 6,270 |

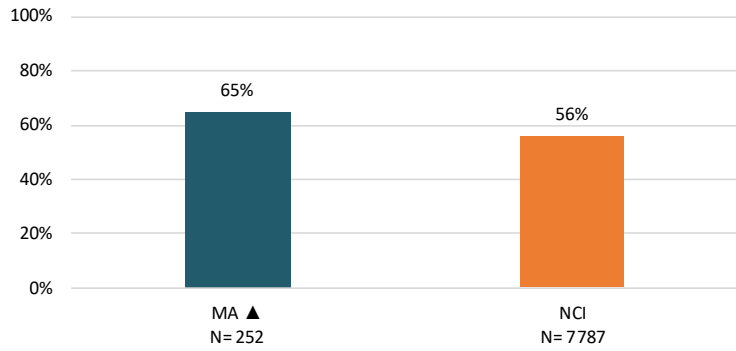
Has friends who are not staff or family members



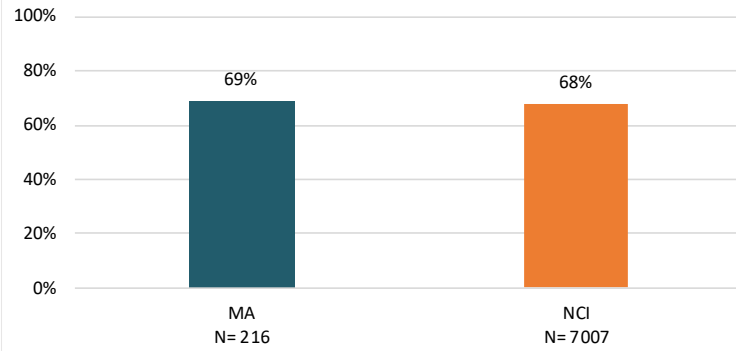
Has best friend (may be staff or family)



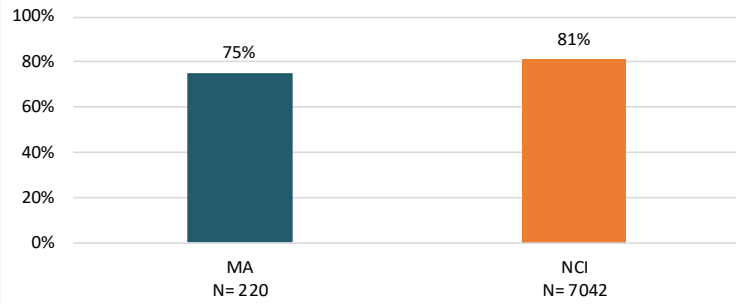
Wants more help to make or keep in contact with friends (Yes and Maybe responses combined)



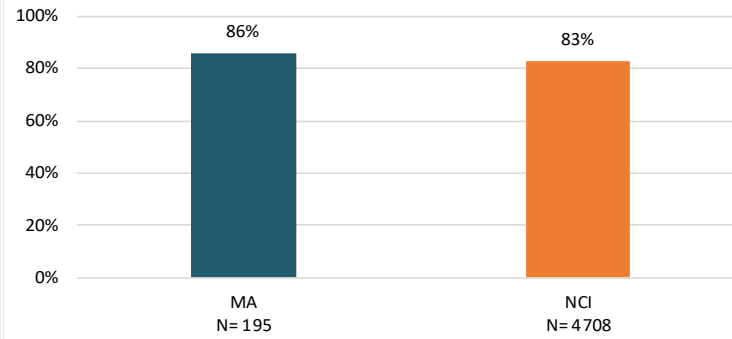
Has friends (may be staff or family) and can see them when they want



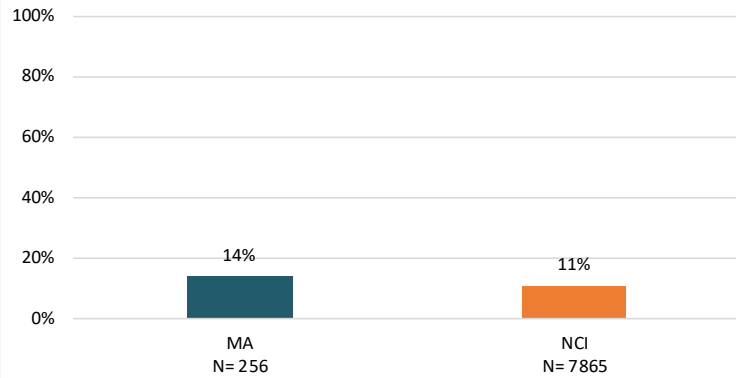
Has other ways of talking chatting or communicating with friends when cannot see them in person



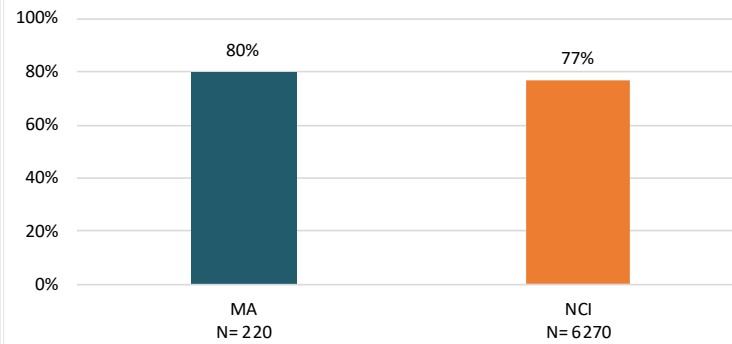
Can see and communicate with their family when they want if not living with family



Often feels lonely



Can go on a date or is married or living with partner



Satisfaction

Value statement: People are satisfied with their everyday lives – where they live, work, the supports they receive, and what they do during the day

Table 84. Likes home or where lives

| State v NCI | Average | N |
|----------------|---------|-------|
| MA ▼ | 83% | 264 |
| NCI-IDD | 89% | 8,276 |

Table 85. Wants to live somewhere else

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 30% | 255 |
| NCI-IDD | 29% | 8,027 |

Table 86. Has enough things they like to do at home

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 78% | 256 |
| NCI-IDD | 83% | 7,964 |

Table 87. Likes paid community job (if working in a paid community job)¹⁰

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 87% | 61 |
| NCI-IDD | 91% | 1,568 |

¹⁰ Based on those reported to have a paid community job (from the Background Information Section)

Table 88. Wants to go out shopping more, less or the same amount as last month
Proxy respondents were allowed for this question

| State v NCI | More | Less | Same | N |
|----------------|------|------|------|--------|
| MA | 46% | 6% | 48% | 384 |
| NCI-IDD | 39% | 5% | 56% | 12,673 |

Table 89. Wants to go out for entertainment more, less or the same amount as last month
Proxy respondents were allowed for this question

| State v NCI | More | Less | Same | N |
|----------------|------|------|------|--------|
| MA | 63% | 2% | 35% | 383 |
| NCI-IDD | 53% | 2% | 45% | 12,579 |

Table 90. Wants to go out to a restaurant or coffee shop more, less or the same amount as last month
Proxy respondents were allowed for this question

| State v NCI | More | Less | Same | N |
|----------------|------|------|------|--------|
| MA | 58% | 3% | 40% | 389 |
| NCI-IDD | 49% | 3% | 48% | 12,739 |

Table 91. Wants to go out to a religious service or spiritual practice more, less or the same amount as last month
Proxy respondents were allowed for this question

| State v NCI | More | Less | Same | N |
|----------------|------|------|------|--------|
| MA | 29% | 5% | 66% | 350 |
| NCI-IDD | 27% | 2% | 71% | 12,076 |

Table 92. Person wants to be a part of more community groups
Proxy respondents were allowed for this question

| State v NCI | Average | No | N |
|----------------|---------|-----|--------|
| MA | 56% | 44% | 347 |
| NCI-IDD | 61% | 39% | 12,040 |

Table 93. Satisfaction with community inclusion scale¹¹

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 49% | 395 |
| NCI-IDD | 56% | 13,030 |

¹¹ The scale includes the following items: • Person is satisfied with how often they went on shopping in the past month • Person is satisfied with how often they went out for entertainment in the past month • Person is satisfied with how often they went to a restaurant or coffee shop in the past month • Person is satisfied with how often they went to a religious service or spiritual practice in the past month • Person is satisfied with the level of community group participation

Table 94. Likes how they usually spend time during the day

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 75% | 257 |
| NCI-IDD | 81% | 7,976 |

Table 95. Has used telehealth for healthcare services and like using it
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 52% | 255 |
| NCI-IDD | 58% | 6,967 |

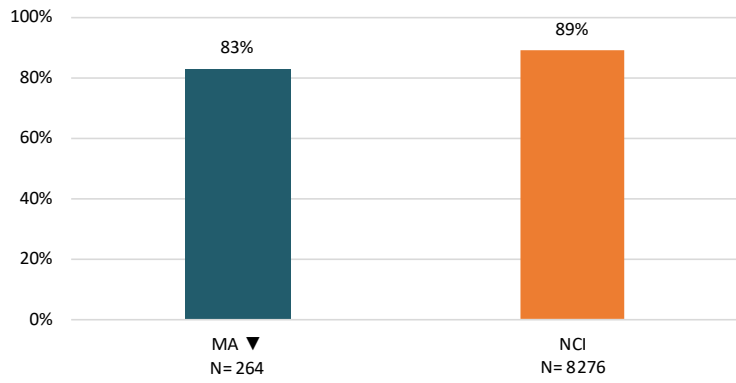
Table 96. Has accessed services and support using video conference technology and like using it
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 50% | 211 |
| NCI-IDD | 61% | 3,607 |

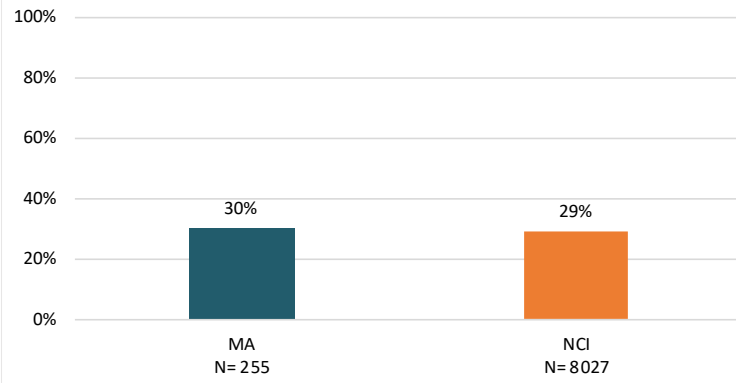
Table 97. Have talked with their case manager using video conference technology and like using it
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|-------|
| MA ▼ | 52% | 254 |
| NCI-IDD | 63% | 7,059 |

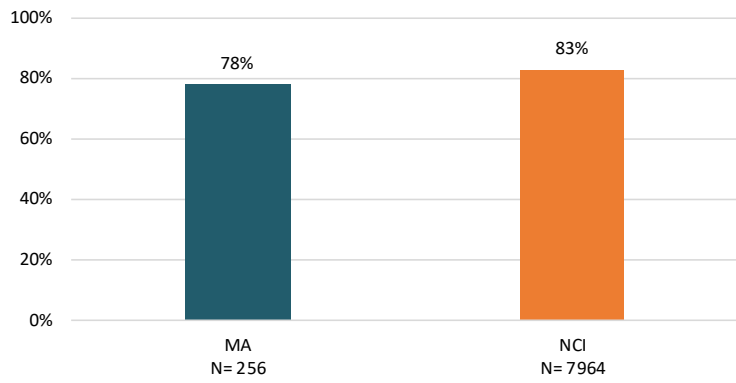
Likes home or where he/she lives



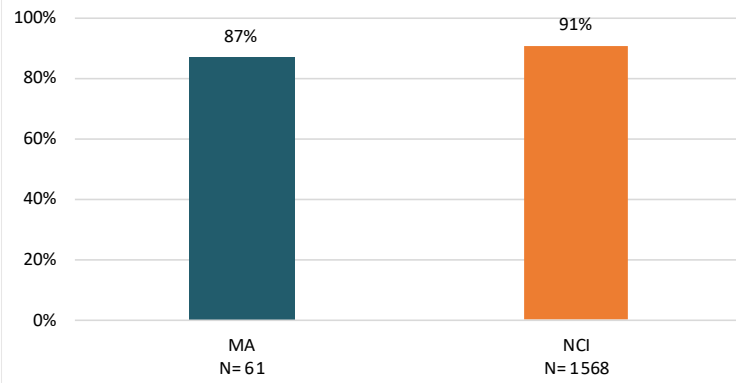
Wants to live somewhere else



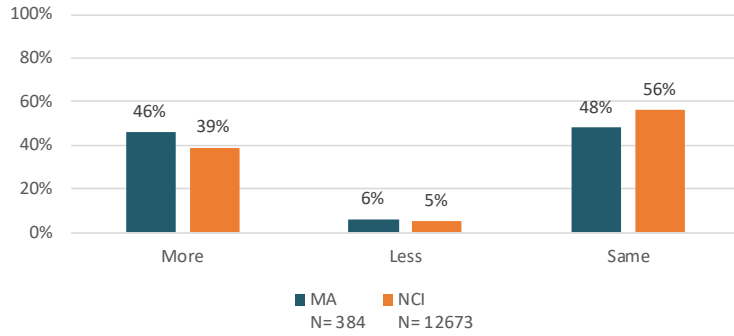
Has enough things they like to do at home



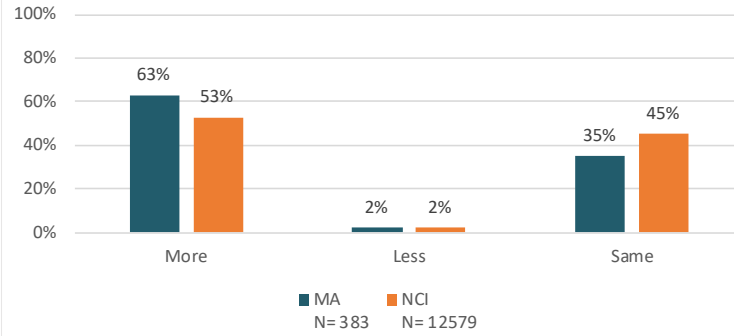
Likes paid community job



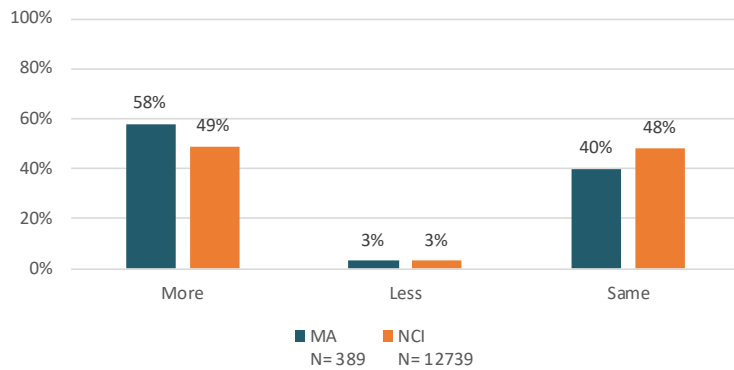
Person wants to go out for shopping more, less or the same amount as last month



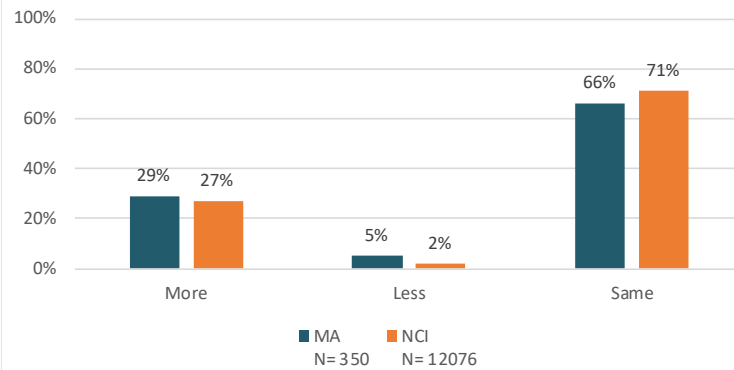
Person wants to go out for entertainment more, less or the same amount as last month



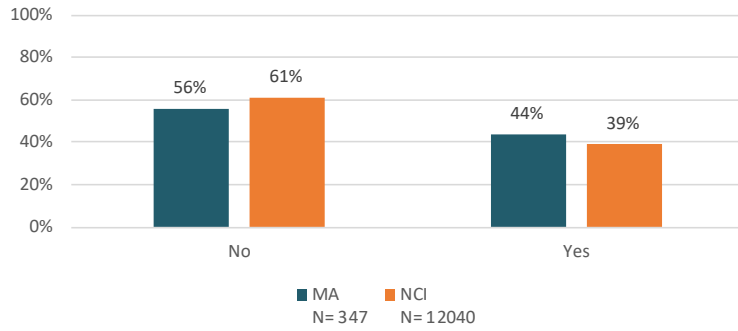
Person wants to go out to a restaurant or coffee shop more, less or the same amount as last month



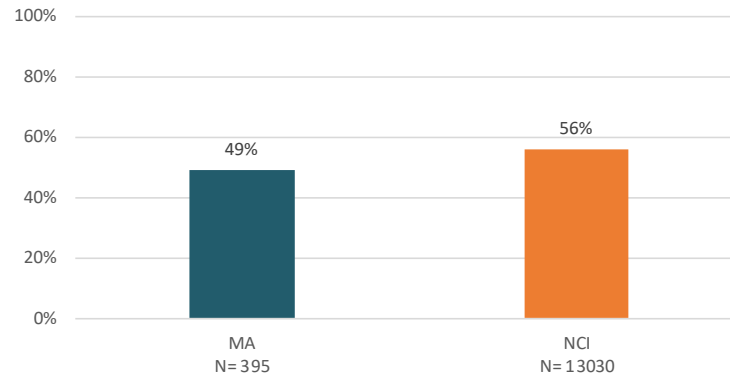
Person wants to go out to a religious service or spiritual practice more, less or the same amount as last month



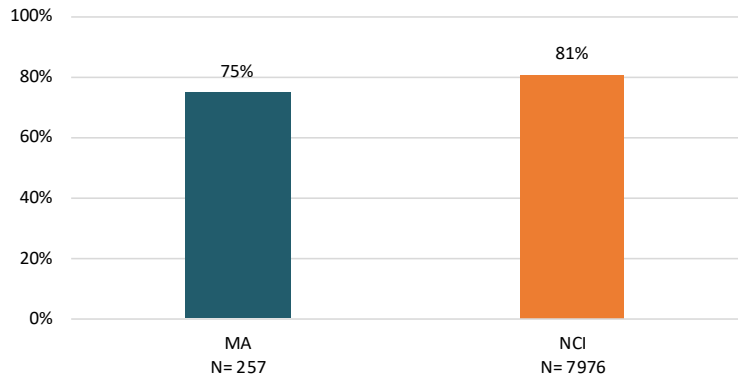
Person wants to be a part of more community groups



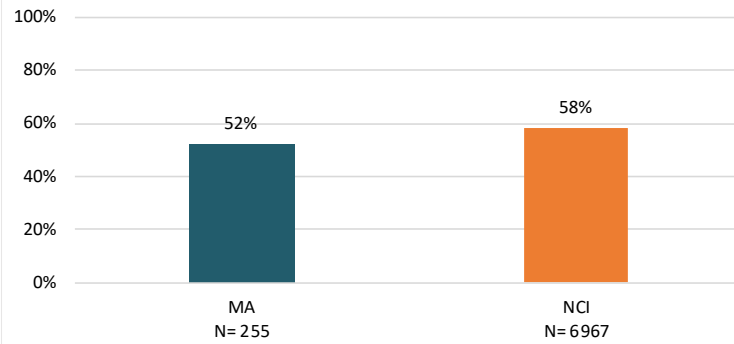
Satisfaction with community inclusion



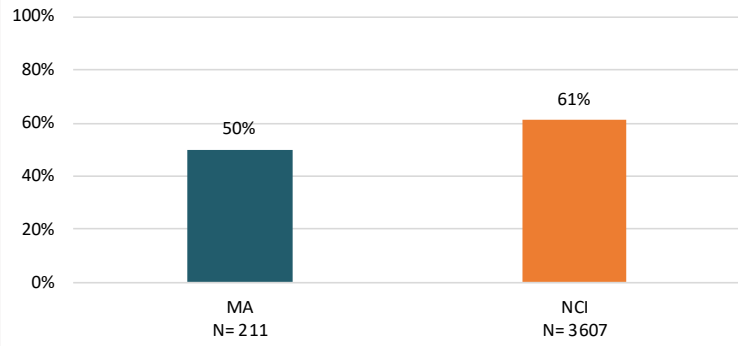
Likes how they usually spend time during the day



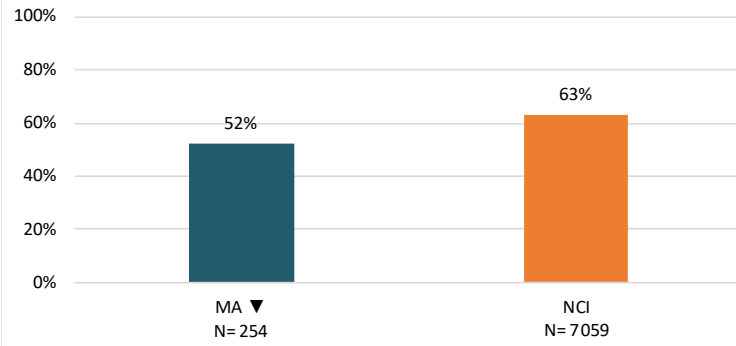
Has used telehealth for healthcare services and liked using it



Has accessed services and support using video conference technology and like using it



Have talked with their case manager using video conference technology and liked using it



Self-Direction

Value statement: People who use a self-directed supports option have the information and support needed to actively participate in directing their own supports and services.

Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population. Additionally, many states have very low rates of individuals who were surveyed and were reported to use a self-directed supports option. **Significance testing was not conducted on these items.**

PLEASE NOTE: The data in this section may reflect the perspective of the person receiving services or that of friends/family who participate in decisions about the self-directed supports option.

Table 98. Using a self-directed supports option
Information may have been obtained through state records

| State v NCI | No | Yes | N |
|-------------|-----|-----|--------|
| MA | 99% | 1% | 392 |
| NCI-IDD | 81% | 19% | 10,679 |

Table 99. People who make decisions or have input in making decisions about the services that are self-directed

| State v NCI | Person mostly makes decisions | Person has input, and family/friend helps | Family/friend makes decisions, person does not have input | Decisions about what services are received are made by a case manager or another professional employed by the state | N |
|-------------|-------------------------------|---|---|---|-------|
| MA | n/a | n/a | n/a | n/a | n/a |
| NCI-IDD | 13% | 45% | 36% | 5% | 1,698 |

Table 100. Can make changes to individual budget/services if needed

| State v NCI | Yes | No | In-between | N |
|-------------|-----|-----|------------|-------|
| MA | n/a | n/a | n/a | n/a |
| NCI-IDD | 92% | 2% | 6% | 1,381 |

Table 101. Has enough help deciding how to direct services

| State v NCI | Yes | No | In- between | N |
|----------------|-----|-----|----------------|-------|
| MA | n/a | n/a | n/a | n/a |
| NCI-IDD | 87% | 5% | 8% | 1,393 |

Table 102. Has the amount of control wanted with the services that are self-directed

| State v NCI | Yes | No | In- between | N |
|----------------|-----|-----|----------------|-------|
| MA | n/a | n/a | n/a | n/a |
| NCI-IDD | 84% | 4% | 12% | 1,387 |

Table 103. The services and supports they want to self-direct are always available

| State v NCI | Yes | No | In- between | N |
|----------------|-----|-----|----------------|-------|
| MA | n/a | n/a | n/a | n/a |
| NCI-IDD | 64% | 16% | 19% | 1,385 |

Table 104. Gets information about budget and services from financial management service (FMS)

| State v NCI | Yes | No | In- between | N |
|----------------|-----|-----|----------------|-------|
| MA | n/a | n/a | n/a | n/a |
| NCI-IDD | 76% | 14% | 11% | 1,350 |

Table 105. Information from FMS is easy to understand

| State v NCI | Yes | No | In-between | N |
|-------------|-----|-----|------------|-----|
| MA | n/a | n/a | n/a | n/a |
| NCI-IDD | 67% | 5% | 28% | 997 |

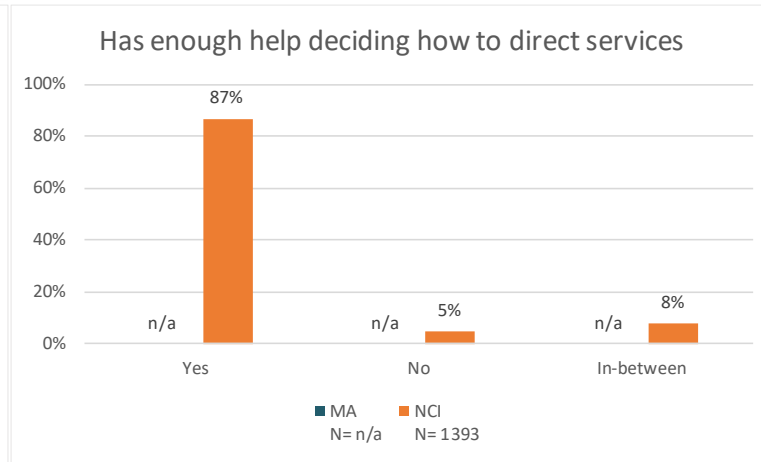
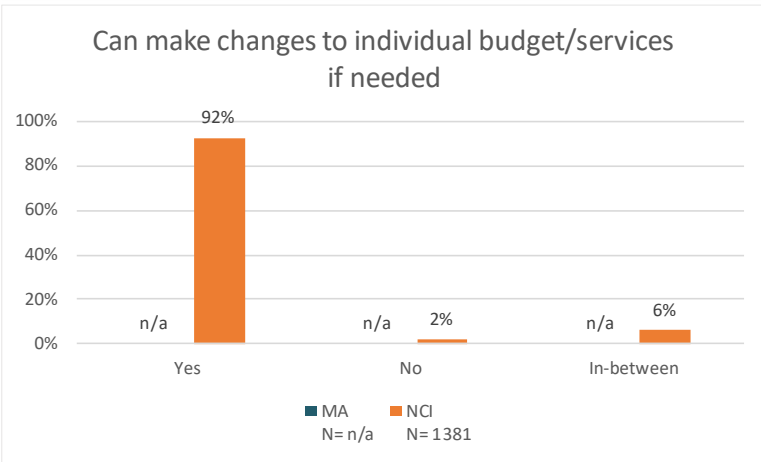
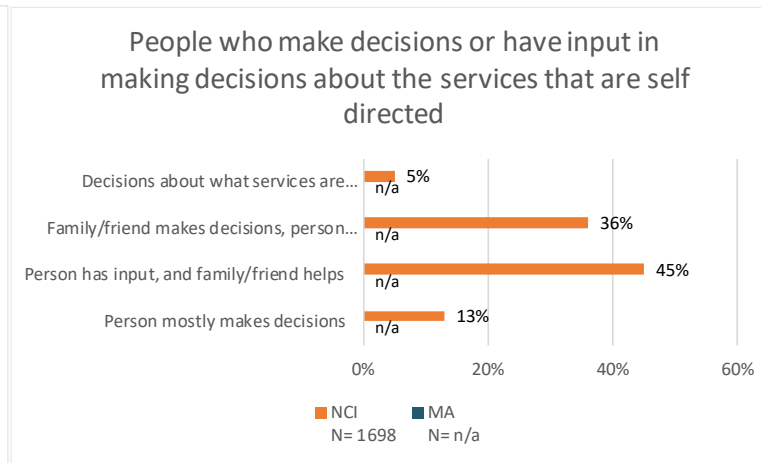
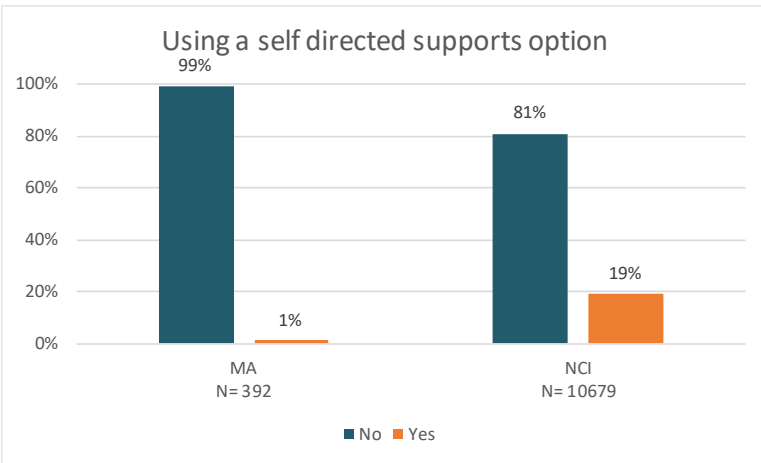
Table 106. Frequency with which the person gets information from FMS¹²

| State v NCI | At Least Every Three Months | About Twice a Year | Once a Year or Less | N |
|-------------|-----------------------------|--------------------|---------------------|-----|
| MA | n/a | n/a | n/a | n/a |
| NCI-IDD | 70% | 18% | 12% | 927 |

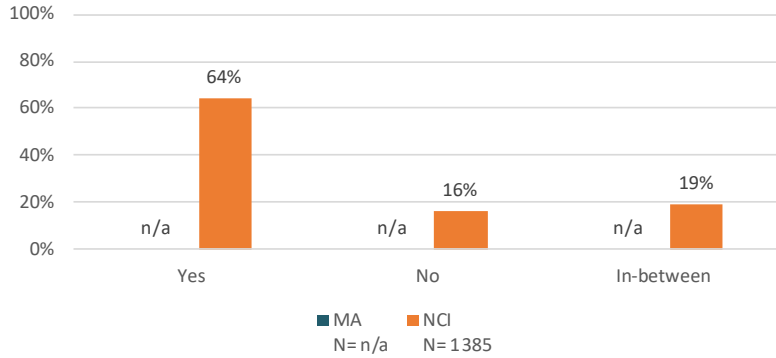
Table 107. Needs help with these elements of self-direction

| State v NCI | Help planning out service needs and setting a schedule for staff | Help getting staff paid | Help finding or keeping the staff they want | Help training staff | Help managing benefits for staff | Help understanding information gets from the FMS | More information about what services and supports can get | Other | Don't know, no response, unclear response | N |
|-------------|--|-------------------------|---|---------------------|----------------------------------|--|---|-------|---|-----|
| MA | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| NCI-IDD | 14% | 15% | 30% | 14% | 10% | 22% | 45% | 25% | 16% | 907 |

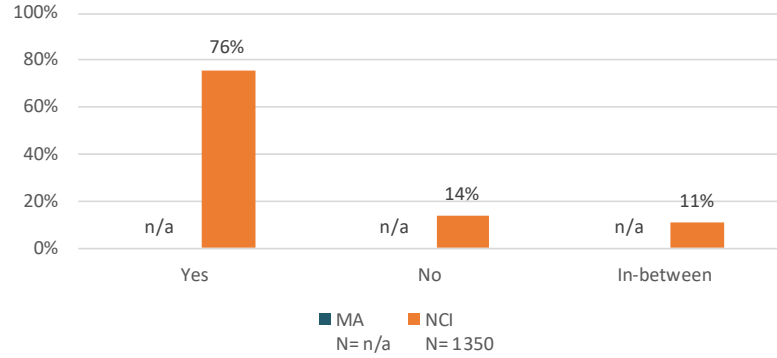
¹² Please note: OR replaced “FMS” with “CME”



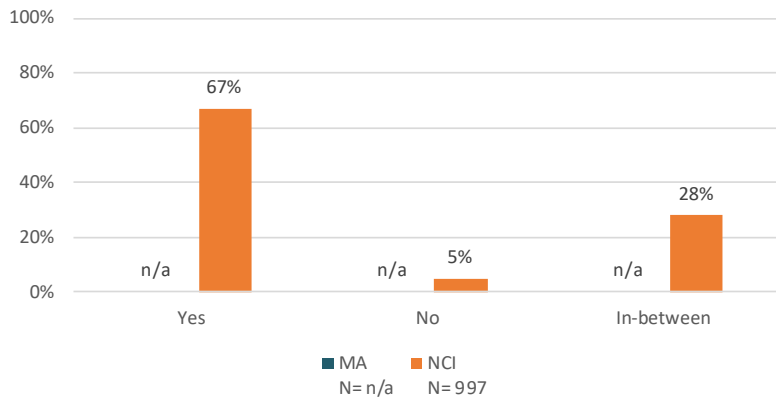
The services and supports they want to self-direct are always available



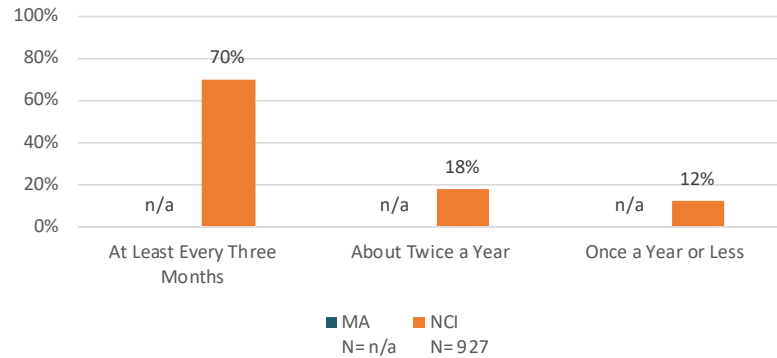
Gets information about budget and services from financial management service (FMS)



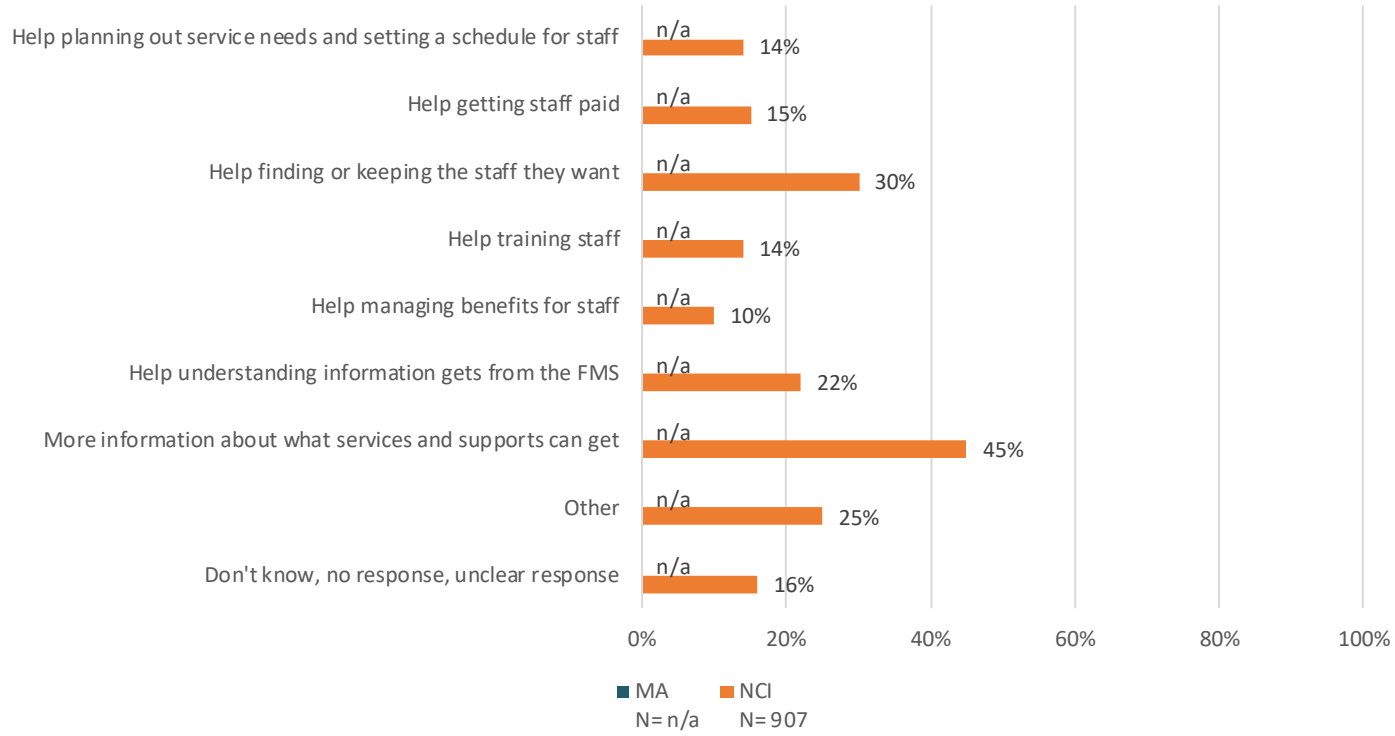
Information from FMS is easy to understand



Frequency with which the person gets information from FMS



Needs help with these elements of self direction



Service Coordination

Value statement: Case managers/service coordinators are accessible and responsive to people. Case managers/service coordinators are knowledgeable about people's needs and the services/supports available to address those needs. Service plans reflect people's goals and needs and are modified as changes occur. People actively engage in the service planning process.

Table 108. Has met or spoken with case manager/service coordinator

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 88% | 247 |
| NCI-IDD | 93% | 7,779 |

Table 109. Case manager/service coordinator knows what is important to person

| State v NCI | Average | N |
|-------------|---------|-------|
| MA ▼ | 82% | 208 |
| NCI-IDD | 91% | 6,913 |

Table 110. Able to contact case manager/service coordinator when wants

| State v NCI | Average | N |
|-------------|---------|-------|
| MA ▼ | 75% | 209 |
| NCI-IDD | 86% | 6,909 |

Table 111. Case manager/service coordinator has talked to them about technology that may help them in their everyday life

| State v NCI | Average | N |
|-------------|---------|--------|
| MA | 35% | 329 |
| NCI-IDD | 38% | 11,482 |

Table 112. Was at last service planning meeting, or had the opportunity to be but chose not to

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 94% | 249 |
| NCI-IDD | 97% | 7,238 |

Table 113. Knew what was being talked about at last service planning meeting

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 82% | 222 |
| NCI-IDD | 82% | 6,626 |

Table 114. Last service planning meeting included people respondent wanted to be there

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 90% | 234 |
| NCI-IDD | 94% | 6,880 |

Table 115. Person helped make service plan
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 72% | 383 |
| NCI-IDD | 75% | 12,446 |

Table 116. Case manager/service coordinator reviews their service plan with them throughout the year, when needed
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|--------|
| MA ▼ | 70% | 379 |
| NCI-IDD | 88% | 12,478 |

Table 117. Service plan includes things that are important to person

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 93% | 210 |
| NCI-IDD | 95% | 6,145 |

Table 118. Knows who to ask if wants to change something about services
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|--------|
| MA ▼ | 73% | 377 |
| NCI-IDD | 82% | 12,723 |

Table 119. Of those who say they want to learn to perform ADLs more independently, the percentage who have a related goal in the service plan¹³

| State v NCI | Average | N |
|-------------|---------|-------|
| MA ▼ | 48% | 62 |
| NCI-IDD | 73% | 1,302 |

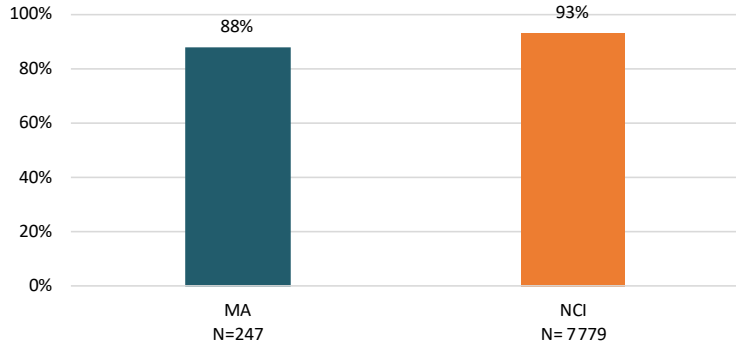
Table 120. Of those who say they want a paid job in the community (and do not currently have one), the percentage who have community employment as a goal in the service plan¹⁴

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 47% | 62 |
| NCI-IDD | 35% | 2,064 |

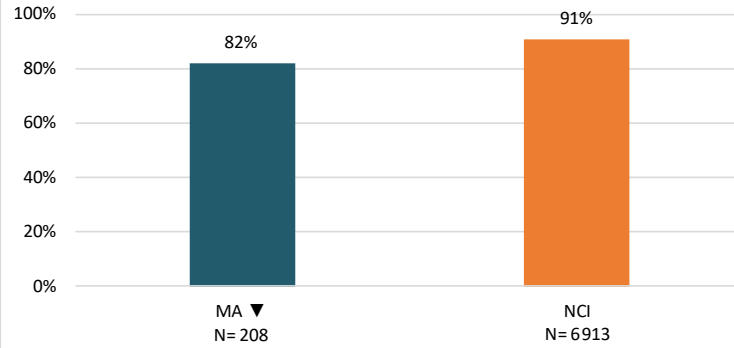
¹³ Please note: “ADL” refers to Activities of Daily Living. A related goal in the service plan refers to goals to increase independence or improve function skill performance in ADL. This analysis combines two questions that come from two different sources 1. Whether there is a goal in service plan to increase independence or improve functional skill performance in ADLs obtained through administrative records; and, 2. Whether the person wants to learn to do more ADLs on their own is asked during the face-to-face meeting with the person receiving services and can only be answered by that person.

¹⁴ Please note: This analysis combines two questions that come from two different sources 1. Whether community employment is a goal in service plan; and 2. Whether the person wants a job is asked during the face-to-face meeting with the person receiving services and can only be answered by that person

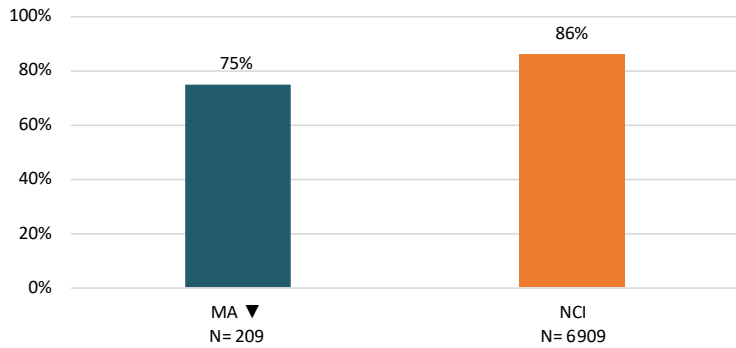
Has met or spoken with case manager/service coordinator



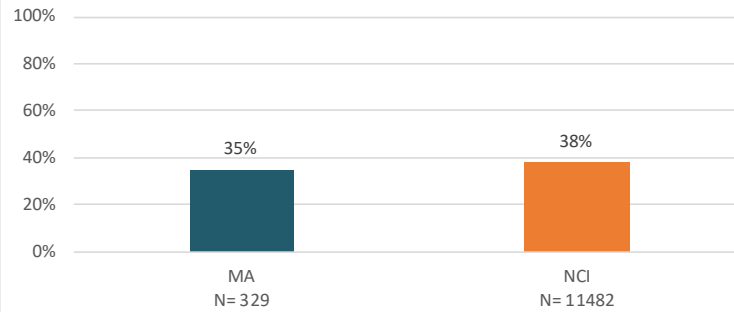
Case manager/service coordinator knows what is important to person



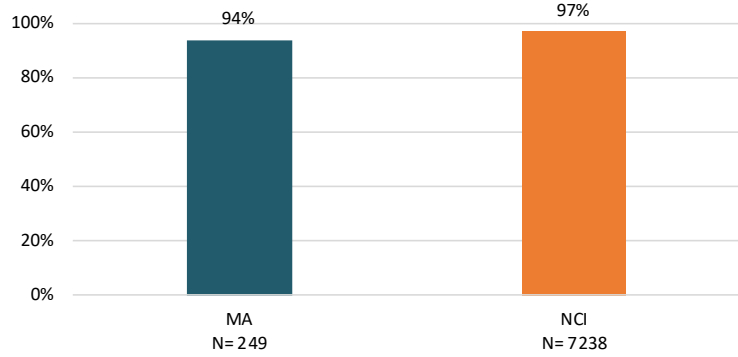
Able to contact case manager/service coordinator when wants



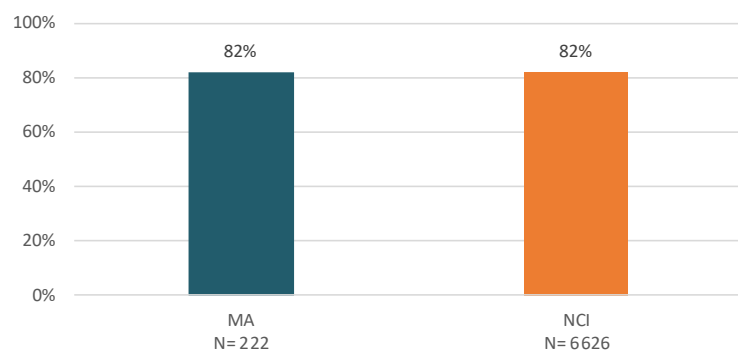
Case manager/service coordinator has talked to them about technology that may help them in their everyday life



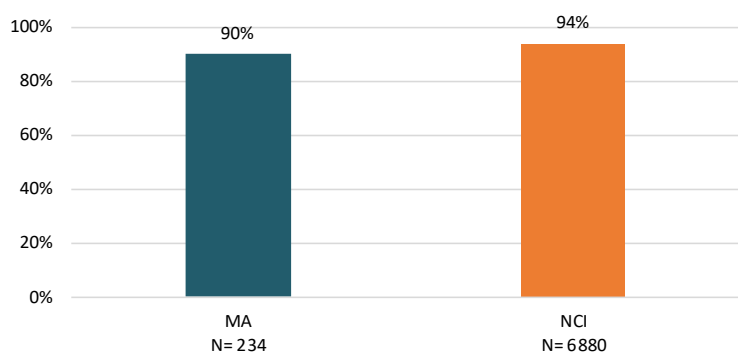
Was at last service planning meeting, or had the opportunity to be but chose not to



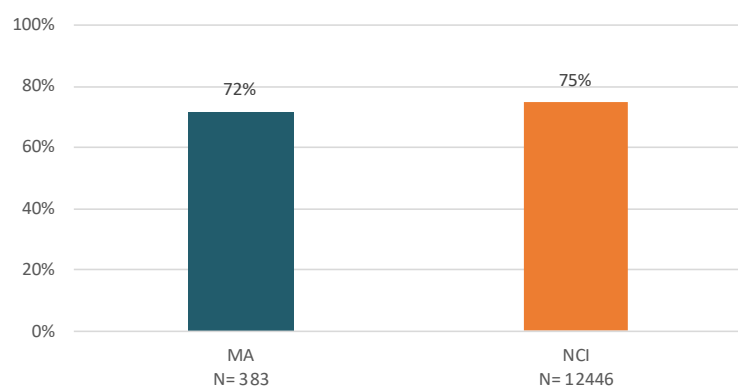
Knew what was being talked about at last service planning meeting



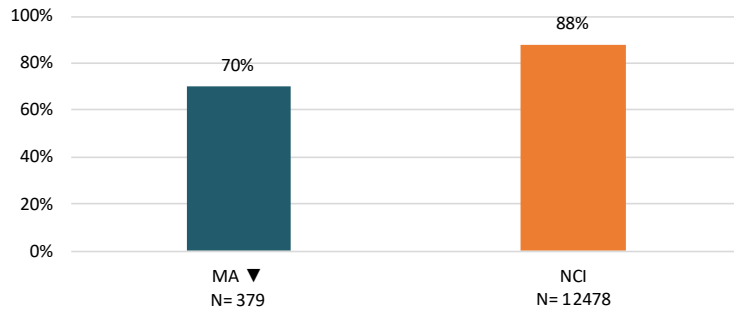
Last service planning meeting included people respondent wanted to be there



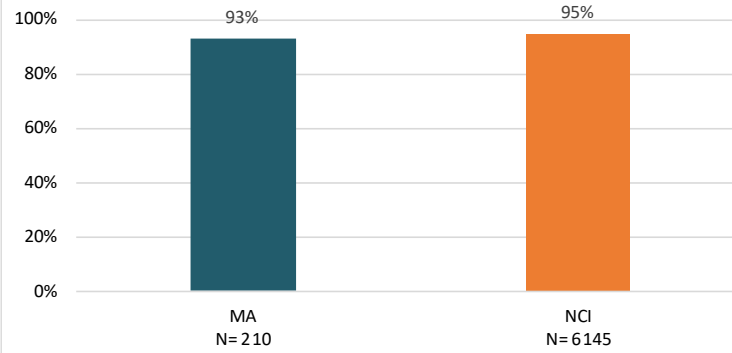
Person helped make service plan



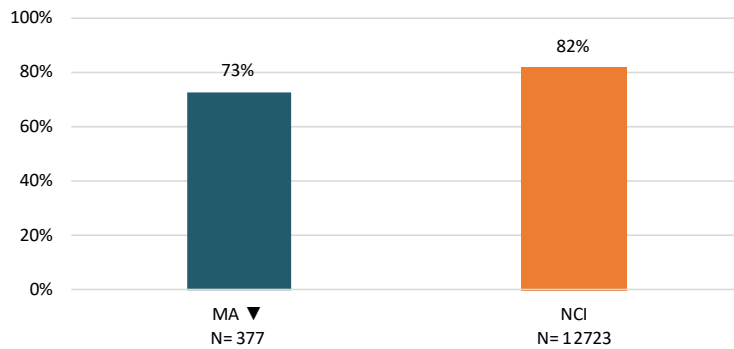
Case manager/service coordinator reviews their service plan with them throughout the year, when needed



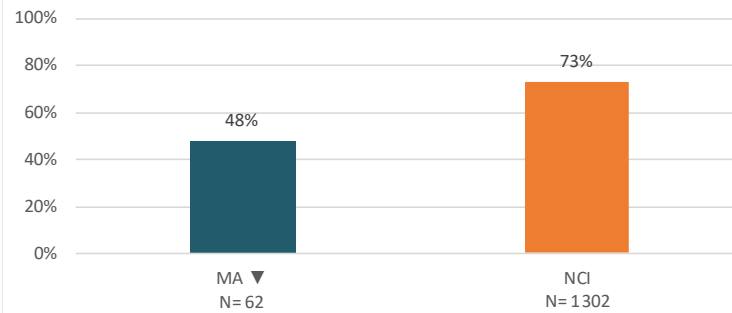
Service plan includes things that are important to person



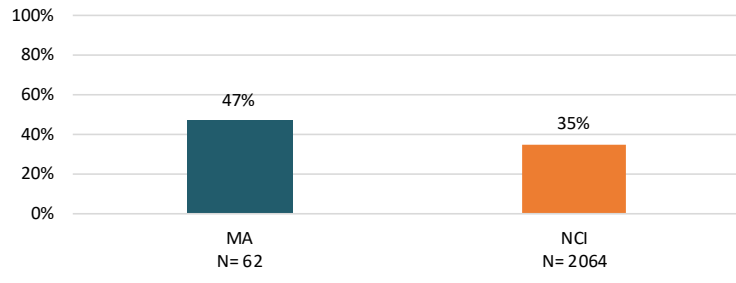
Knows who to ask if wants to change something about services



Of those who say they want to learn to perform ADLs more independently, the percentage who have a related goal in the service plan



Of those who say they want a paid job in the community (and do not currently have one), the percentage who have community employment as a goal in the service plan



Workforce

Value statement: There is stable and sufficient direct support workforce to meet demand. People are supported by staff who demonstrate respect for what is important to the person in their day-to-day life. Staff have the right skills to support people.

Table 121. Staff are respectful of person's culture

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 90% | 168 |
| NCI-IDD | 95% | 4,433 |

Table 122. Staff treat person with respect

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 87% | 174 |
| NCI-IDD | 92% | 4,554 |

Table 123. Person can talk or communicate with staff in their preferred language

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 93% | 176 |
| NCI-IDD | 98% | 4,499 |

Table 124. Staff do things the way person wants them done

| State v NCI | Average | N |
|----------------|---------|-------|
| MA ▼ | 75% | 173 |
| NCI-IDD | 86% | 4,440 |

Table 125. When in the community, staff support person in the way they want

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 85% | 173 |
| NCI-IDD | 91% | 4,414 |

Table 126. Staff come and leave when they are supposed to

| State v NCI | Average | N |
|----------------|---------|-------|
| MA ▼ | 82% | 163 |
| NCI-IDD | 90% | 4,349 |

Table 127. Person's staff change too often

A higher percentage may not indicate a more positive result for this item

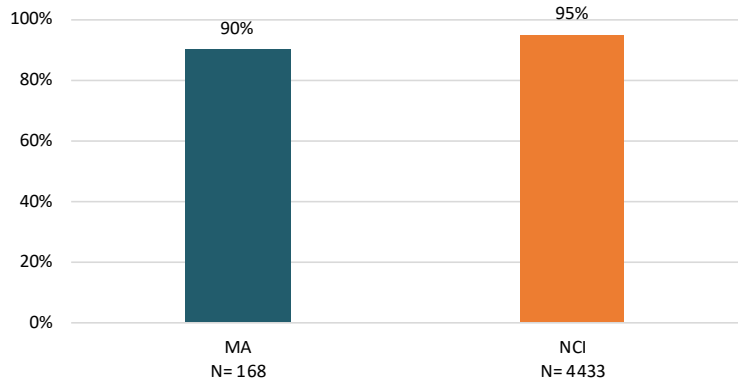
| State v NCI | Average | N |
|----------------|---------|-------|
| MA ▲ | 57% | 169 |
| NCI-IDD | 40% | 4,323 |

Table 128. Staff have the right training to meet person's needs

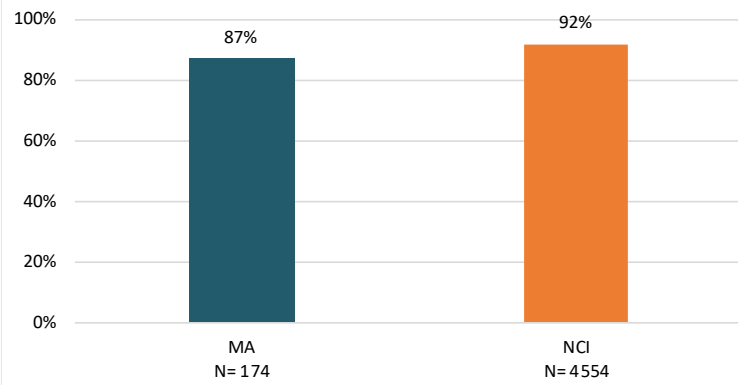
Proxy respondents (who were not staff) were allowed for this question

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 87% | 249 |
| NCI-IDD | 90% | 8,503 |

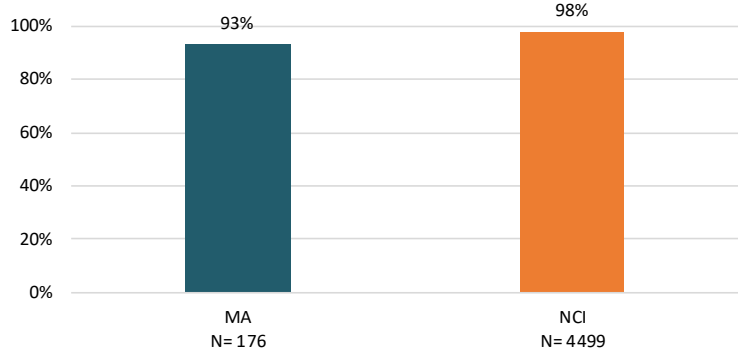
Staff are respectful of person's culture



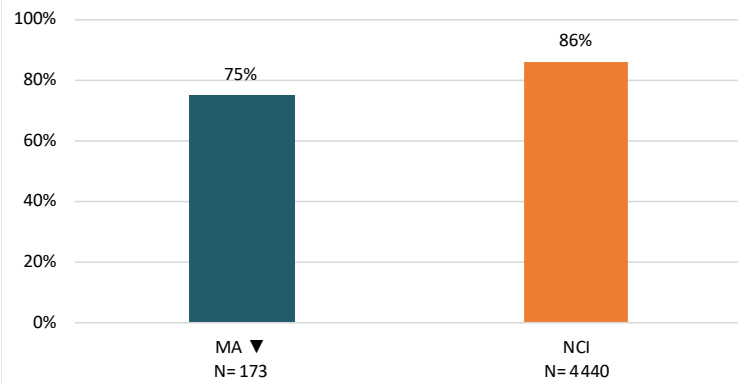
Staff treat person with respect



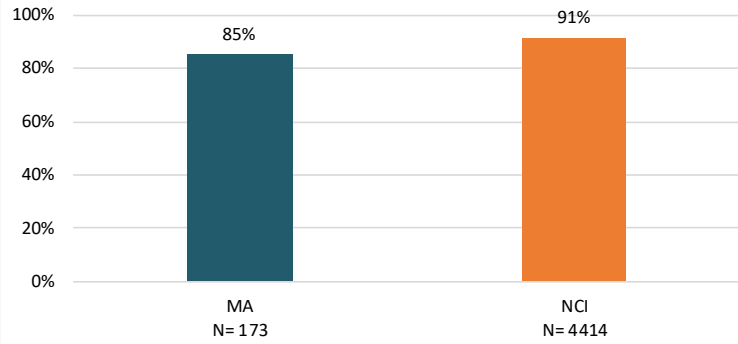
Person can talk or communicate with staff in their preferred language



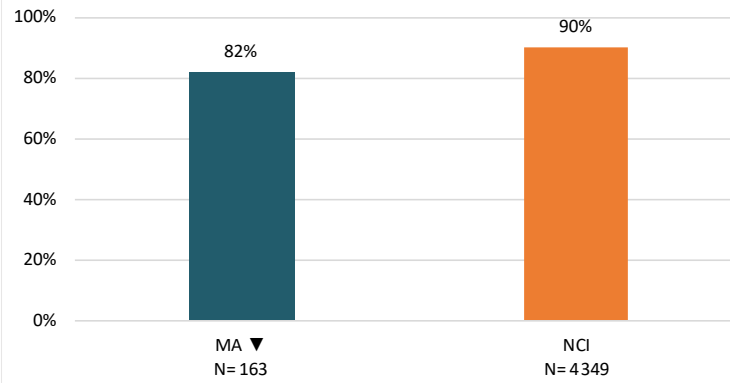
Staff do things the way person wants them done



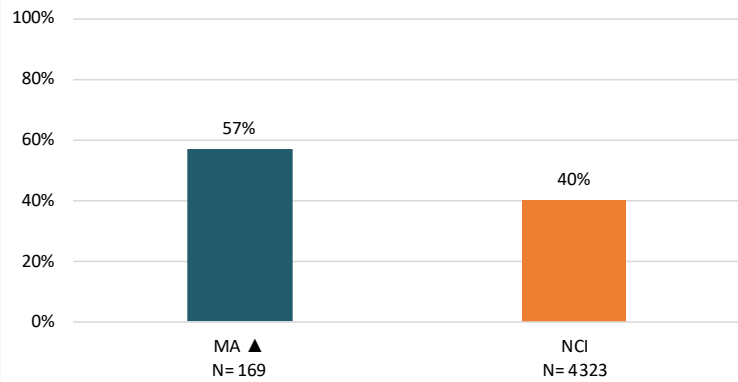
When in the community, staff support person in the way they want



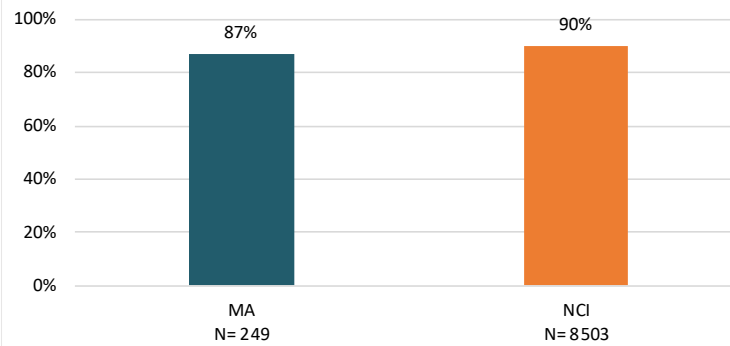
Staff come and leave when they are supposed to



Person's staff change too often



Staff have the right training to meet person's needs



Access

Value statement: Services and supports are available, accessible, and responsive to people's needs People know the options available to them for services and supports.

Table 129. Able to get places when wants to do something outside of home like going out to see friends, for entertainment, or to do something fun

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 82% | 253 |
| NCI-IDD | 78% | 7,939 |

Table 130. Has a way to get places they need to go (like work, appointments, etc.)

| State v NCI | Average | N |
|-------------|---------|-------|
| MA ▲ | 97% | 260 |
| NCI-IDD | 93% | 7,994 |

Table 131. Adequate Transportation Scale¹⁵

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 90% | 251 |
| NCI-IDD | 86% | 7,834 |

Table 132. Has access to the internet¹⁶

Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|--------|
| MA | 83% | 393 |
| NCI-IDD | 83% | 13,054 |

¹⁵This scale was produced by using data from variables related to having transportation when wants and needs it

¹⁶ This may be in the home, using a smartphone, in a local coffee shop, or somewhere the person spends time during the day

Table 133. Internet always works at home
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 88% | 252 |
| NCI-IDD | 85% | 8,453 |

Table 134. Frequency Uses Internet
Proxy respondents were allowed for this question

| State v NCI | Everyday | Several times a week | Several times a month | Several times a year | Not at all | N |
|-------------|----------|----------------------|-----------------------|----------------------|------------|--------|
| MA | 46% | 20% | 10% | 5% | 19% | 326 |
| NCI-IDD | 56% | 14% | 6% | 3% | 20% | 10,870 |

Table 135. Uses technology in everyday life to help them do more things on their own
Proxy respondents were allowed for this question

| State v NCI | Yes | No | N |
|-------------|-----|-----|--------|
| MA | 35% | 65% | 387 |
| NCI-IDD | 32% | 68% | 12,795 |

Table 136. Has enough help to use the technology and devices that help them in their everyday life (if uses technology that helps them do more things on their own)
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 89% | 129 |
| NCI-IDD | 91% | 3,890 |

Table 137. Knows who to talk to if there are issues with the technology and devices that help them in their everyday life (if uses technology that helps them do more things on their own)

Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|-------|
| MA | 93% | 130 |
| NCI-IDD | 93% | 3,881 |

Table 138. Has used telehealth to talk with a health professional

Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|--------|
| MA ▲ | 74% | 376 |
| NCI-IDD | 59% | 12,757 |

Table 139. Accessed services or supports using videoconference technology¹⁷

Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|--------|
| MA ▲ | 56% | 381 |
| NCI-IDD | 32% | 12,748 |

¹⁷ This could be doing job coaching, attending a day program, or doing other activities through a provider using videoconference.

Table 140. Has talked with their case manager/service coordinator using videoconference technology
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|-------------|---------|--------|
| MA ▲ | 71% | 375 |
| NCI-IDD | 59% | 12,680 |

Table 141. Has a cell phone or smartphone

| State v NCI | Average | N |
|-------------|---------|-------|
| MA ▼ | 55% | 260 |
| NCI-IDD | 66% | 8,039 |

Table 142. Wants a cell phone or smartphone (if does not have one)

| State v NCI | Yes | No | N |
|-------------|-----|-----|-------|
| MA | 45% | 55% | 101 |
| NCI-IDD | 47% | 53% | 2,582 |

Table 143. Reasons does not have cell phone or smartphone¹⁸

| State v NCI | Cost | Not Allowed | Lost/Broke my old phone | Other |
|-------------|------|-------------|-------------------------|-------|
| MA | 35% | 0% | 18% | 50% |
| NCI-IDD | 31% | 10% | 17% | 47% |

¹⁸Categories are not mutually exclusive, therefore N is not shown

Table 144. Additional services needed

Proxy respondents were allowed for this question

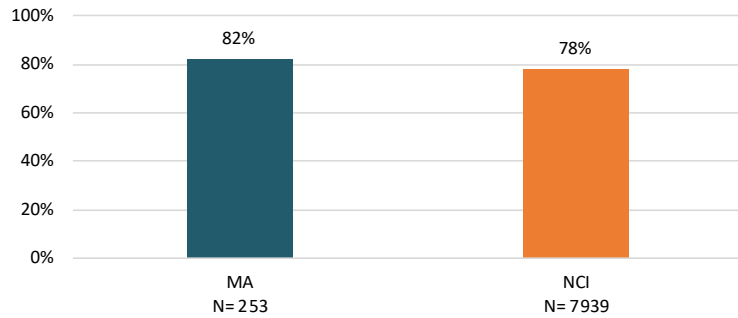
| State v NCI | Help finding a new place to live | Changes, modifications to home | Staff support to help at home | Help working on job skills | Help finding or signing up for classes | Help to find something different to do during the day (not including paid work) | Help finding more reliable transportation |
|----------------|----------------------------------|--------------------------------|-------------------------------|----------------------------|--|---|---|
| MA | 11% | 5% | 7% | 20% | 18% | 20% | 11% |
| NCI-IDD | 11% | 7% | 15% | 17% | 15% | 17% | 13% |

Table 145. Additional services needed (continued)

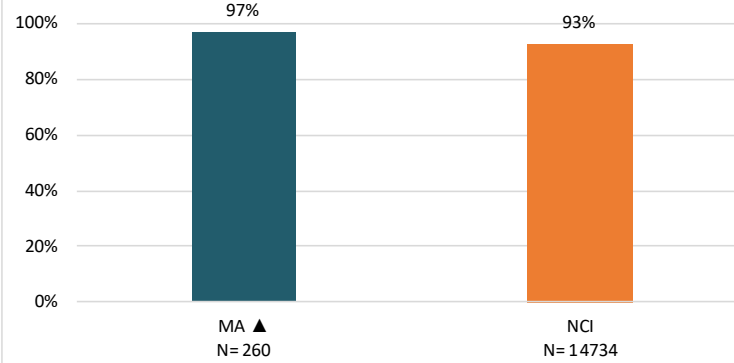
Proxy respondents were allowed for this question

| State v NCI | Help getting or using tech to help in everyday life | Help with healthcare | Help understanding medication | Help finding, getting or setting up mental health or behavioral health supports | Anything else | Does not need additional supports | Don't know |
|----------------|---|----------------------|-------------------------------|---|---------------|-----------------------------------|------------|
| MA | 15% | 5% | 7% | 5% | 14% | 46% | 4% |
| NCI-IDD | 12% | 8% | 7% | 8% | 14% | 49% | 2% |

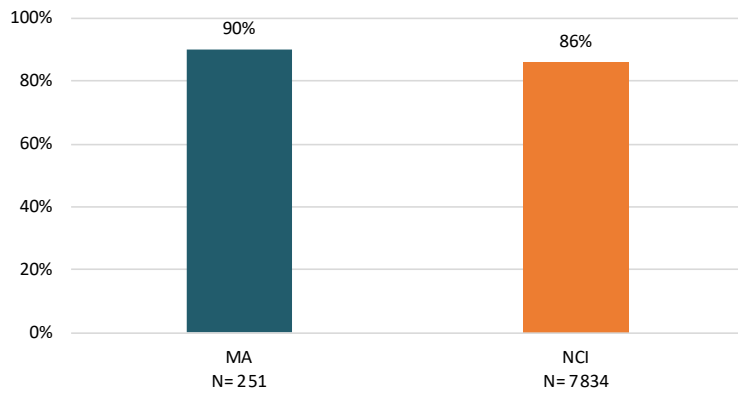
Able to get places when wants to do something outside of home like going out to see friends, for entertainment, or to do something fun



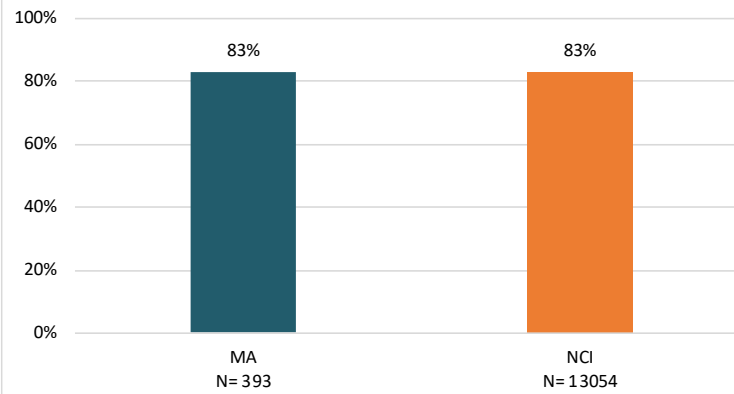
Has a way to get places she needs to go (like work, appointments, etc.)



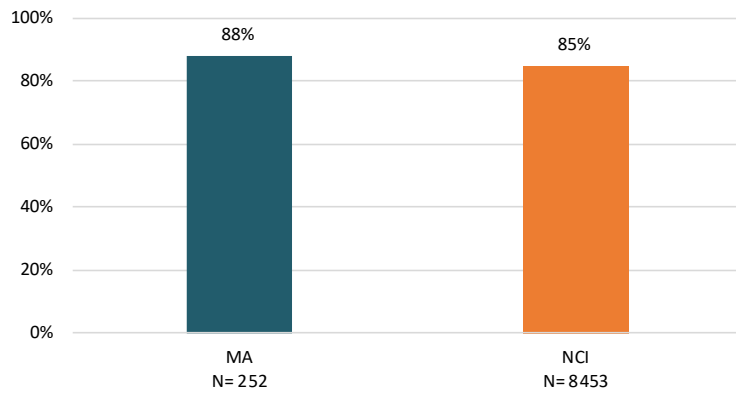
Adequate Transportation Scale



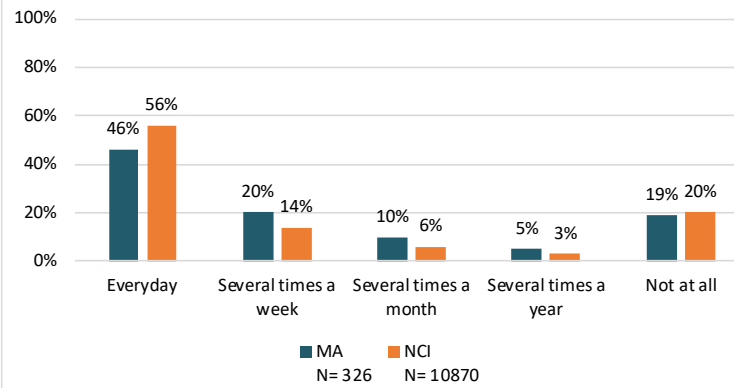
Has access to the internet



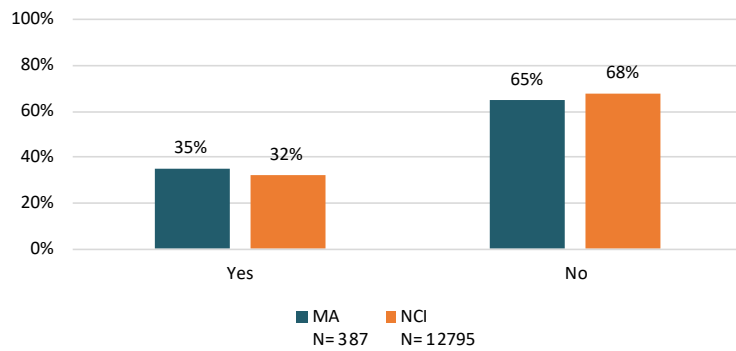
Internet always works at home



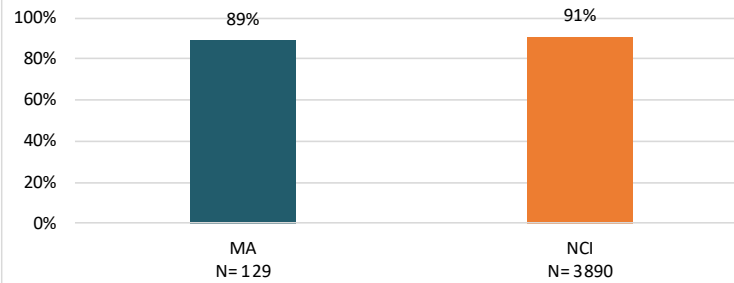
Frequency Uses Internet



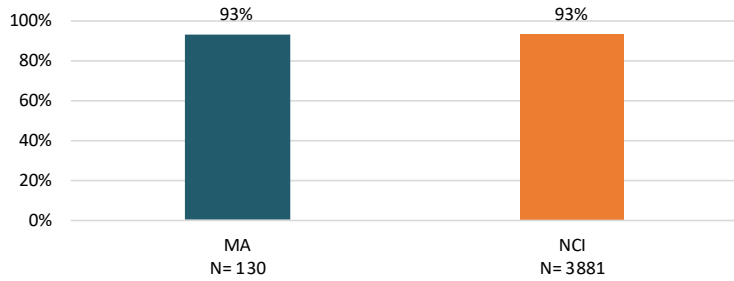
Uses technology in everyday life to help them do more things on their own



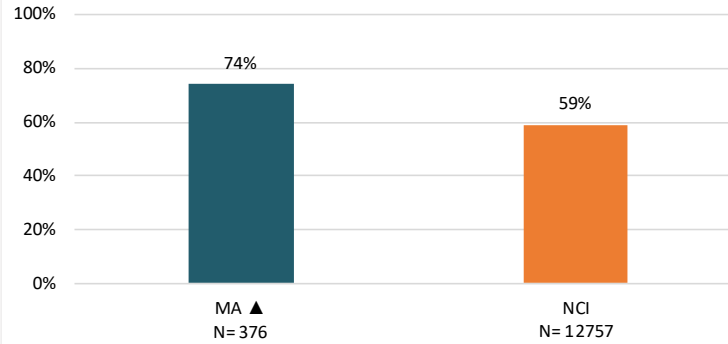
Has enough help to use the technology and devices that help them in their everyday life (if uses technology that helps them do more things on their own)



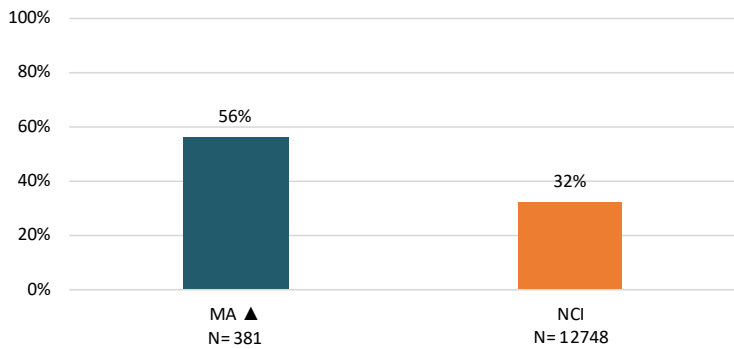
Knows who to talk to if there are issues with the technology and devices that help them in their everyday life (if uses technology that helps them do more things on their own)



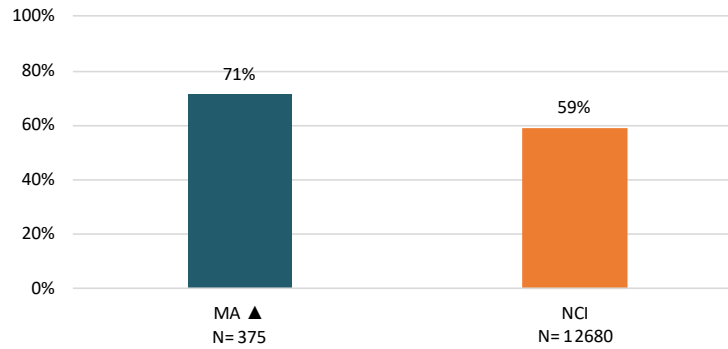
Has used telehealth to talk with a health professional.



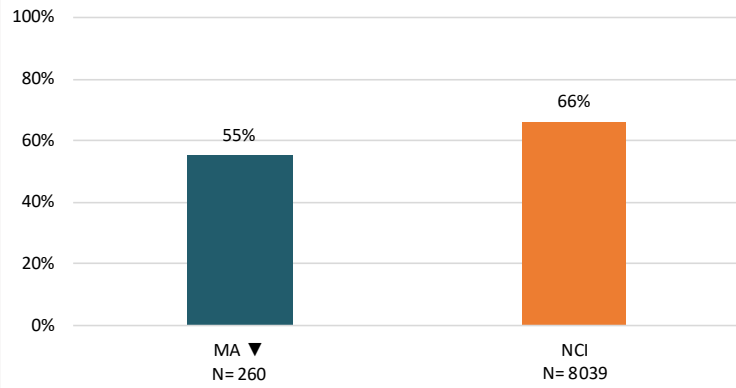
Accessed services or supports using videoconference technology



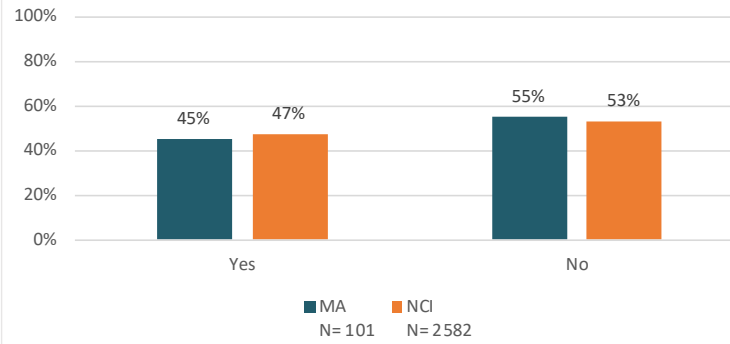
Has talked with their case manager/service coordinator using videoconference technology



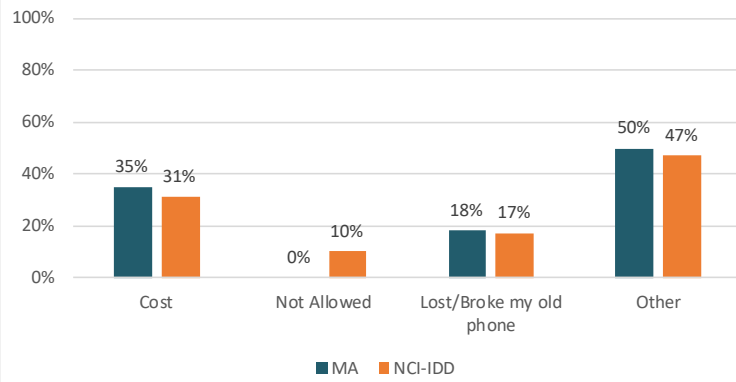
Has a cell phone or smartphone



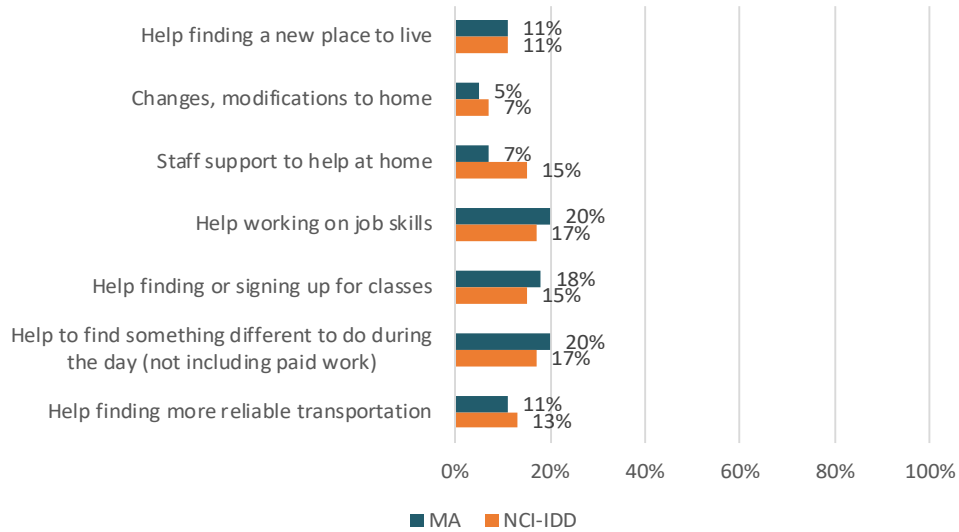
Wants a cell phone or smartphone (if does not have one)



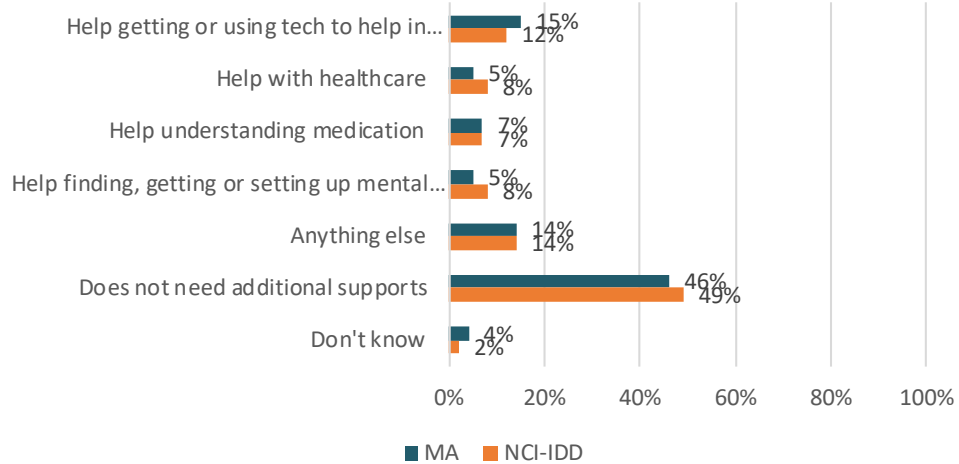
Reasons does not have cell phone or smartphone



Additional services needed



Additional services needed (continued)



Safety

Value Statement: People feel safe at home and outside of the home. People know whom to talk to if they don't feel safe.

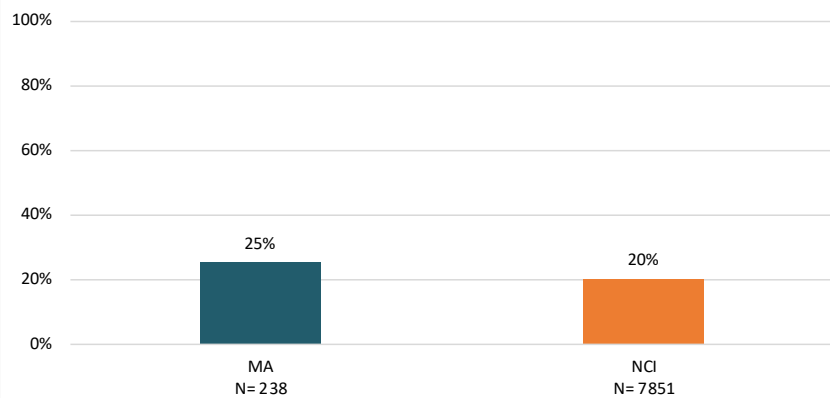
Table 146. Feels afraid in their home, neighborhood, transport, workplace, day program/at other daily activity and/or other places

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 25% | 238 |
| NCI-IDD | 20% | 7,851 |

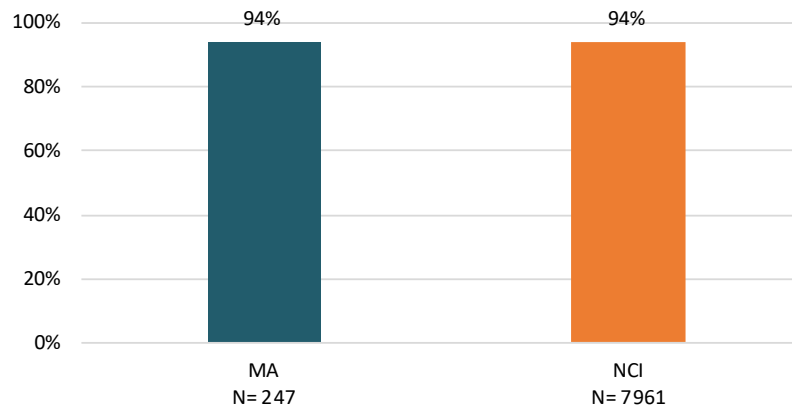
Table 147. Has someone to go to for help when they feel afraid

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 94% | 247 |
| NCI-IDD | 94% | 7,961 |

There is at least one place where the person feels afraid or scared in home day program work walking in the community in transport or other place



Has someone to go to for help if they ever feel scared



Health

Value Statement: People have access to and get recommended health services at the recommended frequencies.

Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population

Table 148. Has a primary care doctor or practitioner
Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|--------|
| MA ▲ | 97% | 395 |
| NCI-IDD | 94% | 12,954 |

Table 149. In poor health
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 2% | 396 |
| NCI-IDD | 2% | 13,118 |

Table 150. Had a complete physical exam in the past year
Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 82% | 381 |
| NCI-IDD | 85% | 12,007 |

Table 151. Had a routine dental exam in the past year
Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 79% | 364 |
| NCI-IDD | 75% | 11,276 |

Table 152. Had an eye exam/vision screening in the past year
Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|-------|
| MA ▼ | 48% | 323 |
| NCI-IDD | 56% | 9,765 |

Table 153. Had a hearing test in the past five years
Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|-------|
| MA *▲ | 65% | 273 |
| NCI-IDD | 51% | 7,273 |

Table 154. Had a Pap test in the past three years (among women 21 and older)
Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|-------|
| MA *▼ | 41% | 130 |
| NCI-IDD | 55% | 3,025 |

Table 155. Had a mammogram test in the past two years (among women age 50 and over)
Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 62% | 84 |
| NCI-IDD | 74% | 1,313 |

Table 156. Last colorectal cancer screening (among people age 45 to 75)
Information may have been obtained through state records

| State v NCI | Colonoscopy in past 10 years | Flexible sigmoidoscopy in past 5 years | Fecal occult blood test or fecal immunochemical test in the past year | Never had exam or screening | N |
|----------------|------------------------------------|--|--|--------------------------------------|-------|
| MA | 46% | 2% | 7% | 20% | 200 |
| NCI-IDD | 32% | 1% | 5% | 20% | 4,884 |

Table 157. Had a flu vaccine in the past 12 months
Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 78% | 323 |
| NCI-IDD | 73% | 9,681 |

Table 158. Went to the emergency room for any reason to get care for themselves in the past 12 months
Proxy respondents were allowed for this question

| State v NCI | Went to ER in past 12 months | Did not go to ER in past 12 months | N |
|----------------|---------------------------------------|---|--------|
| MA | 27% | 73% | 388 |
| NCI-IDD | 26% | 74% | 12,934 |

Table 159. Had an unexpected hospital admission due to dehydration, bowel obstruction, seizure, aspiration, or GERD, in the past year¹⁹
Information may have been obtained through state records

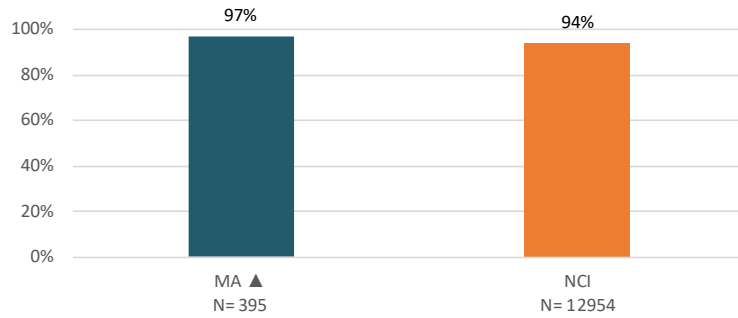
| State v NCI | Dehydration | Bowel obstruction | Seizure | Aspiration | Gastro- Esophageal Reflux Disease | N |
|----------------|-------------|----------------------|---------|------------|--|-----|
| MA | 26% | 13% | 35% | 30% | 4% | 23 |
| NCI-IDD | 12% | 14% | 38% | 15% | 23% | 739 |

Table 160. Fell and hurt themselves in the past six months
Proxy respondents were allowed for this question

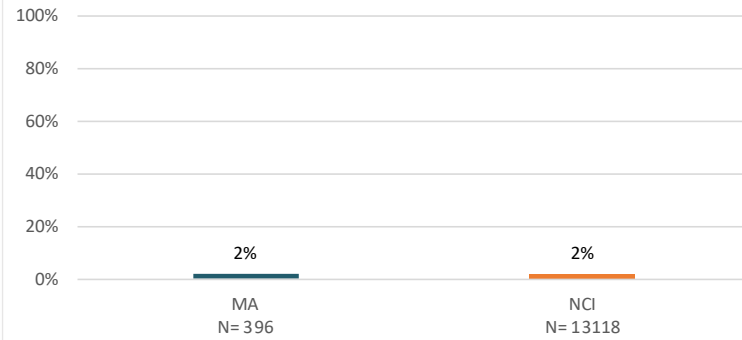
| State v NCI | Fell and hurt themselves in past 6 months | Did not fall and hurt themselves in past 6 months | N |
|----------------|---|---|--------|
| MA | 14% | 86% | 394 |
| NCI-IDD | 14% | 86% | 12,970 |

¹⁹ Percentage shows “Of those with an unexpected hospital admission due to dehydration, bowel obstruction, seizure, aspiration, or GERD, in the past year, the percent that were hospitalized for each condition.”

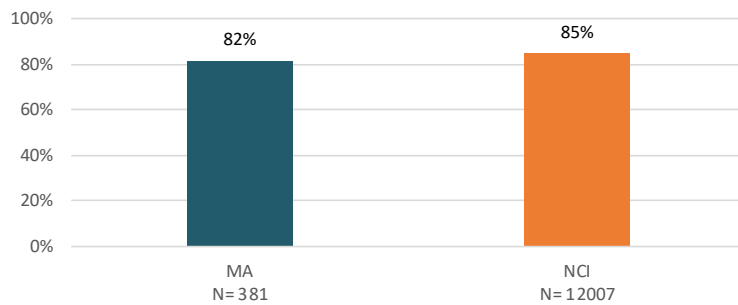
Has a primary care doctor or practitioner
(information may have been obtained through
state records)



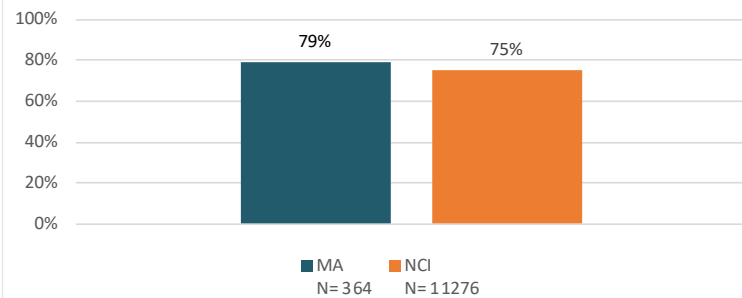
In poor health (proxy respondents were allowed
for this question)



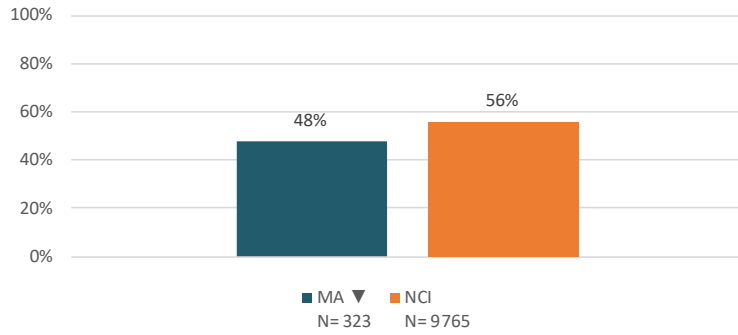
Had a complete physical exam in the past year
(information may have been obtained through
state records)



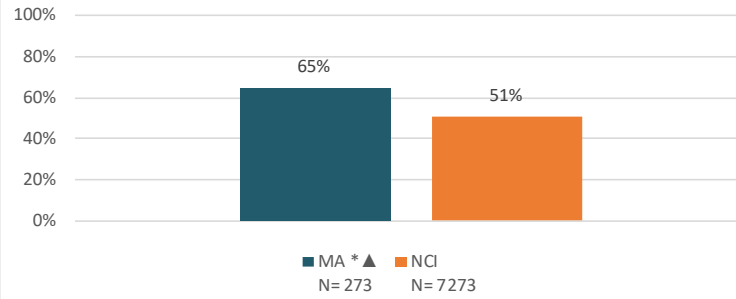
Had a routine dental exam in the past year
(information may have been obtained through
state records)



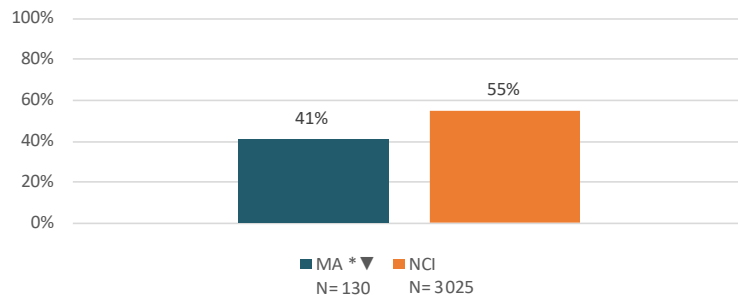
Had an eye exam in the past year (information may have been obtained through state records)



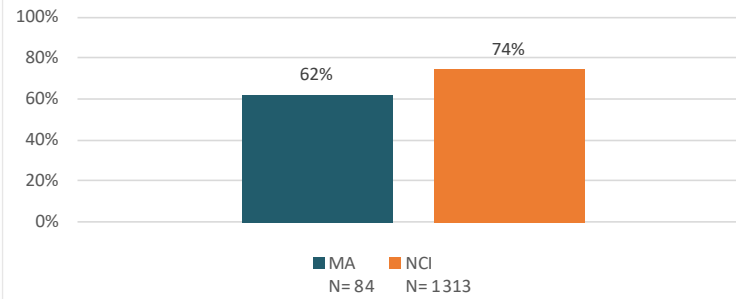
Had a hearing test in the past five years (information may have been obtained through state records)



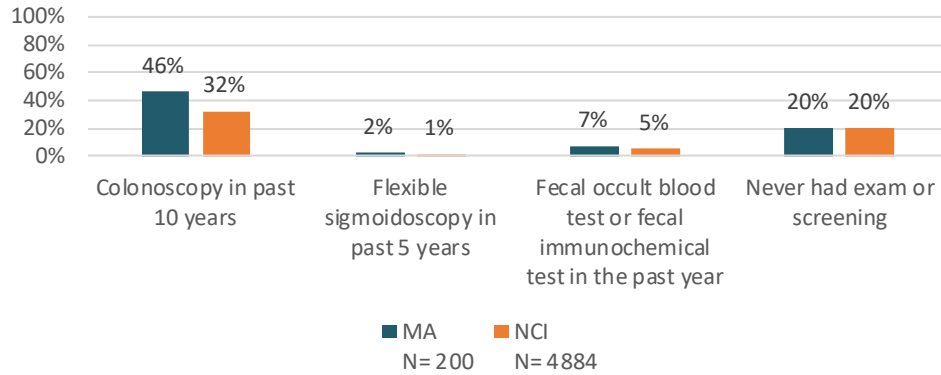
Had a Pap test in the past three years women 21 and older (information may have been obtained through state records)



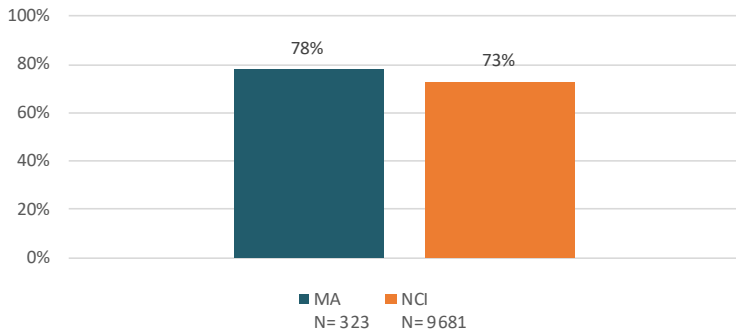
Had a mammogram test in the past two years women 40 and older (information may have been obtained through state records)



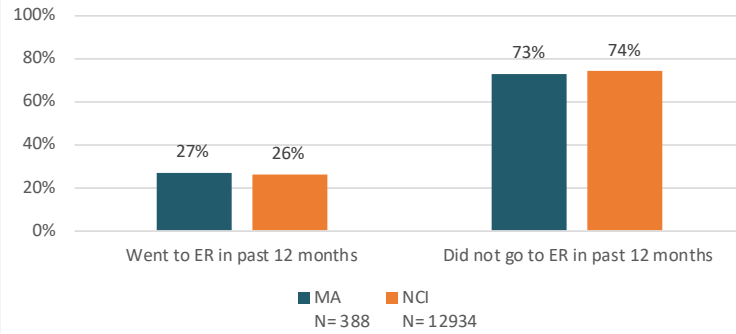
Last colorectal cancer screening (people 45 through 75; information may have been obtained through state records)



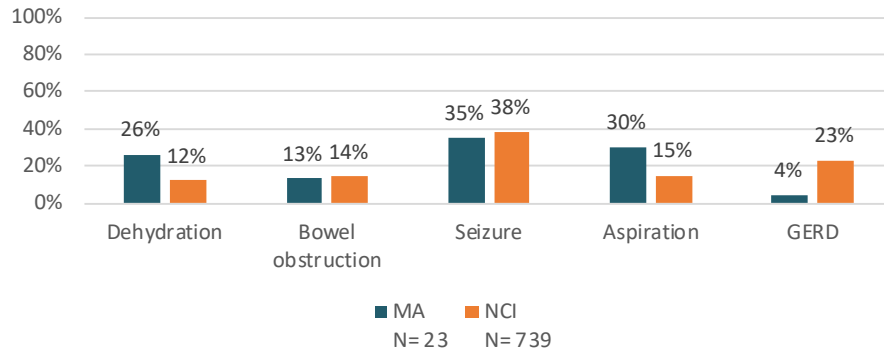
Had a flu vaccine in the past year (information may have been obtained through state records)



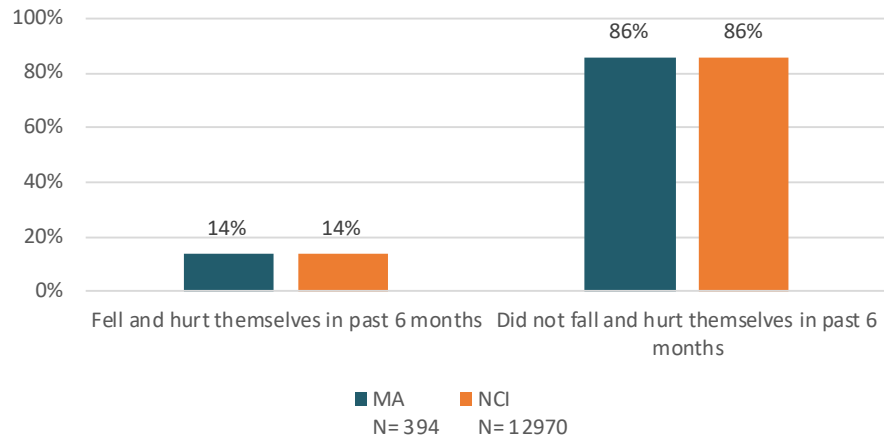
Went to the emergency room for any reason to get care for themselves in the past 12 months



Had an unexpected hospital admission due to dehydration, bowel obstruction, seizure, aspiration, or GERD, in the past year



Fell and hurt themselves in the past 6 months



Medication

Value Statement: Medications are used effectively and appropriately

Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

Table 161. Takes at least one medication for mood, anxiety, psychotic disorder, and/or behavioral challenges
Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 62% | 391 |
| NCI-IDD | 56% | 11,808 |

Table 162. Takes medication for mood, anxiety, and/or psychotic disorders
Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|--------|
| MA ▲ | 60% | 389 |
| NCI-IDD | 53% | 11,844 |

Table 163. Number of medications taken for at least one of the following: mood disorders, anxiety, or psychotic disorders
Information may have been obtained through state records

| State v NCI | 1-2 Medications | 3-4 Medications | 5-10 Medications | 11 or More Medications | N |
|----------------|--------------------|--------------------|---------------------|---------------------------|-------|
| MA | 62% | 30% | 8% | 0% | 229 |
| NCI-IDD | 66% | 27% | 7% | 0% | 5,996 |

Table 164. Takes medication for behavior challenges
Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 24% | 385 |
| NCI-IDD | 26% | 11,689 |

Table 165. Number of medications taken for behavior challenges if taking at least one for this purpose
Information may have been obtained through state records

| State v NCI | 1-2 Medications | 3-4 Medications | 5-10 Medications | 11 or More Medications | N |
|----------------|--------------------|--------------------|---------------------|---------------------------|-------|
| MA | 73% | 20% | 8% | 0% | 91 |
| NCI-IDD | 77% | 19% | 4% | 0% | 2,958 |

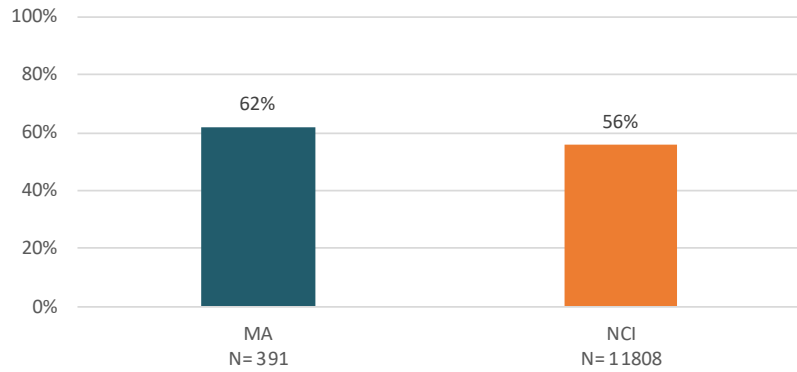
Table 166. Has behavior plan
Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|--------|
| MA ▼ | 21% | 383 |
| NCI-IDD | 27% | 12,568 |

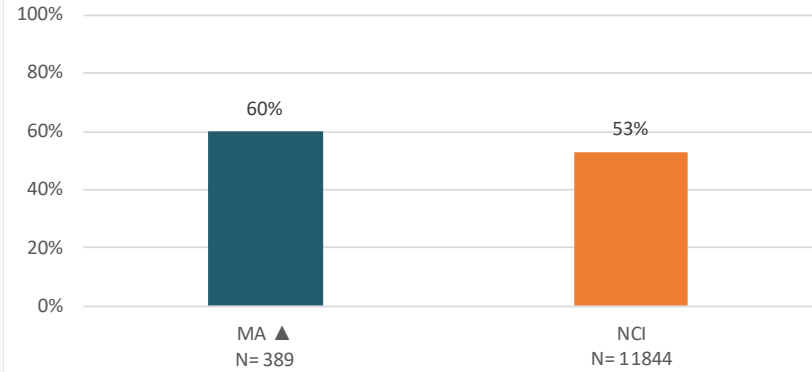
Table 167. Has behavior plan (among those who take medication for a behavior challenge)
Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 53% | 83 |
| NCI-IDD | 58% | 3,102 |

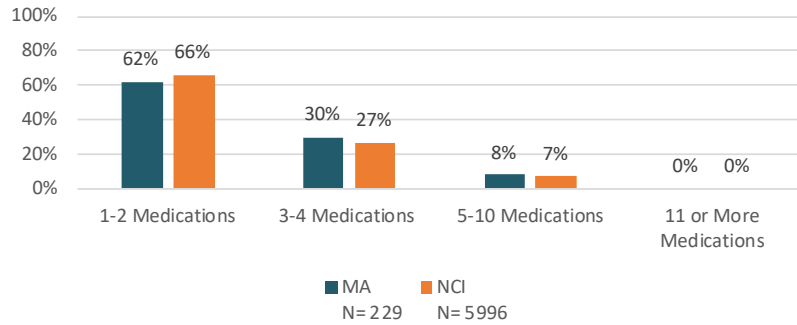
Takes at least one medication for mood anxiety psychotic disorder and/or behavioral challenges



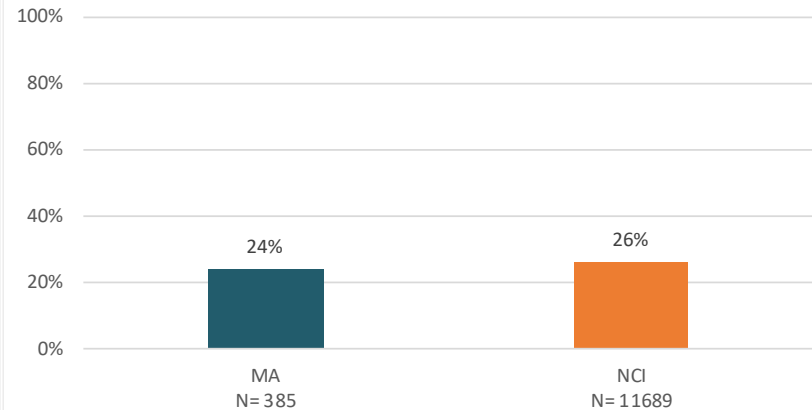
Takes medication for mood anxiety and/or psychotic disorders



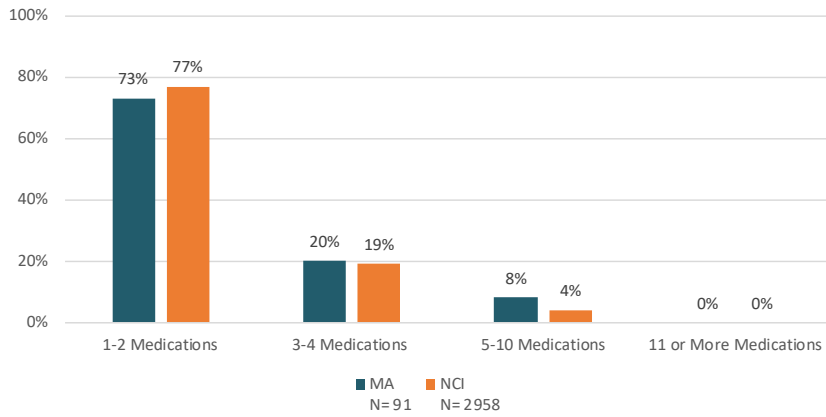
Number of medications taken for at least one of the following mood disorders anxiety or psychotic disorders



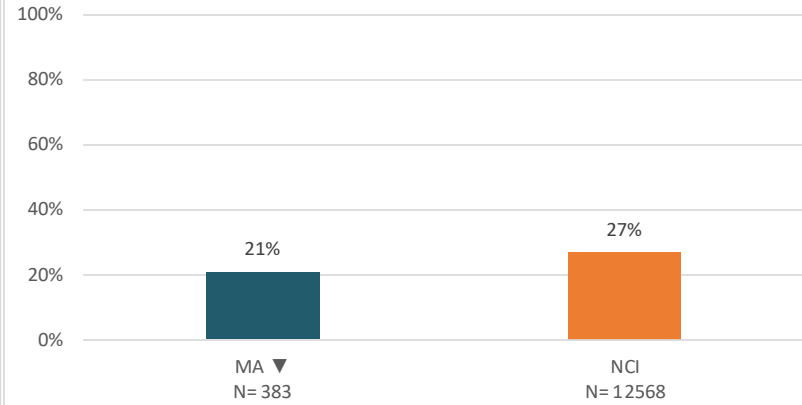
Takes medication for behavior challenges



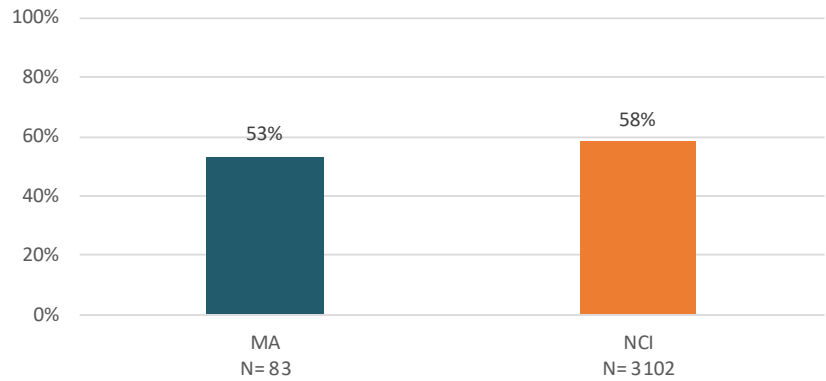
Number of medications taken for behavior challenges



Has a behavior plan



Has a behavior plan (among those who take medication for a behavior challenge)



Wellness

Value Statement: People are supported to engage in and maintain healthy habits and lifestyles

Important note on data

Several states had large amounts of missing data or data recorded as “don’t know.” Where 25% or more of a state’s sample had “don’t know” or missing responses, we used an asterisk (*) to indicate that state’s data should be interpreted with caution as it may not accurately represent the sample or service population.

Table 168. Uses tobacco products²⁰

Information may have been obtained through state records

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 6% | 379 |
| NCI-IDD | 7% | 12,664 |

Table 169. Body Mass Index (BMI) category²¹

Information may have been obtained through state records

| State v NCI | Underweight | Normal | Overweight | Obese | N |
|----------------|-------------|--------|------------|-------|--------|
| MA | 5% | 27% | 30% | 38% | 367 |
| NCI-IDD | 5% | 30% | 28% | 37% | 10,701 |

Table 170. Exercises or does physical activity at least once per week for 10 minutes or more at a time

Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA ▲ | 87% | 393 |
| NCI-IDD | 80% | 13,008 |

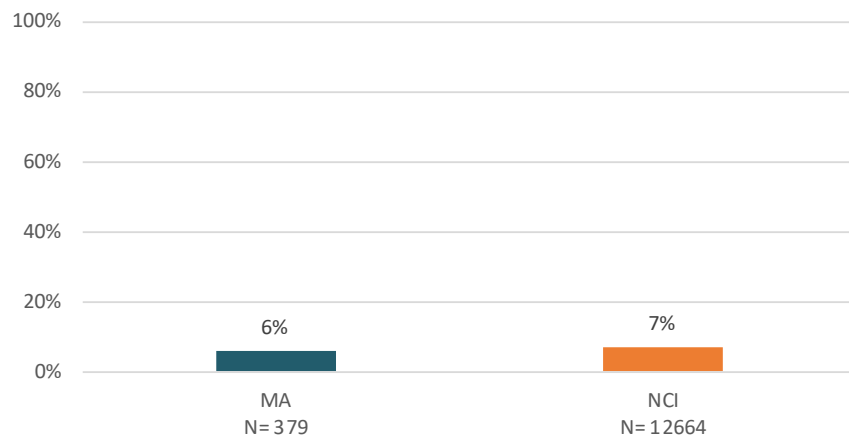
²⁰ A higher percentage for this item may not indicate a more positive result

²¹ BMI calculated using data on weight and height

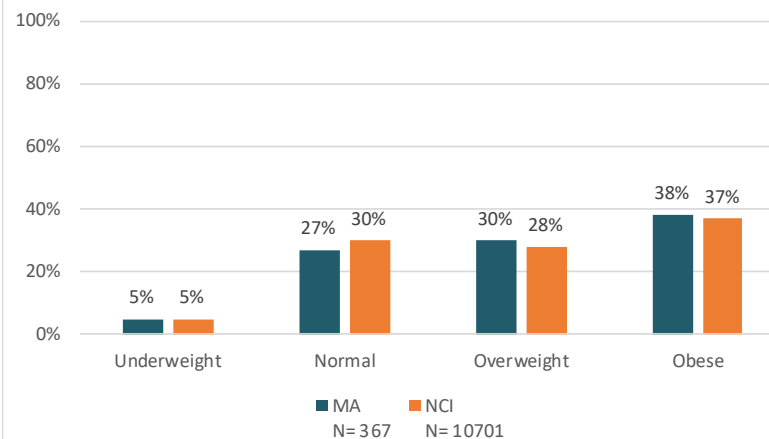
Table 171. Exercises or does physical activity at least once per week that makes the muscles in arms, legs, back, and/or chest work hard
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 31% | 390 |
| NCI-IDD | 33% | 12,967 |

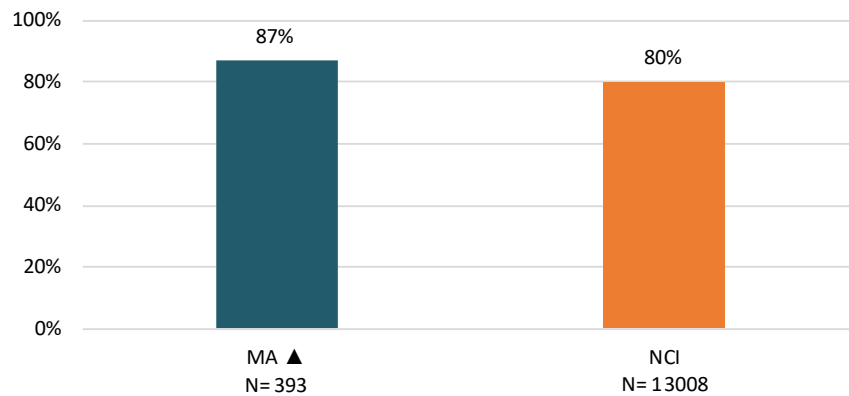
Uses tobacco products



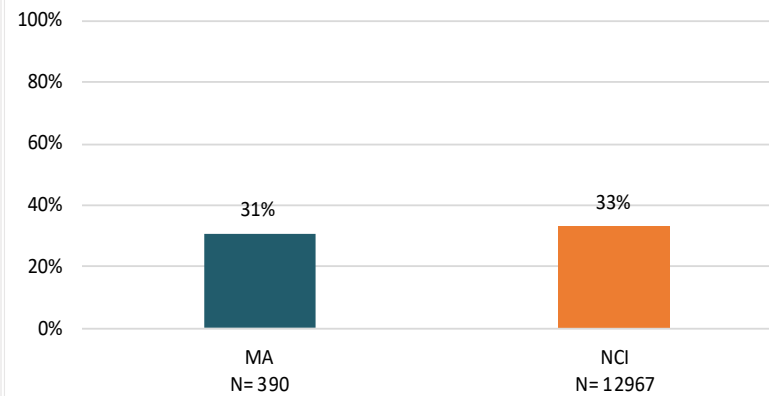
Body Mass Index (BMI) category



Exercises or does physical activity at least once a week at least 10 minutes at a time



Exercises for the muscles in arms legs back and/or chest



Rights and Respect

Value Statement: People's rights are respected and people receive the same respect and protections as others in the community.

Table 172. Has attended a self-advocacy group, meeting, conference or event or had the opportunity and chose not to
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA | 38% | 369 |
| NCI-IDD | 34% | 12,078 |

Table 173. Has ever voted in local, state, or federal election, or had the opportunity and chose not to
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA ▲ | 62% | 370 |
| NCI-IDD | 54% | 12,551 |

Table 174. Has a place to be alone in the home

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 97% | 261 |
| NCI-IDD | 97% | 8,100 |

Table 175. Has a key to the home
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA ▼ | 42% | 391 |
| NCI-IDD | 51% | 13,084 |

Table 176. Wants a key to the home (if does not have one)
Proxy respondents were allowed for this question

| State v NCI | Yes | Maybe | No | N |
|----------------|-----|-------|-----|-------|
| MA | 27% | 12% | 61% | 196 |
| NCI-IDD | 17% | 9% | 74% | 5,669 |

Table 177. Can lock bedroom if wants
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA ▲ | 74% | 370 |
| NCI-IDD | 59% | 12,158 |

Table 178. Others (who do not live in the home) let person know before entering home

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 83% | 252 |
| NCI-IDD | 88% | 7,899 |

Table 179. Others let person know before coming into person's bedroom

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 78% | 258 |
| NCI-IDD | 82% | 7,936 |

Table 180. Others read person’s mail or email without asking
A higher average for this item may not reflect a more positive result

| State v NCI | Average | N |
|----------------|---------|-------|
| MA ▲ | 19% | 239 |
| NCI-IDD | 12% | 7,297 |

Table 181. There are no rules for using phone or internet

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 87% | 242 |
| NCI-IDD | 82% | 7,390 |

Table 182. There are rules about having friends or visitors in the home

| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 29% | 236 |
| NCI-IDD | 31% | 7,315 |

Table 183. Can stay at home if others in the house go somewhere²²
Proxy respondents were allowed for this question

| State v NCI | Average | N |
|----------------|---------|--------|
| MA ▲ | 57% | 359 |
| NCI-IDD | 48% | 12,111 |

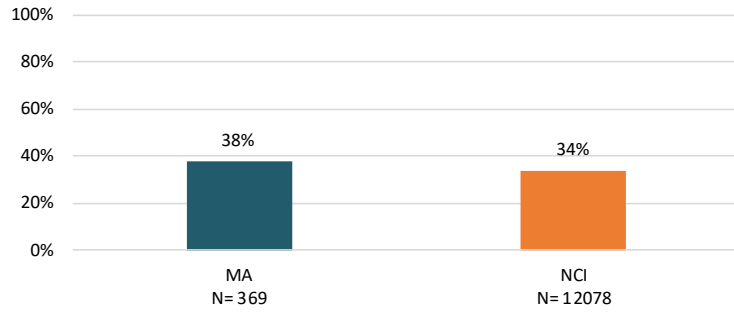
²² Please note: The denominator for this item does not exclude people who live at home, which differs from past NCI-IDD reporting.

Table 184. Respect for Personal Space Scale²³

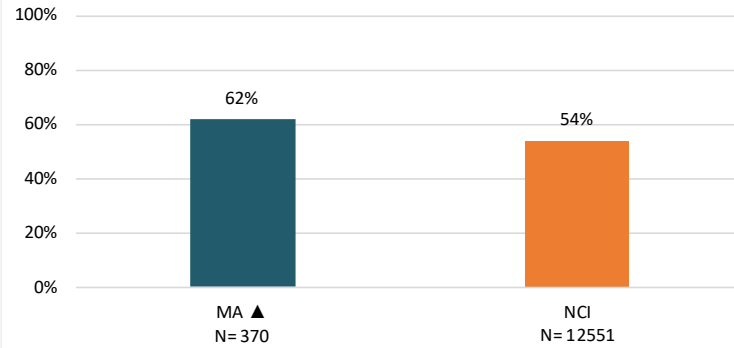
| State v NCI | Average | N |
|----------------|---------|-------|
| MA | 86% | 264 |
| NCI-IDD | 89% | 8,120 |

²³ The scale includes: • Other people let respondents know before they come into their home • Other people let respondents know before coming into their bedroom • Respondent has a place to be alone in their home

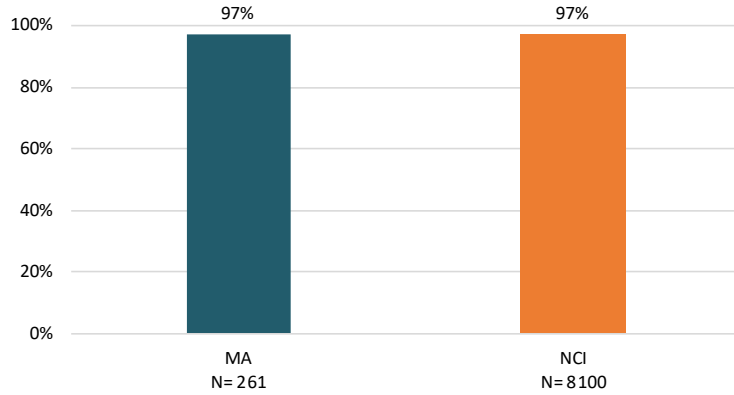
Has attended a self-advocacy group, meeting, conference or event or had the opportunity and chose not to



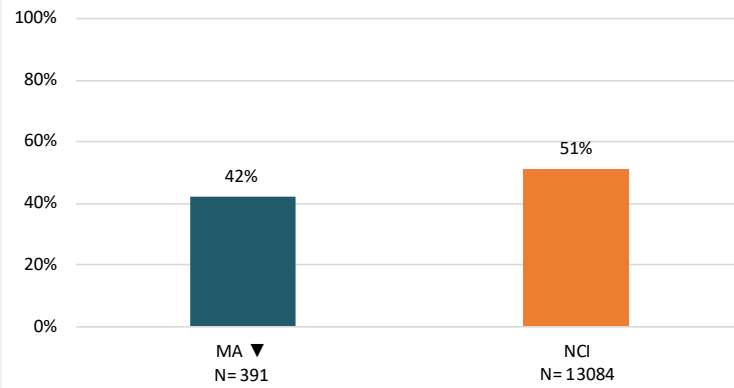
Has voted in local state or federal election or had the opportunity and chose not to



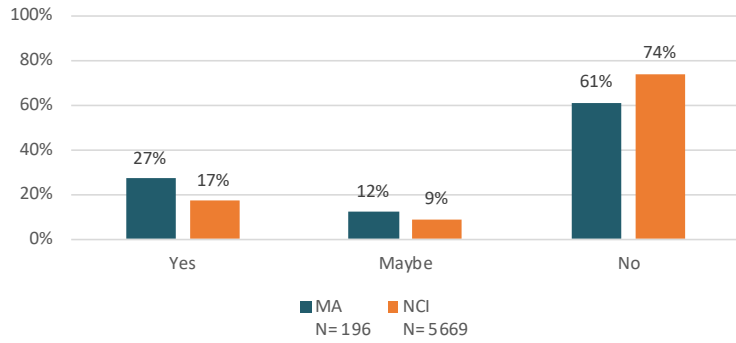
Has a place to be alone in the home



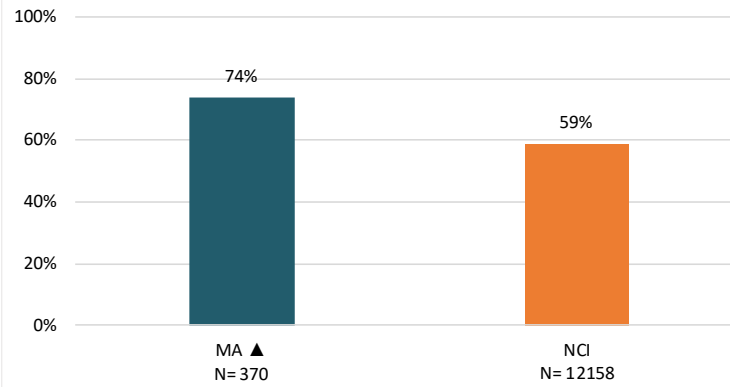
Has a key to the home



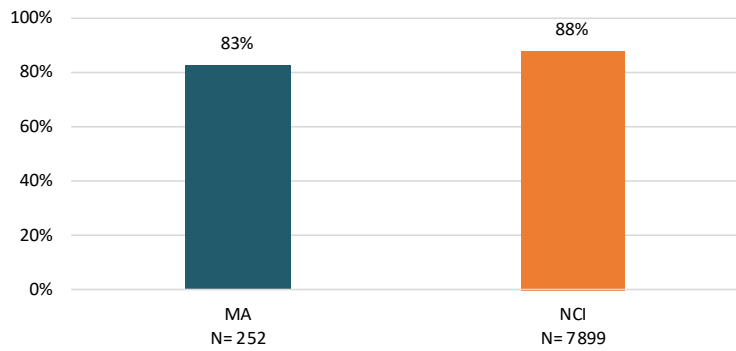
Wants a key to the home (if respondent does not have one)



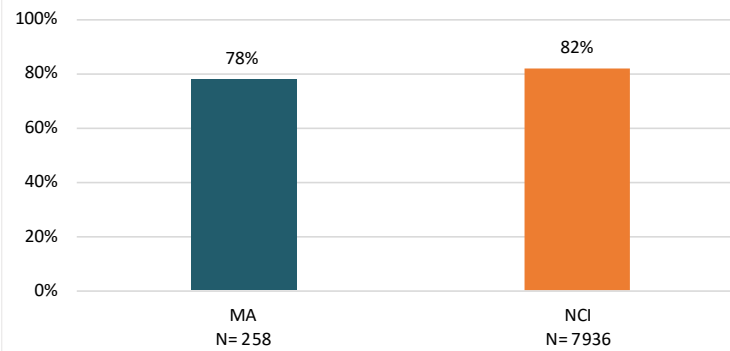
Can lock bedroom



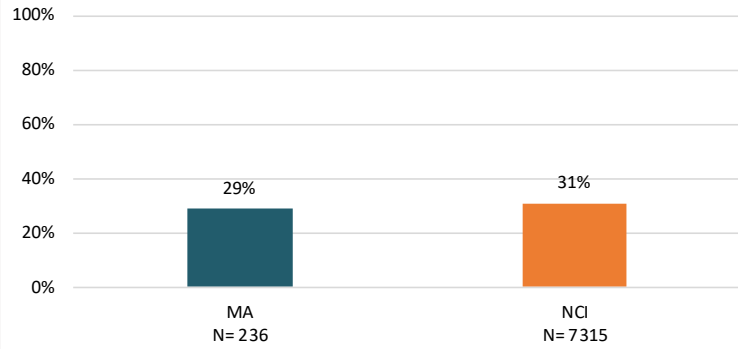
Others (who do not live in the home) let person know before entering home



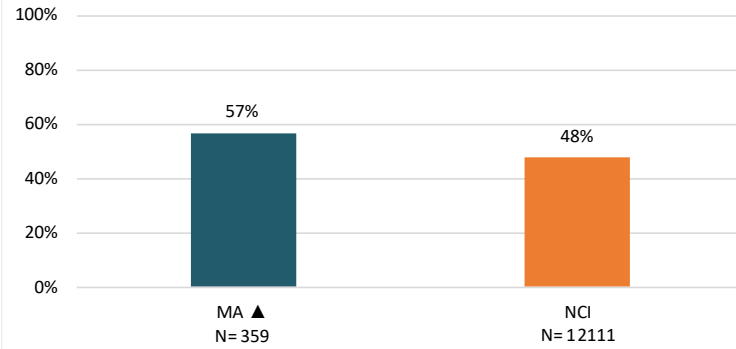
Others let the person know before entering person's bedroom



There are rules about having friends or visitors at home



Can stay at home if others in the house go somewhere if not living alone



Respect for Personal Space Scale

