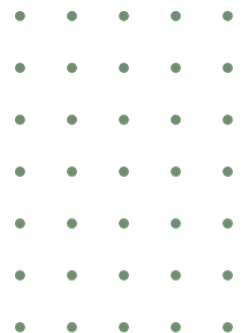


# National Core Indicators<sup>®</sup> - Intellectual and Developmental Disabilities (NCI<sup>®</sup>-IDD)



National Report 2022-23

## Access



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## Where do these data come from?

All information in this section comes directly from the person receiving services, or for some select questions, from a “proxy” respondent. A proxy respondent is someone who knows the person well (e.g., a family member), proxy respondents may not be a case manager/service coordinator. Items that allow for proxy respondents are noted in the table title. Read more about why we allow proxy respondents for select questions in the IPS in the Overview chapter of this report.

Items in this chapter are a part of the NCI-IDD Individuals Outcomes domain (or topic area) and comprise the “Access” subdomain (a specific area of concern within the domain). The Access subdomain includes items that help determine whether “Services and supports are available, accessible, and responsive to people’s needs People know the options available to them for services and supports”.

Read more about NCI-IDD domains and sub-domains in the Overview chapter of this report.

## What are “collapsed” data?

Many questions in the IPS allow respondents to answer a question with “middle” response like “maybe”, “sometimes” or “in-between”. The tables in this section present collapsed data. That means that two or more response options are grouped together if they are considered to reflect a positive outcome.

To see the breakout of responses for each option, please see Appendix C.

## Scales

Scales are used to combine responses from multiple similar questions into one variable. In this way we can measure an overarching concept rather than specific elements of the concept. To create a scale, statistical tests are required to ensure that the multiple items share common properties. Scales were created using factor analysis.

One Adequate Transportation scale was produced by using data from two variables; variables related to having transportation when wants and needs it. Each scale’s reliability was assessed using Cronbach’s alpha. The scales had an adequate level of internal consistency and reliability.

## What is weighting and why do we do it?

The NCI-IDD averages are “weighted” to reflect the states’ relative population and sample sizes. We created the weights using the state’s number of valid surveys and its total survey-eligible population. This way, a state that provides services to a larger number of people but uses a sample similar in size to other states has a greater influence on the overall NCI-IDD average (that is, its contribution is *proportional to its service population*). You can read more about this in the Methodology section of the Overview chapter. The number of respondents (N) for each question *is not* weighted.

## Presentation of state and weighted NCI-IDD averages

### *Averages*

For the most part, the state outcomes are shown in descending order of percentage and are categorized as statistically significantly above the NCI-IDD Average, within the range of the NCI-IDD Average, or significantly below the NCI-IDD Average. Statistical significance is taken to be at or below the .01 level. For those states that fall within the NCI-IDD Average range, their ‘always’ or ‘yes’ response was not statistically different from the NCI-IDD Average. Other tables show the states listed in alphabetical order and are not tested for significance.

Tables that show significance also break out average results for each state by the type of residence: ICF/IID or other institutional settings, group residence, own home, parent/relative’s home, foster or host home. Figure A on the following page shows, by state, the percentage of people surveyed in each residence type. Please note though that:

- Significance testing was not performed on the breakouts by residence
- The number of people in each residential setting is often too small to allow for valid state-to-state comparisons
- And in many cases, statistically valid conclusions cannot be drawn about differences in results between residence types

Still, we provide this information for states’ internal purposes. It should not be used to compare one state with another.

To protect people’s privacy, we do not show the data when 20 or fewer people from a state or residence type responded to a question (though their responses are included in the NCI-IDD average).

## Important Note on Changes to the 2022-23 Survey Tool

NCI-IDD operates on a six-year revisions cycle to regularly ensure the current set of indicators meet the needs of state systems and reflect current needs in the field. Survey changes are guided by state managers, people with disabilities, and other experts in the field. The 2021-22 survey tool reflected changes based on this guidance and additional survey testing. Please note, any changes to the survey tool may affect comparison to previous years’ data, therefore any cross-year comparison should be made with caution.

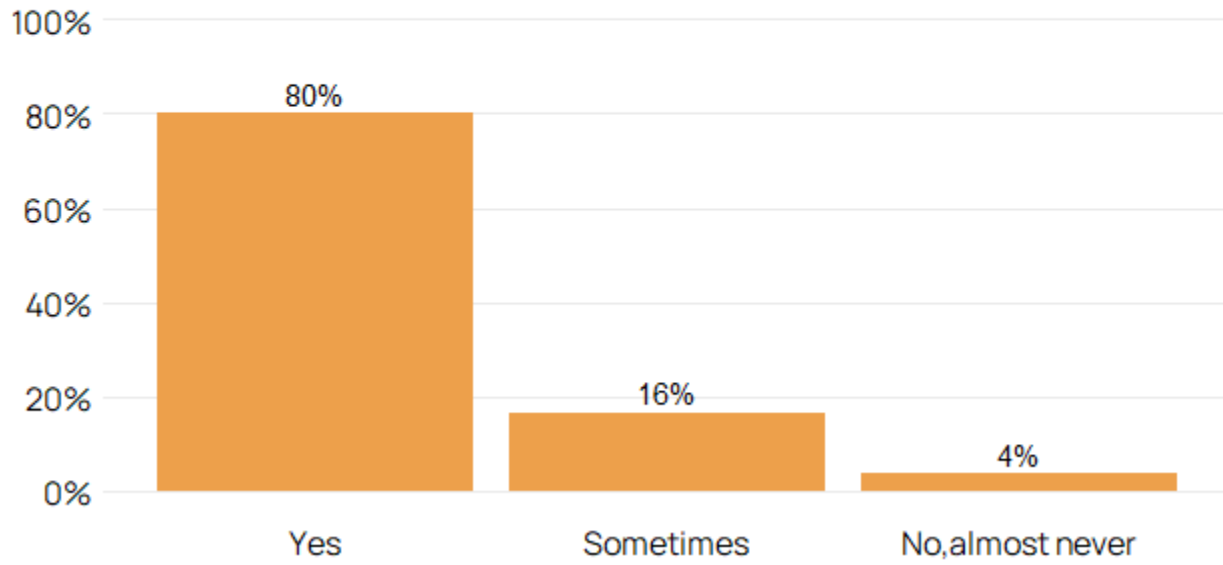
Figure A. Percentage of people surveyed in each residence type by state

State (names abbreviated)	Institutional settings	Community-based Group Residential settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care/Host Home	N
AL	0%	69%	10%	21%	0%	477
AR	0%	13%	43%	41%	4%	417
CA	7%	23%	13%	56%	1%	8808
CT	0%	48%	14%	35%	3%	600
DE	0%	54%	3%	40%	3%	414
DC	18%	38%	34%	6%	5%	133
FL	0%	36%	14%	50%	0%	524
GA	0%	37%	12%	39%	12%	406
HI	0%	4%	3%	52%	41%	344
IL	2%	47%	7%	43%	1%	398
IN	31%	19%	9%	41%	0%	1074
KS	0%	48%	20%	30%	3%	312
KY	0%	28%	9%	40%	23%	437
MD	1%	32%	10%	57%	0%	522
MI	0%	37%	18%	41%	3%	652
MN	0%	47%	9%	39%	4%	401
MO	2%	24%	33%	39%	3%	400
MT	0%	48%	31%	20%	0%	365
NE	5%	25%	15%	25%	30%	420
NV	0%	48%	14%	32%	6%	416
NH	1%	15%	9%	41%	33%	392
NJ	0%	38%	13%	47%	2%	459
NY	0%	41%	7%	51%	1%	1662
NC	6%	21%	6%	51%	15%	590
OK	0%	45%	19%	35%	2%	400
OR	0%	15%	10%	61%	14%	418
PA	8%	38%	11%	39%	4%	663
SC	1%	51%	14%	29%	5%	509
TX	5%	7%	8%	39%	40%	416
UT	7%	40%	10%	28%	16%	352
VA	0%	36%	9%	39%	17%	757
WI	4%	26%	31%	39%	0%	321
WY	0%	0%	45%	55%	0%	269
<b>Weighted NCI-IDD Average</b>	4%	31%	13%	46%	6%	24728

Table note: Institutional settings includes ICF/IID, Nursing Facilities, and other institutional settings

## **Charts and Tables**

**Are you able to get places when you want to do something outside your home, like going out to see friends, for entertainment, or to do something fun?**



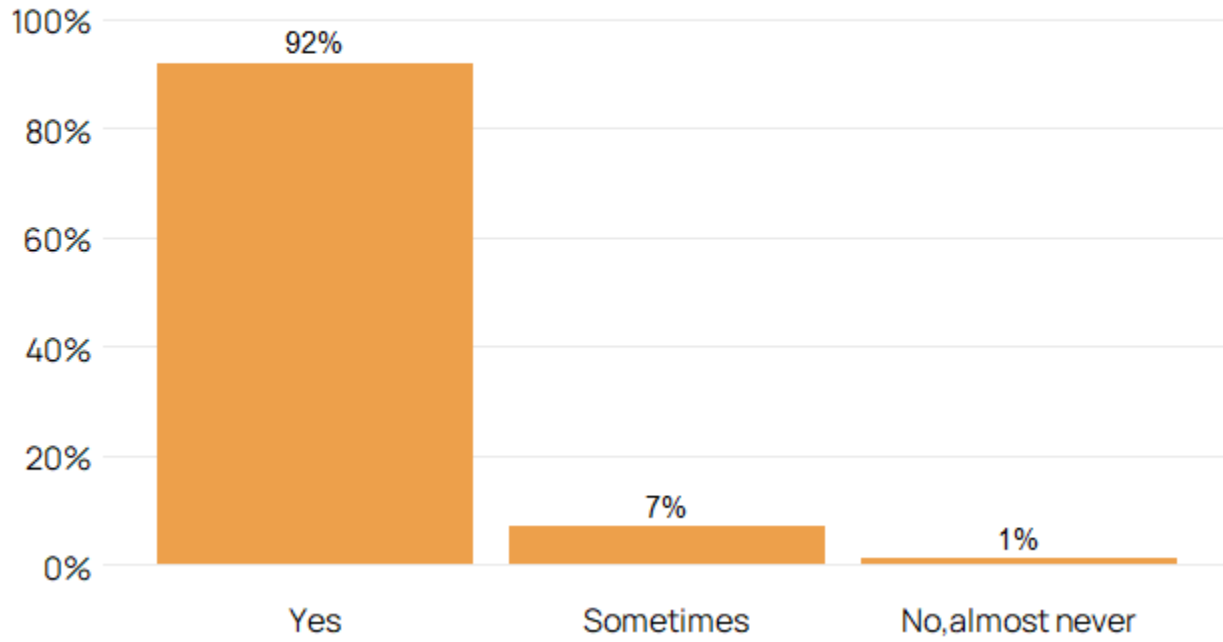
**Table 1. Able to get places when wants to do something outside of home like going out to see friends, for entertainment, or to do something fun.**

Key: Up arrow ( ↑ ) represents Significantly Above Average; down arrow ( ↓ ) represents Significantly Below Average

State (names abbreviated)	Average within State	N	Institutional Settings	Group Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AR ↑	94%	289	n/a	96%	93%	93%	n/a
GA ↑	92%	216	n/a	93%	91%	93%	85%
PA ↑	90%	358	n/a	90%	89%	89%	n/a
VA ↑	87%	350	n/a	88%	75%	89%	91%
IN ↑	84%	749	85%	85%	83%	83%	n/a
OK	86%	239	n/a	85%	82%	89%	n/a
KS	86%	237	n/a	82%	94%	92%	n/a
NC	85%	323	n/a	86%	81%	85%	86%
HI	85%	137	n/a	n/a	n/a	85%	86%
MN	84%	208	n/a	85%	83%	82%	n/a
CT	83%	318	n/a	82%	84%	82%	n/a
IL	83%	216	n/a	79%	87%	86%	n/a
NY	82%	920	n/a	84%	74%	83%	n/a
MO	82%	250	n/a	80%	84%	81%	n/a
SC	81%	272	n/a	81%	81%	79%	n/a
AL	81%	249	n/a	83%	81%	73%	n/a
NJ	81%	221	n/a	84%	65%	87%	n/a
OR	81%	263	n/a	71%	71%	83%	94%
DE	81%	235	n/a	82%	n/a	78%	n/a
<b>NCI-IDD Average</b>	<b>80%</b>	<b>14,707</b>	<b>75%</b>	<b>80%</b>	<b>80%</b>	<b>81%</b>	<b>79%</b>
WY	79%	263	n/a	n/a	78%	80%	n/a
NV	79%	346	n/a	75%	78%	85%	82%
DC	79%	205	n/a	85%	65%	n/a	n/a
MI	77%	364	n/a	75%	80%	80%	n/a
UT	76%	224	n/a	71%	81%	93%	82%
WI	76%	123	n/a	n/a	79%	83%	n/a
MD	75%	315	n/a	74%	74%	74%	n/a
MT	73%	241	n/a	71%	72%	83%	n/a
NE ↓	69%	323	n/a	75%	67%	59%	69%
TX ↓	69%	206	n/a	n/a	71%	74%	72%
FL ↓	68%	231	n/a	61%	85%	66%	n/a
KY ↓	68%	202	n/a	63%	n/a	78%	60%
NH ↓	62%	199	n/a	43%	58%	71%	67%



### Do you have a way to get places you need to go (like work, appointments, etc.)?



**Table 2. Has a way to get places needs to go (like work, appointments, etc.)**

Key: Up arrow (↑) represents Significantly Above Average; down arrow (↓) represents Significantly Below Average

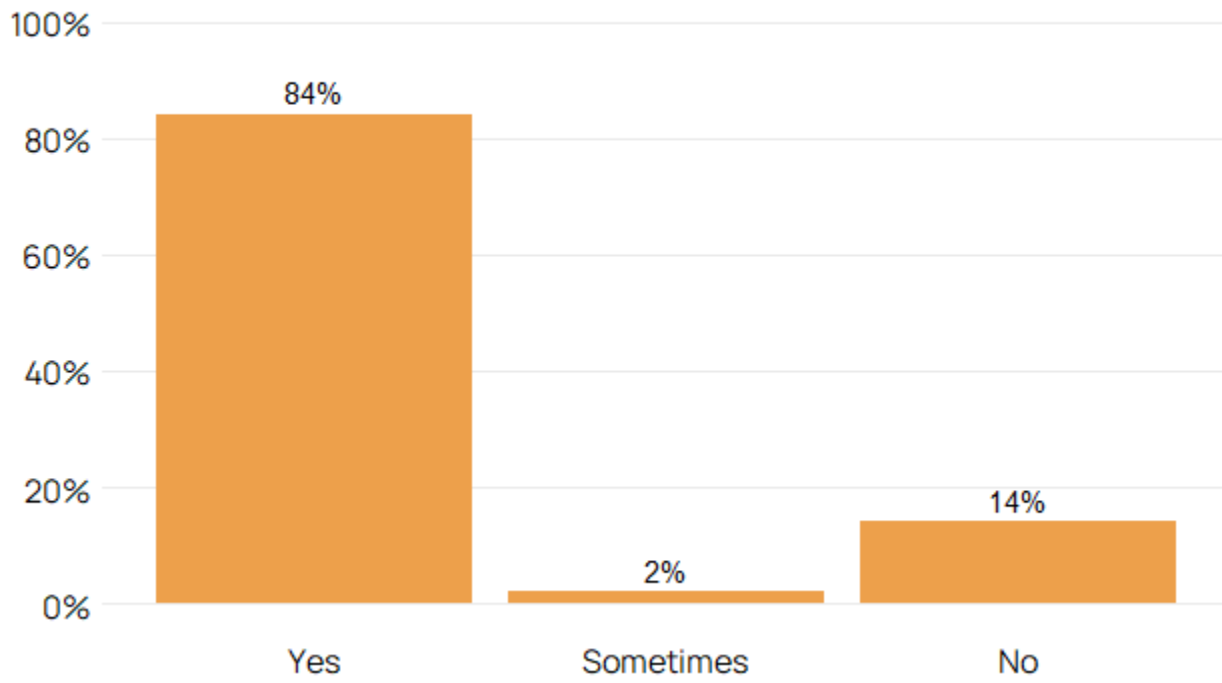
State (names abbreviated)	Average within State	N	Institutional Settings	Group Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AR ↑	99%	288	n/a	100%	99%	100%	n/a
GA ↑	99%	219	n/a	99%	97%	99%	100%
CT ↑	98%	313	n/a	98%	99%	98%	n/a
NC ↑	98%	327	n/a	99%	94%	99%	98%
KS ↑	98%	245	n/a	99%	98%	98%	n/a
WY ↑	97%	264	n/a	n/a	96%	98%	n/a
IL ↑	96%	220	n/a	97%	92%	97%	n/a
PA ↑	96%	369	n/a	98%	90%	96%	n/a
VA ↑	95%	354	n/a	97%	90%	94%	100%
IN ↑	94%	759	97%	94%	93%	93%	n/a
OK	95%	242	n/a	96%	92%	97%	n/a
MD	95%	322	n/a	95%	92%	96%	n/a
HI	95%	138	n/a	n/a	n/a	96%	92%
SC	94%	271	n/a	97%	89%	90%	n/a
MO	94%	251	n/a	98%	96%	89%	n/a
MT	93%	246	n/a	92%	95%	92%	n/a
NV	93%	349	n/a	92%	96%	92%	100%
DE	93%	240	n/a	97%	n/a	91%	n/a
MN	93%	208	n/a	96%	90%	93%	n/a
NY	93%	930	n/a	95%	89%	93%	n/a
MI	93%	362	n/a	96%	88%	94%	n/a
<b>NCI-IDD Average</b>	<b>92%</b>	<b>14,833</b>	<b>92%</b>	<b>94%</b>	<b>90%</b>	<b>92%</b>	<b>91%</b>
OR	92%	263	n/a	100%	92%	88%	100%
NJ	92%	224	n/a	94%	86%	92%	n/a
AL	91%	257	n/a	92%	84%	93%	n/a
DC	91%	211	n/a	96%	84%	n/a	n/a
UT	90%	226	n/a	87%	85%	98%	92%
NE	89%	327	n/a	89%	84%	85%	93%
WI	87%	126	n/a	n/a	83%	95%	n/a
TX ↓	86%	207	n/a	n/a	92%	85%	89%
FL ↓	83%	234	n/a	82%	86%	82%	n/a
KY ↓	76%	201	n/a	66%	n/a	86%	72%
NH ↓	74%	200	n/a	66%	65%	80%	75%

**Table 3. Adequate Transportation Scale**

State (names abbreviated)	Average within State	N	Institutional Settings	Group Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AL	86%	248	n/a	88%	82%	83%	n/a
AR	96%	285	n/a	98%	96%	96%	n/a
CT	91%	312	n/a	91%	91%	91%	n/a
DC	80%	203	n/a	90%	74%	n/a	n/a
DE	87%	235	n/a	90%	n/a	85%	n/a
FL	76%	230	n/a	71%	86%	74%	n/a
GA	95%	216	n/a	96%	94%	97%	92%
HI	90%	136	n/a	n/a	n/a	91%	88%
IL	90%	212	n/a	88%	89%	91%	n/a
IN	89%	745	91%	90%	88%	88%	n/a
KS	93%	235	n/a	91%	96%	95%	n/a
KY	72%	201	n/a	64%	n/a	82%	66%
MD	85%	313	n/a	85%	83%	85%	n/a
MI	86%	361	n/a	86%	84%	87%	n/a
MN	89%	208	n/a	90%	87%	88%	n/a
MO	89%	247	n/a	89%	90%	87%	n/a
MT	84%	238	n/a	83%	84%	89%	n/a
NC	91%	321	n/a	92%	87%	92%	92%
NE	78%	318	n/a	82%	75%	72%	81%
NH	68%	198	n/a	54%	62%	75%	71%
NJ	87%	219	n/a	89%	76%	90%	n/a
NV	86%	342	n/a	83%	87%	88%	91%
NY	88%	915	n/a	89%	81%	88%	n/a
OK	91%	237	n/a	91%	87%	93%	n/a
OR	86%	255	n/a	86%	81%	85%	97%
PA	93%	358	n/a	94%	90%	93%	n/a
SC	88%	270	n/a	89%	85%	85%	n/a
TX	78%	206	n/a	n/a	81%	79%	81%
UT	83%	222	n/a	79%	83%	95%	87%
VA	91%	347	n/a	92%	84%	92%	96%
WI	82%	120	n/a	n/a	81%	89%	n/a
WY	88%	262	n/a	n/a	87%	89%	n/a
<b>NCI-IDD Average</b>	<b>86%</b>	<b>14,553</b>	<b>84%</b>	<b>87%</b>	<b>85%</b>	<b>87%</b>	<b>85%</b>

The scale scores were calculated using data from two variables—having access to transportation when wanted (Table 1) and having access to transportation when needed (Table 2).

## Do you have access to the internet?



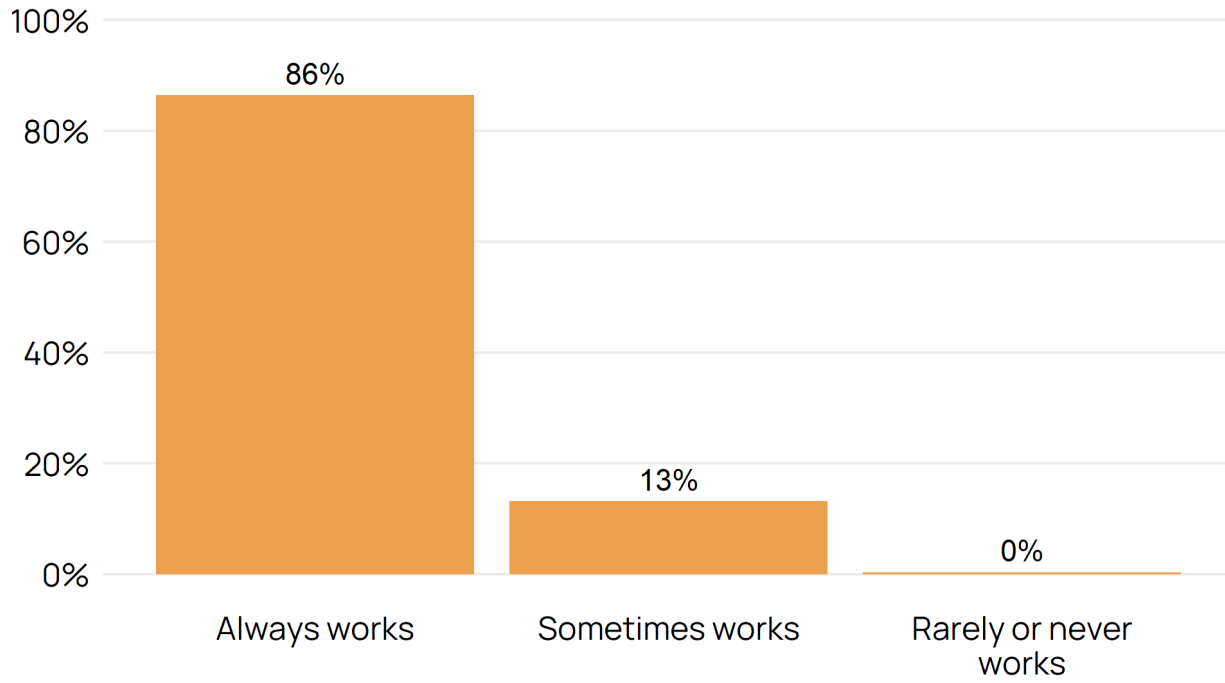
**Table 4. Has access to the internet***Proxy respondents were allowed for this question*

Key: Up arrow ( ↑ ) represents Significantly Above Average; down arrow ( ↓ ) represents Significantly Below Average

State (names abbreviated)	Average within State	N	Institutional Settings	Group Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
VA ↑	91%	757	n/a	92%	91%	89%	95%
CT ↑	90%	594	n/a	88%	88%	93%	n/a
GA ↑	90%	401	n/a	93%	67%	94%	88%
NJ ↑	90%	456	n/a	91%	82%	91%	n/a
NC ↑	89%	586	97%	81%	95%	91%	89%
MD ↑	89%	517	n/a	90%	80%	90%	n/a
IN ↑	88%	1,051	92%	88%	86%	87%	n/a
MN	88%	392	n/a	84%	84%	92%	n/a
NY	87%	1,617	n/a	79%	94%	92%	n/a
DE	86%	411	n/a	86%	n/a	89%	n/a
DC	85%	341	87%	78%	74%	n/a	n/a
KY	84%	435	n/a	77%	87%	88%	85%
MO	84%	397	n/a	86%	78%	90%	n/a
<b>NCI-IDD Average</b>	<b>84%</b>	<b>24,840</b>	<b>82%</b>	<b>81%</b>	<b>83%</b>	<b>87%</b>	<b>82%</b>
NH	84%	394	n/a	82%	86%	87%	80%
TX	83%	399	76%	73%	85%	87%	83%
PA	83%	690	91%	83%	83%	85%	83%
SC	83%	502	n/a	82%	74%	90%	83%
WY	83%	403	n/a	n/a	89%	88%	n/a
AL	82%	454	n/a	85%	76%	75%	n/a
MI	81%	662	n/a	81%	76%	83%	n/a
NE	80%	395	n/a	79%	80%	84%	77%
OR	80%	407	n/a	63%	84%	88%	62%
IL	79%	383	n/a	77%	88%	78%	n/a
UT ↓	77%	328	45%	80%	81%	77%	84%
WI ↓	76%	350	n/a	74%	80%	82%	n/a
NV ↓	74%	402	n/a	68%	71%	83%	85%
AR ↓	73%	404	n/a	56%	71%	79%	n/a
FL ↓	71%	518	n/a	67%	78%	71%	n/a
OK ↓	69%	393	n/a	63%	72%	75%	n/a
KS ↓	67%	364	n/a	63%	70%	68%	n/a
MT ↓	67%	344	n/a	63%	71%	68%	n/a
HI ↓	66%	347	n/a	n/a	n/a	71%	61%

Please note: This may be in the home, using a smartphone, in a local coffee shop, or somewhere the person spends time during the day.

## How does your internet work at home?

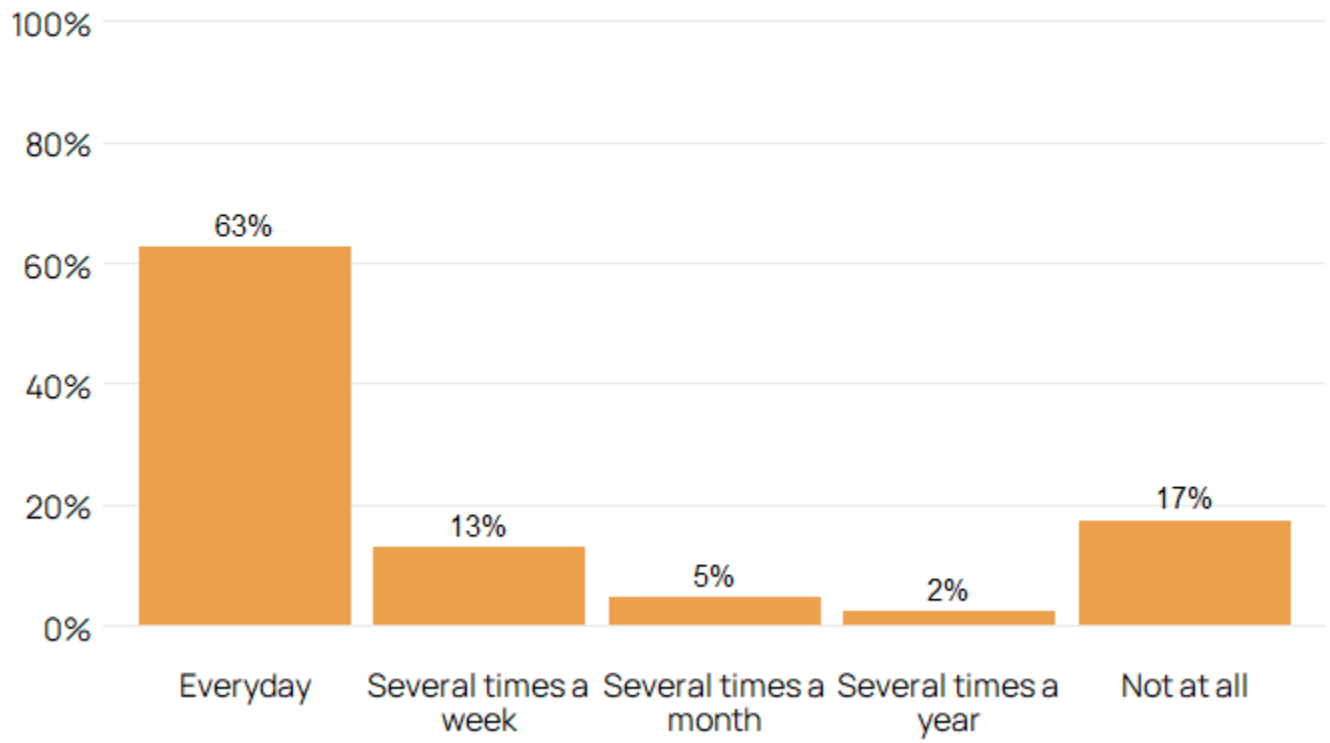


**Table 5. Internet always works at home***Proxy respondents were allowed for this question*

Key: Up arrow ( ↑ ) represents Significantly Above Average; down arrow ( ↓ ) represents Significantly Below Average

State (names abbreviated)	Average within State	N	Institutional Settings	Group Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
NH ↑	94%	289	n/a	88%	94%	95%	96%
NJ ↑	93%	331	n/a	96%	83%	93%	n/a
PA ↑	91%	464	96%	86%	89%	92%	n/a
GA ↑	91%	266	n/a	93%	86%	90%	91%
NC ↑	90%	382	n/a	91%	85%	90%	93%
MO	90%	260	n/a	84%	86%	94%	n/a
KS	89%	203	n/a	88%	84%	93%	n/a
HI	89%	183	n/a	n/a	n/a	90%	86%
VA	88%	529	n/a	88%	88%	89%	88%
IN	88%	617	82%	90%	89%	91%	n/a
DC	88%	229	n/a	96%	73%	n/a	n/a
MI	88%	403	n/a	86%	91%	89%	n/a
DE	87%	240	n/a	82%	n/a	90%	n/a
SC	87%	323	n/a	84%	93%	88%	n/a
AR	87%	257	n/a	76%	89%	86%	n/a
FL	87%	332	n/a	89%	84%	87%	n/a
WI	86%	202	n/a	88%	77%	93%	n/a
IL	86%	230	n/a	82%	n/a	89%	n/a
<b>NCI-IDD Average</b>	<b>86%</b>	<b>17,297</b>	<b>85%</b>	<b>86%</b>	<b>83%</b>	<b>87%</b>	<b>86%</b>
NY	85%	1,209	n/a	82%	82%	87%	n/a
MN	84%	276	n/a	83%	86%	84%	n/a
AL	84%	239	n/a	87%	78%	77%	n/a
TX	83%	301	n/a	n/a	85%	83%	85%
MD	81%	392	n/a	79%	83%	82%	n/a
OK	81%	216	n/a	79%	76%	85%	n/a
MT	80%	182	n/a	86%	86%	62%	n/a
UT	80%	235	n/a	83%	65%	79%	93%
WY	80%	287	n/a	n/a	74%	84%	n/a
CT ↓	79%	421	n/a	76%	82%	82%	n/a
NV ↓	77%	277	n/a	75%	74%	79%	86%
KY ↓	76%	239	n/a	68%	79%	80%	74%
NE ↓	75%	269	n/a	75%	51%	77%	86%
OR ↓	70%	297	n/a	76%	75%	68%	69%

## How often do you use the internet?

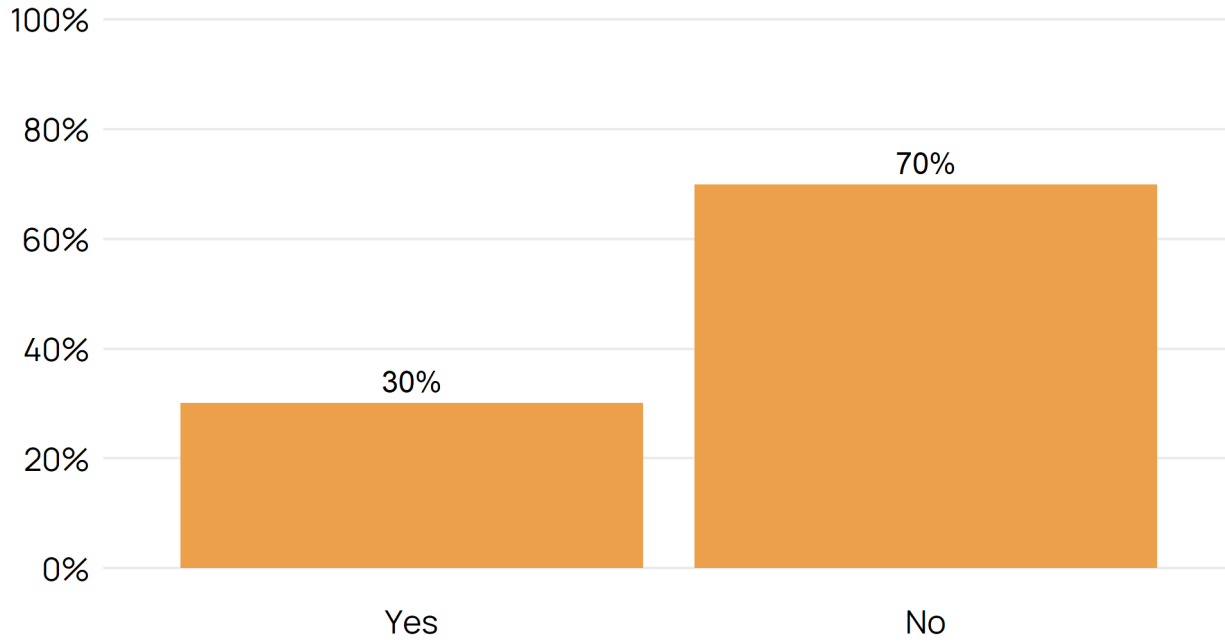




**Table 6. Frequency uses internet***Proxy respondents were allowed for this question*

State (names abbreviated)	Everyday	Several times a week	Several times a month	Several times a year	Not at all	N
AL	40%	17%	6%	3%	34%	371
AR	71%	13%	2%	2%	13%	296
CT	56%	13%	5%	5%	21%	535
DE	45%	15%	6%	2%	33%	364
DC	56%	16%	5%	2%	20%	291
FL	61%	15%	6%	2%	15%	392
GA	50%	20%	5%	3%	23%	362
HI	63%	11%	5%	1%	21%	234
IL	58%	13%	4%	3%	23%	304
IN	44%	16%	6%	2%	31%	918
KS	62%	16%	4%	1%	17%	250
KY	38%	15%	7%	3%	37%	384
MD	65%	13%	5%	3%	14%	463
MI	60%	9%	3%	4%	25%	542
MN	55%	13%	8%	3%	20%	349
MO	57%	14%	4%	2%	23%	340
MT	56%	12%	5%	5%	22%	241
NE	53%	21%	8%	2%	15%	322
NV	66%	20%	5%	2%	7%	303
NH	64%	16%	6%	1%	13%	334
NJ	65%	12%	2%	3%	18%	409
NY	68%	11%	5%	2%	14%	1,413
NC	56%	12%	5%	2%	26%	513
OK	65%	11%	3%	1%	20%	271
OR	76%	10%	3%	1%	10%	331
PA	54%	16%	7%	4%	19%	575
SC	59%	10%	6%	3%	23%	422
TX	67%	15%	4%	1%	13%	344
UT	73%	12%	5%	1%	9%	266
VA	51%	15%	7%	3%	24%	698
WI	62%	8%	3%	3%	24%	272
WY	68%	13%	4%	2%	13%	331
<b>NCI-IDD Average</b>	<b>63%</b>	<b>13%</b>	<b>5%</b>	<b>2%</b>	<b>17%</b>	<b>21,128</b>

# Do you use technology in your everyday life to help you do more things on your own?

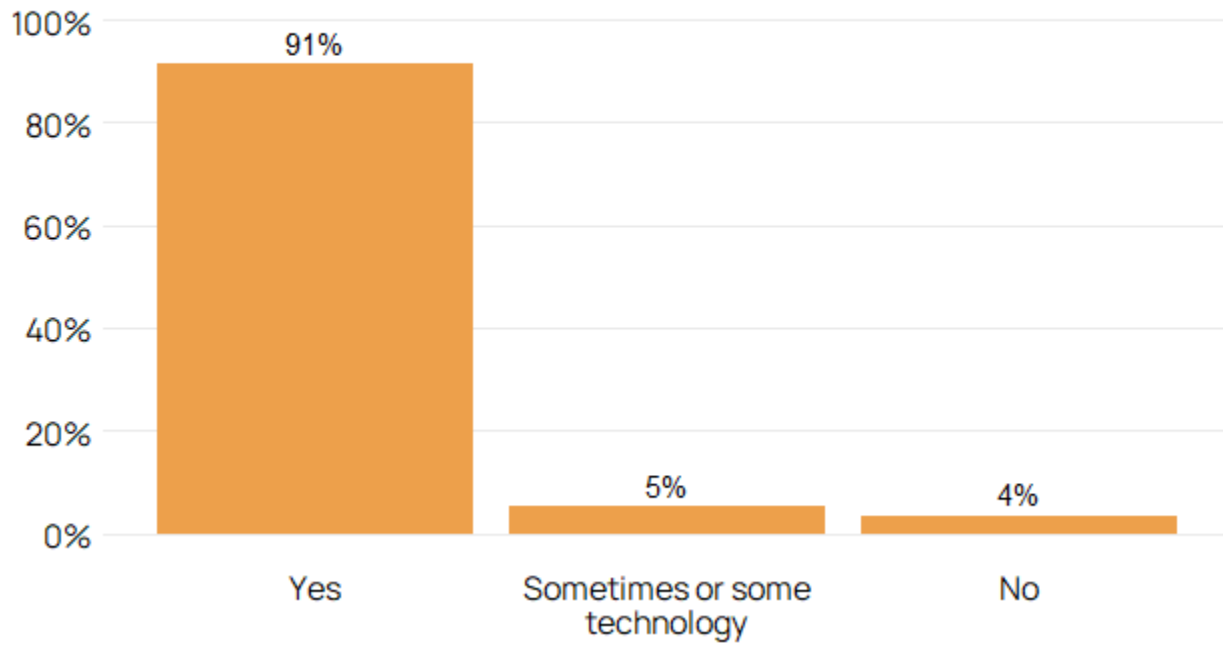


**Table 7. Uses technology in everyday life to help them do more things on their own***Proxy respondents were allowed for this question*

State (names abbreviated)	Yes	No	N
AL	22%	78%	449
AR	28%	72%	402
CT	28%	72%	586
DE	19%	81%	408
DC	34%	66%	326
FL	29%	71%	513
GA	22%	79%	400
HI	25%	75%	344
IL	28%	72%	354
IN	25%	75%	1,032
KS	32%	68%	340
KY	24%	76%	427
MD	38%	62%	510
MI	30%	70%	647
MN	22%	78%	389
MO	27%	73%	397
MT	27%	73%	339
NE	34%	66%	389
NV	37%	63%	370
NH	26%	74%	397
NJ	31%	69%	443
NY	28%	72%	1,604
NC	27%	73%	572
OK	24%	76%	386
OR	34%	66%	396
PA	31%	69%	681
SC	28%	72%	494
TX	32%	68%	394
UT	36%	64%	321
VA	25%	75%	755
WI	23%	77%	341
WY	36%	64%	403
NCI-IDD Average	30%	70%	24,391

*Please note: “Using technology in everyday life” refers to things like using a smartphone app to help get places, setting automatic alerts or reminders to do things like take medication, and using apps to show how to do things like preparing meals.*

### Do you have enough help to use [the technology that you use in your everyday life]?



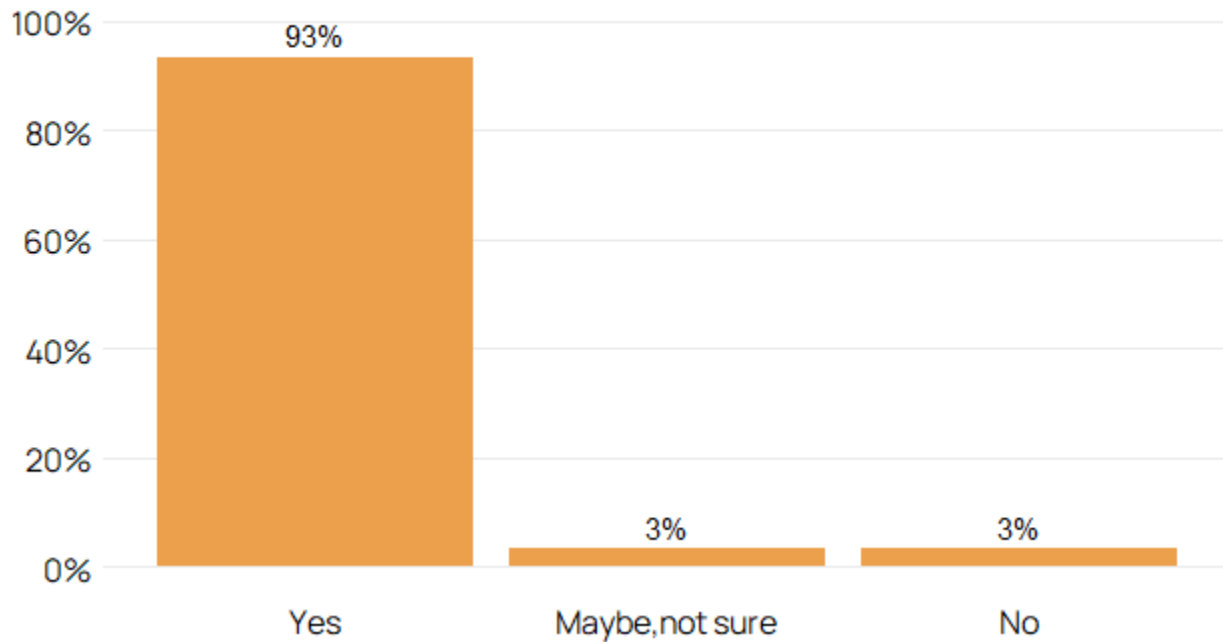
**Table 8. Has enough help to use the technology and devices that help them in their everyday life (if uses technology that helps them do more things on their own)**

*Proxy respondents were allowed for this question*

Key: Up arrow ( ↑ ) represents Significantly Above Average; down arrow ( ↓ ) represents Significantly Below Average

State (names abbreviated)	Average within State	N	Institutional Settings	Group Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
AR ↑	100%	109	n/a	n/a	100%	100%	n/a
MO ↑	98%	105	n/a	n/a	97%	98%	n/a
KY ↑	97%	100	n/a	96%	n/a	100%	n/a
CT ↑	97%	160	n/a	96%	97%	99%	n/a
IN ↑	97%	259	91%	100%	93%	98%	n/a
NC ↑	96%	142	n/a	n/a	n/a	96%	100%
VA ↑	96%	182	n/a	95%	100%	95%	94%
KS	95%	109	n/a	97%	100%	93%	n/a
MN	95%	85	n/a	97%	n/a	93%	n/a
WY	95%	143	n/a	n/a	98%	95%	n/a
OR	95%	129	n/a	n/a	100%	95%	n/a
OK	93%	91	n/a	92%	89%	100%	n/a
NE	93%	132	n/a	n/a	93%	90%	98%
SC	93%	139	n/a	86%	100%	95%	n/a
WI	92%	79	n/a	n/a	93%	92%	n/a
NH	92%	102	n/a	n/a	n/a	95%	n/a
NY	92%	442	n/a	86%	94%	94%	n/a
AL	92%	96	n/a	92%	n/a	95%	n/a
<b>NCI-IDD Average</b>	<b>91%</b>	<b>7,520</b>	<b>96%</b>	<b>91%</b>	<b>92%</b>	<b>92%</b>	<b>87%</b>
IL	91%	91	n/a	86%	n/a	92%	n/a
MI	91%	189	n/a	87%	90%	93%	n/a
NJ	91%	133	n/a	92%	88%	91%	n/a
PA	91%	204	n/a	91%	92%	90%	n/a
GA	91%	85	n/a	96%	n/a	94%	n/a
TX	89%	126	n/a	n/a	n/a	93%	82%
MD	89%	187	n/a	83%	96%	90%	n/a
UT	88%	112	n/a	89%	n/a	84%	86%
NV	88%	129	n/a	89%	91%	85%	n/a
MT	88%	91	n/a	88%	79%	100%	n/a
HI	87%	82	n/a	n/a	n/a	89%	n/a
DC	85%	109	n/a	n/a	n/a	n/a	n/a
FL	84%	145	n/a	87%	90%	80%	n/a
DE ↓	78%	76	n/a	70%	n/a	80%	n/a

### Do you know who to talk to if there are problems with the technology you use in your everyday life?



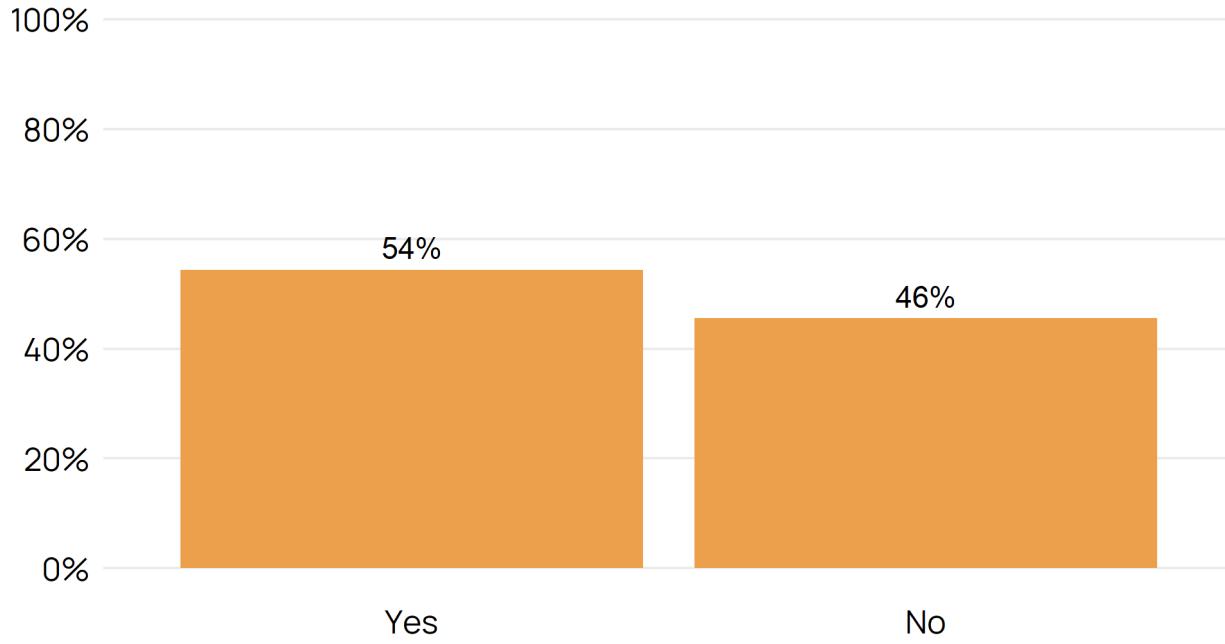
**Table 9. Knows who to talk to if there are issues with the technology and devices that help them in their everyday life (if uses technology that helps them do more things on their own)**

*Proxy respondents were allowed for this question*

Key: Up arrow ( ↑ ) represents Significantly Above Average; down arrow ( ↓ ) represents Significantly Below Average

State (names abbreviated)	Average within State	N	Institutional Settings	Group Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
WI ↑	100%	79	n/a	n/a	100%	100%	n/a
AR ↑	99%	110	n/a	n/a	100%	98%	n/a
KY ↑	98%	98	n/a	96%	n/a	98%	n/a
AL ↑	98%	97	n/a	98%	n/a	95%	n/a
WY ↑	97%	146	n/a	n/a	98%	97%	n/a
SC	97%	140	n/a	97%	97%	98%	n/a
KS	97%	104	n/a	94%	100%	100%	n/a
NH	97%	102	n/a	n/a	n/a	100%	n/a
OK	97%	88	n/a	94%	96%	100%	n/a
MN	96%	84	n/a	97%	n/a	98%	n/a
NE	96%	133	n/a	n/a	100%	90%	98%
DE	96%	75	n/a	100%	n/a	94%	n/a
IL	96%	90	n/a	96%	n/a	96%	n/a
MO	95%	106	n/a	n/a	94%	98%	n/a
VA	95%	184	n/a	92%	96%	96%	94%
MD	95%	187	n/a	83%	96%	99%	n/a
IN	95%	259	92%	96%	94%	95%	n/a
TX	94%	127	n/a	n/a	n/a	97%	89%
CT	94%	161	n/a	100%	97%	89%	n/a
GA	94%	85	n/a	88%	n/a	97%	n/a
NY	94%	441	n/a	90%	96%	95%	n/a
MI	94%	186	n/a	92%	89%	96%	n/a
UT	94%	113	n/a	92%	n/a	94%	95%
<b>NCI-IDD Average</b>	<b>94%</b>	<b>7,537</b>	<b>93%</b>	<b>93%</b>	<b>94%</b>	<b>94%</b>	<b>91%</b>
NC	93%	150	n/a	n/a	95%	93%	100%
PA	93%	205	n/a	91%	89%	96%	n/a
NJ	93%	135	n/a	89%	88%	95%	n/a
MT	92%	91	n/a	91%	91%	96%	n/a
HI	91%	81	n/a	n/a	n/a	95%	n/a
NV	90%	134	n/a	83%	95%	91%	n/a
FL	89%	146	n/a	89%	90%	88%	n/a
OR	89%	133	n/a	n/a	91%	89%	n/a
DC	87%	107	n/a	n/a	n/a	n/a	n/a

## Have you talked with any of your health care providers using telehealth?





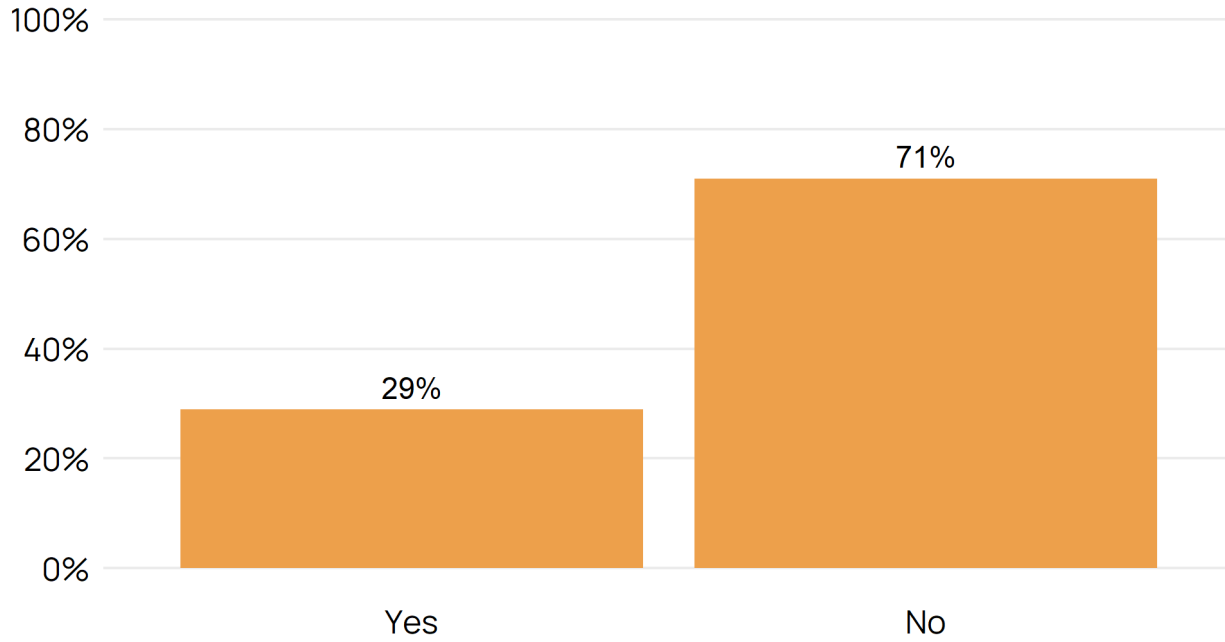
**Table 10. Has used telehealth to talk with a health professional.**

Proxy respondents were allowed for this question

Key: Up arrow ( ↑ ) represents Significantly Above Average; down arrow ( ↓ ) represents Significantly Below Average

State (names abbreviated)	Average within State	N	Institutional Settings	Group Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
VA ↑	69%	749	n/a	74%	66%	67%	66%
MD ↑	67%	502	n/a	81%	59%	61%	n/a
CT ↑	65%	589	n/a	73%	61%	56%	n/a
NY ↑	65%	1,597	n/a	73%	60%	59%	n/a
UT ↑	64%	320	62%	64%	72%	53%	77%
NJ ↑	64%	434	n/a	77%	61%	54%	n/a
FL ↑	62%	507	n/a	70%	57%	58%	n/a
HI	61%	346	n/a	n/a	n/a	55%	68%
MO	58%	388	n/a	72%	55%	56%	n/a
TX	58%	395	52%	60%	58%	62%	56%
DC	58%	330	59%	58%	53%	n/a	n/a
OR	57%	401	n/a	75%	63%	52%	60%
NC	57%	572	14%	59%	71%	59%	61%
NH	56%	394	n/a	66%	59%	51%	56%
PA	55%	678	68%	70%	44%	39%	70%
MI	55%	659	n/a	57%	50%	54%	n/a
<b>NCI-IDD Average</b>	<b>54%</b>	<b>24,470</b>	<b>54%</b>	<b>63%</b>	<b>49%</b>	<b>50%</b>	<b>56%</b>
MN	53%	388	n/a	55%	32%	59%	n/a
KY	53%	420	n/a	51%	63%	57%	47%
WY	53%	397	n/a	n/a	53%	49%	n/a
DE	51%	412	n/a	58%	n/a	42%	n/a
GA ↓	47%	388	n/a	66%	47%	30%	46%
OK ↓	47%	388	n/a	47%	55%	41%	n/a
AL ↓	44%	426	n/a	49%	34%	30%	n/a
IL ↓	43%	366	n/a	50%	30%	37%	n/a
NV ↓	42%	389	n/a	45%	39%	36%	54%
KS ↓	39%	338	n/a	37%	49%	30%	n/a
SC ↓	39%	499	n/a	39%	32%	41%	50%
NE ↓	39%	386	n/a	42%	28%	38%	40%
IN ↓	35%	1,047	51%	31%	24%	28%	n/a
WI ↓	34%	344	n/a	30%	30%	32%	n/a
MT ↓	32%	339	n/a	27%	42%	31%	n/a
AR ↓	30%	407	n/a	40%	30%	27%	n/a

## Have you used videoconference for any other services?



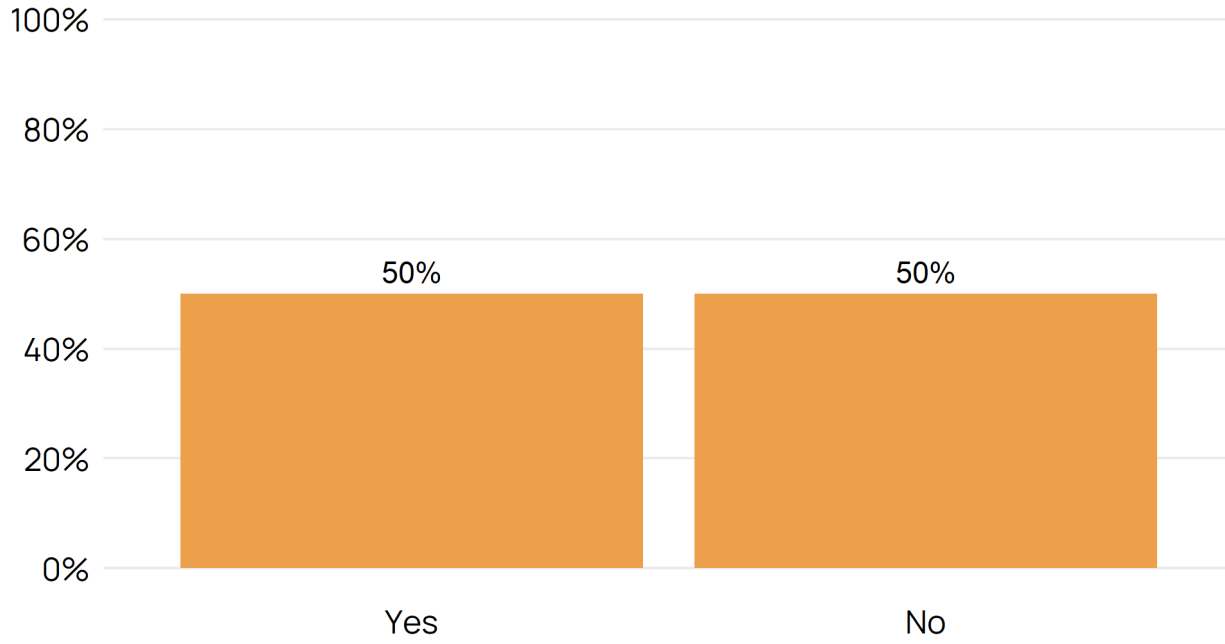
**Table 11. Accessed services or supports using videoconference technology***Proxy respondents were allowed for this question*

Key: Up arrow ( ↑ ) represents Significantly Above Average; down arrow ( ↓ ) represents Significantly Below Average

State (names abbreviated)	Average within State	N	Institutional Settings	Group Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
MD ↑	51%	496	n/a	48%	35%	55%	n/a
DC ↑	43%	322	81%	40%	38%	n/a	n/a
NJ ↑	42%	439	n/a	46%	29%	44%	n/a
HI ↑	37%	346	n/a	n/a	n/a	38%	34%
NY ↑	36%	1,576	n/a	24%	40%	44%	n/a
UT	33%	317	50%	32%	32%	35%	27%
PA	31%	663	40%	34%	21%	30%	29%
CT	30%	585	n/a	28%	19%	36%	n/a
<b>NCI-IDD Average</b>	<b>29%</b>	<b>24,402</b>	<b>31%</b>	<b>27%</b>	<b>23%</b>	<b>33%</b>	<b>21%</b>
GA	24%	395	n/a	25%	21%	23%	29%
NC ↓	24%	577	14%	21%	35%	26%	20%
IL ↓	21%	366	n/a	22%	19%	21%	n/a
OR ↓	21%	393	n/a	25%	29%	21%	15%
VA ↓	21%	753	n/a	15%	14%	25%	28%
TX ↓	20%	395	30%	10%	9%	26%	18%
NV ↓	20%	382	n/a	15%	28%	23%	23%
WY ↓	19%	390	n/a	n/a	24%	24%	n/a
FL ↓	19%	508	n/a	18%	18%	20%	n/a
KS ↓	18%	337	n/a	15%	13%	24%	n/a
OK ↓	18%	381	n/a	19%	20%	16%	n/a
NH ↓	18%	393	n/a	19%	14%	23%	13%
MN ↓	18%	387	n/a	12%	16%	25%	n/a
NE ↓	17%	385	n/a	17%	10%	18%	21%
MI ↓	17%	651	n/a	12%	17%	21%	n/a
DE ↓	16%	402	n/a	15%	n/a	18%	n/a
WI ↓	16%	346	n/a	16%	12%	17%	n/a
MO ↓	15%	385	n/a	11%	16%	18%	n/a
SC ↓	14%	501	n/a	13%	12%	18%	8%
IN ↓	14%	1,047	15%	11%	13%	14%	n/a
KY ↓	13%	423	n/a	13%	11%	13%	14%
MT ↓	12%	335	n/a	8%	14%	18%	n/a
AL ↓	10%	435	n/a	9%	11%	12%	n/a
AR ↓	9%	413	n/a	6%	8%	11%	n/a

Please note: This could be doing job coaching, attending a day program, or doing other activities through a provider using videoconference.

### Have you talked with your case manager/service coordinator using videoconference?

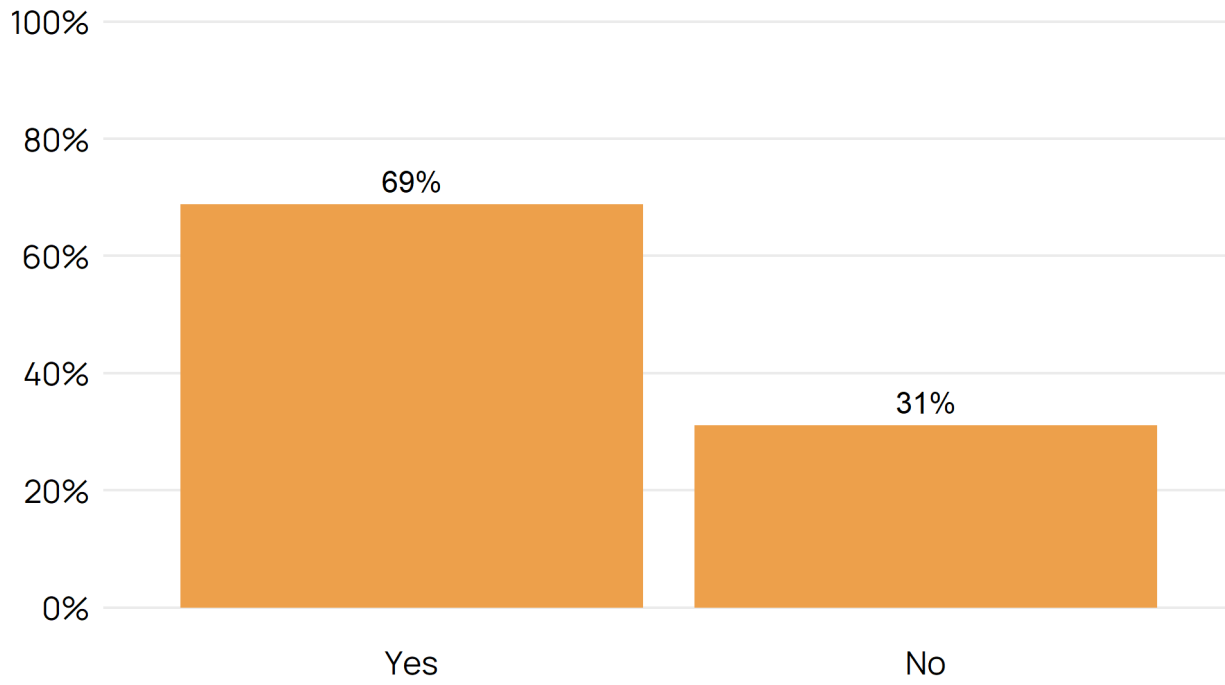


**Table 12. Has talked with their case manager/service coordinator using videoconference technology**

Key: Up arrow ( ↑ ) represents Significantly Above Average; down arrow ( ↓ ) represents Significantly Below Average

State (names abbreviated)	Average within State	N	Institutional Settings	Group Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
UT ↑	73%	327	0%	69%	81%	79%	91%
HI ↑	72%	339	n/a	n/a	n/a	67%	80%
DC ↑	72%	328	70%	82%	63%	n/a	n/a
NY ↑	69%	1,581	n/a	69%	68%	70%	n/a
NH ↑	66%	396	n/a	80%	54%	62%	68%
MD ↑	66%	497	n/a	70%	41%	68%	n/a
OK ↑	65%	389	n/a	68%	64%	61%	n/a
OR ↑	64%	396	n/a	86%	63%	60%	64%
MO ↑	61%	391	n/a	77%	63%	54%	n/a
GA ↑	60%	392	n/a	66%	66%	54%	57%
PA ↑	60%	666	56%	69%	41%	55%	83%
KY ↑	58%	424	n/a	50%	68%	65%	54%
NC ↑	56%	575	8%	63%	68%	58%	56%
CT	54%	571	n/a	62%	50%	47%	n/a
VA	54%	739	n/a	51%	53%	53%	65%
FL	52%	515	n/a	56%	47%	50%	n/a
MI	51%	647	n/a	52%	46%	52%	n/a
<b>NCI-IDD Average</b>	<b>50%</b>	<b>24,264</b>	<b>39%</b>	<b>57%</b>	<b>42%</b>	<b>49%</b>	<b>49%</b>
MN	48%	386	n/a	51%	34%	50%	n/a
KS	46%	341	n/a	46%	37%	46%	n/a
IL	44%	365	n/a	45%	35%	46%	n/a
MT	44%	344	n/a	40%	46%	49%	n/a
DE ↓	41%	375	n/a	45%	n/a	34%	n/a
NJ ↓	39%	434	n/a	47%	40%	33%	n/a
IN ↓	37%	1,045	29%	44%	33%	42%	n/a
TX ↓	35%	390	n/a	23%	30%	42%	34%
WY ↓	35%	395	n/a	n/a	33%	38%	n/a
NV ↓	31%	393	n/a	29%	40%	28%	42%
AL ↓	28%	417	n/a	29%	39%	19%	n/a
NE ↓	24%	376	n/a	31%	11%	23%	30%
AR ↓	19%	406	n/a	23%	13%	22%	n/a
SC ↓	15%	495	n/a	16%	13%	14%	26%
WI ↓	15%	344	n/a	13%	12%	19%	n/a

## Do you have a cell phone or smart phone?

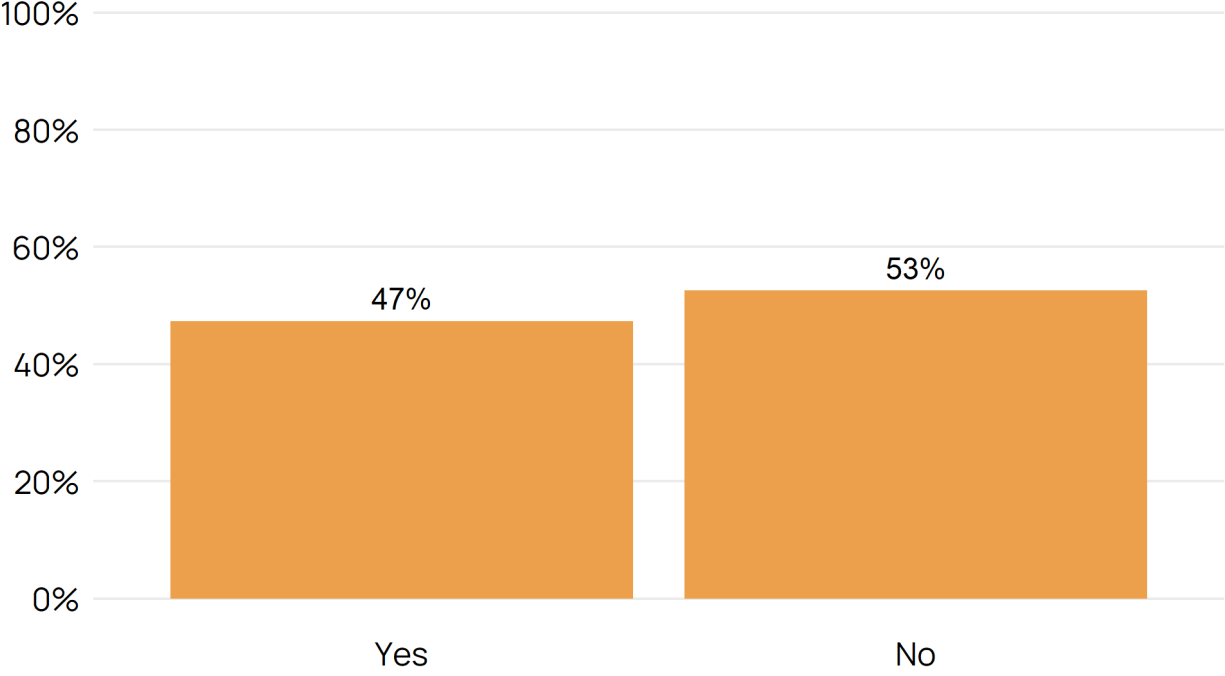


**Table 13. Has a cell phone or smartphone**

Key: Up arrow ( ↑ ) represents Significantly Above Average; down arrow ( ↓ ) represents Significantly Below Average

State (names abbreviated)	Average within State	N	Institutional Settings	Group Settings	Own Home or Apartment	Parent's or Relative's Home	Foster Care or Host Home
TX ↑	83%	207	n/a	n/a	92%	88%	84%
OR ↑	79%	276	n/a	40%	89%	89%	58%
MD ↑	78%	325	n/a	56%	98%	85%	n/a
WY ↑	77%	265	n/a	n/a	89%	85%	n/a
NY ↑	74%	930	n/a	50%	96%	87%	n/a
WI	77%	128	n/a	n/a	89%	73%	n/a
FL	74%	234	n/a	48%	86%	81%	n/a
NV	70%	349	n/a	58%	91%	76%	83%
NJ	70%	221	n/a	41%	92%	83%	n/a
UT	69%	221	n/a	62%	88%	71%	75%
<b>NCI-IDD Average</b>	<b>69%</b>	<b>15,045</b>	<b>38%</b>	<b>45%</b>	<b>85%</b>	<b>80%</b>	<b>66%</b>
DC	69%	214	n/a	44%	64%	n/a	n/a
AR	68%	291	n/a	58%	73%	68%	n/a
NH	67%	205	n/a	54%	81%	76%	59%
MN	67%	208	n/a	49%	90%	86%	n/a
GA	67%	219	n/a	62%	82%	68%	58%
CT	66%	315	n/a	47%	83%	78%	n/a
NE	66%	330	n/a	54%	89%	81%	58%
KY	64%	203	n/a	65%	n/a	64%	60%
SC	63%	274	n/a	55%	83%	67%	n/a
DE	63%	238	n/a	41%	n/a	83%	n/a
OK	62%	245	n/a	48%	81%	75%	n/a
KS	62%	255	n/a	56%	78%	65%	n/a
PA ↓	62%	369	n/a	46%	87%	69%	n/a
MI ↓	61%	364	n/a	32%	74%	77%	n/a
IL ↓	59%	222	n/a	43%	88%	74%	n/a
MO ↓	59%	252	n/a	29%	62%	76%	n/a
VA ↓	58%	351	n/a	40%	79%	67%	58%
HI ↓	57%	142	n/a	n/a	n/a	71%	28%
NC ↓	55%	324	n/a	32%	75%	69%	43%
MT ↓	52%	248	n/a	27%	66%	71%	n/a
IN ↓	48%	763	34%	43%	69%	56%	n/a
AL ↓	46%	258	n/a	44%	56%	46%	n/a

# Do you want a cell phone or smartphone?

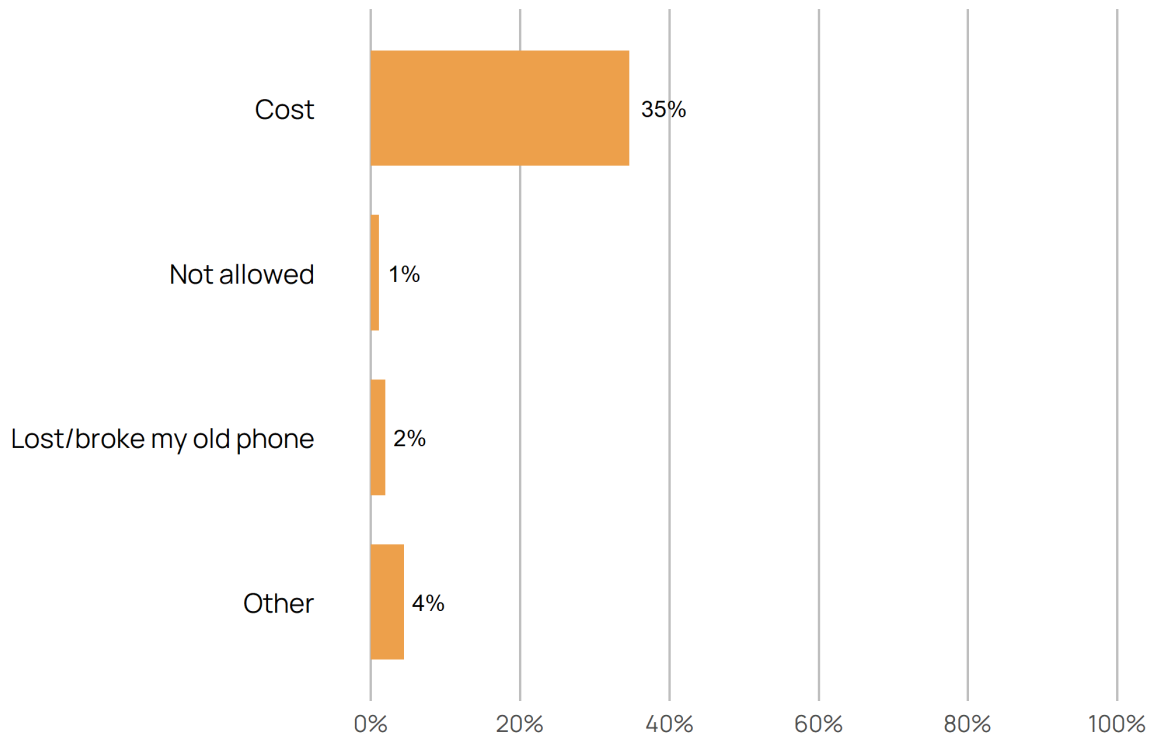




**Table 14. Wants a cell phone or smartphone (if does not have one)**

State (names abbreviated)	Yes	No	N
AL	50%	50%	119
AR	44%	56%	87
CT	56%	44%	102
DE	48%	52%	85
DC	73%	27%	62
FL	56%	44%	61
GA	48%	52%	69
HI	55%	45%	53
IL	32%	68%	76
IN	46%	54%	369
KS	56%	44%	94
KY	23%	77%	71
MD	55%	45%	67
MI	43%	57%	134
MN	31%	69%	67
MO	41%	59%	99
MT	42%	58%	109
NE	61%	39%	100
NV	59%	41%	98
NH	54%	46%	52
NJ	46%	54%	59
NY	50%	50%	232
NC	60%	40%	137
OK	61%	39%	90
OR	57%	43%	44
PA	37%	63%	126
SC	61%	39%	100
TX	72%	28%	36
UT	57%	43%	60
VA	38%	63%	144
WI	23%	77%	26
WY	49%	51%	59
<b>NCI-IDD Average</b>	<b>47%</b>	<b>53%</b>	<b>4,359</b>

## Why don't you have a smart phone?

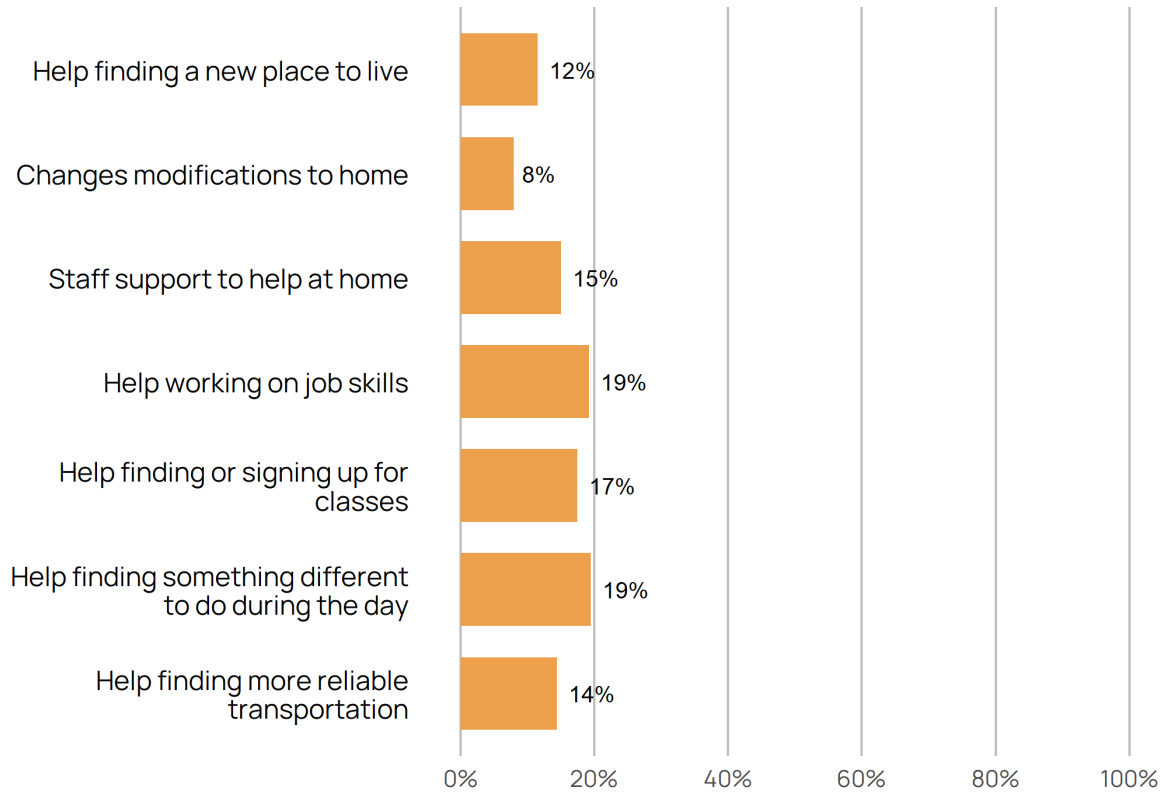


**Table 15. Reasons does not have cell phone or smartphone**

State (names abbreviated)	Cost	Not allowed	Lost/broke my old phone	Other	N
AL	39%	8%	16%	39%	38
AR	33%	6%	24%	36%	33
CT	32%	16%	18%	42%	38
DE	25%	28%	25%	28%	36
DC	15%	0%	50%	35%	26
FL	36%	4%	25%	39%	28
GA	41%	4%	26%	30%	27
HI	38%	14%	19%	33%	21
IL	52%	0%	5%	57%	21
IN	53%	22%	11%	17%	131
KS	53%	9%	9%	29%	34
MD	31%	4%	23%	50%	26
MI	38%	4%	24%	36%	50
MO	34%	13%	16%	44%	32
MT	41%	14%	14%	43%	37
NE	57%	22%	22%	24%	46
NV	38%	12%	21%	31%	42
NJ	35%	0%	15%	50%	20
NY	29%	16%	17%	44%	87
NC	16%	18%	24%	43%	67
OK	26%	42%	7%	28%	43
PA	26%	6%	19%	52%	31
SC	27%	11%	13%	49%	45
TX	38%	8%	33%	33%	24
UT	36%	8%	8%	52%	25
VA	11%	3%	17%	72%	36
WY	25%	25%	8%	42%	24
<b>NCI-IDD Average</b>	<b>35%</b>	<b>11%</b>	<b>18%</b>	<b>42%</b>	<b>1,560</b>

Table note: The following states had a low count of responses (N<20) and were not shown: KY, MN, NH, OR, WI

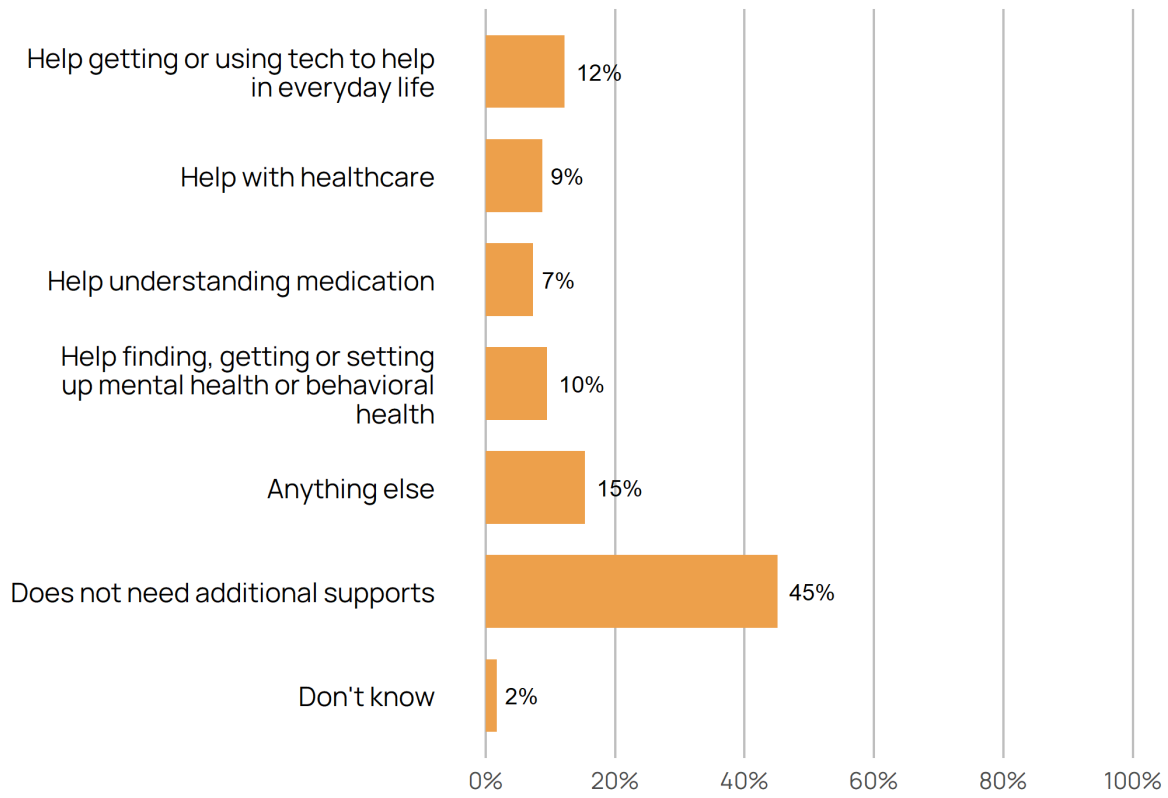
## Additional services needed



**Table 16a. Additional services needed**

State (names abbreviated)	Help finding a new place to live	Changes modifications to home	Staff support to help at home	Help working on job skills	Help finding or signing up for classes	Help finding something different to do during the day (not including paid community job	Help finding more reliable transportation	N
AL	8%	6%	7%	17%	11%	13%	8%	463
AR	7%	13%	31%	15%	10%	14%	29%	414
CT	17%	10%	20%	24%	23%	23%	16%	589
DE	12%	3%	8%	20%	17%	17%	14%	415
DC	15%	6%	3%	17%	13%	15%	10%	350
FL	6%	6%	11%	13%	11%	14%	11%	511
GA	2%	1%	4%	4%	2%	5%	2%	406
HI	8%	10%	16%	24%	26%	25%	16%	337
IL	6%	2%	4%	11%	6%	7%	5%	374
IN	11%	5%	11%	16%	6%	14%	6%	1,073
KS	3%	2%	2%	4%	2%	3%	1%	388
KY	1%	1%	1%	5%	0%	2%	1%	434
MD	17%	17%	23%	31%	30%	31%	22%	520
MI	9%	6%	15%	14%	15%	19%	14%	662
MN	9%	5%	8%	18%	8%	12%	9%	391
MO	6%	4%	8%	9%	4%	9%	7%	402
MT	15%	4%	20%	15%	9%	14%	9%	347
NE	10%	4%	19%	16%	9%	12%	17%	401
NV	15%	8%	11%	23%	18%	20%	11%	403
NH	8%	6%	31%	13%	12%	29%	23%	395
NJ	18%	10%	19%	18%	26%	20%	17%	385
NY	17%	8%	21%	28%	25%	27%	20%	1,627
NC	7%	13%	15%	15%	17%	17%	8%	587
OK	15%	10%	19%	18%	15%	17%	9%	399
OR	14%	11%	23%	24%	21%	32%	17%	418
PA	5%	4%	9%	10%	7%	9%	6%	703
SC	12%	6%	9%	17%	13%	14%	9%	510
TX	12%	19%	23%	24%	23%	25%	21%	394
UT	14%	13%	20%	28%	24%	23%	21%	322
VA	7%	13%	19%	18%	14%	19%	12%	762
WI	17%	7%	13%	15%	15%	19%	18%	329
WY	10%	10%	15%	16%	15%	22%	15%	404
<b>NCI-IDD Average</b>	<b>12%</b>	<b>8%</b>	<b>15%</b>	<b>19%</b>	<b>17%</b>	<b>19%</b>	<b>14%</b>	<b>24,880</b>

## Additional services needed - continued



**Table 16b. Additional services needed (continued)**

State (names abbreviated)	Help getting or using tech to help in everyday life	Help with healthcare	Help understanding medication	Help finding, getting or setting up mental health or behavioral health	Anything else	Does not need additional supports	Don't know	N
AL	9%	3%	8%	3%	6%	59%	5%	463
AR	17%	29%	26%	17%	17%	41%	0%	414
CT	20%	6%	7%	14%	13%	37%	0%	589
DE	11%	6%	8%	8%	12%	53%	2%	415
DC	11%	3%	5%	5%	19%	47%	1%	350
FL	9%	7%	6%	8%	16%	50%	3%	511
GA	5%	1%	2%	1%	6%	83%	0%	406
HI	26%	11%	8%	15%	35%	31%	1%	337
IL	3%	4%	3%	2%	7%	70%	4%	374
IN	7%	3%	4%	6%	22%	52%	1%	1,073
KS	2%	1%	2%	2%	2%	74%	14%	388
KY	0%	0%	0%	0%	3%	87%	2%	434
MD	26%	14%	14%	15%	11%	27%	3%	520
MI	10%	6%	5%	4%	18%	51%	0%	662
MN	6%	5%	2%	6%	9%	53%	1%	391
MO	5%	6%	5%	3%	6%	66%	2%	402
MT	9%	13%	7%	6%	9%	48%	3%	347
NE	6%	7%	4%	5%	7%	51%	6%	401
NV	11%	9%	9%	7%	9%	47%	4%	403
NH	5%	7%	2%	7%	43%	32%	0%	395
NJ	12%	10%	9%	11%	22%	38%	0%	385
NY	16%	12%	11%	14%	15%	37%	1%	1,627
NC	15%	6%	4%	8%	20%	43%	1%	587
OK	12%	9%	7%	11%	7%	48%	1%	399
OR	13%	13%	7%	12%	29%	26%	3%	418
PA	5%	2%	2%	4%	9%	61%	5%	703
SC	10%	5%	5%	5%	4%	58%	1%	510
TX	17%	17%	13%	11%	13%	30%	1%	394
UT	22%	12%	14%	14%	11%	29%	7%	322
VA	16%	9%	6%	14%	23%	38%	0%	762
WI	11%	6%	9%	8%	11%	47%	0%	329
WY	12%	10%	12%	12%	15%	49%	2%	404
<b>NCI-IDD Average</b>	<b>12%</b>	<b>9%</b>	<b>7%</b>	<b>10%</b>	<b>15%</b>	<b>45%</b>	<b>2%</b>	<b>24,880</b>



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