

National Core Indicators® - Intellectual and Developmental Disabilities (NCI®-IDD)



National Report 2024-25

Child Family Survey (CFS)





Human Services Research Institute

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of
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List of Acronyms Used in This Report

CFS Child Family Survey

CMS Centers for Medicare & Medicaid Services

HSRI Human Services Research Institute

IDD Intellectual and developmental disabilities

NASDDDS National Association of State Directors of Developmental Disabilities Services

NCI National Core Indicators

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Executive Summary

The National Core Indicators®-Intellectual and Developmental Disabilities (NCI-IDD) are standard measures used across states to assess the outcomes of services provided to individuals with intellectual/developmental disabilities and their families. Indicators address key areas of concern such as employment, respect/rights, service planning, community inclusion, choice, and health and safety. The data that result from NCI-IDD surveys are often used to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Many states also share the data with stakeholder groups such as Quality Councils and use the stakeholder feedback to help set priorities and establish policy direction.

The National Core Indicators (NCI) Child Family Survey is administered to families who have a child who lives in the family home and receives at least one service in addition to case management from the state DD agency. A Child Family Survey could be completed for an individual up to 22 years if still receiving “child” services. Not all states that participate in NCI-IDD administer the Child Family Survey on an annual basis. Of the 48 states, the District of Columbia and 22 sub-state entities that were members of NCI-IDD during the 2024-25 data collection cycle, 10 states submitted a valid sample of Child Family Survey data: Arizona (AZ), Indiana (IN), Louisiana (LA), Minnesota (MN), Missouri (MO), South Dakota (SD), Oregon (OR), Tennessee (TN), Texas (TX), Wisconsin (WI). This Final Report provides a summary of results based on data submitted by June 30, 2025.

What is the NCI-IDD Child Family Survey?

The NCI-IDD Child Family Survey is used to gather data on family outcomes. It is mailed to families who have a child who lives with the respondent and receives at least one service in addition to case management from the state DD agency. Some states survey respondents who have a “child” up to 22 years old who receive child services. The survey collects demographic information on both the individual receiving services (‘child’) as well as the person who fills out the survey (the ‘respondent’) and information on services and supports received. The survey is continually refined and tested to ensure it is valid and reliable. Please note that while the term “case manager” is used throughout this report, the same role may also be referred to as “service coordinator” or “supports coordinator” depending on the state. Important note on responses: All data are reported by the respondent based on their understanding of their family member’s demographics, diagnoses, and personal characteristics.

What is included in this report?

This report includes this state’s Child Family Survey data compared to the NCI-IDD Average. State outcomes that are significantly higher or lower than the NCI-IDD Average are indicated with an arrow:

- Outcomes where the state is significantly above the NCI-IDD average are denoted with an up arrow ↑;
- Outcomes where the state is significantly below the NCI-IDD average are denoted with a down arrow ↓.

Significance is based on “Always” or “Yes” response.

Note on Significance: Statistical significance depends on both the amount by which a state differs from the average for a given item and the state’s sample size for that item. So, there may be instances where State A’s difference from the average is larger than State B’s, but State B is shown as significantly different from the average whereas State A is not. The larger the sample size of a state, the smaller the difference needs to be for it to be statistically significant.

The tables in this document, grouped by subdomain, display the state results alongside the average across states (NCI-IDD average). **Please note: the NCI-IDD averages shown throughout this report are weighted.** See more about weighting in the [Methodology section](#).

“N” demonstrates the number of valid responses for each question. “N” can vary between questions. The N does not include missing responses, “don’t know” responses or “not applicable” responses. For information on the total sample from each state, see Child Family Survey (CFS) Response Rates [here](#).

To find out more about the development of the Child Family Survey, data analysis and state samples, check out the [National Child Family Survey Report](#).

Results

This section provides state and NCI-IDD results for demographic and survey outcomes data.

Presentation of the Data

In addition to basic demographic questions and questions on services received, the survey contains seven groupings of questions that probe specific areas of quality service provision: information and planning, access and delivery of services, workforce, choice and control, community connections, health, welfare, and safety, and satisfaction.

- Demographic results are shown in table form showing state outcomes and the NCI-IDD Average. Outcomes are shown first with a chart depicting the state and NCI-IDD Average. The charts are followed by accessible tables showing state outcomes and the NCI-IDD Average.
- Statistical significance is taken to be at or below the .01 level. For those states that fall within the NCI-IDD Average range, their 'always' or 'yes' response was not statistically different from the NCI-IDD Average.
- Each question is constructed so the respondent selects from either four possible responses ("always", "usually", "sometimes", "seldom/never") or two responses ("yes" or "no"). Respondents also have the option to indicate that they don't know the answer to a question or that the question is not applicable.
- States with 20 or fewer respondents to a question are not included in tables; however, their data **are** included in the NCI-IDD Average.
- **Note on NCI-IDD Averages:** The NCI-IDD averages contained in this report are "weighted" means; their calculations reflect the relative population sizes of participating states and the states' sample sizes. Prior to 2016-17, NCI-IDD averages were calculated as the simple arithmetic mean of all state means (an approach known as "average of averages"), so comparisons to past reports should be made with caution. See more about weighting in the [Methodology section](#).
- **Note on language used in this report:** "You" and "Respondent" refers to the person (usually a parent or guardian) filling out the survey. "Child" refers to the person receiving services whom the respondent is answering questions about in this survey.
- **Note on responses:** All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

Demographics

Note on responses: *All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.*

Child

This section provides demographic information about the child receiving services.

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

Table 1. More Than One Child Living in the Home Has IDD

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

State	Yes	No	N
AZ	63%	38%	216
IN	64%	36%	225
LA	69%	31%	340
MO	66%	34%	169
MN	71%	29%	350
SD	81%	19%	131
OR	60%	40%	749
TN	75%	25%	174
TX	57%	43%	990
WI	66%	34%	613
Weighted NCI-IDD Average	63%	37%	3957

Table 2. Child's Age

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

State	Age	N
AZ	10.2	225
IN	12.3	242
LA	2.2	348
MN	12.1	357
MO	11.4	173
OR	11.7	761
SD	11.2	133
TN	9.1	182
TX	11.7	1,022
WI	9.4	645
Weighted NCI-IDD Average	10.4	4,088

Table 3. Child's Gender

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

State	Male	Female	Other	N
AZ	71%	29%	0%	225
IN	72%	27%	0%	241
LA	61%	39%	0%	347
MO	76%	24%	0%	173
MN	72%	28%	0%	357
SD	61%	39%	0%	133
OR	66%	33%	1%	757
TN	61%	39%	1%	178
TX	63%	37%	0%	1022
WI	63%	36%	0%	645
Weighted NCI-IDD Average	66%	34%	0%	4078

Table 4. Child's Race and Ethnicity

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive; therefore N is not shown.

State	American Indian or Alaska Native	Asian	Black or African American	Pacific Islander	White	Hispanic or Latino	Other	Prefer Not to Say
AZ	5%	9%	11%	2%	50%	41%	3%	2%
IN	2%	6%	13%	1%	73%	8%	2%	5%
LA	2%	2%	41%	0%	53%	8%	2%	1%
MO	2%	4%	9%	1%	84%	8%	2%	1%
MN	4%	11%	14%	1%	72%	11%	1%	1%
SD	7%	5%	2%	0%	87%	6%	0%	0%
OR	6%	9%	5%	1%	77%	15%	2%	3%
TN	1%	4%	7%	0%	88%	3%	2%	1%
TX	1%	3%	19%	0%	40%	50%	1%	1%
WI	2%	4%	9%	0%	80%	12%	1%	2%
Weighted NCI-IDD Average	3%	5%	14%	1%	60%	28%	2%	2%

Table 5a. Child's Conditions

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive; therefore N is not shown.

State	Intellectual Disability	Mood Illness/Psychiatric Diagnosis	Autism Spectrum Disorder	Cerebral Palsy
AZ	35%	14%	74%	10%
IN	38%	30%	70%	9%
LA	16%	2%	26%	3%
MO	34%	20%	81%	10%
MN	56%	24%	66%	7%
SD	55%	18%	42%	14%
OR	53%	30%	63%	8%
TN	39%	12%	58%	13%
TX	57%	18%	48%	15%
WI	39%	23%	59%	9%
Weighted NCI-IDD Average	44%	20%	60%	11%

Table 5b. Child's Conditions (continued)

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive; therefore N is not shown.

State	Limited or No Vision – Legally Blind	Hearing Loss – Severe or Profound	Brain Injury	Seizure or Neurological Disorder	Chemical Dependency
AZ	6%	1%	5%	17%	0%
IN	2%	3%	6%	14%	0%
LA	3%	7%	5%	10%	2%
MO	8%	5%	8%	20%	0%
MN	6%	5%	5%	21%	1%
SD	8%	5%	10%	30%	0%
OR	5%	4%	5%	13%	1%
TN	6%	4%	9%	21%	0%
TX	13%	9%	9%	27%	0%
WI	4%	3%	6%	18%	0%
Weighted NCI-IDD Average	7%	5%	6%	20%	0%

Table 5c. Child's Conditions (continued)

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive; therefore N is not shown.

State	Down Syndrome	Prader-Willi Syndrome	Fetal Alcohol Spectrum Disorder (FASD)	Other Disabilities
AZ	9%	0%	1%	22%
IN	9%	0%	2%	33%
LA	8%	0%	1%	51%
MO	3%	1%	1%	33%
MN	17%	1%	3%	28%
SD	20%	1%	0%	33%
OR	10%	0%	8%	35%
TN	16%	0%	1%	31%
TX	10%	0%	1%	35%
WI	9%	0%	1%	29%
Weighted NCI-IDD Average	9%	0%	2%	31%

Table 6a. Child's Health Conditions

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive; therefore N is not shown.

State	Cardiovascular Disease	Diabetes	Cancer	High Blood Pressure	High Cholesterol
AZ	8%	5%	2%	2%	10%
IN	4%	3%	0%	4%	7%
LA	13%	0%	0%	3%	0%
MO	4%	1%	0%	4%	8%
MN	14%	3%	1%	1%	6%
SD	17%	5%	6%	3%	3%
OR	9%	4%	1%	3%	3%
TN	18%	0%	8%	4%	4%
TX	12%	4%	4%	6%	5%
WI	11%	4%	1%	2%	5%
Weighted NCI-IDD Average	10%	4%	2%	4%	6%

Table 6b. Child's Health Conditions (continued)

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive; therefore N is not shown.

State	Dysphagia	Pressure Ulcers	Oral Health or Dental Problems	Sleep Apnea	Other Pulmonary Diagnosis (e.g. COPD, Bronchitis, Emphysema)
AZ	13%	0%	9%	22%	3%
IN	10%	0%	9%	37%	5%
LA	14%	0%	5%	13%	10%
MO	18%	3%	18%	29%	12%
MN	15%	1%	13%	25%	8%
SD	16%	0%	6%	22%	16%
OR	24%	1%	13%	33%	6%
TN	22%	3%	8%	33%	11%
TX	26%	2%	10%	30%	16%
WI	18%	1%	12%	23%	11%
Weighted NCI-IDD Average	19%	1%	11%	27%	10%

Table 6c. Child's Health Conditions (continued)

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive; therefore N is not shown.

State	Asthma	Chronic Kidney Disease	Long-Term Health Problems Associated with COVID-19	Other
AZ	37%	3%	2%	23%
IN	35%	1%	1%	36%
LA	25%	3%	1%	51%
MO	34%	3%	0%	36%
MN	37%	2%	0%	40%
SD	23%	6%	0%	39%
OR	27%	3%	2%	34%
TN	11%	6%	0%	35%
TX	38%	3%	1%	32%
WI	29%	3%	0%	37%
Weighted NCI-IDD Average	34%	3%	1%	33%

Table 7. Child's Preferred Language

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

State	English	Spanish	Chinese	Tagalog	Vietnamese	American Sign Language	Other	N
AZ	88%	8%	0%	0%	1%	0%	3%	219
IN	99%	0%	0%	0%	0%	0%	1%	245
LA	95%	4%	0%	0%	0%	0%	1%	354
MO	96%	1%	0%	0%	0%	1%	2%	168
MN	95%	1%	0%	0%	0%	1%	4%	345
SD	95%	2%	0%	0%	0%	2%	1%	132
OR	90%	3%	0%	0%	0%	1%	6%	763
TN	98%	0%	0%	0%	0%	0%	2%	180
TX	86%	11%	0%	0%	0%	2%	1%	1011
WI	96%	3%	0%	0%	0%	0%	0%	640
Weighted NCI-IDD Average	91%	6%	0%	0%	0%	1%	2%	4057

Table 8. Child's Preferred Means of Communication

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

State	Spoken	Gestures or Body Language	Sign Language or Finger Spelling	Communication Aid or Device	Other	N
AZ	66%	17%	5%	9%	3%	212
IN	81%	11%	0%	6%	2%	245
LA	54%	35%	5%	1%	5%	349
MO	71%	17%	1%	7%	5%	164
MN	67%	13%	2%	13%	6%	322
SD	66%	20%	1%	9%	5%	132
OR	72%	13%	2%	6%	8%	759
TN	71%	15%	2%	5%	7%	181
TX	66%	20%	4%	6%	4%	1009
WI	67%	19%	3%	8%	3%	638
Weighted NCI-IDD Average	67%	19%	3%	7%	4%	4011

Table 9. Child's Support Needs for Self-Injurious, Disruptive, and/or Destructive Behaviors

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

State	No Support Needed; No Issues with Managing Behavior	Some Support Needed; Requires Only Occasional Assistance or Monitoring	Extensive Support Needed; Frequent or Severe Enough to Require Regular Assistance	N
AZ	33%	40%	27%	221
IN	31%	48%	20%	246
LA	56%	31%	13%	340
MO	34%	45%	22%	167
MN	14%	37%	49%	348
SD	33%	47%	20%	129
OR	20%	48%	31%	752
TN	38%	41%	21%	177
TX	37%	40%	23%	992
WI	38%	46%	16%	634
Weighted NCI-IDD Average	35%	42%	23%	4006

Table 10. Child’s Level of Help Needed with Personal Care Activities (for example, bathing, dressing, eating)

Please note: All data in this section are reported by the respondent based on their understanding of their child’s demographics, diagnoses and personal characteristics.

State	No Support Needed; No Issues with Personal Care Activities	Some Support Needed; Requires Only Occasional Assistance or Monitoring	Extensive Support Needed; Frequent or Severe Enough to Require Regular Assistance	N
AZ	4%	31%	65%	223
IN	12%	51%	37%	246
LA	7%	35%	58%	344
MO	12%	45%	44%	170
MN	1%	28%	71%	352
SD	5%	39%	55%	130
OR	7%	40%	53%	764
TN	7%	45%	49%	181
TX	11%	40%	49%	1005
WI	7%	45%	48%	639
Weighted NCI-IDD Average	8%	40%	53%	4054

Respondents

This section provides information about the survey respondent.

Table 11. Language Usually Spoken at Home

State	English	Spanish	Chinese	Tagalog	Vietnamese	American Sign Language	Other	N
AZ	77%	19%	0%	0%	1%	0%	3%	216
IN	96%	2%	0%	0%	0%	0%	2%	236
LA	95%	5%	0%	0%	0%	0%	0%	354
MO	92%	4%	0%	0%	1%	0%	4%	169
MN	87%	4%	0%	0%	0%	0%	9%	349
SD	97%	2%	0%	0%	0%	0%	1%	128
OR	87%	6%	1%	0%	1%	0%	6%	761
TN	99%	0%	0%	0%	0%	0%	1%	167
TX	75%	23%	0%	0%	0%	0%	1%	1014
WI	93%	5%	0%	0%	0%	0%	1%	625
Weighted NCI-IDD Average	84%	13%	0%	0%	0%	0%	2%	4019

Table note: "Chinese" includes Mandarin, Cantonese, and Hokkien. "Tagalog" includes Filipino.

Table 12. Respondent's Age

State	Under 34	35 – 54	55 – 74	75 or Older	N
AZ	14%	74%	12%	0%	223
IN	6%	78%	14%	1%	245
LA	46%	47%	7%	1%	351
MO	6%	81%	11%	2%	172
MN	10%	77%	13%	1%	355
SD	11%	79%	8%	1%	131
OR	7%	70%	21%	1%	769
TN	11%	87%	2%	0%	180
TX	13%	66%	19%	2%	1015
WI	16%	72%	12%	1%	640
Weighted NCI-IDD Average	14%	71%	14%	1%	4081

Table 13. Respondent's Health

State	Excellent	Very good	Good	Fair	Poor	N
AZ	13%	38%	37%	13%	0%	223
IN	13%	35%	40%	11%	1%	243
LA	21%	33%	33%	13%	0%	353
MO	9%	34%	39%	18%	0%	170
MN	11%	37%	37%	14%	1%	352
SD	14%	44%	32%	7%	2%	133
OR	10%	30%	42%	16%	3%	767
TN	19%	43%	29%	9%	0%	182
TX	11%	22%	41%	24%	2%	1021
WI	11%	43%	35%	8%	2%	640
Weighted NCI-IDD Average	12%	33%	38%	15%	1%	4084

Table 14. Respondent's Relationship to Child

State	Parent (Biological, Adoptive, or Foster)	Sibling	Grandparent	Other	N
AZ	96%	0%	3%	1%	224
IN	98%	0%	2%	0%	245
LA	94%	0%	5%	2%	350
MO	93%	0%	5%	2%	171
MN	97%	0%	2%	1%	355
SD	96%	0%	2%	2%	133
OR	91%	0%	8%	1%	769
TN	100%	0%	0%	0%	182
TX	86%	0%	12%	2%	1020
WI	95%	0%	3%	1%	640
Weighted NCI-IDD Average	92%	0%	6%	1%	4089

Table 15. Respondent or Other Family Member Provides Paid Support to Child*Categories are not mutually exclusive; therefore N is not shown.*

State	No	Yes, I am	Yes, Another Family Member Is
AZ	34%	53%	20%
IN	80%	7%	16%
LA	91%	8%	1%
MO	88%	5%	8%
MN	13%	76%	29%
SD	81%	2%	17%
OR	66%	7%	29%
TN	92%	3%	5%
TX	78%	8%	14%
WI	83%	5%	13%
Weighted NCI-IDD Average	68%	19%	16%

Table 16. Number of Adults in Household

State	One	Two	Three	Four or More	N
AZ	16%	58%	17%	9%	218
IN	17%	61%	15%	7%	241
LA	29%	59%	9%	3%	351
MO	20%	60%	15%	6%	172
MN	21%	59%	15%	5%	350
SD	11%	71%	12%	6%	133
OR	19%	54%	20%	8%	764
TN	9%	80%	7%	4%	176
TX	33%	46%	16%	6%	998
WI	14%	70%	12%	4%	628
Weighted NCI-IDD Average	21%	58%	15%	6%	4031

Table 17. Number of Children (Under 18 years old) in Household (including the child receiving services)

State	One	Two	Three	Four or More	N
AZ	34%	37%	17%	12%	217
IN	40%	39%	16%	4%	238
LA	35%	30%	19%	16%	351
MO	37%	46%	11%	6%	167
MN	33%	30%	20%	16%	352
SD	31%	35%	21%	13%	131
OR	43%	35%	14%	9%	751
TN	30%	46%	17%	8%	179
TX	35%	35%	19%	11%	992
WI	34%	41%	17%	8%	632
Weighted NCI-IDD Average	35%	37%	17%	11%	4010

Table 18. Respondent's Highest Level of Education

State	No High School Diploma or GED	High School Diploma or GED	Vocational School or Certificate Program	Some College	College Degree or Higher	N
AZ	12%	16%	7%	17%	48%	220
IN	2%	18%	6%	13%	61%	246
LA	14%	23%	11%	15%	37%	354
MO	3%	18%	6%	16%	57%	167
MN	5%	12%	10%	16%	57%	351
SD	2%	15%	13%	10%	60%	133
OR	9%	16%	6%	19%	51%	758
TN	0%	4%	1%	8%	87%	182
TX	19%	23%	8%	19%	31%	999
WI	2%	11%	8%	15%	65%	640
Weighted NCI-IDD Average	10%	17%	8%	16%	49%	4050

Table 19. Total Taxable Household Income of Wage Earners in the Past 12 Months

Please note: Respondents did not respond if they were a public guardian/administrator, or if they represent a financial institution or guardianship agency. Does not include state/federal benefits such as SSI, SSDI etc.

State	No Earned Income	Up to \$15,000	\$15,001 to \$25,000	\$25,001 to \$50,000	\$50,001 to \$75,000	Over \$75,000	Prefer Not to Say	N
AZ	5%	7%	10%	15%	17%	26%	20%	221
IN	2%	4%	7%	17%	15%	38%	17%	246
LA	13%	13%	14%	16%	10%	23%	11%	345
MO	7%	8%	5%	19%	13%	36%	13%	169
MN	2%	3%	4%	20%	21%	35%	15%	351
SD	2%	1%	5%	12%	13%	58%	10%	132
OR	7%	5%	8%	15%	14%	39%	12%	754
TN	0%	0%	0%	1%	15%	73%	10%	182
TX	13%	15%	16%	19%	9%	14%	14%	988
WI	3%	4%	5%	14%	16%	47%	11%	640
Weighted NCI-IDD Average	7%	8%	10%	16%	14%	31%	15%	4028

Table 20. Residential Designation

State	Urban or Suburban (In or Near a City or Large Town)	Rural (Outside of a City or Town)	N
AZ	87%	13%	207
IN	67%	33%	240
LA	61%	39%	316
MO	68%	32%	163
MN	72%	28%	337
SD	70%	30%	130
OR	72%	28%	733
TN	73%	27%	180
TX	76%	24%	903
WI	66%	34%	626
Weighted NCI-IDD Average	74%	26%	3835

Services and Supports Received

This section provides information about the services and supports received by the child from the state ID/DD agency.

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

Table 21a. Services and Supports Received from ID/DD Agency

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive; therefore N is not shown.

State	Financial Support	In Home Support	Out-of-Home Respite Care	Early Intervention
AZ	8%	46%	30%	10%
IN	6%	35%	31%	0%
LA	10%	15%	11%	86%
MO	29%	30%	16%	4%
MN	52%	52%	20%	5%
SD	62%	19%	43%	16%
OR	15%	82%	33%	5%
TN	74%	17%	26%	10%
TX	12%	40%	12%	8%
WI	27%	26%	35%	22%
Weighted NCI-IDD Average	18%	39%	24%	15%

Table 21b. Services and Supports Received from ID/DD Agency (continued)

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive; therefore N is not shown.

State	Transportation	Mental or Behavioral Health Care or Other Treatments or Therapies	Self-Direction or Fiscal Intermediary Services
AZ	12%	84%	28%
IN	14%	82%	50%
LA	21%	70%	16%
MO	18%	77%	42%
MN	26%	76%	82%
SD	14%	68%	61%
OR	28%	75%	65%
TN	14%	84%	53%
TX	23%	69%	28%
WI	13%	73%	40%
Weighted NCI-IDD Average	18%	75%	38%

Table 22. Additional Services and Supports Received (not from the ID/DD Agency)

Please note: All data in this section are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics. Categories are not mutually exclusive; therefore N is not shown.

State	Social Security Payments (SSI or SSB)	Services or Supports from Other Agencies or Organizations
AZ	29%	65%
IN	22%	71%
LA	19%	33%
MO	35%	72%
MN	26%	78%
SD	21%	87%
OR	31%	72%
TN	3%	63%
TX	73%	62%
WI	19%	73%
Weighted NCI-IDD Average	38%	66%

Main Survey Results

Information and Planning

Families have the information and support needed to take part in planning supports and services for their child receiving services and supports from the state developmental disabilities system.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the person receiving services whom the respondent is answering questions about in this survey.

Do you get enough information to take part in planning services for your child?

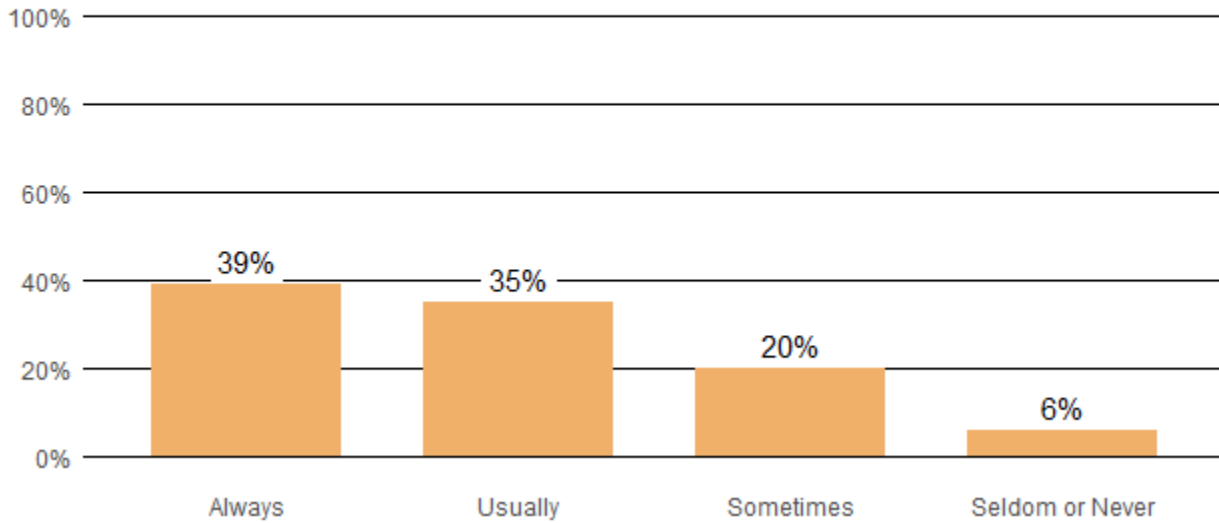


Table 23. Do you have enough information to take part in planning services for your child?

State	Always	Usually	Sometimes	Seldom or Never	N
LA ↑	52%	27%	17%	4%	313
TN	49%	34%	15%	2%	179
AZ	47%	35%	17%	2%	221
WI	40%	38%	18%	4%	607
SD	39%	45%	13%	3%	128
Weighted NCI-IDD Average	39%	35%	20%	6%	3865
IN	38%	36%	19%	7%	240
OR	36%	43%	16%	4%	741
TX	34%	30%	26%	10%	927
MN ↓	31%	44%	18%	8%	346
MO ↓	17%	42%	27%	14%	163

Is the information you get about services and supports easy to understand?

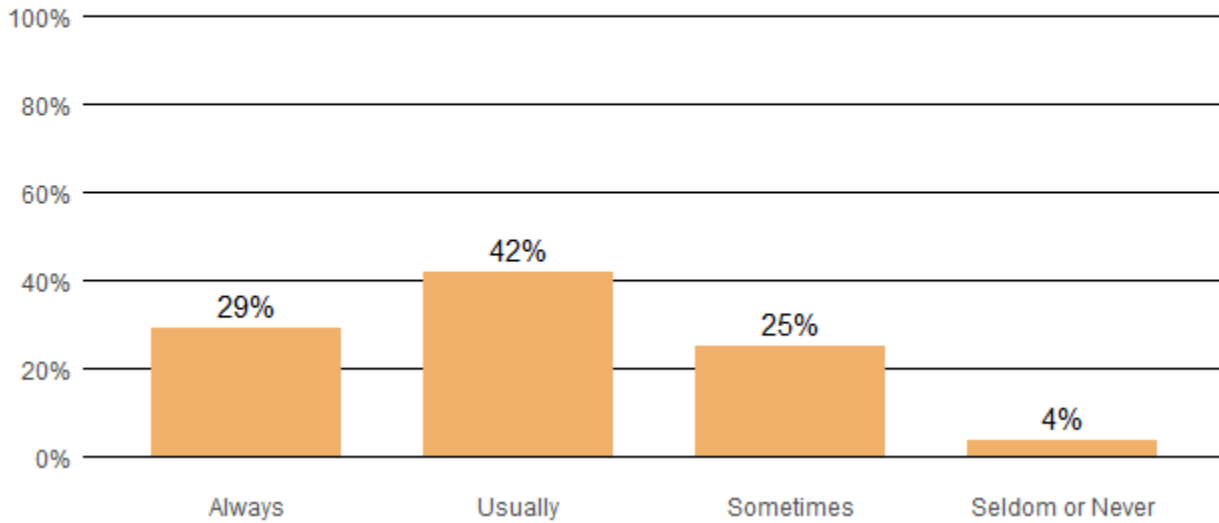


Table 24. Is the information you get about services and supports easy to understand?

State	Always	Usually	Sometimes	Seldom or Never	N
LA ↑	45%	33%	21%	2%	320
AZ	36%	43%	21%	1%	224
WI	32%	45%	20%	3%	621
TN	31%	49%	17%	2%	179
Weighted NCI-IDD Average	29%	42%	25%	4%	3919
SD	27%	48%	23%	2%	131
OR	27%	48%	22%	4%	754
TX	26%	36%	32%	7%	940
IN ↓	21%	52%	23%	4%	238
MN ↓	14%	44%	33%	9%	349
MO ↓	14%	44%	37%	4%	163

Do you get information about services and supports in your preferred language?

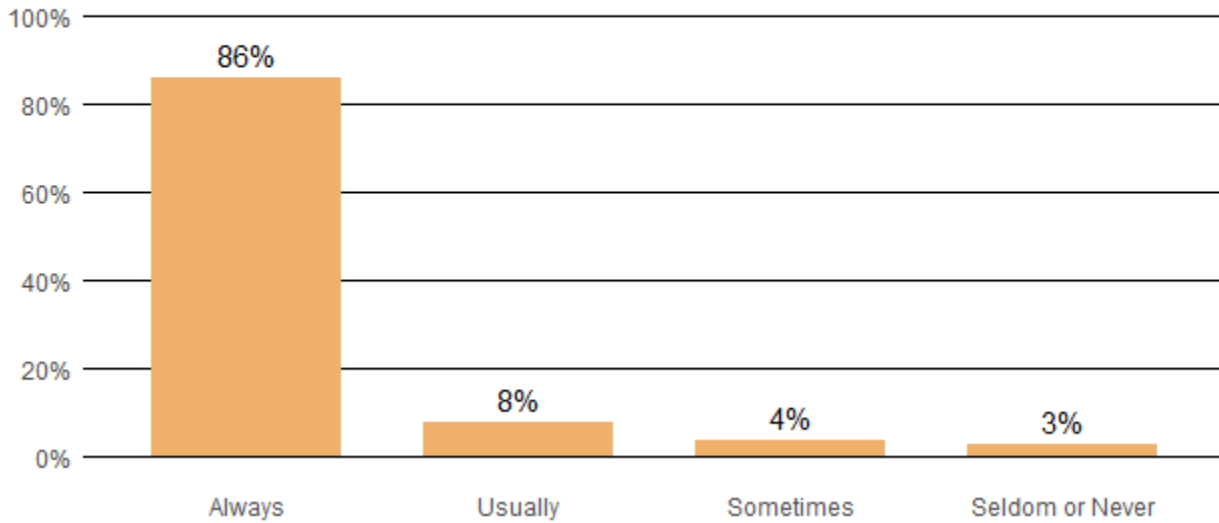


Table 25. Do you get information about services and supports in your preferred language?

State	Always	Usually	Sometimes	Seldom or Never	N
TN ↑	96%	2%	1%	1%	178
WI ↑	91%	6%	1%	2%	633
OR ↑	90%	6%	3%	1%	761
SD	90%	5%	2%	2%	130
LA	89%	4%	4%	4%	335
IN	89%	6%	2%	3%	241
AZ	89%	6%	3%	2%	223
MO	87%	3%	5%	5%	167
MN	86%	7%	3%	5%	353
Weighted NCI-IDD Average	86%	8%	4%	3%	4000
TX ↓	76%	13%	7%	4%	979

Does the case manager/service coordinator listen to your family's choices and opinions?

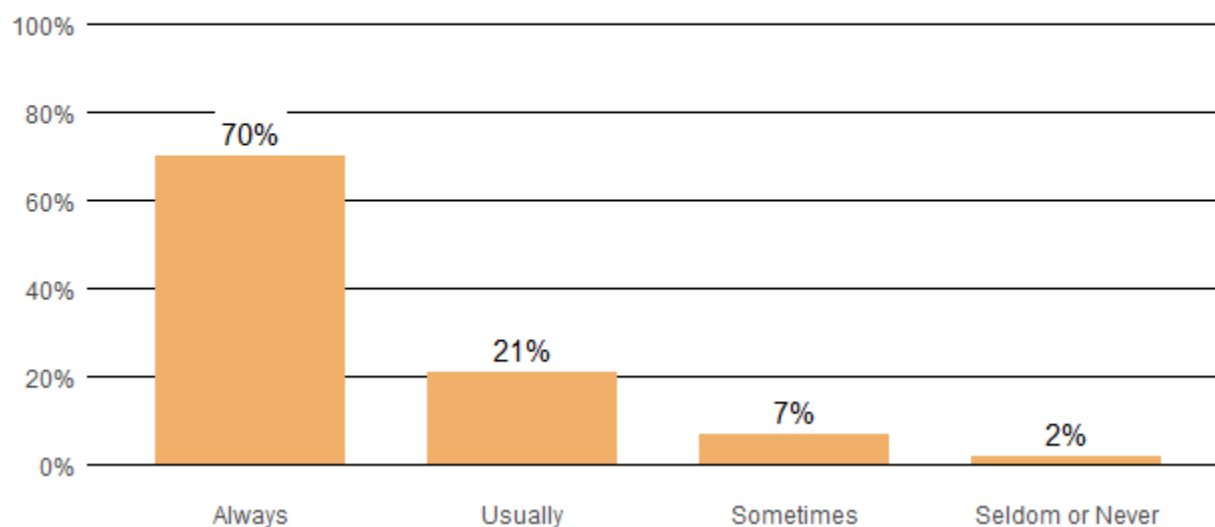


Table 26. Does the case manager/service coordinator listen to your family's choices and opinions?

State	Always	Usually	Sometimes	Seldom or Never	N
TN ↑	87%	12%	1%	0%	178
LA ↑	81%	14%	4%	1%	289
IN ↑	80%	15%	4%	1%	235
SD	77%	17%	6%	1%	127
AZ	75%	19%	5%	1%	217
WI	72%	19%	6%	2%	603
Weighted NCI-IDD Average	70%	21%	7%	2%	3783
OR ↓	65%	27%	7%	2%	752
TX ↓	63%	24%	9%	4%	877
MN ↓	58%	26%	13%	3%	349
MO ↓	56%	29%	13%	1%	156

Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)?

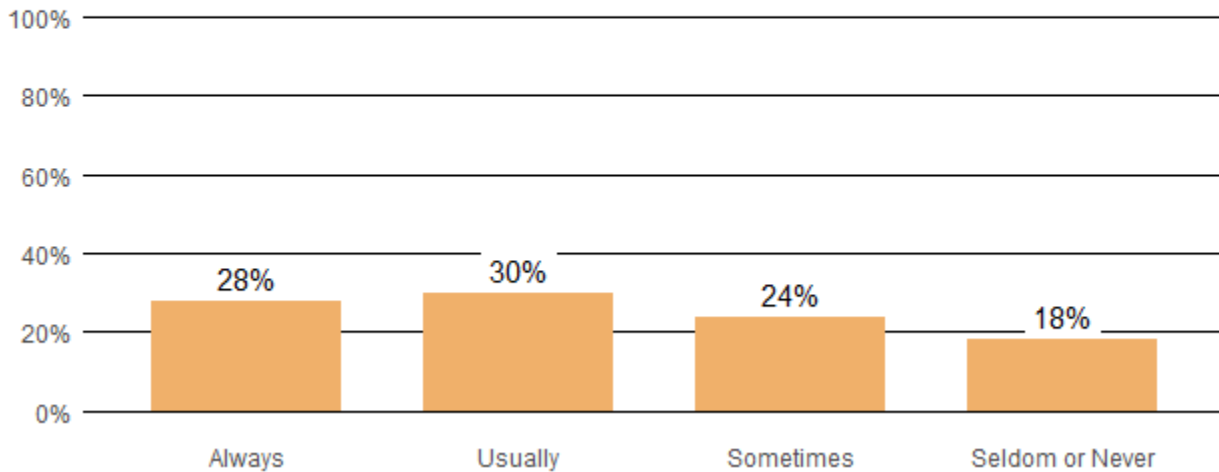


Table 27. Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)?

State	Always	Usually	Sometimes	Seldom or Never	N
LA	34%	21%	24%	21%	261
TN	33%	27%	22%	19%	124
AZ	31%	29%	22%	18%	178
WI	30%	33%	22%	14%	498
TX	29%	27%	24%	20%	810
Weighted NCI-IDD Average	28%	30%	24%	18%	3211
OR	25%	32%	26%	17%	623
SD	23%	36%	29%	12%	100
IN	22%	36%	23%	19%	201
MN ↓	19%	30%	28%	23%	290
MO ↓	17%	34%	26%	23%	126

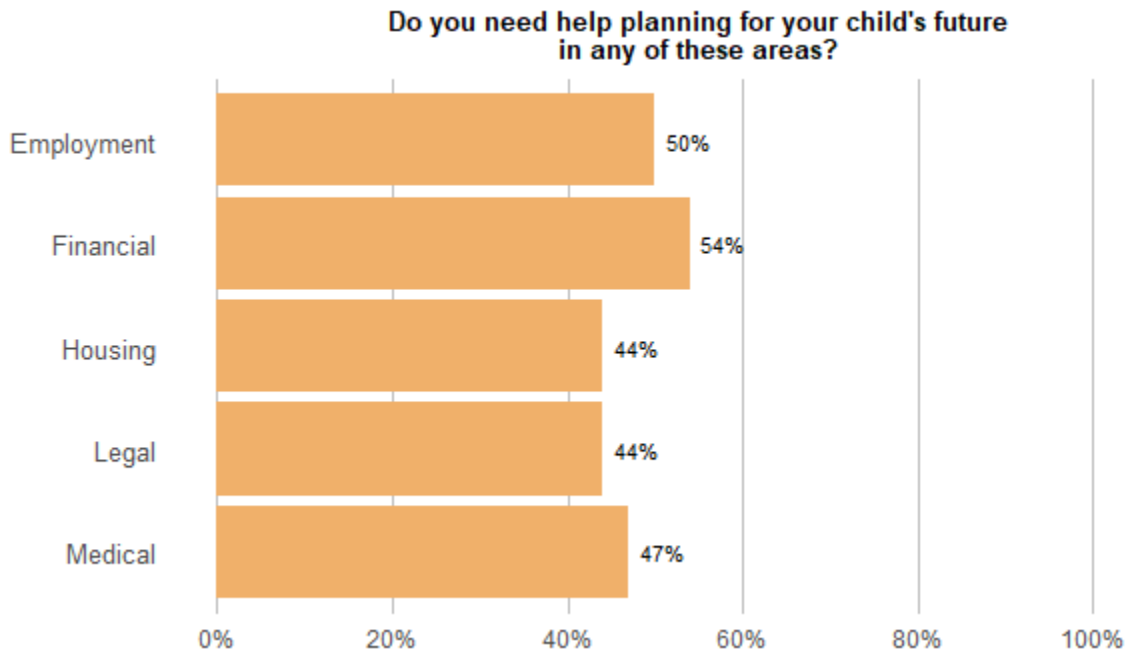


Table 28a. Do you need help planning for your child’s future in any of these areas?

Categories are not mutually exclusive; therefore N is not shown.

State	Employment	Financial	Housing	Legal	Medical
AZ	51%	48%	37%	40%	39%
IN	62%	62%	54%	51%	47%
LA	20%	38%	28%	20%	41%
MO	56%	58%	50%	54%	52%
MN	59%	59%	53%	50%	44%
SD	41%	54%	55%	49%	42%
OR	59%	62%	51%	45%	47%
TN	51%	68%	38%	54%	43%
TX	46%	50%	43%	44%	51%
WI	52%	61%	47%	44%	48%
Weighted NCI-IDD Average	50%	54%	44%	44%	47%

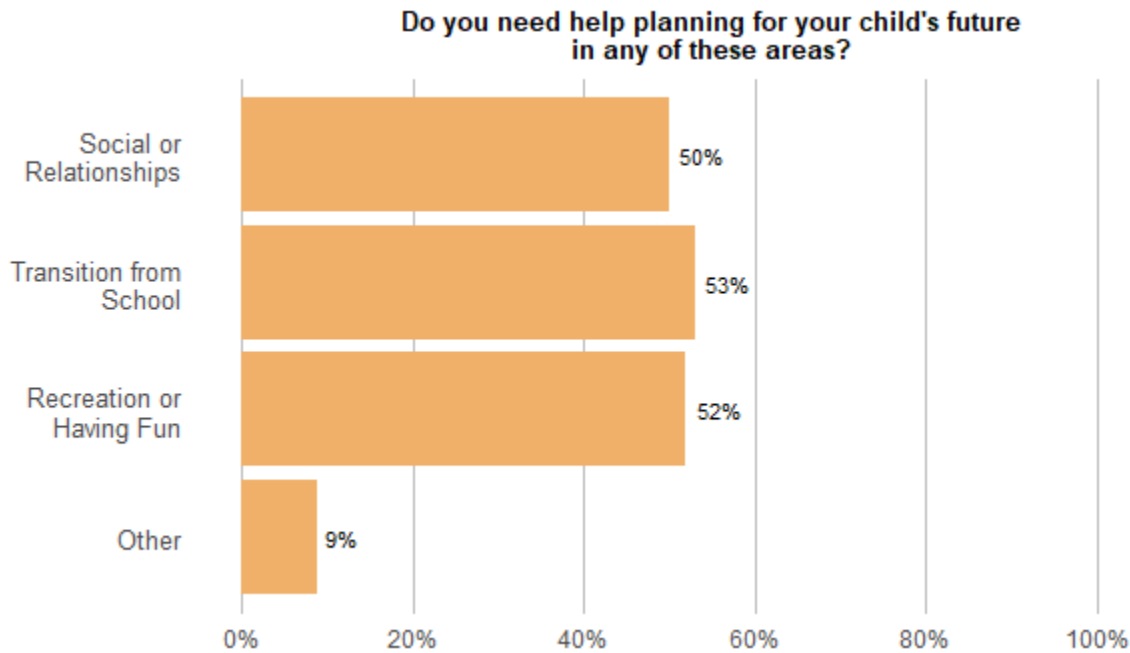


Table 28b. Do you need help planning for your child's future in any of these areas? (continued)

Categories are not mutually exclusive; therefore N is not shown.

State	Social or Relationships	Transition from School	Recreation or Having Fun	Other
AZ	46%	47%	51%	10%
IN	52%	55%	48%	8%
LA	42%	36%	34%	12%
MO	52%	58%	48%	12%
MN	53%	59%	56%	9%
SD	51%	60%	48%	5%
OR	53%	56%	53%	9%
TN	51%	57%	43%	5%
TX	43%	53%	51%	8%
WI	62%	58%	61%	9%
Weighted NCI-IDD Average	50%	53%	52%	9%

Has your family learned about alternatives to guardianship/conservatorship?

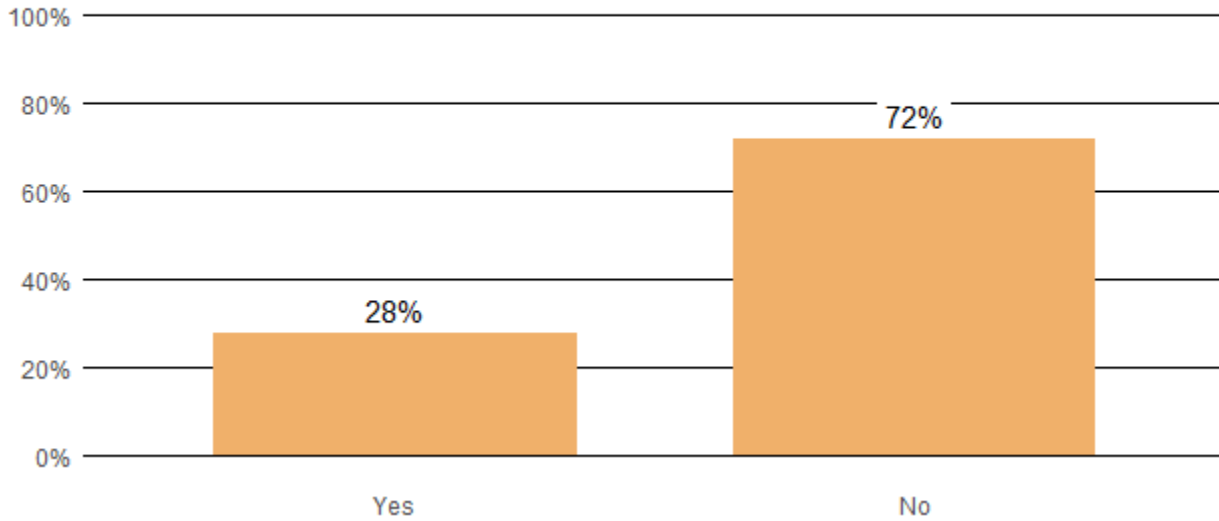


Table 29. Has your family learned about alternatives to guardianship/conservatorship?

State	Yes	No	N
TX ↑	36%	64%	877
SD	32%	68%	117
OR	29%	71%	626
Weighted NCI-IDD Average	28%	72%	3494
AZ	26%	74%	192
WI	25%	75%	561
LA	24%	76%	277
MN	23%	77%	307
IN	23%	77%	217
MO	21%	79%	154
TN ↓	16%	84%	166

*Table note: Alternatives to guardianship or conservatorship let a family member make more decisions for themselves, with or without the help of others. This might include: “**Supported Decision Making (SDM)**”, allows a person with a disability to make their own decisions with the help of people they trust. “**Other decision-making supports**”, like health-care proxies, advance directives, powers of attorney, notarized statements, representation agreements, etc.*

Does your child have a service plan?

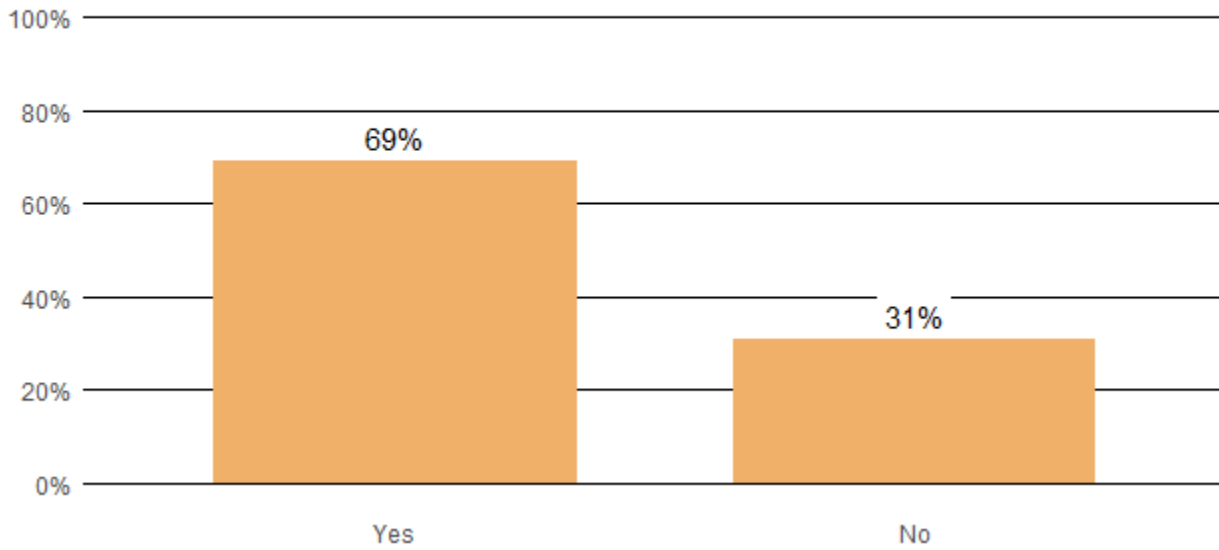


Table 30. Does your child have a service plan?

State	Yes	No	N
OR ↑	86%	14%	661
IN ↑	83%	17%	202
AZ	76%	24%	170
SD	75%	25%	112
MN	75%	25%	291
WI	73%	27%	568
MO	71%	29%	150
Weighted NCI-IDD Average	69%	31%	3344
TX ↓	59%	41%	773
TN ↓	47%	53%	139
LA ↓	37%	63%	278

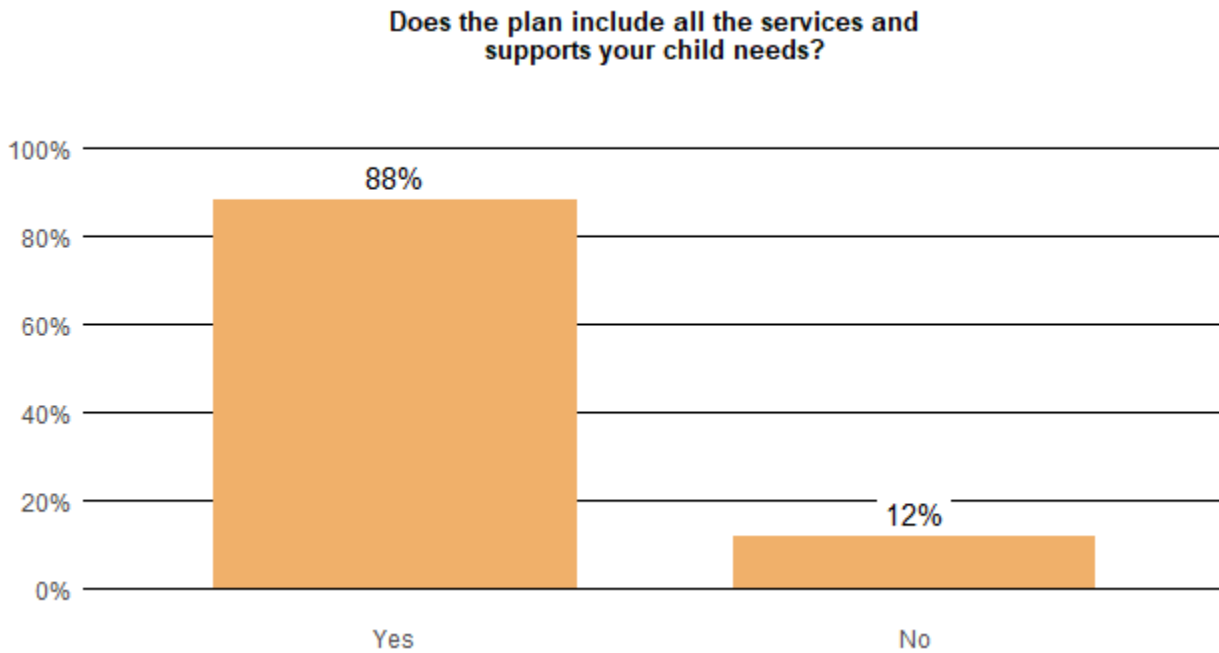


Table 31. Does the plan include all the services and supports your child needs?

State	Yes	No	N
LA	92%	8%	88
TX	91%	9%	384
SD	91%	9%	78
AZ	91%	9%	119
TN	90%	10%	63
Weighted NCI-IDD Average	88%	12%	2048
MO	88%	12%	85
OR	87%	13%	501
WI	86%	14%	382
IN	84%	16%	148
MN	84%	16%	200

Did you or someone else in your family (besides your child with a disability) help make the plan?

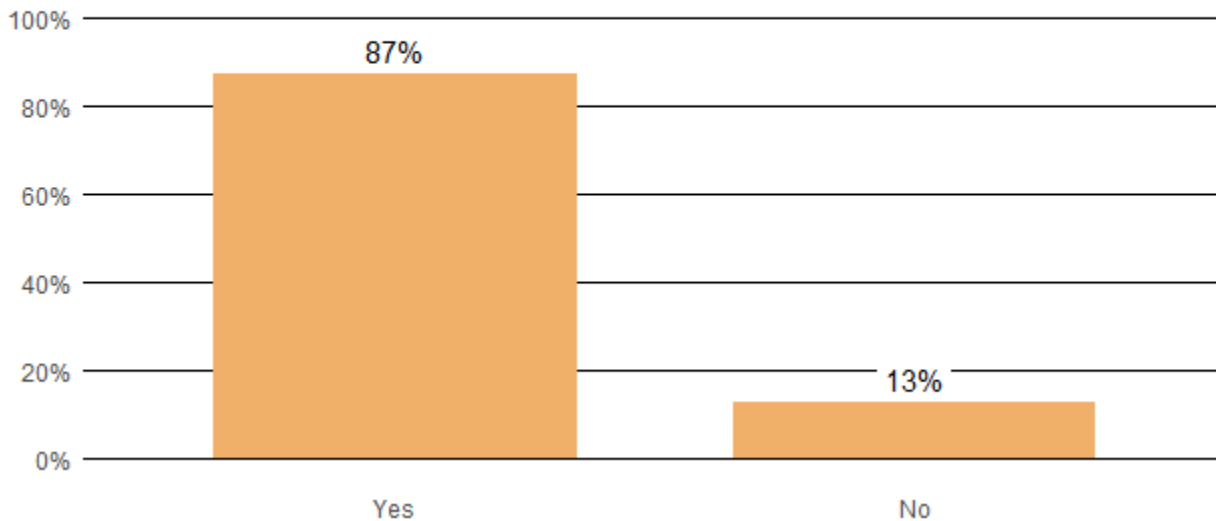


Table 32. Did you or someone else in your family (besides your child with a disability) help make the plan?

State	Yes	No	N
TN ↑	97%	3%	66
SD ↑	96%	4%	81
IN ↑	94%	6%	163
OR ↑	94%	6%	549
WI ↑	93%	7%	405
MO	91%	9%	100
MN	89%	11%	206
Weighted NCI-IDD Average	87%	13%	2186
AZ	84%	16%	118
LA	76%	24%	94
TX ↓	75%	25%	404

Did your child help make the plan?

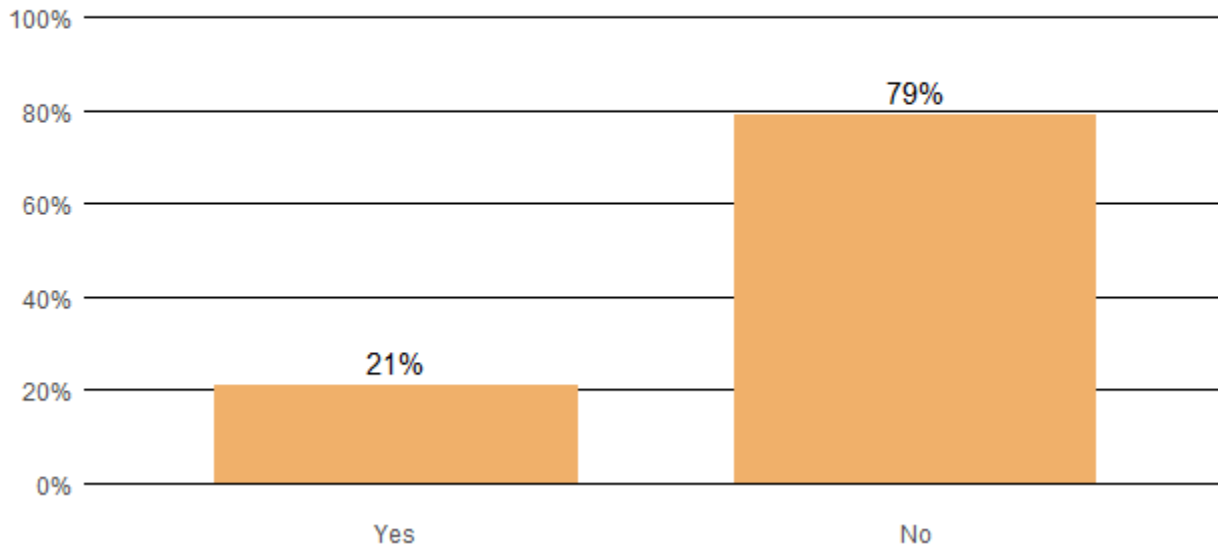


Table 33. Did your child help make the plan?

State	Yes	No	N
SD ↑	43%	57%	83
IN ↑	34%	66%	164
MO	26%	74%	101
WI	25%	75%	404
OR	24%	76%	548
Weighted NCI-IDD Average	21%	79%	2213
TN	18%	82%	66
TX	17%	83%	427
AZ	16%	84%	117
MN	16%	84%	210
LA ↓	10%	90%	93

Do you feel like your family had enough say or input in making the plan?

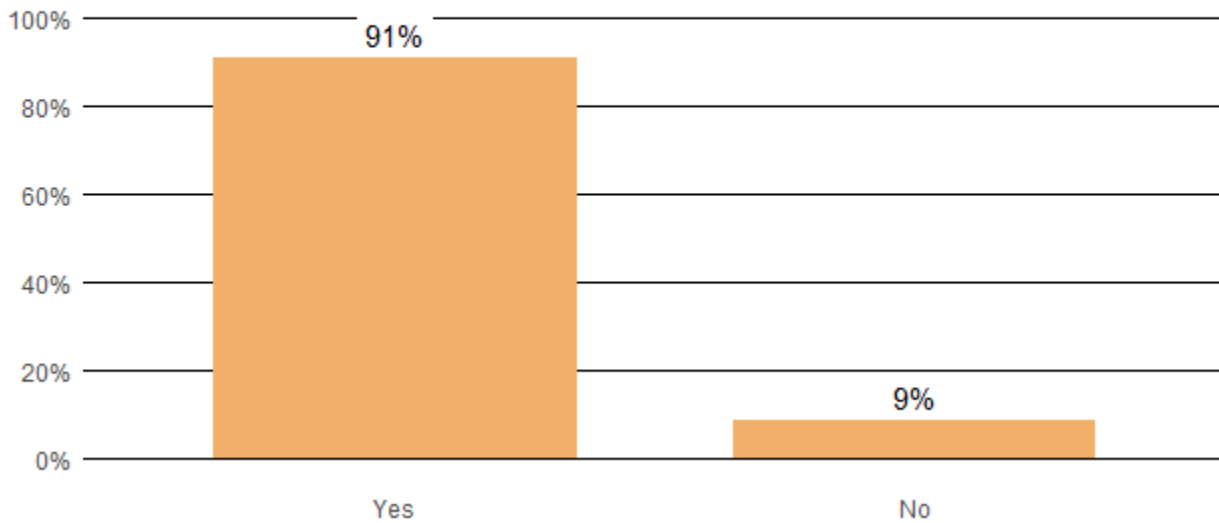


Table 34. Do you feel like your family had enough say or input in making the plan?

State	Yes	No	N
SD	96%	4%	79
TN	95%	5%	63
LA	94%	6%	89
MO	94%	6%	93
OR	93%	7%	525
IN	92%	8%	157
WI	92%	8%	383
Weighted NCI-IDD Average	91%	9%	2077
AZ	90%	10%	113
MN	90%	10%	201
TX	88%	12%	374

Does your child have a transition plan (as part of an IEP or Section 504 plan through their high school, usually starting at age 14)?

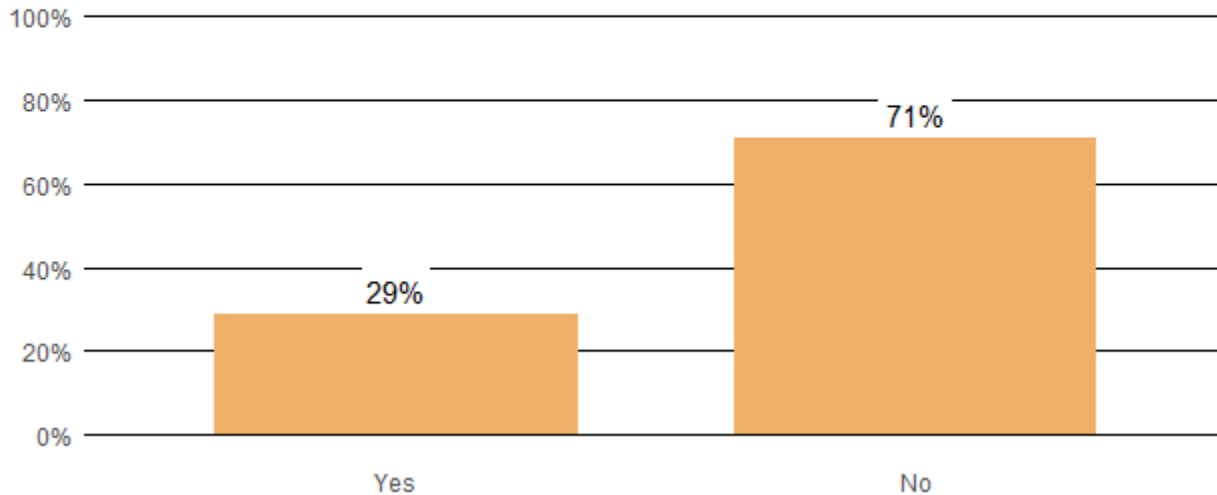


Table 35. Does your child have a transition plan (as part of an IEP or Section 504 plan through their high school, usually starting at age 14)?

State	Yes	No	N
TX ↑	37%	63%	783
IN	34%	66%	201
MO	34%	66%	152
MN	34%	66%	294
AZ	31%	69%	180
Weighted NCI-IDD Average	29%	71%	3376
OR	27%	73%	638
SD	25%	75%	119
WI ↓	22%	78%	561
TN ↓	13%	87%	164
LA ↓	0%	100%	284

If your child has a transition plan, did you or another family member help make the plan?

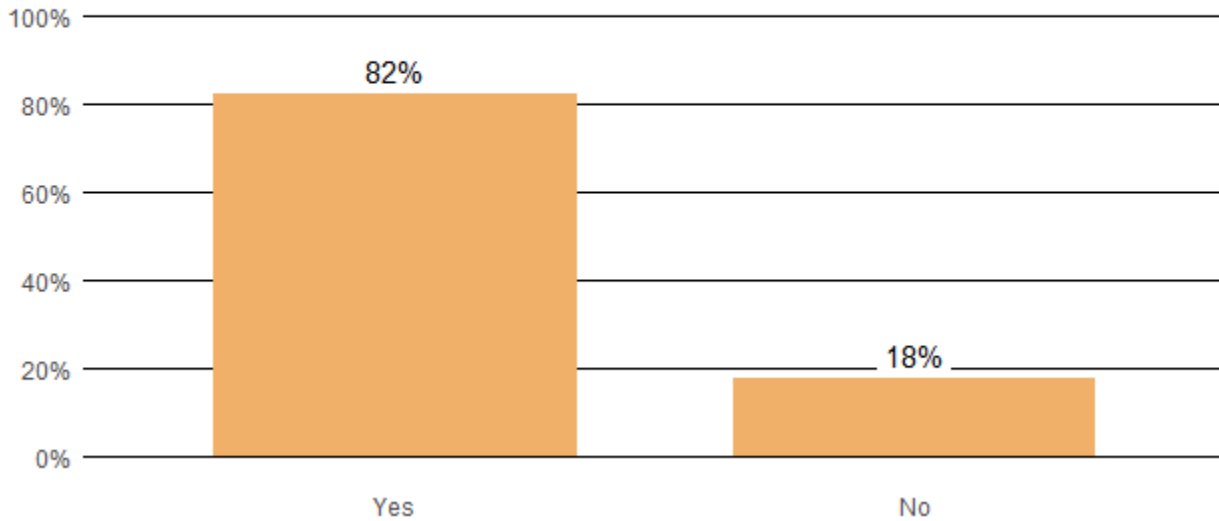


Table 36. If your child has a transition plan, did you or another family member help make the plan?

State	Yes	No	N
SD ↑	100%	0%	26
OR	90%	10%	98
AZ	88%	12%	25
MO	88%	13%	24
WI	83%	17%	64
Weighted NCI-IDD Average	82%	18%	646
IN	81%	19%	42
MN	80%	20%	90
TX	79%	21%	266
LA	n/a	n/a	n/a
TN	n/a	n/a	n/a

Table note: The following states had an N of less than 20 so their data is reported as n/a: LA, TN. They are included in the Weighted NCI-IDD Average.

If your child has a transition plan, did your child help make the plan?

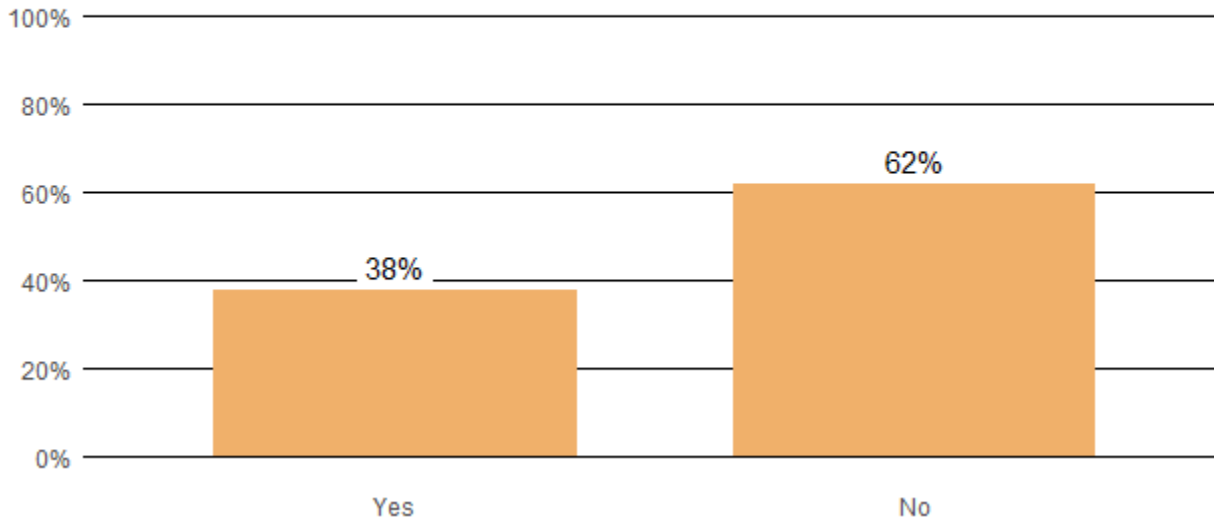


Table 37. If your child has a transition plan, did your child help make the plan?

State	Yes	No	N
SD ↑	72%	28%	29
OR ↑	55%	45%	98
WI ↑	54%	46%	68
MO	56%	44%	25
IN	54%	46%	39
Weighted NCI-IDD Average	38%	62%	643
TX	32%	68%	255
AZ	26%	74%	27
MN ↓	23%	77%	91
LA	n/a	n/a	n/a
TN	n/a	n/a	n/a

Table note: The following states had an N of less than 20 so their data is reported as n/a: LA, TN. They are included in the Weighted NCI-IDD Average.

Access and Delivery of Services and Supports

Families receive services and supports that are appropriate to the needs of the family and the child receiving services and supports from the state developmental disabilities system.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the person receiving services whom the respondent is answering questions about in this survey.

Does your child get all the services listed in the plan?

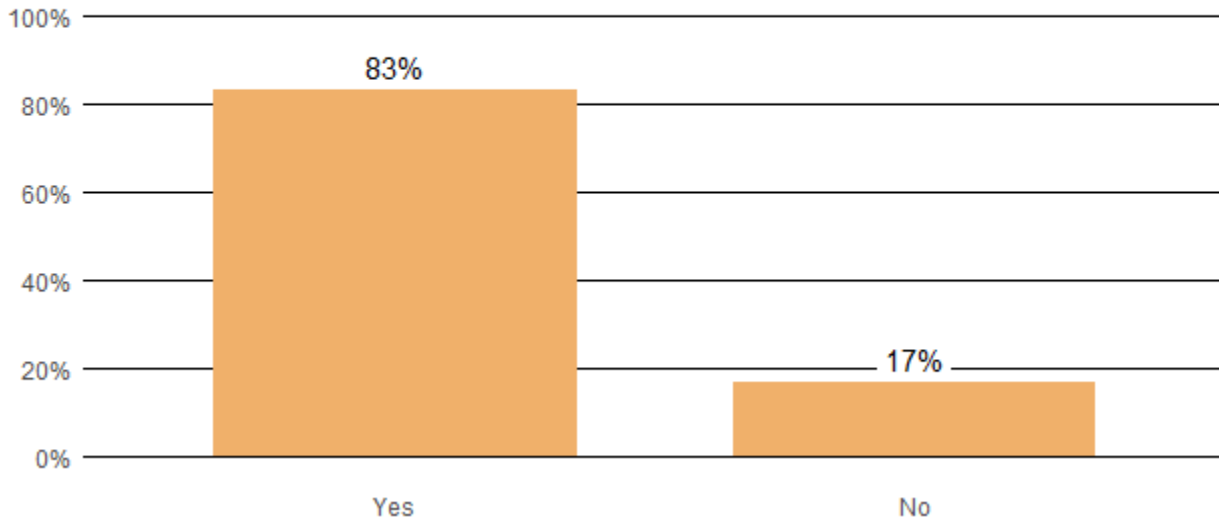


Table 38. Does your child get all the services listed in the plan?

State	Yes	No	N
SD ↑	95%	5%	77
TN ↑	94%	6%	62
MN	88%	12%	189
TX	85%	15%	361
LA	85%	15%	87
MO	84%	16%	90
Weighted NCI-IDD Average	83%	17%	2000
WI	83%	17%	379
AZ	83%	17%	115
OR	81%	19%	490
IN	78%	22%	150

Does your family get the supports and services it needs?

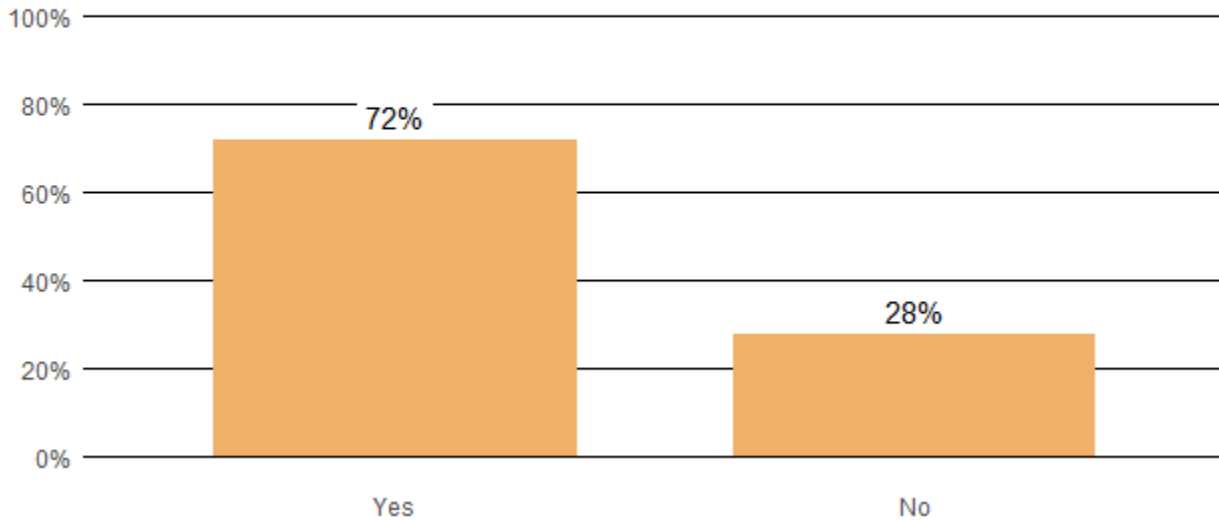


Table 39. Does your family get the supports and services it needs?

State	Yes	No	N
AZ ↑	81%	19%	199
SD	79%	21%	121
TN	77%	23%	158
WI	76%	24%	563
LA	76%	24%	277
IN	73%	27%	205
Weighted NCI-IDD Average	72%	28%	3415
OR	67%	33%	686
TX ↓	64%	36%	762
MN ↓	60%	40%	303
MO ↓	56%	44%	141

If your child does not get the support and services needed, what additional services does your child need?

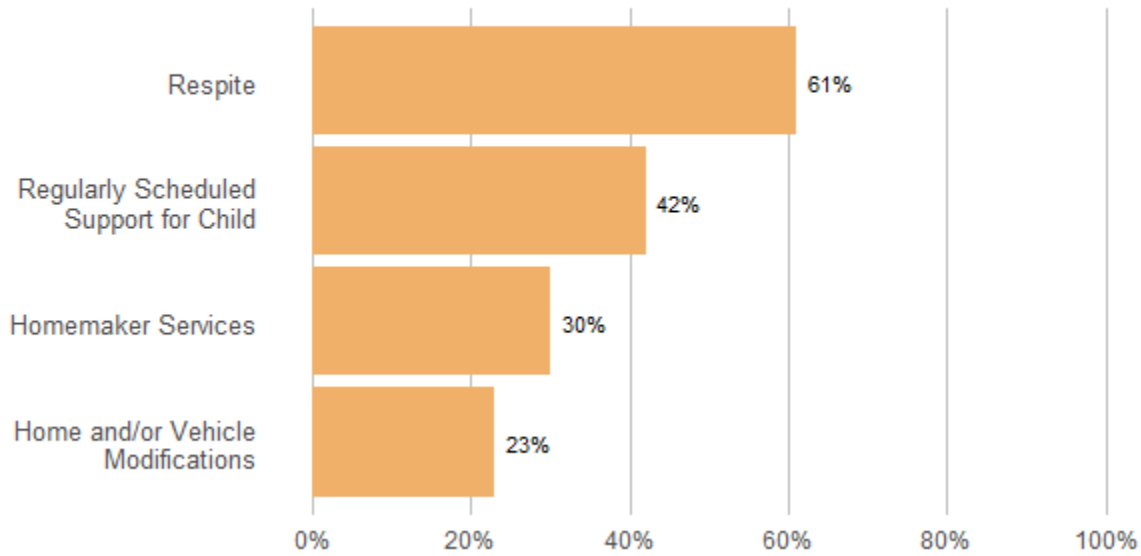


Table 40a. If your child does not get the support and services needed, what additional services does your child need?

Categories are not mutually exclusive; therefore N is not shown.

State	Respite	Regularly Scheduled Support for Child	Homemaker Services	Home and/or Vehicle Modifications
AZ	54%	43%	29%	26%
IN	64%	27%	27%	9%
LA	40%	40%	28%	17%
MO	62%	43%	21%	25%
MN	67%	40%	34%	22%
SD	75%	21%	21%	29%
OR	69%	48%	23%	21%
TN	71%	20%	26%	14%
TX	57%	41%	30%	29%
WI	67%	49%	36%	20%
Weighted NCI-IDD Average	61%	42%	30%	23%

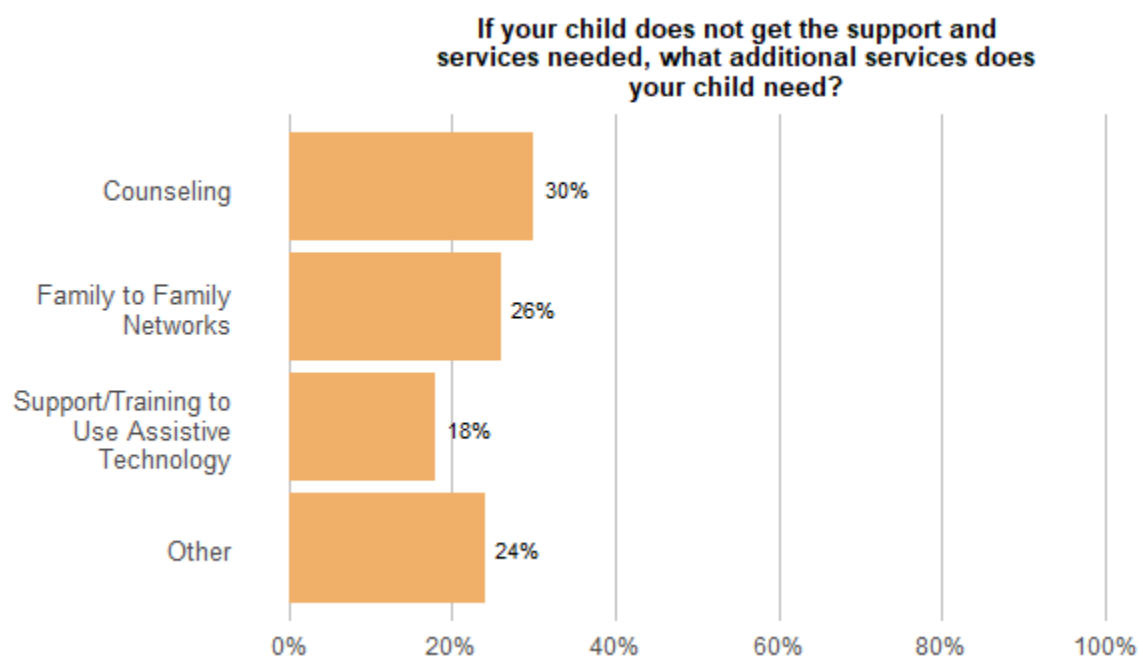


Table 40b. If your child does not get the support and services needed, what additional services does your child need? (continued)

Categories are not mutually exclusive; therefore N is not shown.

State	Counseling	Family to Family networks	Support/Training to Use Assistive Technology	Other
AZ	31%	23%	11%	17%
IN	27%	33%	11%	29%
LA	26%	32%	21%	38%
MO	34%	21%	7%	26%
MN	29%	34%	13%	17%
SD	13%	25%	4%	4%
OR	33%	25%	16%	18%
TN	20%	11%	17%	17%
TX	28%	22%	24%	26%
WI	36%	34%	19%	25%
Weighted NCI-IDD Average	30%	26%	18%	24%

Do services and supports change when your family's needs change?

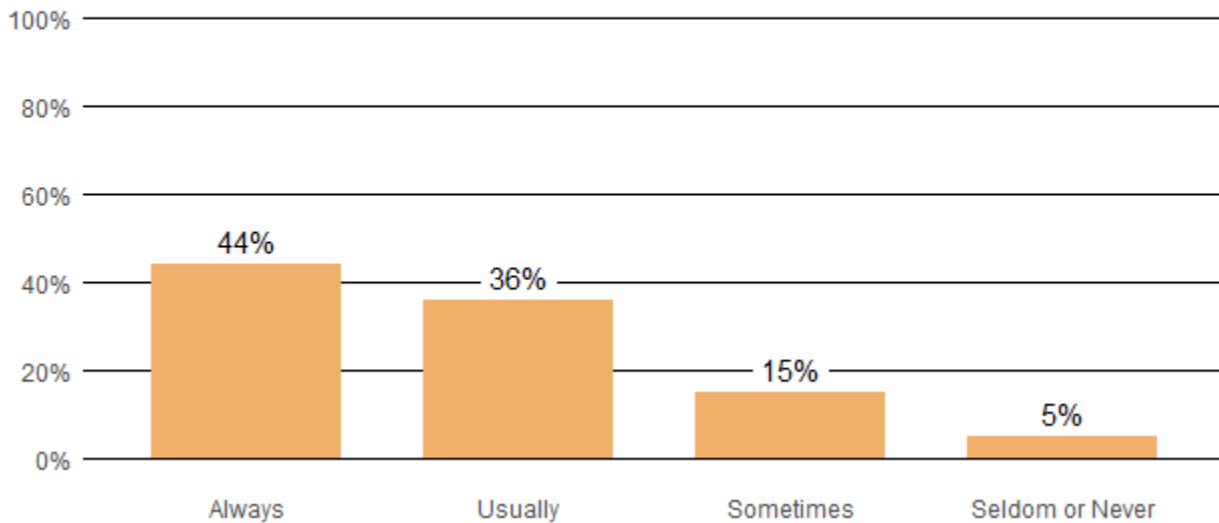


Table 41. Do services and supports change when your family's needs change?

State	Always	Usually	Sometimes	Seldom or Never	N
LA ↑	67%	26%	5%	2%	220
WI ↑	51%	31%	14%	4%	498
IN	52%	37%	7%	4%	206
SD	51%	36%	10%	3%	106
TN	49%	35%	14%	2%	126
AZ	48%	39%	11%	2%	189
Weighted NCI-IDD Average	44%	36%	15%	5%	3089
MO	34%	42%	18%	7%	119
TX ↓	33%	37%	21%	9%	679
OR ↓	33%	44%	19%	5%	655
MN ↓	28%	43%	21%	8%	291

Does your child have the special equipment or accommodations they need?

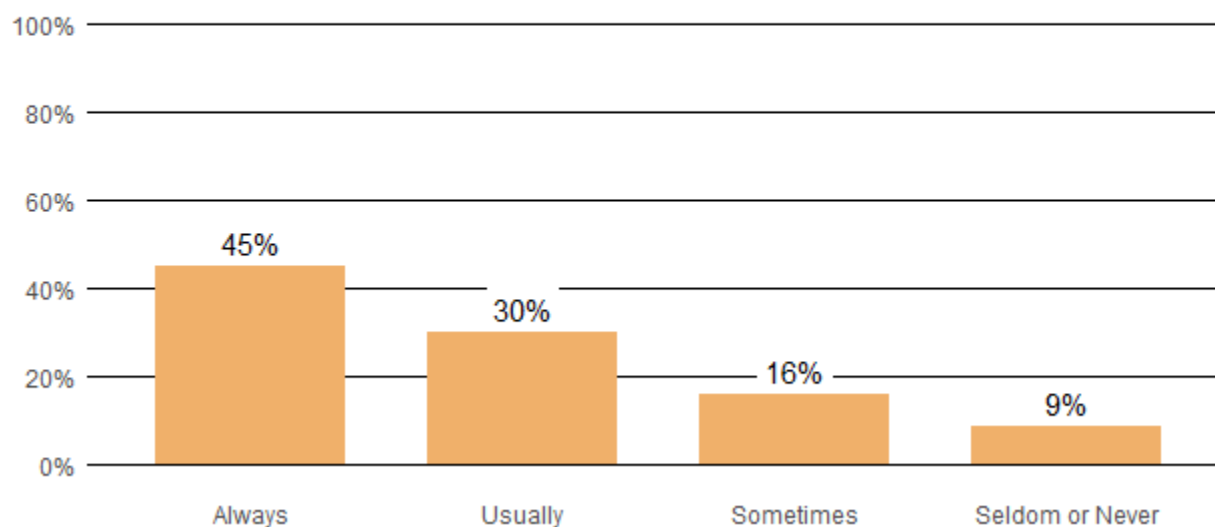


Table 42. Does your child have the special equipment or accommodations they need?

State	Always	Usually	Sometimes	Seldom or Never	N
TN	52%	35%	10%	3%	121
AZ	51%	27%	12%	10%	123
LA	50%	23%	13%	14%	107
WI	47%	31%	17%	5%	376
TX	45%	28%	15%	12%	584
Weighted NCI-IDD Average	45%	30%	16%	9%	2295
SD	41%	39%	18%	3%	96
IN	39%	33%	21%	7%	117
MO	36%	33%	20%	12%	86
OR ↓	35%	37%	19%	9%	445
MN ↓	33%	40%	20%	7%	240

If you need respite services, how often are you able to get them when needed?

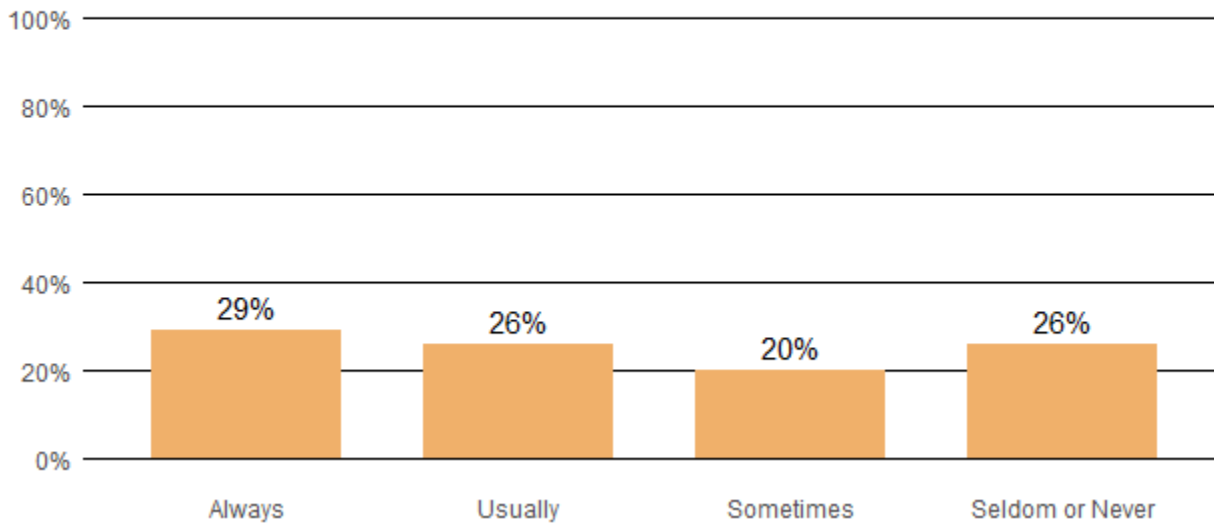


Table 43. If you need respite services, how often are you able to get them when needed?

State	Always	Usually	Sometimes	Seldom or Never	N
AZ ↑	42%	22%	18%	18%	166
LA	34%	12%	12%	41%	82
TX	31%	24%	17%	29%	536
Weighted NCI-IDD Average	29%	26%	20%	26%	2499
IN	26%	26%	21%	28%	151
SD	24%	35%	18%	23%	104
WI	24%	32%	23%	21%	411
OR ↓	21%	29%	21%	29%	597
MO ↓	14%	25%	23%	38%	100
TN ↓	14%	31%	33%	22%	115
MN ↓	10%	16%	23%	51%	237

If you have used respite services in the past 12 months, were you satisfied with the quality of the respite providers?

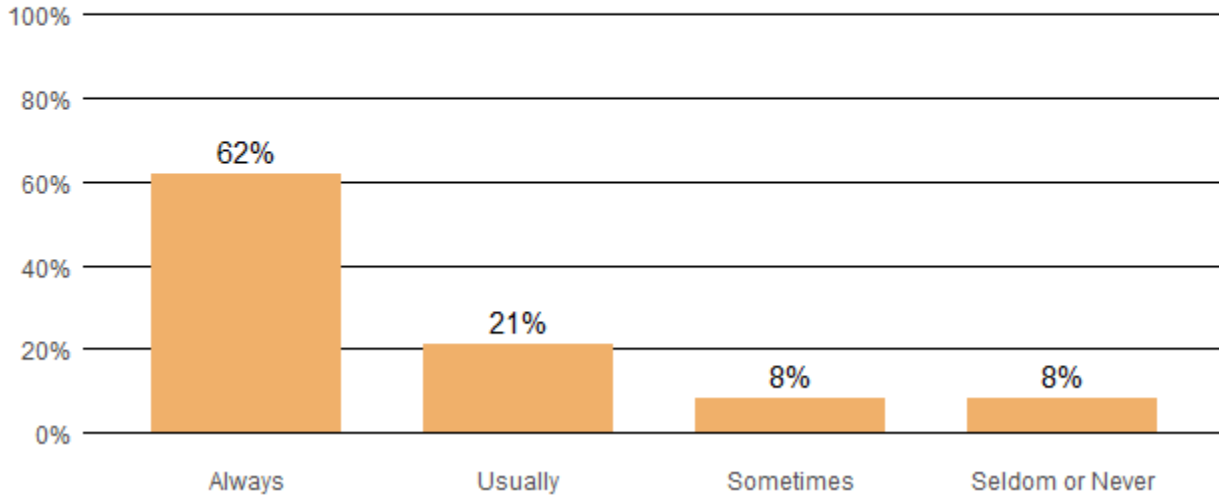


Table 44. If you have used respite services in the past 12 months, were you satisfied with the quality of the respite providers?

State	Always	Usually	Sometimes	Seldom or Never	N
SD ↑	77%	14%	4%	5%	83
LA	68%	21%	3%	9%	34
AZ	66%	18%	7%	9%	126
IN	63%	16%	5%	16%	101
WI	63%	23%	9%	4%	317
Weighted NCI-IDD Average	62%	21%	8%	8%	1640
TN	62%	33%	5%	0%	76
TX	60%	21%	10%	9%	360
OR	60%	22%	6%	11%	374
MO	57%	25%	11%	8%	53
MN ↓	44%	26%	13%	17%	116

Are you able to contact your child's support workers when you want?

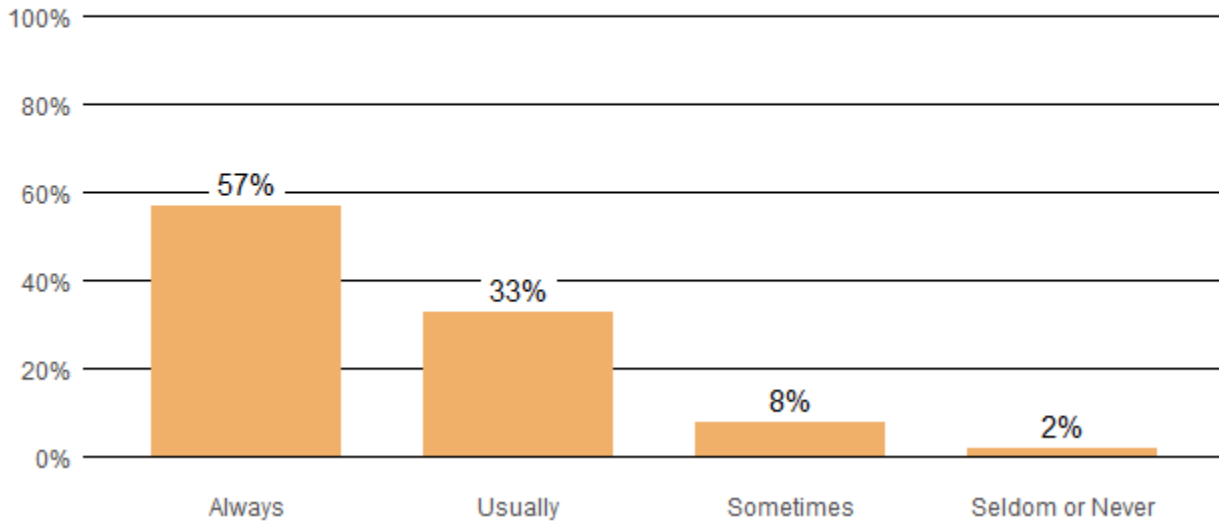


Table 45. Are you able to contact your child's support workers when you want?

State	Always	Usually	Sometimes	Seldom or Never	N
IN ↑	69%	28%	3%	0%	219
LA ↑	69%	22%	7%	3%	270
TN ↑	68%	28%	3%	1%	143
WI ↑	63%	30%	5%	1%	533
SD	66%	27%	6%	2%	116
AZ	62%	33%	5%	0%	203
Weighted NCI-IDD Average	57%	33%	8%	2%	3453
OR	56%	35%	8%	2%	724
MN ↓	46%	43%	10%	2%	326
MO ↓	45%	38%	13%	4%	136
TX ↓	45%	36%	15%	5%	783

Are you able to contact your child's case manager or service coordinator when you want?

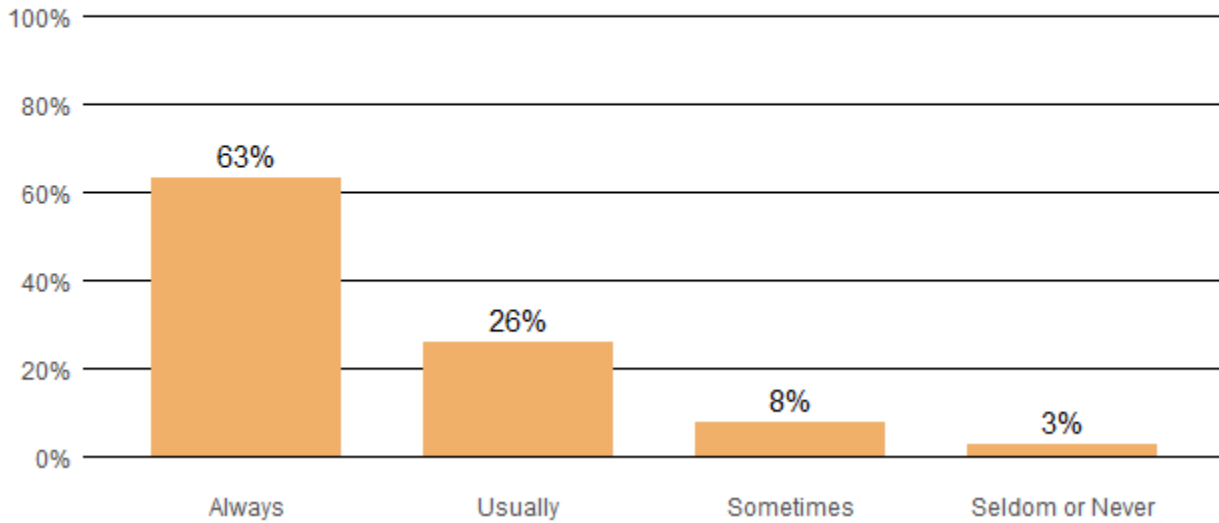


Table 46. Are you able to contact your child's case manager or service coordinator when you want?

State	Always	Usually	Sometimes	Seldom or Never	N
IN ↑	80%	19%	1%	0%	227
TN ↑	74%	24%	2%	1%	175
LA ↑	71%	21%	7%	2%	268
SD	69%	24%	6%	1%	127
AZ	67%	25%	7%	2%	214
WI	67%	26%	6%	2%	585
Weighted NCI-IDD Average	63%	26%	8%	3%	3668
TX ↓	57%	26%	12%	5%	830
OR ↓	53%	35%	10%	3%	747
MO ↓	50%	38%	10%	3%	145
MN ↓	46%	40%	11%	3%	350

Do service providers for your child work together to provide support?

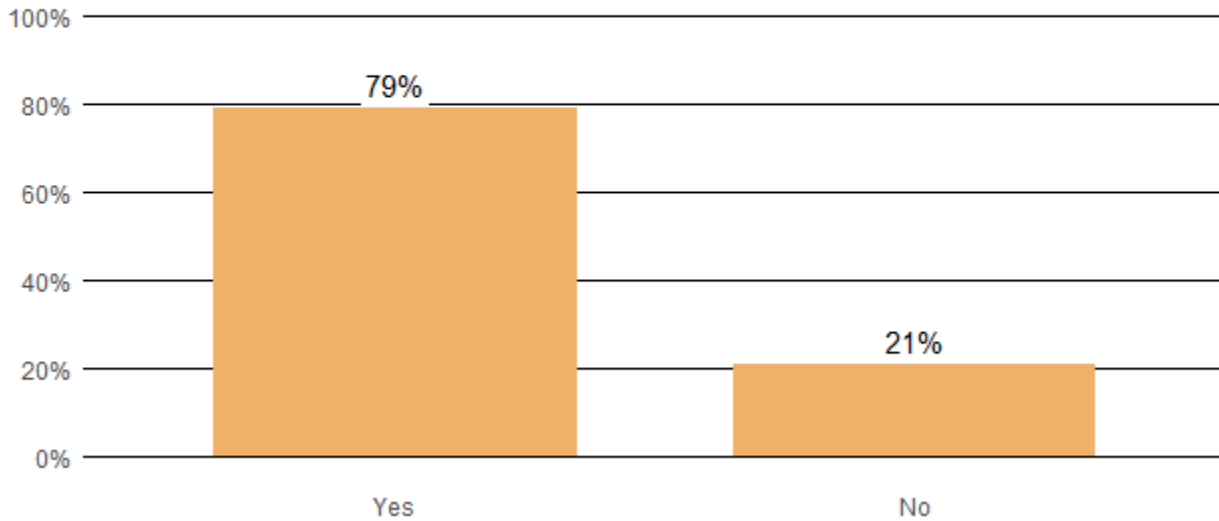


Table 47. Do service providers for your child work together to provide support?

State	Yes	No	N
IN ↑	94%	6%	150
TN	87%	13%	61
AZ	84%	16%	125
SD	84%	16%	50
WI	84%	16%	276
LA	82%	18%	165
OR	81%	19%	397
Weighted NCI-IDD Average	79%	21%	1934
MN	72%	28%	166
MO	66%	34%	73
TX ↓	69%	31%	471

Are services delivered in a way that is respectful of your family's culture?

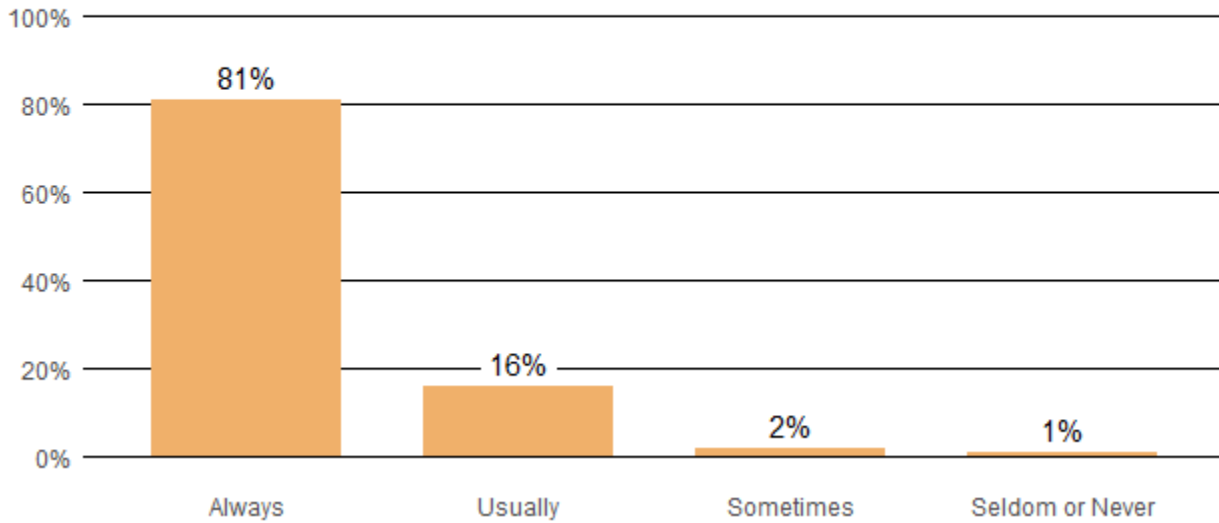


Table 48. Are services delivered in a way that is respectful of your family's culture?

State	Always	Usually	Sometimes	Seldom or Never	N
TN ↑	90%	9%	1%	0%	171
WI ↑	85%	13%	1%	1%	573
IN	86%	13%	0%	1%	226
AZ	85%	12%	3%	0%	205
LA	85%	11%	2%	2%	292
SD	85%	13%	2%	0%	127
Weighted NCI-IDD Average	81%	16%	2%	1%	3643
OR	81%	17%	2%	0%	739
MO	79%	18%	1%	1%	151
MN	76%	20%	3%	1%	333
TX ↓	72%	22%	4%	2%	826

Does your child use technology in their everyday life to help them do things on their own?

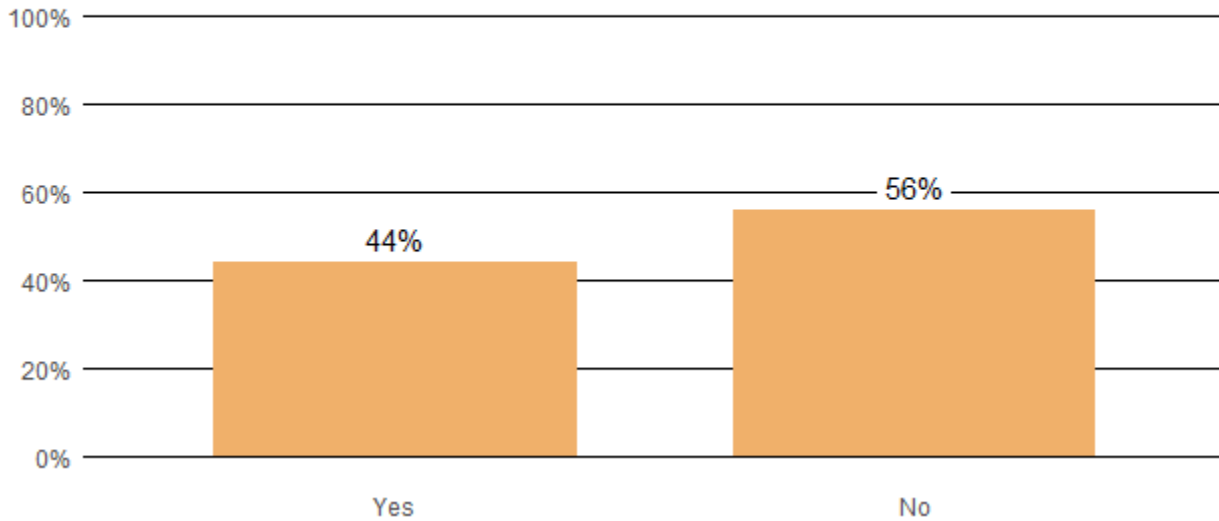


Table 49. Does your child use technology in their everyday life to help them do things on their own?

State	Yes	No	N
MN ↑	56%	44%	342
SD	53%	47%	131
AZ	52%	48%	205
IN	48%	52%	225
OR	46%	54%	732
TN	45%	55%	176
WI	45%	55%	593
Weighted NCI-IDD Average	44%	56%	3836
TX	41%	59%	933
MO	38%	62%	167
LA ↓	12%	88%	332

Is there a computer, tablet (for example an iPad), or smartphone that your child can use in your home?

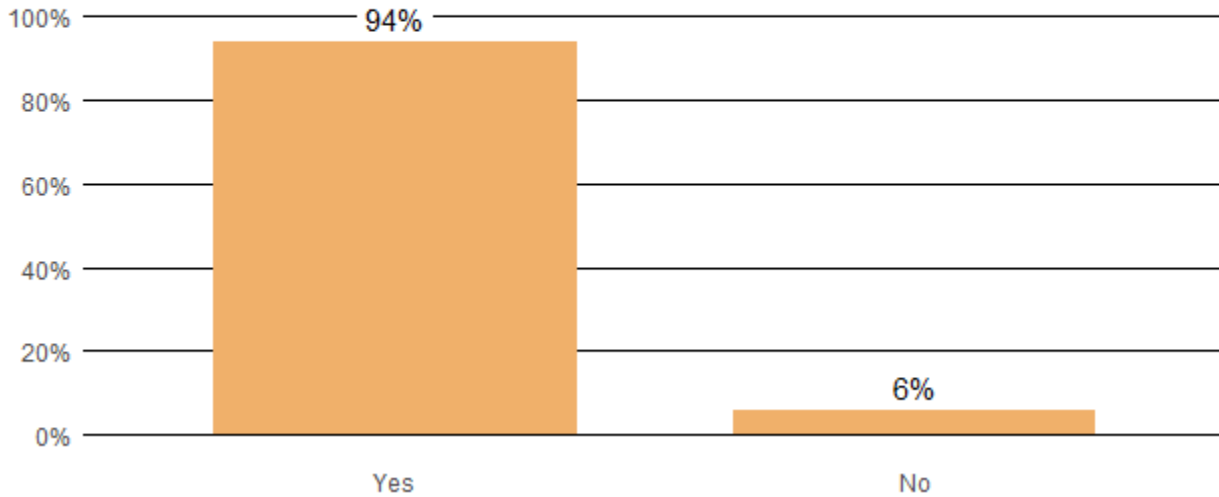


Table 50. Is there a computer, tablet (for example an iPad), or smartphone that your child can use in your home?

State	Yes	No	N
SD ↑	99%	1%	132
TN ↑	99%	1%	177
IN ↑	97%	3%	228
AZ	97%	3%	209
MO	96%	4%	171
MN	96%	4%	350
WI	95%	5%	610
Weighted NCI-IDD Average	94%	6%	3957
OR	94%	6%	752
LA	93%	7%	347
TX ↓	91%	9%	981

How well does the internet work in your home?

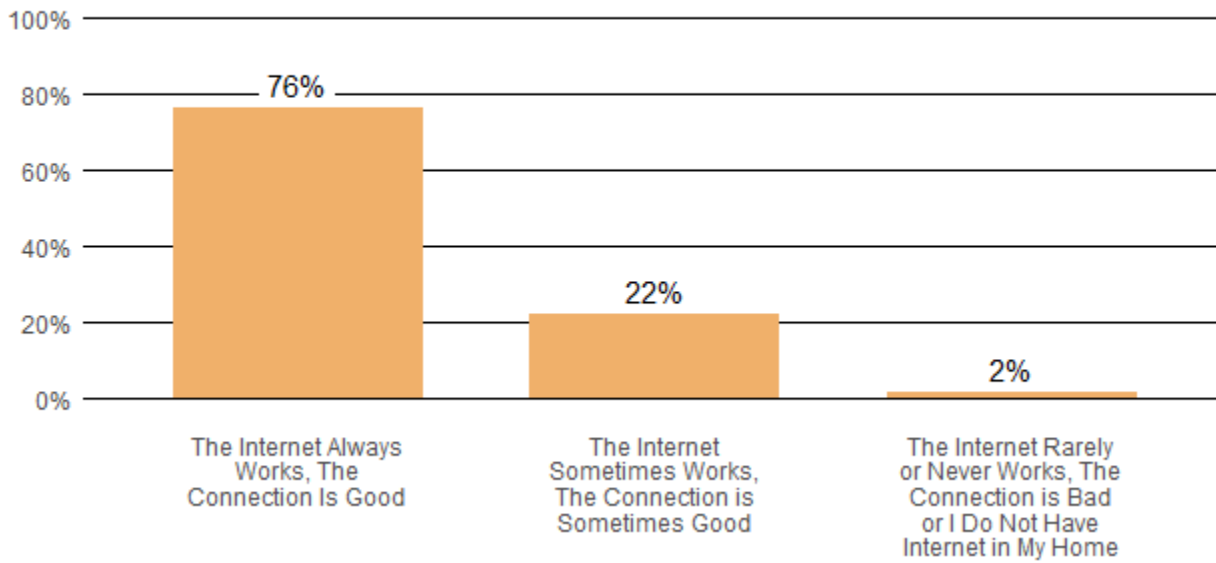


Table 51. How well does the internet work in your home?

State	The Internet Always Works, The Connection Is Good	The Internet Sometimes Works, The Connection is Sometimes Good	The Internet Rarely or Never Works, The Connection is Bad or I Do Not Have Internet in My Home	N
TN ↑	92%	8%	0%	179
SD ↑	87%	11%	2%	132
IN	82%	18%	0%	230
LA	81%	17%	2%	339
WI	79%	19%	2%	612
MO	78%	20%	2%	169
AZ	78%	22%	0%	209
Weighted NCI-IDD Average	76%	22%	2%	3955
OR	76%	22%	2%	757
MN	73%	26%	1%	350
TX ↓	70%	26%	4%	978

Workforce

There is stable and sufficient workforce to meet demand. Children are supported by staff who demonstrate respect for what is important to the person in their day-to-day life. Staff have the right skills to support the children.

“**You**” and “**Respondent**” refers to the person (usually a parent or guardian) filling out the survey.

“**Child**” refers to the person receiving services whom the respondent is answering questions about in this survey.

Do support workers come and go when they are supposed to?

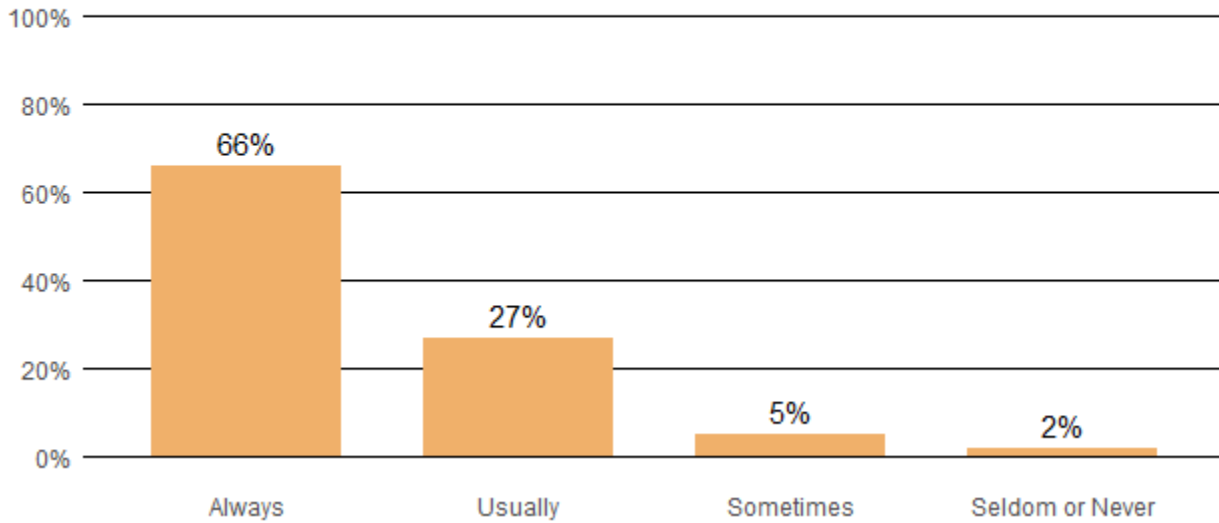


Table 52. Do support workers come and go when they are supposed to?

State	Always	Usually	Sometimes	Seldom or Never	N
TN ↑	78%	18%	3%	2%	120
LA	73%	21%	4%	2%	246
AZ	72%	24%	4%	1%	198
SD	71%	22%	6%	0%	94
WI	70%	24%	4%	2%	497
IN	68%	25%	7%	0%	214
Weighted NCI-IDD Average	66%	27%	5%	2%	3202
TX ↓	59%	29%	7%	4%	706
OR ↓	58%	34%	6%	3%	709
MN ↓	58%	34%	6%	2%	290
MO ↓	53%	36%	10%	1%	128

Do support workers speak to you in a way you understand?

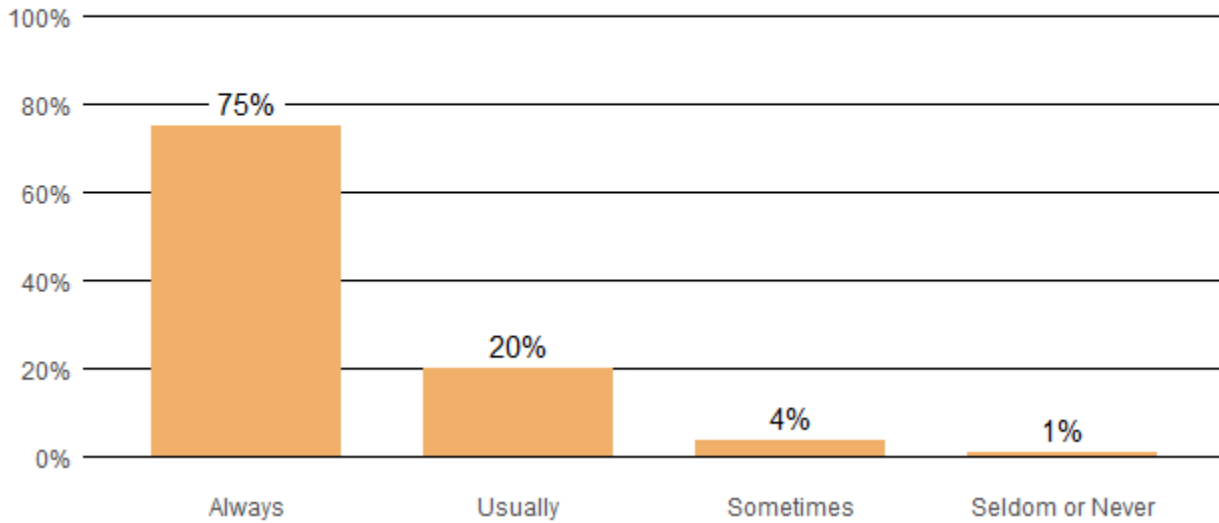


Table 53. Do support workers speak to you in a way you understand?

State	Always	Usually	Sometimes	Seldom or Never	N
TN ↑	87%	10%	2%	0%	124
LA ↑	86%	8%	6%	0%	265
AZ	81%	17%	3%	0%	198
WI	79%	18%	3%	0%	498
SD	79%	19%	2%	0%	103
IN	76%	20%	3%	0%	217
OR	76%	20%	3%	1%	729
Weighted NCI-IDD Average	75%	20%	4%	1%	3386
MO	66%	29%	4%	1%	139
TX ↓	67%	25%	6%	2%	805
MN ↓	66%	28%	5%	2%	308

If your child does not communicate verbally, are there support workers who can communicate with your child?

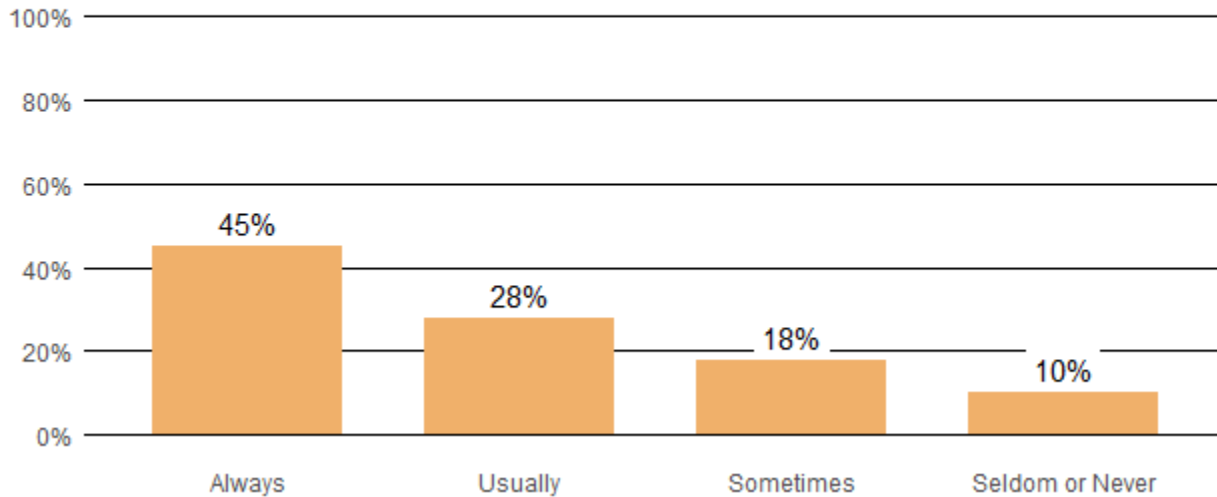


Table 54. If your child does not communicate verbally, are there support workers who can communicate with your child?

State	Always	Usually	Sometimes	Seldom or Never	N
LA ↑	61%	17%	14%	8%	207
IN	57%	29%	10%	4%	90
AZ	53%	23%	19%	4%	124
TN	51%	31%	15%	4%	75
Weighted NCI-IDD Average	45%	28%	18%	10%	2047
WI	44%	32%	16%	9%	287
OR	41%	36%	15%	7%	388
MO	38%	32%	22%	8%	74
SD	33%	33%	22%	12%	69
TX ↓	37%	28%	20%	15%	548
MN ↓	29%	30%	25%	16%	185

Do support workers have the right information and skills to meet your family's needs?

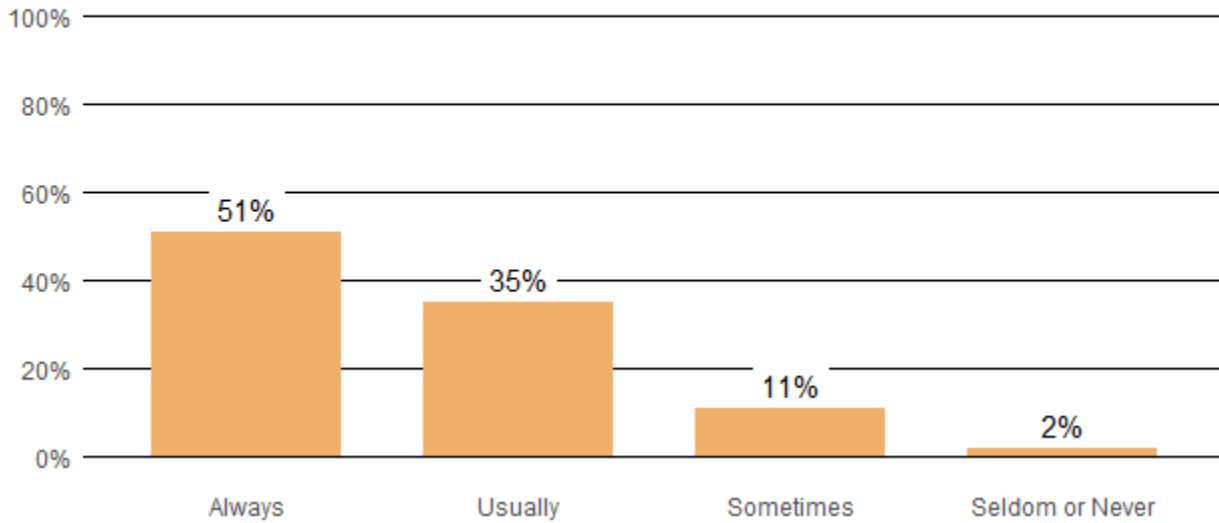


Table 55. Do support workers have the right information and skills to meet your family's needs?

State	Always	Usually	Sometimes	Seldom or Never	N
LA ↑	73%	21%	5%	1%	252
SD	60%	33%	6%	1%	98
AZ	56%	34%	8%	2%	195
TN	55%	37%	8%	0%	127
IN	54%	37%	8%	2%	216
WI	52%	35%	12%	2%	487
Weighted NCI-IDD Average	51%	35%	11%	2%	3261
TX	47%	36%	13%	4%	741
MO	42%	39%	18%	1%	130
OR ↓	46%	38%	13%	3%	715
MN ↓	41%	39%	16%	3%	300

Do your child's support workers change too often?
Is there too much "turnover" of support workers?

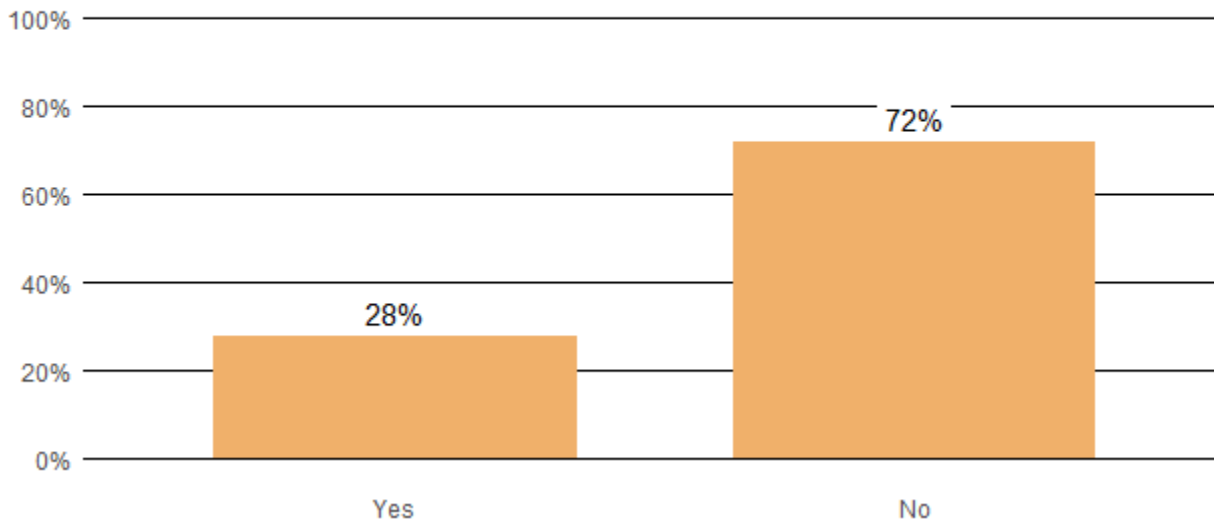


Table 56. Do your child's support workers change too often? Is there too much "turnover" of support workers?

State	Yes	No	N
MO ↑	42%	58%	125
MN ↑	36%	64%	268
AZ	33%	67%	182
TX	28%	72%	650
Weighted NCI-IDD Average	28%	72%	2988
OR	27%	73%	677
IN	25%	75%	202
WI	24%	76%	457
SD	22%	78%	83
TN	20%	80%	111
LA ↓	12%	88%	233

Is there always a staff person available to support your child when support is needed?

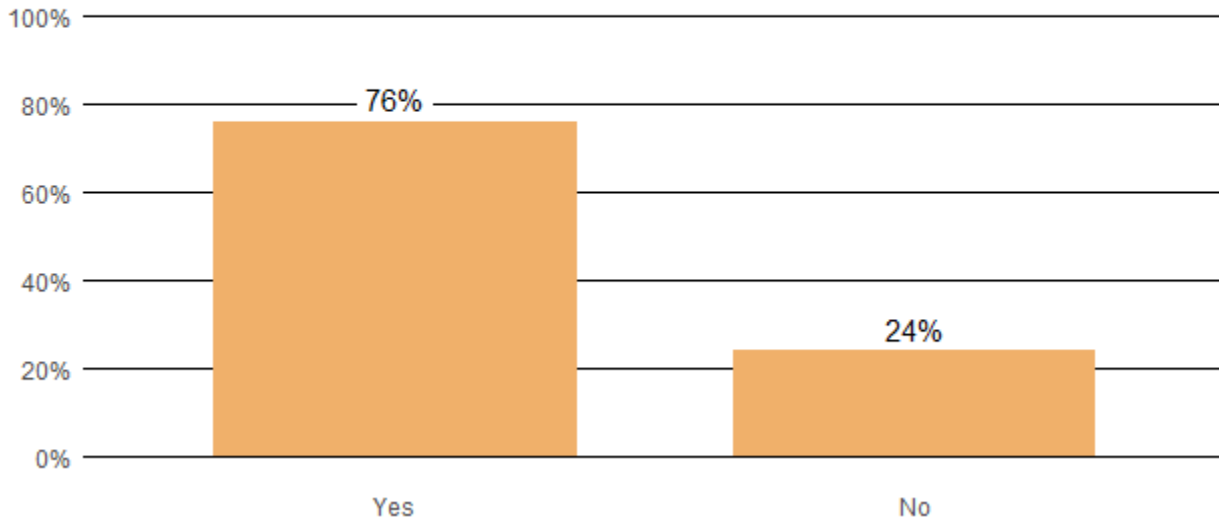


Table 57. Is there always a staff person available to support your child when support is needed?

State	Yes	No	N
LA ↑	90%	10%	214
TN ↑	88%	12%	104
AZ	82%	18%	173
SD	82%	18%	83
Weighted NCI-IDD Average	76%	24%	2892
IN	76%	24%	197
WI	75%	25%	427
TX	75%	25%	668
MO	66%	34%	116
MN ↓	64%	36%	266
OR ↓	62%	38%	644

Choice, Decision Making and Control

Families and children with disabilities determine the services and supports they receive and the individuals or agencies who provide them.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the person receiving services whom the respondent is answering questions about in this survey.

Can someone in your family choose or change the provider agency that provides your child's services?

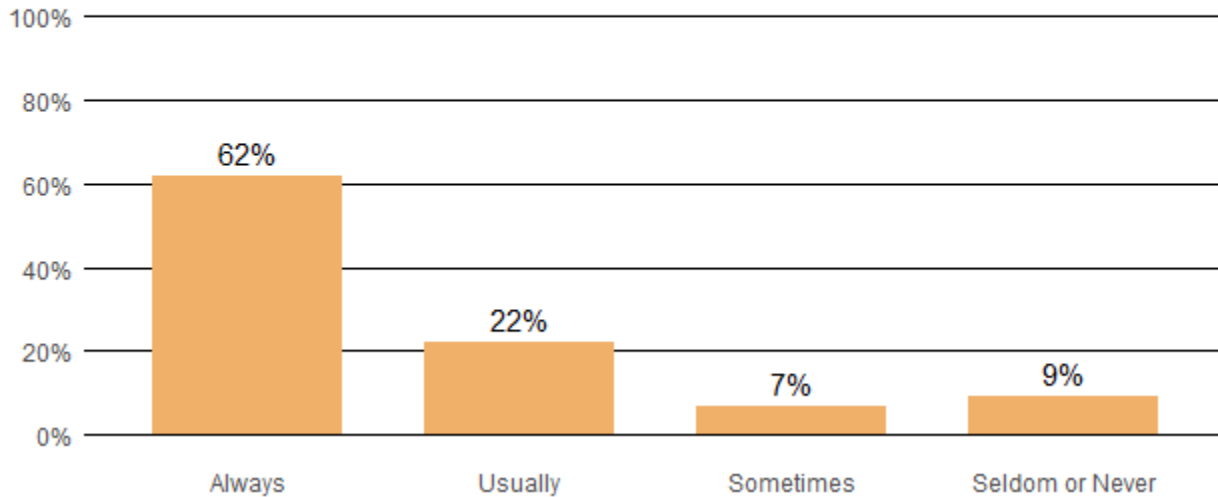


Table 58. Can someone in your family choose or change the provider agency that provides your child's services?

State	Always	Usually	Sometimes	Seldom or Never	N
IN ↑	74%	19%	4%	4%	200
OR ↑	70%	21%	4%	5%	598
TN	71%	20%	4%	5%	97
LA	70%	13%	4%	13%	195
MN	63%	23%	7%	7%	246
AZ	63%	25%	6%	6%	174
Weighted NCI-IDD Average	62%	22%	7%	9%	2595
SD	61%	24%	8%	7%	88
WI	58%	23%	9%	9%	286
MO	51%	20%	14%	15%	94
TX ↓	57%	20%	8%	15%	617

Can someone in your family choose or change your child's support workers?

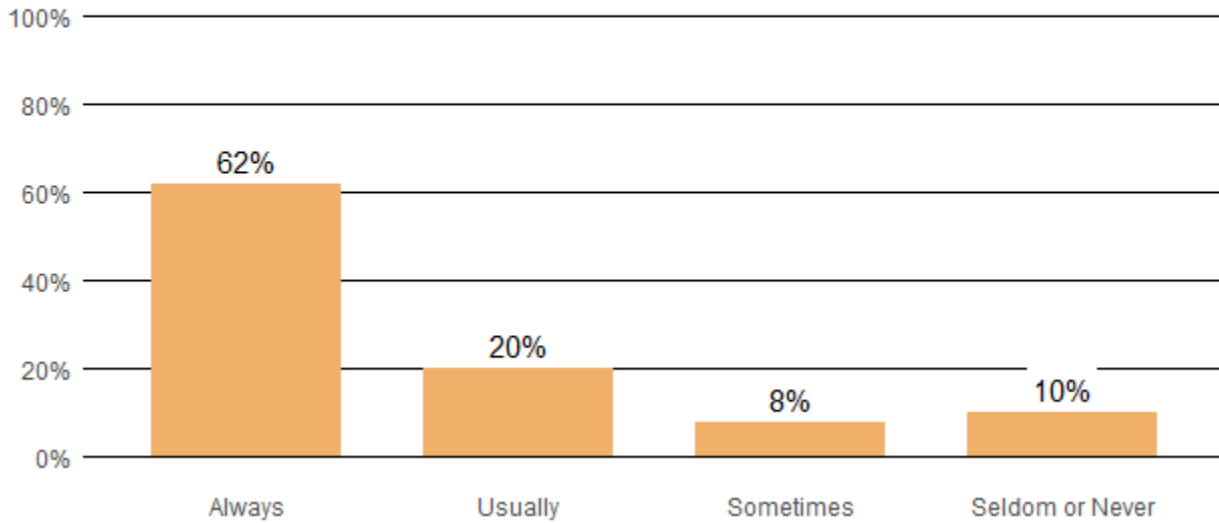


Table 59. Can someone in your family choose or change your child's support workers?

State	Always	Usually	Sometimes	Seldom or Never	N
IN ↑	71%	20%	5%	4%	187
OR ↑	70%	19%	5%	5%	659
TN	70%	25%	4%	1%	80
LA	70%	13%	2%	15%	186
AZ	65%	21%	9%	6%	155
Weighted NCI-IDD Average	62%	20%	8%	10%	2494
WI	61%	22%	9%	9%	279
SD	61%	22%	11%	7%	76
MN	59%	22%	8%	11%	234
MO	53%	23%	8%	16%	90
TX ↓	54%	20%	9%	17%	548

Can someone in your family directly manage support staff?

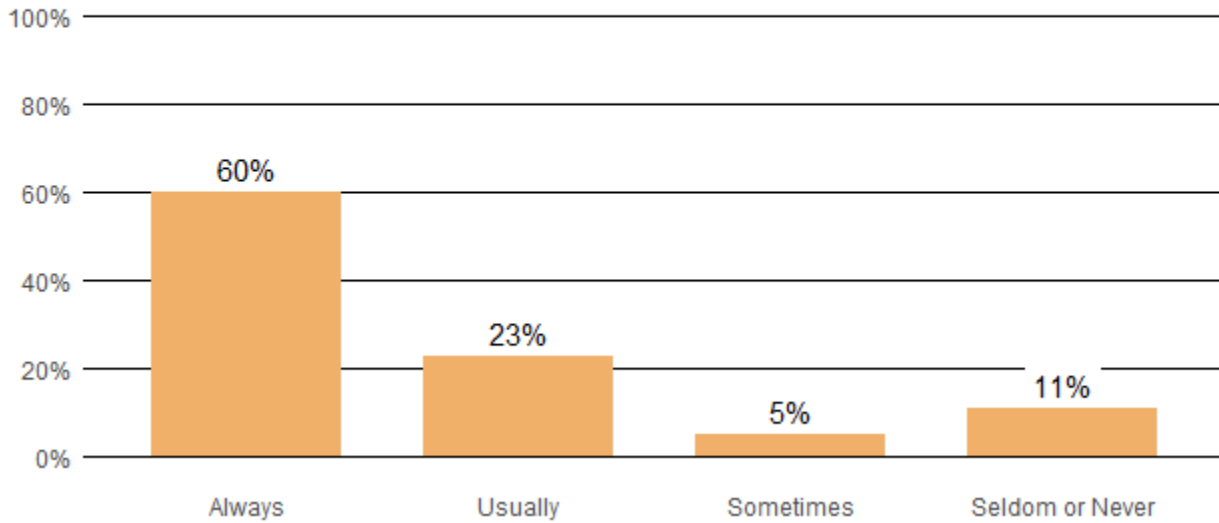


Table 60. Can someone in your family directly manage support staff?

State	Always	Usually	Sometimes	Seldom or Never	N
MN ↑	72%	17%	8%	4%	250
OR ↑	69%	20%	6%	4%	645
TN	68%	20%	5%	7%	74
IN	66%	22%	4%	8%	170
LA	64%	16%	3%	17%	142
SD	61%	25%	7%	8%	76
Weighted NCI-IDD Average	60%	23%	5%	11%	2399
WI	60%	27%	4%	10%	284
AZ	59%	29%	4%	8%	134
TX	56%	19%	8%	18%	539
MO	53%	24%	5%	19%	85

Did you, your child, or someone else in your family choose your child's case manager/service coordinator?

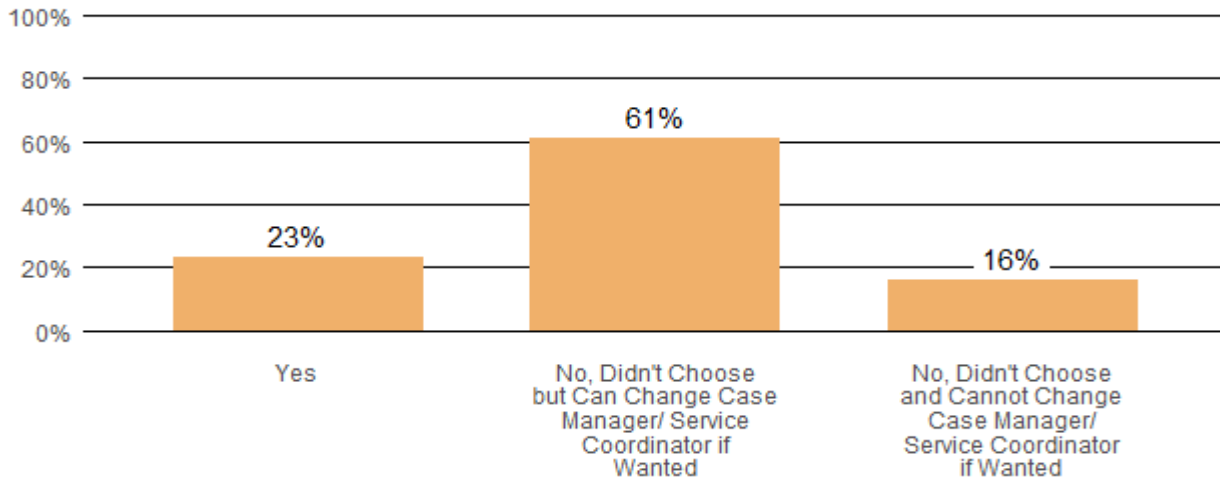


Table 61. Did you, your child, or someone else in your family choose your child's case manager/service coordinator?

State	Yes	No, Didn't Choose but Can Change Case Manager/ Service Coordinator if Wanted	No, Didn't Choose and Cannot Change Case Manager/ Service Coordinator if Wanted	N
LA ↑	53%	37%	10%	229
IN ↑	49%	48%	4%	208
OR ↑	42%	46%	12%	619
Weighted NCI-IDD Average	23%	61%	16%	2997
AZ	20%	73%	6%	187
SD	18%	69%	13%	108
MO	16%	52%	33%	116
TX ↓	19%	59%	22%	655
WI ↓	12%	66%	22%	459
MN ↓	9%	56%	35%	286
TN ↓	6%	79%	15%	130

Community Connections

Children receiving services and supports from the state developmental disabilities system are meaningfully engaged as members of their communities and have strong relationships. Families can use supports in their community.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the person receiving services whom the respondent is answering questions about in this survey.

Does your child do things in the community?

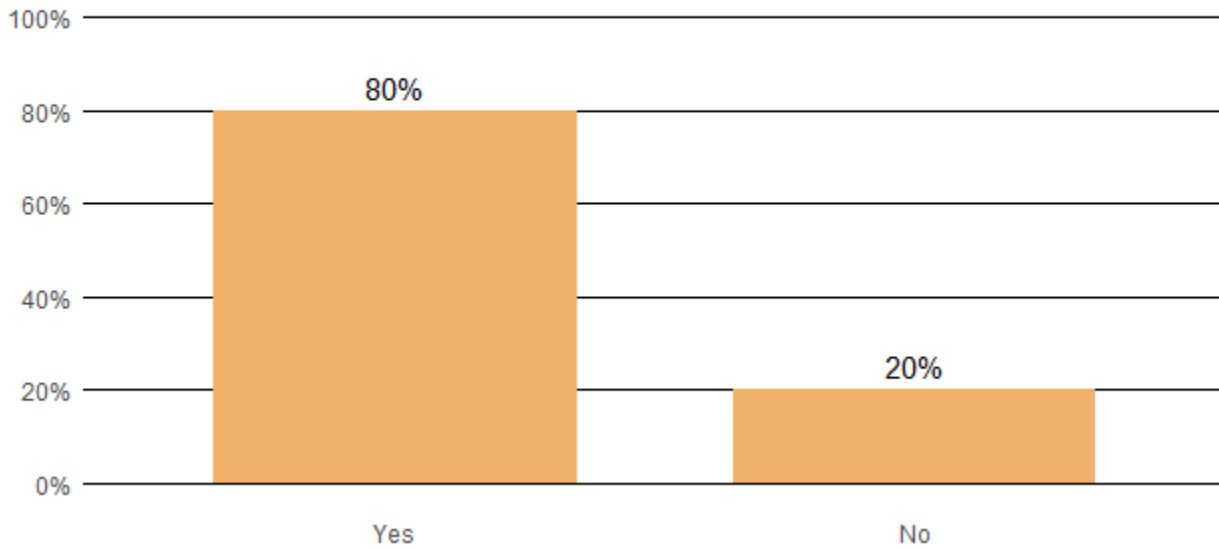


Table 62. Does your child do things in the community?

State	Yes	No	N
TN ↑	91%	9%	161
SD ↑	90%	10%	132
IN ↑	87%	13%	225
WI ↑	86%	14%	592
OR ↑	85%	15%	747
AZ	82%	18%	207
MN	81%	19%	349
MO	81%	19%	171
Weighted NCI-IDD Average	80%	20%	3899
TX ↓	73%	27%	974
LA ↓	69%	31%	341

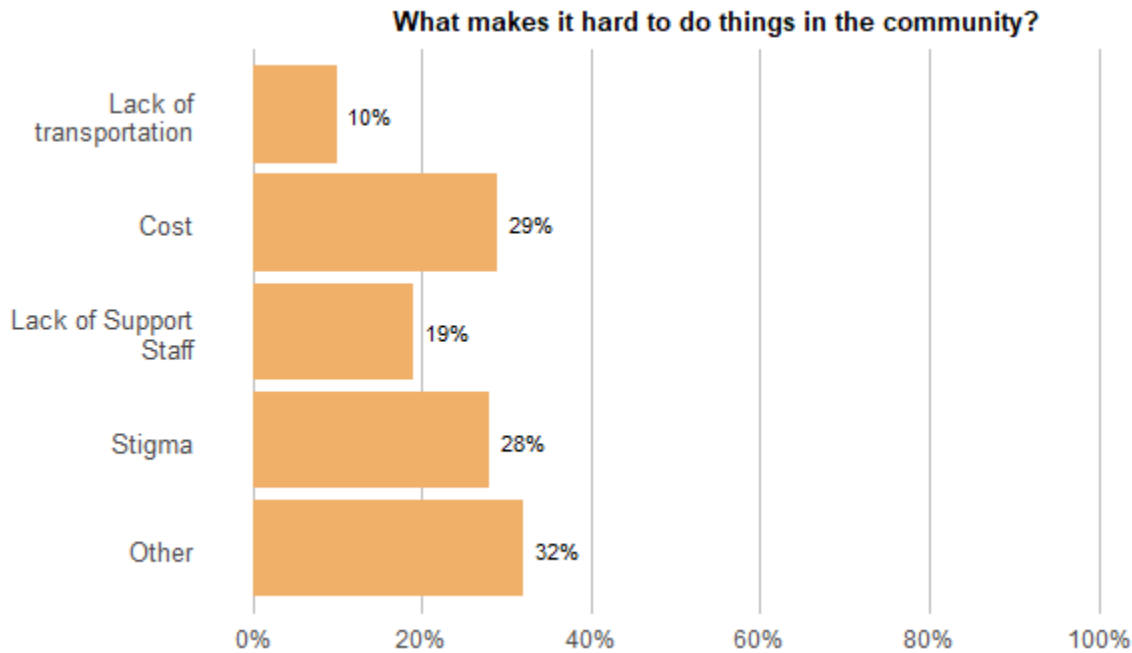


Table 63. What makes it hard to do things in the community?

Categories are not mutually exclusive; therefore N is not shown.

State	Lack of transportation	Cost	Lack of Support Staff	Stigma	Other
AZ	6%	25%	17%	35%	33%
IN	16%	28%	24%	29%	27%
LA	7%	21%	7%	11%	22%
MO	11%	31%	19%	31%	36%
MN	9%	26%	32%	37%	47%
SD	5%	23%	16%	18%	40%
OR	11%	36%	24%	30%	42%
TN	4%	16%	18%	32%	39%
TX	13%	33%	18%	21%	30%
WI	9%	30%	21%	31%	34%
Weighted NCI-IDD Average	10%	29%	19%	28%	32%

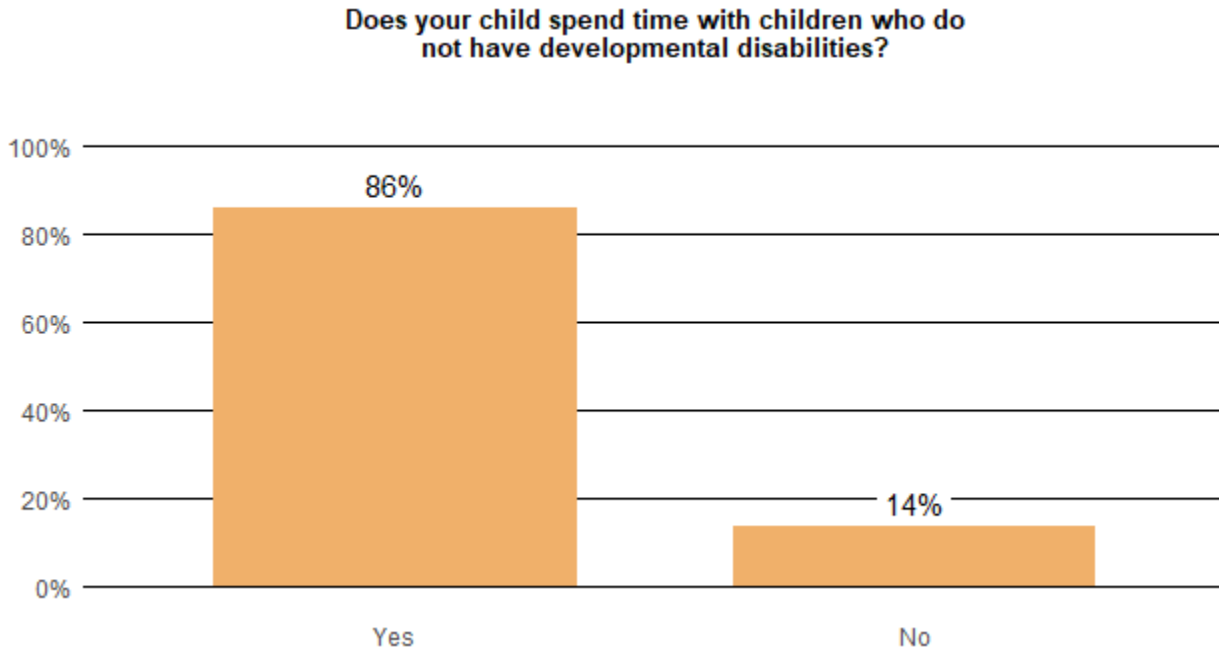


Table 64. Does your child spend time with children who do not have developmental disabilities?

State	Yes	No	N
SD ↑	95%	5%	129
TN ↑	92%	8%	178
LA	89%	11%	342
WI	88%	12%	594
IN	88%	12%	222
OR	86%	14%	756
MO	86%	14%	167
Weighted NCI-IDD Average	86%	14%	3915
TX	84%	16%	977
AZ	83%	17%	207
MN	82%	18%	343

In your community, are there resources that your family and child can use that are not provided by the I/DD agency?

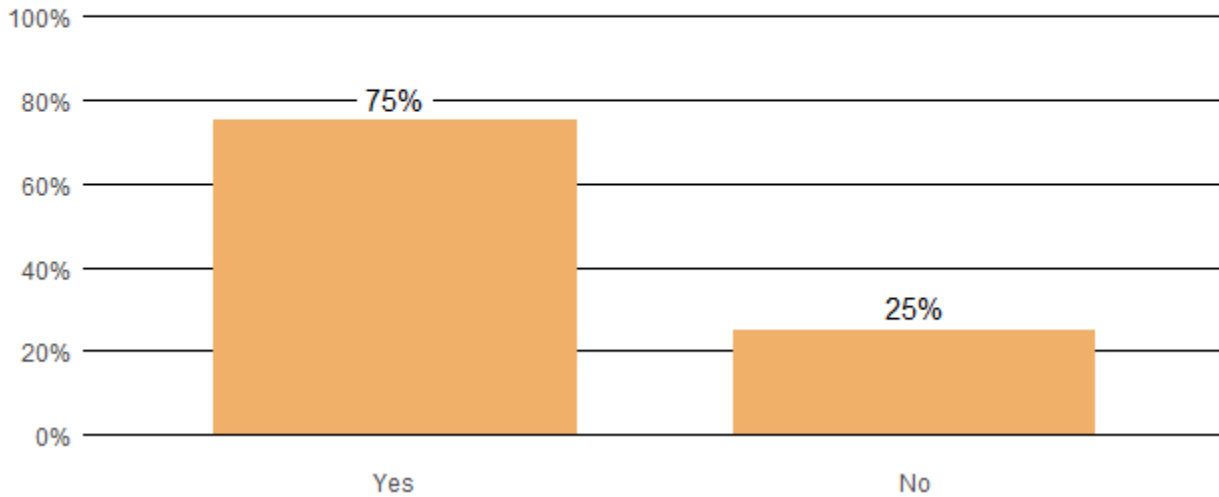


Table 65. In your community, are there resources that your family and child can use that are not provided by the I/DD agency?

State	Yes	No	N
TN ↑	86%	14%	144
WI ↑	84%	16%	464
MO	84%	16%	123
SD	83%	17%	105
OR	79%	21%	583
IN	79%	21%	171
LA	78%	22%	246
Weighted NCI-IDD Average	75%	25%	2908
AZ	72%	28%	148
MN	70%	30%	247
TX ↓	67%	33%	677

Does your family take part in any family-to-family networks in your community?

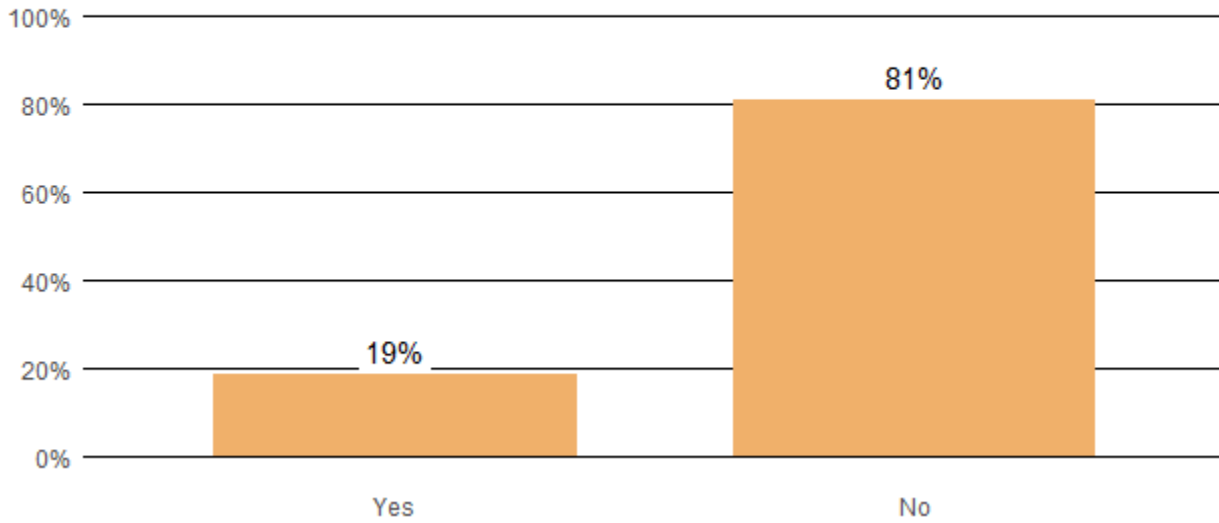


Table 66. Does your family take part in any family-to-family networks in your community?

State	Yes	No	N
MN	22%	78%	286
LA	22%	78%	254
TX	21%	79%	815
OR	21%	79%	666
TN	21%	79%	151
Weighted NCI-IDD Average	19%	81%	3305
WI	18%	82%	520
AZ	17%	83%	182
IN	15%	85%	177
SD	15%	85%	110
MO	13%	88%	144

Health, Welfare, and Safety

Families are supported to ensure the health, welfare, and safety of their child receiving services and supports from the state developmental disabilities system.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the person receiving services whom the respondent is answering questions about in this survey.

**Can your child see a primary care provider
(doctor, registered nurse, etc.) when needed?**

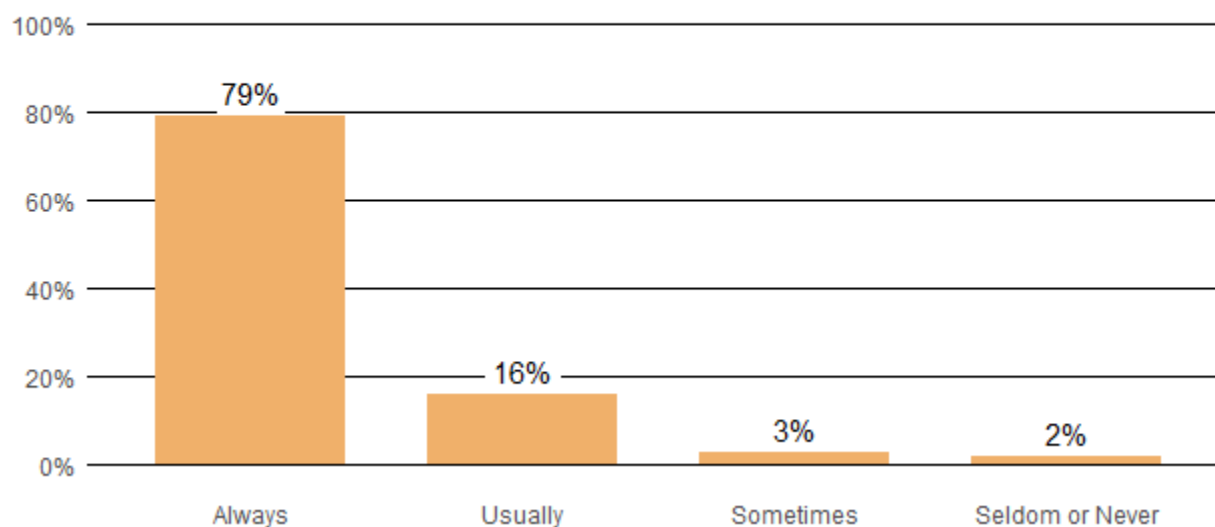


Table 67. Can your child see a primary care provider (doctor, registered nurse, etc.) when needed?

State	Always	Usually	Sometimes	Seldom or Never	N
TN ↑	94%	5%	1%	0%	174
LA ↑	88%	9%	1%	2%	340
MO	85%	12%	2%	1%	169
IN	84%	14%	2%	0%	222
Weighted NCI-IDD Average	79%	16%	3%	2%	3861
AZ	79%	19%	1%	1%	205
TX	78%	13%	5%	4%	933
WI	76%	19%	3%	1%	592
SD	76%	20%	0%	4%	130
OR ↓	74%	20%	4%	2%	744
MN ↓	69%	26%	5%	1%	352

Does your child's primary care doctor understand your child's needs related to their disability?

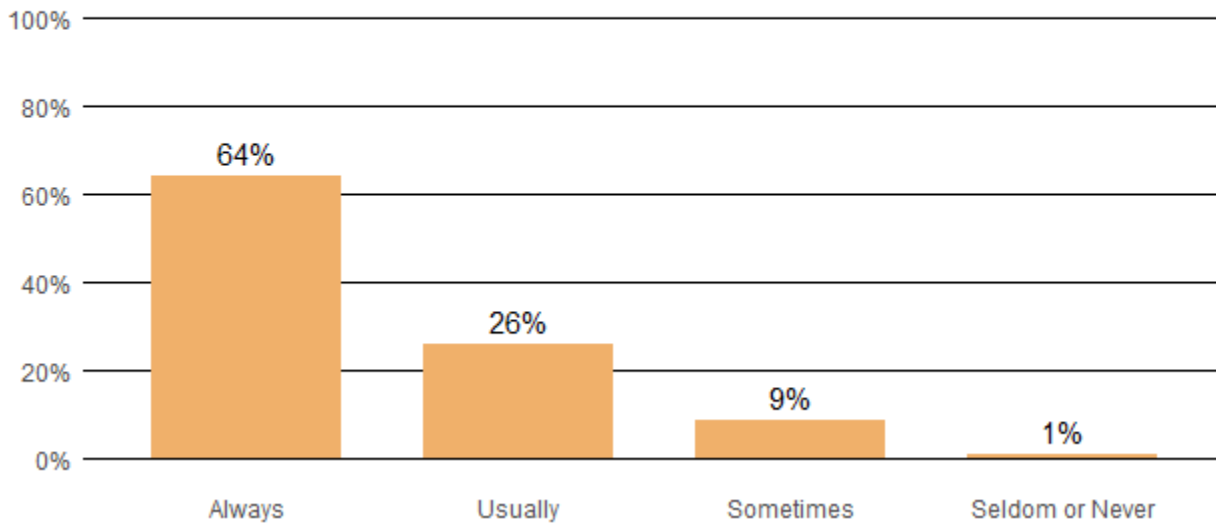


Table 68. Does your child's primary care doctor understand your child's needs related to their disability?

State	Always	Usually	Sometimes	Seldom or Never	N
LA ↑	79%	15%	5%	1%	336
TX ↑	69%	22%	8%	1%	967
AZ	68%	23%	7%	1%	207
TN	65%	26%	7%	2%	174
Weighted NCI-IDD Average	64%	26%	9%	1%	3899
MO	62%	24%	12%	1%	170
SD	62%	32%	5%	1%	133
WI ↓	57%	32%	9%	2%	589
OR ↓	56%	31%	11%	2%	750
IN ↓	55%	31%	13%	2%	224
MN ↓	50%	38%	11%	1%	349

Can your child go to the dentist when needed?

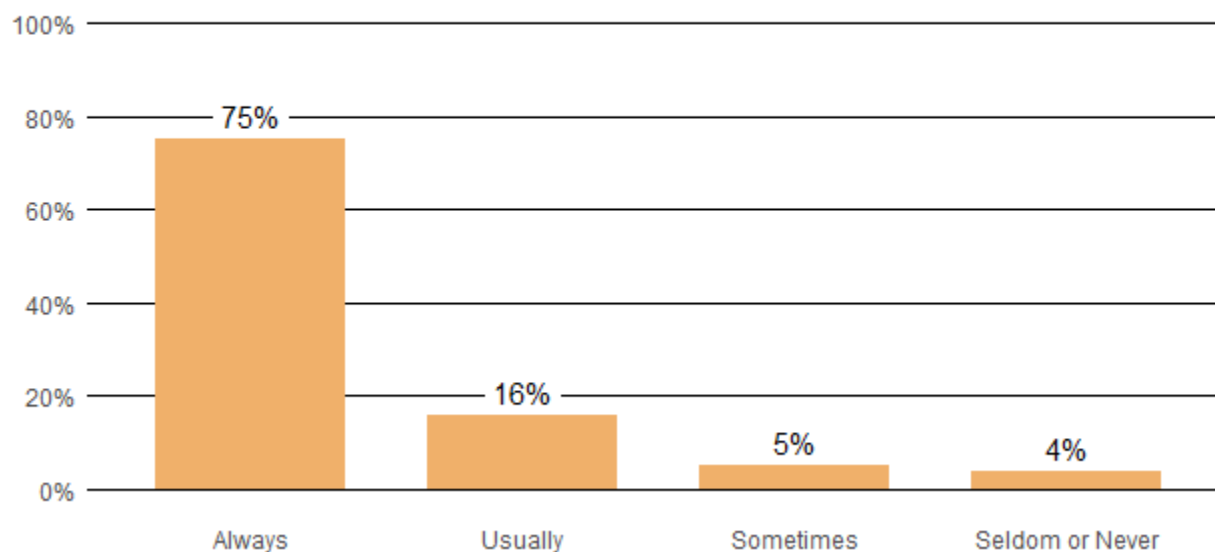


Table 69. Can your child go to the dentist when needed?

State	Always	Usually	Sometimes	Seldom or Never	N
LA ↑	86%	9%	1%	4%	325
TN ↑	85%	9%	3%	3%	174
IN	80%	13%	5%	2%	223
AZ	80%	13%	5%	2%	205
SD	79%	15%	4%	2%	133
TX	76%	16%	5%	3%	973
Weighted NCI-IDD Average	75%	16%	5%	4%	3885
MO	71%	18%	6%	5%	170
WI ↓	69%	22%	4%	5%	583
OR ↓	66%	20%	9%	6%	752
MN ↓	58%	24%	8%	10%	347

Does your child's dentist understand your child's needs related to their disability?

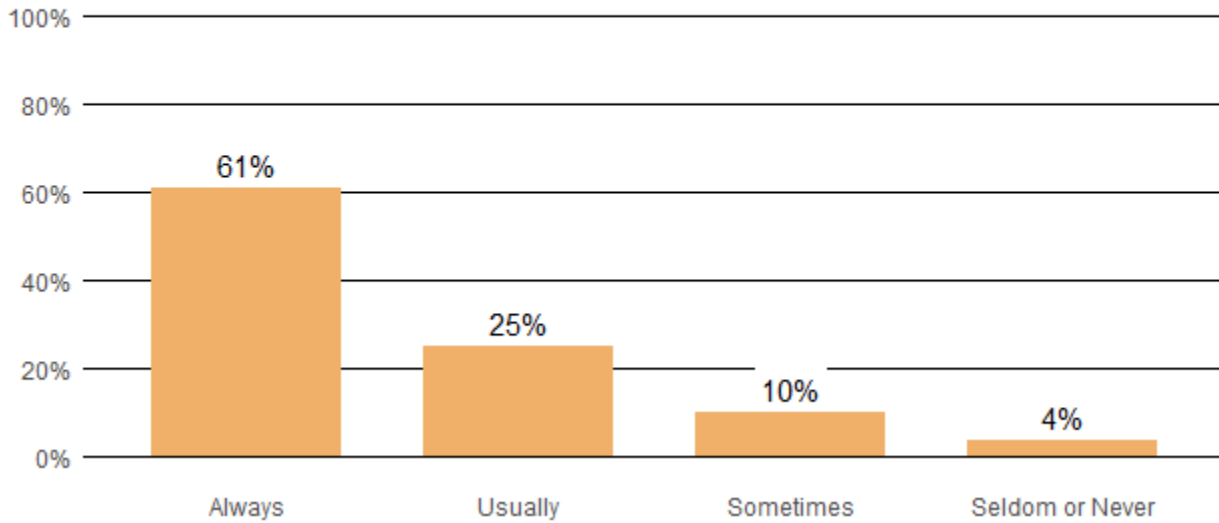


Table 70. Does your child’s dentist understand your child’s needs related to their disability?

State	Always	Usually	Sometimes	Seldom or Never	N
LA ↑	78%	15%	5%	2%	251
AZ ↑	71%	19%	7%	3%	203
TX	64%	23%	10%	4%	944
Weighted NCI-IDD Average	61%	25%	10%	4%	3632
TN	61%	25%	10%	4%	168
IN	59%	28%	13%	1%	217
SD	58%	30%	10%	2%	129
MO	54%	29%	13%	4%	163
WI ↓	52%	31%	12%	5%	532
OR ↓	51%	29%	16%	5%	701
MN ↓	49%	31%	15%	4%	324

If your child takes prescription medications, do you know what they're for?

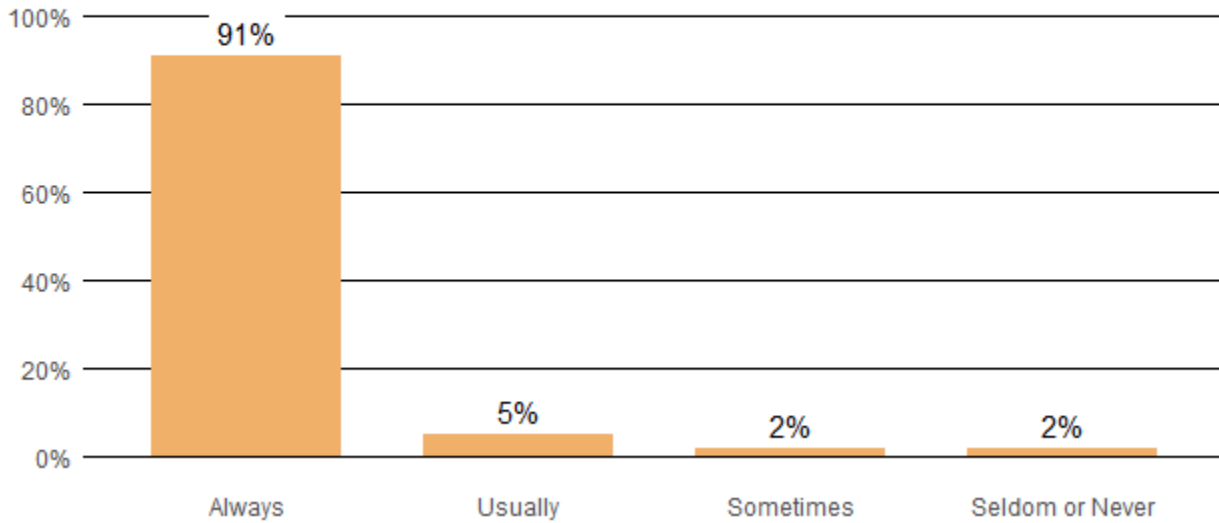


Table 71. If your child takes prescription medications, do you know what they're for?

State	Always	Usually	Sometimes	Seldom or Never	N
TN ↑	97%	2%	1%	1%	125
IN	95%	2%	2%	1%	172
LA	93%	5%	1%	1%	148
SD	93%	3%	3%	1%	100
MN	92%	5%	1%	1%	284
WI	92%	6%	1%	1%	409
Weighted NCI-IDD Average	91%	5%	2%	2%	2893
AZ	91%	3%	3%	3%	147
TX	91%	5%	2%	2%	810
OR	90%	7%	2%	2%	574
MO	89%	6%	2%	2%	124

Do you or someone else in your family know what is needed to safely take the prescription medications (when it should be taken, how much to take, and the potential side effects)?

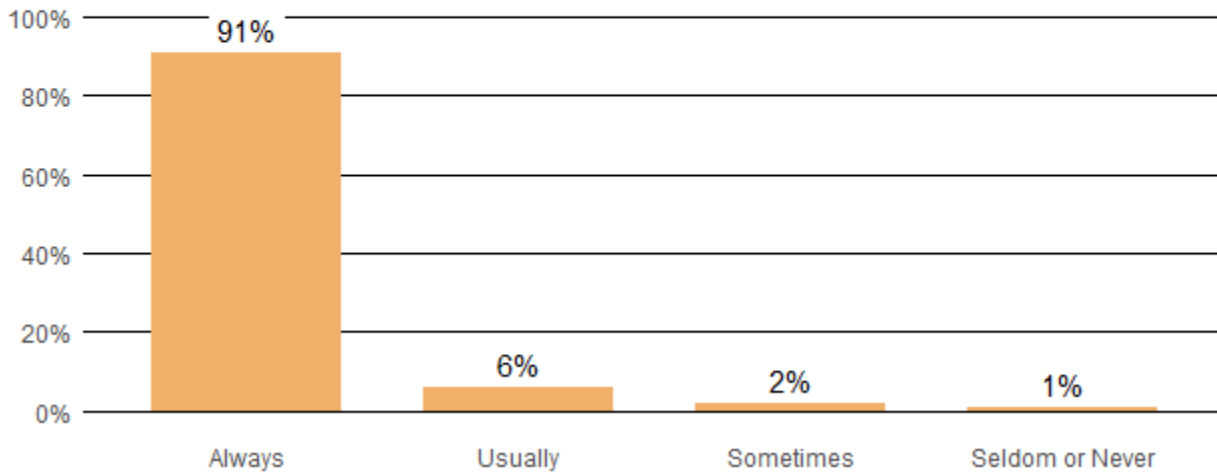


Table 72. Do you or someone else in your family know what is needed to safely take the prescription medications (when it should be taken, how much to take, and the potential side effects)?

State	Always	Usually	Sometimes	Seldom or Never	N
TN	95%	3%	2%	0%	130
WI	93%	5%	1%	1%	410
AZ	93%	6%	1%	0%	145
IN	93%	5%	1%	1%	172
MN	92%	6%	2%	0%	282
LA	92%	6%	1%	1%	143
Weighted NCI-IDD Average	91%	6%	2%	1%	2869
OR	91%	7%	1%	1%	572
MO	91%	7%	2%	1%	123
SD	90%	5%	4%	1%	100
TX	89%	8%	2%	1%	792

Can your child get mental or behavioral health supports when needed? (Like see a therapist, go to group counseling)

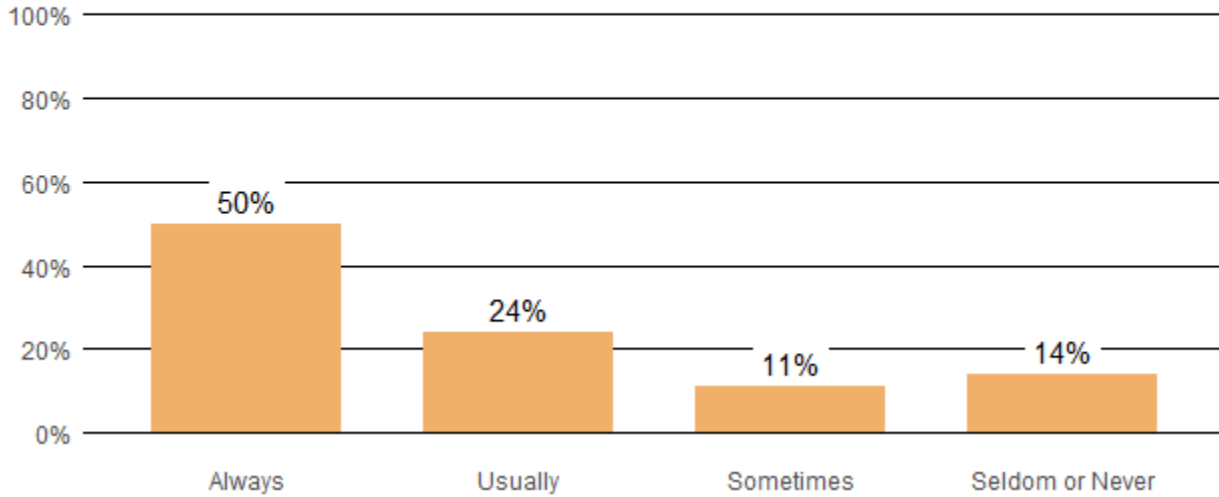


Table 73. Can your child get mental or behavioral health supports when needed? (Like see a therapist, go to group counseling)

State	Always	Usually	Sometimes	Seldom or Never	N
LA ↑	63%	13%	5%	18%	260
AZ	57%	27%	4%	13%	160
SD	50%	29%	9%	12%	101
IN	50%	26%	14%	10%	188
Weighted NCI-IDD Average	50%	24%	11%	14%	3073
WI	50%	26%	12%	12%	435
TN	49%	23%	13%	16%	128
TX	48%	22%	13%	17%	736
MO	39%	24%	18%	19%	129
OR ↓	42%	25%	16%	16%	660
MN ↓	37%	29%	18%	16%	276

If your child uses mental health services, does the mental health professional understand your child's needs related to their disability?

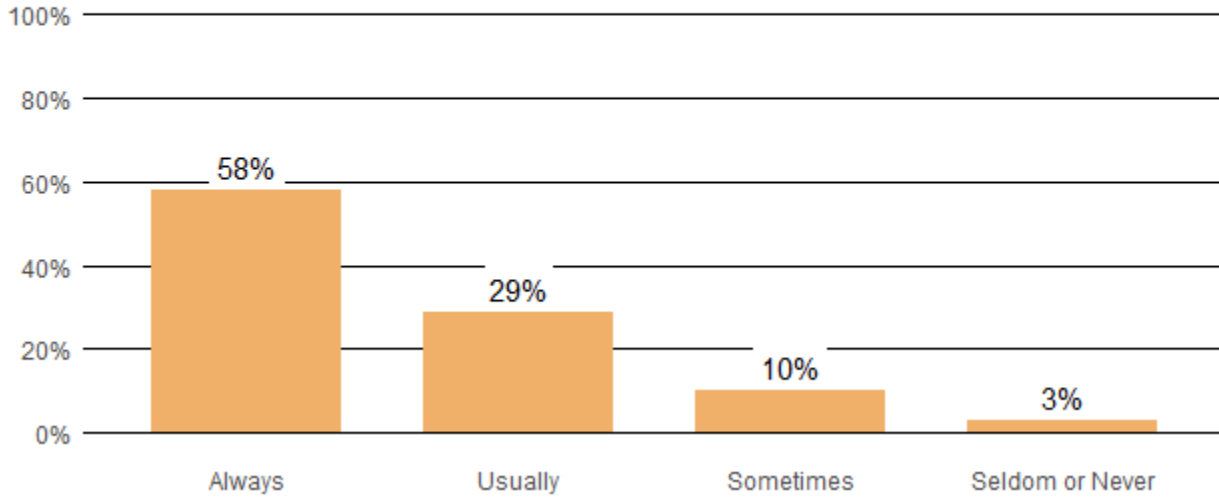


Table 74. If your child uses mental health services, does the mental health professional understand your child's needs related to their disability?

State	Always	Usually	Sometimes	Seldom or Never	N
LA ↑	75%	16%	9%	1%	129
AZ	67%	25%	6%	2%	124
SD	59%	30%	8%	3%	64
TX	59%	28%	10%	3%	561
Weighted NCI-IDD Average	58%	29%	10%	3%	2269
IN	55%	36%	8%	2%	165
TN	54%	30%	12%	3%	90
OR	52%	29%	14%	5%	503
WI	52%	31%	12%	5%	307
MO	50%	39%	9%	2%	96
MN ↓	45%	38%	13%	4%	230

**If you asked for crisis or emergency services
during the past 12 months, were services provided
when needed?**

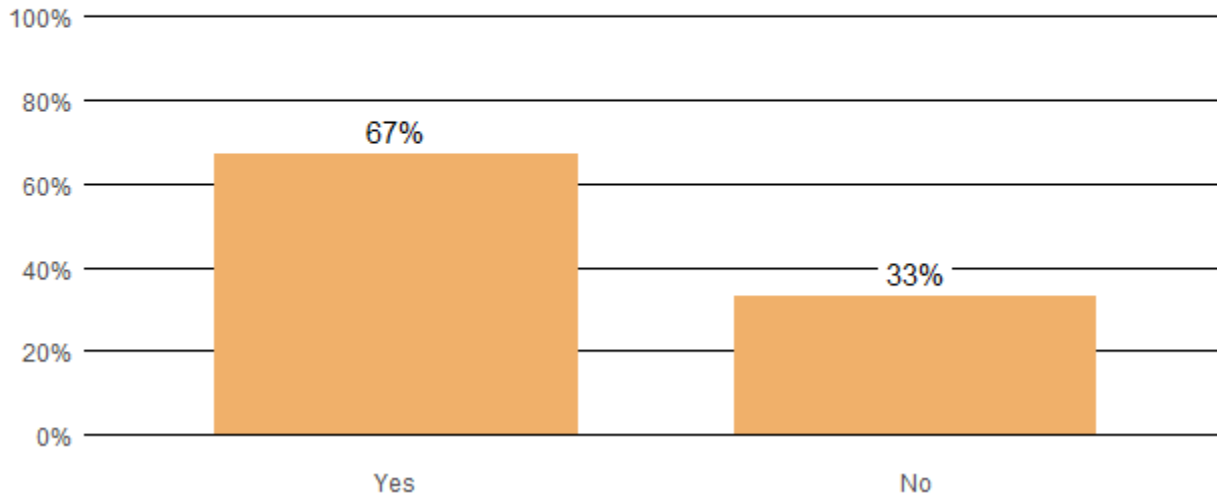


Table 75. If you asked for crisis or emergency services during the past 12 months, were services provided when needed?

State	Yes	No	N
LA ↑	91%	9%	81
WI	74%	26%	121
IN	73%	27%	60
OR	68%	32%	190
MO	68%	32%	31
Weighted NCI-IDD Average	67%	33%	1073
TX	65%	35%	422
AZ	60%	40%	48
MN ↓	52%	48%	83
SD	n/a	n/a	n/a
TN	n/a	n/a	n/a

Table note: The following states had an N of less than 20 so their data is reported as n/a: SD. They are included in the Weighted NCI-IDD Average.

Do you feel prepared to handle the needs of your child in an emergency such as a medical emergency or natural disaster?

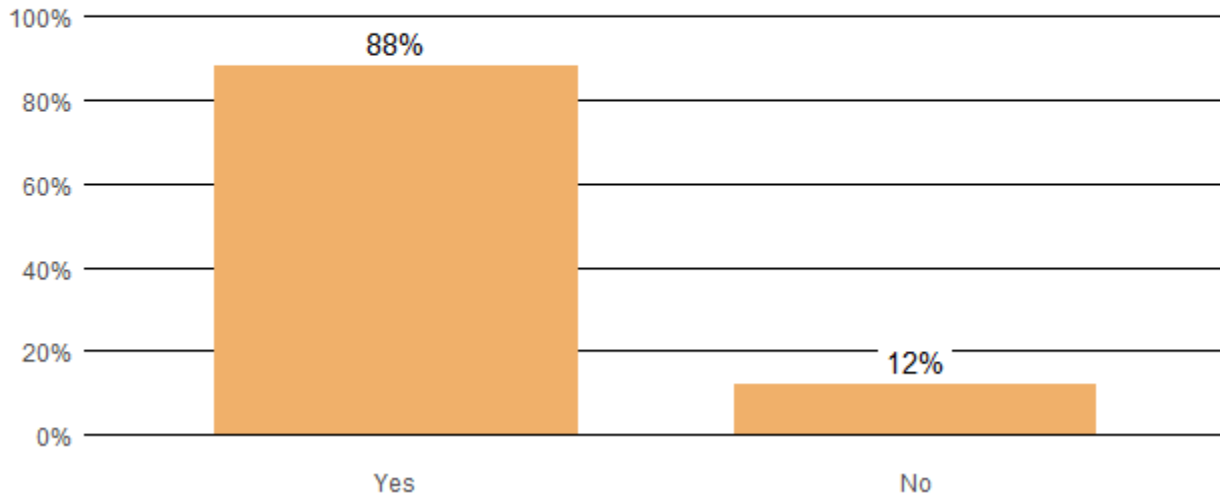


Table 76. Do you feel prepared to handle the needs of your child in an emergency such as a medical emergency or natural disaster?

State	Yes	No	N
LA ↑	97%	3%	323
IN ↑	93%	7%	196
SD	90%	10%	122
TN	89%	11%	160
AZ	89%	11%	196
Weighted NCI-IDD Average	88%	12%	3594
WI	88%	12%	538
TX	87%	13%	911
MO	87%	13%	150
OR	85%	15%	682
MN	83%	17%	316

Have you discussed how to handle emergencies (such as a medical emergency, pandemic or natural disaster) with your child's case manager/service coordinator?

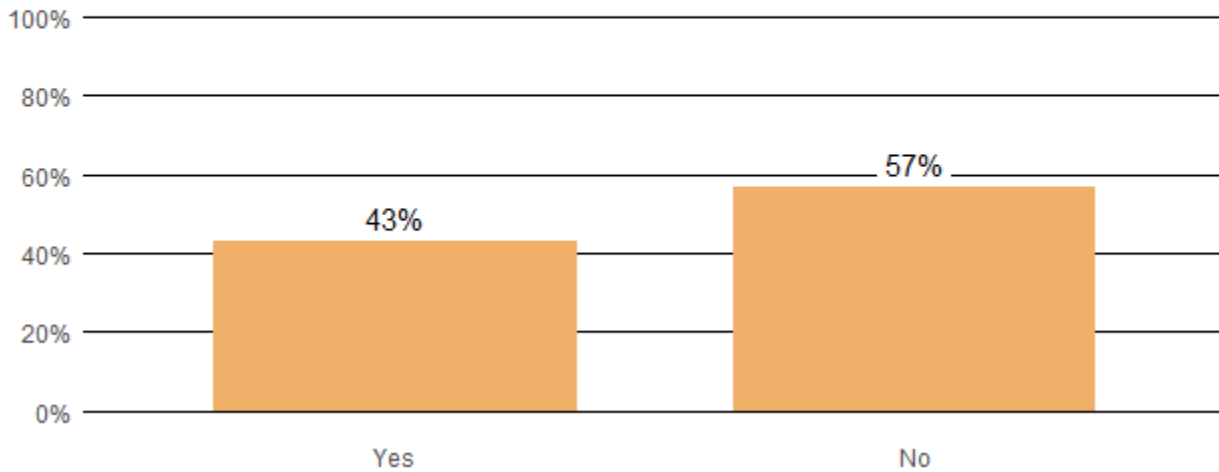


Table 77. Have you discussed how to handle emergencies (such as a medical emergency, pandemic or natural disaster) with your child's case manager or service coordinator?

State	Yes	No	N
OR ↑	54%	46%	699
TX ↑	50%	50%	899
SD	49%	51%	122
IN	46%	54%	202
AZ	44%	56%	198
Weighted NCI-IDD Average	43%	57%	3602
LA	39%	61%	303
MO	39%	61%	148
WI ↓	32%	68%	546
MN ↓	31%	69%	321
TN ↓	31%	69%	164

Do you know how to file a complaint or grievance about provider agencies or staff?

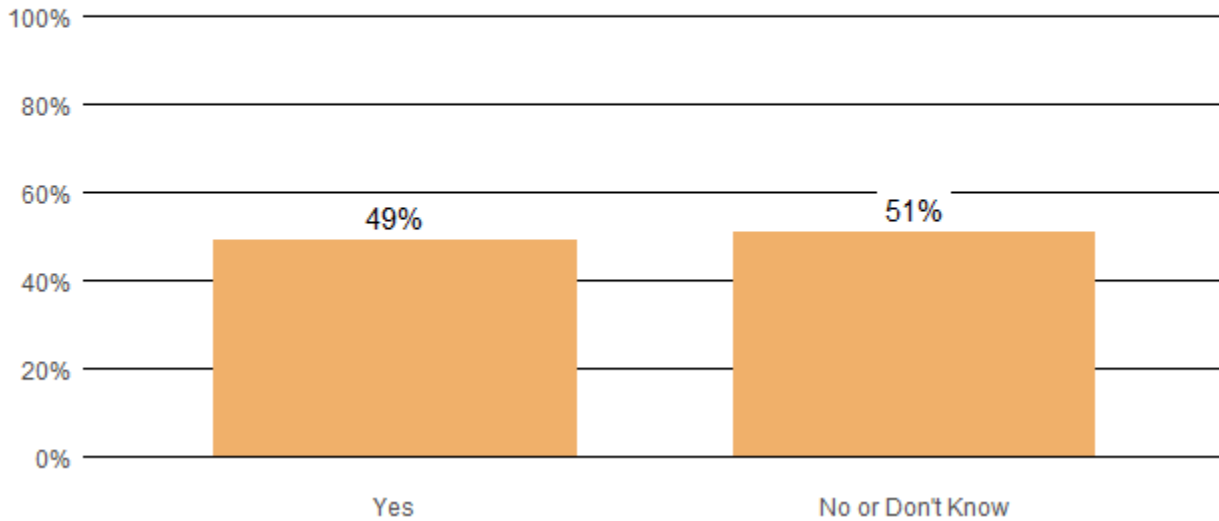


Table 78. Do you know how to file a complaint or grievance about provider agencies or staff?

State	Yes	No or Don't Know	N
SD ↑	62%	38%	133
WI ↑	62%	38%	586
OR	52%	48%	751
IN	50%	50%	224
TN	49%	51%	174
Weighted NCI-IDD Average	49%	51%	3924
LA	45%	55%	346
AZ	45%	55%	202
TX	44%	56%	996
MN ↓	42%	58%	348
MO ↓	35%	65%	164

If a complaint or grievance was filed or resolved in the past 12 months, are you satisfied with the way it was handled?

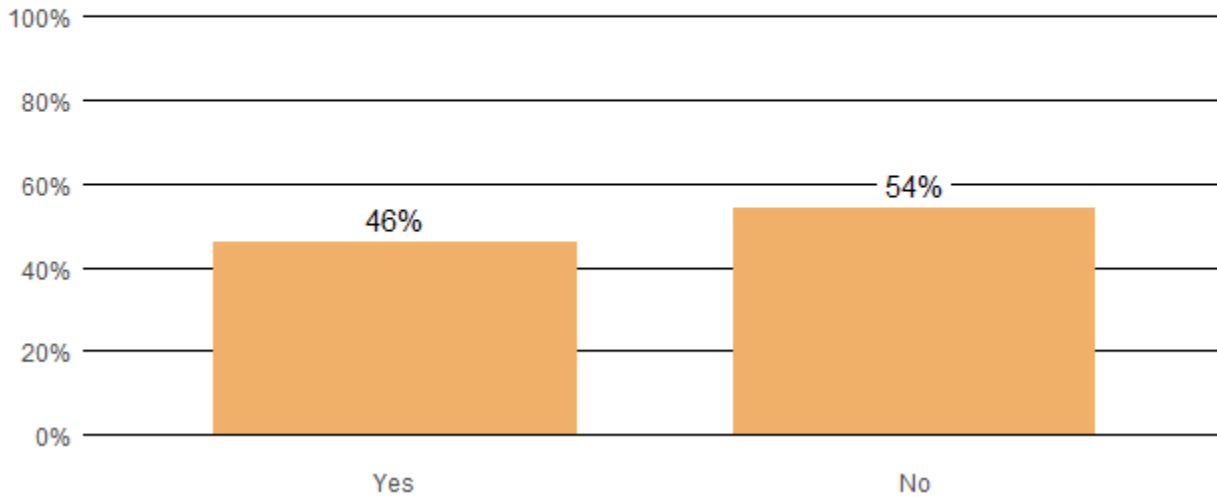


Table 79. If a complaint or grievance was filed or resolved in the past 12 months, are you satisfied with the way it was handled?

State	Yes	No	N
LA	60%	40%	35
AZ	52%	48%	21
Weighted NCI-IDD Average	46%	54%	384
OR	45%	55%	66
TX	43%	57%	164
MN	43%	57%	37
WI	38%	62%	34
IN	n/a	n/a	n/a
MO	n/a	n/a	n/a
SD	n/a	n/a	n/a
TN	n/a	n/a	n/a

Table note: The following states had an N of less than 20 so their data is reported as n/a: IN, MO, SD, TN. They are included in the Weighted NCI-IDD Average.

Do you know how to report abuse or neglect related to your child?

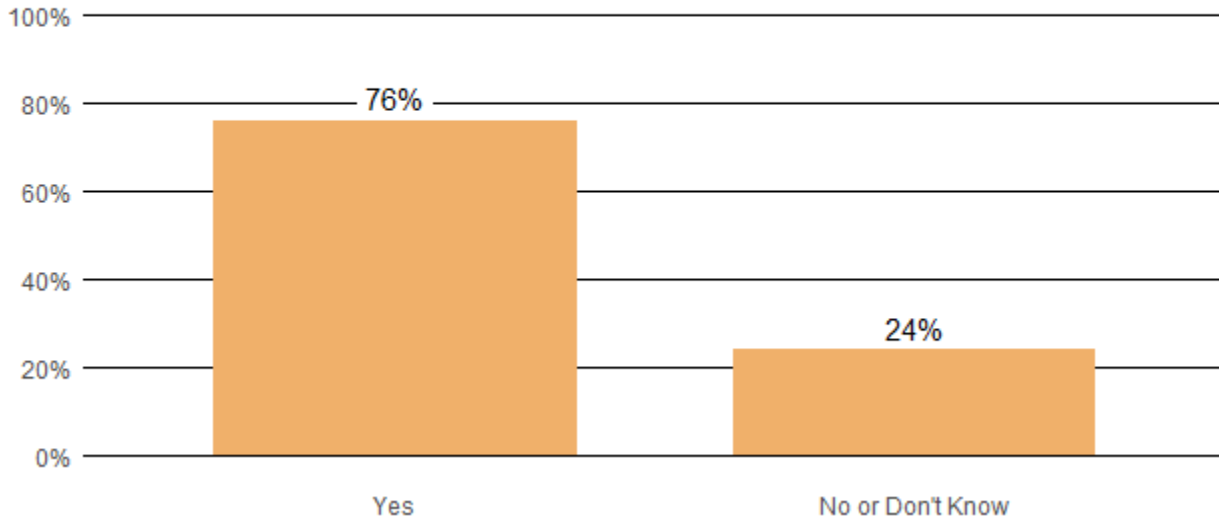


Table 80. Do you know how to report abuse or neglect related to your child?

State	Yes	No or Don't Know	N
SD ↑	87%	13%	132
OR ↑	81%	19%	750
WI	79%	21%	589
TN	78%	22%	174
MN	77%	23%	349
IN	76%	24%	224
Weighted NCI-IDD Average	76%	24%	3930
AZ	74%	26%	206
TX	74%	26%	992
LA	73%	27%	347
MO	68%	32%	167

**Within the past 12 months, was a report of abuse
or neglect filed on behalf of your child?**

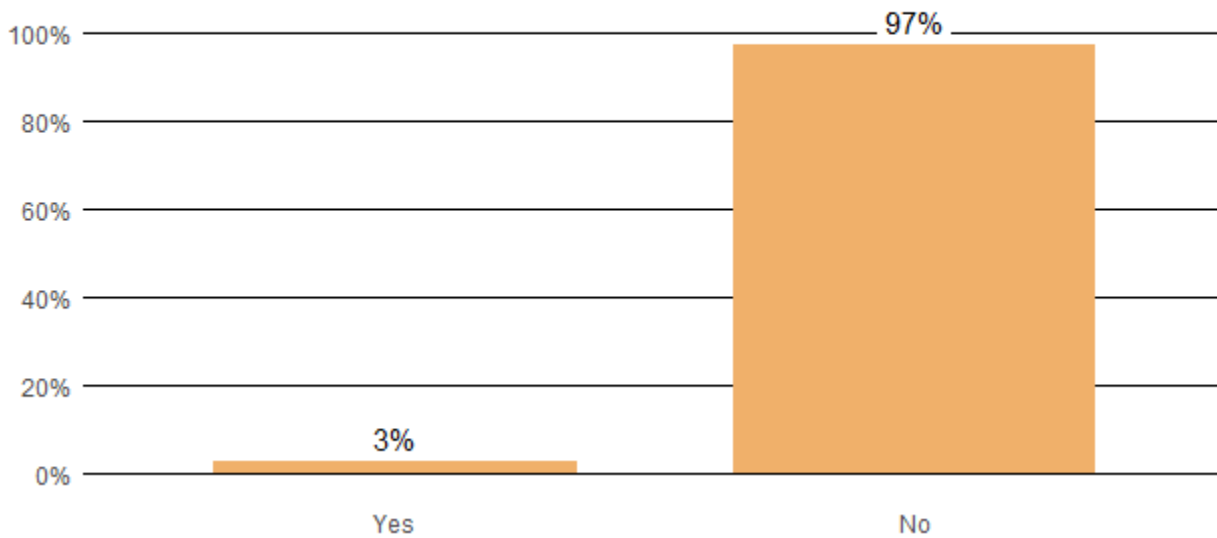


Table 81. Within the past 12 months, was a report of abuse or neglect filed on behalf of your child?

State	Yes	No	N
IN	5%	95%	215
OR	4%	96%	727
TX	4%	96%	946
TN	3%	97%	168
MN	3%	97%	339
Weighted NCI-IDD Average	3%	97%	3792
LA	2%	98%	333
WI	2%	98%	578
AZ	2%	98%	197
MO	1%	99%	162
SD	1%	99%	127

If a report of abuse or neglect was filed on behalf of your child, or if someone outside of your family reported abuse or neglect, were you notified of the report in a timely manner?

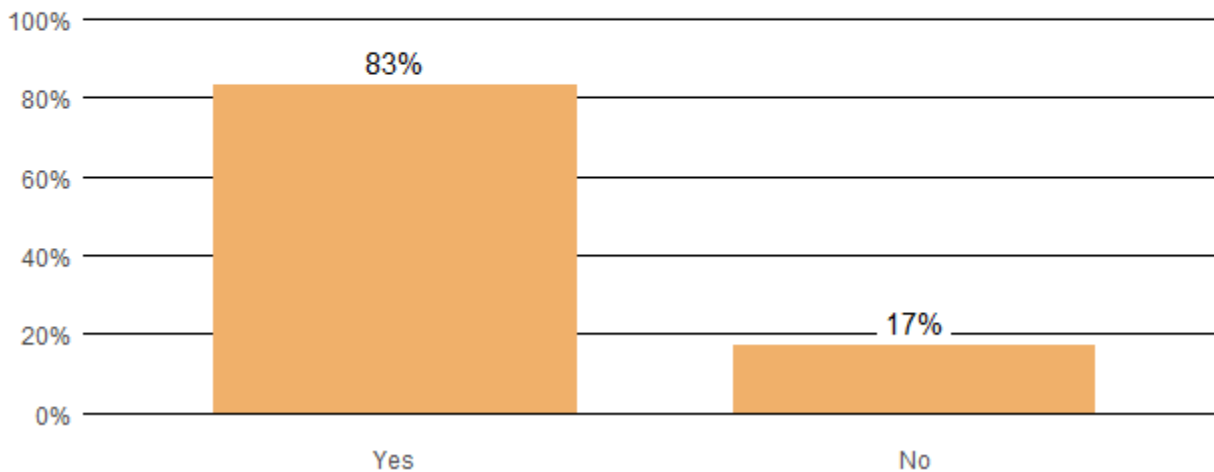


Table 82. If a report of abuse or neglect was filed on behalf of your child, or if someone outside of your family reported abuse or neglect, were you notified of the report in a timely manner?

State	Yes	No	N
TX	89%	11%	28
Weighted NCI-IDD Average	83%	17%	91
OR	71%	29%	24
AZ	n/a	n/a	n/a
IN	n/a	n/a	n/a
LA	n/a	n/a	n/a
MO	n/a	n/a	n/a
MN	n/a	n/a	n/a
SD	n/a	n/a	n/a
TN	n/a	n/a	n/a
WI	n/a	n/a	n/a

Table note: The following states had an N of less than 20 so their data is reported as n/a: AZ, IN, LA, MO, MN, SD, TN, WI. They are included in the Weighted NCI-IDD Average.

Family Satisfaction

Services and supports lead to better lives for children with disabilities and their families.

“You” and **“Respondent”** refers to the person (usually a parent or guardian) filling out the survey.

“Child” refers to the person receiving services whom the respondent is answering questions about in this survey.

Overall, are you satisfied with the services and supports your child currently receives?

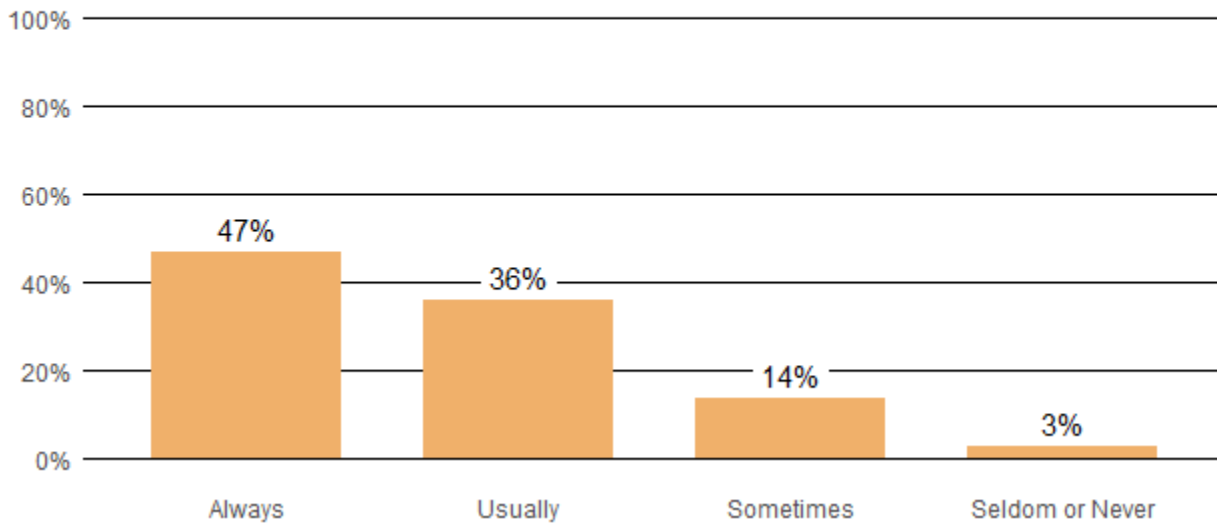


Table 83. Overall, are you satisfied with the services and supports your child currently receives?

State	Always	Usually	Sometimes	Seldom or Never	N
LA ↑	64%	24%	8%	3%	332
AZ	54%	37%	9%	0%	204
TN	47%	47%	5%	1%	174
Weighted NCI-IDD Average	47%	36%	14%	3%	3876
TX	46%	31%	19%	3%	958
IN	46%	37%	16%	1%	225
WI	44%	39%	13%	4%	587
SD	42%	46%	10%	2%	132
OR ↓	38%	45%	15%	3%	751
MN ↓	30%	49%	18%	4%	349
MO ↓	29%	45%	17%	10%	164

Do you feel that services and supports have made a positive difference in the life of your child?

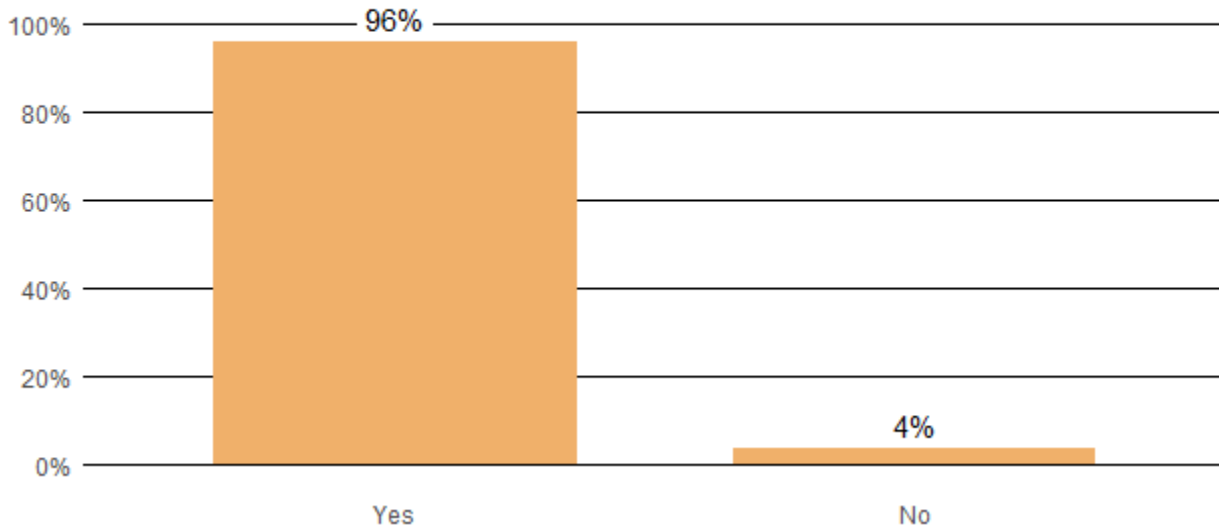


Table 84. Do you feel that services and supports have made a positive difference in the life of your child?

State	Yes	No	N
SD ↑	99%	1%	131
AZ ↑	99%	1%	196
TN ↑	99%	1%	175
MN ↑	98%	2%	337
IN	97%	3%	215
OR	97%	3%	727
Weighted NCI-IDD Average	96%	4%	3708
LA	96%	4%	322
WI	96%	4%	570
MO	94%	6%	149
TX ↓	93%	7%	886

Have services and supports reduced your family's out-of-pocket expenses for your child's care?

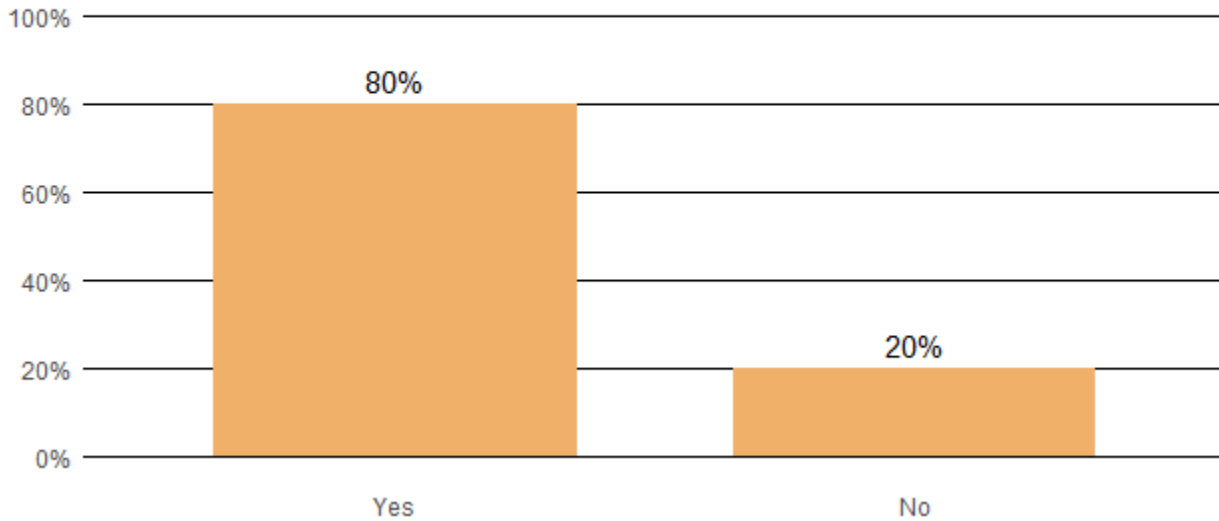


Table 85. Have services and supports reduced your family's out-of-pocket expenses for your child's care?

State	Yes	No	N
SD ↑	98%	2%	129
TN ↑	96%	4%	176
WI ↑	88%	12%	565
MN ↑	87%	13%	334
AZ ↑	87%	13%	192
IN	85%	15%	212
Weighted NCI-IDD Average	80%	20%	3593
OR	78%	22%	699
TX ↓	71%	29%	851
MO ↓	65%	35%	150
LA ↓	63%	37%	285

Do you feel that family supports have improved your ability to care for your child?

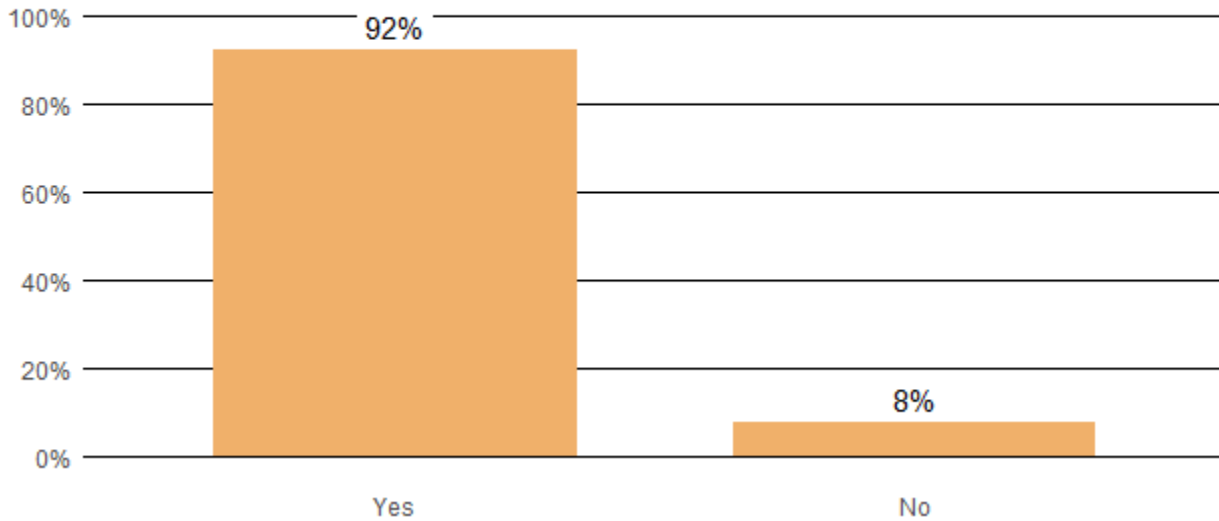


Table 86. Do you feel that family supports have improved your ability to care for your child?

State	Yes	No	N
TN ↑	99%	1%	168
SD ↑	98%	2%	130
AZ ↑	97%	3%	199
MN ↑	96%	4%	333
IN	94%	6%	212
OR	93%	7%	721
WI	93%	7%	568
Weighted NCI-IDD Average	92%	8%	3666
LA	88%	12%	299
TX ↓	88%	12%	878
MO ↓	82%	18%	158

Have the services or supports that your child received during the past 12 months been reduced, suspended, or terminated?

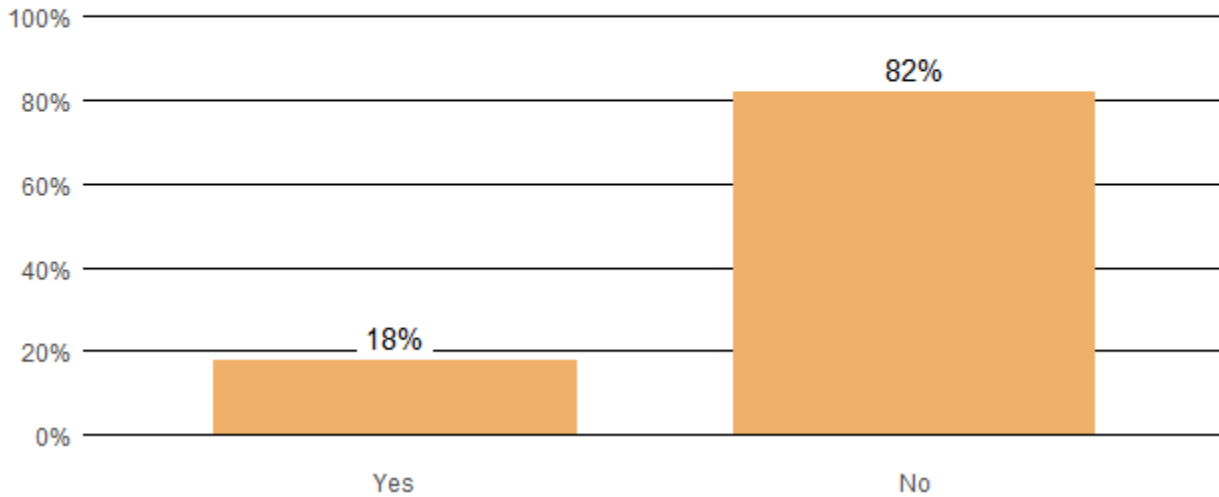


Table 87. Have the services or supports that your child received during the past 12 months been reduced, suspended, or terminated?

State	Yes	No	N
MO ↑	31%	69%	154
TX ↑	23%	77%	879
LA	21%	79%	304
Weighted NCI-IDD Average	18%	82%	3651
MN	18%	82%	333
WI	17%	83%	567
OR	16%	84%	711
AZ	15%	85%	198
IN	14%	86%	209
SD ↓	9%	91%	122
TN ↓	5%	95%	174

If services or supports received by the family were reduced, suspended or terminated during the past 12 months, did the change in services affect your family or your child negatively?

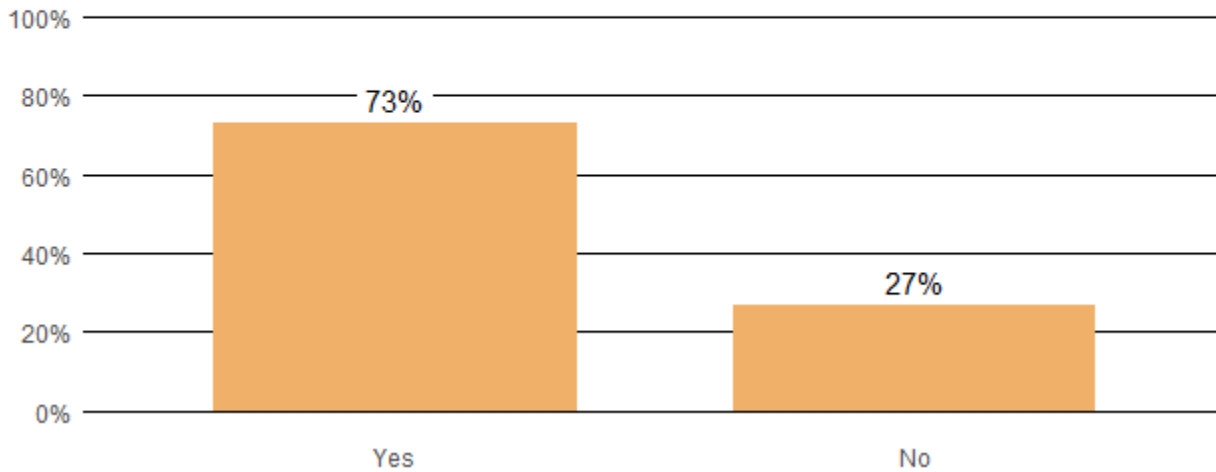


Table 88. If services or supports received by the family were reduced, suspended or terminated during the past 12 months, did the change in services affect your family or your child negatively?

State	Yes	No	N
AZ	78%	22%	27
MN	78%	22%	54
OR	77%	23%	94
TX	74%	26%	177
WI	73%	27%	90
Weighted NCI-IDD Average	73%	27%	568
MO	72%	28%	39
IN	59%	41%	22
LA ↓	49%	51%	49
SD	n/a	n/a	n/a
TN	n/a	n/a	n/a

Table note: The following states had an N of less than 20 so their data is reported as n/a: SD, TN. They are included in the Weighted NCI-IDD Average.

Have the services or supports that your child received been increased in the past 12 months?

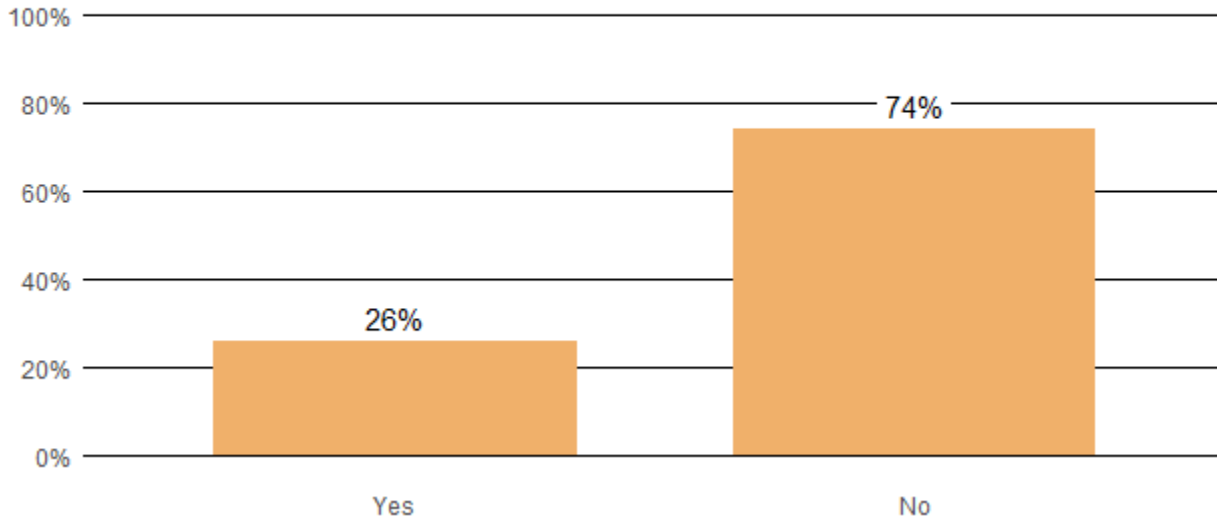


Table 89. Have the services or supports that your child received been increased in the past 12 months?

State	Yes	No	N
AZ ↑	36%	64%	196
MN ↑	34%	66%	306
LA	31%	69%	304
OR	28%	72%	667
Weighted NCI-IDD Average	26%	74%	3532
WI	25%	75%	539
SD	24%	76%	119
TX	23%	77%	869
IN ↓	14%	86%	207
TN ↓	12%	88%	171
MO ↓	8%	92%	154

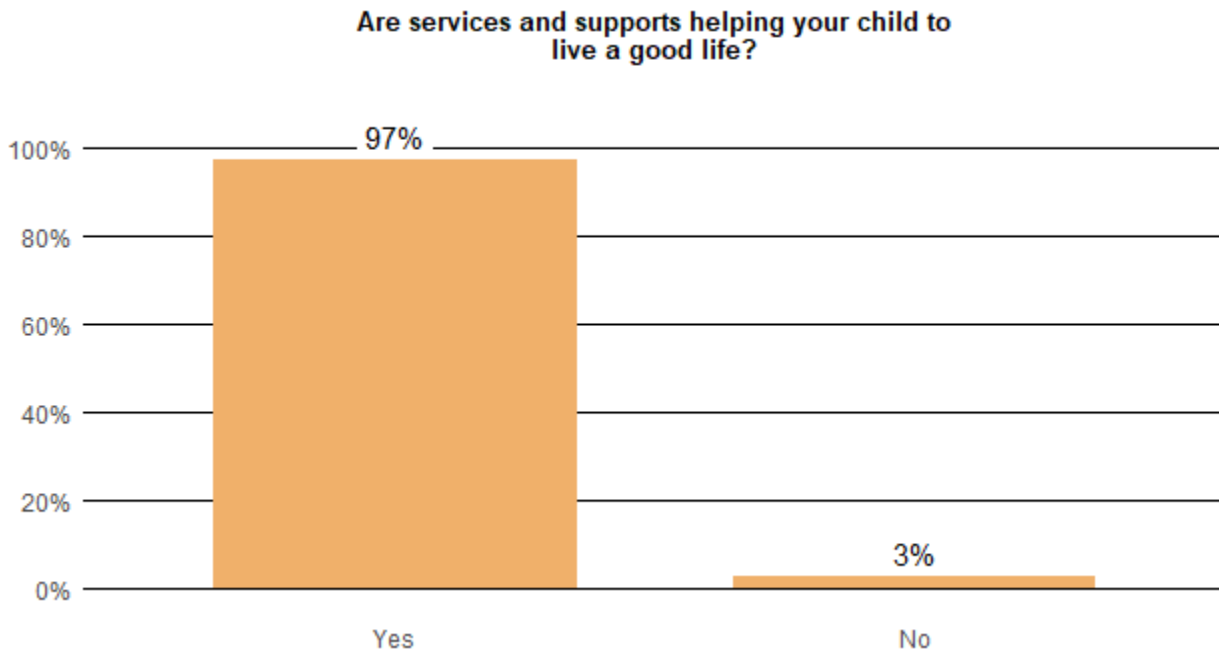


Table 90. Are services and supports helping your child to live a good life?

State	Yes	No	N
AZ ↑	99%	1%	199
TN ↑	99%	1%	172
SD ↑	99%	1%	130
MN ↑	99%	1%	329
WI	97%	3%	549
IN	97%	3%	207
OR	97%	3%	685
Weighted NCI-IDD Average	97%	3%	3598
LA	96%	4%	309
TX	95%	5%	878
MO	92%	8%	140

NCI History and Activities

This section briefly describes the history of the National Core Indicators and NCI surveys.

Overview of National Core Indicators—Intellectual and Developmental Disabilities

In December 1996, the National Association of State Directors of Developmental Disabilities Services (NASDDDS), in collaboration with the Human Services Research Institute (HSRI), launched the Core Indicators Project (CIP). The aim of the project was to support state developmental disabilities authorities in the development and implementation of performance and outcome indicators—and related data collection strategies—so that they could measure service delivery system performance. This effort, now called National Core Indicators-Intellectual and Developmental Disabilities (NCI-IDD), strives to provide states with valid and reliable tools to help improve system performance and better serve people with intellectual and developmental disabilities and their families. Moreover, NASDDDS' active sponsorship of NCI-IDD facilitates pooled knowledge, expertise, and resources among the states.

In 1997, 15 states convened to discuss the scope and content of a potential performance measurement framework. Directors and staff from these 15 states worked to identify the major domains and sub-domains of performance, indicators, measures, and data sources. The original 61 indicators, developed through a consensus process, were intended to provide a system-level “snapshot” of how well each state was performing. The states were guided by a set of criteria that was designed to select indicators that were:

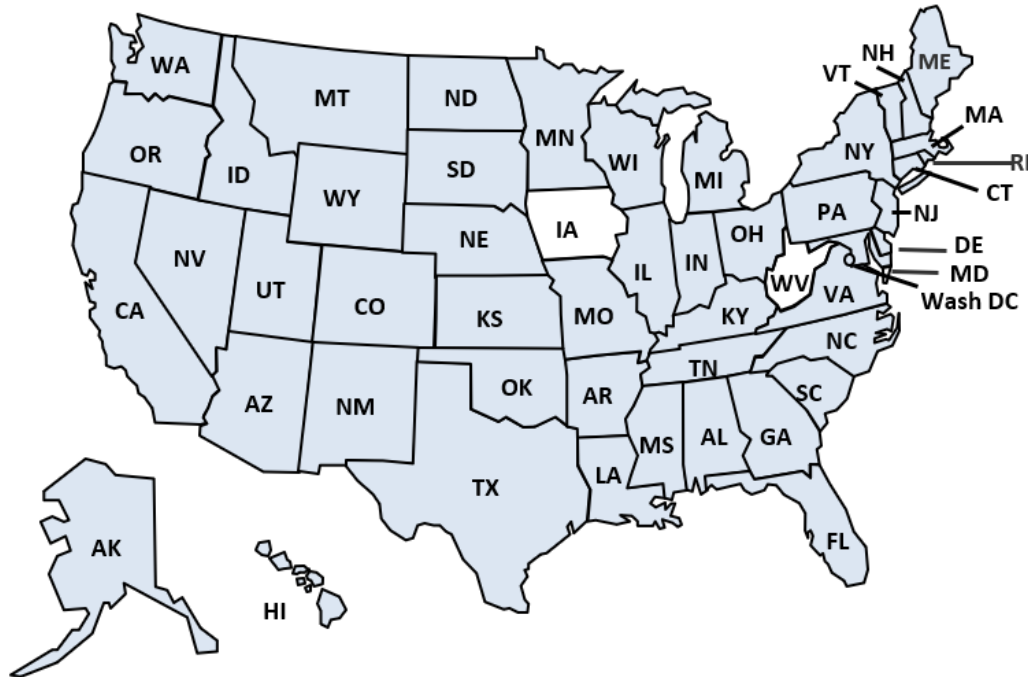
1. Measurable
2. Related to issues the states had some ability to influence
3. Important to all individuals they served, regardless of level of disability or residential setting

During this initial phase, data collection protocols were developed and field-tested, including a face-to-face Adult In-Person Survey (for individuals age 18 and older who were receiving services) and a mail-out Adult Family Survey (for families who have an adult family member living at home). Seven states volunteered to pilot test the indicators. Eight additional states served on the Steering Committee.

Since the initial field test, NCI-IDD has expanded its scope to include outcomes of services for children with intellectual and developmental disabilities and their families. In addition, NCI-IDD continues to develop and refine the indicators and expand state participation. For more information about NCI-IDD states, technical reports, and other resources please visit the NCI-IDD website at <https://idd.nationalcoreindicators.org/>.

State Participation

During the 2024-25 data collection cycle, 48 states, the District of Columbia and 22 sub-state entities participated in NCI-IDD. State participation is entirely voluntary, and participating states are highlighted on the map below. Not all states participate in all surveys each year.

Figure 1. NCI-IDD State Participation 2024-25

The Core Indicators

The Core Indicators are the standard measures used across states to assess the outcomes of services provided to individuals and families. Indicators address key areas of concern, including employment, respect/rights, service planning, community inclusion, choice, and health and safety. An example of a Core Indicator would be, “The proportion of people who have a paid job in the community.” To see the entire list of Core Indicators, please visit the Indicators page on the NCI-IDD website at https://idd.nationalcoreindicators.org/wp-content/uploads/2022/09/NCI_IDD_Indicators_FINAL_21-22.pdf.

Each survey instrument is designed to measure certain Core Indicators. While most indicators correspond to a single survey question, a few refer to clusters of related questions. For example, the indicator that measures Community Inclusion (the proportion of people who regularly participate in everyday integrated activities in their communities) is measured by several survey questions that ask about several separate community activities.

The current set of performance indicators includes approximately 100 individual, family, system, and health and safety outcomes—outcomes that are important to understanding the overall health of public developmental disabilities agencies. Indicators are organized across four broad domains: Individual Outcomes; System Performance, Health, Wellness and Rights, and Family Experience. Each domain is broken down into sub-domains, as shown in the following table. Four data sources are used to assess outcomes: the In-Person Survey, three Family Surveys, and a State of the Workforce Survey (e.g., staff turnover).

The indicators have remained generally consistent over the last several years and thus can be used to analyze system-level trends over time. However, the NCI-IDD program is a dynamic effort that allows for measures to be added, dropped, or changed to reflect current and future priorities of participating states.

The data collection tools used to gather indicator data are regularly refined and tested to ensure they remain valid, reliable, and applicable to current issues within the field. Details on the design and testing of this tool are provided in the next section of this report.

Sub-Domains and Concern Statements

The following table lists the sub-domains under the “Family Outcomes” domain.

Figure 2. Family Survey Sub-Domains and Concern Statements

Sub-Domain	Value Statement
Information and Planning	Families have the information and support needed to take part in planning supports and services for their family member receiving services and supports from the state Developmental disabilities system.
Choice and Decision Making	Families and their family members receiving services and supports from the state Developmental disabilities system are involved in making choices about supports, services, and providers.
Access & Support Delivery	Families receive services and supports that are appropriate to the needs of the family and the family member receiving services and supports from the state Developmental disabilities system.
Workforce	There is stable and sufficient workforce to meet demand. People are supported by staff who demonstrate respect for what is important to the person in their day-to-day life. Staff have the right skills to support people.
Community Connections	Family members receiving services and supports from the state Developmental disabilities system are meaningfully engaged as members of their communities and have strong relationships. Families can use supports in their community.
Health, Welfare, and Safety	Families are supported to ensure the health, welfare, and safety of their family member receiving services and supports from the state Developmental disabilities system.
Family Satisfaction	Services and supports lead to better lives for people with disabilities and their families.

How NCI-IDD Data Are Used

The Core Indicators provide information for quality management and are intended to be used in conjunction with other state data sources, such as risk management information, regional level performance data, results of provider monitoring processes, and administrative information gathered at the individual service coordination level. States typically use the indicator data to inform strategic planning, produce legislative reports, and prioritize quality improvement initiatives. Some states use

NCI-IDD as a data source for supplemental performance measures in their home and community-based services (HCBS) waiver quality management systems and include the information in support of evidentiary reports to the Centers for Medicare & Medicaid Services (CMS). Many states share the indicator data with stakeholder groups such as Quality Councils and use the stakeholder feedback to help set priorities and establish policy direction. It is also important to note that states do not use the information in a punitive way to sanction service providers, nor do they use the results to remediate individual issues (unless specifically requested by the participant or required by law as in the case of suspected abuse, neglect, or mistreatment).

For more information on how to use these data for quality improvement, please see this handbook: [Using National Core Indicators for Quality Improvement Initiatives](#).¹

Caution and Limitations

This report does not provide benchmarks for acceptable or unacceptable levels of performance. Rather, it is up to each state to decide whether its score or percentage is an acceptable performance level.

States that fall into the “below average” tier on any scale or indicator are not necessarily underperforming; instead, this placement indicates only that the state’s scale score or indicator percentage is significantly lower than the average of all states—where “significantly” means “not due to chance.” The results tables throughout this report display states’ scores relative to one another and show which states tend to have similar results. Notably, the difference between a “below average” state and the average across the other states may be very small, and it is up to public managers, policy-makers, and other stakeholders to decide whether a state’s result relative to the Weighted NCI-IDD Average suggests that changes or further investigation are necessary.

Moreover, the NCI-IDD Average should not be interpreted as defining “acceptable” levels of performance or satisfaction. Instead, it represents a multi-state “norm” that describes average levels of performance or satisfaction across the participating states.

In some instances, there are few significant differences among regional centers; this denotes that the majority of states and regional centers are performing similarly. Instances in which several regional center results are especially high (considerably above the average level) indicate the levels of performance or satisfaction achieved in those regional centers might define a level of performance that may serve as a guidepost for other states.

Data from previous years are not presented in this report. Comparisons of results from year to year should be made with caution: even slight changes in wording or response options of certain questions may affect comparability of results from one year to the next; the mix of participating states differs slightly each year and may affect the NCI-IDD Averages; and states and regional centers draw new samples each year rather than following the same group of individuals.

¹ Located on the National Core Indicators website: <https://www.nationalcoreindicators.org>

Methodology

This section describes the protocol used by states to select families to participate in the survey, administer the survey, and convey the resulting data for analysis. It also includes information on the statistical methods used by NCI staff to aggregate and analyze the data.

Sampling & Administration

States were asked to administer the Child Family Survey families who:

1. Had a child² with an intellectual or developmental disability living in the home; and
2. The child with an intellectual or developmental disability living in the home received at least one direct service or support in addition to service coordination.

California has chosen to enhance data collection by focusing on obtaining a sample from each RC that has proportionate representation from five ethno-racial groups (i.e., African American/Black, Asian, Hispanic, White and Other).³

Beginning in 2016-17, states had a choice of mailing paper surveys to families selected in their sample, sending a URL link for families to complete surveys online (referred to as “direct entry”), or a combination of both modes. Prior to that, states only had the option to mail paper surveys. A total of 8 states (AZ, IN, MN, MO, OR, TN, TX, WI) had at least a portion of surveys completed via direct entry for the 2024-25 data collection cycle.

Weighting

Statistically, the term “average” refers to a calculated central or middle value of a set of numbers. In NCI-IDD reports, we use the “NCI-IDD average” to demonstrate the typical performance of all the states that conducted the survey. Prior to the 2016-17 survey cycle, the NCI average was calculated as the simple arithmetic mean of all state means (an approach known as “average of averages”). The approach has since been enhanced to consider the relative numbers of people receiving services through participating states’ systems. The NCI-IDD averages contained in this report are “weighted” means; their calculations reflect the relative population sizes of participating states and the sample sizes.

Applying statistical weights allows a state that provides services to a larger number of people (but is represented in the data by a sample of the same size as other states) to have a higher influence on the overall NCI-IDD average—that is, the state’s contribution to the NCI-IDD average is proportional to its service population. The weights used in calculations for this report were developed using each participating state’s number of survey respondents and its total survey-eligible population.

² Some states include people up to age 21 who were receiving child services

³ See “Response Rates” for information on total surveys mailed and received by regional centers as well as each regional center’s margin of error.

For each of the items in the report, each state's percentage was compared to the Weighted NCI-IDD Average (described above), and the differences between the two were tested for both **statistical significance** as well as **effect sizes**. Effect sizes are used in addition to statistical significance because statistical significance of a state's result depends in part on the size of the state's sample—the larger the sample, the more likely it is that even a small difference will be found *statistically* significant. A statistically significant difference for a state with a large sample size, in and by itself, does not necessarily mean there is a *practically* significant difference. The inclusion of effect sizes allows us to present “meaningfully significant” results, which take the magnitude or size of the differences into account.

The state percentages in this report are categorized into one of three classes:

1. **Significantly above the Weighted NCI-IDD Average**, where the difference between the state's percentage and the Weighted NCI-IDD Average: a) was in favor of the state, b) was statistically significant (i.e., $p < .01$), **and** c) met the effect size criterion (i.e., Cohen's $d > 0.2$, see below for details);
2. **Within the Weighted NCI-IDD Average range**, where the difference between the state's percentage and the Weighted NCI-IDD Average was: a) not statistically significant (i.e., $p \geq .01$), **or** b) did not meet the effect size criterion (i.e., Cohen's $d \leq 0.2$); or
3. **Significantly below the Weighted NCI-IDD Average**, where the difference between the state's percentage and the Weighted NCI-IDD Average: a) was in favor of the Weighted NCI-IDD Average, b) was statistically significant (i.e., $p < .01$), **and** c) met the effect size criterion (i.e., Cohen's $d > 0.2$).

For all outcome data, tables are formatted so that all states are listed in descending order of percentage and are categorized as statistically significantly above the Weighted NCI-IDD Average, within the range of the Weighted NCI-IDD Average, and significantly below the Weighted NCI-IDD Average.

Technical Details

The comparisons were done through one sample t-tests using the Weighted NCI-IDD Average as the benchmark. A conservative cut-off point (alpha) of $p < .01$ was used to detect statistically significant

differences. Effect sizes are calculated using the formula:
$$Cohen's\ d = \frac{2t}{\sqrt{df}}$$
. A cutoff point of Cohen's $d = 0.2$ was chosen for the effect size to be considered “meaningfully significant,” following the standard interpretation offered by Cohen (1988) that Cohen's d of 0.8 = large, 0.5 = moderate, and 0.2 = at least a small effect. Data Entry and Analysis

Data Entry and Analysis

Each state or regional center entered its survey responses into the Online Data Entry Survey Application (ODESA). All raw data files were reviewed for completeness, invalid responses were

eliminated, and quality checks were performed. The data files were then cleaned and merged to create the national dataset.

Data were considered invalid, and therefore excluded, based on the following two criteria:

1. The respondent indicated the individual with an intellectual or developmental disability receiving services lived outside of the family home.
2. Demographic information was entered into the file, but no survey questions were answered.

Statistical significance testing was conducted on each state's "yes" or "always" response compared to the Weighted NCI-IDD Average. The Weighted NCI-IDD Average is a weighted average. Please see the section "Weighting" for more details. Statistical significance is shown at the .01 level and cited in tables. Demographics data and data on services received were not tested for statistically significant differences.

Response Rates

During 2024-25, 10 states administered the Child Family Survey and submitted a valid sample size for comparison—a sample that would yield a 95% confidence level with +/- 7% (7.49% or less) margin of error; their data are included in this report. The following table shows the number of individuals receiving services who were eligible to be drawn into the sample ("total population"), the number of surveys each regional center sent, complete surveys, response rates, margins of error, and survey submission modes.

Please note: The family surveys are mail surveys or completed online by respondents who choose to take part in the survey. As such, the final sample is a sample of convenience and cannot be considered representative of the entire service.

Figure 3. Child Family Surveys State Response Rates

State	Total Population	Surveys Sent	Usable Surveys	Response Rate	Margin of Error	Paper Submission	Direct Entry Submission
AZ	20697	1400	225	16%	6.0%	44%	56%
IN	7559	3000	248	8%	5.7%	0%	100%
LA	5339	5000	355	7%	4.8%	100%	0%
MN	3895	1600	357	22%	4.8%	79%	21%
MO	3509	1500	173	12%	6.8%	69%	31%
OR	6000	6270	773	13%	3.2%	83%	17%
SD	753	753	133	18%	7.8%	100%	0%
TN	1900	1300	182	14%	6.7%	59%	41%
TX	29,706	11,543	1022	9%	2.8%	84%	16%
WI	21732	21460	645	3%	3.5%	0%	100%
Total	87384	54013	4113	8%	1.4%	63%	37%