



In-Person Survey 2024-25 National Report

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DEMOGRAPHICS

Age

Age Group

Sex

Marital Status

Person is a parent

Race and Ethnicity

Residential designation

Type of residence

Length of time at current residence (if not homeless or in crisis bed placement)

Person's residence owned or controlled by provider agency

Person is named on the lease or other legally enforceable rental agreement

Has ID diagnosis

Level of ID

Mood, anxiety, behavior, psychotic, and other mental illness

Diagnoses noted in record

Other conditions in record

Preferred language

Preferred means of communication

Mobility

Support needed to manage self-injurious behavior

Support needed to manage disruptive behavior

Support needed to manage destructive behavior

Level of guardianship

Guardian's relationship to person

Funding source

Person receives Medicare

Amount of daily support received at home

Has remote supports

Has ever been diagnosed or presumed diagnosed with COVID-19

Has ever required in-patient hospitalization due to COVID-19 (of those who had COVID19)

Has gotten the COVID-19 vaccine

DOMAIN: INDIVIDUAL OUTCOMES

SUB-DOMAIN: [EMPLOYMENT](#)

(click hyperlink to be brought to the chapter)

*Value statement: People have **competitive** paid jobs in community-based businesses. People's jobs reflect varied preferences for employment.*

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
The percentage of people who are reported to have competitive paid jobs in community-based businesses		x			
<i>Type of paid community job</i>					
<i>Average number of bi-weekly hours by type of paid community job</i>					
<i>Average hourly wages by type of community job</i>					
<i>Job industries of those with paid community jobs</i>					
The percentage of people who are reported to have a goal of community employment in their individualized service plan	x				

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
Among those who are not reported to have a paid job in the community, the percentage who want one.	x	x			
<i>Activities other than paid community jobs that people participate in during the week</i>					
The percentage of people who report taking part in activities to gain skills to expand their job opportunities	x				
The percentage of people who report using assistive technology to help do their job					

SUB-DOMAIN: COMMUNITY INCLUSION AND BELONGING

Value statement: People do things in their community they want to do. People feel like they belong to the communities/groups of their choosing.

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
The percentage of people who do the things they like in their communities as much as they want	x				
The percentage of people who do things in the community with the people they want	x				
The percentage of people who feel that they belong to the group, organization or community they take part in: they can be themselves and feel included	x				
The percentage of people who report they get help to learn new things	x				x

SUB-DOMAIN: CHOICE AND DECISION-MAKING

Value statement: People are supported to make everyday choices and life decisions. Support for decision-making includes necessary information and experiences.

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
Of those who do not live in the family home, the percentage of people who reported having input in choosing where they live	x		(Part of Life decisions scale)		
Of those who do not live in the family home, the percentage of people who reported having input in choosing their housemates	x	x	(Part of Life decisions scale)		
The percentage of people who report having input in choosing their daily schedule	x	x	(Part of Everyday choices scale)		
The percentage of people who report having input in choosing how they spend their free time	x				
The percentage of people who report having enough choice about what to do in their free time	x		(Part of Everyday choices scale)		

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
Of those with a paid community job, the percentage of people who report having input in choosing their paid community job	x		(Part of Life decisions scale)		
The percentage of people who report having input in choosing their day program/workshop	x		(Part of Life decisions scale)		
The percentage of people who report having input in choosing their regular day activities (in addition to or instead of a paid community job and/or day program/workshop)	x				
The percentage of people who report having input in what to buy with their spending money	x		(Part of Everyday choices scale)		
The percentage of people who report having choice in their staff	x	x	(Part of Life decisions scale)		x
The percentage of people who report they can change their service coordinator/case manager if they want to	x				x

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					
Scale: The percentage of people who report making choices (alone or with help) in life decisions	x		x	x	x
Scale: The percentage of people who report making choices (alone or with help) in everyday choices	x		x		

SUB-DOMAIN: [COMMUNITY PARTICIPATION](#)

Value statement: People participate in activities in their communities.

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					
The percentage of people who report they participated in specific integrated activities in the past month (Shopping, errands, entertainment, out to eat, religious service or spiritual practice)					
The percentage of people who report they take part in groups, organizations, or communities.					

The percentage of people who report that some or all of the groups, organizations, and communities they take part in include people without disabilities.

Community inclusion scale

x

SUB-DOMAIN: [RELATIONSHIPS](#)

Value statement: People are supported to build and maintain relationships that are important to them.

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					
The percentage of people who report having friendships with people other than staff or family members					x
The percentage of people who report having a best friend or someone they are close to					
The percentage of people who report that they would like more help to meet new people, make new friends, or keep in contact with friends	x				

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
The percentage of people who report that they can meet up with friends in person when they want	x	x			
The percentage of people who report that they have ways to maintain contact with friends when they cannot see them in person	x				
The percentage of people who report being able to see and/or communicate with their families they want	x	x			
The percentage of people who report often feeling lonely	x	x		X (Recommended measure is “The proportion of people who reported that they do not feel lonely often”)	X (CBE measure is “The proportion of people who reported that they do not feel lonely often”)
The percentage of people who report being able to go on a date without restrictions if they want or that report being married	x				

SUB-DOMAIN: [SATISFACTION](#)

Value statement: People are satisfied with their everyday lives – where they live, work, the supports they receive, and what they do during the day.

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
The percentage of people who report they like where they live	X	X			
The percentage of people who report that they would like to live somewhere else	X	X			
The percentage of people who have enough things they like to do at home	X	X			
The percentage of people reported to have a paid community job who report that they are satisfied with their job	X	X			
The percentage of people who report satisfaction with their level of participation in various community activities (Shopping, entertainment, eat out, religious service or spiritual practice)	X				X

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
Satisfaction with community inclusion scale				X	
The percentage of people who report that they would like to be involved in more groups in their community	X				
The percentage of people who usually like how they spend their time during their day	X	X			
The percentage of people who have used telehealth for healthcare services and report that they like using it	X				
The percentage of people who have accessed services and supports using videoconference technology and report that they like using it	X				
The percentage of people who have talked with their case manager using videoconference technology and report that they like using it	X				

DOMAIN: SYSTEM PERFORMANCE

SUB-DOMAIN: [SELF-DIRECTION](#)

Value statement: People who use a self-directed supports option have the information and support needed to actively participate in directing their own supports and services.

PLEASE NOTE: The data in this section may reflect the perspective of the person receiving services or that of friends/family who participate in decisions about the self-directed supports option.

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
The percentage of people reported to be using a self-directed supports option	x	x			
The percentage of people reported to be using a self-directed supports option who report that they participate in decisions about the services that are self-directed	x				
The percentage of people reported to be using a self-directed supports option who report having enough help deciding how to direct their services	x				
The percentage of people reported to be using a self-directed supports option who report they can make	x				

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
changes to the services and supports they self-direct if needed					
The percentage of people reported to be using a self-directed supports option who report the services and supports they want are always available for them to use	x				
The percentage of people reported to be using a self-directed supports option who report they are satisfied with the amount of control they have over the services and supports they self-direct	x				
The percentage of people reported to be using a self-directed supports option who report they receive information about their budget from their financial management service (FMS)	x				
The percentage of people reported to be using a self-directed supports option who report the information they receive from their financial	x				

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					

management service (FMS) is easy to understand

Frequency with which the person gets information from the FMS

SUB-DOMAIN: [SERVICE COORDINATION](#)

Value statement: Case managers/service coordinators are accessible and responsive to people. Case managers/service coordinators are knowledgeable about people's needs and the services/supports available to address those needs. Service plans reflect people's goals and needs and are modified as changes occur. People actively engage in the service planning process.

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					

The percentage of people who report having met or spoken with their service coordinators

x

The percentage of people who report their service coordinator knows what is important to them

x

The percentage of people who report that they communicate with

x

x

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
their case manager/service coordinator when they want					
The percentage of people who report that their case manager/service coordinator talked with them about technology that may help them in their everyday life	X				
The percentage of people who report they were at their last service planning meeting (or had the option to be there but chose not to)	X	X			
The percentage of people who report knowing what was being talked about at the last service planning meeting	X				
The percentage of people who report that the service planning meeting included people they wanted to be there	X	X			
The percentage of people who report that they helped make their service plan	X	X		X	

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					
The percentage of people who report their case manager/service coordinator reviews their service plan with them throughout the year, when needed	X				
The percentage of people who report that their service plan includes things that are important to them	X	X		X	X
The percentage of people who report that they know who to talk to if they want to change services	X	X			
The percentage of people who report that they want to increase independence in functional skills (ADLs) who are reported to have a related goal in their service plan	X				X
The percentage of people who report that they want a job who are reported to have a related goal in their service plan	X				X

SUB-DOMAIN: [WORKFORCE](#)

Value statement: There is stable and sufficient direct support workforce to meet demand. People are supported by staff who demonstrate respect for what is important to the person in their day-to-day life. Staff have the right skills to support people.

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
The percentage of people who report staff are respectful of their culture	x	x			
The percentage of people who report staff treat them with respect	x	x			
The percentage of people who report they can talk or communicate with their staff in their preferred language	x				
The percentage of people who report staff do things the way they want them done	x	x			
The percentage of people who report staff support them in the way they want when in the community	x				
The percentage of people who report staff come and leave when they are supposed to	x	x		x	

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					
The percentage of people who report their staff change too often	X	X			
The percentage of people who report that their support staff have the right training to meet their needs	X				

SUB-DOMAIN: [ACCESS](#)

Value statement: Services and supports are available, accessible, and responsive to people's needs People know the options available to them for services and supports.

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					
The percentage of people who report that they have a way to get places when they want to do something outside of the home	X	X			
The percentage of people who report that they have a way to get places they need to go	X	X	X		

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Adequate transportation scale</i>				X	X
The percentage of people who have access to the internet		X			
The percentage of people who report they have access to stable and reliable internet		X			
The percentage of people who report they have enough help to use the technology and devices that help them do more things on their own	X				
The percentage of people who report they know who to talk to if there are issues with the technology and devices that help them in their everyday life	X				
The percentage of people who report they have used telehealth		X			
The percentage of people who report they have accessed support services using videoconference technology					

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
The percentage of people who report they have talked with their case manager/service coordinator using videoconference technology					
The percentage of people who report that they have a cell phone or smartphone					
Of those without a cell phone or smartphone, the percentage of people who report that they want a cell phone or smartphone	x				
<i>Reasons does not have a cell phone or smart phone</i>					
<i>Additional services needed</i>					

DOMAIN: HEALTH, WELLNESS, AND RIGHTS

SUB-DOMAIN: [SAFETY](#)

Value Statement: People feel safe at home and outside of the home. People know whom to talk to if they don't feel safe.

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					
The percentage of people who report that they feel afraid in their home, neighborhood, transport, workplace, day program/ at other daily activity and/or other places	x				
The percentage of people who have someone to go to for help when they feel afraid	x	x			

SUB-DOMAIN: [HEALTH](#)

Value Statement: People have access to and get recommended health services at the recommended frequencies.

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
The percentage of people who are reported to have had a routine dental exam in the past year		x		x	
The percentage of people who report being in poor health		x			
The percentage of people who are reported to have a primary care doctor or primary care practitioner					
The percentage of people who are reported to have had an annual physical exam within the past year		x		x	
The percentage of people who are reported to have had a vision screening within the past year		x		x	
The percentage of people who are reported to have had a hearing test within the past 5 years		x		x	
The percentage of people who are reported to have had a flu		x			

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
vaccination within the past 12 months					
The percentage of women over 21 who are reported to have had a Pap test screening at the recommended interval				X	
The percentage of women aged 40 and older who are reported to have had a mammogram within the past 2 years				X	
The percentage of people ages 45 to 75 who are reported to have had recommended screening for colorectal cancer				X	
The percentage of people who report that they have gone to the emergency room in the past 12 months		X			
The percentage of people who are reported to have had an unexpected hospital admission due to: Dehydration, Bowel Obstruction, Seizure, Aspiration, GERD (fatal 5) in the past year		X			

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					
The percentage of people who report that they have fallen and hurt themselves in the past six months					

SUB-DOMAIN: [MEDICATIONS](#)

Value Statement: Medications are used effectively and appropriately.

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					
The percentage of people reported to be taking medications for mood, anxiety, and/or psychotic disorders		x			
<i>Number of medications taken for mood, anxiety, psychotic and/or behavior challenges</i>					
The percentage of people reported to be taking medications for behavior challenges					
The percentage of people who have a behavior plan					

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					
The percentage of people who are reported to take medications for behavior challenges and are reported to have a behavior plan					

SUB-DOMAIN: [WELLNESS](#)

Value Statement: People are supported to engage in and maintain healthy habits and lifestyles.

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					
The percentage of people who are reported to use nicotine or tobacco products					
The percentage of people who are reported to be healthy weight (as measured by BMI)					
The percentage of people who report engaging in regular physical activity					

SUB-DOMAIN: RIGHTS AND RESPECT

Value Statement: People's rights are respected and people receive the same respect and protections as others in the community.

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
The percentage of people who report having participated in a self-advocacy group meeting, conference, or event, or were given the opportunity to participate but chose not to					
The percentage of people who report having voted in a local, federal, or state election or were given the opportunity to vote or register to vote and chose not to					
The percentage of people who report that they have a place to be alone at home					
The percentage of people who report that they have a key to their home					

Indicator <i>Data that do not directly pertain to an indicator are listed in italics</i>	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
Of those who report not having a key to their home, the percentage who want a key to their home	X				
The percentage of people who report being able to lock their bedroom		X			
The percentage of people who report that others let them know when entering their home and/or their bedroom					
The percentage of people who report that no one reads their mail/email without permission	X				
The percentage of people who report that they can use phone and internet without rules or restrictions					
The percentage of people who report that there are rules about having friends or visitors at home		X			
Of those who don't live alone, the percentage of people who report they can stay home if they choose	X			X	X

Indicator	Measure of Person-Centered Practices	Similar to NCI-AD measure	Medicaid Adult Core Set Measure	HCBS Recommended Measure Set	Endorsed by the Consensus-Based Entity (CBE)
<i>Data that do not directly pertain to an indicator are listed in italics</i>					
when others in their house/home go somewhere					
Respect for Personal Space Scale				x	x